# **Agenda**



### **Public Vehicle Advisory Committee**

#### **Date**

2017/12/12

#### **Time**

10:00 AM

#### Location

Civic Centre, Council Chamber,

300 City Centre Drive, Mississauga, Ontario, L5B 3C1 Ontario

#### **Members**

Ron Starr Councillor - Ward 6 (Chair)
John Kovac Councillor - Ward 4 (Vice-Chair)

Al Cormier Citizen Member Vikesh Kohli Citizen Member

(Vacant) Elected Member – Taxi Drivers
Nirmal Singh Elected Member – Taxi Owners

Rajendra Singh Citizen Member

Baljit Singh Pandori Appointed Industry Member – Taxi Brokerages

Harsimar Singh Sethi Elected Member – Elected At Large
Joshua Zahavy Appointed Industry Member – Limousine

**Brokerages** 

#### **Contact**

Karen Morden, Legislative Coordinator, Legislative Services 905-615-3200 ext. 5471

karen.morden@mississauga.ca

## Find it Online

- 1. CALL TO ORDER
- 2. **APPROVAL OF AGENDA**
- 3. <u>DECLARATION OF CONFLICT OF INTEREST</u>
- 4. MINUTES OF PREVIOUS MEETING
- 4.1. Public Vehicle Advisory Committee Minutes October 31, 2017
- 5. **DEPUTATIONS**
- 5.1. Yelena Adamopoulos, Supervisor of Compliance and Licensing to speak regarding the TNC Pilot Project.
- 6. PUBLIC QUESTION PERIOD 15 Minute Limit (5 Minutes per Speaker)

Pursuant to Section 42 of the Council Procedure By-law 0139-2013, as amended:

Council may grant permission to a member of the public to ask a question of Council, with the following provisions:

- 1. The question must pertain to a specific item on the current agenda and the speaker will state which item the question is related to.
- 2. A person asking a question shall limit any background explanation to two (2) statements, followed by the question.
- 3. The total speaking time shall be five (5) minutes maximum, per speaker.

#### 7. MATTERS TO BE CONSIDERED

- 7.1. Michael Foley, Manager, Mobile Licensing Enforcement to provide a verbal interim report with respect to accessible taxi plates.
- 7.2. Michael Foley, Manager Mobile Licensing Enforcement to provide a verbal update with respect to industry feedback and comments pertaining to the Line-by-Line Review of the Public Vehicle Licensing By-law 420-04, as amended.
- 7.3. Review of the 2017 Public Vehicle Advisory Committee Action List
- 8. **INFORMATION ITEMS**
- 8.1. Memorandum dated November 30, 2017 from Karen Morden, Legislative Coordinator with respect to Karam Punian's PVAC Membership status.

- 8.2. Public Vehicle Advisory Committee 2018 Meeting Dates
- 9. OTHER BUSINESS
- 10. <u>DATE OF NEXT MEETING</u> February 13, 2018 10:00 AM, Civic Centre, Council Chambers
- 11. **ADJOURNMENT**

## **Minutes**



### **Public Vehicle Advisory Committee**

#### **Date**

2017/10/31

#### Time

10:03 AM

#### Location

Civic Centre, Council Chamber, 300 City Centre Drive, Mississauga, Ontario, L5B 3C1 Ontario

#### **Members Present**

Councillor Ron Starr, Ward 6 (Chair)
Councillor John Kovac, Ward 4 (Vice-Chair)
Al Cormier (Citizen Member)
Baljit Singh Pandori (Taxicab Brokerages)
Harsimar Singh Sethi (Elected at Large)
Nirmal Singh (Taxicab Owners)
Joshua Zahavy (Limousine Owners)

#### **Members Absent**

Vikesh Kohli (Citizen Member) Rajendra Singh (Citizen Member) Karam S. Punian (Taxicab Drivers)

#### **Staff Present**

Samuel Rogers, Director, Enforcement Michael Foley, Manager, Mobile Licensing Enforcement Karen Morden, Legislative Coordinator, Legislative Services

- 1. **CALL TO ORDER** 10:03 AM
- 2. **APPROVAL OF AGENDA**

Approved (H. Sethi)

- 3. **DECLARATION OF CONFLICT OF INTEREST** Nil.
- 4. MINUTES OF PREVIOUS MEETING
- 4.1. Public Vehicle Advisory Committee Minutes September 19, 2017

Approved, as presented (A. Cormier)

- 5. **DEPUTATIONS**
- 5.1. Mark Sexsmith, All Star Taxi spoke regarding Item 8.1

Mr. Sexsmith commented that Uber's operating licence had been revoked in London England and urged staff to be cognizant of various issues that Uber has experienced since being licensed to operate in cities across the world. Furthermore, Mr. Sexsmith requested that staff apprise Council and the Committee on these issues. Michael Foley, Manager, Mobile Licensing Enforcement indicated that staff closely monitors the industry as a whole, noting the reasons that Uber's operating licence had been revoked in London England and that the City is not experiencing similar issues. In response to a question from Al Cormier, Citizen Member, Mr. Foley noted that Uber has appealed in London England and is continuing to operate during the appeal process.

The Committee received Item 8.1., email dated September 22, 2017 from Mark Sexsmith, Taxi Industry with respect to London England's response to Uber.

#### RECOMMENDATION

That the deputation and associated correspondence by Mark Sexsmith, Taxi Industry with respect to London England's response to Uber be received for information.

Received (A. Cormier)
Recommendation PVAC-0019-2017

5.2. Karam Punian, Driver Representative was to speak regarding his Public Vehicle Advisory Committee membership, but was not present at the meeting to do so.

#### 6. PUBLIC QUESTION PERIOD - 15 Minute Limit (5 Minutes per Speaker)

6.1. Mark Sexsmith, All Star Taxi spoke regarding Item 8.2., a letter from Gurinder Pannu, President of All Star Taxi, in Mr. Pannu's absence. Mr. Sexsmith noted that his organization had gone through the proposed changes to the by-law and indicated that they were satisfied with most amendments and that a few of the amendments may require further review.

#### RECOMMENDATION

- That the deputation by Mark Sexsmith, Taxi Industry with respect to Information Item 8.2, a letter from All Star Taxi Inc. regarding feedback on the line by line review of the Public Vehicle Licensing be received for information;
- 2. That the letter dated October 18, 2017 from Gurinder Pannu, President of All Star Taxi Services with respect to feedback on the line by line review of the Public Vehicle Licensing By-law 420-04, as amended be received for information.

Received (H. Sethi)
Recommendation PVAC-0020-2017

#### 7. MATTERS CONSIDERED

7.1. Michael Foley, Manager, Mobile Licensing Enforcement provided a verbal update with respect to the current status of accessible taxi plates.

Mr. Foley provided a brief background, referring to the Hara Report and to the AODA legislation, and spoke to the scope of work necessary to determine what the appropriate number of accessible taxis on the road, noting that there are currently 37 accessible vehicles in operation. Additionally, Mr. Foley spoke to finding subsidy funds for the operation of accessible vehicles and noted that the results would be incorporated into the report coming forward in 2018 regarding the TNC Pilot Project.

Al Cormier, Citizen Member expressed concern with the length of time that it would take for the report to come forward, to which Councillor Starr agreed and directed staff to prepare an interim report to address accessible vehicles.

#### RECOMMENDATION

- That the verbal update from Michael Foley, Manager, Mobile Licensing Enforcement with respect to the current status of accessible taxi plates be received;
- 2. That staff be directed to provide an interim report on the status of accessible taxi plates at the next meeting of the Public Vehicle Advisory Committee.

<u>Approved</u> (B. Pandori) Recommendation PVAC-0021-2017

7.2. Michael Foley, Manager, Mobile Licensing Enforcement provided a verbal update with respect to Recommendation PVAC-0016-2017, the feasibility of extending 2011 vehicles for replacement.

Mr. Foley advised that there had been an approved amendment to the Public Vehicle Licensing By-law to extend vehicles for replacement by one year that had not yet been incorporated into the by-law and indicated that the by-law amendment had now been passed at the October 25, 2017 Council meeting and noted that 2011 vehicles that met the safety requirements would be licensed until April 2019.

#### **RECOMMENDATION**

That the verbal update by Michael Foley, Manager, Mobile Licensing Enforcement with respect to the feasibility of extending 2011 vehicles for replacement be received for information.

Received (H. Sethi)
Recommendation PVAC-0022-2017

7.3. Michael Foley, Manager, Mobile Licensing Enforcement provided a verbal update with respect to the status of the TNC Pilot Project.

Mr. Foley noted that the staffing to support the TNC Pilot Project was now complete and that the compliance rate with respect to reporting has been good. Al Cormier, Citizen Member inquired about the scope of the TNC's operation, to which Mr. Foley commented that there are 60,000 vehicles on the Uber platform, not all of which operate in Mississauga, and that there tends to be a low number of trips per driver, with many drivers doing only two or three trips per week. Furthermore, Mr. Foley noted that staff is not able to report specifics as it would be a breach of privacy.

Baljit Pandori, Taxi Brokerages inquired whether the TNC was paying the required fees and was advised that they are. Furthermore, Mr. Pandori noted that the reported number of TNC trips per week didn't seem to be correct as, if it was accurate, the taxi industry would not be so significantly impacted. Councillor Starr advised that the Chair and Vice-Chair would meet with staff to discuss what information could be shared and that the matter would be discussed at the next PVAC meeting.

Councillor Starr expressed concern with passengers' ability to identify a TNC vehicle, to which Members agreed and discussed various placement locations of the identifying stickers. Mr. Foley noted that the identifying stickers were more discreet to deter street hailing. Councillor Starr directed staff to investigate identifying sticker placement.

#### **RECOMMENDATION**

- 1. That the verbal update by Michael Foley, Manager, Mobile Licensing Enforcement with respect to the status of the TNC Pilot Project be received;
- 2. That staff be directed to investigate more obvious identifying signage on TNC vehicles.

Approved (H. Sethi)

Recommendation PVAC-0023-2017

#### 8. **INFORMATION ITEMS**

8.1. <u>Email dated September 22, 2017 from Mark Sexsmith, Taxi Industry with respect to London, England's response to Uber.</u>

This item was dealt with during Deputation 5.1.

8.2. <u>Letter dated October 18, 2017 from Gurinder Pannu, President of All Star Taxi Services Inc. regarding feedback on the line by line review of the Public Vehicle Licensing By-law 420-04, as amended.</u>

This item was dealt with during Public Question Period.

The Committee considered Item 8.4. at this time.

8.4. <u>Email dated October 26, 2017 from Karam Punian, Driver Representative with respect to his membership on the Public Vehicle Advisory Committee.</u>

Councillor Starr commented that Karam Punian, Driver Representative had recently been issued a taxi owner plate, making him ineligible to be the Driver Representative on PVAC, to which Harsimar Singh Sethi, Elected at Large noted that Mr. Punian had been issued the plate by the City, after several years on the waiting list and suggested that Mr. Punian remain on the Committee. Karen Morden, Legislative Coordinator spoke regarding the process, noting that Council would consider this issue at their meeting on November 8, 2017 and that she would advise of Council's decision following that.

#### RECOMMENDATION

That the email dated October 26, 2017 from Karam Punian, Driver Representative with respect to his membership on the Public Vehicle Advisory Committee be received for information.

Received (H. Sethi)

Recommendation PVAC-0025-2017

#### 8.3. Public Vehicle Advisory Committee 2017 Action List

Al Cormier, Citizen Member commented that the Action List was in need of review, to which Members agreed. Michael Foley, Manager, Mobile Licensing Enforcement inquired whether industry members would prefer to have renewals of their licence and of their membership on the Priority Waiting List happen on the same date, to which industry members indicated that it would be much easier. Mr. Foley noted that staff would implement the change to address industry concerns. Additionally Mr. Cormier inquired about Dads Against Drunk Drivers (DADD), to which Baljit Singh Pandori, Taxi Brokerages noted that public awareness was necessary as members of the public often don't understand the double fare required.

#### RECOMMENDATION

- 1. That the Public Vehicle Advisory Committee 2017 Action List be received for information;
- 2. That staff be directed to update the Public Vehicle Advisory Committee 2017 Action List to reflect the Committee's current focus.

<u>Approved</u> (A. Cormier) Recommendation PVAC-0024-2017

9. OTHER BUSINESS - Nil.

#### 10. **DATE OF NEXT MEETING**

December 12, 2017 - 10:00 AM, Council Chambers - 2nd floor, Civic Centre

11. **ADJOURNMENT** - 10:53 AM

### City of Mississauga

# Memorandum



Date: 2017/11/20

To: Chair and Members of Public Vehicle Advisory Committee

From: Karen Morden, Legislative Coordinator

Meeting Date: 2017/12/12

Subject: Review of the 2017 Public Vehicle Advisory Committee Action List

The Members of the Public Vehicle Advisory Committee reviewed the 2017 Action List at their meeting on October 31, 2017 and made the following Recommendation:

#### PVAC-0024-2017

- 1. That the Public Vehicle Advisory Committee 2017 Action List be received for information;
- 2. That staff be directed to update the Public Vehicle Advisory Committee 2017 Action List to reflect the Committee's current focus.

Legislative Services and Enforcement staff reviewed the current Public Vehicle Advisory Committee 2017 Action List and are proposing the following practices moving forward:

- The 'Action List' will be more appropriately entitled, "2014-2018 Public Vehicle Advisory Committee Work Plan".
- Action items that were dealt with in previous terms of Council (prior to fourth quarter 2014), and were completed, have been removed. In future, all items on the Work Plan, whether in progress or complete, will remain on the list for that term of Council. When a new term of Council begins, the "completed" items will be removed and the "in progress" items from the previous term will be carried over to the new term of Council.
- The Committee will add items as necessary throughout the term. Additionally, when new items are added to the Work Plan, the Committee will review the pending items and prioritize, in order to reflect that "urgent" direction items will ultimately move back other current direction items.

#### **Attachments**

Appendix 1: Proposed 2014 – 2018 Public Vehicle Advisory Committee Work Plan

Appendix 2: Previous Version – 2017 Action List

Prepared by: Karen Morden, Legislative Coordinator

# Appendix 1 Public Vehicle Advisory Committee Work Plan – 2014-2018

| Issue  | Last Discussed on                                    | Who                   | Status  |  |
|--|--|-----------------------|---|--|
| Hotel Shuttles   | April 29, 2013                                       | Enforcement<br>Office | In progress  To be considered 2018 - Quarter 1      |  |
| Regulations of DADD drivers  | October 15, 2013                                     | Enforcement<br>Office | In progress  To be considered 2018 - Quarter 1      |  |
| Public Meetings – Licensing of medical transfers and shuttle service vehicles.       | October 15, 2013                                     | Enforcement<br>Office | In progress  To be considered 2018 - Quarter 1      |  |
| Parcel Delivery service  | October 15, 2013                                     | Enforcement<br>Office | In progress  To be considered 2018 - Quarter 1      |  |
| Timing of taxicab plate renewal issuance - priority list, identification requirement | September 29, 2014                                   | Enforcement<br>Office | Completed – October 2017                            |  |
| Mobile Licensing Enforcement Practices   | March 3, 2015  | Enforcement<br>Office | Completed  • Update to PVAC - 2016                  |  |
| Taxicab Mobile Applications  | April 21, 2015                                       | Enforcement<br>Office | Completed   |  |
| Consultant's Report – Taxi Plate Issuance<br>Model                                   | April 21, 2015                                       | Enforcement<br>Office | Completed   |  |
| Issuance of Accessible Plates  | March 3, 2015<br>September 19, 2017                  | Enforcement<br>Office | In progress  Interim report to PVAC – December 2017 |  |
| Review of the Terms of Reference for PVAC  | April 21, 2015                                       | Clerk's Office        | Completed   |  |
| Illegal Taxicab Operations – Best Practices<br>Report                                | June 16, 2015  | Enforcement<br>Office | Completed   |  |
| Engagement of Consulting Services –<br>Mobile Taxi Applications                      | August 12, 2015                                      | Enforcement<br>Office | Completed   |  |
| Consultant's Report - Regulation of Transportation Network Companies                 | December 7, 2015                                     | Enforcement<br>Office | Completed   |  |
| Regulation of Transportation Network<br>Companies                                    | December 7, 2016<br>April 8, 2016, April<br>19, 2016 | Enforcement<br>Office | In progress   |  |

# Appendix 1 Public Vehicle Advisory Committee Work Plan – 2014-2018

| Public Vehicle Licensing By-law 420-04, as amended – Demerit Points | December 7, 2015   | Enforcement<br>Office                             | Completed – April 2017                              |  |  |
|---|--|---|---|--|--|
| Updated Taxicab Camera Requirements                                 | October 18, 2016   | Enforcement<br>Office                             | In progress  • Dependent upon outcomes of TNC Pilot |  |  |
| Line-by-Line Review of the Public Vehicle<br>Licensing By-law       | June 7, 2017<br>Council – June 21,<br>2017<br>September 19, 2017 | Enforcement<br>Office                             | Completed – September 2017                          |  |  |
| Status Update – TNC Pilot Project                                   | September 19, 2017   | Enforcement<br>Office                             | Ongoing   |  |  |
| Identifying signage – TNC vehicles                                  | October 31, 2017   | Enforcement<br>Office                             | In progress   |  |  |
| Review and update to the PVAC Action Items List                     | October 31, 2017   | Enforcement<br>Office/<br>Legislative<br>Services | On December 12, 2017 PVAC Agenda                    |  |  |

## Appendix 2

# Public Vehicle Advisory Committee 2017 Action List

## Updated for October 31, 2017 Meeting

| Issue  | Last Discussed on                        | Who                   | Status  |  |
|--|--|-----------------------|---|--|
| Accessible plates  | September 11, 2012<br>September 19, 2017 | Enforcement<br>Office | In progress   |  |
| Term of plate leases coincide with vehicle year limit                                | September 11, 2012                       | Enforcement<br>Office | Completed   |  |
| Mobile taxi application  | September 11, 2012                       | Enforcement<br>Office | Completed   |  |
| Airport taxis – Stickers on windshields  | September 11, 2012                       | Enforcement<br>Office | Completed   |  |
| Advance payment in evenings  | September 11, 2012                       | Enforcement<br>Office | Completed   |  |
| Hotel Shuttles   | April 29, 2013                           | Enforcement<br>Office | In progress  • Directed to hold public consultation |  |
| Regulations of DADD drivers  | October 15, 2013                         | Enforcement<br>Office | In progress  • Directed to hold public consultation |  |
| Public Meetings – Licensing of medical transfers and shuttle service vehicles.       | October 15, 2013                         | Enforcement<br>Office | In progress  • Directed to hold public consultation |  |
| Parcel Delivery service  | October 15, 2013                         | Enforcement<br>Office | In progress  • Directed to hold public consultation |  |
| Need for taxi stands   | October 15, 2013                         | Enforcement<br>Office | Completed   |  |
| 2010 and 2012 Taxicab Plate Issuance   | February 4, 2014                         | Enforcement<br>Office | Completed   |  |
| Timing of taxicab plate renewal issuance - priority list, identification requirement | September 29, 2014                       | Enforcement<br>Office | In progress   |  |
| Mobile Licensing Enforcement Practices   | March 3, 2015                            | Enforcement<br>Office | Completed  • Update to PVAC: 2016                   |  |
| Taxicab Mobile Applications  | April 21, 2015                           | Enforcement<br>Office | Completed   |  |
| Consultant's Report – Taxi Plate Issuance<br>Model                                   | April 21, 2015                           | Enforcement<br>Office | Completed   |  |

### Appendix 2

# Public Vehicle Advisory Committee 2017 Action List

## Updated for October 31, 2017 Meeting

| Issuance of Accessible Plates   | March 3, 2015<br>September 19, 2017                              | Enforcement<br>Office | In progress                   |
|---|--|-----------------------|-------------------------------|
| Review of the Terms of Reference for PVAC                               | April 21, 2015   | Clerk's Office        | Completed                     |
| Illegal Taxicab Operations – Best Practices<br>Report                   | June 16, 2015  | Enforcement<br>Office | Completed                     |
| Engagement of Consulting Services –<br>Mobile Taxi Applications         | August 12, 2015  | Enforcement<br>Office | Completed                     |
| Consultant's Report - Regulation of<br>Transportation Network Companies | December 7, 2015   | Enforcement<br>Office | Completed                     |
| Regulation of Transportation Network<br>Companies                       | December 7, 2016<br>April 8, 2016, April<br>19, 2016             | Enforcement<br>Office | In progress                   |
| Public Vehicle Licensing By-law 420-04, as amended – Demerit Points     | December 7, 2015   | Enforcement<br>Office | In progress                   |
| Updated Taxicab Camera Requirements                                     | October 18, 2016   | Enforcement<br>Office | Deferred to December 13, 2016 |
| Line-by-Line Review of the Public Vehicle Licensing By-law              | June 7, 2017<br>Council – June 21,<br>2017<br>September 19, 2017 | Enforcement<br>Office |                               |

# City of Mississauga Memorandum



Date: 2017/11/30

To: Chair and Members of Public Vehicle Advisory Committee

From: Karen Morden, Legislative Coordinator

Meeting Date: 2017/12/12

Subject: Karam Punian, Driver Representative - Membership Status

At its meeting on November 22, 2017, Council adopted Resolution 0227-2017, with respect to Karam Punian's membership status on the Public Vehicle Advisory Committee. After consideration of this matter, Council resolved the following:

#### Resolution 0227-2017

That Karam Punian, Driver Representative be removed from the Public Vehicle Advisory Committee due to his change in status and that the position remain vacant for the remainder of the term ending November 30, 2018 due to the timing of the 2018 Elections Recess.

Mr. Punian was advised of Council's decision via letter sent by Canada Post, on November 23, 2017.

#### **Attachments**

Appendix 1: Council Resolution 0227-2017

Prepared by: Karen Morden, Legislative Coordinator



#### RESOLUTION 0227-2017 adopted by the Council of The Corporation of the City of Mississauga at its meeting on November 22, 2017

0227-2017 Moved by: Ron Starr Seconded by: John Kovac

That Karam Punian, Driver Representative be removed from the Public Vehicle Advisory Committee due to his change in status and that the position remain vacant for the remainder of the term ending November 30, 2018 due to the timing of the Elections Recess.

| RECORDED VOTE          | YES | NO | ABSENT | ABSTAIN |
|------------------------|-----|----|--------|---------|
| Mayor B. Crombie       | Χ   |    |        |         |
| Councillor J. Tovey    | Χ   |    |        |         |
| Councillor K. Ras      | Χ   |    |        |         |
| Councillor C. Fonseca  | Χ   |    |        |         |
| Councillor J. Kovac    | Χ   |    |        |         |
| Councillor C. Parrish  | Χ   |    |        |         |
| Councillor R. Starr    | Χ   |    |        |         |
| Councillor N. Iannicca |     |    | X      |         |
| Councillor M. Mahoney  | Χ   |    |        |         |
| Councillor P. Saito    | Χ   |    |        |         |
| Councillor S. McFadden | Χ   |    |        |         |
| Councillor G. Carlson  | Х   |    |        |         |

<u>Carried</u> (11, 0, 1 - Absent)

# City of Mississauga **Memorandum**



Date: 2017/11/20

To: Chair and Members of Public Vehicle Advisory Committee

From: Karen Morden, Legislative Coordinator

Meeting Date: 2017/12/12

Subject: Public Vehicle Advisory Committee - 2018 Meeting Dates

The 2018 meeting dates for the Public Vehicle Advisory Committee have been scheduled as follows:

Tuesday, February 13, 2018 Tuesday, April 17, 2018 Tuesday, June 12, 2018

Unless otherwise advised, all meetings will be held at 10:00 AM at the Mississauga Civic Centre, in the Council Chambers, 2<sup>nd</sup> floor, 300 City Centre Drive, Mississauga.

Please note that no meetings have been scheduled after June 30, 2018 to coincide with the 2018 Elections Recess.

Meetings may be cancelled at the call of the Chair due to insufficient agenda items or lack of quorum. Please kindly contact me in advance of the meeting if you will be absent or late so that quorum issues can be anticipated and dealt with accordingly.

Prepared by: Karen Morden, Legislative Coordinator