

MY PASSWORD ISNT WORKING

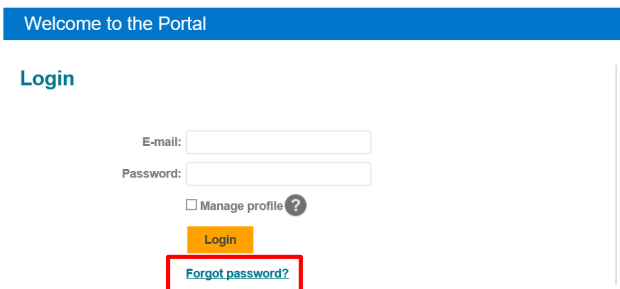
Please ensure you are attempting to log in at the following link:

<https://eplans.mississauga.ca/Portal/Login/Index/Mississauga>

As a reminder, passwords and email addresses are case sensitive. Your password must meet the following criteria:

- At least one number
- At least one uppercase letter
- At least 1 lower case letter
- 8-15 characters in total
- NO special characters (? ! \$ _ % etc.)

If you forgot your password: You can use the “Forgot password?” button found on the log in page to reset your password:

- 

Welcome to the Portal

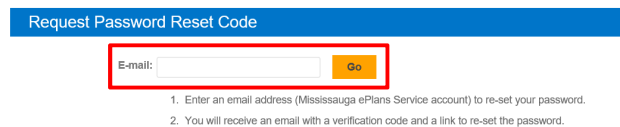
Login

E-mail:

Password:

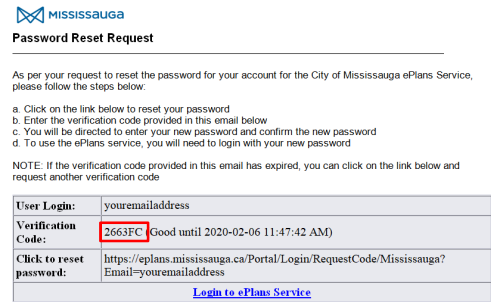
Manage profile ?

Login

Forgot password?
- 

Request Password Reset Code

E-mail: Go

 1. Enter an email address (Mississauga ePlans Service account) to re-set your password.
 2. You will receive an email with a verification code and a link to re-set the password.
- 

MISSISSAUGA

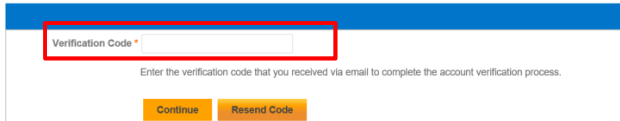
Password Reset Request

As per your request to reset the password for your account for the City of Mississauga ePlans Service, please follow the steps below:

 - a. Click on the link below to reset your password
 - b. Enter the verification code provided in this email below
 - c. You will be directed to enter your new password and confirm the new password
 - d. To use the ePlans service, you will need to login with your new password

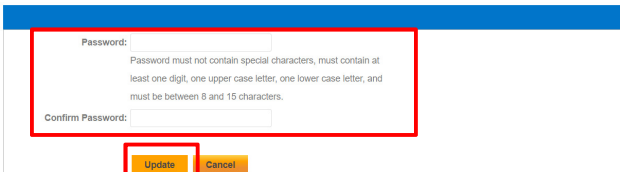
NOTE: If the verification code provided in this email has expired, you can click on the link below and request another verification code

User Login:	youremailaddress
Verification Code:	2663FC Good until 2020-02-06 11:47:42 AM
Click to reset password:	https://eplans.mississauga.ca/Portal/Login/RequestCode/Mississauga?Email=youremailaddress

[Login to ePlans Service](#)
- 

Verification Code *

Enter the verification code that you received via email to complete the account verification process.

Continue Resend Code
- 

Password:

Confirm Password:

Password must not contain special characters, must contain at least one digit, one upper case letter, one lower case letter, and must be between 8 and 15 characters.

Update Cancel