

City of Mississauga  
**Additional Agenda**



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## General Committee

**Date**

April 6, 2016

**Time**

9:00AM

**Location**

Council Chamber

2<sup>nd</sup> Floor

300 City Centre Drive

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ADDITIONAL DEPUTATION

5.5 Item 6.1 Pete Karageorgos, Director, Consumer & Industry Relations

INFORMATION ITEM

Item 6.1 Email dated March 24, 2016 from Gary P. Nagle, RSA/Unifund Insurance Mississauga and member of Insurance Bureau of Canada with respect to centralized vehicle pound facility.

Contact

Sacha Smith, Legislative Coordinator, Legislative Services

905-615-3200 ext. 4516

Email [sacha.smith@mississauga.ca](mailto:sacha.smith@mississauga.ca)

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**From:** Gary Nagle [<mailto:gnagle@unifund.ca>]  
**Sent:** 2016/03/24 5:03 PM  
**To:** Sacha Smith  
**Subject:** FW: Mississauga Centralized Vehicle Pound Facility

Dear Ms. Smith

As an employee of RSA/Unifund Insurance Mississauga and a member of the IBC Towing Working Group, I have considerable knowledge on the issues relating to towing and storage in the City of Mississauga. Although I support all 12 recommendations highlighted in Pete Karageorgos (IBC) letter dated March 15, 2016,(attached) there is one item that is paramount to implement in order to provide Mississauga residents with stress free and fair value towing and storage.

We need to remove any connection between towing and storage and collision repair of vehicles. Work orders should not be presented to vehicle owners or operators at any point through the recovery, tow or storage process.

Following a traffic accident, the only requirement of a vehicle operator is to safely tow and store the vehicle.

Feel free to contact me if you wish to further discuss.

regards

**Gary P Nagle**  
Manager, National Appraisal  
Home-Auto Claims



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