City of Mississauga Holiday Hours of Operation

The City of Mississauga offices are closed on December 26, 2016 and will reopen on January 3, 2017.

Some services will be available during the closure period. See below for a listing of the City's Services.

C Cafe

Open: Dec. 26 – Jan. 2, 1 p.m. – 8 p.m. New Year's Eve, 4 p.m. – 11 p.m. **Closed:** Dec. 24 – Dec. 25 **Reopen:** Jan. 3 For information, visit <u>mississauga.ca/ccafe</u>

3-1-1 Citizen Contact Centre

Open: Dec. 27 – 30 Closed: Dec. 26 and Jan. 2 Reopen: Jan. 3 Dial 3-1-1 between 7 a.m. and 7 p.m., Monday to Friday, to speak to a Customer Service Advisor who will assist with your call.

T&W Dispatch – Open 24/7

(For emergency calls regarding Animal Services, Parking Enforcement, Roads, Sidewalks, Traffic, Winter Maintenance, Forestry and other emergency City services) **Dial 3-1-1** and menu select Option 2 or call direct 905-615-3000.

Information on Winter Maintenance Operations

Visit <u>mississauga.ca/snow</u>, follow on Twitter <u>@mississaugasnow</u> or call 905-615-SNOW (7669)

Region of Peel Services

(Garbage & Recycling, Water (drinking, sewer, water main break), Social Services & Housing and Health Services) **Dial 3-1-1** and menu select or call direct at 905-791-7800.

Fire and Emergency Services

Administrative offices closed. **Dial 9-1-1** for emergencies. For information, visit <u>mississauga.ca/fire</u>

Parking Enforcement

Administrative offices closed. For information, visit mississauga.ca/parking

Animal Services Enforcement - Animal Shelter

Open: Dec. 24, 10 a.m. – noon and Dec. 31, 10 a.m. – 4 p.m. **Regular Hours:** Dec. 27 – 30 **Closed:** Dec. 26 **Reopen:** Jan. 2

Animal Services - Road Coverage

Dec. 24: Regular Service until 5 p.m., then emergencies only
Dec. 25: Emergencies only, 24 hour on call
Dec. 26: Emergencies only, 24 hour on call
Dec. 27 - 30: Regular Service starting at 7 a.m.
Dec. 31: Regular Service until 5 p.m., then emergencies only
Jan. 1: Emergencies only, 24 hour on call
Jan. 2 – 3: Regular Service starting at 7 a.m.
For information, visit mississauga.ca/animalservices or call Animal Services
Dispatch at 905-896-5858/After Hours Dispatch at 905-615-3000.

Mississauga Library System

Open: Dec. 24 until 1 p.m.
Regular Hours: Dec. 28 – 31 (start hours vary by library)
Closed: Dec. 25 – 27 and Jan. 1 – 2
Reopen: Jan. 3 (start hours vary by library)
For information, visit <u>mississauga.ca/library</u> or call 905-615-3500.

Recreation Facilities

(Fitness, Pools, Arenas and Meeting Rooms) Check your local facility for exact times as schedules may vary. **Open:** Dec. 24 until noon and Jan. 31 until noon **Closed:** Dec. 25 – 26 and Jan. 1 **Reopen:** Jan. 2 For information, visit <u>mississauga.ca/recreation</u>

Recreation Customer Service Centre

Closed: Dec. 24 – Jan. 2 **Reopen:** Jan. 3 at 8:30 a.m. For information, visit <u>mississauga.ca/recreation</u>

BraeBen Golf Course

Open: For private functions only **Closed:** Dec. 24 – Jan. 2 **Reopen:** Jan. 3 For information, visit <u>mississauga.ca/golf</u>

Lakeview Golf Course

Open: For private functions only **Closed:** Dec. 24 – Jan. 2 **Reopen:** Jan. 3 For information, visit <u>mississauga.ca/golf</u>

Mississauga Seniors' Centre

Open: Dec. 19 - 23, 8 a.m. -10 p.m. and Dec. 28 - 30, 8 a.m. to 4 p.m. **Closed:** Dec. 24 - 27, 31 and Jan. 1 - 2**Reopen:** Jan. 3, 8 a.m. -10 p.m. For information, visit <u>mississauga.ca/olderadults</u>

Museums of Mississauga

(Benares Historic House, Bradley Museum and Leslie Log House) **Closed:** Dec. 24 – Jan. 3 **Reopen:** Jan. 4 For information, visit <u>museumsofmississauga.com</u>

Art Gallery of Mississauga

Closed: Dec. 22 – Jan. 2 Closed to the public: Jan. 3 – 11 for installation Reopen: Jan 12 at 6 p.m. for Visual Arts Mississauga's 39th Juried Show of Fine Arts Regular Hours: Jan. 13 For information, visit <u>artgalleryofmississauga.com</u> or call 905-896-5088.

Provincial Offences/Parking First Attendance /Screening Office

Open: Dec. 23, 8:30 a.m. – noon **Closed:** Dec. 26 – 27 **Regular Hours:** Dec. 28 – 30 **Reopen:** Jan. 3 For information, visit <u>mississauga.ca/portal/cityhall/courtadministration</u> or call 905-615-4500.

MiWay Holiday Season Transit Service Levels

Dec. 19, 2016 – Jan. 2, 2017 For information, visit <u>miway.ca/holidayservice</u> For customized route and schedule information visit miway.ca or call 905-615-INFO (4636).

View scheduled departure times on the go at m.miway.ca

Mon. Dec.19 Tues. Dec. 20 Wed. Dec. 21	Reduced Weekday Service ¹ (includes Secondary School) Reduced Weekday Service ¹ (includes Secondary School) Reduced Weekday Service ¹ (includes Secondary School)
Thurs. Dec. 22	Reduced Weekday Service ¹ (includes Secondary School)
Fri. Dec. 23	Reduced Weekday ¹ + Advanced GO (includes Secondary School)
Sat. Dec. 24	Saturday Service
Sun. Dec. 25	Holiday - Reduced Sunday Service ²
Mon. Dec. 26	Saturday Service (no Secondary School)
Tues. Dec. 27	Reduced Weekday Service ¹ (no Secondary School)
Wed. Dec. 28	Reduced Weekday Service ¹ (no Secondary School)
Thurs. Dec. 29	Reduced Weekday Service ¹ (no Secondary School)
Fri. Dec. 30	Reduced Weekday ¹ + Advanced GO (no Secondary School)
Sat. Dec. 31	Saturday Service + Extended Evening Service
Sun. Jan. 1	Holiday – Reduced Sunday Service ²

Mon. Jan. 2 Regular Service resumes; visit miway.ca/servicechanges for details. (no Secondary School – service resumes Mon Jan. 9, 2017).

¹ Reduced Weekday Service:

- Routes 3, 5, 26, 28, 35, 42, 44, 51, 66, 76, 101/101A, 103, and 109 will operate with less frequent service.
- Route 110-University Express Short trips to/from UTM cancelled during peak periods.
- Route 107 Malton Express will not service Humber College and will operate with less frequent service.
- 300 school series routes will operate during the week of Dec 19-23, 2016.

² Holiday – Reduced Sunday Service:

• Routes 1/1C, 3, 5, 9, 10, 13, 19, 23, 28, 38, 39, 48, 66, and 110 will operate with less frequent service.

Free and extended evening service is available for New Year's Eve.