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## **Accessibility Advisory Committee**

### **Date**

2016/02/08

### **Time**

2:01 PM

### **Location**

Mississauga Valley Community Centre, Program Room 1,  
1275 Mississauga Valley Boulevard, Mississauga, Ontario, L5A 3R8 Ontario

### **Members Present**

Councillor Pat Saito, Ward 9  
Carol-Ann Chafe, Citizen Member (Chair)  
Melanie Taddeo, Citizen Member (Vice-Chair)  
Robert Bain, Citizen Member  
Naz Husain, Citizen Member  
Rabia Khedr, Citizen Member  
Clement Lowe, Citizen Member  
Mashkoo Sherwani, Citizen Member  
Asim Zaidi, Citizen Member  
Sally Wall, Stakeholder Member

### **Members Absent**

Councillor Matt Mahoney, Ward 8

### **Staff Working Group Present**

Frank Buckley, Manager, Parks South District  
Lawrence Franklin, Urban Designer, Development & Design Division  
Virginia Kalapaca, Project Manager, Park Development  
Diana Krawczyk, Manager, Readers' Den, Library  
Karen Morden, Legislative Coordinator, Office of the City Clerk  
Pamela Shanks, Corporate Policies Analyst  
Diana Simpson, Accessibility Coordinator  
Alana Tyers, Team Leader, Transit Planning  
Cynthia Ulba, Senior Communications Advisor

### **Find it online**

<http://www.mississauga.ca/portal/cityhall/accessibilityadvisory>

1. **CALL TO ORDER** - 2:01 PM

Carol-Ann Chafe, Chair welcomed the Committee, staff, and guests and invited everyone present to introduce themselves.

2. **APPROVAL OF AGENDA**

Approved (N. Husain)

3. **DECLARATION OF CONFLICT OF INTEREST** - Nil.

4. **MINUTES OF PREVIOUS MEETING**

4.1. Accessibility Advisory Committee Minutes - November 23, 2015

Approved (M. Taddeo)

5. **DEPUTATIONS** - Nil.

6. **MATTERS TO BE CONSIDERED**

6.1. ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT, 2005 (AODA)

Diana Simpson, Accessibility Coordinator provided a brief verbal update with respect to the *Accessibility For Ontarians With Disabilities Act, 2005 (AODA)*.

6.1.1. Repeal of Section of *Ontarians with Disabilities Act (ODA)*

Email dated December 15, 2015 from the Association of Municipalities Ontario (AMO) with respect to recent changes to accessibility laws in Ontario.

Ms. Simpson spoke to proposed changes to the Accessible Customer Service section of the *AODA* and encouraged Members to provide feedback to the Province on their website by the end of March, 2016.

Naz Husain, Citizen Member inquired as to whether Accessible Customer Service would be integrated into the Integrated Accessibility Standards Regulation, to which Ms. Simpson advised that it would. Ms. Simpson further noted that there is a summary on the Ministry's website and those with specific questions could contact her for assistance.

**RECOMMENDATION**

That the email dated December 15 , 2015 from the Association of Municipalities Ontario (AMO) with respect to recent changes to accessibility laws in Ontario, be received for information.

Received (M. Taddeo)

Recommendation AAC-0001-2016

6.2. Region of Peel Accessibility Advisory Committee Update

Naz Husain, Citizen Member, Accessibility Advisory Committee and Chair, Region of Peel Accessibility Advisory Committee provided a brief verbal update noting that the

Regional AAC would be meeting the following week, that there would be an additional meeting to review evaluations of International Day of Persons with Disabilities to measure successes, that the Regional AAC would be presented with several strategic plans in the coming year, and commented on the waste/recycling bins that were implemented in the new year. Ms. Husain further noted that there are safety concerns with the bins as they are too large and too deep.

Rabia Khedr, Citizen Member expressed agreement regarding the bins and further noted the inability to line the organics bin causing it to be difficult to clean.

Councillor Saito noted the large size and depth of the bins, the challenges that the contractor faces in collecting and emptying the bins, and that there would be an opportunity in April 2016 to exchange the bins to a more appropriate size at no cost, commenting that after April 2016 there would be a \$25 charge to do so. Councillor Saito further commented that the Region does have a courtesy service to assist those who are unable to safely move the bins to the end of the driveway and that with a doctor's note, the contractor will pick up and return bins to the front of the house.

Councillor Saito spoke regarding a Ward 9 Resident who is blind and was refused TransHelp service as he doesn't have a mobility disability and inquired as to whether the Region was pursuing expanding the definition of "disability".

Ms. Husain noted that the Accessible Transportation Master Plan is changing, but how it will change and when the change will occur is yet to be determined. Ms. Khedr noted that the Taxi Scrip Policy is also in need of review.

Melanie Taddeo, Vice-Chair advised that blindness doesn't qualify one for TransHelp, nor does an intellectual/cognitive disability and commented that all disabilities should qualify a person for TransHelp, to which Ms. Husain suggested having a TransHelp staff person attend the April 4, 2016 AAC meeting. Councillor Saito expressed agreement and further commented that this issue should be dealt with in 2016 instead of 2017.

#### RECOMMENDATION

1. That the Region of Peel Accessible Transportation Office be requested to accelerate the expanded eligibility criteria for persons with visual, intellectual and cognitive disabilities to access TransHelp as outlined in the Region of Peel Accessible Transportation Master Plan, to mid-2016;
2. That the Region of Peel Accessible Transportation Master Plan be amended to reconsider the withdrawal of the TransHelp Passenger Assist Program as the withdrawal of this program reintroduces barriers to persons with disabilities;
3. That the Mississauga Accessibility Advisory Committee requests a presentation about the Accessible Transportation Master Plan at a future Mississauga AAC meeting.

Carried (M. Taddeo)

Recommendation AAC-0002-2016

the MiWay 2015 Accessibility Report

Diana Simpson, Accessibility Coordinator spoke to her memorandum dated February 1, 2016 with respect to the 2015 City of Mississauga Annual Report on the Multi-Year Accessibility Plan, including the MiWay 2015 Accessibility Report.

Ms. Simpson spoke to the report highlights and successes and advised that the report would be considered by General Committee on March 23, 2016.

Alana Tyers, Team Leader – Transit Planning spoke to the MiWay 2015 Accessibility report noting the improvements made in 2015 including a focus on infrastructure, passengers exiting through the back doors being able to step onto a hard surface, the work done on real-time communications with respect to service disruptions, and the Transitway accessibility features.

Mashkoor Sherwani, Citizen Member inquired as to whether drivers were provided with accessibility training to which Ms. Tyers explained the training that MiWay employees are provided with. Mr. Sherwani noted that a family member had experienced a customer service issue and that sensitivity training was needed.

Rabia Khedr, Citizen Member requested further information regarding driver training and suggested that a mock training session could be held for participating AAC Members in order to obtain feedback and guidance.

Councillor Saito noted the importance of reporting incidents with details such as route number, date, and time so that MiWay could follow-up on the report.

Ms. Tyers advised that she would take the feedback provided back to the training department.

RECOMMENDATION

1. That the memorandum dated February 1, 2016 from Diana Simpson, Accessibility Coordinator with respect to the 2015 City of Mississauga Annual Report on the Multi-Year Accessibility Plan, including the Draft 2015 City of Mississauga Annual Report on the Multi-Year Accessibility Plan, the MiWay 2015 Accessibility Report, and the AODA Self-Certified Accessibility Report, be received for information;
2. That the Accessibility Advisory Committee is in full support of the Draft 2015 City of Mississauga Annual Report on the Multi-Year Accessibility Plan.

Received/Approved (R. Khedr)  
Recommendation AAC-0003-2016

7. SUBCOMMITTEE REPORTS

- 7.1. Facility Accessibility Design Subcommittee Report - November 30, 2015  
Councillor Saito asked for clarification regarding the leasing of land and signage with respect to the report on Off Road Trail (ORT) #7, to which Melanie Taddeo, Citizen

Member noted the intersections, curving of the trail and suggestion of additional signage for wayfinding to ensure safety.

Virginia Kalapaca, Project Manager – Park Development advised that the trail is in the early stages of development, that there were issues with the lease agreement process, and that the matter had been flagged for follow-up due to the awkward intersection connections and signage.

Councillor Saito advised that if there was an outstanding issue with a project, the Facility Accessibility Design Subcommittee (FADS) should state that in their recommendation, and that ORT #7 should be brought back to FADS for further review.

#### RECOMMENDATION

1. That the PowerPoint presentation regarding P519 Union Park development located at 6627 Tenth Line West, Mississauga presented to the Facility Accessibility Design Subcommittee on November 30, 2015, be received for information;
2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the design of P519 Union Park development located at 6627 Tenth Line West, Mississauga, as presented.

Approved (Councillor Saito)  
Recommendation AAC-0004-2016

#### RECOMMENDATION

1. That the PowerPoint presentation regarding Off Road Trail (ORT) #7 to the Facility Accessibility Design Subcommittee on November 30, 2015, be received;
2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the design of Off Road Trail (ORT) #7, at this early stage of development;
3. That staff bring Off Road Trail (ORT) # 7 back to the Facility Accessibility Design Subcommittee nearer completion of the project for additional review.

Approved, as amended (M. Taddeo)  
Recommendation AAC-0005-2016

#### RECOMMENDATION

That the memorandum dated November 19, 2015 from Alana Evers, Project Manager – Landscape Architecture with respect to follow-up information regarding Off Road Trail (ORT) # 11, be received for information.

Approved (N. Husain)  
Recommendation AAC-0006-2016

RECOMMENDATION

1. That the memorandum dated November 25, 2015 from Karen Morden, Legislative Coordinator with respect to the referral of Region of Peel projects to the Facility Accessibility Design Subcommittee be received for information;
2. That the Region of Peel be requested to forward minutes pertaining to Regional projects in Mississauga to the Accessibility Advisory Committee (AAC) or the Facility Accessibility Design Subcommittee (FADS) for consideration, whichever meeting occurs first, and that the AAC and FADS may request further review and/or a presentation on a project;
3. That the minutes pertaining to Regional projects in Mississauga be forwarded by the Legislative Coordinator to Planning and Building staff for their records.

Approved (M. Sherwani)

Recommendation AAC-0007-2016

8. **INFORMATION ITEMS**

8.1. City of Mississauga Advisory Committees

Document dated November 2015 from the Office of the City Clerk with respect to the role and ground rules for City of Mississauga Advisory Committees and their Members.

Carol-Ann Chafe, Chair noted that the document would be reviewed in further detail at the upcoming AAC Work Plan Session meeting on February 26, 2016.

RECOMMENDATION

That the document dated November 2015 from the Office of the City Clerk with respect to the role and ground rules for City of Mississauga Advisory Committees and their Members, be received for information.

Received (N. Husain)

Recommendation AAC-0008-2016

8.2. Pending Work Plan Items

Members reviewed the Pending Work Plan Items chart and were advised that it would be reviewed at the AAC Work Plan Session on February 26, 2016.

Mashkooor Sherwani, Citizen Member requested an update on Recommendation AAC-0027-2016 pertaining to employment to which Ms. Simpson advised that it will be addressed in 2016 and that she would notify the Committee at that time.

RECOMMENDATION

That the Pending Work Plan Items chart, updated for the February 8, 2016 meeting of the Accessibility Advisory Committee, be received for information.

Received (Councillor Saito)  
Recommendation AAC-0009-2016

9. **COMMITTEE UPDATE/OTHER BUSINESS**

Mashkooor Sherwani, Citizen Member spoke to his desire to have a program at Sheridan College Hazel McCallion Campus (Ward 4) for persons with developmental disabilities, noting his previous efforts on this matter.

Rabia Khedr, Citizen Member noted that the City does not have influence over programming at Sheridan College and suggested that Mr. Sherwani connect with United Way Peel to discuss partnership possibilities.

10. **DATE OF NEXT MEETING(S)**

Facility Accessibility Design Subcommittee – Monday, March 28, 2016; 1:30 PM – Civic Centre, Committee Room D

Accessibility Advisory Committee – Monday April 4, 2016; 2:00 PM – Mississauga Valley Community Centre, Program Room 1

11. **ADJOURNMENT** - 3:52 PM