

AGENDA



PUBLIC VEHICLE ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA

MONDAY, JUNE 9, 2014 - 9:30 A.M.

COUNCIL CHAMBERS

SECOND FLOOR, CIVIC CENTRE

300 CITY CENTRE DRIVE, MISSISSAUGA, ONTARIO, L5B 3C1

<http://www.mississauga.ca/portal/cityhall/publicvehicleadvisory>

Members

Councillor Nando Iannicca, Ward 7 **(Chair)**

Councillor Ron Starr, Ward 6 **(Vice-Chair)**

Al Cormier (Citizen Member)

Baljit Singh Pandori (Elected at Large)

Craig McCutcheon (Limousine Owners)

Gurvel Singh (Taxicab Brokerages)

Harsimar Singh Sethi (City Area Taxicab Drivers)

Nabil A. Nassar (Citizen Member)

Paramvir Singh Nijjar (City Area Taxicab Owners)

Contact: Stephanie Smith, Legislative Coordinator
Office of the City Clerk 905-615-3200 ext. 3795 Fax 905-615-4181

Stephanie.Smith@mississauga.ca

CALL TO ORDER

DECLARATIONS OF CONFLICT OF INTEREST

PRESENTATIONS

DEPUTATIONS

MATTERS TO BE CONSIDERED

1. Minutes of Previous Meeting

- 1.1 Minutes of the Public Vehicle Advisory Committee meeting held on April 8, 2014.
- 1.2 Minutes of the Public Vehicle Advisory Committee meeting held on May 12, 2014

RECOMMEND APPROVAL

2. Public Vehicle Licensing

Public Vehicle Advisory Committee members and members of the public to discuss the issuance of licensing of the following services: medical transfer, shuttle, parcel delivery and designated driver industries. *(Attached are the Corporate Reports dated September 27, 2013 entitled Amendments to the Public Vehicle Licensing By-law 420-04, as amended, for licensing of Shuttle Service Vehicles, Owners and Drivers and Amendments to the Public Vehicle Licensing By-law 420-04, as amended, for licensing of Medical Transfer Service Vehicles, Owners and Drivers for the committee's reference during discussion.*

3. Project Plan – Taxi Plate Issuance Model Review

Corporate Report dated May 2, 2014 from the Commissioner of Transportation and Works, with respect to the Project Plan – Taxi Plate Issuance Model Review.

(3)

RECOMMENDATION

That the Public Vehicle Advisory Committee provide comments to staff on the draft project plan for the consultants to review the issuance model for taxi plates and accessible taxi plates as outlined in the report from the Commissioner of Transportation and Works, dated May 2, 2014 and entitled "Project Plan – Taxi Plate Issuance Model Review".

4. Review of the Tint-free Requirements in the Public Vehicle Licensing By-law 420-04, as Amended

Corporate Report dated May 2, 2014 from the Commissioner of Transportation and Works, with respect to review of the tint-free requirements in the Public Vehicle Licensing By-law 420-04, as amended.

RECOMMENDATION

That the Public Vehicle Advisory Committee approve the requirement to maintain the existing tint-free provisions in the Public Vehicle Licensing By-law 420-04, as amended, as outlined in the report from the Commissioner of Transportation and Works, dated May 2, 2014 and entitled "Review of the Tint-free Requirements in the Public Vehicle Licensing By-law 420-04, as amended".

5. Status of the Issuance of 33 New Taxi Plates

Daryl Bell, Manager, Mobile Licensing Enforcement to provide a verbal update regarding the status of the issuance of 33 new taxi plates.

6. Public Vehicle Advisory Committee Election Update

Mickey Frost, Director, Enforcement to provide a verbal update regarding the Public Vehicle Advisory Committee Election.

7. State of Taxi Service for Persons with Disabilities in Mississauga

Email dated April 8, 2014 from Councillor Saito regarding the state of taxi services for persons with disabilities in Mississauga.

8. Ticketing Procedures Under the By-law

Letter dated May 16, 2014 from Mark Sexsmith, Taxi Owner regarding ticketing procedures under the by-law.

9. Priority List Eligibility

Email dated May 27, 2014 from Gurvel Singh, President, All Star Taxi with respect to the priority list eligibility.

10. Public Vehicle Advisory Committee - Action List

Public Vehicle Advisory Committee Action List for 2014.

RECOMMEND RECEIPT

OTHER BUSINESS

DATE OF NEXT MEETING – September 29, 2014

ADJOURNMENT

Public Vehicle Advisory Committee
JUN 09 2014

Public Vehicle Advisory Committee
MAY 14 2014



MINUTES

PUBLIC VEHICLE ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA

TUESDAY, APRIL 8, 2014 - 9:35 A.M.

COUNCIL CHAMBERS

SECOND FLOOR, CIVIC CENTRE

300 CITY CENTRE DRIVE, MISSISSAUGA, ONTARIO, L5B 3C1

www.mississauga.ca

Members

Members Present:

Councillor Nando Iannicca, Ward 7 (Chair)
Councillor Ron Starr, Ward 6 (Vice-Chair)
Al Cormier (Citizen Member)
Baljit Singh Pandori (Elected at Large)
Karam Punian on behalf of Gurvel Singh (Taxicab Brokerages)
Harsimar Singh Sethi (City Area Taxicab Drivers)
Nabil A. Nassar (Citizen Member)
Paramvir Singh Nijjar (City Area Taxicab Owners)

Members Absent:

Craig McCutcheon (Limousine Owners)

Staff Present:

Doug Meehan, Acting, Director, Enforcement
Daryl Bell, Manager, Mobile Licensing Enforcement
Stephanie Smith, Legislative Coordinator

CALL TO ORDER - 9:35 A.M.

DECLARATIONS OF CONFLICT OF INTEREST

PRESENTATIONS

DEPUTATIONS

- A. Amandeep Singh Mann with respect to window tints.

Karam Punian, Taxicab Brokerages spoke on behalf of Amandeep Singh Mann and addressed safety concerns, manufacture's tint, drivers being exposed to strong sunlight, and drivers purchasing cars across the border.

- B. Jasbir Singh Gill with respect to window tints.

Jasbir Singh Gill, Taxicab Driver spoke to a health issue that requires his windows to be tinted.

Daryl Bell, Manager, Licensing Mobile Enforcement spoke to the Public Vehicle Licensing By-law, and noted that vehicle tint is not allowed expect for manufacture tint.

Members of the Committee engaged in discussion regarding manufacture tint versus non-manufacture tint, medical documentation, using alternatives such as sunscreen, public safety and the Highway Traffic Act.

- C. Hajit Johal with respect to window tints.

No discussion took place.

RECOMMENDATION

That the depositions made by Jasbir Singh Gill and Karim Punian, Taxicab Brokerages on behalf of Amandeep Singh Mann and with respect to window tints be received and referred to staff.

Referred (N. Nasser)

Recommendation PVAC-0004-2014

MATTERS TO BE CONSIDERED

1. Minutes of Previous Meeting

Minutes of the Public Vehicle Advisory Committee meeting held on February 24, 2014.

Approved (Councillor Starr)

2. Taxicab Plate Issuance Process

Daryl Bell, Manger, Mobile Licensing Enforcement spoke to the Corporate Report dated March 26, 2014 from the Commissioner of Transportation and Works, with respect to the taxicab plate issuance process and noted that the Taxicab Plate Issuance Priority List was published in the Mississauga News and that if there are no major issues with the list, staff anticipate to issue plates as of June 3, 2014.

Al Cormier, Citizen Member enquired what issues would come from the Taxicab Plate Issuance Priority List. Mr. Bell noted that objections have been received regarding driver road experience and deceased drivers.

Members of the Public Vehicle Advisory Committee engaged in conversation regarding the June issuance date, number of driver's on the Taxicab Plate Issuance Priority List and the Mississauga Appeal Tribunal (MAT) process.

RECOMMENDATION

That the process for the issuance of 33 new taxicab plates, as outlined in the report from the Commissioner of Transportation and Works dated March 26, 2014, entitled "Taxicab Plate Issuance Process", be approved.

Approved (Councillor Starr)

Recommendation PVAC-0005-2014

3. Public Vehicle Advisory Committee - Action List

Members of the Public Vehicle Advisory Committee approved the Action List for 2014 as presented.

(3)

RECOMMENDATION

That the 2013 Action List provided to the Committee to update on the status of initiatives raised at prior meetings be received.

Approved (Councillor Starr)

Recommendation PVAC-0006-2014)

4. Information Items4.1 Minor Infractions

Karam S. Punian, Taxicab Brokerages discussed the letter dated January 13, 2014 from Karam S. Punian regarding minor infractions. He requested that a Notice of Compliance should be issued to the driver for a minor infraction instead of charging drivers and sending them to court.

Members of the Public Vehicle Advisory Committee engaged in conversation regarding previous practises followed, minor versus major infractions, public safety and grace periods for minor infractions.

Al Cormier, Citizen Member objected the recommendation.

RECOMMENDATION

That the letter dated January 13, 2014 from Karam S. Punian regarding minor infractions be received and that staff report back with practices currently being followed.

Received (Councillor Iannicca)

Recommendation PVAC-0007-2014

4.2 Airport Drivers Representation on the Public Vehicle Advisory Committee

The Public Vehicle Advisory Committee (PVAC) reviewed the letter dated February 3, 2014 from Gurval Singh, President, All Star Taxi regarding airport driver's representation on PVAC.

(4.2)

RECOMMENDATION

That the letter dated February 3, 2014 from Gurval Singh, President, All Star Taxi regarding airport drivers representation on PVAC be received and referred to staff.

Received (Councillor Iannicca)

Recommendation PVAC-0008-2014

4.3 Term of Taxi Plate Leases

The Public Vehicle Advisory Committee (PVAC) reviewed the letter dated February 3, 2014 from Gurval Singh, President, All Star Taxi regarding the term of taxi plate leases.

Daryl Bell, Manger, Mobile Licensing Enforcement noted that we cannot have the term of a taxi plate lease coincide with the age of the vehicle as staff need to ensure accurate records are kept on vehicles.

RECOMMENDATION

Public Vehicle Advisory Committee (PVAC) to review the letter dated February 3, 2014 from Gurval Singh, President, All Star Taxi regarding the term of taxi plate leases be received.

Received (Councillor Iannicca)

Recommendation PVAC-0009-2014

4.4 Examination of Fleet Taxis

The Public Vehicle Advisory Committee (PVAC) reviewed the letter dated February 3, 2014 from Gurval Singh, President, All Star Taxi regarding an examination of fleet taxis in the City of Mississauga.

Daryl Bell, Manger, Mobile Licensing Enforcement noted that the City of Mississauga does not have authority to phase out fleet taxi services.

Nabil A. Nassar, Citizen Member spoke to the benefits of fleet taxi services and that phasing out fleet taxis is not the answer.

(4.4)

Councillor Starr and Iannicca spoke to the definition of a fleet owner and that the City of Mississauga does not have ownership of taxicab business arrangements.

RECOMMENDATION

That the letter dated February 3, 2014 from Gurval Singh, President, All Star Taxi regarding an examination of fleet taxis in the City of Mississauga be received.

Received (Councillor Iannicca)

Recommendation PVAC-0010-2014

4.5 Summons #2329112B, #2329113B, #2329114B

The Public Vehicle Advisory Committee (PVAC) reviewed the letter dated February 19, 2014 from Gurval Singh, Broker Representative regarding summons #2329112B, #2329113B, #2329114B.

Karam S. Punian, Taxicab Brokerages spoke to summons being issued to taxicab drivers.

Councillor Iannicca noted that once a summons is issued and before the court, Staff do not review the matter.

Paramvir Singh Nijjar, City Area Taxicab Owners request that Staff report back on the difference between Notice of Compliance and summons charges.

RECOMMENDATION

Public Vehicle Advisory Committee (PVAC) to review the letter dated February 19, 2014 from Gurval Singh, Broker Representative regarding summons #2329112B, #2329113B, #2329114B be received and referred to staff.

Received (Councillor Iannicca)

Recommendation PVAC-0011-2014

OTHER BUSINESS

Peter Pellier, Taxicab Driver spoke to the Public Vehicle Advisory Committee (PVAC) upcoming 40th anniversary.

Al Cormier, Citizen Member spoke to the status of hiring consultants to conduct the Mississauga taxi industry review. Daryl Bell, Manger, Mobile Licensing Enforcement noted that a consultant has been hired and that a report will come forward at the next PVAC meeting.

Harsimar Singh Sethi, City Area Taxicab Drivers spoke to taxi stands still not at the Square One Shopping Centre and at Mississauga hospitals. Councillor Iannicca noted that the City of Mississauga does not have authority to enforce taxi stands on private property.

DATE OF NEXT MEETING – 9:30 a.m., Tuesday, June 3, 2014, Council Chambers

ADJOURNMENT 10:33 A.M.



Public Vehicle Advisory Committee
JUN 09 2014

MINUTES

PUBLIC VEHICLE ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA

MONDAY, MAY 12, 2014 - 9:40 A.M.

COUNCIL CHAMBERS

SECOND FLOOR, CIVIC CENTRE

300 CITY CENTRE DRIVE, MISSISSAUGA, ONTARIO, L5B 3C1

www.mississauga.ca

Members Present:

- Councillor Nando Iannicca, Ward 7 **(Chair)**
- Councillor Ron Starr, Ward 6 **(Vice-Chair)**
- Al Cormier (Citizen Member)
- Baljit Singh Pandori (Elected at Large) (Departed at 9:50 a.m.)
- Gurvel Singh (Taxicab Brokerages) (Departed at 9:50 a.m.)
- Nabil A. Nassar (Citizen Member)

Members Absent:

- Craig McCutcheon (Limousine Owners)
- Paramvir Singh Nijjar (City Area Taxicab Owners)
- Harsimar Singh Sethi (City Area Taxicab Drivers)

Staff Present:

- Mickey Frost, Director, Enforcement
- Daryl Bell, Manager, Mobile Licensing Enforcement
- Stephanie Smith, Legislative Coordinator

Contact: Stephanie Smith, Legislative Coordinator
 Office of the City Clerk 905-615-3200 ext. 3795 Fax 905-615-4181
Stephanie.Smith@mississauga.ca

1.2b

CALL TO ORDER: 9:40 a.m.

DECLARATIONS OF CONFLICT OF INTEREST

PRESENTATIONS

DEPUTATIONS

- A. Introduction of representatives from Hara Associates, Consultants to discuss the Taxi Plate Issuance Model Review.

Mickey Frost, Director, Enforcement introduced Dr. Dan Hara, Hara Associates and Jim Bruzzese, BMA Management Consulting who had been hired to conduct the Taxi Issuance Model Review.

Jim Bruzzese and Dr. Dan Hara spoke to the proposed Taxi Issuance Model Review schedule, forecast taxi demand and terms of reference for the industry.

****Quorum was lost at 9:50 a.m. ****

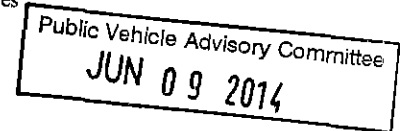
DATE OF NEXT MEETING – 9:30 a.m., Tuesday, June 9, 2014, Council Chambers



Corporate Report

Clerk's Files

Originator's
Files



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DATE: September 27, 2013

TO: Chair and Members of the Public Vehicle Advisory Committee
Meeting Date: October 15, 2013

FROM: Martin Powell, P. Eng.
Commissioner of Transportation and Works

SUBJECT: **Amendments to the Public Vehicle Licensing By-law 420-04, as amended, for licensing of Shuttle Service Vehicles, Owners and Drivers**

- RECOMMENDATION:**
1. That staff report back to the Public Vehicle Advisory Committee with amendments to the Public Vehicle Licensing By-law 420-04, as amended, to include the licensing of shuttle service vehicles, owners, and drivers; and,
 2. That staff consult with representatives of the shuttle service industry on the proposed amendments.

BACKGROUND: Concerns regarding unregulated services were raised at the joint AAC/PVAC meetings on April 29 and May 14, 2013 and further discussed at the PVAC meeting on June 17, 2013. Staff were directed to investigate and prepare a report for the fall of 2013.

Concerns were raised with the effect that the unregulated services had on the taxicab/limousine industry. The concerns included financial impact, public safety and consumer protection. In particular, questions were raised regarding driver abstracts; criminal record searches; driver training; owner responsibilities; and, vehicle safety standards. Furthermore, AAC/PVAC subcommittee members felt that the shuttle service operations functioned in similar fashion to

the taxicab/limousine industry and should be held to the same standard as the rest of the public vehicle industry, including a proper complaint process for passengers when they have concerns with the vehicle or driver.

COMMENTS:

Staff have reviewed the by-laws of the surrounding municipalities and found that no municipality in the GTA currently licenses shuttle services. Staff have received numerous complaints from the taxicab industry regarding shuttle services and have investigated these concerns.

Staff looked at the shuttle services operating from hotels and found that hotel staff are directing hotel patrons to transportation services such as private shuttle services to get to various locations. Staff found that there are signs posted at some hotels displaying the telephone numbers to call to arrange a ride and the fee. Staff also found that in other hotels, shuttle services are under contract with the hotel and the hotel offers its patrons shuttle services. When questioned, shuttle service drivers claim to be under contract with the hotel, therefore, exempt from the by-law because they are an extension of the hotel.

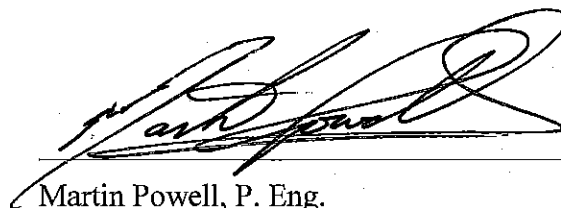
Due to the fact that the services are not regulated, there are concerns about vehicle safety standards being met and the overall condition of the vehicles. Furthermore, the drivers and owners are unregulated which does not ensure that the drivers and owners have acceptable criminal record searches and driver abstracts that support they operate vehicles in a safe manner. The shuttle services perform transportation services via contractual flat rate fees, both as a single-source provider or multi-user provider.

The shuttle service industry is not licensed under the by-law but does provide services similar to the taxicab/limousine industry. Furthermore, drivers may be operating in a fashion which does not provide consumer protection and ensure public safety. If the public does feel they have a complaint about the service, the vehicle or the driver, they have no recourse except for complaints to the police and/or possible civil litigation.

As a result, staff recommend that a by-law be enacted to amend the Public Vehicle Licensing By-law 420-04, as amended, to require the licensing of shuttle service vehicles, owners and drivers. It is further recommended that staff report back to the PVAC with amendments to the Public Vehicle Licensing By-law 420-04, as amended, to include the licensing of shuttle service vehicles, owners and drivers; and, that staff consult with representatives of the shuttle service industry on the proposed amendments.

FINANCIAL IMPACT: There is no financial impact to the City.

CONCLUSION: Shuttle services have been operating throughout the City of Mississauga without the benefit of regulation. The vehicles are not inspected to ensure that ministry safety standards are met and drivers are not trained to ensure public safety and to protect the consumer. Shuttle services operate for financial gain and are being paid by the hotels, conference centres and patrons to transport passengers from one destination to another. Shuttle services operate in the same manner as taxicabs/limousines except they operate on a flat rate fee without regulation of the fees charged. In order to instill public confidence, the shuttle services must be licensed to ensure the vehicles are safe; and, that the service owners and drivers have acceptable criminal record searches, safe driving records and adequate training to provide quality customer service.



Martin Powell, P. Eng.

Commissioner of Transportation and Works

Prepared By: Daryl Bell, Manager, Mobile Licensing Enforcement

2c



Corporate Report

Clerk's Files

Originator's
Files

DATE: September 27, 2013

TO: Chair and Members of the Public Vehicle Advisory Committee
Meeting Date: October 15, 2013

FROM: Martin Powell, P. Eng.
Commissioner of Transportation and Works

SUBJECT: **Amendments to the Public Vehicle Licensing By-law 420-04, as amended, for licensing of Medical Transfer Service Vehicles, Owners and Drivers**

- RECOMMENDATION:**
1. That staff report back to the Public Vehicle Advisory Committee with amendments to the Public Vehicle Licensing By-law 420-04, as amended, to include the licensing of medical transfer service vehicles, owners, and drivers; and,
 2. That staff consult with representatives of the medical transfer service industry on the proposed amendments.

BACKGROUND: Concerns regarding unregulated services were raised at the joint AAC/PVAC meetings on April 29 and May 14, 2013 and further discussed at the PVAC meeting on June 17, 2013. Staff were directed to investigate and prepare a report for the fall of 2013.

Concerns were raised with the effect that the unregulated services had on the accessible taxicab industry. The concerns included financial impact, public safety and consumer protection. In particular, questions were raised regarding driver abstracts; criminal record searches; driver training, including proper accessible taxicab training; owner responsibilities; and, whether anyone would be

responsible to assist members of the public if they had concerns with the vehicles or drivers.

COMMENTS:

Staff have reviewed the by-laws of the surrounding municipalities and found that no municipality in the GTA currently licenses medical transfer service vehicles. Staff have received numerous complaints from the taxicab industry regarding medical transfer services and have provided information to those concerned.

The medical transfer services operate under contract to long-term care facilities, nursing homes, hospitals and community associations and are dedicated to serving seniors and individuals with disabilities. Schools, institutions and clients that require transport to assessment offices, treatment clinics and rehabilitation firms are referred through insurance companies. The medical transfer services perform an accessible transport services via contractual flat rate fees.

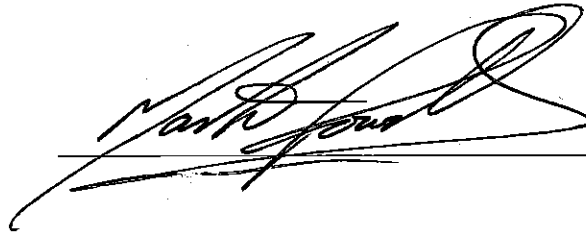
The medical transfer service industry is not licensed under the by-law but does provide services similar to accessible taxicabs. Due to the fact that the service is unregulated problems may arise such as drivers who have not been properly trained, vehicles that may not meet safety standards and insurance requirements. Furthermore, the drivers may be operating in a fashion which does not provide consumer protection and ensure public safety. If the public does feel they have a complaint about the service, vehicle or driver, they have no recourse except to contact the police or possible civil litigation.

As a result, staff recommend that a by-law be enacted to amend the Public Vehicle Licensing By-law 420-04, as amended, to require the licensing of medical transfer service vehicles, owners and drivers. It is further recommended that staff report back to the PVAC with amendments to the Public Vehicle Licensing By-law 420-04, as amended, to include the licensing of medical transfer vehicles, owners, and drivers; and, that staff consult with representatives of the medical transfer service industry on the proposed amendments.

FINANCIAL IMPACT: There is no financial impact to the City.

CONCLUSION:

Medical transfer services have been operating throughout the City of Mississauga without the benefit of regulation. The vehicles are not inspected to ensure that ministry safety standards are met and drivers have not been trained to ensure public safety and consumer protection. The transfer services operate for financial gain and are being paid by the patients, insurance companies and/or other institutions to transport passengers from one destination to another. The medical transfers operate in the same manner as an accessible taxicab except they operate on a flat rate fee. In order to instill public confidence, the medical transfer services must be licensed to ensure that the vehicles are safe; and, that the service owners and drivers have acceptable criminal record searches, safe driving records and adequate training to provide quality customer service.



Martin Powell, P. Eng.
Commissioner of Transportation and Works

Prepared By: Daryl Bell, Manager, Mobile Licensing Enforcement



Corporate Report

Clerk's Files

3
Public Vehicle Advisory Committee
JUN 09 2014

Originator's
Files

Public Vehicle Advisory Committee
MAY 14 2014

DATE: May 2, 2014

TO: Chair and Members of the Public Vehicle Advisory Committee
Meeting Date: May 12, 2014

FROM: Martin Powell, P. Eng.
Commissioner of Transportation and Works

SUBJECT: **Project Plan – Taxi Plate Issuance Model Review**

RECOMMENDATION: That the Public Vehicle Advisory Committee provide comments to staff on the draft project plan for the consultants to review the issuance model for taxi plates and accessible taxi plates as outlined in the report from the Commissioner of Transportation and Works, dated May 2, 2014 and entitled "Project Plan – Taxi Plate Issuance Model Review".

BACKGROUND: At its meeting of July 3, 2013 Council approved the following recommendation:

"GC-0466-2013

1. *That consideration be given to including \$100,000 for consulting services in the 2014 Budget for Regulatory Services to review the issuance model for taxi plates and accessible taxi plates.*
2. *That the existing model for the issuance of taxi plates, and related processes, as outlined in the Public Vehicle Licensing By-law 420-04, as amended, be used until such time as the consultant's final report and recommendations regarding the issuance of taxi plates and accessible taxi plates are approved by the Public Vehicle Advisory Committee and Council."*

Funding for the study was included in the 2014 operating budget for Regulatory Services, which was subsequently approved by Council at

its meeting of December 11, 2013. At its meeting of December 11th, Council also approved the following recommendation:

"PVAC-0029-2013

That the Public Vehicle Advisory Committee provide comments to staff on the draft scope of work for consulting services to review the issuance model for taxi plates and accessible taxi plates as outlined in the report from the Commissioner of Transportation and Works dated November 27, 2013 entitled 'Scope of Work for Consulting Services re Taxi Plate Issuance Model'."

Staff incorporated the comments of the Public Vehicle Advisory Committee (PVAC) into the scope of work for the study and Procurement Number FA.49.172-14, Request for Proposal for Consulting Services for Taxi Plate Issuance Model Review. The request for proposal for the study was subsequently issued on January 13, 2014 with a closing date of February 3, 2014. On March 6, 2014 the contract for the study was awarded to Hara Associates.

Hara Associates is a small firm of economists and management consultants specializing in the evaluation and design of public policy and regulations. The regulation of vehicles-for-hire has been, and continues to be, a major area of interest for the firm. In particular, Hara Associates specializes in:

- Audit, evaluation and review – reviewing the allocation of regulatory resources, as well as the effectiveness of legislation and regulations;
- Cost and rate setting – evaluating the fairness of current fares and developing methods for rate review;
- Licence numbers and issuance – determining number of licences needed to serve the public and developing efficient procedures for licence issue; and,
- Taxi demand modelling – determining objective statistical estimates of the number of taxicabs required to serve the community.

Hara Associates has been serving taxi and limousine regulators since 1987. Past clients include Los Angeles; Edmonton; Washington, D. C.; Halifax; Sudbury; Calgary; Kitchener-Waterloo; and, Ottawa-Carleton.

COMMENTS:

Hara Associates have developed a draft project plan for the taxi plate issuance model review. A copy of the draft project plan is attached to this report as Appendix 1. Representatives from Hara Associates will be in attendance at the PVAC meeting of May 12, 2014 to present the project plan and to respond to any questions.

It is recommended that the members of the Public Vehicle Advisory Committee review the draft project plan prepared by Hara Associates and provide their comments to staff on it.

FINANCIAL IMPACT:

Funding in the amount of \$100,000 has been included in the 2014 operating budget for Regulatory Services for consulting services to review the issuance model for taxi plates and accessible taxi plates.

CONCLUSION:

Funding for consulting services to review the issuance model for taxi plates and accessible taxi plates was included in the 2014 operating budget for Regulatory Services. An RFP was issued in early 2014 for this work and was awarded to Hara Associates. This report brings forward the draft project plan for this study for consideration by the PVAC.

ATTACHMENTS:

Appendix 1: Proposed Project Timeline for Taxi Plate Issuance Model Review



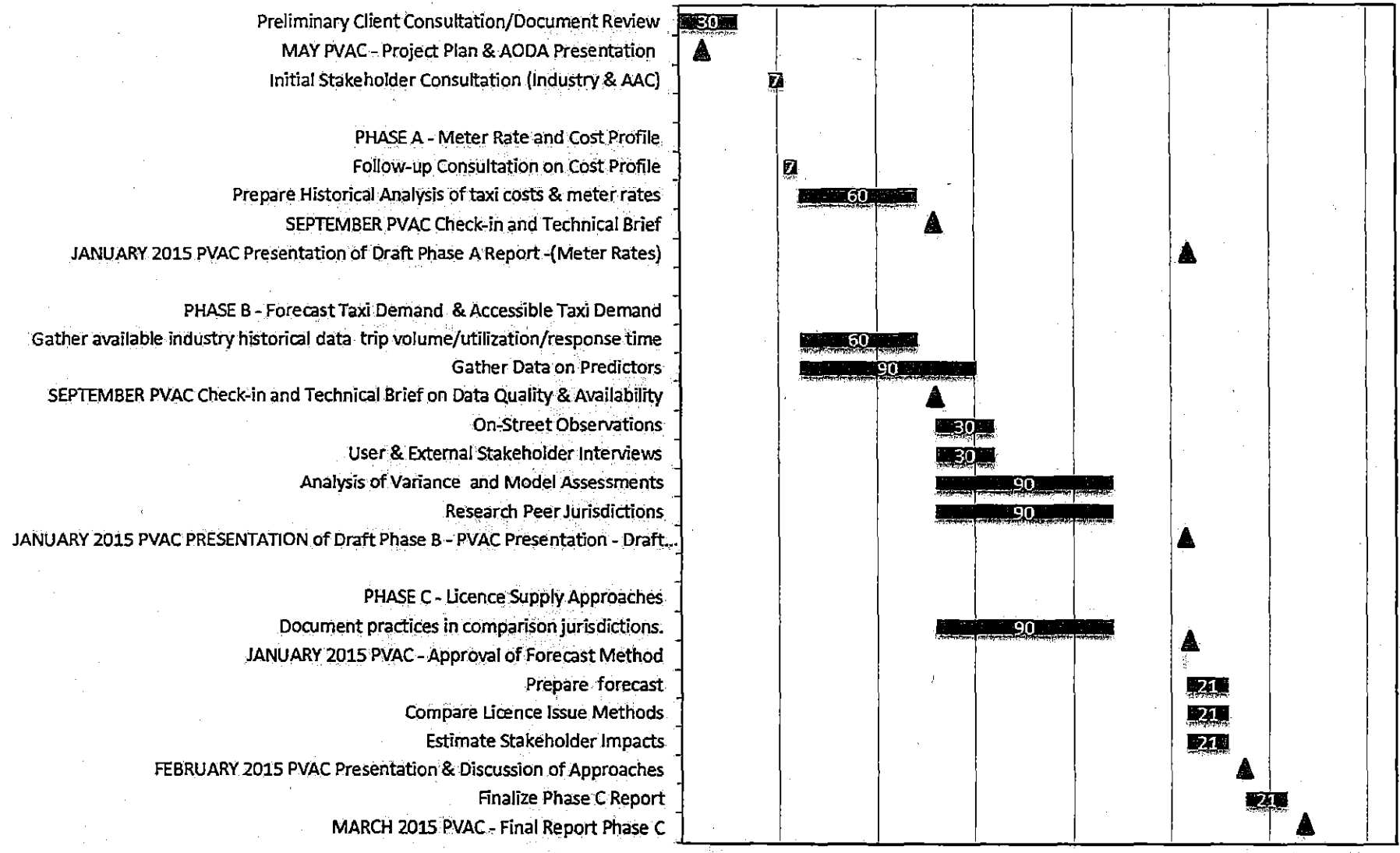
Martin Powell, P. Eng.,
Commissioner of Transportation and Works

Prepared By: Mickey Frost, Director of Enforcement

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Proposed Project Timeline - Taxi Plate Issuance Model Review

01-May 20-Jun 09-Aug 28-Sep 17-Nov 06-Jan 25-Feb 16-Apr



▲ = PVAC Meeting



Corporate Report

4

Public Vehicle Advisory Committee Clerk's Files Originator's Files	JUN 09 2014
Public Vehicle Advisory Committee	MAY 14 2014

DATE: May 2, 2014

TO: Chair and Members of the Public Vehicle Advisory Committee
Meeting Date: May 12, 2014

FROM: Martin Powell, P. Eng.
Commissioner of Transportation and Works

SUBJECT: **Review of the Tint-free Requirements in the Public Vehicle
Licensing By-law 420-04, as amended**

RECOMMENDATION: That the Public Vehicle Advisory Committee approve the requirement to maintain the existing tint-free provisions in the Public Vehicle Licensing By-law 420-04, as amended, as outlined in the report from the Commissioner of Transportation and Works, dated May 2, 2014 and entitled "Review of the Tint-free Requirements in the Public Vehicle Licensing By-law 420-04, as amended".

BACKGROUND: At the Public Vehicle Advisory Committee (PVAC) meeting of December 9, 2013 a deputation was received regarding a request to have tint added to a taxicab for medical reasons. The request was deferred and on April 8, 2014 two more deputations requesting tint were heard by the PVAC. The PVAC referred the request to staff and asked that a report be provided. Additionally, staff received complaints from Peel Regional Police (PRP) regarding public safety concerns for the occupants in tinted taxicabs. The tint-free requirements are for the safety of both the taxicab drivers and the passengers.

COMMENTS: Staff have reviewed the by-laws of Ottawa, Brampton, Oakville, Burlington, Toronto, Oshawa, Vaughan and Hamilton and found that the requirements of their by-laws range from tint-free windows to tint which does not exceed the factory-installed set limits.

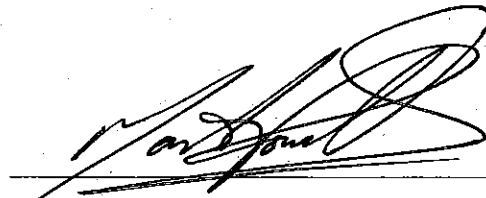
4a

Staff also reviewed with PRP their practice of addressing vehicle tint under the *Highway Traffic Act* (HTA). The HTA states that the windows to the right and left of the driver cannot be covered with any coating which obscures the view of the interior of the vehicle from the outside. PRP have indicated that they enforce the HTA tint requirements based on safety concerns. They base the test for enforcement on whether or not they can identify the number, age and gender of the occupants in the vehicle and they do not support tinting on public vehicles. Furthermore, PRP need to identify any risk to public safety in the vehicle. If they are not able to view the occupants then the tint is too dark and they proceed with charges under the HTA.

Staff's review of the Mississauga Public Vehicle Licensing By-law 420-04, as amended, found that the definition therein is based on the requirements of the HTA and the comments received from PRP. Staff are also reviewing the Tow Truck Licensing By-law 521-04, as amended, to ensure that it also meets the public safety and consumer protection requirements confirmed by PRP for public vehicle window tinting.

FINANCIAL IMPACT: No direct financial impact would be experienced by the Corporation of the City of Mississauga.

CONCLUSION: Staff found that the Public Vehicle Licensing By-law 420-04, as amended, has a definition of tint-free which is based on the requirements of the HTA. The individual schedules in the Public Vehicle Licensing By-law 420-04, as amended, indicate that tint-free windows and those that have factory tinted windows installed are permissible. The provisions of the by-law and the HTA are to ensure public safety. Staff recommend that the by-law remain as written to ensure the safety of the customers and the drivers.



Martin Powell, P. Eng.

Commissioner of Transportation and Works

Prepared By: Daryl Bell Manager, Mobile Licensing Enforcement

Public Vehicle Advisory Committee
JUN 09 2014

Stephanie Smith

Public Vehicle Advisory Committee
MAY 14 2014

From: Pat Saito
Sent: 2014/04/08 4:31 PM
To: Stephanie Smith; Angie Melo
Cc: Katie Mahoney; Angela DiLegge; Luisa Morrone
Subject: Action:: State of Taxi Service for Disabled in Mississauga - request item for agenda - ref. Cllr. Saito

Categories: Public Vehicle

Good afternoon Stephanie, Angie:
Further to the communication below, Councillor Saito would appreciate the matter being placed on future Public Vehicle Advisory and Accessibility Advisory Committees for review and discussion.

I am trying to take my father to Credit Valley Hospital Emergency. Yesterday, he broke his finger when he slipped from his wheel chair. At that time, he was scheduled on a tran-help for another trip, so we used the scheduled taxi (B&W taxi working as transhelp) to the emergency room. Coming back was a problem though and B&W taxi refused to provide service as they need 24 hours notice. Black taxi had the only taxi out of service and All Star taxi had nothing available, so coming back from emergency was not going to happen. Luckily, Mississauga Taxi understood our situation and helped.

Late yesterday night, we had to call a home visit doctor because my father's hand was swelling. Doctor did not like the situation and asked us to take him to Emergency in the morning. I tried to get a taxi from all taxi services and was having the same problem again. Black taxi's only taxi is out of service, All Star first said no earlier than 10:00am and now they say nothing available all day, Mississauga taxi has no service available all day. Blue and White Taxi cannot provide service until it is booked 24 hours in advance and they refused to try.

This kind of service to disabled is gross discrimination against disabled in city of Mississauga . May I request you to please help and look at the taxi service in Mississauga and help disabled in your ward to get some mobility.

Thank you kindly,
Michelle Stefancic
Administrative Assistant
Ward 9 Councillor Pat Saito

300 City Centre Drive
Mississauga, Ontario L5B 3C1
Telephone: 905-896-5900
Fax: 905-896-5863
pat.saito@mississauga.ca

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Check out Ward 9 events on [YouTube](#)



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Stephanie Smith

Subject: FW: Taxi Service

Dear Mr. Munim:

Thank you for your e-mail dated March 30, 2014 regarding the state of accessible taxi service for the disabled in Mississauga.

The current Public Vehicle Licensing By-law 420-04, as amended, provides that every applicant requesting an accessible taxicab licence plate must prove that the brokerage is financially stable with the ability to operate the business 24 hours a day, seven days a week. The by-law does not dictate the number of accessible taxicabs that must be maintained on the road at any given time. Enforcement staff are currently investigating the taxicab brokerages which are named in your e-mail to ensure that they operate 24 hours a day, every day in compliance with the by-law.

Enforcement staff are currently reviewing the by-law and the City of Mississauga has engaged the services of a consultant to review the taxicab plate issuance and accessible taxicab industry. The review is expected to be completed in the early part of 2015. In the interim, all concerns raised by the public along with any information provided from any individual who has experienced difficulties with the accessible taxicab industry, are being collected as part of the consultant's review and will assist in forming an accurate report. This report will form the framework for recommended changes, if required, to the Public Vehicle Licensing By-law 420-04, as amended.

I appreciate the frustration that you have experienced while dealing with the accessible taxicab industry. Please let me assure you staff are diligently working to ensure a better model for the future of the accessible taxicab industry.

Should you require further information regarding this Mobile Enforcement matter, please contact Mr. Daryl Bell, Manager of Mobile Licensing Enforcement, by telephone at (905) 615-3200, ext. 5573 or by e-mail at daryl.bell@mississauga.ca.

Once again, thank you for bringing your concerns to my attention.

Sincerely,

HAZEL McCALLION, C.M., LL.D.
MAYOR

cc: Councillor Patricia Saito, Ward 9
Martin Powell, Commissioner, Transportation and Works
Mickey Frost, Director, Enforcement Division
Daryl Bell, Manager, Mobile Licensing Enforcement

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May 16, 2014

Public Vehicle Advisory Committee
JUN 09 2014

City of Mississauga
300 City Centre Drive
Mississauga, Ont.

Attention: Nando Iannicca, Chairman, PVAC

Re: Ticketing procedures under the By-law

Dear Sir:

It has become apparent in recent months that the Bylaw as it stands now does not adequately represent the response to infractions that the industry has been accustomed to. In the past, Bylaw enforcement was generally divided into three sections; warnings, orders to comply, and the issuance of summons. This year, staff has instituted a policy which requires the issuance of summons for all offences, regardless of the degree of seriousness.

The result has been what many in the industry consider overreaction to minor problems, such as clean vehicles, recent minor body damage, worn equipment, etc.

It is our feeling that the Bylaw needs to be updated. We feel that there should be a graduated response to infractions that reflects the seriousness of the problem. Furthermore, we feel that there should be a clear delineation of these responses, so that both staff and industry members are fully aware of what staff's response will be.

We understand that the staff is currently working according the the rules, and they have no legal leeway in their response to Bylaw infractions. We would like to make it easier for them to respond to minor infractions in a fashion that makes it very clear that the Bylaw must be adhered to, while at the same time not causing undue costs in time and expense to industry members.

Could you please add to the next Agenda a request that we move forward on changes to the Bylaw in this area.

Yours truly,

Mark Sexsmith, Taxi Owner #411

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Stephanie Smith

From: MARK SEXSMITH <
Sent: 2014/05/27 9:41 AM
To: Stephanie Smith
Subject: Letter for PVAC meeting June 9, 2014

Public Vehicle Advisory Committee
JUN 09 2014

Categories: Public Vehicle

June 27, 2014

The City of Mississauga
300 City Centre Dr.
Mississauga, ON, L5B 3C1

Attention: Chairman Nando Innicca

Re: Priority List Eligibility

Dear Sir:

Members of the taxi industry have brought to my attention a situation that I feel needs to be addressed.

A driver on the Priority List who is past the age of sixty-five years, and who has been on the List for many years, loses his position if he retires and stops driving.

It is our feeling that this situation needs to be examined with a view to allowing a retiring driver to remain on the List if some acceptable criteria of number of years on the list are met.

Could you please put this on the Agenda for the next PVAC meeting.

Yours truly,

Gurvel Singh, President, All Star Taxi

Public Vehicle Advisory Committee 2014 Action List

Issue	Last Discussed on	Who	Status
Accessible plates	September 11, 2012	Enforcement Office	In progress - Subcommittee meeting on April 29, 2013 - Subcommittee meeting on May 13, 2013 - Public meeting on June 11, 2013
Term of plate leases coincide with vehicle year limit	September 11, 2012	Enforcement Office	Completed
Mobile taxi application	September 11, 2012	Enforcement Office	Completed
Airport taxi's – Stickers on windshields	September 11, 2012	Enforcement Office	Completed
Advance payment in evenings	September 11, 2012	Enforcement Office	Completed
Hotel Shuttles	April 29, 2013	Enforcement Office	Completed
Regulations of DADD drivers	October 15, 2013	Enforcement Office	To be discussed at the June 9, 2014 meeting
Public Meetings – Licensing of medical transfers and shuttle service vehicles.	October 15, 2013	Enforcement Office	To be discussed at the June 9, 2014 meeting
Need for taxi stands	October 15, 2013	Enforcement Office	Completed
2010 and 2012 Taxicab Plate Issuance	February 4, 2014	Enforcement Office	In progress

Public Vehicle Advisory Committee
 JUN 09 2014