



AGENDA

TOWING INDUSTRY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA

TUESDAY, MAY 6, 2014 - 9:00 A.M.

COMMITTEE ROOM A

SECOND FLOOR, CIVIC CENTRE

300 CITY CENTRE DRIVE, MISSISSAUGA, ONTARIO, L5B 3C1

www.mississauga.ca

Members

Councillor Ron Starr, Ward 6 (**Chair**)

John C. Lyons, Citizen Member (**Vice Chair**)

Councillor Nando Iannicca, Ward 7

Mark Bell, Citizen Member

Daniel Ghanime, Citizen Member

Tullio (Tony) Pento, Citizen Member

Armando Tallarico, Citizen Member

Daniel R. Wallace, Citizen Member

Contact: Stephanie Smith, Legislative Coordinator
Office of the City Clerk 905-615-3200 ext. 3795 Fax 905-615-4181
Stephanie.Smith@mississauga.ca

CALL TO ORDERAPPROVAL OF AGENDADECLARATIONS OF CONFLICT OF INTERESTPRESENTATIONS/DEPUTATIONSMATTERS TO BE CONSIDERED1. Minutes of Previous Meeting

Towing Industry Advisory Committee meeting minutes from April 15, 2014.

RECOMMEND APPROVAL2. By-law to Prohibit Solicitation at an Accident Scene for all Non-Tow Truck Related Persons

Corporate report dated April 24, 2014 from the Commissioner of Transportation and Works with respect to a by-law to prohibit solicitation at an accident scene for all non-tow truck related Persons.

RECOMMENDATION

1. That the report from the Commissioner of Transportation and Works, dated April 24, 2014 and entitled "By-law to Prohibit Solicitation at an Accident Scene for all Non-Tow Truck Related Persons" be received.
2. That staff incorporate comments received from the Towing Industry Advisory Committee into a report to be considered by General Committee for the recommended drafting of an accident scene solicitation by-law.
3. Amendments to the Tow Truck Licensing By-law 521-04, as amended, for the Training of Tow Truck Drivers

Corporate report dated April 24, 2014 from the Commissioner of Transportation and Works with respect to amendments to the tow truck licensing by-law 521-04, as amended, for the training of tow truck drivers.

(3)

RECOMMENDATION

1. That the report from the Commissioner of Transportation and Works, dated April 24, 2014, and entitled "Amendments to the Tow Truck Licensing By-law 521-04, as amended, for the Training of Tow Truck Drivers" be received for information.
2. That staff incorporate comments received from the Towing Industry Advisory Committee and prepare a report to be considered by General Committee on the recommended changes to the requirements for the training of tow truck drivers.

4. Recommendation to Request Permission from the Attorney General's Office to Increase Set Fines Related to the Towing Industry

Corporate report dated April 28, 2014 from the Commissioner of Transportation and Works with respect to a request for permission from the Attorney General's Office to increase set fines related to the towing industry.

RECOMMENDATION

1. That the report from the Commissioner, Transportation and Works, dated April 28, 2014, and entitled "Recommendation to Request Permission from the Attorney General's Office to Increase Set Fines Related to the Towing Industry" be received for information.
2. That staff incorporate comments received from the Towing Industry Advisory Committee and prepare a report to be considered by General Committee on the recommended increases to set fines related to the tow truck industry.

5. Towing Industry Advisory Committee Action List

Action list of the Towing Industry Advisory Committee meeting held on April 15, 2014 provided to the Committee to provide an update on the status of initiatives raised at prior meetings.

RECOMMEND RECEIPT

OTHER BUSINESS

DATE OF NEXT MEETING – At the call of the Chair

ADJOURNMENT

MAY 06 2014



MINUTES

TOWING INDUSTRY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA

TUESDAY, APRIL 15, 2014 - 9:09 A.M.

COUNCIL CHAMBER

SECOND FLOOR, CIVIC CENTRE

300 CITY CENTRE DRIVE, MISSISSAUGA, ONTARIO, L5B 3C1

www.mississauga.ca

Members Present: Councillor Ron Starr, Ward 6 (**Chair**)
Councillor Nando Iannicca, Ward 7
Mark Bell (Citizen Member)
Daniel Ghanime (Citizen Member)
Tullio (Tony) Pento (Citizen Member)

Members Absent: John C. Lyons (Citizen Member) (**Vice Chair**)
Armando Tallarico (Citizen Member)
Daniel R. Wallace (Citizen Member)

Staff Present: Doug Meehan, Acting Director, Enforcement
Daryl Bell, Manager, Mobile Licensing Enforcement
Stephanie Smith, Legislative Coordinator, Office of the
City Clerk

CALL TO ORDER – 9:09 A.M.

APPROVAL OF AGENDA

DECLARATIONS OF CONFLICT OF INTEREST - Nil

PRESENTATIONS/DEPUTATIONS - Nil

MATTERS CONSIDERED

1. Minutes of Previous Meeting

Towing Industry Advisory Committee meeting minutes from February 11, 2014.

Approved – (Councillor Iannicca)

2. A Report to Identify Towing and Storage Practices of Mississauga and other Municipalities that Regulate Towing and Storage

Members of the Towing Industry Advisory Committee reviewed the Corporate Report dated March 19, 2014 from the Commissioner of Transportation and Works with respect to identifying towing and storage practices of Mississauga and other municipalities that regulate towing and storage.

Councillor Starr enquired if there are any accident statistics from 2010 – 2013. Daryl Bell, Manager, Mobile Licensing Enforcement noted that the Peel Regional Police (PRP) do not have stats prior to 2013.

RECOMMENDATION

That the report from the Commissioner of Transportation and Works, dated March 19, 2014, entitled “A Report to Identify Towing and Storage Practices of Mississauga and other Municipalities that Regulate Towing and Storage”, be received for information.

Received (Councillor Iannicca)

Recommendation TIAC-0004-2014

3. Two Tier Tow Truck Licensing System

No discussion took place.

RECOMMENDATION

That the letter dated April 15, 2014 from Elliott Silverstein, Manager, Government Relations, CAA regarding the two tier tow truck licensing system be received.

Received (Councillor Iannicca)

Recommendation TIAC-0005-2014

4. Set Tow Truck Fines for Equipment on Trucks and at Accident Scenes

Daryl Bell, Manager, Mobile Licensing Enforcement provided a verbal update regarding set tow truck fines for missing equipment on trucks and at accident scenes. He noted that from 2013 – 2014, 161 charges were laid against tow truck drivers regarding missing equipment. Mr. Bell spoke to reviewing the set fine amount and that a report would be brought back to the Committee.

Councillor Starr enquired about other municipalities set fine amounts. Mr. Bell noted that currently they do not have other municipalities set fine amounts as they have not been provided to staff upon request.

5. Consultation On Oversight of the Towing Industry and Vehicle Storage Issues

Daryl Bell, Manager, Mobile Licensing Enforcement discussed the email dated April 1, 2014 regarding consultation on oversight of the towing industry and vehicle storage issues. He spoke to a teleconference with Provincial Staff and noted that the Province would consider municipalities that have strict by-laws to choose to remain in the business with government legislation. He noted that a Corporate Report is going to the General Committee on April 16, 2014.

Councillor Starr reminded members of the Towing Industry Advisory Committee (TIAC) and members of the towing industry to submit letters to the Province as the City's position is to maintain the industry as currently operated.

6. Towing Industry Advisory Committee Action List

Members of the Towing Industry Advisory Committee meeting reviewed the action list as presented.

RECOMMENDATION

That the action list of the Towing Industry Advisory Committee meeting held on April 15, 2014 provided to the Committee to update on the status of initiatives raised at prior meetings be received.

Received (Councillor Iannicca)

Recommendation TIAC-0006-2014

OTHER BUSINESS

DATE OF NEXT MEETING – 9:00 a.m., Tuesday, May 6, 2014 – Committee Room A

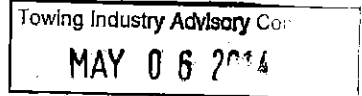
ADJOURNMENT – 9:26 A.M



Corporate Report

Clerk's Files

Originator's
Files



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DATE: April 24, 2014

TO: Chair and Members of the Towing Industry Advisory Committee
Meeting Date: May 6, 2014

FROM: Martin Powell, P. Eng.
Commissioner of Transportation and Works

SUBJECT: **By-law to Prohibit Solicitation at an Accident Scene for all
Non-Tow Truck Related Persons**

- RECOMMENDATION:**
1. That the report from the Commissioner of Transportation and Works, dated April 24, 2014 and entitled "By-law to Prohibit Solicitation at an Accident Scene for all Non-Tow Truck Related Persons" be received.
 2. That staff incorporate comments received from the Towing Industry Advisory Committee into a report to be considered by General Committee for the recommended drafting of an accident scene solicitation by-law.

BACKGROUND: Staff have concerns regarding the solicitous behaviour of various industry members at accident scenes. Individuals from industries such as auto body shops, car rental agencies and personal injury consultants take advantage of the stressful accident situation and attempt to coerce vulnerable people who are in a state of shock and confusion to sign agreements, contracts and work orders and to make otherwise rash decisions.

The Tow Truck Licensing By-law 521-04, as amended, has prohibitions for any solicitation, coercion or suggestion by a tow truck

driver at an accident scene. This section of the by-law gives officers the means to deal with tow truck drivers who have been attempting to solicit on behalf of various body shops, rental agencies, injury therapists and lawyers. The increased enforcement of the Tow Truck Licensing By-law 521-04, as amended, has resulted in an increase in the number of non-tow related private individuals who operate outside of the by-law and interfere at accident scenes. Mobile Licensing Enforcement staff receive complaints on a regular basis from stakeholders who are frustrated with the actions of these individuals. The stakeholders are left feeling further frustrated when informed that staff cannot offer any assistance with the complaints because the private individuals and their actions are not regulated by any City by-laws.

COMMENTS:

Staff have reviewed the practices of Oakville, Burlington, Hamilton, Milton, Brampton, Toronto and Vaughan. All of the aforementioned municipalities have by-laws which prohibit solicitation by tow truck owners and drivers. The cities of Toronto and Vaughan include in their by-laws a clause which prohibits any person from soliciting services on behalf of a tow truck driver or owner.

The City of Hamilton is the only municipality who has passed a stand-alone by-law restricting solicitation or conveyance of an offer of business services or goods to any driver or person involved in an accident or apparent accident scene. The Hamilton by-law also restricts any solicitation activity within 200 metres (656 feet) of the accident scene. The Mississauga Tow Truck Licensing By-law 521-04, as amended, has provisions to restrict solicitation at an accident scene by tow truck drivers and owners within a 200 metre (656 feet) radius. A stand-alone solicitation by-law would give staff and other enforcement agencies the tools required to manage and enforce unlicensed individuals who are circumventing the system and taking advantage of people in these vulnerable situations.

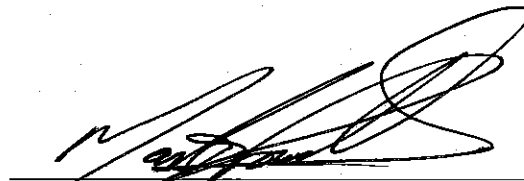
FINANCIAL IMPACT: No direct financial impact would be experienced by the City of Mississauga.

CONCLUSION: Staff have conducted a review of the surrounding municipalities

regarding concerns arising from solicitation practices at accident scenes and staff recommend the drafting of a by-law to prohibit solicitation at an accident scene for all non-tow truck related persons. It is further recommended that the by-law be modelled after the City of Hamilton Accident Scene Solicitation on Highways By-law (Appendix 1).

ATTACHMENTS:

Appendix 1: City of Hamilton By-law "A By-law to Prohibit Accident Scene Solicitation on Highways"



Martin Powell, P. Eng.

Commissioner of Transportation and Works

Prepared By: Daryl Bell, Manager, Mobile Licensing Enforcement

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Authority: Item 9, Economic Development
and Planning Committee
Report; 08-014 (PD02234(a))
CM: July 10, 2008

Bill No. 174

CITY OF HAMILTON

BY-LAW NO. 08-174

To Repeal and Replace By-Law No. 02-362, A By-law to Prohibit Accident Scene Solicitation on Highways

WHEREAS this By-law is enacted for the purposes of protecting the health and safety of all those involved in vehicle accidents, including emergency personnel, by keeping highways free of obstructions or other impediments in and around accident scenes; controlling the nuisance for all those using highways caused by obstructions or impediments in and around accident scenes; and, protecting consumers who are involved in vehicle accidents;

AND WHEREAS sections 8, 9 and 10 of the Municipal Act, 2001, S.O. 2001, c. 25, authorize the City of Hamilton to pass by-laws necessary or desirable for municipal purposes, and in particular paragraphs 5 through 8 of subsection 10(2) authorize by-laws respecting: the economic, social and environmental well-being of the municipality; the health, safety and well-being of persons; the provision of any service or thing that it considers necessary or desirable for the public; and the protection of persons and property, including consumer protection;

AND WHEREAS subsection 101(1) of the Municipal Act, 2001, S.O. 2001, c. 25, authorizes the City of Hamilton to provide for the removal and impounding or restraining and immobilizing of any vehicle, at the vehicle owner's expense, parked or left in contravention of this By-law and provides that subsection 170(15) of the Highway Traffic Act, R.S.O. 1990, c. H.8, applies;

AND WHEREAS section 425 of the Municipal Act, 2001, S.O. 2001, c. 25, provides that any person who contravenes any by-law of the City of Hamilton is guilty of an offence;

NOW THEREFORE the Council of the City of Hamilton enacts as follows:

1. In this By-law:

- (a) "business" means a business as defined in section 150 of the Municipal Act, 2001;

To Repeal and Replace By-Law No. 02-362,
A By-law to Prohibit Accident Scene Solicitation on Highways
Page 2 of 5

- (b) "City" means the municipality of the City of Hamilton or the geographic area of the City of Hamilton, as the context requires;
 - (c) "collision reporting centre" means a facility specified by a police service where a vehicle which has been involved in an accident may be taken and stored for the purpose of reporting such accident;
 - (d) "Council" means the council of the City of Hamilton;
 - (e) "emergency personnel" means the operator, driver, attendant, or other personnel of an ambulance, a fire department vehicle, a police service vehicle, public utility vehicle, a Ministry of Ontario emergency vehicle, or a vehicle operated by an officer appointed to carry out provisions of the Highway Traffic Act, the Public Vehicles Act, or the Environmental Protection Act while the officer is in the course of his or her employment;
 - (f) "highway" means a highway as defined in subsection 1(1) of the Municipal Act, 2001 and as provided for in section 26 of the Municipal Act, 2001, but does not include a King's Highway as defined in subsection 1(1) of the Highway Traffic Act;
 - (g) "motor vehicle" means a motor vehicle as defined in subsection 1(1) of the Highway Traffic Act;
 - (h) "tow truck" means a motor vehicle which is designed, modified or used for pulling, towing, carrying, or lifting other motor vehicles, be they damaged, disabled, abandoned, or otherwise, with or without the assistance or use of lifts, winches, dollies, trailers, or similar equipment;
 - (i) "towing services" means the provision or use of a tow truck including the assistance of the owner, operator, driver, or any passenger of a vehicle through the use of the equipment on or used in conjunction with the tow truck for the pulling, towing, carrying, or lifting of a motor vehicle at a place located within the City; and,
 - (j) "vehicle" means a vehicle as defined in subsection 1(1) of the Highway Traffic Act.
2. No person shall solicit or make or convey an offer of business services or goods to the driver or any other person involved in a vehicle accident or apparent accident while the person soliciting or making or conveying the offer of business services or goods is within 200 metres of,
- (a) the scene of the vehicle accident or apparent accident; or,

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To Repeal and Replace By-Law No. 02-362,
A By-law to Prohibit Accident Scene Solicitation on Highways
Page 3 of 5

- (b) a vehicle involved in the accident,
on a highway.
- 3. No person shall solicit or make or convey an offer of business services or goods to anyone going to or from or attending at a collision reporting centre to report a vehicle accident or apparent accident while the person soliciting or making or conveying the offer of business services or goods is within 200 metres of the premises of the collision reporting centre.
- 4. No person shall solicit the hiring of a tow truck or make or convey an offer of towing services while that person is within 200 metres of,
 - (a) the scene of a vehicle accident or apparent accident; or,
 - (b) a vehicle involved in an accident,
on a highway.
- 5. No person shall solicit the hiring of a tow truck or make or convey an offer of towing services to anyone going to or from or attending at a collision reporting centre to report a vehicle accident or apparent accident while the person soliciting or making or conveying the offer of towing services is within 200 metres of the premises of the collision reporting centre.
- 6. No person shall park, stop, or stand a tow truck on a highway within 200 metres of,
 - (a) the scene of a vehicle accident or apparent accident; or,
 - (b) a vehicle involved in an accident.
- 7. Section 2 of this By-law does not apply to business services or goods where the person is within 200 metres of the scene of an accident or a vehicle involved in an accident at the request of emergency personnel, a person engaged in highway maintenance, or a person involved in the accident.
- 8. Section 3 of this By-law does not apply to business services or goods where the person is within 200 metres of a collision reporting centre at the request of

To Repeal and Replace By-Law No. 02-362,
A By-law to Prohibit Accident Scene Solicitation on Highways
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emergency personnel, a person engaged in highway maintenance, or a person reporting the accident.

- 9. Sections 4 and 6 of this By-law do not apply to a person who is within 200 metres of the scene of an accident or a vehicle involved in accident at the request of emergency personnel, a person engaged in highway maintenance, or a person involved in the accident.
- 10. Section 5 of this By-law does not apply to a person who is within 200 metres of a collision reporting centre at the request of emergency personnel, a person engaged in highway maintenance, or a person reporting the accident.

Offence

- 11. Every person who fails to comply with this By-law is, upon conviction, guilty of an offence and is liable to a fine of not more than:
 - (a) \$5,000 for a first offence;
 - (b) \$25,000 for a second offence; or
 - (c) \$100,000 for a third or subsequent offence.

Power to remove vehicle

- 12. A police officer or a municipal law enforcement officer, upon discovery of any tow truck parked or standing in contravention of this By-law, may cause the tow truck to be moved or taken to and placed or stored in a suitable place and all costs and charges for the removal, care and storage of the tow truck, if any, are a lien upon the tow truck, which may be enforced in the manner provided by the Repair and Storage Liens Act.

Validity

- 13. If a court of competent jurisdiction declares any subsection, section or part of this By-law invalid, it is the intention of Council that the remainder of the By-law shall continue to be in force.

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To Repeal and Replace By-Law No. 02-362,
A By-law to Prohibit Accident Scene Solicitation on Highways
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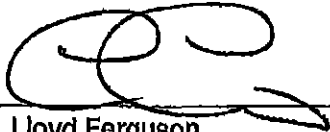
Title

14. This By-law may be referred to as the "Hamilton Highway Accident Non-Solicitation By-law".

Repeal

15. By-law No. 02-362 is hereby repealed.

PASSED and ENACTED this 10th day of July, 2008.



Lloyd Ferguson
Acting Mayor



Kevin C. Christenson
City Clerk



Corporate Report

Clerk's Files

Originator's
Files

Towing Industry Advisory Committee

MAY 06 2014

DATE: April 24, 2014

TO: Chair and Members of the Towing Industry Advisory Committee
Meeting Date: May 6, 2014

FROM: Martin Powell, P. Eng.
Commissioner of Transportation and Works

SUBJECT: **Amendments to the Tow Truck Licensing By-law 521-04, as amended, for the Training of Tow Truck Drivers**

- RECOMMENDATION:**
1. That the report from the Commissioner of Transportation and Works, dated April 24, 2014, and entitled "Amendments to the Tow Truck Licensing By-law 521-04, as amended, for the Training of Tow Truck Drivers" be received for information.
 2. That staff incorporate comments received from the Towing Industry Advisory Committee and prepare a report to be considered by General Committee on the recommended changes to the requirements for the training of tow truck drivers.

BACKGROUND: The members of the Towing Industry Advisory Committee have previously been advised by staff of a desire to develop a tow truck driver training course to be delivered by the training section of Mobile Licensing Enforcement. The training course would emulate the mandatory taxicab training which includes: Defensive Driving, By-law Orientation and Customer Sensitivity Training. In 2013 and in 2014 to-date, 242 complaints have been investigated by Mobile Licensing Enforcement staff for inappropriate tow truck driver

behaviour, unsafe towing practices and violations of the relevant by-laws. The results of the investigations found that the majority of concerns were a direct result of a lack of tow truck driver knowledge. The province prepared a report in the fall of 2013 which also identified a need for tow truck driver training to address the growing concerns raised by consumers and other stakeholders.

COMMENTS:

Staff reviewed other GTA municipalities and found that currently no municipality offers or requires any formal tow truck driver training. Furthermore, there is currently only one company in Ontario, Wreckmaster, which offers a towing and recovery safety course.

The City tow truck driver training will comprise of a four-day course covering: towing and recovery safety, by-law orientation, customer sensitivity and defensive driving. At the completion of the course, each driver will be required to pass an exam and obtain a minimum passing mark of 75% before a licence can be issued (and the driver classed as certified). Each driver will be required to renew their training/certification every three years to remain current with changes in the industry. The training program will ensure all tow truck drivers receive relevant training to ensure they are equipped with the knowledge required to be a licensed tow truck driver.

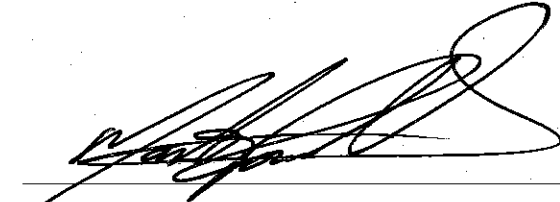
FINANCIAL IMPACT:

There will be no financial impact on the City as all course development and training costs will be recoverable through training fees.

CONCLUSION:

Staff recommend an amendment to the Tow Truck Licensing By-law 521-04, as amended, to include mandatory training for tow truck drivers. The four day training course/exam will cover towing safety, defensive driving, by-law orientation and customer/consumer sensitivity. The course will ensure that all members of the towing industry have been provided the required tools to ensure consumer protection and public safety.

Recertification requirements every three years will ensure that tow truck drivers' knowledge and abilities remain current and reflect changing trends in the industry.



Martin Powell, P. Eng.
Commissioner of Transportation and Works

Prepared By: Daryl Bell, Manager, Mobile Licensing Enforcement



Corporate Report

Clerk's Files

Originator's
Files

Towing Industry Advisory Committee

MAY 06 2014

4

DATE: April 28, 2014

TO: Chair and Members of the Towing Industry Advisory Committee
Meeting Date: May 6, 2014

FROM: Martin Powell, P. Eng.
Commissioner of Transportation and Works

SUBJECT: **Recommendation to Request Permission from the Attorney General's Office to Increase Set Fines Related to the Towing Industry.**

- RECOMMENDATION:**
1. That the report from the Commissioner, Transportation and Works, dated April 28, 2014, and entitled "Recommendation to Request Permission from the Attorney General's Office to Increase Set Fines Related to the Towing Industry" be received for information.
 2. That staff incorporate comments received from the Towing Industry Advisory Committee and prepare a report to be considered by General Committee on the recommended increases to set fines related to the tow truck industry.

BACKGROUND: Mobile Licensing Enforcement (MLE) staff and Peel Regional Police (PRP) have investigated numerous tow truck concerns regarding equipment and towing practices. In 2013, staff issued 156 charges and 200 Notices of Contravention (NOC) for equipment deficiencies and failing to produce relevant documents. Statistics were not available from PRP. The set fines for these types of offences are relatively low with a set fine of \$70 resulting in a total payable fine of \$90.

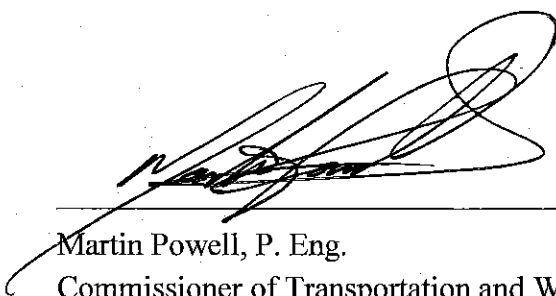
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COMMENTS: MLE staff reviewed the set fines for tow truck drivers and owners for Hamilton, Brampton and Toronto. The set fines in these municipalities range from \$100 to \$205. The low set fine of \$70 in Mississauga has resulted in tow truck drivers paying the fine with a view that it is a cost of doing business. It seems the fine is not substantial enough to result in the required appropriate corrective actions. A copy of the current set fines related to tow trucks is attached to this report as Appendix 1.

FINANCIAL IMPACT: No direct financial impact would be experienced by the Corporation of the City of Mississauga.

CONCLUSION: Staff are of the opinion that an increase in set fines will result in tow truck drivers understanding the seriousness of the offences and lead to improved corrective actions. Staff recommend that the City make application to the Attorney General's office for permission to increase the set fines to \$200.

ATTACHMENTS: Appendix 1: Mississauga Tow Truck Set Fines



Martin Powell, P. Eng.
Commissioner of Transportation and Works

Prepared By: Daryl Bell, Manager, Mobile Licensing Enforcement

**ENFORCEMENT DIVISION - MOBILE LICENSING ENFORCEMENT
CURRENT TOW TRUCK SET FINES**

| | Short Form Wording | Provision Creating or Defining Offence | Set Fine | Total Payable |
|----|---|--|----------|---------------|
| 1 | Fail to apply for replacement Owners Plate when Owners Plate is defaced/destroyed/lost | Section 2(2) | \$70.00 | \$90.00 |
| 2 | Fail to notify Licensing Section within seven days of any change in information | Section 17(1) | \$70.00 | \$90.00 |
| 3 | Fail to notify Licensing Section within seven days of change of name/business name | Section 17(2) | \$70.00 | \$90.00 |
| 4 | Refuse to deliver revoked/suspended Licence/Owner's Plate to Licence Manager | Section 24(2) | \$70.00 | \$90.00 |
| 5 | Fail to Produce Tow Truck Owner's Licence when requested | Section 27 | \$70.00 | \$90.00 |
| 6 | Fail to produce Tow Truck driver's Licence when requested | Section 27 | \$70.00 | \$90.00 |
| 7 | Fail to produce photograph card when requested | Section 27 | \$70.00 | \$90.00 |
| 8 | Fail to produce documents when requested | Section 27 | \$70.00 | \$90.00 |
| 9 | Fail to keep Tow Truck free from exterior body damage/well maintained exterior paint finish | Section 28(5) | \$70.00 | \$90.00 |
| 10 | Operate/permit to be operated a Tow Truck not equipped with one device for securing the steering wheel of Vehicle | Section 29(1)(c) | \$70.00 | \$90.00 |
| 11 | Operate/permit to be operated a Tow Truck not equipped with two dry chemical fire extinguishers having effective total rating equivalent to at least 4-B C/at least weighting 2.27 kg | Section 29(1)(d) | \$70.00 | \$90.00 |
| 12 | Operate/permit to be operated a Tow Truck not equipped with a minimum of two tow safety chains have minimum length of 2.7432 metres/each with links of at least 7.9375mm steel | Section 29(1)(e) | \$70.00 | \$90.00 |
| 13 | Operate/permit to be operated a Tow Truck not equipped with four (4) safety pylons | Section 29(1)(f) | \$70.00 | \$90.00 |
| 14 | Operate/permit to be operated a Tow Truck not equipped with an intermittent amber warning light system | Section 29(1)(g) | \$70.00 | \$90.00 |
| 15 | Operate/permit to be operated a Tow Truck not equipped with a broom | Section 29(1)(h) | \$70.00 | \$90.00 |
| 16 | Operate/permit to be operated a Tow Truck not equipped with shovel | Section 29(1)(i) | \$70.00 | \$90.00 |
| 17 | Operate/permit to be operated a Tow Truck not equipped with first aid kit | Section 29(1)(j) | \$70.00 | \$90.00 |
| 18 | Operate/permit to be operated a Tow Truck not equipped with crowbar/prybar at least 152.4 cm (60 inches) in length | Section 29(1)(k) | \$70.00 | \$90.00 |
| 19 | Operate/permit to be operated a Tow Truck not equipped with at least two wheel blocks | Section 29(1)(l) | \$70.00 | \$90.00 |
| 20 | Operate/permit to be operated a Tow Truck not equipped with flares/reflector kits | Section 29(1)(m) | \$70.00 | \$90.00 |
| 21 | Operate/permit to be operated a Tow Truck not equipped with wheel wrenches | Section 29(1)(n) | \$70.00 | \$90.00 |
| 22 | Operate/permit to be operated a Tow Truck not equipped with light bar for rear extension carrier | Section 29(1)(o) | \$70.00 | \$90.00 |
| 23 | Fail to clean up debris/fragments of glass/Vehicle parts/other materials from any highway/roadway | Section 30(2) | \$70.00 | \$90.00 |
| 24 | Fail to be properly dressed/neat/clean in personal appearance | Section 30(3) | \$70.00 | \$90.00 |
| 25 | Fail to make Permission to Tow a Vehicle Form available for inspection upon request | Section 30(4)(a) | \$70.00 | \$90.00 |
| 26 | Drive/act as Driver without first providing Licence Manager with letter of Owner's consent | Section 31(6) | \$70.00 | \$90.00 |
| 27 | Fail to notify Licence Manager when possession/control of Tow Truck given to another person | Section 33(1) | \$70.00 | \$90.00 |
| 28 | Fail to keep schedule of rates in Tow Truck | Section 33(5) | \$70.00 | \$90.00 |

Towing Industry Advisory Committee Action List- April 15, 2014

| Issue | Last Discussed on | Who | Status |
|---|-------------------|--------------------|---|
| Gross Vehicle Weight Rating (GVWR) | June 18, 2012 | Enforcement Office | COMPLETED |
| Dual-Wheel Trucks | June 18, 2012 | Enforcement Office | COMPLETED |
| Accident tow rate – amending flat rate | October 22, 2012 | Enforcement Office | COMPLETED |
| Compliance and enforcement of Licensed Vehicle Impound Facilities (VPF) | October 22, 2012 | Enforcement Office | COMPLETED |
| Bi-yearly Ontario Drivers Abstract and a Peel Regional Police criminal record search for all drivers | October 22, 2012 | Enforcement Office | COMPLETED |
| Any company applying for a Tow Truck Owner's License must also show proof of an approved Vehicle Impound Facility which is located within the boundaries of the City of Mississauga | June 18, 2012 | Enforcement Office | COMPLETED |
| Proof of insurance credentials | October 22, 2012 | Enforcement Office | COMPLETED |
| Drivers complete the following – criminal record search every 6 months, drivers abstract every 6 months, and WSIB | October 22, 2012 | Enforcement Office | COMPLETED |
| Towing Practices and Policies for the Peel Regional Police | June 18, 2012 | Enforcement Office | COMPLETED |
| Capping the Number of Tow Truck Licenses | February 28, 2012 | Enforcement Office | COMPLETED |
| Training/qualifications for drivers | December 10, 2012 | Enforcement Office | In progress |
| Central City pound facility | February 19, 2013 | Enforcement Office | Enforcement staff to report back |
| By-law review – Towing out of City boundaries | February 19, 2013 | Enforcement Office | Enforcement staff to report back |
| By-law review – WSIB/Insurance requirements | February 19, 2013 | Enforcement Office | Enforcement staff to report back |
| Auto clubs operating without owning a pound facility | April 15, 2014 | Enforcement Office | In progress |

Towing Industry Advisory Committee
 MAY 06 2014