

## **Accessibility Advisory Committee**

**Date**

2017/02/06

**Time**

2:00 PM

**Location**

Civic Centre, Committee Room A – Second Floor  
300 Civic Centre Drive, Mississauga, Ontario, L5B 3C1

**Members Present**

Councillor Matt Mahoney, Ward 8  
Carol-Ann Chafe, Citizen Member (Chair)  
Melanie Taddeo, Citizen Member (Vice-Chair)  
Naz Husain, Citizen Member  
Rabia Khedr, Citizen Member  
Clement Lowe, Citizen Member  
Mashkoor Sherwani, Citizen Member  
Asim Zaidi, Citizen Member  
Mandi Buckner, Stakeholder Member  
Alfie Smith, Stakeholder Member  
Sally Wall, Stakeholder Member

**Members Absent**

Councillor Pat Saito, Ward 9

**Staff Present**

**Find it online**

<http://www.mississauga.ca/portal/cityhall/accessibilityadvisory>

Daryl Bell, Manager, Mobile Licensing Enforcement  
Darren Cooper, Accessibility Specialist  
Lawrence Franklin, Urban Designer  
Ben Gomberg, Manager, Active Transportation  
Virginia Kalapaka, Project Manager, Park Development  
Diana Krawczyk, Manager, Burnhamthorpe Library  
Diana Simpson, Supervisor, Accessibility Planning  
Christine Gabany, Manager, Talent Acquisition  
Christopher Tham, Marketing Coordinator  
Mojan Jianfar, Assistant Planner, Culture and Heritage Planning  
Nigel Roberts, IT Manager, Digital Services & Mobility  
Alana Tyers, Team Leader, Transit Planning  
LeeAnn Lloyd, Strategic Leader, Planning and Building  
Diana Rusnov, Manager, Legislative Services, Deputy Clerk  
Angie Melo, Legislative Coordinator, Office of the City Clerk

1. **CALL TO ORDER - 2:05 PM**

## 2. APPROVAL OF AGENDA

Mojan Jianfar, Assistant Planner, Culture and Heritage Planning, requested to add the Culture Master Plan Engagement to “Other Business”.

Carol Ann Chafe, Chair, Accessibility Advisory Committee, requested to add Lakeshore Connections Communities to “Other Business”.

Rabia Khedr, Citizen Member, Accessibility Advisory Committee, requested to add an Announcement to “Other Business”

Approved (M. Sherwani)

## 3. DECLARATION OF CONFLICT OF INTEREST - Nil.

## 4. MINUTES OF PREVIOUS MEETING

### 4.1. Minutes of the November 21, 2016 Accessibility Advisory Committee meeting

Daryl Bell, Manager, Mobile Licensing advised of a correction to be made to the November 21, 2016, to item 9.3, 4<sup>th</sup> paragraph to read as follows:

Carol-Ann Chafe, Chair noted that she had attended a session at OCAD University where Uber had made a presentation about accessible services, to which Mr. Bell advised that Toronto and Ottawa had worked with Uber to develop the service and further advised that the Mississauga taxi industry is meeting all, but the accessibility, transportation needs in the City.

Approved (A. Smith)

## 5. DEPUTATIONS

### 5.1. Community Engagement Strategy Session

LeeAnn Lloyd, Strategic Leader in Planning and Building provided a brief overview of the development of a community engagement strategy, and introduced Liz Nield and Niki Angelis, of Lura Consulting. Members participated in the facilitated session conducted by Liz Nield to solicit thoughts and ideas on the following:

1. What is meaningful community consultation?
2. What are the best ways for the City of Mississauga to consult with members of the community on City matters?
3. What advice for the City of Mississauga to make community consultation more

accessible and inclusive?

Suggestions made By Members of the Accessibility Advisory Committee include but are not limited to the following:

- Attract the community to come out to participate; open houses sessions; roundtable discussions; community meetings; provide defined questions and adequate time to respond; provide lots of notice; make community feel connected into the process; ideas and feedback put into action; follow-up with participants to show progress of information shared; live twitter chats; more technology engagement to reach those who physically cannot attend; on-line survey; multiple platforms to be able to connect; virtual town hall meetings; meaningful is accessible; questions on goals; attract different age base and persons with disabilities; demographic survey (age, religion, race) of audience; provide interpreters and other facilitators for persons with disabilities; use radio, social media and other methods of reaching out to community; consider location for meetings that are easily accessible by transportation; and engage organizations in the Mental Health field.

#### RECOMMENDATION

1. That the document dated February 2017, entitled Community Engagement building our strategy, be received for information.
2. That the Members of the Mississauga Accessibility Advisory Committee's feedback provided to Liz Nield, Consultant, regarding Community Engagement Strategy, be received.

Received (M. Taddeo)

Recommendation AAC-0001-2017

6. **PUBLIC QUESTION PERIOD** - Nil.

7. **MATTERS TO BE CONSIDERED**

7.1. ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT, 2005 (AODA)

Diana Simpson, Supervisor, Accessibility Planning provided advised that there were no further updates, but did note that the federal government consultation on accessibility legislation will be held on Wednesday, February 8, 2017 at the Chelsea Park Hotel in Toronto. Accessibility Advisory Committee Members who attend can provide an update at the next Committee meeting.

7.2. Region of Peel Accessibility Advisory Committee Update

Naz Husain, Citizen Member, advised that on February 16, 2017 the Region of Peel Accessibility Advisory Committee will be having their elections for Chair and Vice-Chair of the Committee. Ms. Husain is currently the Chair of the Region of Peel's Accessibility Advisory Committee.

7.3. Draft 2016 Annual Report of the Multi-Year Accessibility Plan and 2016 MiWay Annual Accessibility Report

Diana Simpson, Supervisor, Accessibility Planning highlight key success as follows:

- Hosting the ParaSport Try It Event for high school students to experience wheelchair rugby, basketball, sledge hockey and sitting volleyball
- Training staff and volunteers in face-to-face Accessibility Customer Service.
- Supported families that have a family member with a disability through a summer recreation Inclusion Support Program
- The Inclusion Resource Team (Recreation) in partnership with Community Living Mississauga provided support worker support and outreach to 120 adults with disabilities
- Union Park was developed with accessible fitness equipment, paved access routes, a shelter, accessible picnic/games table, benches, and leash-free area.
- Updating trails and playgrounds
- Completing washroom buildings at Lisgar Fields and Dr. Martin L. Dobkin Park
- Installing MiWay bus pads throughout Mississauga;
- The Road to Mental Readiness training program was initiated with Mississauga Fire Fighters.
- Carol-Ann Chafe, Chair, Accessibility Advisory Committee, received the Robert Pearson Guiding Star Award at the 2016 Connect 4 Life Gala Event.
- Hired an Accessibility Specialist, Darren Cooper, as a new position to the City of Mississauga's Accessibility Planning Program.

Ms. Simpson further highlighted some of the 2017 initiatives include, a continuation of the Facility Accessibility audit, the construction of 2 fully inclusive playgrounds, and New Revised Accessible Document Program.

Members made inquiries with respect to the Employment Standards as follows:

- What type of accommodation requests is the City receiving related to employment, and how many requests has the City made accommodations for with respect to career progression in the workplace and at the interview level; have the City of Mississauga complied with Accessible employment standards and what is the process and procedures

Christine Gabany, Manager, Talent Acquisitions, advised that the City of Mississauga has complied with the Accessible employment standards and further advised that some of the recruitment information is private and confidential. Ms. Simpson requested Ms. Gabany to follow up with City staff to provide an overview of the process and procedures and provide information regarding accommodation requests and compliance with respect to Accessible employment standards and provide feedback to the Accessibility Advisory Committee at a future meeting.

Alana Tyers, Team Leader, Transit Planning, provided an overview of the MiWay Annual Accessibility Report. Carol-Ann Chafe, Chair, inquired about the Senior Discount Program. Ms. Tyers advised that the program has been extended.

#### RECOMMENDATION

1. That the Draft 2016 Annual Report of the Multi-Year Accessibility Plan and 2016 MiWay Annual Accessibility Report, be received for information.
2. That the Mississauga Accessibility Advisory Committee is in full support of the Draft 2016 Annual Report of the Multi-Year Accessibility Plan and 2016 MiWay Annual Accessibility Report as presented.

Received (N. Husain)

Recommendation AAC-0002-2017

#### 7.4. National Access Awareness Week Event Update

Asim Zaidi, Chair, Promotional Awareness Subcommittee, provided an update with respect to the National Access Awareness Week Event that will highlight accessibility in Mississauga and Canada throughout the years, with exhibits showcasing some historic milestones as well as current trends in accessibility. The event will be held on June 5, 2017 from 11:00 a.m. to 3:00 p.m. in the Great Hall, Civic Centre.

Mr. Zaidi, advised that there will be City of Mississauga and other selected community

organizations exhibits; guest speakers, light refreshments and giveaways.

Diana Simpson, Supervisor, Accessibility Planning, advised that an application has been made for funding through the Rick Hansen Access4All; and that a decision with respect to the granting of funds for this event should be made by mid to late March 2017.

#### RECOMMENDATION

That the verbal update provided by Asim Zaidi, Mississauga Accessibility Advisory Committee Citizen Member, with respect to the National Access Awareness week, be received for information.

Received (A. Smith)

Recommendation AAC-0003-2017

#### 7.5 Accessible Cities Award

Diana Simpson, Supervisor, Accessibility Planning, thanked Members for providing locations such as Celebration Square, Meadowvale Community Centre and library, Malton Community Centre and Library, O'Connor Park, Riverwood Enabling Gardens and Lakeside Park, with respect to the Accessible Cities Awards. Ms. Simpson further advised that if there are any further suggestions, kindly email her by the end of the week.

#### RECOMMENDATION

That the verbal update provided by Diana Simpson, Accessibility Coordinator, with respect to Accessible Cities Awards, be received for information.

Received (Councillor M. Mahoney)

Recommendation AAC-0004-2017

#### 7.6 Pending Work Plan Items - Accessibility Advisory Committee

Carol-Ann Chafe, Chair, advised that she will be attending the cycling show and will provide information at a future meeting with respect to enhancing cycling for persons with disabilities. Ms. Chafe further advised that she has connected with Members of the Mississauga Cycling Advisory Committee and stakeholders and will provide further information at a later date.

Ms. Husain requested that Ms. Chafe invite a Member of the Mississauga Cycling

Advisory Committee to attend a future Accessibility Advisory Committee meeting. Christine Gabany, Manager, Talent Acquisition provided an update on Diversity and Inclusion Strategy. Rabia Kedhr, Citizen Member inquired if there is an opportunity for the Members of the Accessibility Advisory Committee to provide any further feedback before the report is finalized. Ms. Gabaney advised that although she would provide further updates to the Committee, the process is currently at the Leadership Team phase.

#### RECOMMENDATION

That the Accessibility Advisory Committee Pending Work Plan Items be received, as amended.

Received (N. Husain)

Recommendation AAC-0005-2017

## 8. **SUBCOMMITTEE REPORTS**

### 8.1. Facility Accessibility Design Subcommittee Report – November 28, 2016

#### RECOMMENDATION

1. That the Facility Accessibility Design Subcommittee of the Mississauga Accessibility Advisory Committee Report dated November 28, 2016, be received as amended;
2. That the presentation regarding Mississauga Legends Row Project to the Facility Accessibility Design Subcommittee on November 28, 2016, be received;
3. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the design of Mississauga Legends Row Project.

Approved (A. Zaidi)

Recommendation AAC-0006-2017

#### Scholar's Green Phase 2

Carol-Ann Chafe, Chair, advised that the minutes of November 28, 2016 did not reflect the inquiry she made regarding the service dog relieving stations in the discussion regarding Scholar's Green Phase 2. Angie Melo, Legislative Coordinator, will make the necessary revisions to the Minutes.



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8.2. Facility Accessibility Design Subcommittee Report - December 19, 2016

RECOMMENDATION

1. That the Facility Accessibility Design Subcommittee of the Mississauga Accessibility Advisory Committee Report dated December 19, 2016, be received.
2. That the presentations regarding the Mavis Road Environmental Assessment Study, the Square One Drive Extension Environmental Assessment Study, the Credit River Active Transportation Crossings Project, and the Sheridan Park Drive Extension Environmental Assessment Study to the Facility Accessibility Design Subcommittee on December 19, 2016, be received;
3. That subject to the comments on the presentations, the Facility Accessibility Design Subcommittee is satisfied with the designs and plans of the Mavis Road Environmental Assessment Study, the Square One Drive Extension Environmental Assessment Study, the Credit River Active Transportation Crossings Project, and the Sheridan Park Drive Extension Environmental Assessment Study.

Approved (A. Zaidi)

Recommendation AAC-0007-2017

9. **INFORMATION ITEMS**

9.1. Toronto Star Article on Housing

Link to an article in the Toronto Star with respect to shared home ownership entitled "Thank you for being a friend...I can buy a house with: Meet a new generation of golden girls".

RECOMMENDATION

That the Toronto Star Article on housing be received for information.

Received (N. Husain)

Recommendation AAC-0008-2017

9.2. Uber: Deaf Uber Drivers (Accessibility)

Email dated January 17, 2017 entitled Uber: Deaf Uber Drivers (Accessibility), from Chris Schafer, Uber Public Policy Manager, Canada.

RECOMMENDATION

That the email dated January 1, 2017, from Chris Schafer, Uber Public Policy Manager, Canada, with respect to Uber: Deaf Uber Drivers (Accessibility), be received for information.

Received (M. Sherwani)

Recommendation AAC-0009-2017

10. **COMMITTEE UPDATE/OTHER BUSINESS**

Mojan Jianfar, Culture Division, provided a brief overview of the Culture Master Plan and provided information to Members of the Accessibility Advisory Committee with respect to the Culture Master Plan Engagement, such as upcoming in-person meetings, twitter chats and on-line survey as opportunities to participate in the development of the new Culture Master Plan. Ms. Jianfar advised that all locations selected for the public meetings and focus group meetings are accessible. Ms. Jianfar, further added that if there are other services required, Members who are participating in these meetings, can contact her. Ms. Jianfar encouraged Members to take part in the meetings and to share with others this information. Ms. Jianfar will provide further information with respect to dates, time, location and links for general public meetings, on-line survey, focus group meetings, and twitter chats, via email.

Carol-Ann Chafe, Chair, spoke to the Lakeshore Connects survey and asked Members for feedback. Members did not have any comments at this time.

Rabia Kedhr announced that the Deen Support Services Fundraising dinner will be held on March 4, 2017. Ms. Kedhr advised Members who are interested in attending to contact her for tickets.

11. **DATE OF NEXT MEETING** - Monday, April 10, 2017 - 2:00 PM, Civic Centre, Committee Room A

12. **ADJOURNMENT** – 4:12 PM