Revised January 13, 2015



MINUTES

TRANSPORTATION COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA www.mississauga.ca

WEDNESDAY, DECEMBER 3, 2014 – 9:02 A.M.

COUNCIL CHAMBER – 2nd FLOOR – CIVIC CENTRE 300 CITY CENTRE DRIVE, MISSISSAUGA, ONTARIO, L5B 3C1

PRESENT:	Mayor Bonnie Crombie	
	Councillor Jim Tovey	Ward 1(Chair)
	Councillor Karen Ras	Ward 2
	Councillor Chris Fonseca	Ward 3
	Councillor Frank Dale	Ward 4
	Councillor Carolyn Parrish	Ward 5
	Councillor Ron Starr	Ward 6
	Councillor Nando Iannicca	Ward 7
	Councillor Matt Mahoney	Ward 8
	Councillor Pat Saito	Ward 9
	Councillor Sue McFadden	Ward 10
	Councillor George Carlson	Ward 11
STAFE	Janice Baker, City Manager and Chief	Administrative Officer

STAFF: Janice Baker, City Manager and Chief Administrative Officer
Gary Kent, Commissioner of Corporate Services and Chief
Financial Officer
Paul Mitcham, Commissioner of Community Services
Martin Powell, Commissioner of Transportation and Works
Ed Sajecki, Commissioner of Planning and Building
Wendy Law, Deputy City Solicitor, Legal Services
Crystal Greer, Directive of Legislative Services and City Clerk
Diana Rusnov, Manager of Legislative Services and Deputy Clerk
Carmela Radice, Legislative Coordinator, Legislative Services
Division

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CALL TO ORDER – 9:02 A.M.

APPROVAL OF THE AGENDA

DECLARATIONS OF CONFLICT OF INTEREST

PRESENTATIONS - Nil

DEPUTATIONS

A. Item 1 Mary-Lou Johnston, Manager, Business Development

Mary-Lou Johnston, Manager, Business Development spoke to the proposed MiWay Customer Service Strategy. She outlined MiWay's mission and that the Canadian Urban Transit Association (CUTA) Vision 2040 is focusing on customers and training employees.

Councillor Saito inquired if the plan includes increasing employee input and engagement and if the City can use existing employees as part of the five year plan to maintain ongoing good customer service. Ms. Johnston noted that the Customer Service Strategy includes input from existing employees.

Martin Powell, Commissioner, Transportation and Works indicated that some of those answers can be explained through the MiWay 5 Plan. Councillor Saito asked Mr. Powell for clarification on why we are not able to use existing staff to provide customer service training for staff instead of a hiring a consultant and to bring back more information on this.

Mayor Crombie inquired if customer service training is provided to employees when they are hired, how the proposed training would differ from current training and the estimated cost of training employees. Ms. Johnston noted that customers are more demanding and that there has never been a fulsome customer service program delivering a consistent message. Mr. Powell spoke to existing training for drivers and noted that staff would bring a report back regarding the cost for training employees.

RECOMMENDATION

TC-0176-2014

That the deputation by Mary-Lou Johnston, Manager, Business Development with respect to the MiWay Customer Service Strategy – 2015 be received for information.

<u>Approved</u> (Mayor Crombie) Recommendation TC-0176-2014 - 2 -

B. Item 2 Andy Harvey, Director, Engineering and Construction and Helen Noehammer, Director, Transportation & Infrastructure Planning

Andy Harvey, Director, Engineering and Construction provided an overview of Rapid Transit in Mississauga. He spoke to the importance of goods movement, traffic patterns, partnerships with the City of Brampton and Metrolinx, GO Transit, BRT Networks, the Mississauga Transitway, the Hurontario-Main Street corridor, Presto Cards, Transportation Demand Management programs, the Dundas Road connections, the Lakeshore Road Corridor and Regional Express Rail. Mr. Harvey outlined Mississauga's priorities to include; Hurontario-Main LRT, Downtown Transitway (missing link), the Regional Express Rail and the need for advocacy.

Councillor Saito spoke to the importance of the Metrolinx's 407 Transitway plan, the need for all day GO service including the Milton GO line and stressed the need for a North/West relief line. She further noted that the Regional Express Rail initiative was not mentioned in the report and would like more information brought back. Martin Powell, Commissioner, Transportation and Works outlined that this report was focusing on the higher order projects, the Federal Government and noted that more information would be brought back to a future Committee meeting. Janice Baker, City Manager noted that Metrolinx's Regional Express Rail is their number one priority and that the City would receive better indication on their priorities in the 2015 Federal budget.

Councillor Parrish enquired how much money the City put into the Mississauga Transitway. Ms. Baker spoke to the funding formula and future Provincial funding for the Hurontario-Main LRT. Ms. Parrish spoke to the local cost of gridlock, that the City of Mississauga is currently missing a main transit connection from Kipling Station to Square One, residents deserving a subway and that businesses in Ward 5 along Hurontario Street do not want the proposed LRT. Councillor Parrish further spoke to a subway being offered to the City of Mississauga free of charge in the early 1980's and requested staff to bring that report back and for staff to update the report to include how many people go in and out of Mississauga, how many people work in Mississauga from the City of Toronto.

Concillor Dale spoke to a subway being offered to the City of Mississauga at no cost to Sherway Gardens. He further spoke to the need for higher level of transit in the Downtown core and funding options.

Councillor Fonseca spoke to many transit priorities in the City of Mississauga, movement of goods and people, the need to request for funding, pervious regional strategy meetings to connect the GTA and requested that any future Metrolinx meetings should include residents and businesses in the City of Mississauga. She further spoke to the Mississauga Transitway Stations currently opened and requested that another open house be held in the Spring to receive feedback from customers. Mr. Powell noted that staff would look into holding another open house.

Mayor Crombie spoke to the matter and disused best transit options for the City. She enquired why Metrolinx cannot fund the Lakeshore Road Study. Mr. Powell noted that staff could go back and talk to Merrolinx's however; the Lakeshore corridor may not be entirely in their Plan

Councillor Iannicca spoke to imperial data on density, future densification in the downtown core, that the City of Mississauga cannot sustain a subway in the downtown core and the need for the Hurontario-Main LRT.

Councillor Carlson spoke to multimodal transportation options, the need for all day GO services, the proposed LRT, the need to focus on the East/West corridors of the City and agreed that the report regarding a subway in Mississauga be brought forward to the Committee.

Councillor Starr spoke to funding challenges, a national transportation strategy, interior ward boundaries transit challenges, transit rider usage, the cost of getting potential transit riders out of their cars and cost effectiveness.

Councillor Saito spoke to growth and density, the need to provide long-term transportation services, signalized traffic lights and that the City of Brampton currently has dedicated bus lanes.

Councillor Ras questioned how the City is going to deal with the operation cost of operating the LRT and the need for a regional approach to transit. She commented to staff that the \$1.5million budget request for the Master Plan preparation was not included in the Corporate Report. Councillor Ras further challenged Members of Council and the Leadership Team to take transit for one week.

RECOMMENDATION

That the deputation by Andy Harvey, Director, Engineering and Construction and Helen Noehammer, Director, Transportation & Infrastructure Planning with respect to Rapid Transit in Mississauga be received for information.

<u>Approved</u> (Councillor Carlson) Recommendation TC-0177-2014

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MATTERS CONSIDERED

1. MiWay Customer Service Strategy – 2015

Corporate Report dated October 24, 2014 from the Commissioner of Transportation and Works with respect to the MiWay Customer Service Strategy 2015.

RECOMMENDATION

That the report entitled "MiWay Customer Service Strategy" dated October 24, 2014 from the Commissioner of Transportation and Works be received for information.

<u>Approved</u> (Mayor Crombie) Recommendation TC-0178-2014

2. <u>Rapid Transit in Mississauga</u>

Corporate Report dated November 19, 2014 from the Commissioner of Transportation and Works with respect to rapid transit in Mississauga.

RECOMMENDATION

- That the Hurontario-Main Light Rail Transit project, the completion of the downtown* portion of the Mississauga Transitway and Metrolinx's Regional Express Rail initiative for the Lakeshore, Milton and Kitchener GO Transit Lines be identified as the City of Mississauga's Priority Rapid Transit Projects.
- 2. That a copy of this report be forwarded to Metrolinx for information.

<u>Approved</u> (Councillor Iannicca) Recommendation TC-0179-2014

*Amended to correct a typographical error. The word 'downtown' was omitted in recommendation TC-0179-2014 but was included in the recommendation moved at the Committee.

3. <u>Mobility Pricing</u>

Corporate Report dated November 10, 2014 from the Commissioner of Transportation and Works with respect to mobility pricing.

(3)

RECOMMENDATION

That the report entitled "Mobility Pricing" dated November 10, 2014 from the Commissioner of Transportation and Works, be received for information.

<u>Approved</u> (Councillor Starr) Recommendation TC-0180-2014

4. <u>All-way Stop Control - Edenwood Drive at Patrick Crescent (north intersection) (Ward 9)</u>

Corporate Report dated November 14, 2014 from the Commissioner of Transportation and Works with respect to an all-way stop control - Edenwood Drive at Patrick Crescent (north intersection).

Councillor Saito noted that she would meet with staff to complete a survey on this intersection. She further spoke to the number of collisions in the area, pedestrian and automotive traffic and requested that the recommendation be amended to implement an all-way control stop.

RECOMMENDATION

That an all-way stop control be implemented at the north intersection of Edenwood Drive and that the location be determined resulting from input from staff, the Ward Councillor and the community.

<u>Approved</u> (Councillor Saito) Recommendation TC-0181-2014

ADVISORY COMMITTEE REPORTS - Nil

OTHER BUSINESS/ANNOUNCEMENTS

Councillor Saito inquired about the status of the Active Transportation Committee. Mayor Crombie requested the report be brought to the next Governance Committee meeting.

<u>CLOSED SESSION</u> – Nil (Pursuant to Subsection 239 (2) of the Municipal Act, 2001)

ADJOURNMENT - 10:53 A.M. (Councillor Iannicca)