
Accessibility Advisory Committee

Date

2016/11/21

Time

2:11 PM

Location

Meadowvale Community Centre
6655 Glen Erin Drive, Mississauga, ON

Members Present

Councillor Matt Mahoney, Ward 8
Councillor Pat Saito, Ward 9
Carol-Ann Chafe, Citizen Member (Chair)
Melanie Taddeo, Citizen Member (Vice-Chair)
Naz Husain, Citizen Member
Rabia Khedr, Citizen Member
Clement Lowe, Citizen Member
Mashkoo Sherwani, Citizen Member
Asim Zaidi, Citizen Member
Sally Wall, Stakeholder Member

Members Absent

Robert Bain, Citizen Member
Mandi Buckner, Stakeholder Member
Alfie Smith, Stakeholder Member

Find it online

<http://www.mississauga.ca/portal/cityhall/accessibilityadvisory>

Staff Present

Daryl Bell, Manager, Mobile Licensing Enforcement
Lisa Boyce-Gonsalves, Community Development – Inclusion & Accessibility
Frank Buckley, Manager, Parks South District
Darren Cooper, Accessibility Specialist
Lawrence Franklin, Urban Designer
Ben Gomberg, Manager, Active Transportation
Virginia Kalapaka, Project Manager, Park Development
Diana Krawczyk, Manager, Burnhamthorpe Library
Pamela Shanks, Corporate Policies Analyst
Diana Simpson, Supervisor, Accessibility Planning
Christine Gabany, Manager, Talent Acquisition
Christopher Tham, Marketing Coordinator
Jacqueline Hunter, Transportation Infrastructure Technologist
Karen Morden, Legislative Coordinator, Office of the City Clerk

1. **CALL TO ORDER - 2:11 PM**

2. **APPROVAL OF AGENDA**

Councillor Saito thanked the Members of the Accessibility Advisory Committee on behalf of Council for their work and thanked staff for their support of the Committee. Councillor Mahoney thanked Councillor Saito for her dedication and years of support to the Accessibility Advisory Committee.

Approved (A. Zaidi)

3. **DECLARATION OF CONFLICT OF INTEREST - Nil.**

4. **MINUTES OF PREVIOUS MEETING**

4.1. Minutes of the September 12, 2016 Accessibility Advisory Committee meeting

Approved (N. Husain)

5. **DEPUTATIONS**

5.1. Anam Ansari, Community Outreach Coordinator, Diversity and Inclusion Charter of Peel regarding the Regional Diversity Roundtable

Anam Ansari was not present at the meeting.

5.2. Sally Wall, Stakeholder Member regarding Canada VRS (Video Relay Service)

Ms. Wall provided information about Canada VRS noting its features and functionality in enabling people to connect with interpreters over the Internet. Further, Ms. Wall noted that she would send an email to all present with a link to the Canada VRS website, at a later date.

RECOMMENDATION

That the deputation by Sally Wall, Stakeholder Member with respect to Canada VRS (Video Relay Service), be received for information.

Received (M. Taddeo)

Recommendation AAC-0037-2016

5.3. Jacqueline Hunter, Transportation Infrastructure Technologist regarding Tactile Warning Strips

Ms. Hunter spoke to the implementation of Ontario Regulation 191/11 under the Accessibility for Ontarians with Disabilities Act, providing a brief background on the Integrated Accessibility Standard Regulation (IASR) and the addition of Public Spaces. Further, Ms. Hunter spoke to the financial and monitoring/reporting implications, future tactile plate implementation plans, the 2017 AODA Capital Budget Request, and the Public Transit Infrastructure Fund.

Naz Husain, Citizen Member inquired whether the tactile warnings had been implemented successfully in other municipalities, to which Ms. Hunter spoke to the City of Toronto's case study, noting that the implementation of tactile warning strips is covered under Design of Public Spaces in the AODA. Ms. Husain spoke to the possible loss of balance with the truncated domes. Darren Cooper, Accessibility Specialist noted that the Toronto Accessibility Advisory Committee had provided comment on the Toronto implementation.

RECOMMENDATION

That the deputation and associated presentation by Jacqueline Hunter, Transportation Infrastructure Technologist with respect to Tactile Warning Strips Implementation, be received for information.

Received (Councillor Saito)

Recommendation AAC-0038-2016

6. **PUBLIC QUESTION PERIOD - Nil.**

7. **MATTERS TO BE CONSIDERED**

7.1. ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT, 2005 (AODA)

Diana Simpson, Supervisor, Accessibility Planning provided a brief update noting that Standards Development Committees had been formed and advised Members that they could apply to sit on those committees. Further, Ms. Simpson noted that the Accessibility Advisory Committee would be able to review outcomes and provide comments. Naz Husain, Citizen Member noted that she had applied to sit on the committees.

RECOMMENDATION

That the verbal update from Diana Simpson, Supervisor, Accessibility Planning with respect to the *Accessibility For Ontarians with Disabilities Act, 2005 (AODA)*, be received for information.

Received (Councillor Mahoney)

Recommendation AAC-0039-2016

7.2. Region of Peel Accessibility Advisory Committee Update

Ms. Husain provided a brief verbal update noting a Citizen First website, provided a TransHelp update, and spoke to the annual status report. Further, Ms. Husain spoke to a policy on ableism from the Human Rights Commission and a Provincial festivals document and advised that she would forward links to both.

RECOMMENDATION

That the verbal update from Naz Husain, Citizen Member with respect to the Region of Peel Accessibility Advisory Committee, be received for information.

Received (A. Zaidi)

Recommendation AAC-0040-2016

7.3. Federal Legislation Update

Darren Cooper, Accessibility Specialist provided a brief update with respect to Federal legislation and spoke to the development of a Federal accessibility law, noting that people are able to provide feedback online and in person. Further, Mr. Cooper noted that the project should be wrapped up in February 2017.

RECOMMENDATION

That the verbal update from Darren Cooper, Accessibility Specialist with respect to Federal legislation, be received for information.

Received (M. Taddeo)

Recommendation AAC-0041-2016

7.4. National Access Awareness Week Event Update

Diana Simpson, Supervisor, Accessibility Planning spoke to the 2017 National Access Awareness event noting that a grant application had been submitted to the Rick Hansen Access4All Program, in the amount of \$20,000.

Virginia Kalapaca, Project Manager, Park Development noted that infrastructure development was a requirement of the funding and spoke to Accessible Beach Routes/Mats that were proposed for Jack Darling Park and Lakefront Promenade Park, as included in the grant application.

Ms. Simpson noted that support from the Committee would lend validity to the grant application, to which there was general consensus amongst Members.

Discussion amongst Members ensued with respect to possible displays/booths at the event. In response to a suggestion by Rabia Khedr, Citizen Member Diana Krawczyk, Manager, Burnhamthorpe Library spoke to the 3D printers at the library and noted they could be utilized.

RECOMMENDATION

That the Accessibility Advisory Committee is in support of the application for funding for Accessible Beach Routes from the Rick Hansen Access4All Program.

Carried (R. Khedr)

Recommendation AAC-0042-2016

7.5. Pending Work Plan Items - Accessibility Advisory Committee

Mashkoor Sherwani, Citizen Member inquired about employment for persons with intellectual disabilities and was advised that Human Resources is continuing to develop the employment strategy. Councillor Saito noted that the entire employment strategy is under development and noted budget implications.

Christine Gabany, Manager, Talent Acquisition advised that she would provide updates to the Committee.

RECOMMENDATION

That the Accessibility Advisory Committee Pending Work Plan Items be received, as amended.

Received (R. Khedr)

Recommendation AAC-0043-2016

8. **SUBCOMMITTEE REPORTS**

8.1. Facility Accessibility Design Subcommittee Report - August 29, 2016

RECOMMENDATION

1. That the presentation regarding Fire Station 120 – New Construction to the Facility Accessibility Design Subcommittee on August 29, 2016, be received:

2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the design of Fire Station 120 – New Construction.

Carried (N. Husain)

Recommendation AAC-0044-2016

9. **INFORMATION ITEMS**

9.1. Customer Service Strategy Update

Asim Zaidi, Citizen Member spoke regarding the focus group he had attended with respect to the City's Customer Service Strategy, noting that community stakeholders had gathered to provide input on how City services could be accessed.

RECOMMENDATION

That the verbal update from Asim Zaidi, Citizen Member with respect to the City of Mississauga Customer Service Strategy, be received for information.

Received (M. Taddeo)

Recommendation AAC-0045-2016

9.2. Update on Lakeshore Connecting Communities Technical Advisory Committee

Carol-Ann Chafe, Chair and Naz Husain, Citizen Member provided an update on the Lakeshore Connecting Communities Technical Advisory Committee meeting they had attended noting some of the input they had provided and noted that there is an online survey that closes on December 9, 2016.

RECOMMENDATION

That the verbal update from Carol-Ann Chafe, Citizen Member and Chair with respect to the Lakeshore Connecting Communities Technical Advisory Committee, be received for information.

Received (M. Sherwani)

Recommendation AAC-0046-2016

9.3. Uber - Accessibility Update

The Committee considered the document that had been provided by Chris Schafer, Public Policy Manager, Uber Canada regarding Uber's accessibility.

Daryl Bell, Manager, Mobile Licensing Enforcement advised that Uber had not been compliant with City By-laws and continued to operate in the City. Further, Mr. Bell spoke to the Public Vehicle Pilot Program Committee and noted that staff would be bringing a report to Council regarding regulating Transportation Network Companies.

Carol-Ann Chafe, Chair noted that she had attended a session at OCAD University where Uber had made a presentation about accessible services, to which Mr. Bell advised that Toronto and Ottawa had worked with Uber to develop the service and further advised that the Mississauga taxi industry is meeting all but the accessibility transportation needs in the City.

Sally Wall, Stakeholder Member commented that Uber makes it accessible for persons with hearing disabilities to access their transportation and that deaf people love the Uber app.

Councillor Mahoney noted that the taxi industry is working to modernize, to which Mr. Bell commented that taxi brokerages have been developing their own apps.

RECOMMENDATION

That the correspondence from Chris Schafer, Public Policy Manager, Uber Canada with respect to an update regarding Uber accessibility, be received for information.

Received (Councillor Mahoney)
Recommendation AAC-0047-2016

9.4. Accessibility Advisory Committee 2017 Meeting Dates

RECOMMENDATION

That the memorandum dated August 30, 2016 from Karen Morden, Legislative Coordinator with respect to the 2017 meeting dates of the Accessibility Advisory Committee, be received for information.

Received (R. Khedr)
Recommendation AAC-0048-2016

10. **COMMITTEE UPDATE/OTHER BUSINESS**

Carol-Ann Chafe, Chair spoke regarding planning an event at the new Sheridan College building in February 2017 and advised that she would send a link to the other Members.

11. **DATE OF NEXT MEETING** - Monday, February 6, 2017 - 2:00 PM, Civic Centre, Committee Room A

12. **ADJOURNMENT** - 3:51 PM