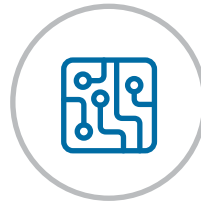


Delivering the Right Services



9,757 fire safety inspections
27,876 people attended public education sessions



800 km of high-speed fibre connecting 291 City sites
95 City facilities with free Wi-Fi available



309,100 311 Citizen Contact Centre calls



17,797 cultural artifacts
38 pieces of Public Art
347 performances and activities at Meadowvale Theatre



18 libraries
431 public computers
1.06 million items available



11 community centres
7 outdoor pools
25 ice pads



7 committees' meetings publicly live streamed



Over 30 By-laws actively enforced

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Delivering the Right Services



263 playgrounds
3,639 hectares of parkland
383,048 hours of parkland maintenance provided
22,500 City-owned trees maintained
63,213 trees planted through the One Million Trees program in 2016

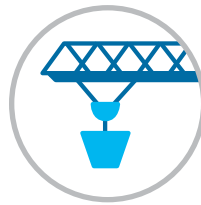


1.54 million MiWay service hours in 2017
82 MiWay transit routes including:
 7 express routes
 57 local routes
 18 school routes

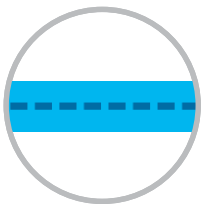
3,675 MiWay bus stops
930 MiWay bus shelters
18 km of Transitway and **12** stations
11,000 additional Transitway service hours in 2017



Diverted **121** additional tonnes of waste from landfill in 2016
3 Earth Markets hosted
12 community gardens



4,014 ePlans online building permit applications processed
2,792 building permits
610 Certificates of Occupancy (Zoning)
478 permanent sign permits



\$4.4 billion worth of roads and bridges
over 5,200 lane km
480 km bike lanes, multi-use trails and off-road trails
261 bridges and culvert structures

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