
Accessibility Advisory Committee

Date

2016/11/21

Time

2:00 PM

Location

Meadowvale Community Centre, Program Room 1
6655 Glen Erin Drive, Mississauga, ON L5N 3L4

Members

Councillor Matt Mahoney, Ward 8
Councillor Pat Saito, Ward 9
Carol-Ann Chafe, Citizen Member (Chair)
Melanie Taddeo, Citizen Member (Vice-Chair)
Robert Bain, Citizen Member
Naz Husain, Citizen Member
Rabia Khedr, Citizen Member
Clement Lowe, Citizen Member
Mashkoor Sherwani, Citizen Member
Asim Zaidi, Citizen Member
Mandi Buckner, Stakeholder Member
Alfie Smith, Stakeholder Member
Sally Wall, Stakeholder Member

Contact

Karen Morden, Legislative Coordinator, Legislative Services
905-615-3200 ext. 5471
karen.morden@mississauga.ca

Find it Online

<http://www.mississauga.ca/portal/cityhall/accessibilityadvisory>

Accessibility Advisory Committee Staff Working Group

Daryl Bell, Manager, Mobile Licensing Enforcement
Lisa Boyce-Gonsalves, Community Development – Inclusion and Accessibility
Frank Buckley, Manager, Parks South District
Darren Cooper, Accessibility Specialist, Accessibility Planning
Lawrence Franklin, Urban Designer, Development & Design Division
Ben Gomberg, Manager, Active Transportation
Vedad Hasanovic, Project Manager, Facilities & Property Management
Mojan Jianfar, Assistant Planner, Culture and Heritage Development
Virginia Kalapaca, Project Manager, Park Development
Lydia Kowalyk, Manager, Internal Services, Revenue & Materiel Management
Diana Krawczyk, Manager, Burnhamthorpe Library
Karen Morden, Legislative Coordinator, Office of the City Clerk
Nigel Roberts, IT Manager, Digital Services & Mobility
Pamela Shanks, Corporate Policies Analyst
Diana Simpson, Supervisor, Accessibility Planning
Lorena Smith, Older Adult Coordinator
Jo-Ann Sutherland, Human Resources Consultant
Stefan Szczepanski, Manager, Park Development
Cynthia Ulba, Senior Communications Advisor
Alana Tyers, Team Leader, Transit Planning
Graham Walsh, Legal Counsel

1. **CALL TO ORDER**

2. **APPROVAL OF AGENDA**

3. **DECLARATION OF CONFLICT OF INTEREST**

4. **MINUTES OF PREVIOUS MEETING**

4.1. Minutes from the September 12, 2016 Accessibility Advisory Committee meeting

5. **DEPUTATIONS**

5.1. Anam Ansari, Community Outreach Coordinator, Diversity and Inclusion Charter of Peel regarding the Regional Diversity Roundtable

5.2. Sally Wall, Stakeholder Member regarding Canada VRS (Video Relay Service)

5.3. Jacqueline Hunter, Transportation Infrastructure Technologist regarding Tactile Warning Strips

6. **PUBLIC QUESTION PERIOD**

(Accessibility Advisory Committee may grant permission to a person who is present at Accessibility Advisory Committee and wishes to address a matter on the Agenda. Persons addressing the Committee will ask their questions within a time limit of 5 minutes, as public question period total limit is 15 minutes.)

7. **MATTERS TO BE CONSIDERED**

7.1. **ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT, 2005 (AODA)**

Diana Simpson, Supervisor, Accessibility Planning will provide a brief verbal update with respect to the *Accessibility For Ontarians With Disabilities Act, 2005 (AODA)*.

7.2. **Region of Peel Accessibility Advisory Committee Update**

Naz Husain, Citizen Member, Accessibility Advisory Committee and Chair, Region of Peel Accessibility Advisory Committee will provide a brief verbal update.

7.3. **Federal Legislation Update**

Darren Cooper, Accessibility Specialist will provide a brief verbal update with respect to Federal legislation.

7.4. **National Access Awareness Week Event Update**

7.5. **Pending Work Plan Items - Accessibility Advisory Committee**

8. **SUBCOMMITTEE REPORTS**

8.1. Facility Accessibility Design Subcommittee Report - August 29, 2016

RECOMMENDATION

1. That the presentation regarding Fire Station 120 – New Construction to the Facility Accessibility Design Subcommittee on August 29, 2016, be received;
2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the design of Fire Station 120 – New Construction.

9. **INFORMATION ITEMS**

9.1. Customer Service Strategy Update

Asim Zaidi, Citizen Member will provide a brief verbal update on the Customer Service Strategy meeting.

9.2. Update on Lakeshore Connecting Communities Technical Advisory Committee

Carol-Ann Chafe, Citizen Member and Chair and/or Naz Husain, Citizen Member will provide a brief verbal update on the Technical Advisory Committee meeting.

9.3. Uber - Accessibility Update

9.4. Accessibility Advisory Committee 2017 Meeting Dates

10. **COMMITTEE UPDATE/OTHER BUSINESS**

11. **DATE OF NEXT MEETING**

Monday, February 6, 2017 - 2:00 PM, Civic Centre, Committee Room A

12. **ADJOURNMENT**

City of Mississauga
Minutes



Accessibility Advisory Committee (DRAFT)

Date

2016/09/12

Time

2:06 PM

Location

Civic Centre, Committee Room A - Second Floor,
300 Civic Centre Drive, Mississauga, Ontario, L5B 3C1 Ontario

Members Present

Councillor Pat Saito, Ward 9
Carol-Ann Chafe, Citizen Member (Chair)
Melanie Taddeo, Citizen Member (Vice-Chair)
Naz Husain, Citizen Member
Clement Lowe, Citizen Member
Asim Zaidi, Citizen Member
Alfie Smith, Stakeholder Member

Members Absent

Councillor Matt Mahoney, Ward 8
Robert Bain, Citizen Member
Rabia Khedr, Citizen Member
Mashkoor Sherwani, Citizen Member
Mandi Buckner, Stakeholder Member
Sally Wall, Stakeholder Member

Staff Present

Frank Buckley, Manager, Parks South District
Darren Cooper, Accessibility Specialist
Lawrence Franklin, Urban Designer
Virginia Kalapaca, Project Manager, Park Development
Lydia Kowalyk, Manager, Internal Services, Revenue & Materiel Management
Nigel Roberts, IT Manager, Digital Services & Mobility
Diana Simpson, Supervisor, Accessibility Planning
Alana Tyers, Team Leader, Transit Planning
Karen Morden, Legislative Coordinator

Find it online

<http://www.mississauga.ca/portal/cityhall/accessibilityadvisory>

1. **CALL TO ORDER – 2:06 PM**

Carol-Ann Chafe, Chair called the meeting to order and asked all those present at the meeting to introduce themselves.

Diana Simpson, Supervisor, Accessibility Planning introduced Darren Cooper, Accessibility Specialist who recently joined the City of Mississauga in the Facilities & Property Management Division.

2. **APPROVAL OF AGENDA**

Melanie Taddeo, Vice-Chair requested to add the Connect 4 Life Gala under “Other Business”.

Councillor Saito spoke regarding the re-opening of Meadowvale Community Centre and requested that the November meeting of the Accessibility Advisory Committee take place at the Centre with time allotted to tour the facility and review the accessible features of the facility. Councillor Saito advised that she had to tend to other business no later than 3:30 PM and suggested that all voting items be dealt with first.

Approved, as amended (N. Husain)

The Committee approved altering the order of agenda items. This record reflects the order in which items on the agenda were dealt with.

2.1. Addition of Public Question Period to the Agenda

The Legislative Coordinator briefly explained Public Question Period to the Committee Members.

RECOMMENDATION

That the memorandum dated July 12, 2016 from the Legislative Coordinator regarding the addition of Public Question Period to the agenda, be received for information.

Received (A. Smith)

Recommendation AAC-0027-2016

3. **DECLARATION OF CONFLICT OF INTEREST – Nil.**

4. **MINUTES OF PREVIOUS MEETING**

4.1. Minutes from the June 6, 2016 meeting of the Accessibility Advisory Committee

Approved, as presented (N. Husain)

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5. DEPUTATIONS

- 5.1. David Margiotta, Program Manager, and Aislin O'Hara, Program Advisor, Region of Peel with respect to an update on the Accessible Transportation Master Plan
- Mr. Margiotta spoke regarding an update on the Accessible Transportation Master Plan (ATMP), noting that a steering committee had been struck with staff from MiWay, Brampton Transit, GO Transit, and Regional staff. Mr. Margiotta advised that a pilot program, "Home 2 (to) Hub" had begun and provided an overview of the program that consisted of five clients who volunteered to participate in the pilot program that combines TransHelp with conventional transit. Mr. Margiotta noted the success of the pilot and that a video was in production to promote the program.

Mr. Margiotta asked for the Members' advice on ways to engage the community. The Committee made the following suggestions:

- Use social media as a preferred, best method of communication;
- Include information in a newsletter to create awareness;
- Direct emails to TransHelp clients advising them of the program;
- Posting the information on a website;
- Sending communications to organizations in the community that serve TransHelp clients;
- Sending communications to local food banks;
- Sending communications to Councillors for inclusion in their e-newsletters.

Mr. Margiotta thanked the Members and noted that the ATMP team would come back at a future meeting to provide an additional update.

RECOMMENDATION

That the deputation and associated PowerPoint presentation to the Accessibility Advisory Committee on September 12, 2016 by David Margiotta, Program Manager and Aislin O'Hara, Program Advisor, Region of Peel with respect to an update on the Accessible Transportation Master Plan (ATMP), be received.

Received (M. Taddeo)
Recommendation AAC-0028-2016

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5.2. Andrew Miller, Strategic Leader - Dundas Corridor with respect to Dundas Connects

Mr. Miller provided an overview of the Dundas Connects project noting the focus on transit, land use, and public space and the goal to develop a Land Use and Transportation Master Plan for the Dundas Corridor. Mr. Miller spoke to land use, noting that Dundas is an intensification corridor providing an opportunity for redevelopment, infilling and changes to urban design. Additionally, Mr. Miller spoke to transportation, noting that Dundas is a Rapid Transit Corridor. Mr. Miller further commented that the Land Use and Transportation Master Plan would consider the accessibility impacts of all planning decisions to ensure Dundas is designed to address the needs of all users and spoke to “complete streets”.

Mr. Miller spoke regarding upcoming public outreach sessions and invited Members to provide input at dundasconnects.ca or #dundasconnects.

Naz Husain, Citizen Member inquired whether audible signals would be installed and noted the importance of budgeting for it to ensure safety for users.

Alfie Smith, Citizen Member requested clarification on the project area and implementation schedule, to which Mr. Miller advised that Dundas Connects covers the entire length of Dundas Street across Mississauga and that implementation would be phased. Mr. Smith further inquired as to the type of rapid transit that would be implemented, to which Mr. Miller advised that they require input from the public on that matter.

RECOMMENDATION

That the deputation and associated presentation by Andrew Miller, Strategic Leader – Dundas Connects to the Accessibility Advisory Committee on September 12, 2016 with respect to Dundas Connects, be received.

Received (A. Smith)

Recommendation AAC-0029-2016

6. **PUBLIC QUESTION PERIOD**

No members of the public requested to speak.

7. **MATTERS CONSIDERED**

7.4. Pending Work Plan Items Summary Chart

Diana Simpson, Supervisor, Accessibility Planning led the Committee in a review of the Pending Work Plan Items Summary. Discussion ensued amongst Members with respect

to Recommendation AAC-0009-2014 dealing with accessible cycling, and whether it should be pursued or deleted from the work plan. Councillor Saito suggested that the Committee Chair could write a letter to the Active Transportation Office, copying the Mississauga Cycling Advisory Committee and the Commissioner of Community Services, to request investigation into providing accessible recreational cycling opportunities, to which the Committee agreed.

With respect to Recommendation AAC-0020-2016 dealing with the TransHelp Passenger Assist Program, Councillor Saito advised that the program is being continued while under review by the Region and that the Regional Council Resolution should be shared with the Committee.

RECOMMENDATION

1. That the Pending Work Plan Items Summary Chart updated for the September 12, 2016 meeting of the Accessibility Advisory Committee be approved, as amended;
2. That the Chair of the Accessibility Advisory Committee will write a letter to the Active Transportation Office, copied to the Mississauga Cycling Advisory Committee and the Commissioner of Community Services, expressing support of investigating accessible recreational cycling options for persons with disabilities.

Approved (N. Husain)

Recommendation AAC-0030-2016

8. **SUBCOMMITTEE REPORTS**

8.1. Facility Accessibility Design Subcommittee Report - May 30, 2016

RECOMMENDATION

1. That the PowerPoint presentation regarding the Ridgeway Community Courts to the Facility Accessibility Design Subcommittee on May 30, 2016, be received;
2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the design of the Ridgeway Community Courts, as presented;
3. That staff be requested to follow up with the Subcommittee with respect to questions raised during the presentation on the Ridgeway Community Courts.

Approved (M. Taddeo)

Recommendation AAC-0031-2016

8.2. Facility Accessibility Design Subcommittee Report - June 27, 2016

RECOMMENDATION

1. That the presentation regarding the Hurontario Light Rail Transit (HLRT) Boulevard Details to the Facility Accessibility Design Subcommittee on June 27, 2016, be received;

2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the design of the Hurontario Light Rail Transit (HLRT) Boulevard Details, as presented.

Approved (A. Zaidi)

Recommendation AAC-0032-2016

RECOMMENDATION

1. That the presentation regarding the Matheson Pond Landscape – Park 317 to the Facility Accessibility Design Subcommittee on June 27, 2016, be received;
2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the design of the Matheson Pond Landscape – Park 317, as presented;
3. That staff be requested to give future consideration to the addition of a washroom at the park.

Approved (A. Zaidi)

Recommendation AAC-0033-2016

7.3. Appointment of an AAC Member to the Lakeshore Connecting Communities Technical Advisory Committee (TAC)

Mark VanderSluis, Project Leader, Transportation Planning spoke briefly about the Lakeshore Connecting Communities Technical Advisory Committee. Carol-Ann Chafe, Chair and Naz Husain, Citizen Member volunteered to represent the Accessibility Advisory Committee at the Technical Advisory Committee meetings.

RECOMMENDATION

1. That Naz Husain and Carol-Ann Chafe, Citizen Members be appointed to the Lakeshore Connecting Communities Technical Advisory Committee as representatives of the Accessibility Advisory Committee;
2. That Naz Husain and Carol-Ann Chafe, Citizen Members will provide updates on the Lakeshore Connecting Communities project to the Accessibility Advisory Committee at a future meeting date.

Approved (M. Taddeo)

Recommendation AAC-0034-2016

9. **INFORMATION ITEMS**

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9.1. 2017 National Access Awareness Week Event Update

Diana Simpson, Supervisor, Accessibility Planning advised that the date for the event has been scheduled for June 5, 2017 and that the event will take place in the Great Hall at the Civic Centre. Members agreed that the Promotional Awareness Subcommittee would meet on September 26, 2016 to begin planning for the event.

RECOMMENDATION

That the Promotional Awareness Subcommittee will meet on September 26, 2016 to begin planning the 2017 National Access Awareness Week event.

Approved (A. Smith)

Recommendation AAC-0035-2016

9.2. Letter to the Region of Peel from the Accessibility Advisory Committee

No discussion took place on this item.

RECOMMENDATION

That the letter dated June 15, 2016 to the Chair and Members of Regional Council from Carol-Ann Chafe, Chair, Mississauga Accessibility Advisory Committee with respect to the Passenger Assist Program, be received for information.

Received (M. Taddeo)

Recommendation AAC-0036-2016

The meeting was adjourned at 3:20 PM upon Councillor Saito's departure to deal with other municipal business. Items 7.1 and 7.2 were not considered by the Committee.

10. **COMMITTEE UPDATE/OTHER BUSINESS**

11. **DATE OF NEXT MEETING** - Monday, November 21, 2016, 2:00 PM, Meadowvale Community Centre

12. **ADJOURNMENT** - 3:20 PM

Tactile Warning Strips Installation

Implementation of Ontario Regulation 191/11,
Accessibility for Ontarians with Disabilities Act

Presentation to Accessibility Advisory Committee - November 21, 2016
Jacqueline Hunter

Purpose of Today's Presentation

To update the Accessibility Advisory Committee:

- Accomplishments to date
- Tactile Plate Implementation Strategy

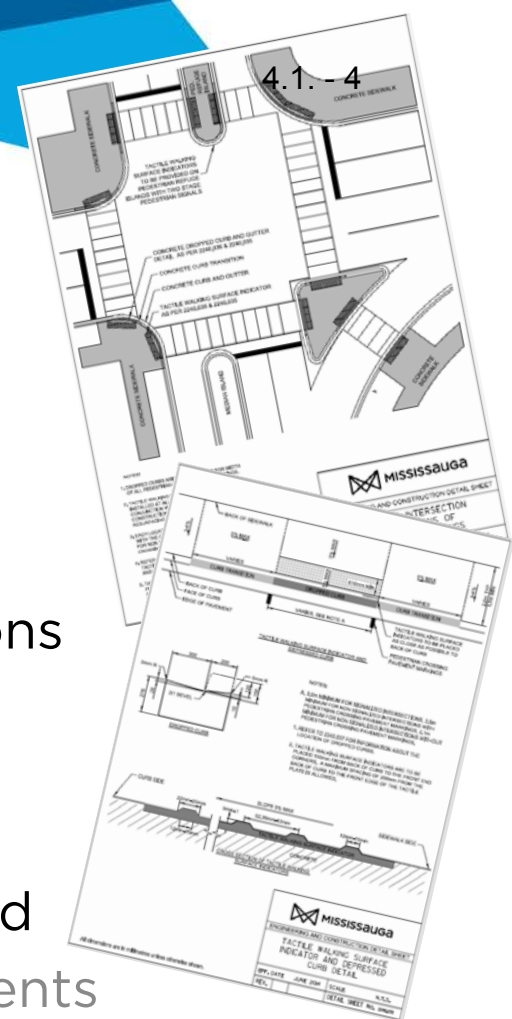
AODA Background:

- 2011 - The Integrated Accessibility Standard Regulation (IASR) 191/11 became law under the AODA
- 2012 - Public spaces in the built environment was added
- January 1st, 2013 - Became Law
- January 1st, 2016 - Start Implementation
 - New construction
 - Redevelopment



Accomplishments

- **2014/2015** - 11 intersection installations completed with Sidewalk Program
- **2015** - New City Standard and Specifications developed
 - AODA Compliance Implementation Plan developed
- **2016** - AODA Compliance Program initiated
 - All 2016 tenders included requirements



Implications

PMR's: Project Managers, Contract Coordinators and Transportation Infrastructure Planning (TIM) Group

Financial:

- \$6000 to \$7000 per corner intersection
- Approximately 15,000 affected corners in the City of Mississauga
- Total cost for tactile plate installation City-wide - \$90+ Million over 45 years

Monitoring and Reporting:

- PM's and Contract Coordinators to provide completed list annually to the TIM office
- TIM office will report annually in Business Plan and to Accessibility Office



Tactile Plate Implementation

Various Project Types Affected

Examples:

- Previously approved by not completed road and sidewalk projects
- All 2016 Road Construction/Rehabilitation projects (**286 Corners**)
- All 2016 Active Transportation Projects (Multi-use Trails and Sidewalks) (**17 Corners**)
- All 2016 Intersection Improvement Projects (**8 Corners**)
- Effective 2016 - All development based new infrastructure

Budgets will be adjusted annually to reflect changes to unit pricing. Unit pricing has increased by 600% since program started.

Other Programs

Examples:

- Annual sidewalk and walkway repairs (City Repair Contract)
- Utility Repair and intersection restorations
- 5 Emergency Repair Contracts (intersection works)

Implications:

- The City Repair and Emergency contracts average 10 corners per contract per year
- The Utility Repair contract will restore corners to AODA standard (cost recovery)

2017 - New AODA Capital Budget Request

Background:

- Existing process will take 40 - 45 years to complete entire network

2017 Budget Request Introduced:

- To target high pedestrian traffic intersections
- \$2 million annually for 10 years

Implications:

- Tax funded pressure

Status:

- **\$4 Million approved through PTIF (Public Transit Infrastructure Fund)**

Public Transit Infrastructure Fund (PTIF)

- Grant applications for Public Transit Infrastructure Fund (PTIF)
- Sidewalks - Accessible Pedestrian Crossings \$4,000,000 (City/Federal cost share)
- Tactile Plate installations at approximately 150-200 intersections
- Target Implementation 2017

Priorities along major transit routes and major transit terminals:

- Dundas Street, Burnhamthorpe Road, Bloor Street, Eglinton Avenue and Mavis Road
- South Common Mall Bus Terminal, Westwood Mall Terminal and Meadowvale Town Centre

Progress Report

- Assign group to lead program (Completed) Active Transportation, T&W
- Develop and implement communication plan for T&W staff (Completed) – all staff responsible for construction and maintenance have received orientation
- Update sidewalk and walkway policy to include AODA legislation (In-Progress) December 2016
- Budget request for 2017 (Completed) – Year 1 was not approved, however, we received \$4 million to address intersections along major transit routes (PTIF)
- Monitor, adjust budget and report accomplishments and conflicts annually (On-going) Active Transportation, T&W

Questions



City of Mississauga
Memorandum



Date: 2016/10/19

To: Chairperson and Members of the Accessibility Advisory Committee

From: Diana Simpson, Supervisor, Accessibility Planning

Meeting Date: 2016/11/21

Subject: Planning for the 2017 National Access Awareness Week Event

A meeting with AAC members from the Promotional Awareness Subcommittee of the AAC was held on September 26, 2016. Attached are the meeting minutes. Please review and prepare to discuss briefly at the November 21, 2016 AAC meeting.

Attachments

Appendix 1: Promotional Awareness Subcommittee Meeting Minutes

Diana Simpson, Supervisor, Accessibility Planning

Meeting Minutes

Meeting Purpose: To plan for the 2017 National Access Awareness Event to be held on June 5, 2017

Chairperson: Asim Zaidi, AAC Member

Agenda items, minutes and actions taken:

1	Event Focus and Purpose.
	<ul style="list-style-type: none"> Main purpose is to educate staff and create awareness. Community will also be invited, but this is secondary. The event will help to position Mississauga as being committed to accessibility. Would like event to be interactive, provide give aways. Theme will tie in with 150th Anniversary of Canada. History of accessibility in Mississauga, history of ACS Awards, history of events (NAAW and Abilities Awards) Opportunity to highlight what AAC and Accessibility Planning have done (i.e. Library Services, Transit Training, Buses etc....) Divisional services to have a booth Could include TransHelp and Housing because these are services that cross over with Mississauga services Post Note: Will also be doing ACS Awards at this event Post Note: Will be submitting a proposal for this event to be funded through the Rick Hansen Access 4All Grant program as a kick off to an accessibility infrastructure opportunity
	Action Item: <ul style="list-style-type: none"> Diana to pull together history of accessibility planning, ACS Awards and Events Diana to approach Divisions Aim to have educational give aways i.e. bookmarks about the AAC/Accessibility Planning available
	PMR: Diana Due Date: Friday, 2017/03/24

2	Logistics.
	<ul style="list-style-type: none"> Event will be from 11am - 3 pm. Great Hall has been booked for 9 am – 8 pm. Number of tables will be dependent on number of displays. Order low tables for refreshments.
	Action Item: <ul style="list-style-type: none"> Book tables Create Set up plan
	PMR: Due Date: Select a date

3	Exhibits
	<ul style="list-style-type: none"> City of Mississauga Divisional Exhibits are a priority, then open it to others such as select community organizations (i.e. Coalition for persons with disabilities) Enabling Garden – Sensory Garden could be included. Develop a Sign up form for exhibits and include a tip sheet for making your exhibit accessible

Meeting Minutes

<ul style="list-style-type: none"> Approach ROM exhibit which was done by , Disability Studies at Ryerson. This exhibit includes an audio tour. Have a board where people can write a message Display our Vision 	
Action Item: <ul style="list-style-type: none"> Darren to follow up regarding ROM Exhibit Diana to follow up with Museums re: large AAC/Miway poster that was done for past anniversary Diana to approach ADO for give aways (i.e. jar openers, magnifiers) 	
PMR: Diana Due Date: Friday, 2017/03/31	
4	Promotions .
<ul style="list-style-type: none"> Could invite schools Take home message is sense of pride Success is 150 people attending 	
Action Item: <ul style="list-style-type: none"> Promote through Inside Mississauga, Social Media (Twitter, Facebook) News Release Digital Screens, Celebration Square, Gateway, Library Screen savers Target to Accessibility publications Put in Councillors's newsletters Connect with Audrey Holt and Sonja Banic re connection with promotions for Canada's 150th. Post Note: Diana connected with Sonja. Find out if there are give aways through the Canada 150 program. – Diana Post Note: Event has been added to Corporate Services Key Dates Calendar Add to Community Events Calendar 	
PMR: Christopher Tham Due Date: Friday, 2017/03/31	
5	Speakers/Entertainment.
<ul style="list-style-type: none"> Paralympians i.e. Tom Curtis from Cruisers Post Note: Have Joel Dembe, Paralympian Tennis player who now lives in Mississauga Invite performers with disabilities (i.e. Adrian Anatawan, extremely talented violinist who plays with one hand, and is from Mississauga) Post Note: Invite a Rick Hansen Ambassador i.e. Luke Anderson, Meenu Sikand 	
PMR: Diana Due Date: Friday, 2017/03/24	
6	Other.
<ul style="list-style-type: none"> Refreshments to include sweets i.e. cookies and coffe 	
PMR: Diana Due Date: Friday, 2017/03/24	

Meeting Attendees:

City Manager's Department	Community Services Department	Corporate Services Department	Planning & Building Department	Transportation & Works Department	AAC Members
		Cynthia Ulba			Asim Zaidi

Meeting Minutes

		Christopher Tham Darren Cooper Diana Simpson			(Chair) Naz Husain Carol-Ann Chafe
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Meeting Regrets:

City Manager's Department	Community Services Department	Corporate Services Department	Planning & Building Department	Transportation & Works Department	Other
	Diana Krawczyk Virginia Kalapaca Lisa Boyce- Gonsalves Mojan Jianfar	Karen Morden Jo-Ann Sutherland Nigel Roberts Graham Walsh Lydia Kowalyk Pam Shanks	Lawrence Franklin Anthony Frigo	Alana Tyers Daryl Bell Ben Gomberg	Robert Bain Melanie Taddeo

Next Meeting Date: [Click here to enter a date.](#)

Requested Agenda items for future meetings:

Pending Work Plan Items – Mississauga Accessibility Advisory Committee

Updated for the November 21, 2016 Accessibility Advisory Committee meeting.

AAC Recommendation	Work Plan Item	Status
AAC-0009-2014	Accessible Cycling	<p>Completed (On the December 13, 2016 MCAC agenda for consideration.)</p> <p>Updated September 12, 2016: AAC-0030-2016</p> <ol style="list-style-type: none"> 1. That the Pending Work Plan Items Summary Chart updated for the September 12, 2016 meeting of the Accessibility Advisory Committee be approved, as amended; 2. That the Chair of the Accessibility Advisory Committee write a letter to the Active Transportation Office, copied to the Mississauga Cycling Advisory Committee and the Commissioner of Community Services, expressing support investigating accessible recreational cycling options for persons with disabilities.
AAC-0027-2015 / GC-0550-2015	Employment/Hiring Practices	<p>In progress</p> <p>GC-0550-2015</p> <ol style="list-style-type: none"> 1. That the email dated July 11, 2015 from Mashkoor Sherwani, Citizen Member with respect to hiring practices for persons with developmental and intellectual disabilities, be received; (Completed) 2. That the Accessibility Advisory Committee (AAC) and appropriate Subcommittees of the AAC engage staff from Human Resources and Community Stakeholder groups to open a dialogue in identifying barriers and opportunities for persons with disabilities to participate in the City's hiring process; (In progress) 3. That in 2016 Human Resources staff consult with the Accessibility Advisory Committee in the development of the planned Workplace Diversity Strategy, which is to include discussing the feasibility of employment related programs for persons with disabilities. (Completed)
AAC-0002-2016	Accessible Transportation – Region of Peel	<p>Completed</p> <ol style="list-style-type: none"> 1. That the Region of Peel Accessible Transportation Office be requested to accelerate the expanded eligibility criteria for persons with visual, intellectual and cognitive disabilities to

Pending Work Plan Items – Mississauga Accessibility Advisory Committee

Updated for the November 21, 2016 Accessibility Advisory Committee meeting.

AAC Recommendation	Work Plan Item	Status
		<p>access TransHelp as outlined in the Region of Peel Accessible Transportation Master Plan, to mid-2016;</p> <p>2. That the Region of Peel Accessible Transportation Master Plan be amended to reconsider the withdrawal of the TransHelp Passenger Assist Program as the withdrawal of this program reintroduces barriers to persons with disabilities;</p> <p>3. That the Mississauga Accessibility Advisory Committee requests a presentation about the Accessible Transportation Master Plan at a future Mississauga AAC Meeting.</p> <p style="text-align: right;">(Completed)</p>
AAC-0020-2016	Transhelp Passenger Assist Program	<p>Completed</p> <p><u>RECOMMENDATION</u></p> <p>1. That the verbal update by Naz Husain, Mississauga Accessibility Advisory Committee Citizen Member and Chair, Region of Peel Accessibility Advisory Committee, be received;</p> <p>2. That the Accessibility Advisory Committee send a letter to Peel Regional Council to express concern with the possible termination of the Transhelp Passenger Assist Program and express support for continued funding and operation of the Program.</p>



REPORT

FACILITY ACCESSIBILITY DESIGN SUBCOMMITTEE OF THE MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA
www.mississauga.ca

MONDAY, AUGUST 29, 2016 – 1:33 PM

**Committee Room D – 2nd Floor, Civic Centre
300 City Centre Drive, Mississauga L5B 3C1**

MEMBERS PRESENT

Clement Lowe, Citizen Member (CHAIR)
Mashkoor Sherwani, Citizen Member
Melanie Taddeo, Citizen Member
Asim Zaidi, Citizen Member
Carol-Ann Chafe, *ex-officio*

MEMBERS ABSENT

Mashkoor Sherwani, Citizen Member

OTHERS PRESENT

Frank Alaimo, Principal of Alaimo Architecture Inc.
Grant Young, Project Manager, Alaimo Architecture Inc.
Laila Gabiazon, Project Manager, Facilities & Property Management
Darren Cooper, Accessibility Specialist
Lawrence Franklin, Urban Designer, Development & Design Division
Diana Simpson, Supervisor, Accessibility Planning
Karen Morden, Legislative Coordinator

Contact: Karen Morden, Legislative Coordinator
Legislative Services, 905-615-3200 ext. 5471 Fax: 905-615-4181
karen.morden@mississauga.ca

CALL TO ORDER – 1:33 PM

Clement Lowe, Chair called the meeting to order at 1:30 PM and requested that all present at the meeting introduce themselves.

ITEM CONSIDERED

1. Fire Station 120 – New Construction

Frank Alaimo, Principal of Alaimo Architecture Inc., Laila Gabiazon, Project Manager, Facilities & Property Management, and Grant Young, Project Manager, Alaimo Architecture Inc. with respect to Fire Station 120 – New Construction.

Mr. Alaimo provided a brief overview of the Fire Station 120 project, noting the location on Eglinton Avenue West in Ward 5, with the building on a 45 degree angle to the street. Mr. Alaimo further noted that there would be paths around the building with no shading, providing constant daylight and spoke to particular exemptions/exclusions with respect to some accessibility standards due to the nature of the facility being a fire station with active duty firefighters on site.

Mr. Alaimo spoke to the accessible features of the facility that included:

- Accessible parking within 30 metres of accessible entrances;
- An accessible parking space with MADH signage;
- Accessible parking space flush with accessible walkway areas;
- Two accessible entrances with power door operators;
- An accessible circulation route within the building with a width of 1610 mm and doorways on the route having 300/600 clearances and approach clear spaces;
- Public spaces/rooms in the facility that are accessible, including a universal barrier-free washroom with shower and an accessible drinking fountain;

Lawrence Franklin, Urban Designer inquired as to whether the accessible parking space was to be slanted sideways/sloped and was advised that it would be. Mr. Franklin noted that he would investigate the slope on accessible parking spaces and get back to Mr. Alaimo.

Carol-Ann Chafe, Citizen Member inquired whether the cooking areas would be accessible, to which Mr. Alaimo noted he could pose that question to the Fire Department and noted that the cooking areas would be strictly for use by active

duty firefighters. Ms. Chafe further inquired about accommodating injured Fire Captains to which Mr. Alaimo advised that any firefighter on desk duty would be relocated to headquarters as Fire Station 120 is to be a satellite station.

Darren Cooper, Accessibility Specialist inquired about the signage on the universal barrier-free washroom as it is to be a unisex facility, to which Mr. Alaimo advised that it was new and signage would have to be developed with City staff.

Mr. Alaimo spoke to colour contrasting on the site including uni-lock pavers of one colour with a contrasting perimeter border that is light to dark for contrast and noted that the accessible parking spaces would be contrasting colours. Ms. Chafe suggested using contrasting colours on the interior of the building for walls and baseboards to assist those with depth perception challenges. Mr. Alaimo noted that there would be low level lighting along the perimeter of the circulation route.

Clement Lowe, Chair thanked Mr. Alaimo for his presentation.

RECOMMENDATION

1. That the presentation regarding Fire Station 120 – New Construction to the Facility Accessibility Design Subcommittee on August 29, 2016, be received;
2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the design of Fire Station 120 – New Construction.

DATE OF NEXT MEETING

Monday, September 26, 2016 - Committee Room D, Civic Centre

ADJOURNMENT – 2:21 PM

From: [Chris Schafer](#)
To: [Chris Schafer](#)
Subject: Uber: Accessibility Update
Date: 2016/09/29 10:00:01 AM
Attachments: [Uber & Accessibility.pdf](#)

Hi,

I wanted to pass along some information and an update with respect to accessibility and Uber, given your role with accessibility related issues:

1. **Uber Canada teams up with the Canadian Hearing Society to expand work opportunities for deaf drivers**
2. **Uber Canada and Revera Test an Innovative Solution to Bring Seniors Convenient, Reliable Rides**
3. **Uber and Accessibility**

Uber Canada teams up with the Canadian Hearing Society to expand work opportunities for deaf drivers

<https://newsroom.uber.com/canada/uber-canada-teams-up-with-the-canadian-hearing-society-to-expand-work-opportunities-for-deaf-drivers/>

Unemployment among the Deaf and hard of hearing is around 40%. Here at Uber, we have added unique product features to make it easier for these men and women to drive on our platform. And today we're taking the next step by partnering with the Canadian Hearing Society (CHS), the largest non-profit agency in Canada serving people who are Deaf and hard of hearing.

Julia Dumanian, President and CEO of the Canadian Hearing Society, explained why they're so excited about the partnership: "Uber has incorporated accessible technology for Deaf and hard of hearing people directly into their app, providing unprecedented access for the Deaf community to have gainful employment by driving with and using Uber as a service."

Our research team has worked closely with Deaf and hard of hearing drivers to better understand the challenges they face and how we can improve their experience. We recently added the ability for partners to self-identify as Deaf or hard of hearing in the partner app, which unlocks the following features for drivers and their riders:

Flashing trip request. The driver's app signals a new trip request with a flashing light instead of the usual audio notification, making it easier for partners to notice when there's a new opportunity to give someone a ride.

Text-only communication with riders. The app disables the rider's ability to call a Deaf or hard of hearing partner — instead they are directed to text their driver if they need to communicate with them. Partners who use this setting are less likely to have rides cancelled after a failed phone call.

Riders are notified the driver is Deaf or hard of hearing. A message appears letting the rider know that their driver is Deaf or hard of hearing.

Additional prompt for rider destination. Once a driver-partner accepts a ride, the rider will be prompted to enter their destination in advance rather than telling the driver and asking them to enter the destination manually. The app can then provide turn-by-turn directions for the driver.

Uber Canada and Revera Test an Innovative Solution to Bring Seniors Convenient, Reliable Rides

<https://newsroom.uber.com/canada/uber-canada-and-revera-test-an-innovative-solution-to-bring-seniors-convenient-reliable-rides/>

We've teamed up with Revera Inc. to test a new and innovative way for older adults to get where they need to be conveniently and reliably with the launch of UberCENTRAL. At Uber, our mission is to provide access to convenient, reliable transportation for everyone, everywhere. And we aren't alone. Revera wants to provide choices for those residents who don't have smartphones to go about their day—whether they're heading to an appointment, visiting family, or running errands. That's why we're excited to launch UberCENTRAL with Revera, a new way for retirement communities to support their residents' independence and ability to live life to the fullest on their own terms.

UberCENTRAL is a dashboard that enables any business—large or small—to request, manage, and pay for multiple Uber rides on behalf of their customers. UberCENTRAL is designed with all kinds of companies in mind—from seniors' centres and retailers to car dealerships, hotels, and more.

“At Revera, we’re always looking for new and innovative ways to enhance our residents’ lives,” says Trish Barbato, Senior Vice President of Innovation & Strategic Partnerships, Revera Inc. “We share Uber’s goal of enabling seniors’ mobility and independence, and we’re pleased to hear from residents of The Annex retirement community in Toronto that UberCENTRAL has exceeded their expectations for safe and reliable transportation. We look forward to completing this pilot and fully evaluating the results.”

– Senior Vice President of Innovation & Strategic Partnerships, Revera Inc., Trish Barbato

Uber and Accessibility

See attached backgrounder.

Blind and Low-Vision

With VoiceOver iOS and wireless braille display compatibility, the Uber app provides a safe and reliable transportation option for the blind and visually impaired community.

Deaf & Hard-of-hearing

Uber designed product innovations to further economic opportunity for our deaf and hard of hearing driver partners. Visible and vibrating alerts aid deaf and hard of hearing riders, and in-app features such as the ability to enter destination ensure effective communication from the rider to the driver partner.

uberASSIST

Top Uber driver-partners receive specialized training on providing additional assistance for seniors and people with disabilities for door to door rather than curb to curb service. This is for persons who do not require a wheelchair accessible vehicle. Uber is piloting this in Toronto and Ottawa.

uberWAV (Wheelchair Accessible Vehicle)

All transportation providers that partner with Uber are able to accommodate folding wheelchairs. In addition, Uber has leveraged its technology to partner with wheelchair accessible transportation providers in a pilot program in Toronto currently.

If you have any questions, please do not hesitate to contact me.

Sincerely,

Chris Schafer

Uber Public Policy Manager - Canada

chris.schafer@uber.com | +1 (647) 389-8052

www.uber.com

UBER ACCESSIBILITY

Accessibility is a top priority for Uber. Uber's technology increases the mobility, efficiency and freedom of our riders and drivers with accessibility needs.

Uber riders with accessibility needs laud Uber's technology for:

Efficiency: Increasing efficiency and freedom not possible with options requiring pre-arrangement

Ease: Ability to contact driver via text or call with any requests, questions or special instructions

Cashless: Cashless experience removes payment friction and increases rider and driver safety

Reliability: Serving all areas 24/7/365, including those traditionally underserved by existing options

Accountability: Enforceable non-discrimination policy, including riders of all abilities and service animals

Responsiveness: Ability to provide real-time feedback via app, email and website, with fast follow-up

Economic Opportunity: Whether driving on the Uber platform or requesting an efficient ride to work

BLIND & LOW VISION

With VoiceOver iOS and wireless braille display compatibility, the Uber app provides a safe and reliable transportation option for the blind and visually impaired community.

DEAF & HARD-OF-HEARING

Uber designed product innovations to further economic opportunity for our deaf and hard of hearing driver partners. Visible and vibrating alerts aid deaf and hard of hearing riders, and in-app features such as the ability to enter destination ensure effective communication from the rider to the driver partner.

UBERASSIST

Top Uber driver-partners receive specialized training on providing additional assistance for seniors and people with disabilities. Uber is piloting UberASSIST in over 20 cities, including Chicago, San Francisco, Los Angeles, San Diego, Phoenix, Salt Lake City, Portland and Houston.

WHEELCHAIR ACCESSIBILITY

All transportation providers that partner with Uber are able to accommodate folding wheelchairs. In addition, Uber has leveraged its technology to partner with wheelchair accessible transportation providers in multiple pilot programs across the country, including Austin, Boston, Chicago, Los Angeles, New York, Philadelphia, Phoenix, Portland, San Diego, San Francisco, Toronto and Washington DC.

ACCESSIBILITY CURRICULUM AND POLICY

Initially and ongoing, driver partners receive an accessibility compliance notification and video on accommodating riders with disabilities. Uber expects driver partners to comply with all state, federal and local laws governing the transportation of riders with disabilities, including the ADA.

UBER'S COMMITMENT TO ACCESSIBILITY

A number of riders and drivers with accessibility needs rely on Uber, and we bring the same innovative and solutions-based focus to addressing accessibility as we bring to improving mobility options for everyone.

"Uber is by far the closest I have come to getting in a car and driving myself."

VISION IMPAIRED UBER RIDER

"...the wonderful things we can do by virtue of the technology we've created..."

RIDER REFLECTION ON
HEARING-IMPAIRED DRIVER:
MY SURREAL UBERX
EXPERIENCE TOMTUNGUZ.COM/
UBER-RIDE

"Uber is a lifeline for people with disabilities who aren't allowed to operate a vehicle. Uber provides freedom of choice, a safe reliable option, and the ability to take responsibility for their transportation needs."

UBER RIDER

City of Mississauga

Memorandum



Date: 2016/08/30

To: Chair and Members of Accessibility Advisory Committee

From: Karen Morden, Legislative Coordinator

Meeting Date: 2016/11/21

Subject: Accessibility Advisory Committee 2017 Meeting Dates

The 2017 meeting dates for the Accessibility Advisory Committee have been scheduled as follows:

Monday, February 6, 2017	Monday, September 18, 2017
Monday, April 10, 2017	Monday, November 6, 2017

Unless otherwise advised, all AAC meetings will be held at 2:00 PM at the Mississauga Civic Centre in Committee Room A, 2nd floor, 300 City Centre Drive, Mississauga.

No meeting has been scheduled in June 2017 as the Committee will host the 2017 National Access Awareness Week Event on June 5, 2017.

The 2017 meeting dates for the Facility Accessibility Design Subcommittee have been scheduled as follows:

Monday, February 27, 2017	Monday, June 26, 2017
Monday, March 27, 2017	Monday, September 25, 2017
Monday, April 24, 2017	Monday, October 30, 2017
Monday, May 29, 2017	Monday, November 27, 2017

Unless otherwise advised, all FADS meetings will be held at 1:30 PM at the Mississauga Civic Centre in Committee Room D, 2nd floor, 300 City Centre Drive, Mississauga.

Meetings may be cancelled at the call of the Chair due to insufficient agenda items or lack of quorum. Please kindly contact me in advance of the meeting if you will be absent or late so that quorum issues can be anticipated and dealt with accordingly.

Kind regards,

Karen Morden, Legislative Coordinator
(905) 615-3200 ext. 5471 karen.morden@mississauga.ca