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## **Accessibility Advisory Committee**

**Date**

2017/11/06

**Time**

2:00 PM

**Location**

Civic Centre, Committee Room A - Second Floor,  
300 Civic Centre Drive, Mississauga, Ontario, L5B 3C1

**Members Present**

Councillor Matt Mahoney, Ward 8  
Carol-Ann Chafe, Citizen Member (Chair)  
Naz Husain, Citizen Member  
Rabia Khedr, Citizen Member  
Clement Lowe, Citizen Member  
Asim Zaidi, Citizen Member  
Sally Wall, Stakeholder Member  
Alfie Smith, Stakeholder Member  
Mashkoor Sherwani, Citizen Member

**Members Absent**

Councillor Pat Saito, Ward 9  
Melanie Taddeo, Citizen Member (Vice-Chair)  
Mandi Buckner, Stakeholder Member

**Find it online**

<http://www.mississauga.ca/portal/cityhall/accessibilityadvisory>

**Staff Present**

Darren Cooper, Accessibility Specialist  
Rasul Kassam, Supervisor, Accessibility Planning  
Anna Cascioli, Senior Manager, Facilities Development & Accessibility  
Mark Warrack, Manager, Culture and Heritage Planning  
Amr Merdan, Urban Designer, Planning and Building  
Shaesta Hussen, Planner, Planning and Building  
Virginia Kalapaca, Project Manager, Park Development  
Diana Krawczyk, Manager, Burnhamthorpe Library  
Christopher Tham, Marketing Coordinator  
Michelle Berquist, Project Leader, Transportation Planning  
Alana Tyers, Team Leader, Transit Planning  
Ihor Witowych, Manager, Transit Operations  
Christy Moffat, Marketing Consultant  
Mojan Jianfar, Assistant Planner, Culture Planning  
Trish Sarnicki, Legislative Coordinator, Office of the City Clerk

1. **CALL TO ORDER – 2:00 PM**

Carol-Ann Chafe, Chair, requested everyone present at the meeting introduce themselves.

2. **APPROVAL OF AGENDA**

Naz Husain, Citizen Member, requested time to speak under “Other Business”.

Approved, as amended (M. Sherwani)

3. **DECLARATION OF CONFLICT OF INTEREST – Nil.**

4. **MINUTES OF PREVIOUS MEETING**

4.1 Minutes from the September 18, 2017 Accessibility Advisory Committee meeting

Naz Husain, Citizen Member, requested her title under the Region of Peel Accessibility Advisory Committee Update be updated to remove Chair and add Member.

Approved, as amended (A. Zaidi)

5. **DEPUTATIONS**

5.1. Michelle Berquist, Project Leader, Transportation Planning spoke regarding the Transportation Master Plan.

Ms. Berquist provided a background and overview of the Transportation Master Plan, noting that the Plan envisions Mississauga as a city where people can get around without an automobile, and where transit will directly influence and shape the form of the city. Ms. Berquist notes that the Master Plan is an opportunity to think City-wide by addressing pain points and possibilities, putting current projects in context, expanding on what the City has learned on street level, and responding to the technology, culture and lifestyle changes that are imminent or are already established. Ms. Berquist added that the Plan responds to higher order policy and fits in among current provincial and regional plans, including the province’s new Growth Plan, the Metrolinx Regional Transportation Plan, and Peel Region’s Long Range Transportation Plan and Goods Movement Strategic Plan. Ms. Berquist explained the three different phases of the plan (evolution, vision and action), noting that the plan is currently near the end of phase 1: evolution, which is to understand where Mississauga is. Ms. Berquist shared the Plan’s website [www.mississaugamoves.ca](http://www.mississaugamoves.ca), which includes a survey for residents, and notes points of interest. Ms. Berquist invited Committee Members to attend the Mississauga Moves Open House at the Great Hall on November 16<sup>th</sup> at 6:30 p.m.

Councillor Mahoney inquired on the status of the Lakeshore line, given the current traffic congestion. Ms. Berquist responded that the Lakeshore Connecting Communities Study is currently holding a second round of public meetings and are looking at feedback to

narrow down 6 options and will examine any corridors that require special attention.

#### RECOMMENDATION

That the deputation and associated presentation by Michelle Berquist, Project Leader, Transportation Planning with respect to the Transportation Master Plan, be received.

Received (N. Husain)

Recommendation AAC-0035-2017

- 5.2. Alana Tyers, Team Leader, Strategic Planning, Ihor Witowych, Manager Operations, and Christy Moffat, Marketing Consultant spoke regarding MiWay's new Priority Seating Awareness Program.

Ms. Tyers provided an overview of MiWay's new Priority Seating Awareness Program. Ms. Tyers noted that previously the signage mentioned "courtesy seating", however, the new signage will note "priority seating" and remarked that the current dimensions of the signage to be installed above each priority seat will be 10 inches by 7 inches. Ms. Tyers added that a window banner will be placed directly above priority seating with the phrase "show you care". Ms. Tyers explained that this new signage would be consistent with the Ontario Public Transit Association signs that are already in use by other transit agencies. Ms. Tyers added that in the new year, a new batch of buses will be deployed with the new signage with the objective of seeking feedback from the public. Ms. Moffat noted that the communication piece for the public had been revised with feedback from Diana Simpson, former Supervisor, Accessibility Planning and Darren Cooper, Accessibility Specialist.

Questions from the Committee arose pertaining to how the success of the program has been measured in other municipalities, and whether there have been any incidents regarding invisible disabilities, with Ms. Tyers responding that success has been measured by positive feedback from operators and customers, and that there are no known incidents at this time.

Rabia Khedr, Citizen Member, remarked that she is less concerned about the emotional approach of the signage, and suggested that the signage should remark "respect accessibility" instead of "show you care."

Naz Husain, Citizen Member, inquired as to how seniors are being addressed, with Ms. Tyers replying that the intent is for these seats to be used by people who need them.

Mojan Jianfar, Assistant Planner, Culture Planning noted that a resident from the city of Toronto created buttons to be worn which communicates what needs people have on transit.

Mashkoor Sherwani, Citizen Member, remarked on the importance of bus drivers being educated with regard to those with intellectual disabilities.

RECOMMENDATION

That the deputation and associated presentation by Alana Tyers, Team Leader, Strategic Planning, Ihor Witowych, Manager Operations, and Christy Moffat, Marketing Consultant with respect to MiWay's new Priority Seating Awareness Program, be received.

Received (A. Smith)

Recommendation AAC-0036-2017

5.3 Mojan Jianfar, Assistant Planner, Culture Planning spoke regarding the Drafted Culture Master Plan.

Ms. Jianfar provided an overview and update regarding the Drafted Culture Master Plan timeline, noting that during the months of January to March, public meetings were held and an online survey provided, and that during the months of April to July, the information was being examined. Ms. Jianfar noted that currently the Culture Master Plan is being drafted and shared for feedback, noting additional feedback may be submitted online (whether by online survey or email), or at the next public meeting taking place on November 30, 2017.

Questions from Committee Members arose regarding including the deaf community, the transit experience, and how art and culture will be exhibited. Ms. Jianfar responded that hosting ASL concerts is a possibly, transit experience can be improved by having bus drivers call out arts and culture stops, and that the Drafted Culture Master Plan is a strategy document with a 10 year plan and high-level recommendations.

Councillor Mahoney noted that there is also a Downtown21 Master Plan, and with the vision that city hall and celebration square are a tourism hub, the challenge of making the city walkable and liveable is the land. Naz Husain, Citizen Member, added that the city must become more user friendly, with Rabia Khedr, Citizen Member, noting that there should be more creative ways of way-finding that are built into the design to be a natural form, and not necessarily an accommodation or accessibility facility.

Ms. Khedr also added that multiculturalism should be included in the Plan, with Ms. Jianfar responding that they have expanded the Plan to include equity seeking groups, weaved into priority areas, with a focus on diversity.

Donna Herrington, The Herrington Group, added that Hamilton's Urban Braille Guidelines are a possibly useful resource for the Accessibility Advisory Committee. Committee Members asked for the link to the website, to which the Legislative Coordinator responded that the link would be emailed.

RECOMMENDATION

That the deputation and associated presentation by Mojan Jianfar, Assistant Planner, Culture Planning with respect to the Drafted Culture Master Plan, be received.

Received (Councillor Mahoney)

Recommendation AAC-0037-2017

5.4 Darren Cooper, Accessibility Specialist spoke regarding the Facility Accessibility Audit.

Mr. Cooper provided an overview of the Facility Accessibility Audit, describing the project team, the purpose and background of the audit, accessibility audit criteria, and next steps. Mr. Cooper spoke to the City's commitment to removing accessibility barriers within its facilities, and noted that 97 facilities were audited, with a focus on public facing facilities. Mr. Cooper explained varying audit priority levels, ranging from technically infeasible to low, medium and high which composed the accessibility audit criteria. Mr. Cooper provided the next steps, noting that Accessibility Planning is to develop a strategic plan to prioritize the audit findings over the next five to ten years and pending budget approval, Facilities Development & Accessibility will implement the facility accessibility audit upgrades.

Questions from Committee members arose including how the audit will be implemented, when the report will be presented to the community services leadership team, whether the audit is applicable to school buildings, and who is responsible for the program. Mr. Cooper responded that staff identify which facilities and areas met the code and those which did not and prioritize them, with Anna Cascioli, Senior Manager, Facilities Development & Accessibility, adding that the entire building is made complaint when a renovation is undertaken, and new buildings are built compliant, but that existing buildings are difficult to renovate and make accessible, which is acceptable under the AODA. Mr. Cooper explained that he does not have a confirmed date for when the report will be presented to the community services leadership team but that if there is a specific building for which one requires information, it can be provided. Mr. Cooper added that only city managed facilities were audited, and school boards are required to deal with accessibility similarly, undertaking their own audits. Lastly, Mr. Cooper noted that the implementation and strategy of the audit is a staff responsibility, with Ms. Cascioli adding that Facilities and Property Management will manage the database, with 97 buildings included at this time, but 350 in total, and new developments to be added as well.

RECOMMENDATION

That the deputation and associated presentation by Darren Cooper, Accessibility Specialist with respect to the Facility Accessibility Audit, be received.

Received (A. Zaidi)  
Recommendation AAC-0038-2017

6. **PUBLIC QUESTION PERIOD**

No members of the public requested to speak.

7. **MATTERS CONSIDERED**

7.1. ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT, 2005 (AODA)

Darren Cooper, Accessibility Specialist provided a brief verbal update with respect to the *Accessibility For Ontarians With Disabilities Act, 2005 (AODA)*, noting accessibility is still

under review at the Standards Development Committee. In terms of federal accessibility, Mr. Cooper noted that the initial draft of the legislation will be introduced in the spring of 2018.

#### RECOMMENDATION

That the brief verbal update by Darren Cooper, Accessibility Specialist with respect to the Accessibility For Ontarians With Disabilities Act, 2005 (AODA) be received.

Received (Councillor Mahoney)

Recommendation AAC-0039-2017

#### 7.2. Region of Peel Accessibility Advisory Committee Update

Naz Husain and Rabia Khedr, Citizen Members and Members of the Region of Peel Accessibility Advisory Committee provided a brief verbal update, noting that Ms. Khedr had presented at the Region of Peel, with a review of the multi-year plan. Ms. Khedr also added that December 5, 2017 is a day for celebrating international disabilities, with a focus on mental health.

#### RECOMMENDATION

That the brief verbal update by Naz Husain, Citizen Member with respect to the Region of Peel Accessibility Advisory Committee be received.

Received (Councillor Mahoney)

Recommendation AAC-0040-2017

#### 7.3. Accessibility Advisory Committee Pending Work Plan Items

Committee members inquired whether the Work Plan could be more specific in terms of how items are completed, and whether the format is in need of updating, with the Legislative Coordinator responding that the Work Plan would be reworked and updated for the next meeting.

#### RECOMMENDATION

That the Accessibility Advisory Committee Pending Work Plan Items be updated for the November 6, 2017 meeting of the Accessibility Advisory Committee be approved.

Received (R. Khedr)

Recommendation AAC-0041-2017

### 8. **SUBCOMMITTEE REPORTS**

#### 8.1 Facility Accessibility Design Subcommittee Report - May 29, 2017

##### RECOMMENDATION

1. That the presentation regarding the Square One Older Adult Relocation Project to the Facility Accessibility Design Subcommittee on August 29, 2016, be received;
2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the design of Square One Older Adult Relocation

Project.

Received (N. Husain)  
Recommendation AAC-0042-2017

8.2 Facility Accessibility Design Subcommittee Report – September 25, 2017

RECOMMENDATION

1. That the presentation regarding Port Credit Harbour West Parks to the Facility Accessibility Design Subcommittee on September 25, 2017 be received;
2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the design of Port Credit Harbour West Parks.

Received (A. Zaidi)  
Recommendation AAC-0043-2017

9. **INFORMATION ITEMS**

9.1. Council Resolution No. 0194 - 2017 - Citizen Member

RECOMMENDATION

That Council Resolution No. 0194 – 2017 – Citizen Member be received for information.

Received (N. Husain)  
Recommendation AAC-0044-2017

9.2. Committee feedback regarding the 2018 Draft Elections Accessibility Plan

Rabia Khedr, Citizen Member, noted her previous concerns that some residents are bedbound or are caregivers and cannot leave their house to vote at the polling stations.

RECOMMENDATION

That the memorandum dated October 30, 2017 from Trish Sarnicki, Legislative Coordinator with respect to Committee feedback regarding the 2018 Draft Elections Accessibility Plan be received for information.

Received (M. Sherwani)  
Recommendation AAC-0045-2017

9.3 2018 Accessibility Advisory Committee Meeting Dates

RECOMMENDATION

That the memorandum dated October 26, 2017 from Trish Sarnicki, Legislative Coordinator with respect to the 2018 Accessibility Advisory Committee Meeting Dates be received for information.

Received (A. Zaidi)  
Recommendation AAC-0046-2017



10. **OTHER BUSINESS**

Committee Members expressed concern over the rusting of truncated domes, with Councillor Mahoney responding that staff from the Transportation & Works department have confirmed that the domes will oxidize over time and turn to black, but that the current aesthetics are not appealing.

Darren Cooper, Accessibility Specialist noted he will follow up on this issue, and forward the matter to Transportation and Works department. Virginia Kalapaca, Project Manager, Park Development, added that unfortunately painting the domes is not feasible as it would rot the iron, so they must be left to oxidize.

11. **DATE OF NEXT MEETING** - Monday, February 5, 2018 – 2:00 PM, Civic Centre, Committee Room A, 2nd Floor

12. **ADJOURNMENT** – 3:48 p.m.