

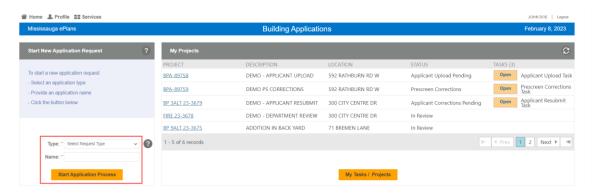
## **Submit New Request**



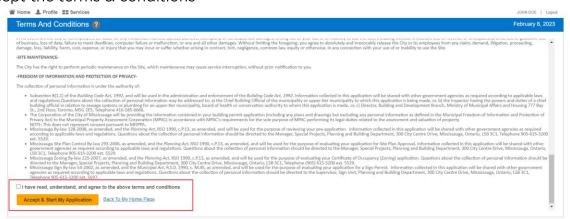
- 1. Log into ePlans
- 2. Select a service that includes the desired application type



- 3. Select a request type from the drop down list
  - a. Enter a name for the project
  - b. Click "Start Application Process"



4. Accept the terms & conditions

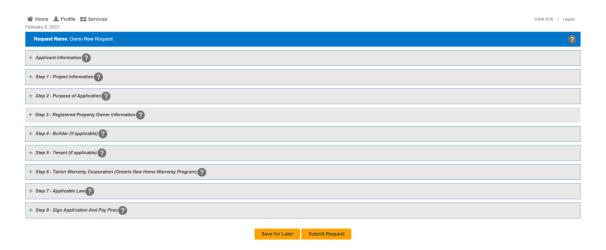




## **Submit New Request**



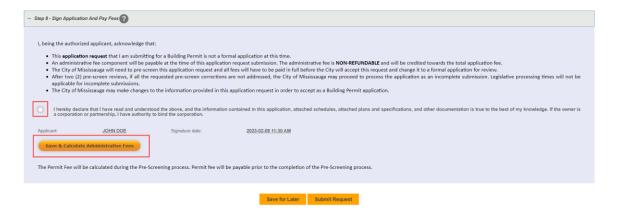
5. Complete all of the required fields in each step. The steps displayed will vary depending on the request type selected



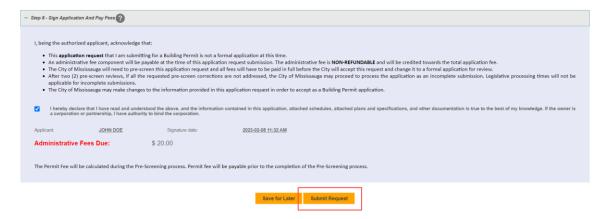
## \*\*\*\*IMPORTANT NOTE ABOUT PROJECT ADDRESS\*\*\*\*

To ensure success, slowly *start* typing in the street name and CHOOSE THE STREET FROM THE DROP DOWN LIST. Follow this same procedure for the street number. <u>Click here for more information</u>.

- 6. In the last step
  - a. Select the check box
  - b. Click "Save & Calculate Administrative Fees"



7. Click "Submit Request"





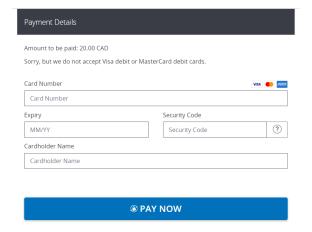
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8. Verify/edit Billing information and click "Submit"



9. Enter credit card information and click "Pay Now"



10. Application Request Confirmation will be displayed.



Applicant will receive a transaction receipt for the payment via email. The official receipt will be provided when the application is approved.

After submitting the request the applicant will receive an email prompting them to upload their drawings and documents and complete the applicant upload task.