#### **Agenda**



#### **Accessibility Advisory Committee**

#### **Date**

2016/09/12

#### **Time**

2:00 PM

#### Location

Civic Centre, Committee Room A - Second Floor, 300 Civic Centre Drive, Mississauga, Ontario, L5B 3C1 Ontario

#### **Members**

Councillor Matt Mahoney, Ward 8
Councillor Pat Saito, Ward 9
Carol-Ann Chafe, Citizen Member (Chair)
Melanie Taddeo, Citizen Member (Vice-Chair)
Robert Bain, Citizen Member
Naz Husain, Citizen Member
Rabia Khedr, Citizen Member
Clement Lowe, Citizen Member
Mashkoor Sherwani, Citizen Member
Asim Zaidi, Citizen Member
Mandi Buckner, Stakeholder Member
Alfie Smith, Stakeholder Member
Sally Wall, Stakeholder Member

#### **Contact**

Karen Morden, Legislative Coordinator, Legislative Services 905-615-3200 ext. 5471 karen.morden@mississauga.ca

#### **Find it Online**

#### AAC Staff Accessibility Resource Team (StART)

Daryl Bell, Manager, Mobile Licensing Enforcement

Lisa Boyce-Gonsalves, Community Development – Inclusion and Accessibility

Frank Buckley, Manager, Parks South District

Darren Cooper, Accessibility Specialist

Lawrence Franklin, Urban Designer, Development & Design Division

Ben Gomberg, Manager, Active Transportation

Vedad Hasanovic, Project Manager, Facilities & Property Management

Mojan Jianfar, Assistant Planner, Culture and Heritage Development

Virginia Kalapaca, Project Manager, Park Development

Lydia Kowalyk, Manager, Internal Services, Revenue & Materiel Management

Diana Krawczyk, Manager, Burnhamthorpe Library

Karen Morden, Legislative Coordinator, Office of the City Clerk

Nigel Roberts, IT Manager, Digital Services & Mobility

Pamela Shanks, Corporate Policies Analyst

Diana Simpson, Supervisor, Accessibility Planning

Lorena Smith, Older Adult Coordinator

Jo-Ann Sutherland, Human Resources Consultant

Stefan Szczepanski, Manager, Park Development

Cynthia Ulba, Senior Communications Advisor

Alana Tyers, Team Leader, Transit Planning

Graham Walsh, Legal Counsel

#### 1. CALL TO ORDER

#### 2. **APPROVAL OF AGENDA**

Members may request the addition of item(s) for Committee's approval to be added under "Other Business".

- 2.1. Addition of Public Question Period to the Agenda
- 3. **DECLARATION OF CONFLICT OF INTEREST**
- 4. MINUTES OF PREVIOUS MEETING
- 4.1. Minutes from the June 6, 2016 meeting of the Accessibility Advisory Committee
- 5. **DEPUTATIONS**
- 5.1. David Margiotta, Program Manager, and Aislin O'Hara, Program Advisor, Region of Peel with respect to an update on the Accessible Transportation Master Plan
- 5.2. Andrew Miller, Strategic Leader Dundas Corridor with respect to Dundas Connects

#### 6. **PUBLIC QUESTION PERIOD**

(Accessibility Advisory Committee may grant permission to a person who is present at Accessibility Advisory Committee and wishes to address a matter on the Agenda. Persons addressing the Committee will ask their questions within a time limit of 5 minutes, as public question period total limit is 15 minutes.)

#### 7. MATTERS TO BE CONSIDERED

#### 7.1. ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT, 2005 (AODA)

Diana Simpson, Supervisor, Accessibility Planning will provide a brief verbal update with respect to the *Accessibility For Ontarians With Disabilities Act, 2005 (AODA).* 

7.2. Region of Peel Accessibility Advisory Committee Update

Naz Husain, Citizen Member, Accessibility Advisory Committee and Chair, Region of Peel Accessibility Advisory Committee will provide a brief verbal update.

- 7.3. <u>Appointment of an AAC Member to the Lakeshore Connecting Communities Technical Advisory Committee (TAC)</u>
- 7.4. Pending Work Plan Items Summary Chart

#### 8. **SUBCOMMITTEE REPORTS**

8.1. Facility Accessibility Design Subcommittee Report - May 30, 2016

#### RECOMMENDATION

- That the PowerPoint presentation regarding the Ridgeway Community Courts to the Facility Accessibility Design Subcommittee on May 30, 2016, be received;
- 2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the design of the Ridgeway Community Courts, as presented;
- That staff be requested to follow up with the Subcommittee with respect to questions raised during the presentation on the Ridgeway Community Courts.
- 8.2. Facility Accessibility Design Subcommittee Report June 27, 2016

#### RECOMMENDATION

- That the presentation regarding the Hurontario Light Rail Transit (HLRT)
   Boulevard Details to the Facility Accessibility Design Subcommittee on June 27, 2016, be received;
- 2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the design of the Hurontario Light Rail Transit (HLRT) Boulevard Details, as presented.

#### RECOMMENDATION

- That the presentation regarding the Matheson Pond Landscape Park 317 to the Facility Accessibility Design Subcommittee on June 27, 2016, be received:
- 2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the design of the Matheson Pond Landscape Park 317, as presented;
- 3. That staff be requested to give future consideration to the addition of a washroom at the park.

#### 9. **INFORMATION ITEMS**

- 9.1. 2017 National Access Awareness Week Event Update
- 9.2. Letter to the Region of Peel from the Accessibility Advisory Committee
- 10. **COMMITTEE UPDATE/OTHER BUSINESS**
- 11. **DATE OF NEXT MEETING** Monday, November 21, 2016, 2:00 PM, Civic Centre, Committee Room A
- 12. **ADJOURNMENT**

#### City of Mississauga

#### Memorandum



Date: 2016/07/12

To: Chair and Members of Accessibility Advisory Committee

From: Karen Morden, Legislative Coordinator

Meeting Date: 2016/09/12

Subject: Addition of Public Question Period to the Agenda

At its meeting on June 20, 2016 the Governance Committee approved recommendation GOV-0009-2016, to include Public Question Period on all Standing Committee and Advisory Committees of Council agendas. This recommendation was subsequently adopted by Council on July 6, 2016.

Public Question Period allows members of the public to ask a question about an item that is on the agenda. Each person will have five (5) minutes to speak and there is a time limit of 15 minutes in total for Public Question Period.

The addition of Public Question Period to the agenda is an opportunity to engage residents and provide them with an opportunity to address Committee Members on items that are of interest to them.

Sincerely,

Karen Morden, Legislative Coordinator

Legislative Services

(905) 615-3200 ext. 5471

karen.morden@mississauga.ca

#### City of Mississauga

#### Minutes (DRAFT)



#### **Accessibility Advisory Committee**

#### **Date**

2016/06/06

#### Time

2:05 PM

#### Location

Civic Centre, Committee Room A - Second Floor, 300 Civic Centre Drive, Mississauga, Ontario, L5B 3C1 Ontario

#### **Members Present**

Councillor Pat Saito, Ward 9
Carol-Ann Chafe, Citizen Member (Chair)
Melanie Taddeo, Citizen Member (Vice-Chair)
Naz Husain, Citizen Member
Rabia Khedr, Citizen Member
Clement Lowe, Citizen Member
Mashkoor Sherwani, Citizen Member
Asim Zaidi, Citizen Member
Alfie Smith, Stakeholder Member
Sally Wall, Stakeholder Member

#### **Members Absent**

Councillor Matt Mahoney, Ward 8 Robert Bain, Citizen Member Mandi Buckner, Stakeholder Member

#### Find it online

#### **Staff Working Group Present**

Lisa Boyce-Gonsalves, Community Development – Inclusion Lawrence Franklin, Development & Design Virginia Kalapaca, Park Development Diana Krawczyk, Library Pamela Shanks, Corporate Policies Analyst Diana Simpson, Supervisor, Accessibility Planning Jo-Ann Sutherland, Human Resources Alana Tyers, Transit Planning Graham Walsh, Legal Counsel Cynthia Ulba, Communications Karen Morden, Legislative Coordinator

#### **Other Staff Present**

Christine Gabany, Manager, Talent Acquisition Lori Kelly, Manager, Strategic Talent Management Kendal Wayow, Manager, Building Services & Operations Andy Harrypersad, Health & Safety Specialist Wendy McClymont, Manager, 311 Citizen Contact Centre

#### 1. **CALL TO ORDER** – 2:05 PM

Carol-Ann Chafe, Chair requested everyone present at the meeting to introduce themselves.

#### 2. APPROVAL OF AGENDA

Naz Husain, Citizen Member requested to add congratulations to a Member of the Committee under "Other Business".

Mashkoor Sherwani requested to add vocational programs at Sheridan College under "Other Business".

Approved, as amended (N. Husain)

#### 3. **DECLARATION OF CONFLICT OF INTEREST** – Nil.

#### 4. MINUTES OF PREVIOUS MEETING

4.1. <u>Minutes from the April 4, 2016 Accessibility Advisory Committee meeting.</u>
<u>Approved</u> (M. Taddeo)

#### 5. **DEPUTATIONS**

5.1. Robert MacKay, Stigma Superheroes with respect to the NIMBY Stigma Man's upcoming campaign.

Mr. MacKay spoke with respect to the NIMBY Stigma Man's upcoming campaign, providing background information on the formation of NIMBY Stigma Man, the meaning of NIMBY, the need to promote mental health awareness, and noted that the NIMBY Stigma Man would be walking around Mississauga during the campaign.

As there were no questions or comments from the Committee, Mr. MacKay's deputation was received.

#### RECOMMENDATION

That the deputation and associated PowerPoint presentation by Robert MacKay, Stigma Superheroes with respect to the NIMBY Stigma Man's upcoming campaign, be received.

Received (Councillor Saito)
Recommendation AAC-0017-2016

5.2. Kendall Wayow, Manager, Building Services & Operations and Andy Harrypersad, Health & Safety Specialist spoke regarding evacuation procedure at the Civic Centre.

Mr. Wayow led the Committee Members through the emergency evacuation procedures at the Civic Centre, advising the Committee about the two-stage alarm system, the designated meeting place at the Living Arts Centre, the role of Fire Wardens, the evacuation procedure stickers that will be placed in each Committee Room, and the need to call 911 in addition to alerting Fire Wardens of their location in the event that they are unable to evacuate the building via the stairs.

Carol-Ann Chafe, Chair inquired as to the number of Evac Chairs that the City owns, to which Mr. Wayow advised that there are two at the Civic Centre. Diana Simpson, Supervisor, Accessibility Planning commented that there is also one at the Central Library. Andy Harrypersad, Health & Safety Specialist noted that there will also be three in Transit and advised that the Evac Chairs are not just for persons who use a wheelchair, but for anyone who has mobility issues.

Naz Husain, Citizen Member requested that an orientation to the Civic Centre be arranged for the AAC Members to become accustomed to building features such as doors, exits, elevators, and general wayfinding.

Virginia Kalapaca, Project Manager, Park Development inquired as to when the stickers would be placed at the Civic Centre, to which Mr. Wayow advised that they would be placed within the next month.

Sally Wall, Stakeholder Member inquired about visual alarm signaling for persons who are deaf, to which Mr. Wayow advised that there is strobe lighting in the hallways.

#### RECOMMENDATION

That the deputation by Kendall Wayow, Manager, Building Services and Operations and Andy Harrypersad, Health and Safety Specialist with respect to Civic Centre emergency procedures, be received.

Received (M. Taddeo)
Recommendation AAC-0018-2016

5.3. Diana Simpson, Supervisor, Accessibility Planning, Wendy McClymont, Manager, 311 Citizen Contact Centre and Sally Wall, AAC Stakeholder Member with respect to Textnet.

Sally Wall, Stakeholder Member provided information with respect to Textnet, an Internet-based communication tool that replaces TTY technology, commenting on the benefits of Textnet with regard to being fully accessible telephone communication, improved customer service, advanced call management, the utilization of existing PCs

and networks, improvement of internal staff efficiencies, and the ease of installation and operation. Ms. Wall further noted a large number of Canadian companies who are already using Textnet such as Bell, the Canadian Cancer Society, and Elections Canada, among many others.

Diana Simpson, Supervisor, Accessibility Planning spoke to a meeting that was held with Wendy McClymont, Manager, 311 Citizen Contact Centre regarding the TTY system, noting that the Centre has used TTY for 10 years with only a few legitimate calls. Ms. McClymont commented that she is seeking the Accessibility Advisory Committee's feedback on the program.

Ms. Wall showed a demonstration of the program's features, spoke to the comparative costs of both TTY and Textnet, and noted that Textnet would allow people who are deaf to access 311.

Naz Husain, Citizen Member inquired whether the City was planning to replace TTY and mentioned that some people do not have computers, to which Ms. Wall explained that the deaf community still use regular TTY but would be able to access the City of Mississauga via Textnet.

Rabia Khedr, Citizen Member commented that the program would work well for technical support as well and expressed support of utilizing Textnet, to which other Members agreed.

#### RECOMMENDATION

- That the deputation by Sally Wall, Stakeholder Member, Diana Simpson, Supervisor, Accessibility Planning, and Wendy McClymont, Manager, 311 Citizen Contact Centre with respect to Textnet, be received;
- 2. That the Accessibility Advisory Committee is in full support of staff initiating the implementation of Textnet at the City of Mississauga.

Received/approved (N. Husain)
Recommendation AAC-0019-2016

#### 6. **MATTERS CONSIDERED**

#### 6.1. <u>ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT, 2005 (AODA)</u>

Diana Simpson, Supervisor, Accessibility Planning provided a brief verbal update with respect to the *ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT, 20015 (AODA)*, noting that the changes to the Customer Service Standards had not yet been received, that there are new Transportation Standards in the works that will address municipal transit and specialized transit, and advised that the Annual Report brochure is

available online. Ms. Simpson further noted that she would share the new Customer Service Standards with Members once they become available.

#### 6.2. Region of Peel Accessibility Advisory Committee Update

Naz Husain, Citizen Member and Chair of the Region of Peel Accessibility Advisory Committee spoke to the Region's TransHelp program with respect to the changes in eligibility and noted that the pilot program, Passenger Assist, may be terminated. Ms. Husain also advised that a resource guide outlining all of the Region's programs and services had been developed and suggested that the City of Mississauga may wish to do the same.

Councillor Saito spoke to the possible termination of the Passenger Assist pilot program, noting her concern if the program does not continue as it is very beneficial, but further noted that it would rely on funding. Councillor Saito further commented that a report would be coming to Regional Council in July 2016 with respect to the Accessible Transportation Master Plan and suggested that the Committee may have comments that they wish to direct to Regional Council for consideration.

Ms. Husain commented that people were very concerned that the program could be terminated and proposed that the Committee write a letter to Regional Council expressing their position on the issue, to which the Members agreed.

#### **RECOMMENDATION**

- That the verbal update by Naz Husain, Mississauga Accessibility Advisory Committee Citizen Member and Chair, Region of Peel Accessibility Advisory Committee, be received;
- That the Accessibility Advisory Committee send a letter to Peel Regional Council
  to express concern with the possible termination of the Transhelp Passenger
  Assist Program and express support for continued funding and operation of the
  Program.

Received/Approved (M. Taddeo)
Recommendation AAC-0020-2016

6.3. Results of AAC and Accessibility Staff Working Group Planning Sessions

Ms. Simpson provided an overview of the planning session results for both the

Committee Members' session and the Staff Working Group session, advising that the

Staff Working Group examined their role, the ways they can contribute, the action items
that were developed, and that the group is renamed "StART" (Staff Accessibility
Resource Team).

Carol-Ann Chafe, Chair and Naz Husain, Citizen Member congratulated and praised

staff for their commitment to accessibility.

#### 6.4. <u>2017 National Access Awareness Week</u>

Ms. Simpson spoke to the National Access Awareness Week and noted that the City of Mississauga hosts an event very two years.

Lisa Boyce-Gonsalves, Community Development Coordinator – Inclusion highlighted the activities that the Recreation Division had done for National Access Awareness Week including outreach to youth, incorporating para-sport activities into the At-Play Program, and having Recreation staff lead small segments on inclusive language.

Ms. Simpson spoke to a training session on standards and experiential accessibility training for Planning and Building staff, noting that Carol-Ann Chafe, Chair and Melanie Taddeo, Vice-Chair would be speaking at the session.

Discussion ensued amongst Members with respect to planning the 2017 event which included capturing the Canada 150 celebrations, historical contributors to the advancement of accessibility, a focus on technology and advancement, and staff accessibility practices.

Diana Krawczyk, Manager, Library Services offered to connect the Committee with the Canada 150 Planning Team.

Members suggested that planning for the 2017 National Access Awareness Week event could take place at meetings of the Promotional Awareness Subcommittee.

#### 7. SUBCOMMITTEE REPORTS

7.1. Facility Accessibility Design Subcommittee Report - April 25, 2015

Members reviewed the report from the Facility Accessibility Design Subcommittee dated April 25, 2016 and approved the recommendation.

#### RECOMMENDATION

- That the PowerPoint presentation regarding the Ogden Pedestrian Bridge Project to the Facility Accessibility Design Subcommittee on April 25, 2016. be received:
- 2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the design of the Ogden Pedestrian Bridge Project, as presented;
- 3. That staff be requested to bring the Ogden Pedestrian Bridge Project back to the Facility Accessibility Design Subcommittee for further review, when the project is at a more detailed stage of development.

Approved (M. Taddeo)

Recommendation AAC-0021-2016

#### 8. **INFORMATION ITEMS**

#### 8.1. AAC Pending Work Plan Items

Discussion amongst Members ensued with respect to the invitation to participate in a "Virtual Focus Group" from Human Resources, focused on workplace diversity. Several Members advised that the virtual focus group platform was not accessible to them and that they would not be able to participate.

Lori Kelly, Manager, Strategic Talent Management spoke to the consultants, CCDI (Canadian Centre for Diversity and Inclusion), noting that CCDI expressed that they receive more robust participation using a virtual format and further commented that she is open to discussion if the format will not work.

Melanie Taddeo inquired as to whether CCDI had worked previously with persons with disabilities, to which Ms. Kelly confirmed that they had.

Rabia Khedr and Naz Husain, Citizen Members advised that the virtual focus group is not accessible. Ms. Husain offered to test the system for accessibility and inquired what the next steps would be if it was not accessible.

Councillor Saito advised staff that there is an issue with their participation and that the consultant needs to meet with the AAC Members to conduct an in-person, face-to-face focus group, to which Members expressed agreement.

#### RECOMMENDATION

That the AAC Pending Work Plan Items chart updated for the June 6, 2016 meeting of the Accessibility Advisory Committee, be received.

#### Received (A. Smith)

Recommendation AAC-0022-2016

#### 8.2. Resolution 0094-2016 - IBI Therapy

No discussion took place on this item.

#### RECOMMENDATION

That Council Resolution 0094-2016 with respect to the preservation of IBI Therapy in Ontario, be received.

#### Received (M. Taddeo)

Recommendation AAC-0023-2016

#### 8.3. Invitation to AGM for Coalition for Persons with Disabilities

No discussion took place on this item.

#### RECOMMENDATION

That the invitation to the AGM for Coalition of Persons with Disabilities, be received.

Received (N. Husain)

Recommendation AAC-0024-2016

#### 8.4. <u>Festival of Recognition - March of Dimes Canada</u>

No discussion took place on this item.

#### **RECOMMENDATION**

That the Festival of Recognition information sheet from March of Dimes Canada, be received.

Received (R. Khedr)

Recommendation AAC-0025-2016

#### 8.5. New Booklet: Planning Accessible Events

Naz Husain, Citizen Member requested that the booklet be sent to her electronically.

#### RECOMMENDATION

That the new publication entitled, "Planning Accessible Events", be received.

Received (N. Husain)

Recommendation AAC-0026-2016

#### 9. **COMMITTEE UPDATE/OTHER BUSINESS**

- 9.1. Naz Husain, Citizen Member expressed congratulations to Rabia Khedr, Citizen Member for the opening of an extended hours day program in Clarkson through the Muneeba Centre. Ms. Husain requested that Ms. Khedr make a presentation about the centre at the September 2016 AAC meeting.
- 9.2. Mashkoor Sherwani spoke to his letters and email with respect to requesting programming for students with developmental disabilities at Sheridan College. Members advised that, while empathizing with the issue, directing the College to provide programming was not within the Terms of Reference for the Accessibility Advisory Committee.

The Legislative Coordinator advised Mr. Sherwani that Mandi Buckner, Stakeholder Member would be in touch with him to connect him with the appropriate staff at Sheridan College.

Mr. Sherwani commented that he felt the Committee could still do something, to which

the Legislative Coordinator spoke to the Terms of Reference.

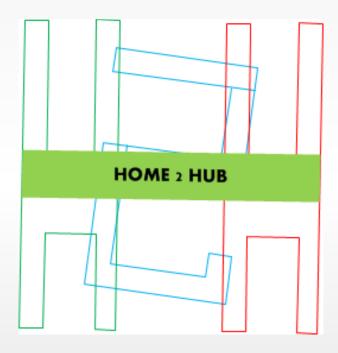
- 10. **DATE OF NEXT MEETING** Monday, September 12, 2016 2:00 PM, Civic Centre, Committee Room A
- 11. **ADJOURNMENT** 4:10 PM

## ATMP

# Update for Accessibility Advisory Committee

Fall 2016

## Introducing...



**Home 2 (to) Hub – Pilot Project** 

## What is Home 2 Hub?

People with disabilities have transportation options. Every day, many people with disabilities use conventional transit services to go to school, work or the mall. The **Home to Hub** (H2H) pilot project is an opportunity for TransHelp to learn about transit integration so it can better provide service to its clients.

## How does it work?

#### **Change of Service Delivery**



to





return



## How does it work? (continued)

Identify participants and eligible trips

Participant picked up at home by TransHelp

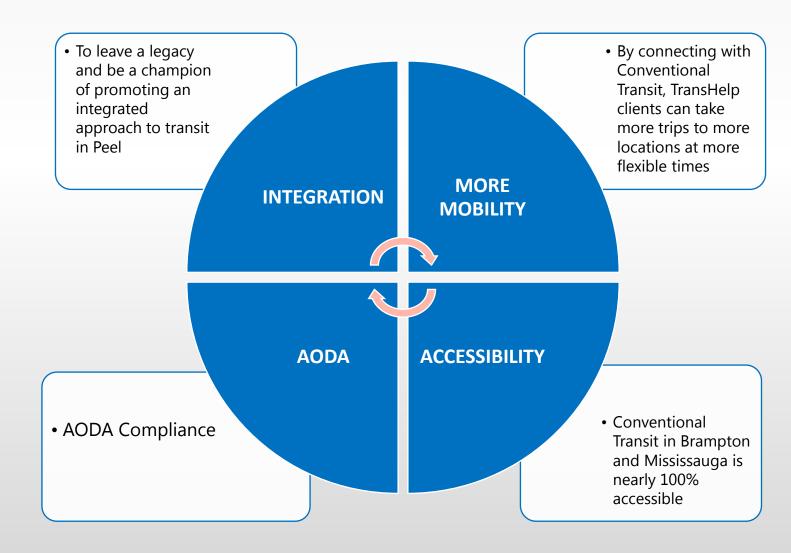
Participant dropped off by TransHelp at Conventional Transit Hub Participant takes conventional transit to destination

## How does it work? (continued)

TransHelp takes
Participant to
home

Participant is dropped off at conventional transit hub and picked up by TH Participant takes conventional transit from original destination

## Why were people interested in participating?



## Who are some of our 5.1.-8 volunteer ambassadors?

**Participant # 1** is 47 years old. He uses a motorized scooter to get around. Every Monday, he goes from home to the Brampton Senior Centre. In the Home 2 Hub Pilot, he takes TransHelp to go from home to the Bramalea Go Station, where he boards the 15a Bramalea bus that takes him to his destination. The bus stop at the Bramalea Go, as well as at his destination is fully accessible.

**Participant # 4** is 17 years old. He is very excited about getting an internship with a company in downtown Toronto to finish off his summer. As a Home 2 Hub participant, he will take TransHelp to Clarkson Go Station, where he will then take the Lakeshore Go Train to Union Station. He will then transfer over to WheelTrans that will take him the rest of the route to his destination. He plans on doing this every weekday, there and back, for one month. He also plans on using the Go Transit support system that will have a Go Attendant help him on and off the train both ways. He uses an electric chair to get around.

## **Early Results**

- 5 TransHelp Clients started the pilot on July 25
- 81 anticipated trips completed through Home
   2 Hub by the end of August
- Participants have reported that they love the flexibility of taking integrated trips!

## Reporting back to AAC

Once the pilot finishes and feedback is collected and organized – we will share with you the experiences and lessons learned.

## The **FUTURE** of TransHelp

Question: What's your advice on ways to engage our community and keep the larger audience informed?



## **Questions?**

David Margiotta, Program Manager, ATMP

David.Margiotta@peelregion.ca

Mike Bechard, Project Advisor, ATMP Mike.bechard@peelregion.ca



#### **Accessibility Advisory Committee**

12 September 2016



### What is Dundas Connects?

City-led study to plan for the future of Dundas
 Street, focusing on transit, land use and public space





### Purpose and Deliverables

- To develop a Land Use and Transportation Master Plan for the Dundas Corridor
- Key Deliverables:
  - A decision on the type of rapid transit
  - A land use and urban design vision
  - Advice on streetscape design



### **Land Use**

- Dundas is an Intensification Corridor (designated in Mississauga's Official Plan)
- Land-use intensification provides opportunity for redevelopment, infilling and changes to urban design









## **Transportation**

- Dundas is a Rapid Transit Corridor (designated in Metrolinx's Big Move RTP)
- Rapid Transit operates in its own lane or 'right of way'



Bus Rapid Transit (BRT)



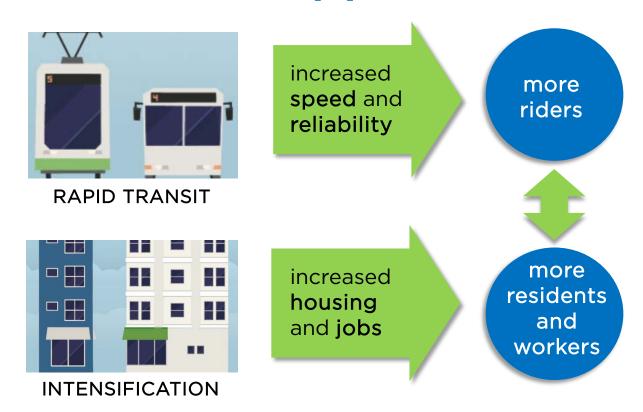
Light-rail transit (LRT)



Heavy-rail transit



## Rapid Transit and Land-Use Intensification Support Each Other





### Planning for Inclusion

- The Land Use and Transportation Master Plan will consider the accessibility impacts of all planning decisions, and ensure Dundas is designed to address the needs of all users, and all uses
- Closely aligned with the principles of "Complete Streets"



## **Complete Streets**

• Safe and accessible for all users, regardless of their age, abilities or mode of travel



### **Project Status**





#### What We Heard In Part One

#### Likes

- Diversity
- Connectivity
- Heritage
- Transit
- Affordability

#### **Dislikes**

- Congestion
- Curb Appeal Safety
- Public Realm
- Natural Hazards

#### Vision

A street for everyone; Urban and Bold; Vibrant and Dynamic; Adaptable and Green; Connected



## 

# **Upcoming Public Outreach**

- Public Meetings
  - Oct 20 North Central [afternoon]
  - Oct 24 West [night]
  - Oct 25 South Central [night]
  - Oct 26 East [night]
- Will present and seek feedback on land use, transportation and public realm options



## 

# We want to hear from you

dundasconnects.ca #dundasconnects





## The Study

The City of Mississauga has initiated a Transportation Master Plan (TMP) and Implementation Strategy for Lakeshore Road between Southdown Road and the east City limit and Royal Windsor Drive between Southdown Road and the west City limit. The purpose of the TMP is to support all transportation modes (including walking, cycling, transit and automobiles), connect people to places, and move goods to market. The study will also evaluate rapid transit alternatives east of Hurontario Street as well as extending rapid transit into the Port Credit area.

### **Contact Us**

#### Mark VanderSluis

Project Leader, Transportation Planning City of Mississauga 201 City Centre Drive, 8<sup>th</sup> Floor Mississauga, Ontario L5B 2T4 Telephone: 905-615-3200 ext. 4160

Email: connect.lakeshore@mississauga.ca

**Tyrone Gan**, P.Eng. Consultant Project Manager HDR Corporation 100 York Boulevard, Suite 300 Richmond Hill, Ontario L4B 1J8 Telephone: 289-695-4622

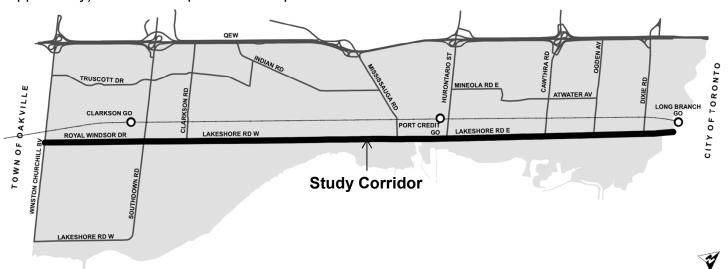
## NOTICE OF STUDY COMMENCEMENT

### The Process

This Study will follow the master planning process described in the Municipal Engineers Association Municipal Class Environmental Assessment (October 2000, as amended in 2007, 2011, and 2015). The project will involve multi-modal transportation planning, urban design, and land use planning. The Master Plan process will satisfy Phases I (Identify Problem and Opportunity) and II (Identify and Evaluate Alternative Solutions to the Problem or Opportunity) of the Municipal Class EA process.

### Consultation

A key component of the study will be consultation with stakeholders, residents, regulatory agencies and the general public. Anyone with an interest in this study has the opportunity to get involved and provide input. Three rounds of Public Information Centres (PIC) will be held during the study to present findings and receive public input. A notice providing the time and location of the PIC will be published in local newspapers and posted on the study website.



For more information or to be added to the study mailing list, please visit

http://www.connectlakeshore.ca



# Pending Work Plan Items – Mississauga Accessibility Advisory Committee

Updated for the September 12, 2016 Accessibility Advisory Committee meeting.

AAC Recommendation	Work Plan Item	Status
AAC-0009-2014	Accessible Cycling	In progress – update/direction required  That Naz Husain, Melanie Taddeo, Amy Wilkinson, and Rabia Khedr form a working group to meet with member(s) of the Cycling Committee to have further discussion on the concept of accessible cycling.
AAC-0027-2015 / GC-0550-2015	Employment/Hiring Practices	In progress  GC-0550-2015  1. That the email dated July 11, 2015 from Mashkoor Sherwani, Citizen Member with respect to hiring practices for persons with developmental and intellectual disabilities, be received;  2. That the Accessibility Advisory Committee (AAC) and appropriate Subcommittees of the AAC engage staff from Human Resources and Community Stakeholder groups to open a dialogue in identifying barriers and opportunities for persons with disabilities to participate in the City's hiring process;  3. That in 2016 Human Resources staff consult with the Accessibility Advisory Committee in the development of the planned Workplace Diversity Strategy, which is to include discussing the feasibility of employment related programs for persons with disabilities.  Update:  Human Resources hosted a focus group in July, 2016 with AAC Members.

# Pending Work Plan Items – Mississauga Accessibility Advisory Committee

Updated for the September 12, 2016 Accessibility Advisory Committee meeting.

AAC Recommendation	Work Plan Item	Status
AAC-0002-2016	Accessible Transportation – Region of Peel	<ol> <li>In progress</li> <li>That the Region of Peel Accessible Transportation Office be requested to accelerate the expanded eligibility criteria for persons with visual, intellectual and cognitive disabilities to access TransHelp as outlined in the Region of Peel Accessible Transportation Master Plan, to mid-2016;</li> <li>That the Region of Peel Accessible Transportation Master Plan be amended to reconsider the withdrawal of the TransHelp Passenger Assist Program as the withdrawal of this program reintroduces barriers to persons with disabilities;</li> <li>That the Mississauga Accessibility Advisory Committee requests a presentation about the Accessible Transportation Master Plan at a future Mississauga AAC Meeting.</li> </ol>
		*Item is on the September 12, 2016 agenda (Deputation by the Region).
AAC-0020-2016	Transhelp Passenger Assist Program	In progress  RECOMMENDATION  1. That the verbal update by Naz Husain, Mississauga Accessibility Advisory Committee Citizen Member and Chair, Region of Peel Accessibility Advisory Committee, be received;  2. That the Accessibility Advisory Committee send a letter to Peel Regional Council to express concern with the possible termination of the Transhelp Passenger Assist Program and express support for continued funding and operation of the Program.  *Item is on the September 12, 2016 agenda (Information Item)



### REPORT

# FACILITY ACCESSIBILITY DESIGN SUBCOMMITTEE OF THE MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA www.mississauga.ca

MONDAY, MAY 30, 2016 - 1:33 PM

Committee Room D – 2<sup>nd</sup> Floor, Civic Centre 300 City Centre Drive, Mississauga L5B 3C1

#### **MEMBERS PRESENT**

Clement Lowe, Citizen Member (CHAIR) Melanie Taddeo, Citizen Member Asim Zaidi, Citizen Member

#### **MEMBERS ABSENT**

Mashkoor Sherwani, Citizen Member Carol-Ann Chafe, *ex-officio* 

#### **OTHERS PRESENT**

Alana Evers, Project Manager, Landscape Architecture Lawrence Franklin, Urban Designer, Development & Design Division Virginia Kalapaca, Project Manager, Park Development Diana Simpson, Supervisor, Accessibility Planning Karen Morden, Legislative Coordinator

Contact: Karen Morden, Legislative Coordinator

Legislative Services, 905-615-3200 ext. 5471 Fax: 905-615-4181

karen.morden@mississauga.ca

#### CALL TO ORDER - 1:33 PM

#### **ITEM CONSIDERED**

#### 1. Ridgeway Community Courts

Alana Evers, Project Manager, landscape Architecture provided a presentation regarding the Ridgeway Community Courts, noting its unique nature in that it is one property shared between two apartment buildings, owned by the Region of Peel. The Community Courts will serve the residents of the two buildings. Ms. Evers also noted that the property is leased from the Region and that the lease agreement is under negotiation.

Ms. Evers described the sports that would be built into the design features, including ball hockey, soccer, basketball, tennis, and pickle ball and noting funding for the project by Maple Leaf Sports & Entertainment. Ms. Evers further noted that the Ridgeway Community Courts will be completely programmed in cooperation with the Erin Mills Youth Centre or through a bookings system for residents, and would be locked otherwise.

Ms. Evers provided an accessibility overview which included:

- Maximum site grade of 8.6% (grass berm, intentionally raised)
- Maximum path grade of 3.7%
- Seating to include an accessible table and armour stone wall seating
- Colour-coated asphalt, rubber surfacing, concrete unit pavers, engineered wood fibre mulch
- Standard signage to be posted on chain-link fence
- Access to the courts through a chain link gate

Melanie Taddeo, Citizen Member inquired about the colour of the chain-link fence and was advised that the fence would be silver. Ms. Taddeo advised that silver is very difficult to see/distinguish and suggested that there be an indicator to show where the gate latch is located. Ms. Taddeo further noted that the colour contrast of yellow and black is most effective.

Ms. Evers further described the site, speaking to the court design, the junior court, the colour scheme of bright, primary colours, and noted that there would be a band of yellow paint surrounding the courts to indicate that people could be walking there. Ms. Evers spoke to the youth engagement process and showed photographs of the murals that the resident youth had created to be placed as

signage on the fence. Members suggested outlining the letters of the mural for better visibility or placing the letters on a white background for contrast.

Questions arose with respect to the armour stone wall and whether there was enough room for a wheelchair to sit alongside and whether it could be cut to allow access. Virginia Kalapaca, Park Development inquired whether any of the wall seating would have backs and suggested a bench mounting on the armour stone.

Lawrence Franklin, Urban Designer expressed concern with regard to the signage possibly becoming detached from the chain-link fence and suggested contacting the Sign Unit for advice on the proper way to affix the murals/signs.

Ms. Taddeo inquired about the timeline for completion, to which Ms. Evers advised that construction would start on June 20, 2016 and that it would take two months to complete.

Ms. Kalapaca inquired about shade on the site, to which Ms. Evers advised that shade was very limited.

Diana Simpson, Supervisor, Accessibility Planning inquired about parking and whether there are accessible parking spots, to which Ms. Evers advised that she would follow up with questions from the Committee.

#### RECOMMENDATION

- 1. That the PowerPoint presentation regarding the Ridgeway Community Courts to the Facility Accessibility Design Subcommittee on May 30, 2016, be received;
- 2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the design of the Ridgeway Community Courts, as presented:
- That staff be requested to follow up with the Subcommittee with respect to questions raised during the presentation on the Ridgeway Community Courts.

#### DATE OF NEXT MEETING(S)

**Facility Accessibility Design Subcommittee** - Monday, May 30, 2016 – 1:30 PM, Committee Room D, Civic Centre

**ADJOURNMENT** – 2:40 PM



### **REPORT**

# FACILITY ACCESSIBILITY DESIGN SUBCOMMITTEE OF THE MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA www.mississauga.ca

**MONDAY, JUNE 27, 2016 – 1:30 PM** 

Committee Room D – 2<sup>nd</sup> Floor, Civic Centre 300 City Centre Drive, Mississauga L5B 3C1

#### **MEMBERS PRESENT**

Clement Lowe, Citizen Member (CHAIR) Mashkoor Sherwani, Citizen Member Melanie Taddeo, Citizen Member Asim Zaidi, Citizen Member Carol-Ann Chafe, ex-officio

#### OTHERS PRESENT

Sue Ann Laking, Landscape Architect, LRT Project Office
Alana Tyers, Team Leader, Transit Planning
Dorothy Kowpack, Active Transportation Coordinator
Matthew Williams, Project Manager, LRT Project Office
Wayne Song, Capital Project Manager
David Billham, Schollen and Company Inc.
Kathi Ross, Project Manager – Landscape Architect
Muneef Ahmad, Water Resources Engineer
Lawrence Franklin, Urban Designer, Development & Design Division
Virginia Kalapaca, Project Manager, Park Development
Diana Simpson, Supervisor, Accessibility Planning
Karen Morden, Legislative Coordinator

Contact: Karen Morden, Legislative Coordinator

Legislative Services, 905-615-3200 ext. 5471 Fax: 905-615-4181

karen.morden@mississauga.ca

#### CALL TO ORDER - 1:30 PM

Clement Lowe, Chair called the meeting to order at 1:30 PM and requested that all present at the meeting introduce themselves.

#### **ITEMS CONSIDERED**

#### 1. Hurontario Light Rail Transit (HLRT) – Boulevard Details

Sue Ann Laking, Landscape Architect, LRT Project Office, Matthew Williams, Project Manager, LRT Project Office, Dorothy Kowpack, Active Transportation Coordinator spoke with respect to the Hurontario Light Rail Transit (HLRT) and details pertaining to the boulevard stops.

Mr. Williams provided a brief overview of the HLRT project, noting that it will provide service along Hurontario Street from Port Credit to Brampton, consisting of 22 accessible stops with up to five minute service frequency in both directions during peak periods. Mr. Williams further spoke to the project's milestones with respect to the Master Plan, the environmental assessments and approvals, funding, the procurement process, construction (2018), and project completion in 2022.

Ms. Kowpack spoke to the boulevard cycle track, noting that it is an above the curb bike lane alongside the pedestrian crosswalk. Ms. Kowpack spoke further to the standard yellow lining, green spacing, and the cycling ramp up to curb height where cyclists would stop or yield to pedestrians.

Carol-Ann Chafe, Citizen Member spoke with respect to the use of tactile ground indicators, noting that they indicate a crossing point for pedestrians.

Melanie Taddeo, Citizen Member requested clarification with respect to the proximity of the cycle track to pedestrian traffic and commented on the need for a separation between the two, preferably a raised tactile, colour contrasted surface such as yellow domes. Ms. Laking inquired whether the use of a rougher paver consistency on the edge of the cycle track would work in combination with the yellow strip that indicates to cyclists to slow down, to which Ms. Taddeo advised that it would work.

Ms. Kowpack invited Members to send any further questions or comments to her via email.

#### RECOMMENDATION

- That the presentation regarding the Hurontario Light Rail Transit (HLRT)
   Boulevard Details to the Facility Accessibility Design Subcommittee on
   June 27, 2016, be received;
- 2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the design of the Hurontario Light Rail Transit (HLRT) Boulevard Details, as presented.

#### 2. <u>Matheson Pond Landscape – Park 317</u>

Muneef Ahmad, Water Resources Engineer, David Billham, Schollen and Company Inc., and Kathi Ross, Project Manager, Landscape Architecture spoke with respect to Matheson Pond landscape (Park 317).

Mr. Ahmad advised that there would be a stormwater management pond at the location to reduce the risk of Cooksville Creek flooding, noting that the hole had been excavated with the next steps being the installation of piping, infrastructure, and landscaping. Mr. Ahmad advised that construction would begin in the fall of 2016 and would likely take a year to complete.

Lawrence Franklin, Urban Designer inquired whether the pond would ever be dry, to which Mr. Ahmad advised that it would always have water in it and noted that the water would not be standing water as the varying water levels based on storm events would keep the water moving which would offset mosquitoes and thereby West Nile disease.

Mr. Billham spoke to the design and landscaping of the park, noting the transit access routes and five accessible access entry points. Mr. Billham further noted that the park has a loop pathway that is 1150 metres long, surrounding the stormwater management pond, with a main entry court with shade structures and pavilions, a pond overlook deck, fitness nodes, and lookout areas.

Ms. Chafe inquired whether there would be lighting in the park, to which Ms. Ross advised that there would not be lighting on the perimeter path itself, with lighting on the corners of the park only.

Mr. Billham spoke to the accessible features of the park, as follows:

- Permeable pavers with 1.5% slope throughout the pathway, with a 5.5% slope at the main entry court pavilion
- Seating areas with provision for wheelchair accommodation

- Accessible picnic tables
- 100 metre markers with a bench at each marker

Virginia Kalapaca, Project Manager, Park Development inquired about the slopes down into the pond, to which Ms. Ross advised that there would be no access to the pond and that a temporary post and wire fence would be placed to promote plant growth to create a natural barrier with permanent bike height fencing to be placed at a later date. Ms. Ross further noted that the large lookout fence would be to building code height.

Ms. Taddeo inquired if there would be signage, to which Mr. Ahmad advised that there would be interpretive signage along the perimeter with the potential of having an artist influence.

Mr. Franklin inquired whether there would be washrooms on site, to which Ms. Ross advised that there would not. Mr. Ahmad noted that the park, while a community asset, is essentially meant to address flooding via the stormwater management pond. Mr. Ahmad further noted that the site is in a heavily industrial/commercial area and would likely be used as a lunchtime park, not a destination park.

Mr. Lowe commented that he would like to see a washroom in the park, to which Ms. Ross noted that the Community Services Department had completed a washroom study but that the park would not be a destination park and a washroom would not be placed on-site.

#### RECOMMENDATION

- That the presentation regarding the Matheson Pond Landscape Park 317 to the Facility Accessibility Design Subcommittee on June 27, 2016, be received;
- 2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the design of the Matheson Pond Landscape Park 317, as presented;
- 3. That staff be requested to give future consideration to the addition of a washroom at the park.

#### **DATE OF NEXT MEETING**

Monday, September 26, 2016 - Committee Room D, Civic Centre

**ADJOURNMENT** – 3:11 PM



City of Mississauga c/o Office of the City Clerk 300 City Centre Drive, 2<sup>nd</sup> Floor MISSISSAUGA ON L5B 3C1 mississauga.ca

#### **Regional Chair Frank Dale**

Region of Peel Council 10 Peel Centre Drive Brampton, ON L6T 4B9

June 15, 2016

**RE: Passenger Assist Program** 

To the Chair and Members of Regional Council,

City of Mississauga Accessibility Advisory Committee is writing this letter as follow-up to Recommendation AAC-0002-2016, adopted by Mississauga Council on February 24, 2016, which states:

- 1. That the Region of Peel Accessible Transportation Office be requested to accelerate the expanded eligibility criteria for persons with visual, intellectual and cognitive disabilities to access TransHelp as outlined in the Region of Peel Accessible Transportation Master Plan, to mid-2016;
- 2. That the Region of Peel Accessible Transportation Master Plan be amended to reconsider the withdrawal of the TransHelp Passenger Assist Program as the withdrawal of this program reintroduces barriers to persons with disabilities;
- 3. That the Mississauga Accessibility Advisory Committee requests a presentation about the Accessible Transportation Master Plan at a future Mississauga AAC Meeting.

The Committee was pleased to have a deputation at its meeting of April 4, 2016 from members of the Accessible Transportation Master Plan team, as per part three of the above-noted Recommendation.

At its meeting of June 6, 2016 the Accessibility Advisory Committee again discussed the Accessible Transportation Master Plan with respect to the possible termination of the Passenger Assist program, at which time the following was adopted:

#### AAC-0020-2016

That the verbal update by Naz Husain, Mississauga Accessibility Advisory Committee
Citizen Member and Chair, Region of Peel Accessibility Advisory Committee, be
received;



City of Mississauga c/o Office of the City Clerk 300 City Centre Drive, 2<sup>nd</sup> Floor MISSISSAUGA ON L5B 3C1 mississauga.ca

2. That the Accessibility Advisory Committee send a letter to Peel Regional Council to express concern with the possible termination of the Transhelp Passenger Assist Program and express support for continued funding and operation of the Program.

The Recommendation will proceed to General Committee and Council in the next week, however given Regional Council's timelines the Recommendation is being forwarded to you prior to Council consideration.

The Members of the Mississauga Accessibility Advisory Committee (AAC) wish to emphasize the importance of TransHelp and the Passenger Assist Pilot Program as an essential service. The success of the pilot program is definitely evident, given the demand and concerns expressed by users. The Members of this Committee feel strongly that removing the full implementation of a successful pilot program puts undue hardship on persons with intellectual disabilities and their families.

As there is no reasonable alternative available to persons with intellectual disabilities at present, especially for people who have a caregiver who works outside the home, the Mississauga AAC urges TransHelp to set the standard for inclusive service which goes above and beyond the letter of the law, but rather elevates the spirit of the law.

We value the Region of Peel's commitment to advancing accessibility in all its programs and services and appreciate Regional Council's due consideration of this matter.

Sincerely,

Carol-Ann Chafe

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Chair, on behalf of the Mississauga Accessibility Advisory Committee