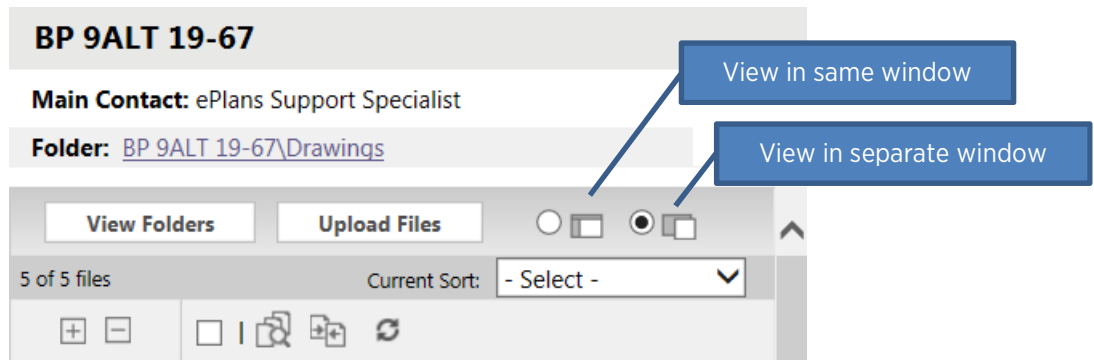


## I CANT VIEW DRAWINGS

If you have your viewing preference set to open in a new window, make sure your pop up blocker is not preventing these windows from opening. To avoid this, save ePlans as a trusted site in your internet options.

You can set your viewing preference by click on the drawings or documents folder and selecting one of the two options shown below.



If you're attempting to view drawings or documents and are getting an error or the drawings are not loading, this likely means you have not installed the ProjectDox Components (only required for internet explorer browsers). To install ProjectDox Components, follow [these steps](#).

Alternatively, try using a different browser.