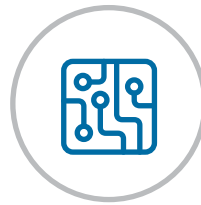


Delivering the Right Services



9,757 fire safety inspections
30,047 home safety information visits conducted



730 km of high-speed fibre connecting 125 City sites
95 City facilities with free Wi-Fi available



263,960 311 Citizen Contact Centre calls



17,797 cultural artifacts
28 pieces of Public Art
246 performances at Meadowvale Theatre



18 libraries
432 public computers
1.2 million items available



11 community centres
7 outdoor pools
25 ice pads



7 committees' meetings publicly live streamed



Over 30 By-laws actively enforced

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Delivering the Right Services



263 playgrounds
2,988 ha of parkland
375,370 hours of parkland maintenance
27,000 City-owned trees maintained
62,000 trees planted through the One Million Trees program

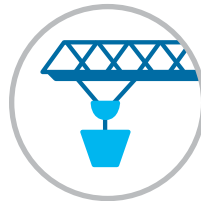


1.48 million MiWay service hours
82 MiWay transit routes
 7 express routes
 57 local routes
 18 school routes

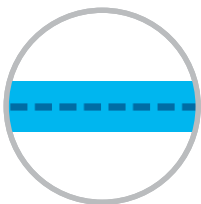
3,450 MiWay bus stops
941 MiWay bus shelters
15 km of Transitway and **9** stations
11,000 additional Transitway service hours in 2017



Diverted **121.6** additional tonnes of waste from landfill
3 Earth Markets hosted
12 community gardens



3,781 ePlans online building permit applications processed
2,717 building permits
586 Certificates of Occupancy (Zoning)
478 permanent sign permits



\$4.2 billion worth of roads and bridges
over 5,200 lane km
500 km bike lanes, multi-use trails and off-road trails
255 bridges and culvert structures

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