

## City of Mississauga Employee Testimonials

Learn more about the City of Mississauga from the people that work here:



**Nakia Phillips (he/him)** – 2 years of service  
*Manager, 311 Customer Service*

The most enjoyable part of working at the City of Mississauga is that everyday is a new challenge. As the Manager of 311, we touch on so many things and being able to lead a team that is the hub for customer service for the City brings me pride and gratitude to help serve others. It is amazing to work for an organization that makes EDI one of the pillars of their strategic plan and initiatives. Diversity to me is showing up everyday and being able to be my authentic self, it is about representation, it is about celebrating and learning from many views, perspectives, and identities.



**Jennifer Kim (she/her)** – 2 ½ years of service  
*Digital Content Consultant*

It's tough to sum up my happiness working here in 100 words, but I'll try. If the universe were to reveal that I had spent all my luck on getting my job at the City, I wouldn't be surprised nor mad. Because every day has been amazing. Here, I am seen, heard, and respected. I know I am valued and cared for, and I'm always encouraged and given opportunities to grow. Here, I work with purpose alongside friendly, supportive colleagues and leaders who champion my wellbeing, development, and contributions. Get why I'd say this place was worth all my luck?




**Costa Athanasopoulos (he/him)** – 7 years of service  
*Instructional Design Specialist*

I am truly grateful for my enriching journey with the City of Mississauga. The welcoming environment, commitment to equity, diversity, and inclusion, drew me to this remarkable organization. The City's emphasis on professional growth has been transformative, allowing me to expand my skills and contribute meaningfully. Every day is a joy, but the camaraderie among colleagues stands out as the highlight. The City's dedication to fostering a diverse and inclusive workplace resonates with me deeply, making me proud to be a part of this progressive community. My most memorable moment? Witnessing the collaborative spirit that defines the City during a community initiative. Grateful for the positive impact and continuous inspiration.



**Amber Griffin (she/her)** – 23 years of service  
*Standards and Compliance Analyst*

What drew me to working for the City was stability – a job with consistent hours and pay. Clear policies and procedures on what was expected of me as an employee. Safety is always a priority at the City as well. I also enjoy the flexibility that the City offers in terms of positions. Over my career I've had the pleasure of working for several different Departments, in various positions, in a full time or contract basis. This keeps me engaged and fulfilled.



**Tasneem Merchant (she/her)** – 16 years of service  
*HR Business Partner Manager*

I was new to Canada and had the opportunity to join the City as a student starting a second career. The City supported me, tapped my potential and offered diverse learning opportunities. For over 16 years, the City has been integral to my personal and professional growth. I have become both a HR professional and a leader, cherishing my career in an organization that is dynamic and puts its' employees first. I have learnt from the best! I enjoy working with my leaders and colleagues who, with unwavering passion create a diverse and inclusive culture allowing you to be your best.