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# Message from the City Manager

## Mayor and Members of Council:

As we evolve into a 21<sup>st</sup> century, global city, we look forward to the energy and perspectives a new Mayor and Council will bring. Working together, we will continue to build on our success as a municipal leader and achieve the goals of our Strategic Plan.



As a municipality, we face many challenges that can sometimes make it difficult to remain focused on our goals and priorities. Some challenges are larger than we can handle alone and require us to find new and innovative ways to address issues and to seek assistance from other levels of government. Recent extreme weather events, our aging infrastructure and transit are examples of challenges we must address.

Our 2015-18 Business Plan and Budget provides detailed action plans and resource requirements to meet our operational and strategic goals.

I am happy to report that we have made great progress around the four key areas of the Business Plan and Budget: Deliver the Right Services; Implement Cost Containment Strategies; Maintain our Infrastructure; and Advance on our Strategic Vision. In the pages that follow, you will see more details on our progress as well as information about our future plans.

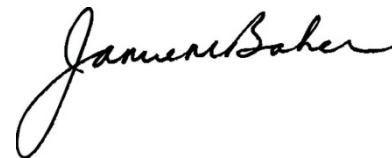
The Business Plan and Budget sets the tone for our long-term planning. It helps us stay on course and keeps us committed to our key areas of focus, which include:

- **Transit** – As we move toward a connected, mobile city, transitway Phase II and Light Rail Transit (LRT) planning are moving ahead.

- **Infrastructure and stormwater** – In response to the impact of recent weather events and flooding, we have implemented changes to our stormwater plan; we are looking to implement a new charge on the water bill that is fair and dedicated to stormwater management. The capital infrastructure and debt repayment levy will continue into 2015 as a way to manage our deficit and keep our foundation strong.
- **Emergency response** – We are seeing more extreme natural weather events that result in costly repairs and rebuilds. In preparation for future events, we are asking the higher levels of government for disaster relief support.

Our commitment to fiscal responsibility is at the forefront of our business planning. Our one per cent operational efficiency will continue to save money at the departmental level. New corporate-wide initiatives such as Lean are helping us take a closer look at what we do and how we do it, resulting in new cost savings and efficiencies.

We welcome resident input through the City's website, Budget Committee meetings and communication with ward councillors. I look forward to working with our new Mayor and Council as we keep our Strategic Plan moving forward, deliver value for money to our residents and continue to make Mississauga a great place to live, work and play.



**Janice M. Baker, FCPA, FCA**  
**City Manager and Chief Administrative Officer**  
**City of Mississauga**