SPENCER, Stan August 17th, 1994 MN

## Right Rx for city hall

When Stan Spencer was appointed city manager in September

1992, he was just what the doctor ordered.

Mississauga city hall had been through several years of rapid change as technocratic guru Doug Lychak completely retooled the City's administration.

Spencer had been hired by Lychak and was part of those changes but he quickly showed after he was hired that he was aware of the downside of the revolution.

The immense scope of the revisions had left many employees feeling left out of the process and disheartened. Spencer admitted

to the morale problem at city hall and set out to change it.

While the freezing of wages and the social contract have mitigated his efforts somewhat, Spencer has succeeded in large part. He deserves a lot of credit for showing that running the City like a business doesn't necessarily mean treating the employees like interchangeable parts.

The only unfortunate part is that his tenure at the helm has been so short. News Aug 17.1994