

Accessibility Advisory Committee

Date

2017/11/06

Time 2:00 PM

Location

Civic Centre, Committee Room A - Second Floor, 300 Civic Centre Drive, Mississauga, Ontario, L5B 3C1

Members

Councillor Matt Mahoney, Ward 8 Councillor Pat Saito, Ward 9 Carol-Ann Chafe, Citizen Member (Chair) Melanie Taddeo, Citizen Member (Vice-Chair) Naz Husain, Citizen Member Rabia Khedr, Citizen Member Clement Lowe, Citizen Member Mashkoor Sherwani, Citizen Member Asim Zaidi, Citizen Member Mandi Buckner, Stakeholder Member Alfie Smith, Stakeholder Member Sally Wall, Stakeholder Member

Contact

Trish Sarnicki, Legislative Coordinator, Legislative Services 905-615-3200 ext. 5426 trish.sarnicki@mississauga.ca

Staff Accessibility Resource Team (StART)

Lisa Boyce-Gonsalves, Community Development – Inclusion and Accessibility Darren Cooper, Accessibility Specialist Marie-France Chartrand, Legal Counsel Christine Gabany, Manager, Talent Acquisition, Human Resources Michael Foley, Manager, Mobile Licensing Enforcement Shaesta Hussen, Planner, Planning & Building Mojan Jianfar, Assistant Planner, Culture and Heritage Development Virginia Kalapaca, Project Manager, Park Development Rasul Kassam, Supervisor, Accessibility Planning Lydia Kowalyk, Manager, Internal Services, Revenue & Materiel Management Diana Krawczyk, Manager, Readers' Den, Library Amr Merdan, Urban Designer, Planning & Building Nigel Roberts, IT Manager, Digital Services & Mobility Trish Sarnicki, Legislative Coordinator, Office of the City Clerk Pamela Shanks, Corporate Policies Analyst Lorena Smith, Older Adult Coordinator Stefan Szczepanski, Manager, Park Development Christopher Tham, Marketing Coordinator Alana Tyers, Team Leader, Transit Planning Cynthia Ulba, Senior Communications Advisor Stuart Young, Manager, Parks Operations – North

2

1. CALL TO ORDER

2. APPROVAL OF AGENDA

3. DECLARATION OF CONFLICT OF INTEREST

4. MINUTES OF PREVIOUS MEETING

4.1. Minutes of the September 18, 2017 Accessibility Advisory Committee Meeting

5. **DEPUTATIONS**

- 5.1. Michelle Berquist, Project Leader, Transportation Planning to speak regarding the Transportation Master Plan.
- 5.2. Alana Tyers, Team Leader, Strategic Planning, Ihor Witowych, Manager Operations, and Christy Moffat, Marketing Consultant to speak regarding MiWay's new Priority Seating Awareness Program.
- 5.3. Mojan Jianfar, Assistant Planner, Culture Planning to speak regarding the Drafted Culture Master Plan.
- 5.4. Darren Cooper, Accessibility Specialist to speak regarding the Facility Accessibility Audit.
- 6. **PUBLIC QUESTION PERIOD** 15 Minute Limit (5 Minutes per Speaker)

Pursuant to Section 42 of the Council Procedure By-law 0139-2013, as amended:

Accessibility Advisory Committee may grant permission to a member of the public to ask a question of Accessibility Advisory Committee, with the following provisions:

- 1. The question must pertain to a specific item on the current agenda and the speaker will state which item the question is related to.
- 2. A person asking a question shall limit any background explanation to two (2) statements, followed by the question.
- 3. The total speaking time shall be five (5) minutes maximum, per speaker.

7. MATTERS TO BE CONSIDERED

7.1. ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT, 2005 (AODA)

Rasul Kassam, Supervisor, Accessibility Planning will provide a brief verbal update with respect to the Accessibility For Ontarians With Disabilities Act, 2005 (AODA).

7.2. Region of Peel Accessibility Advisory Committee Update

Naz Husain and Rabia Khedr, Citizen Members and Members of the Region of Peel Accessibility Advisory Committee will provide a brief verbal update.

7.3. Accessibility Advisory Committee Pending Work Plan Items

8. SUBCOMMITTEE REPORTS

8.1. Facility Accessibility Design Subcommittee Report - May 29, 2017

RECOMMENDATION

- 1. That the presentation regarding the Square One Older Adult Relocation Project to the Facility Accessibility Design Subcommittee on August 29, 2016, be received;
- 2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the design of Square One Older Adult Relocation Project.
- 8.2. Facility Accessibility Design Subcommittee Report September 25, 2017

RECOMMENDATION

- 1. That the presentation regarding Port Credit Harbour West Parks to the Facility Accessibility Design Subcommittee on September 25, 2017 be received;
- 2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the design of Port Credit Harbour West Parks.

9. INFORMATION ITEMS

- 9.1. <u>Council Resolution No. 0194 2017 Citizen Member</u>
- 9.2. <u>Accessibility Advisory Committee feedback regarding the 2018 Draft Elections</u> <u>Accessibility Plan</u>
- 9.3. <u>2018 Accessibility Advisory Committee Meeting Dates</u>

10. COMMITTEE UPDATE/OTHER BUSINESS

- 11. **DATE OF NEXT MEETING** Monday, February 5, 2018 2:00 PM, Civic Centre, Committee Room A, 2nd Floor
- 12. ADJOURNMENT

City of Mississauga Minutes

DRAFT



Accessibility Advisory Committee

Date

2017/09/18

Time

2:07 PM

Location

Civic Centre, Committee Room A - Second Floor, 300 Civic Centre Drive, Mississauga, Ontario, L5B 3C1

Members Present

Councillor Matt Mahoney, Ward 8 Councillor Pat Saito, Ward 9 Carol-Ann Chafe, Citizen Member (Chair) Melanie Taddeo, Citizen Member (Vice-Chair) Naz Husain, Citizen Member Rabia Khedr, Citizen Member Clement Lowe, Citizen Member Asim Zaidi, Citizen Member Mandi Buckner, Stakeholder Member Sally Wall, Stakeholder Member

Members Absent

Alfie Smith, Stakeholder Member Mashkoor Sherwani, Citizen Member

Staff Present

Gary Kent, Commissioner of Corporate Services and Chief Financial Officer Lori Kelly, Manager, Strategic Talent Management Darren Cooper, Accessibility Specialist Diana Simpson, Supervisor, Accessibility Planning Amr Merdan, Urban Designer, Planning and Building Shaesta Hussen, Planner, Planning and Building Michael Foley, Manager, Mobile Licensing Enforcement Lisa Boyce-Gonsalves, Community Development – Inclusion & Accessibility Virginia Kalapaka, Project Manager, Park Development Diana Krawczyk, Manager, Burnhamthorpe Library Pamela Shanks, Corporate Policies Analyst Christine Gabany, Manager, Talent Acquisition Christopher Tham, Marketing Coordinator Karen Morden, Legislative Coordinator, Office of the City Clerk Trish Sarnicki, Legislative Coordinator, Office of the City Clerk

1. **CALL TO ORDER** – 2:07 PM

Carol-Ann Chafe, Chair, requested everyone present at the meeting introduce themselves.

2. APPROVAL OF AGENDA

Diana Simpson, Supervisor, Accessibility Planning, requested time under "Other Business" to provide a quick debrief regarding the National Access Awareness Week Event.

Rabia Khedr, Citizen Member, requested time under "Other Business" to discuss a personal incident.

Approved, as amended (N. Husain)

3. **DECLARATION OF CONFLICT OF INTEREST** – NIL.

4. MINUTES OF PREVIOUS MEETING

4.1 Minutes from the April 10, 2017 Accessibility Advisory Committee meeting

Diana Simpson, Supervisor, Accessibility Planning, advised of a correction to be made to the minutes from the April 10, 2017, meeting to item 7.5, 3rd paragraph to read as follows: "Mr. Zaidi, advised the subcommittee was still waiting to hear from the Rick Hansen Foundation with respect to the grant application Accessibility Planning applied for."

Darren Cooper, Accessibility Specialist, noted that Robert Bain, Citizen Member, and Christine Gabany, Manager, Talent Acquisition, were not at the April 10, 2017 meeting, and advised they be removed from minutes from the April 10, 2017, meeting under "Members Present" and "Staff Present", respectively.

Approved, as amended (M. Taddeo)

5. **DEPUTATIONS**

5.1. <u>Gus Mangos, Elections Coordinator, spoke regarding the 2018 Elections Accessibility</u> <u>Plan.</u>

Mr. Mangos provided an overview of the 2018 Elections Accessibility Plan, noting that the document was created with Accessibility Staff at the City. Mr. Mangos requested feedback from the Accessibility Advisory Committee regarding the Plan and informed Members that once the Plan is finalized it will be made publically available to all electors.

Mr. Mangos provided a background and overview of the AutoMARK voter assist

terminal, noting that the terminal was made available on advance poll days in 2014, and that is the proposed plan for 2018. Mr. Mangos informed the Committee that there are a variety of features, including braille, sip and puff, and different handheld buttons to assist electors in marking their ballot. Mr. Mangos noted operators at the polling stations will be trained by the vendor, and offered further one-on-one training at the Elections office for anyone that requests it. Rabia Khedr, Citizen Member, commented that she had used the AutoMARK is 2014 and appreciated the ability to mark her own ballot.

Questions from Committee Members arose regarding staff assistance at polling locations and advanced polling locations. Mr. Mangos noted that staff will be trained in the use of the AutoMARK and will be there to assist electors that require assistance, and that there will be 22 locations available with the AutoMARK, specifically, 2 polling locations per Ward on advanced polling days.

Ms. Khedr inquired whether electronic voting would be coming to the City of Mississauga, with Mr. Mangos responding that at this time, the City is strictly pursuing "vote anywhere" due to security concerns of online voting. Councillor Pat Saito commented that an entire meeting of Governance Committee was dedicated to finding ways to make voting more accessible in general to the entire community, noting that in municipalities where electronic voting is available, voter turnout did not increase. Ms. Khedr noted concerns that some residents are bedbound or are caregivers and cannot leave their house to vote, with Mr. Mangos responding that bedside voting is available in institutions and retirement homes. Councillor Saito noted that proxy voting is an option for those who cannot physically leave the house to vote, and that the City is looking into making the process easier.

RECOMMENDATION

- 1. That the deputation by Gus Mangos, Acting Elections Officer with respect to the 2018 Draft Elections Accessibility Plan, be received;
- 2. That Members of the Accessibility Advisory Committee send feedback and comments regarding the 2018 Draft Elections Accessibility Plan to the Acting Elections Officer.

<u>Received</u> (R. Khedr) Recommendation AAC-0025-2017

5.2. <u>Renee Bazile-Jones, Senior Director of Learning, Canadian Centre for Diversity and</u> <u>Inclusion spoke regarding the Workforce Diversity and Inclusion Strategy</u>.

Item 7.1.

Gary Kent, Commissioner of Corporate Services, thanked Diana Simpson, Supervisor, Accessibility Planning, for her work and contributions to the Committee, and to the City. Mr. Kent noted that the Workforce Diversity and Inclusion Strategy focuses on the internal workplace, not the external facing services provided. Mr. Kent further noted that the Corporate Report would be introduced to General Committee on October 18, 2017. Renee Bazile-Jones, Senior Director of Learning, Canadian Centre for Diversity and Inclusion, provided an overview of the Workforce Diversity and Inclusion Strategy, and

provided a background of the methodology used, as well as the key findings from the Current State Inclusivity Assessment. Ms. Bazile-Jones also spoke to the vision, values, and strategic goals that are reflected in the Workforce Diversity and Inclusion Action Plan. Ms. Bazile-Jones remarked that while employees reported significant improvement in diversity and inclusion over the past several years, their concerns noted inconsistencies across departments, divisions and teams, as well as the need to focus on bias, transparency and increasing zero tolerance standards for behaviour and comments deemed disrespectful. Ms. Bazile-Jones noted progress on a variety of fronts, including but not limited to: the City launching a Communications Plan later this September, Human Resources working on changing policies and procedures, the introduction of Diversity and Inclusion topics to the Fall elearning catalogue, and building Diversity and Inclusion competencies into new talent management software.

DRAFT

Questions from Committee Members pertained to the following:

- The terminology being used to discuss diversity and inclusion;
- The issue surrounding whether people will self-identify themselves as part of a marginalized group;
- Whether the City will be capturing demographic data in their Strategy;
- Whether the Strategy is making a change that is measureable, more specifically, in terms of recruitment;
- How the data will be presented.

Ms. Bazile-Jones commented that in discussing anti-oppression, the use of language in educating people was a priority. With regard to self-identification, Ms. Bazile-Jones responded that the return and completion rate for their surveys is 94%, most likely due to being an external vendor, and because each question has a "prefer not to answer" option. Ms. Bazile-Jones noted that with regard to demographic data, in November 2018, there will be an internal census to coincide with the next employee census. Mr. Kent commented that while customer service training is offered, it does not link back to who you are as an individual, with Ms. Simpson adding that the City follows accessible employment standard policy changes and training but does not have the numbers to show whether more people with disabilities have been hired. Lori Kelly, Manager, Strategic Talent Management noted that this will be the first time that people are asked to self-identity in the census, and Ms. Bazile-Jones added that the data will show multiple areas of identity and have a mathematical formulation to allow you to subsegment, depending on the data one is seeking. Ms. Bazile-Jones concluded that she would appreciate feedback from the Committee Members, with Carol-Ann Chafe, Chair, adding that questions can be emailed to Ms. Bazile-Jones.

RECOMMENDATION

That the deputation and associated presentation by Renee Bazile-Jones, Senior Director of Learning, Canadian Centre for Diversity and Inclusion to the Accessibility Advisory Committee on September 19, 2017 with respect to the Workforce Diversity and Inclusion Strategy, be received. <u>Received (</u>R. Khedr) Recommendation AAC-0026-2017

6. **PUBLIC QUESTION PERIOD**

No members of the public requested to speak.

7. MATTERS CONSIDERED

7.1. <u>Report dated September 8, 2017 from the Commissioner of Corporate Services & Chief</u> <u>Financial Officer: Workforce Diversity and Inclusion Strategy.</u>

> <u>RECOMMENDATION</u> That report entitled "Workforce Diversity and Inclusion Strategy" dated September 8, 2017 from the Commissioner of Corporate Services & Chief Financial Officer be received.

<u>Received (R. Khedr)</u> Recommendation AAC-0027-2017

(AAC-0028-2017 was inadvertently missed)

7.2. ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT, 2005 (AODA)

Diana Simpson, Supervisor, Accessibility Planning provided a brief verbal update with respect to the *Accessibility For Ontarians With Disabilities Act, 2005 (AODA)*, noting there are many standards coming out in the near future, that the City will need to comply with.

Received (N. Husain)

7.3. Region of Peel Accessibility Advisory Committee Update

Naz Husain, Citizen Member, Accessibility Advisory Committee and Chair, Region of Peel Accessibility Advisory Committee noted that there was no report, as the meeting was postponed to Thursday, September 21, 2017.

Received (A. Zaidi)

7.4. Darren Cooper, Accessibility Specialist provided a brief verbal update with respect to the Facility Audits Project, noting that 97 facilities have been audited so far, with a presentation forthcoming at either the Facility Accessibility Design Subcommittee October meeting, or the Accessibility Advisory Committee November meeting.

RECOMMENDATION

That the verbal update by Darren Cooper, Accessibility Specialist with respect to the Facility Audits Project, be received. <u>Received (</u>M. Taddeo) Recommendation AAC-0029-2017

7.5. <u>Peel Regional Paramedic Services Satellite Stations - Site Plan Review</u>

Diana Simpson, Supervisor, Accessibility Planning, spoke to the Facility Accessibility Design Standards with regard to the Peel Regional Paramedic Services Satellite Stations.

RECOMMENDATION

- 1. That the Peel Regional Paramedic Services Satellite Stations Site Plan Review, be received;
- 2. That the Legislative Coordinator prepare correspondence to the Region of Peel Accessibility Specialist, outlining the City of Mississauga's Accessibility Design Standards currently in use and a link to the online document.

<u>Received (N. Husain)</u> Recommendation AAC-0030-2017

7.6. Review of Accessibility Advisory Committee Membership on Various Committees

Carol-Ann Chafe, Chair spoke to her current committee involvements and provided an update on their progress noting that the International Transportation Engineers Committee had completed their mandate, the Riverwood Enabling Garden Committee were nearly complete, the Lakeshore Connecting Communities Committee had just begun their work.

Naz Husain, Citizen Member, noted she would no longer be able to attend the Lakeshore Connecting Communities Committee.

7.7. <u>Accessibility Advisory Committee November Luncheon</u>

Rabia Khedr, Citizen Member inquired whether halal was an option and commented that choosing halal as an option should not increase the cost of food, with Karen Morden, Legislative Coordinator responding that halal is offered as an option.

Councillor Pat Saito gave her regrets that she could not attend the November 7, 2017 luncheon.

RECOMMENDATION

That the amount of \$500.00 be approved for the costs associated with the Accessibility Advisory Committee November Luncheon.

<u>Received (N. Khedr)</u> Recommendation AAC-0031-2017

7.8. Accessibility Advisory Committee Pending Work Plan Items

Diana Simpson, Supervisor, Accessibility Planning noted that the items listed on the current Work Plan are at completion and moving forward, the Work Plan must be considered by the Committee to add additional items.

RECOMMENDATION

That the Accessibility Advisory Committee Pending Work Plan Items, be received for information.

<u>Received (R. Khedr)</u> Recommendation AAC-0032-2017

(AAC-0033-2017 was inadvertently missed)

8. SUBCOMMITTEE REPORTS

8.1. Facility Accessibility Design Subcommittee Report - May 29, 2017

No discussion took place on this item. This item will be placed on a future agenda.

9. **INFORMATION ITEMS**

9.1. Email dated August 28, 2017 from Lawrence Franklin, Urban Designer (Retired) with respect to his retirement wishes to the Members of the Accessibility Advisory Committee.

RECOMMENDATION

That the email dated August 28, 2017 from Lawrence Franklin, Urban Designer (Retired) with respect to his retirement wishes to the Members of the Accessibility Advisory Committee, be received for information.

<u>Received</u> (N. Husain) Recommendation AAC-0034-2017

10. COMMITTEE UPDATE/OTHER BUSINESS

Diana Simpson, Supervisor, Accessibility Planning, commented that every two years, the National Access Awareness Event takes place, and that she would like feedback as to what members liked best about it, and what improvements could be made. Members expressed their appreciation of the event and noted that a formal survey may be helpful for feedback purposes.

Rabia Khedr, Citizen Member informed members of a disappointing incident at a local business that questioned her ability to sign her own documents.

11. **DATE OF NEXT MEETING** – Monday, November 6, 2017

12. **ADJOURNMENT** – 4:07 p.m.



Priority Seating Revised Communication







PRIORITY SEATING

For passengers with disabilities







New Priority Seating Signage



Show You Care

Priority Seating reserved for persons with disabilities

Priority Seating

Must be vacated for persons with disabilities







New Priority Seating Campaign





'Show You Care' Window Decal above Priority Seating Area

Individual Priority Seating Decal above each seat





Drafted Culture Master Plan

Overview of Strategic Priorities, Objectives and Recommendations Accessibility Advisory Committee Mojan Jianfar November 6 2017



Agenda

- 1. Process and timeline
- 2. Draft Culture Master Plan:
 - Vision and Mission
 - Strategic priorities
 - Recommendations
- 3. Items related to Accessibility Advisory Committee

Process and Timeline



Culture master plan

5.3 -4



Published 2009



| (Jan – Mar 2017) | Initial Engagement and Data Gathering Total engagement: approx. 1,400 Including engagement from the connected strategies 7 public meetings Jan - March Online surveys Twitter Chat Host Your Own Toolkit ACH Committee meetings | 5.3 -6 |
|------------------|--|--------|
| | | |
| | | |

- Analysis, Research, and Further Engagement as Needed
- Reviewed and analyzed feedback received; Lined up priorities with connected Culture Strategies
- Benchmarked against external cultural strategies
- Internal engagement with Culture managers and team leads and First Nations engagement

Phase 2 (April – July)

Phase 1

Phase 3 (Aug – Nov)

- Draft Document and Review Process
- Internal review of drafted recommendations with departmental LTs
- ACH Committee meeting September 11th; November (TBC)
- Draft presentation to LT on October 12th and Committees of Council in November; public open house November (TBC)
- Internal circulation for feedback throughout November

• Finalization and Approval Process

- Incorporate all feedback and finalize document
- Presentation of final draft to LT in February; ACH Committee in March; Council one-on-ones in May
- Final draft to GC in June

Phase 4 (Dec – June 2018)



Summary of Engagement

Culture Master Plan is an outcome of evidence and feedback gathered, research and benchmarking

Culture Master Plan incorporates all previously approved studies, strategies and policy

Extensive engagement conducted with the public, focus groups and the Arts, Culture and Heritage Ad Hoc Committee



Summary of Engagement

We received feedback for improvement in the following areas:

- Lines of Service
- Processes and internal support
- Awareness and communication
- Funding and support
- Infrastructure and creative spaces
- Equity and accessibility

Draft Culture Master Plan

Vision, Mission, Strategic Priorities, Objectives, Recommendations





Vision

5.3 - 11

Mississauga is known for its thriving culture scene, where culture is at the heart of the city, and embedded everywhere.



Mission

5.3 - 12

The City of Mississauga will grow and support the creative sector, deliver cultural services and enable high quality cultural experiences



Five Strategic Priorities



ONE: Build an arts-friendly city



TWO: Enhance and improve cultural spaces and places



THREE: Expand and grow leadership in the cultural sector



FOUR: Support an authentic cultural identity that is welcoming, inspiring and enriching



FIVE: Share our story beyond our borders

| Culture Master Plan - Draft | | | | n - Draft 5.3 -19 | |
|-----------------------------|---|-----------------------------|--|-------------------|--|
| | | Strategic Priority | Goal | No. | Recommendation |
| | 1 | Build an arts-friendly city | | | |
| | | 1.1 | Support and retain creatives in Mississauga by increasing and improving opportunities | 1.1.1 | Support creatives with producing and exhibiting their work |
| | | | | 1.1.2 | Develop and enhance Mississauga's live music scene |
| | | | | 1.1.3 | Develop a digital art, digital media and creative industry scene |
| | | | | 1.1.4 | Identify legislative and policy improvements in order to keep creatives in Mississauga |

| | Culture Master Plan - Draft 5.3 -20 | | | | | |
|---|-------------------------------------|-----------------------------|---|-------|---|--|
| ľ | | Strategic Priority | Goal | No. | Recommendation | |
| | 1 | Build an arts-friendly city | | | | |
| | | 1.2 | Remove barriers to support arts, culture and heritage by improving internal processes, procedures and policies | 1.2.1 | Ensure arts, culture and heritage objectives are incorporated into City projects, strategies and policy development | |
| | | | | 1.2.2 | Improve Culture Division's processes and procedures | |
| | | | | 1.2.3 | Coordinate City-wide processes and procedures | |
| | | | | 1.2.4 | Improve external communication and understanding of Culture services | |
| | | | | 1.2.5 | Improve internal awareness of arts, culture and heritage values and priorities | |
| | | Cu | lture Mast | er Plan - Draft 5.3 -21 |
|---|--|---|------------|--|
| | Strategic Priority | Goal | No. | Recommendation |
| 2 | Enhance and improve cultural spaces and places | | | |
| | 2.1 | Improve City- owned cultural spaces and culture in the public realm | 2.1.1 | Focus cultural development and City services in distinct Cultural Districts |
| | | | 2.1.2 | Improve and develop City-owned cultural spaces |
| | | | 2.1.3 | Develop and optimize Culture's digital technology and infrastructure |
| | | | 2.1.4 | Enhance culture in the public realm through temporary and/or permanent cultural infrastructure |
| | | | 2.1.5 | Increase cultural use of City-owned spaces |

| Culture Maste | | | | ster Plan - Draft 5.3 -22 |
|---------------|--|--|-------|--|
| | Strategic Priority | Goal | No. | Recommendation |
| 2 | Enhance and improve cultural spaces and places | | | |
| | 2.2 | Enable the development of new cultural spaces and places by encouraging private/entrepreneur investments and partnership development | 2.2.1 | Identify opportunities for City and/or private development of cultural infrastructure |
| | | | 2.2.2 | Collaborate with and create partnerships with land owners to support the development of cultural spaces and places |
| | | | 2.2.3 | Provide enabling legislation and policy to encourage private development of cultural spaces |

| Culture Master Plan - Draft | | | | | ter Plan Draft 5.3 -23 |
|-----------------------------|---|--|--|-------|--|
| | | | | | |
| | | Strategic Priority | Goal | No. | Recommendation |
| | 3 | Expand and grow leadership in the culture sector | | | |
| | | 3.1 | Strengthen and expand the creative sector through sector sustainability and capacity development | 3.1.1 | Identify alternative funding opportunities |
| | | | | 3.1.2 | Create opportunities for collaboration, partnership and learning in the sector |
| | | | | 3.1.3 | Develop skill training and capacity development opportunities |
| | | | | 3.1.4 | Invest in opportunities for future creatives to have an access point to the arts |



| | Culture Master Plan - Draft | | | | | |
|---|--|---|-------|--|--|--|
| | Strategic Priority | Goal | No. | Recommendation | | |
| 3 | Expand and grow leadership in the culture sector | | | | | |
| | 3.2 | Support emerging and marginalized creatives by removing barriers to access and participation | 3.2.1 | Identify barriers and address improvements for emerging and marginalized creatives | | |
| | | | 3.2.2 | Champion and promote opportunities for participation | | |

5.3 -24

| Culture Mast | | | | ster Plan - Draft |
|--------------|--|--|-------|--|
| | Strategic Priority | Goal | No. | Recommendation |
| 4 | Support an authentic cultural identity that is welcoming, inspiring and enriching | | | |
| | 4.1 | Celebrate local history, lived heritage and the distinctive character of neighbourhoods | 4.1.1 | Build relationships, enhance understanding, and showcase our history and lived heritage |
| | | | 4.1.2 | Support activities that are aligned to our unique cultural identity |
| | | | 4.1.3 | Facilitate resident and visitor cultural experiences that are welcoming, inspiring and enriching |

| Γ | 5.3 -26 | | | | | |
|---|-----------------------------|------------------------------------|--|-------|--|--|
| | Culture Mast | | | | ster Plan - Draft 5.5 - 20 | |
| | Strategic Priority Goal No. | | Recommendation | | | |
| | 5 | Share our story beyond our borders | | | | |
| | | 5.1 | Establish a positive cultural identity by creating premium cultural experiences and proactively promoting Mississauga's culture scene | 5.1.1 | Expand City-organized cultural experiences | |
| | | | | 5.1.2 | Support cultural organizations in growing signature events | |
| | | | | 5.1.3 | Attract new cultural events to Mississauga | |
| | | | | 5.1.4 | Increase and expand cultural tourism efforts | |
| | | | | 5.1.5 | Develop a marketing and promotions campaign | |

Items related to: Accessibility Advisory Committee

See additional document





- Develop an external communications and marketing strategy in order to improve understanding of culture services
- Focus cultural development within Culture Districts, with coordinated City services, public transportation, cultural programming and public realm improvements
- Work with MiWay to review current stops servicing significant cultural locations
- Upgrade community centres and libraries to support cultural activities and programming



- Make heritage projects available to everyone through various platforms and implement multi-platform technologies to facilitate interactive audience participation
- Create formal sector networking opportunities to address sector specific challenges and encourage collaboration and partnership
- Expand Culture-run programming in an affordable, accessible manner in areas where there are gaps within the community
- Develop non-traditional educational programming to coincide with and enhance the overall theatre experience



- Conduct a gap analysis to identify and address improvements to existing services and spaces, and identify creative opportunities for accessible programming
- Implement diversity, accessibility and inclusion training for all Culture staff and arts/culture/heritage city committees
- Expand the City's Financial Assistance Program (Active Assist) to include admission to paid arts performances in City-operated facilities
- Annually promote and showcase non-traditional art forms to encourage and build cultural competency and understanding



- Increase opportunities to showcase and highlight local creatives, centring those who have been traditionally under-represented through City-run programs, events and festivals
- Expand resident and visitor experiences through placemaking and atmospheric programming, outdoor markets, live music busking and self directed creative exploration
- City of Mississauga will support a public art program that seeks to embrace audience engagement as well as interaction, and is diverse and accessible to all ages, abilities, ethnic groups and socio-economic backgrounds

5.4 - 1

Facility Accessibility Audit Project

Facilities & Property Management Division





Project Team

- Project Manager:
 - Darren Cooper, Accessibility Specialist
- Supervisors:
 - o Diana Simpson, Former Supervisor, Accessibility Planning
 - Anna Cascioli, Manager, Facilities Development & Accessibility
- Consultant:
 - o Donna Herrington, Principal Planner, The Herrington Group



Purpose

- To support the City's commitment to removing accessibility barriers within its facilities.
- To foster capital budget renovation plans for accessibility upgrades.
- To fulfill and exceed the requirements of the AODA Design of Public Spaces Standards and the Ontario Building Code where possible.



5.4 - 4

Background

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- Spring 2015
 - The project is approved by Council.
- July 2015
 - The project scope and deliverables are determined.
 - The list of facilities is developed.
- August 2015
 - o The list of facilities is finalized.
 - The first draft of the project charter is developed.
- December 2015
 - The Facility Accessibility Design Standards are approved by Council.
- January 2016
 - DesignABLE Environments is hired to develop an audit checklist.

- . February 2016
 - The audit checklist is finalized.
- September 2016
 - The project charter is finalized.
 - The RFP is issued.
- December 2016
 - The Herrington Group is awarded the contract.
 - The audit begins.
- June 2017
 - The audit is completed.
- September 2017
 - The final audit report is received.
 - The project is presented to the Facilities & Property Management Leadership Team.



Background

- A total of 97 facilities were audited.
- The focus was on public facing facilities.
- Types of Facilities (in order of audit):
 - o Park Comfort Stations: 28
 - Recreation: 42 (Arenas, Community Centres, Pools, Golf Facilities, Banquet Halls)
 - Libraries: 11
 - o Culture: 7 (Museums, Theatres, Heritage)
 - Corporate: 5 (City Hall, Living Arts Centre, Central Library, Ontario Court of Justice, City Centre Transit Terminal)
 - Fire: 2 (Fire Station 101 Headquarters, Gary Morden Training Centre)
 - Transit: 2 (Malton, Semenyk Court)



Accessibility Audit Criteria

- Audit Priority Levels:
 - High (visual alarms, defibrillators, emergency call buttons)
 - Medium (automatic door openers, service counters, L-shaped grab bars)
 - Low (toilet flush controls, automatic faucets)
 - Technically Infeasible (any deficiency that could not be corrected due to the infrastructure of the building or area. i.e.: extending a ramp to decrease its slope in a heritage building)



Next Steps

- Accessibility Planning to develop a strategic plan to prioritize the audit findings over the next five to ten years.
- To work with the Capital Planning & Asset Management team to determine how these priorities align with the Facilities & Property Management 2018-2021 Business Plan.
- Pending budget approval, Facilities Development & Accessibility to implement the facility accessibility audit upgrades.

Pending Work Plan Items – Mississauga Accessibility Advisory Committee

Updated for the November 6, 2017 Accessibility Advisory Committee meeting.

| AAC Recommendation | Work Plan Item | Status |
|---------------------------------|--------------------------------|--|
| AAC-0027-2015 / GC-0550-2015 | Employment/Hiring Practices | GC-0550-2015 That the email dated July 11, 2015 from Mashkoor Sherwani, Citizen Member with respect to hiring practices for persons with developmental and intellectual disabilities, be received; (Completed) That the Accessibility Advisory Committee (AAC) and appropriate Subcommittees of the AAC engage staff from Human Resources and Community Stakeholder groups to open a dialogue in identifying barriers and opportunities for persons with disabilities to participate in the City's hiring process; (Completed) That in 2016 Human Resources staff consult with the Accessibility Advisory Committee in the development of the planned Workplace Diversity Strategy, which is to include discussing the feasibility of employment related programs for persons with disabilities. (Completed) COMPLETED |

7.3



REPORT

FACILITY ACCESSIBILITY DESIGN SUBCOMMITTEE OF THE MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA www.mississauga.ca

MONDAY, MAY 29, 2017-1:37 PM

Committee Room D – 2nd Floor, Civic Centre 300 City Centre Drive, Mississauga L5B 3C1

MEMBERS PRESENT

Clement Lowe, Citizen Member (CHAIR) Asim Zaidi, Citizen Member (left at 2:50PM)

OTHERS PRESENT

Darren Cooper, Accessibility Specialist Virginia Kalapaca, Project Manager, Park Development Diana Simpson, Supervisor, Accessibility Planning Lawrence Franklin, Urban Designer, Planning and Building Alana Evers, Project Manager, Landscape Architect Fernando Moraes, Project Manager, Landscape Architect Lorena Smith, CD Coordinator, Older Adults Linda Salb, Older Adult Centre Joan Crews, Older Adult Centre Angie Melo, Legislative Coordinator, Office of the City Clerk

Contact: Angie Melo, Legislative Coordinator Legislative Services, 905-615-3200 ext. 5423 Fax: 905-615-4181 angie.melo@mississauga.ca

CALL TO ORDER - 1:37 PM

Clement Lowe, Chair called the meeting to order at 1:37 PM and requested that all present at the meeting introduce themselves.

ITEMS CONSIDERED

1. SQUARE ONE OLDER ADULT CENTRE RELOCATION PROJECT

Fernando Moraes Project Manager, Facility and Property Management spoke to the Square One Older Adult Centre Relocation Project. Mr. Moraes advised that the Older Adult Centre will be renamed to the Active Adult Centre and will be relocating from its current location at Square One Shopping Mall, B1 level to 377 Burnhamthorpe Road West, 2nd floor of the Central Parkway Mall. Mr. Moraes commented on the accessibility of the new location noting that public transit services this area well, and that there is an elevator to the 2nd floor from the street level as well as from the underground parking garage.

Mr. Moraes provided an overview of the floor space explaining each room location and purpose, electronic door functionality, LED lighting and occupancy sensors, and universal washrooms. Mr. Moraes also explained in detail the colour contrasting from the hallways to the rooms, and the materials that are being used. Mr. Moraes brought sample materials for Members to view and touch.

Comments from Members and staff that were raised included, concerns with chair/hand rails only being on one side; emergency call system, visual alarms, the need to obtain a key to operator the chair lift, and installing audible crossing signals at Central Parkway and Burnhamthorpe West.

Clement Lowe, Chair, thanked Fernando Moraes for his presentation to the Facilities Accessibility Design Subcommittee.

RECOMMENDATION

- 1. That the presentation regarding the Square One Older Adult Relocation Project to the Facility Accessibility Design Subcommittee on August 29, 2016, be received;
- 2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the design of Square One Older Adult Relocation Project.

2. Off Road Trail #20 in Ward 1 (2:45 p.m.)

Alana Evers, Project Manager, Landscape Architect, provided a brief overview of Off Road Trail # 20 in Ward 1.

At approximately 2:50 p.m. the Facilities Accessibility Design Subcommittee no longer had quorum. Ms. Evers continued with the presentation to Members and staff present. Ms. Evers advised that she would return to do the full presentation at a future Facilities Accessibility Design Subcommittee

DATE OF NEXT MEETING

Monday, June 26, 2017 1:30 PM, Civic Centre, Committee Room D – 300 City Centre Drive, Mississauga

ADJOURNMENT



REPORT

FACILITY ACCESSIBILITY DESIGN SUBCOMMITTEE OF THE MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA www.mississauga.ca

MONDAY, SEPTEMBER 25, 2017 – 1:28 PM

Committee Room D – 2nd Floor, Civic Centre 300 City Centre Drive, Mississauga L5B 3C1

MEMBERS PRESENT

Clement Lowe, Citizen Member (CHAIR) Asim Zaidi, Citizen Member

MEMBERS ABSENT

Carol-Ann Chafe, *ex-officio* Mashkoor Sherwani, Citizen Member Melanie Taddeo, Citizen Member

OTHERS PRESENT

Virginia Kalapaka, Project Manager, Park Development Diana Simpson, Supervisor, Accessibility Planning Karen Morden, Legislative Coordinator Trish Sarnicki, Legislative Coordinator

Contact: Trish Sarnicki, Legislative Coordinator Legislative Services, 905-615-3200 ext. 5426 Fax: 905-615-4181 trish.sarnicki@mississauga.ca

CALL TO ORDER - 1:28 PM

Clement Lowe, Chair, called the meeting to order at 1:28 PM and requested that all present at the meeting introduce themselves.

ITEMS CONSIDERED

1. Port Credit Harbour West Parks

Jill Goldie, Project Manager, Park Development and Ian Dance, Landscape Architect, Dillon Consulting Limited presented the "Preferred Concept" of the Port Credit Harbour West Parks.

Mr. Dance spoke to a key element of the site location, with the waterfront being incredibly linear and currently two separate pieces of land, a connection is proposed before Lakeshore Road that will make these two pieces of land a continuous waterfront park. Mr. Dance noted that for the area of Memorial Park West, the features include:

- The trail along the shoreline edge does not exceed a 5% slope
- Street elevation and accessible from sidewalk
- Dual parking/event space with coloured concrete
- Sidewalk all along Front Street, with several walkways and ramps across the park that bring you access to lower promenade
- Ramp connections to the waterfront do not exceed 5% slope
- All areas at lower level are accessible

Mr. Dance spoke to the features of the Marina Park, noting that there is a bridge connection and walkway connection that comes through underneath and accesses into the waterfront river promenade that runs all along the water's edge. Mr. Dance noted that the features for this area include:

- Continuously accessible with areas to sit and that are shaded
- Seating wall along park edge
- Parking: 42 spaces, 2 of them accessible
- Pedestrians can access river promenade and waterfront trail
- All walkways connect to adjacent streetscapes; sloped walkways with each location that has stairs
- Charter boat dock ramp: proposed 8.33% slope, with railings, on regular basis, when water levels are normal (difficulty in lower slope, when water is very low)
- North of park is level with Front Street, with 1.5 meter sidewalk in this location

Ms. Goldie noted that this Preferred Concept plan is still preliminary and will be presented to other Committees for further feedback, with a detailed design plan being presented in 2018. Ms. Goldie further noted that construction would take place in 2021 and 2022.

Clement Lowe, Chair, noted that with regard to AODA compliance, he is in agreement with the Preferred Concept plan.

Diana Simpson, Supervisor, Accessibility Planning inquired regarding whether there will be confusion due to the dual purpose of the parking lot as an event space, noting FADS 2015 design standards, to which Mr. Dance responded that there will be different colours between parking bays, and lines separating the spaces.

Ms. Simpson further inquired with regard to elevated boardwalks and corresponding ramps, and gradual slopes. Mr. Dance responded that the elevated ramps meet the street flush at grade, and that the elevated boardwalk stays at 2.6 metres above water level, with all slopes no more than 5%.

Ms. Simpson inquired with regard to the bench seating, as well as lighting, with Mr. Dance and Ms. Goldie responding that the seating will be a mixture of some with arms, and some with back rests, and that there will be lighting there.

Ms. Kalapaka inquired of the vision regarding the water's edge, as well as the proposed lighting along the river promenade. Ms. Goldie responded that there will be a toe rail for the waterfront edge, and a life safety station on site, and Mr. Dance confirmed that key routes will be lit, but that smaller, secondary routes may not be. Ms. Kalapaka made further inquiries regarding the boardwalk and the charter boat dock, with Mr. Dance responding that the boardwalk may require a railing, as it is quite elevated, and that the boat dock ramp portion typically has railings, but that the dock itself may not have railings.

Ms. Kalapaka and Ms. Simpson inquired with regard to the unit paving, with Mr. Dance responding that the unit paving is more durable than wood and will be placed only along the river promenade, and is hoping to convey cultural history with regard to the pattern in the paving.

Ms. Kalapaka inquired whether the existing 1.5 metre sidewalk on the waterfront trail would be expanded, with Ms. Goldie responding that it would be preferable and is currently being discussed but that it is currently not in the Master Cycling Plan and would have to be included.

Ms. Simpson inquired regarding the on street parking situation, with Mr. Dance responding that the current parking situation has people using part of the park

land, which is extremely dangerous. Ms. Simpson noted that if changes to on street parking are made, the proposal must be brought forward to the Committee, as it required by law.

Mr. Lowe, Chair, inquired whether there would be washroom facilities with regard to the various look outs and walkways. Ms. Goldie responded that there is currently a washroom in the lighthouse building, and that an accessibility audit found that improvements should be made, with Ms. Simpson adding that the plan is going forward.

Ms. Kalapaka inquired with regard to audible pedestrian signals, as well as the clearance height of the bridge, with Ms. Goldie and Mr. Dance responding that the issue of additional pedestrian signals has been brought up and is awaiting feedback from other departments, and that given the challenge of the bridge being flooded during spring season, there will need to be signage posted that speaks to flooding concerns.

Ms. Kalapaka inquired whether the fish cleaning stations were table height and noted sanitary concerns, with Ms. Goldie responding that at this time, they are standing level, and Mr. Dance adding that the remains will be properly disposed of via composting and/or landfill.

Mr. Lowe, Chair, thanked Ms. Simpson and Ms. Kalapaka for their expertise.

RECOMMENDATION

- 1. That the presentation regarding Port Credit Harbour West Parks to the Facility Accessibility Design Subcommittee on September 25, 2017 be received;
- 2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the design of Port Credit Harbour West Parks.

DATE OF NEXT MEETING

Monday, October 30, 2017 - Committee Room D, Civic Centre

ADJOURNMENT - 2:35 PM



RESOLUTION 0194-2017 adopted by the Council of The Corporation of the City of Mississauga at its meeting on October 11, 2017

0194-2017 Moved by: Matt Mahoney Seconded by: Nando lannicca

WHEREAS on April 26, 2017 Council passed Resolution 0072-2017, appointing Nart Stas as a Citizen Member of Accessibility Advisory Committee (AAC);

AND WHEREAS Nart Stas advised staff that he and his family have recently moved to the City of Waterloo;

AND WHEREAS Committees of Council Members must reside and/or own a business in the City of Mississauga to be eligible to serve on a Committee;

NOW THEREFORE BE IT RESOLVED that Council declares the seat vacant in accordance with the Citizen Appointment qualifying criteria;

AND BE IT FURTHER RESOLVED that the seat on the Accessibility Advisory Committee remain vacant due to the timing of the 2018 Elections Recess.

| RECORDED VOTE | YES | NO | ABSENT | ABSTAIN |
|------------------------|-----|----|--------|---------|
| Mayor B. Crombie | Х | | | |
| Councillor J. Tovey | Х | | | |
| Councillor K. Ras | Х | | | |
| Councillor C. Fonseca | Х | | | |
| Councillor J. Kovac | Х | | | |
| Councillor C. Parrish | | | Х | |
| Councillor R. Starr | Х | | | |
| Councillor N. Iannicca | Х | | | |
| Councillor M. Mahoney | Х | | | |
| Councillor P. Saito | Х | | | |
| Councillor S. McFadden | Х | | | |
| Councillor G. Carlson | Х | | | |

<u>Carried</u> (11, 0, 1 - Absent)



| Date: | October 30, 2017 |
|---------------|--|
| To: | Chair and Members of the Accessibility Advisory Committee |
| From: | Trish Sarnicki, Legislative Coordinator |
| Meeting Date: | November 6, 2017 |
| Subject: | Committee feedback regarding the 2018 Draft Elections Accessibility Plan |
| | |

At the September 18, 2017 meeting of the Accessibility Advisory Committee (AAC), the Committee recommended the following:

AAC-0025-2017

1. That the deputation by Gus Mangos, Acting Elections Officer with respect to the 2018 Draft Elections Accessibility Plan, be received;

2. That Members of the Accessibility Advisory Committee send feedback and comments regarding the 2018 Draft Elections Accessibility Plan to the Acting Elections Officer.

The Elections Office requested formal feedback from the AAC.

One member of the Accessibility Advisory Committee commented that they were satisfied with the 2018 Draft Elections Accessibility Plan, but disappointed with the lack of involvement from the Provincial and Federal Government.

Kind regards,

1. Samini

Trish Sarnicki, Legislative Coordinator 905-615-3200 ext. 5426 trish.sarnicki@mississauga.ca



Date:October 26, 2017To:Chair and Members of Accessibility Advisory CommitteeFrom:Trish Sarnicki, Legislative CoordinatorMeeting Date:November 6, 2017Subject:Accessibility Advisory Committee 2018 Meeting Dates

The 2018 meeting dates for the Accessibility Advisory Committee have been scheduled as follows:

Monday, February 5, 2018 Monday, April 16, 2018 Monday, June 18, 2018

Unless otherwise advised, all AAC meetings will be held at 2:00 PM at the Mississauga Civic Centre in Committee Room A, 2nd floor, 300 City Centre Drive, Mississauga.

The 2018 meeting dates for the Facility Accessibility Design Subcommittee have been scheduled as follows:

Monday, February 26, 2018 Monday, March 26, 2018 Monday, April 30, 2018 Monday, May 28, 2018 Monday, June 25, 2018

Unless otherwise advised, all FADS meetings will be held at 1:30 PM at the Mississauga Civic Centre in Committee Room D, 2nd floor, 300 City Centre Drive, Mississauga.

Due to the 2018 Municipal Elections, please be advised that no meetings will be held following June 2018.

Meetings may be cancelled at the call of the Chair due to insufficient agenda items or lack of quorum. Please kindly contact me in advance of the meeting if you will be absent or late so that quorum issues can be anticipated and dealt with accordingly.

Kind regards,

Trish Sarnicki, Legislative Coordinator 905-615-3200 ext. 5426 trish.sarnicki@mississauga.ca