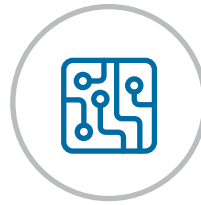


Delivering the Right Services



8,212 fire safety inspections
13,803 people attended public education sessions



800 km of high-speed fibre connecting 291 City sites
95 City facilities with free Wi-Fi available



250,300 311 Citizen Contact Centre calls



18,843 cultural artifacts
42 pieces of Public Art
179 performances and activities at Meadowvale Theatre



18 libraries
431 public computers
1.05 million items available



11 community centres
7 outdoor pools
25 ice pads



56 committees meetings publicly live streamed



Over 35 By-laws actively enforced

A snapshot of services for 2018 and spending for 2019 | 19015

Delivering the Right Services



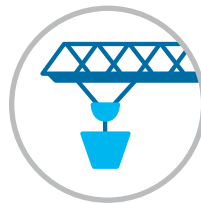
263 playgrounds
3,121 hectares of parkland
391,831 hours of parkland maintenance provided
32,045 City-owned trees maintained
62,175 trees planted through the One Million Trees program in 2017



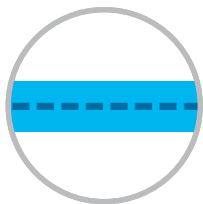
1.56 million MiWay service hours in 2017
81 MiWay transit routes including:
9 express routes
55 local routes
17 school routes
3,427 MiWay bus stops
1060 MiWay bus shelters
18 km of Transitway and **12** stations
31,000 additional Transitway service hours in 2019



Diverted **167** additional tonnes of waste from landfill in 2017
2 Earth Markets hosted
9 community food growing spaces
10 garden projects with community partners



4,495 ePlans online building permit applications processed
3,421 building permits
620 Certificates of Occupancy (Zoning)
454 permanent sign permits



\$3.546 billion worth of roads and bridges
over 5,660 lane km
500 km bike lanes, multi-use trails and off-road trails
261 bridges and culvert structures

A snapshot of services for 2018 and spending for 2019 | 19015