



AGENDA

GENERAL COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA

www.mississauga.ca

WEDNESDAY, OCTOBER 2, 2013 – 9:00 A.M.

COUNCIL CHAMBER – 2nd FLOOR – CIVIC CENTRE
300 CITY CENTRE DRIVE, MISSISSAUGA, ONTARIO, L5B 3C1

Members

Mayor Hazel McCallion	
Councillor Jim Tovey	Ward 1
Councillor Pat Mullin	Ward 2
Councillor Chris Fonseca	Ward 3 (Chair)
Councillor Frank Dale	Ward 4
Councillor Bonnie Crombie	Ward 5
Councillor Ron Starr	Ward 6
Councillor Nando Iannicca	Ward 7
Councillor Katie Mahoney	Ward 8
Councillor Pat Saito	Ward 9
Councillor Sue McFadden	Ward 10
Councillor George Carlson	Ward 11

Contact:

Sacha Smith, Legislative Coordinator, Office of the City Clerk
905-615-3200 ext. 4516 / Fax 905-615-4181
sacha.smith@mississauga.ca

INDEX – GENERAL COMMITTEE – OCTOBER 2, 2013

CALL TO ORDER

DECLARATIONS OF CONFLICT OF INTEREST

APPROVAL OF THE AGENDA

PRESENTATIONS

DEPUTATIONS

- A. Item 1 Formal Bid Protest - Dan Mishra, Chairman and CEO, CSDC Enterprise Solutions and Eric David, Executive Vice President, CSDC Enterprise Solutions
- B. Manfred Vaegler, Ward 3 resident requesting an exemption to the Animal Care and Control By-law 98-04
- C. Chris Varcoe, President, Ryan Coburn, Vice President and Mark Train, Secretary, Mississauga Fire Fighters Association with respect to the Care Enough to Wear Pink Campaign in partnership with the Canadian Breast Cancer Foundation
- D. Catherine Soplet, resident with respect to Local Government Week, October 20-26, 2013

MATTERS TO BE CONSIDERED

- 1. Bidder Protest – CSDC Enterprise Solutions Request for Pre-Qualification and Expression of Interest (RFPQ&E) for E-Permitting Solution
- 2. Single Source Contract Award to High Five Ontario for High Five Accreditation Project

INFORMATION ITEMS

- 3. Canada Geese – Water Quality Issues

ADVISORY COMMITTEE REPORTS

Mississauga Accessibility Advisory Committee Report 2-2013 – September 23, 2013

Mississauga Celebration Square Events Committee Report 6-2013 – September 23, 2013

Museums of Mississauga Advisory Committee Report 4-2013 – September 23, 2013

COUNCILLORS' ENQUIRIES

OTHER BUSINESS/ANNOUNCEMENTS

CLOSED SESSION

(Pursuant to Subsection 239 (2) of the Municipal Act, 2001)

ADJOURNMENT

CALL TO ORDER

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MATTERS TO BE CONSIDERED

- 1. Bidder Protest – CSDC Enterprise Solutions Request for Pre-Qualification and Expression of Interest (RFPQ&E) for E-Permitting Solution

Corporate Report dated September 12, 2013 from the Commissioner of Corporate Services and Chief Financial Officer with respect to a bid protest from CSDC Enterprise Solutions.

RECOMMENDATION

- 1. That the report of the Commissioner of Corporate Services and Chief Financial Officer be received for information;
- 2. That only those bidders that meet the minimum requirements be pre-qualified in accordance with the City's Request for Pre-Qualification and Expression of Interest #FA.49.350-12 to bid on the supply of an e-Permitting Solution through Request for Proposals #FA.49.266-13.

2. Single Source Contract Award to High Five Ontario for High Five Accreditation Project

Corporate Report dated September 13, 2013 from the Commissioner of Community Services with respect to a Single Source Contract Award to High Five Ontario for High Five Accreditation Project.

RECOMMENDATION

1. That High Five Ontario be designated as the single source vendor of the High Five Accreditation Program for the period 2013 through to 2018;
2. That the Purchasing Agent be authorized to execute the appropriate forms of commitment to High Five Ontario in the estimated amount of \$188,000.00 which includes initial High Five Accreditation Project costs and annual membership fees for 5 years.
3. That the Purchasing Agent be authorized to amend commitments to include such other costs associated with maintaining High Five accreditation as may be required subject to budget approval.

INFORMATION ITEMS

3. Canada Geese – Water Quality Issues

At the request of Councillor Pat Mullin, Credit Valley Conservation report dated May 12, 2013 regarding Canada Geese – Water Quality Issues.

ADVISORY COMMITTEE REPORTS

Mississauga Accessibility Advisory Committee Report 2-2013 – September 23, 2013
(Recommendation AAC-0009-2013 to AAC-0023-2013)

Mississauga Celebration Square Events Committee Report 6-2013 – September 23, 2013
(Recommendation MCSEC-0020-2013 to MCSEC-0023-2013)

Museums of Mississauga Advisory Committee Report 4-2013 – September 23, 2013
(Recommendation MOMAC-0019-2013 to MOMAC-0025-2013)

COUNCILLORS' ENQUIRIES

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CLOSED SESSION

(Pursuant to Subsection 239 (2) of the Municipal Act, 2001)

ADJOURNMENT



Corporate Report

Clerk's Files

Originator's
Files

1.

DATE: September 12, 2013

TO: Chair and Members of General Committee
Meeting Date: October 2, 2013

General Committee

OCT 02 2013

FROM: Gary Kent
Commissioner of Corporate Services and Chief Financial Officer

SUBJECT: Bidder Protest – CSDC Enterprise Solutions
Request for Pre-Qualification and Expression of Interest
(RFPQ&E) for E-Permitting Solution
FA.49.350-12, FA.49.266-13

RECOMMENDATION:

1. That the report of the Commissioner of Corporate Services and Chief Financial Officer be received for information;
2. That only those bidders that meet the minimum requirements be pre-qualified in accordance with the City's Request for Pre-Qualification and Expression of Interest #FA.49.350-12 to bid on the supply of an e-Permitting Solution through Request for Proposals #FA.49.266-13.

**REPORT
HIGHLIGHTED:**

- A request for pre-qualifications and expression of interest (RFPQ&E) was issued by the City for an e-Permitting Solution.
- The purpose of the RFPQ&E was to pre-qualify vendors who had demonstrated experience in implementing e-Permitting Solutions acceptable to the City.
- Two of the minimum mandatory requirements for the RFPQ&E were that the system had to be a proven commercially available off the shelf (COTS) solution and the system could not replace or duplicate data from MAX.

- CSDC Enterprise Solutions did not meet the minimum mandatory requirements and have appealed the staff decision to General Committee under the Bid Award and Bid Protest Policy and Procedure 03-06-08. Bidders appealing to General Committee must limit their discussion with the members to those issues which have been raised, and which staff have had an opportunity to investigate and formally respond to.
- Staff have met with CSDC on several occasions since the RFPQ&E closed, including a product demonstration by CSDC on June 13, 2013.
- Staff completed reference checks.
- Staff have thoroughly reviewed all available information and provided CSDC with every opportunity to show staff that they meet the minimum requirements specified in the RFPQ&E. This has added seven months to the project.
- Based upon the responses received from CSDC and the reference checks CSDC does not meet the minimum requirements specified in the RFPQ&E.
- CSDC should not be pre-qualified and should not be eligible to bid on RFP #FA.49.266-13.

BACKGROUND:

In December 2012 the City issued a request for pre-qualification and expression of interest (RFPQ&E) for an e-Permitting Solution for the Planning and Building Department. Five expressions of interest were received from the following companies:

- Avolve Software Corporation
- SIRE Technologies (Hyland Software)
- EnerGov Solutions
- Integrated Digital Technologies
- CSDC Enterprise Solutions

The City utilizes its proprietary MAX software to store information on its building permits and development applications. Each year, an average of 3,500 building permit applications and 500 development applications are received at the 3rd floor counter in the Civic Centre. The City offers several on-line services which include: View Application Status, Entry of Textual Conditions for Development Applications by external agencies, view property information,

schedule inspections, purchase compliance letters and purchase portable sign permits. The purpose of the e-permitting project is to enhance these services by creating a paperless plan review and submission system with a complete bi-directional integration with MAX on a real time basis with no data replication. The high-level project scope as outlined in the RFPQ&E is shown in Appendix 1.

MAX is the primary application used for Land Development Services and is the main repository for property and addressing information for the City. Internal systems including Elections, Infor (Asset Management System), Parking Enforcement System, Notification Mailing List and Chameleon have developed interfaces with MAX to obtain the most current property and addressing information. MAX is integrated with the Geographic Information System (GIS) and has a complete bi-directional integration with the mapping fabric. Online ePlanning & Building services integrate with MAX on a real-time basis with no data replication to provide 24x7 services to our customers including residents, builders, developers, etc. The MAX application is being kept current in terms of the technology platform and incorporating legislative changes to ensure that it continues to meet the business needs for Land Development Services. System upgrades continue to occur every 2 to 3 years, with the next upgrade scheduled later in 2013/2014. Initially, MAX was developed as a client-server application; in 2010, MAX was upgraded to the latest Oracle platform and is now a web-based application. Legislative changes as may be prescribed by City Council, Ministry of Housing and other regulating authorities are incorporated into MAX in a timely manner. Notable examples of legislative changes implemented in MAX include changes required to Building Permit process as a result of Bill 124 in 2005; new Zoning By-law (0225-2007) passed by City Council in 2007 that impacted zoning on all City properties; TSSA O Reg 440 -08 (2012) that required notifying Propane Operators of the submission of an application for a Rezoning, Official Plan Amendments and Committee of Adjustment where the subject property falls within the predefined hazard radius for the propane facility. The City has no plans to replace MAX at this time as it continues to be a viable and cost effective solution.

On February 7, 2013, February 13, 2013 and March 4, 2013, EnerGov Solutions, Integrated Digital Technologies and CSDC respectively

were provided with written notice that they did not pre-qualify and would not be short-listed. Avolve and SIRE were advised on March 15, 2013 that they met the pre-qualification criteria and would be short-listed and asked to bid in a forthcoming Request for Proposal (RFP).

On March 12, 2013 an e-mail (Appendix 2) was received from CSDC indicating that it was registering a formal bid protest. Their comments indicated that they believed their proposed solution met the City's requirements in the RFPQ&E, that they could demonstrate this to the City, that they have implemented other similar systems across North America including Toronto, and that the City did not understand what their solution offered.

The Manager of Materiel Management met with CSDC on April 1, 2013 in accordance with Corporate Policy and Procedure 03-06-08 Bid Awards and Bid Protests to discuss CSDC's concerns. Staff subsequently discussed the points raised by CSDC and determined that CSDC's proposed solution did not meet the City's business needs. Written notice to CSDC was sent out on April 15, 2013 advising CSDC that the CSDC solution did not meet the minimum requirements specified in the RFPQ&E, that the CSDC solution was not the best fit for the City's needs and that no further consideration would be given to CSDC related to this procurement.

CSDC responded on May 21, 2013 with a letter dated May 7, 2013 indicating that it was formally protesting the City's decision not to pre-qualify and short-list CSDC. The concerns identified in the letter (Appendix 3) were: CSDC has successfully implemented end-to-end land management systems across North America, that the City had not seen a demonstration by CSDC but had done so for other bidders prior to the RFPQ&E and was therefore biased and that the City was not acting in an open, transparent and ethical manner. CSDC requested that the RFPQ&E be cancelled and reissued, that CSDC be given an equal and fair opportunity to submit a bid and that CSDC be allowed to provide a presentation of their solution to staff.

Staff agreed to meet with CSDC on June 13, 2013 for a demonstration by CSDC of their solution. After review by staff of the demonstration and reference checking with two of the municipalities mentioned in

the demonstration; City of Toronto and Orange County Florida, staff determined that CSDC could not demonstrate their experience in implementing a solution that meets the requirements set out in the RFPQ&E. On August 21, 2013 CSDC were notified by e-mail that there was no change in the City's position and that they were still precluded from responding to the final RFP.

On August 22, 2013 CSDC again requested the City to open bidding to "all reasonably competent vendors" and provided a press release on some electronic service delivery work they had done for City of Toronto. On August 22, 2013 CSDC e-mailed back to the City that they wished to commence a formal protest and on August 29 and 30, 2013 the City received clarification on the areas of concern that CSDC had (Appendix 4 and 5).

COMMENTS:

Prior to the commencement of the procurement process, staff conducted a fit analysis for the e-Permitting Solution to determine if existing applications already in use by the City could meet the City's needs. It was found that no internal application could meet the complete requirements for an end-to-end solution. This review included CSDC's AMANDA system which has been in use by the City's Enforcement Division for the past 13-14 years for mobile (vehicle) licensing and business licensing.

Once it became apparent that the City would need to procure software, a procurement strategy was developed based upon a multi-step process. The first step involved a vendor and product qualification process established through a request for pre-qualification and expression of interest (RFPQ&E). Two minimum requirements were specified in the RFPQ&E document:

- The system had to be a proven commercially available off the shelf (COTS) solution.
- The system could not replace or duplicate data from MAX.

After the submissions from the five vendors to the RFPQ&E were evaluated, staff determined that two vendors met these minimum requirements. The two vendors have been asked to submit proposals with a planned closing date for the RFP later in October.

CSDC in their e-mail to the Office of the City Clerk dated August 29, 2013 (Appendix 4) and formal protest letter dated August 30, 2013 (Appendix 5) have suggested that the City has not allowed CSDC a fair and equitable opportunity to demonstrate their qualifications and allowed CSDC to respond fairly to the RFPQ&E because:

1. The City has not followed the purchasing principles espoused in section 7 of the Purchasing By-law 374-06 relating to transparency, fairness and equitability;
2. The City allowed other vendors but not CSDC to demonstrate their software prior to preparation of the RFPQ&E;
3. The City provided additional access to other vendors but not CSDC before the RFPQ&E was released;
4. The RFPQ&E document was written to favour a specific vendor; and
5. The RFPQ&E contained unclear functional specifications.

In reference to Item 1 - Purchasing Principles:

Staff have provided numerous opportunities, both through clarification questions during the evaluation process as well as through further discussion and demonstration with/by CSDC in response to their many protestations to ensure that the facts were correct and that something was not missed in the evaluation of the CSDC response. CSDC should not be pre-qualified and allowed to participate in the RFP because they do not have a proven commercially available off the shelf solution which can integrate with the MAX system on a real-time basis. This was a mandatory requirement contained in the RFPQ&E. They were not able to demonstrate a system that meets the City's requirements at their demonstration to staff on June 13, 2013 nor have they been able to provide references that can demonstrate a proven system. None of the 3 references provided in their RFP response, City of Waterloo, City of Guelph and City of Markham utilize CSDC's AMANDA system in the manner required by the City (i.e., they use AMANDA for their land management system but do not use it for electronic plan review and submission). CSDC suggested the City contact Orange County, Florida which staff have done. Orange County is not using CSDC software in this way either. CSDC have repeatedly indicated that City of Toronto uses CSDC's AMANDA system as an e-permitting system. Staff have confirmed

that the City of Toronto use the AMANDA permitting system, use EMMA which is a subset of AMANDA for electronic building permit reviews, do not use the AMANDA public portal and do not accept on-line application requests. Their system does not enable on-line application status tracking, does not accept on-line plans and supporting documents (these are received on a DVD) and does not provide for external commenting agencies (e.g., Region, CVCA, etc.) to review the plans electronically.

In reference to Items 2 & 3 - Prior Opportunities:

It is normal and within the bounds of the Purchasing By-law that staff may meet with vendors prior to commencing a procurement in order to do market research. In 2010, staff met with one of the vendors and received a demonstration as a result of a referral by the City Manager's Office responding to a request by the vendor to demonstrate their product. This was well before the City contemplated and had budget authority to procure e-permitting software. Staff had a telephone conference call with this same vendor in March 2012 and asked a pre-determined series of questions about their product and its features. The same questions were asked of other vendors as well. A third meeting in April 2012 was a request by the same vendor to meet City staff in person to discuss an optional service which the City subsequently determined it did not want and was not listed in the RFPQ&E. The high-level requirements included in the RFPQ&E were based on the business requirements. It is unlikely that the generic minimum requirements contained in the RFPQ&E would have changed had staff received a demonstration from CSDC before the RFPQ&E was developed.

In reference to Items 4 & 5 - Biased or unclear Requirements:

The RFPQ&E document was only nine pages with a minimum number of mandatory requirements. The document was designed to provide flexibility to vendors to provide robust solutions and not to lock them into a specific approach. The two minimum mandatory requirements noted are reasonable to ensure that the City reduces its risk, ensures that the project is completed on time and within budget and to capitalize on past system effort (i.e., maintaining MAX). It is difficult to appreciate how the RFPQ&E could be construed to contain "unclear

functional specifications". It simply stated that there was to be no data replication with MAX. This does not mean that additional data such as workflows or process rules couldn't be stored elsewhere; it just means that where data is already stored in MAX it should not be duplicated elsewhere. Vendors have always understood that they should contact the City when they have a concern with a specification during the bidding window. This often leads to an addendum to a document where clarification is provided. This concept is reinforced in section 12 of the RFPQ&E which provided December 18, 2012 as the final date to submit questions. No questions were received from CSDC prior to this date. The solution submitted by CSDC duplicates permitting data within their AMANDA solution. This approach is not acceptable to the City.

As noted throughout this report, staff have met with CSDC on many occasions to ensure that staff understand fully CSDC's solution. In fact, CSDC's continuing protests have added a full seven months to this project and taken up additional staff time and added cost. It is difficult to see what other measures the City could have taken to ensure that CSDC had a fair and equitable review of their solution's capabilities.

FINANCIAL IMPACT Not applicable. This is a pre-qualification, not a procurement award.

CONCLUSION: There is no basis for the concerns expressed by CSDC throughout their correspondence with the City. The process for pre-qualification has been fair, transparent and unbiased. All vendors were provided with an equal opportunity to meet the City's business needs. CSDC has been provided with many opportunities to clarify their response and to explain to staff how they meet the City's business needs as identified in the RFPQ&E. CSDC's request for the City to:

1. Cancel the current RFP.
2. Re-issue the RFP following a fair and objective process.
3. Provide CSDC Systems an equal and fair opportunity to respond to the RFP when it is re-issued.
4. Provide CSDC Systems an equal opportunity to conduct a vendor presentation to the City's staff; and


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5. Appoint an independent IT consultant to oversee the procurement process.

should be rejected.

ATTACHMENTS:

- Appendix 1: Detailed Project Scope
- Appendix 2: CSDC e-mail dated March 13, 2013
- Appendix 3: CSDC letter dated May 7, 2013
- Appendix 4: CSDC e-mail dated August 29, 2013
- Appendix 5: CSDC letter dated August 30, 2013



Gary Kent
Commissioner of Corporate Services and Chief Financial Officer

*Prepared By: Jeffrey J. Jackson, Director, Revenue and Materiel
Management.*

Overall Solution
Provide a web portal where external clients can complete an online application for Building Permit and Development Application and upload corresponding digital drawing files in conjunction with the online application request.
Bi-directional integration with MAX on a real-time basis with no data replication
Define workflows based on application types with the flexibility to mark some activities as optional on a project exception basis
Ability for staff to find applications based on basic search criteria including application number, address, applicant etc.
Dashboard capabilities for applicants and staff including external commenting agencies to have easy access to relevant information
Ability to route documents based on staff assignment information entered in MAX which is subject to change based on staff unavailability
Ability for other staff including Supervisors, Permit Administrators, Project Co-ordinators, other planners and plan reviewers not directly assigned to the application to view the plan-sets and supporting documents on an as-needed basis
Ability to generate automatic notification (including emails) to applicant and City staff at configurable milestones and on an as-needed basis
Ability to create tasks for staff and applicants and provide automated task reminders to staff and applicants
Generate a change notice (Application Status Report) to initiate the re-submission process that summarizes all the conditions / comments entered by the Plan Examiners for the applicant, including any textual conditions that may have been entered in MAX
Archive electronic plans and supporting documents including audit logs in SharePoint Document Management System
Online Application Request including Application Status Tracking
Online submission for a request for Building Permit applications and Zoning Certificates with the ability to pre-screen applications
Online submission for a request for Site Plan applications with the ability to pre-screen applications
Ability to notify applicants of any deficiencies noted in the application request at the time of pre-screening
Ability for applicant to complete any corrections as may be needed and identified during pre-screening process and re-submit
Ability to control the timing when the applicant can submit an online fee payment
Ability for applicant to track the status of the application on a real-time basis
Ability to control the timing when the applicant can view application status information depending on the stage of application review process
Electronic Submission of Plans and Supporting documents (including re-submissions) through a web interface for applications that may be received online or at the counter (in-person)
Ability for City staff to scan the plans and upload the plans on behalf of the applicant if application is received at the counter and is identified as one of the candidate application types

DETAILED PROJECT SCOPE

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Ability to control the timing when the applicant can upload / review / revise electronic plans and supporting documents
Ability for all plan-sets and documents submitted online to include user, date and time stamps and to store these as read-only version
Ability to throttle file size that is uploaded in system
Ability to complete an anti-virus scan on all files that are uploaded prior to being saved on the City network
Electronic Review of Plans and Supporting documents by City Staff and External Commenting Agencies through a web interface with ability to complete electronic mark-ups and enter conditions and comments
Ability to escalate notifications to supervisors if review time has exceeded defined configurable thresholds
Ability to assign a different mark-up layer which would be controlled through role-based security for each reviewer group (discipline) to complete their mark-ups
Ability for multiple reviewers to review a plan-set concurrently while maintaining data-integrity
Ability to control the review process based on required and optional dependencies
Ability to complete side-by-side and overlay comparisons of electronic plans and supporting documents
Ability to calibrate drawings and measure using different systems including Metric, English etc.
Payment Processing
Ability to accept online fee payment at the following stages – <ul style="list-style-type: none">• Administrative Fee Payment (flat fee) at the time of uploading the application request package and electronic plans / supporting documents. The administrative fee amount shall be a configurable value in the solution as it is subject to change.• Application fee amount notification to be sent to the applicant after the pre-screening process and ability to have the option to pay the application fee amount online
Payment Card Industry (PCI) compliance for end-to-end payment processing is mandatory
No credit card information shall be stored on City's infrastructure (servers / network / workstations etc.)
Integration with Global Transport Secure (Payment Gateway Provider) and Global Payments East Host (Merchant Acquirer) that is Payment Card Industry (PCI) compliant to enable users to pay the applicable fees using the online channel
Interface with the City's financial general ledger (SAP ECC) system to record online financial transactions in the City's financial subsystems (to be completed on a nightly basis and not on a real time basis)
The City will introduce an upset limit on the maximum amount of fees that can be received online. The upset limit for fees shall be a configurable value in the solution as it subject to change

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APPENDIX 2

From: Sridhar Subramanian [<mailto:s.subramanian@csdcsystems.com>]

Sent: 2013/03/13 5:15 PM

To: Marlene Knight

Subject: Letter of Intent to protest the non-selection of CSDC systems for the RFPQ&E for Integrated "e-Permitting" Solution (FA.49.350-12)

March 12th, 2013

Ms. Marlene Knight
Manger, Materiel Management

Dear Ms. Marlene Knight:

CSDC acknowledges receipt of your letter dated March 4th, 2013, a Notice of Non-Selection regarding Procurement No. FA.49.350-12, a Request for Pre-Qualification & Expression of Interest (RFPQ&E) for an Integrated e-Permitting Solution & eMail. This is the first issue addressed in your letter and the one that CSDC wishes to respond to in this letter.

CSDC challenges your conclusion that, in your words "CSDC, providing the product called EMMA, is not qualified in accordance with the requirements outlined in the City's above-referenced procurement request." On the contrary, CSDC is fully qualified in accordance with the requirements described in the City's procurement request.

CSDC can demonstrate that it has sufficient ability, capacity, resources, skills and will to undertake all elements of the project for the 5- to 10-year life cycle of the solution. CSDC has extensive experience in implementing similar business processes for Land Development Services in a production environment for other municipalities and jurisdictions that are comparable to the City of Mississauga in terms of scope, complexity and growth profile which includes more brown-field developments resulting in more complex plan reviews. CSDC has implemented many systems to handle online applications and fee payments, including the acceptance and review of electronic plans and supporting documents via a web interface. In many instances, external commenting agencies participate in the review process for Land Development Services. Over the past 23 years, CSDC has implemented AMANDA for more than 100 government agencies and over 12,000 active users across North America. All these customers are operating successful AMANDA production systems, providing services to citizens via integrated AMANDA modules such as the Public Portal, the Enterprise Application Interface, the Enterprise Markup Management Application, the Development Conditions Management, the Executive Monitor and many others. These are all modules proposed to the City of Mississauga.

It is not enough, as you stated, to say "Toronto is not performing key business processes as were outlined in detail to you; theirs is not an 'end-to-end' solution." What are these key business processes and what is an 'end-to-end' solution?

By giving unwarranted prominence to EMMA you demonstrate a lack of understanding of the products proposed by CSDC. CSDC proposed primarily the AMANDA Public Portal and the AMANDA Enterprise Application Interface (EAI) to address most of the requirements described in the RFPQ&E. The AMANDA Enterprise Markup Management Application (EMMA) is designed to handle the submission and markup

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of electronic documents via our Public Portal. The EMMA module can be used for the electronic review of plans by multiple reviewers, concurrently when required. It also provides the ability to assign to each reviewer group a different markup layer controlled through role-based security. This module helps reviewers to complete side-by-side and overlay comparisons of electronic plans and supporting documents while calibrating drawings and using different measurement systems. Clearly, our EMMA meets the specified requirements.

The City of Toronto has implemented AMANDA EMMA as an effective solution to handle the production requirements for electronic plan submissions and markup. The City plan reviewers are satisfied with the successful operation and performance of the AMANDA EMMA module.

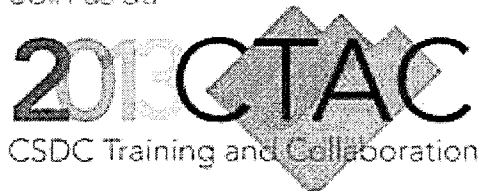
Please consider this letter CSDC's notification that it has the intention to register a Formal Bid Protest. As well please find attached the Letter from the City regarding Non-selection of our firm in the RFPQ&E.

Sincerely,

Sridhar Subramanian
Vice President, Sales

CSDC Systems Inc.
T: 1-888-661-1933 x 259
M: 416-771-3456
www.ctac2013.com

Join us at:



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APPENDIX 3

From: Dan Mishra [mailto:d.mishra@csdcsystems.com]
Sent: 2013/05/21 8:58 PM
To: Marlene Knight
Cc: Eric David
Subject: RE: Reference:: April 1, 2013 Meeting Outcome - Procurement No.: FA:49.350-12

Hi Marlene:

Please see our reply and letter of protest attached.

Dan Mishra.
Chairman & CEO,
CSDC Systems Inc.

May 7, 2013

Ms. Marlene Knight
Manger, Materiel Management
City of Mississauga
300 City Centre Dr
Mississauga ON L5B 3C1

RE: Procurement No.: FA.49.350-12

Dear Ms. Knight:

Please consider this a formal protest letter on your decision to eliminate CSDC from the bidding process for the City of Mississauga's RFP that will be released for an integrated e-Permitting solution. Per your letter of April 15, 2013, your decision is based on the conclusion that CSDC has not implemented an end-to-end product solution of comparable scope and complexity and is therefore not qualified to participate in a future procurement request for the supply of an integrated e-Permitting Solution for the City of Mississauga.

CSDC is protesting this decision on the following grounds:

- 1) **Qualifications.** CSDC have successfully implemented end-to-end Land Management Systems in several jurisdictions across North America that are similar to size of Mississauga or Larger.
- 2) **Biased preferential treatment to other vendors.** Prior to the release of the RFPQ&E, the City had encouraged vendors such as Avolve Software to demo their plans review software. We subsequently discovered that there have been more than a couple of demos from the Avolve software team; however, CSDC was never extended a similar invitation to demonstrate our product prior to the release of the RFPQ&E.
 - 1.
 2. When CSDC challenged the City as to why only Avolve was invited to demo the product and we were not, the City advised us that they were unaware that CSDC had a product that met the requirements. However, this statement is contradicted by the fact that CSDC was invited by the City of Mississauga to participate in the RFPQ&E and was extended an invitation from Ping Ge (see attached). If the City did not believe CSDC had any products that could potentially meet the requirements of the RFPQ&E, why were we asked to respond by the City?
 - 3.
 4. The involvement of Avolve in providing multiple software demonstrations prior to the release of the RFPQ&E and the specific language used in the subsequent RFPQ&E give the strong appearance that the proposal process was specifically written for Avolve. The appearance of this bias is even stronger given that other vendors, such as CSDC Systems, were not given an equal opportunity for software demonstrations nor provided similar access prior to procurement. We believe this apparent bias contravenes principles of fairness and the City's procurement protocols.

Section 4 of the City of Mississauga Purchasing By-law 374-06, states that, "The Purchasing Agent and Materiel Management staff shall comply with the codes of purchasing ethics

established by the National Institute of Governmental Purchasing, Inc. and the Purchasing Management Association of Canada in respect of all Acquisition processes." The NIGP code of ethics includes a statement that members must, "Reduce the potential for any charges of preferential treatment by actively promoting the concept of competition." The PMAC Code of Ethics further states that, "Members should maintain relationships with suppliers and third parties in a manner that contributes to and promotes fair competition in the market and protects the interests and reputation of his or her employer."

Further, Section 7 stipulates the following purchasing principles for the City of Mississauga,

- a) Acquisition processes shall be efficient, effective, objective, and accountable;
- b) Transparency and fairness shall be ensured, and competitive value maximized through full and open procurement processes;
- c) The Acquisition of Goods and Services shall be conducted in an unbiased way not influenced by personal preferences, prejudices or interpretations;
- d) Efforts shall be made to achieve the Best Value for the City; (120-10)

Based on the above information and pursuant to By-law 374-06, §13(1)(e), CSDC is requesting (1) that the RFPQ&E be canceled and re-issued following a fair and objective process; (2) that if the RFP is issued, CSDC is given an equal and fair opportunity to respond to the bid proposal; and (3) that CSDC is also given equal opportunity to provide a vendor presentation to City staff.

Sincerely,

Dan Mishra
Chief Executive Officer

lp

APPENDIX 4

From: Sridhar Subramanian [<mailto:s.subramanian@csdcsystems.com>]
Sent: 2013/08/29 11:35 AM
To: Sacha Smith
Cc: Dan Mishra; Eric David
Subject: Request for attendance to General Committee meeting on October 2, 2013

Dear Ms. Smith,

Thank you very much for returning my call. Per your voicemail, please consider this as a formal request to include CSDC Systems inc. for the General Committee meeting on October 2, 2013. The primary objective of our attendance to the General Committee meeting is to protest the City's decision in eliminating CSDC Systems Inc. (a leading provider of integrated e-Permitting solutions in North America) from the bidding process pertaining to an integrated e-Permitting system RFP (Procurement No: FA.49.266-13). CSDC believes that the process for this RFP has not met the requirements to allow CSDC Systems, a fair and equitable opportunity to demonstrate their qualifications and respond fairly to the bid.

As per Section 7 of the City of Mississauga Purchasing By-law stipulates the following purchasing principles,

- a) Acquisition processes shall be efficient, effective, objective, and accountable;
- b) Transparency and fairness shall be ensured, and competitive value maximized through full and open procurement processes;
- c) The Acquisition of Goods and Services shall be conducted in an unbiased way not influenced by personal preferences, prejudices or interpretations;
- d) Efforts shall be made to achieve the Best Value for the City; (120-10)

However, the above protocols were not complied by the City's IT & Purchasing departments. Further to our due-diligence, it was uncovered that the City's IT department had encouraged vendors such as Avolve Software to demo their software prior to the release of the above mentioned RFP and that this RFP is written to favor Avolve software. The appearance of this bias by your IT and Purchasing departments is even stronger given that other vendors, such as CSDC Systems, were not given an equal opportunity for software demonstrations nor provided similar access prior to procurement. We believe this apparent bias by your IT and Purchasing departments contravenes principles of fairness and the City's procurement protocols.

Based on the above claims, CSDC Systems is formally protesting the City's decision to exclude us from bidding process and bring it to the attention of other key stakeholders within the City. Please find below the names of CSDC staff who will be attending this meeting.

- 1) Mr. Dan Mishra – Chairman and CEO
- 2) Mr. Eric David – Executive Vice President

Please confirm receipt of this Email and kindly get back to us on the timing for the General Committee meeting.

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Looking forward to hearing from you.

Regards,

Sridhar Subramanian
Vice President, Sales

CSDC Systems Inc.
T: 1-888-661-1933 x259
M: 416-771-3456
www.csdcsystems.com



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CSDC Systems Inc.
1705 Tech Ave., Suite 1
Mississauga, ON L4W 0A2

August 30, 2013

Ms. Erica Edwards
Manager, Materiel Management
City of Mississauga
300 City Centre Dr.
Mississauga ON L5B 3C1

RE: Procurement No.: FA.49.350-12

Dear Ms. Edwards:

Please consider this a formal protest letter on the decision to eliminate CSDC Systems from the bidding process for the City of Mississauga's RFP for an integrated e-Permitting solution. As CSDC Systems has previously communicated several times to the City's IT Department and Purchasing Department, the bid process for this RFP has not met the requirements to allow CSDC Systems a fair and equitable opportunity to demonstrate its qualifications.

CSDC Systems is protesting this decision on the following grounds:

- 1. Biased preferential treatment to other vendors.** Prior to the release of the RFPQ&E, the City had encouraged vendors including Avolve Software to demo their "plans review software". CSDC Systems was subsequently approached by Avolve Software requesting a partnership for approaching the Ontario market. Avolve Software's Director of Sales, Mr. David Karlson, met with CSDC System's Vice President of Sales – Mr. Sridhar Subramanian. During that discussion, Mr. Karlson mentioned that they had been working with the City of Mississauga on the integrated e-Permitting RFP and that it was developed specifically for Avolve's software. Even the project budget of \$550,000 reflects exactly the pricing of Avolve Software.

The only conclusion that could be made was that Avolve had been soliciting the City of Mississauga – prior to the release of the RFPQ&E – and that Avolve Software's team had presented product demos to the City.



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several times. However, no such invitations had been extended to CSDC Systems to demonstrate its product prior to the release of the RFPQ&E. This was later acknowledged by Ms. Farzana, the City of Mississauga's Project Lead.

The appearance of a bias is even stronger given that other vendors, such as CSDC Systems, were not given an equal opportunity for software demonstrations *nor* provided similar access prior to procurement. This bias by the City's IT Department and Purchasing Department contravenes principles of fairness and the City's own procurement protocols.

2. **Qualifications.** CSDC System's integrated e-Permitting solution AMANDA meets all of the requirements described in the City's procurement request. CSDC Systems has been providing e-Permitting solutions for over 23 years. Furthermore, CSDC Systems has extensive experience in implementing solutions identical to that required by the City, across North America – including 24 LMCBO communities in its home province, Ontario.

Many of CSDC System's municipality clients are much larger than the City of Mississauga and they have embraced the proposed product AMANDA in most departments, effectively consolidating IT systems and reducing IT costs.

The City of Toronto recently implemented CSDC System's plans review software. In a public statement dated 06/20/2013, Mayor Rob Ford described how the electronic service delivery system (AMANDA) used by its Building and Planning divisions had measurably improved their process efficiencies. He highlighted the real time savings caused by: eliminating 10,000 citizen trips to the City Hall; reviewing and delivering more than 15,000 permits electronically in a completely paperless mode; and reducing delivery of permits to as few as three days. At the same time, the City acknowledged that they were able to effectively streamline communications between departments.

The complete City of Toronto news release can be found at:
<http://wx.toronto.ca/inter/it/newsrel.nsf/7017df2f20edbe2885256619004e428e/44b25f66885d124185257b90006d229c?OpenDocument>.

- 3) **Unclear functional specifications.** The City disqualified CSDC Systems from the RFP process due to unclear specifications generated by the



City's IT Department. As per the RFPQ&E, which was released earlier by the City, the requirement was that the vendor should provide a bi-directional link with the Max system – *without* any middleware or customization to the Max system. It is considered fact that the provision of *any* online services requires "business rules", which must reside in a middleware. For an IT department not to know, acknowledge, or address this is suspect. Even Avolve's website makes it very clear that their product, Projectdox, has a middleware database on Microsoft SQL Server 5, which contains replicated business logic. CSDC Systems is confident that all qualified IT consultants will agree with the position that in order for *any* vendor to deliver the City's e-Permitting requirements it must have the following: 1) A middleware database; 2) Some data replication (particularly, business rules); and 3) some customization to the City's MAX system to make it compatible with web services. And yet, the City's IT analyst, Ms. Farzana, informed CSDC Systems that insisting on following these fundamental best practices was the reason for its disqualification.

As per Section 7 of the City of Mississauga Purchasing By-law stipulates the following purchasing principles:

- a) Acquisition processes shall be efficient, effective, objective, and accountable;
- b) Transparency and fairness shall be ensured, and competitive value maximized through full and open procurement processes;
- c) The Acquisition of Goods and Services shall be conducted in an unbiased way not influenced by personal preferences, prejudices or interpretations;
- d) Efforts shall be made to achieve the Best Value for the City; (120-10)

Unfortunately, the above protocols were not followed by either the City's IT Department or its Purchasing Department.

Based on the above information and pursuant to By-law 374-06, §13(1)(e), CSDC Systems is requesting the City take the following actions:

- 1. Cancel the current RFP
- 2. Re-issue the RFP following a fair and objective process
- 3. Provide CSDC Systems an equal and fair opportunity to respond to the RFP when it is re-issued
- 4. Provide CSDC Systems an equal opportunity to conduct a vendor presentation to the City's staff; and



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FREEDOM OF INFORMATION

5. Appoint an independent IT consultant to oversee the procurement process.

Sincerely,

A handwritten signature in black ink, appearing to read 'Dan Mishra', is written over a horizontal line.

Dan Mishra
CEO & Chairman
CSDC Group of companies





Corporate Report

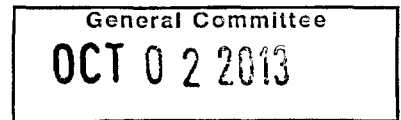
Clerk's Files

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2.

DATE: September 13, 2013

TO: Chair and Members of General Committee
Meeting Date: October 2, 2013



FROM: Paul A. Mitcham, P.Eng., MBA
Commissioner of Community Services

SUBJECT: **Single Source Contract Award to High Five Ontario for High Five Accreditation Project, File Ref. FA.49.529-13**

- RECOMMENDATION:**
1. That High Five Ontario be designated as the single source vendor of the High Five Accreditation Program for the period 2013 through to 2018;
 2. That the Purchasing Agent be authorized to execute the appropriate forms of commitment to High Five Ontario in the estimated amount of \$188,000.00 which includes initial High Five Accreditation Project costs and annual membership fees for 5 years.
 3. That the Purchasing Agent be authorized to amend commitments to include such other costs associated with maintaining High Five accreditation as may be required subject to budget approval.

BACKGROUND: A Corporate Report dated March 27, 2013 from the Commissioner of Community Services entitled "High Five Accreditation Project for Children's Recreation Programs" was presented on April 17, 2013 and subsequently approved by Council, ref. GC-0247-2013. The report requested approval to enter into a grant agreement with the Ontario Sport and Recreation Communities Fund to implement a High Five Accreditation Project.

PRESENT STATUS: The grant funding has been approved and By-law # 0089-2013 has been enacted authorizing the Commissioner of Community Services and the City Clerk to enter into a grant agreement. Legal Services is preparing the grant agreement and the High Five Accreditation Project is expected to commence in October 2013.

COMMENTS: High Five is a national accreditation framework for quality children's sport and recreation. The program was founded by Parks and Recreation Ontario and is licenced exclusively to High Five Ontario. A significant aspect of High Five accreditation is the training and certification of staff. It will take approximately 2 years to train and certify current staff and ongoing training and certification will be required for new hires.

The purpose of this report is to establish High Five Ontario as a single source vendor for the High Five Accreditation Project, including project implementation, annual membership and ongoing services, as required, in order to maintain accreditation.

The Purchasing By-law # 374-2006 provides for single source awards such as this, wherein it states, in Schedule A 1.(a) (iii) *the existence of exclusive rights such as patent, copyright or licence*. Council approval is required for single source contracts having a value of \$100,000 or more.

STRATEGIC PLAN: The High Five Accreditation Project advances the City's Strategic Pillar of "Belong" by promoting the benefits that children gain through participation in quality recreation programs.

FINANCIAL IMPACT: Grant funding in the amount of \$160,000 is available in account number 24820 for project implementation costs. Annual membership fees of approximately \$4,400 and costs for training and certifying new hires, as required, will be included in annual budgets.

CONCLUSION: The City has received a grant in the amount of \$160,000 from Ontario Sport and Recreation Communities Fund to implement a High Five Accreditation Project. The High Five Accreditation Program was founded by Parks and Recreation Ontario and is licenced exclusively to High Five Ontario. This report recommends that High Five Ontario be established as a single source vendor to implement and maintain

the High Five Accreditation Program.

ATTACHMENTS: Appendix 1: Scope of Work



Paul A. Mitcham, P.Eng., MBA
Commissioner of Community Services

Prepared By: Erica Edwards, Senior Buyer

SCOPE OF WORK

- High Five (HF) will identify four areas of organizational effectiveness that are essential to the delivery of quality programs for children, including:
 - **Training and Development:** Principles of Healthy Child Development (PHCD) training for front line instructor staff (which includes the Sport for Life Principles recommended in the Sport Plan); training for program supervisors for program assessments; and training for managers to evaluate standards, policies and procedures.
 - **Program Assessments:** A quality assurance scanning tool to assess and improve the quality of children's developmental experiences within current and future programming. The tool observes the child's experience in combination with leader appraisals.
 - **Policies and Procedures:** A tool to evaluate the organization as a whole and to evaluate to what extent it has policies, procedures and systems in place that support quality activities for children.
 - **Awareness:** Deals with how the organization communicates that it operates under the HF principles to staff, volunteers, parents and participants. This will include a marketing staff assigned to the HF portfolio in order to ensure quality marketing and research materials are distributed to the public and policy makers.
- High Five will implement the Recreation Division's High Five Accreditation project over a three-year period, including training 3400 Front Line Staff, training 40 Program Supervisors, training 12 Facility Managers, trainer certification for 12 staff with the intent that they will provide future training.
- To achieve accreditation by the end of year three, 85% of current front line instructor staff (approximately 3,400 persons) is required to be trained in PHCD.

TO: The Chair and Members
of the Board of Directors,
Credit Valley Conservation

General Committee

OCT 02 2013

SUBJECT: CANADA GEESE - WATER QUALITY ISSUES

PURPOSE: To inform the Board of Directors of CVC about Canada Geese issues, the success of control programs and possible mitigation methods to improve water quality along the Lake Ontario waterfront and to request input and approval by the Board of Directors of CVC for further action.

BACKGROUND:

Non-migratory Canada Geese were estimated by Canadian Wildlife Service (CWS) to have doubled in population size every 3 years in Southern Ontario prior to the City of Mississauga initiating its Canada Goose Control Program about a decade ago. Geese have adapted well to urban and coastal environments where open areas of manicured lawn provide preferred grazing habitat which is relatively predator free. The major issue has been the mess of fecal droppings in park areas making them unattractive, unusable and potentially a risk to human health.

More concerns have recently been expressed to CVC over Canada Geese as they may represent a threat to water quality via runoff to adjacent creeks, ponds and the nearshore areas of Lake Ontario. CVC is seen as the local authority to advise and act on water quality and related wildlife management issues. Credit Valley Conservation (CVC) has recently conducted surveys along the waterfront as part of the Lake Ontario Integrated Shoreline Strategy (LOISS) that also noted the issue of Canada Geese.

To date, CVC has only directed geese control related to wetland restoration projects and one beach area at Island Lake Conservation Area in Orangeville. In Mississauga all CVC owned public parks (Lakeside, Watersedge, JC Saddington, Adamson Estate and Lakefront Promenade) are managed by the City with the only exception being the Rattray Marsh Conservation Area. The City manages their waterfront parks in a balanced approach to public use while recognizing waterfowl as part of this coastal environment. It is possible to reduce populations by addressing the open manicured lawns and public feeding which currently sustain excess geese numbers. The most aggressive actions include egg oiling and relocation of adults hundreds of kilometers away. The culling of geese is not possible as there is no discharge of firearms permitted in Mississauga that would allow for legal hunting opportunities.

CVC participated in the development of the City of Mississauga Goose Management Plan (1995). The range of options presented include:

- Physical park clean ups of feces

- Education and bylaws not to feed geese
- Alternative turf species
- Artificial barriers such as fencing or armourstone
- Naturalized landscaping
- Capture and relocation of geese
- Egg oiling to prevent hatching

In discussion with City of Mississauga Parks staff, it is generally felt that the existing program is effective with little need for an extensive review. The annual relocation of geese beginning in 1997 and the ongoing oiling of eggs are the most preferred options that continue to date. CVC staff have not participated in any annual reports or reviewed the program in any way since it was implemented. Less is known about the extent and success of any habitat modifications made. The City would appreciate improved science and more cooperative implementation.

CVC is most interested in the integrated objectives of LOISS to improve water quality and promote the wider benefits of naturalization. If requested we shall provide input to City parks management and goose control based on this analysis.

ANALYSIS:

Canada goose numbers have been reported to have declined at the Toronto Islands and in some Mississauga Parks in response to specific control projects initiated over a decade ago. CVC requested data from the City and conducted some statistical and other exploratory assessments. The broader land use context and the new reality of climate change should also be acknowledged. The Canadian Wildlife Service (CWS) reports migratory Canada Geese in Southern Ontario continue to increase in numbers at an annual rate of 3.8% since 2000, down from an increase of 9.7% since 1970. Canada geese have demonstrated an ongoing ability to adapt to changing and urbanizing environments as well as specific control techniques.

There have been recent requests to investigate efforts to reduce Canada Geese and their impacts on water quality. This represents a timely review of information to date and potential for more effective mitigation and control. It should be noted that this review has been independently completed by CVC and will require further discussion in cooperation with the City, who already have ongoing partnerships with CWS, Ministry of Natural Resources (MNR) and other stakeholders. Canada Geese are managed by the Canadian Wildlife Service under guidelines set forth in the Migratory Bird Convention Act 1994. MNR often plays a role in research, control efforts and relocation and hunting regulations. It is unlawful to kill, sell, hunt, disturb nests and eggs, or purchase and possess migratory birds unless permitted by Environment Canada.

The latest annual report by Beacon Environmental (2012) commissioned by the City was provided for CVC review. Figures 1 through 4 show the trend in goose counts since 1998 across 24 waterfront park areas calculated by CVC. Seasonal counts are made to better understand and target control options by corresponding populations (March resident breeders, May migrants, June moult with goslings and fall migrants and residents).

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Figure 1.

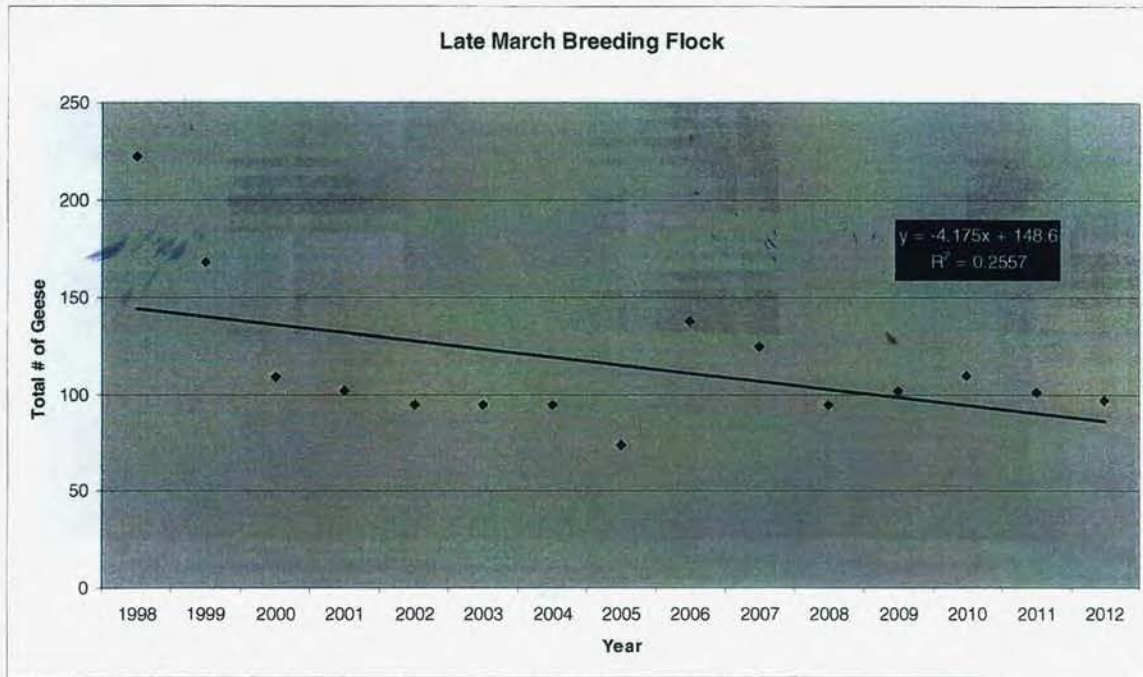
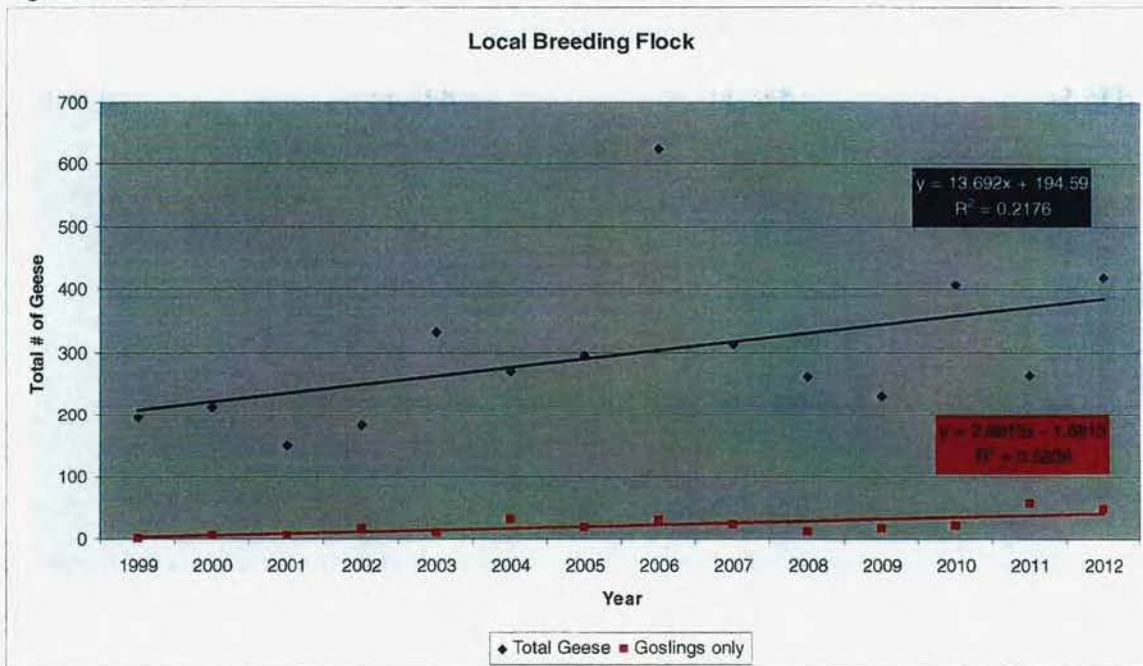


Figure 2.



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Figure 3.

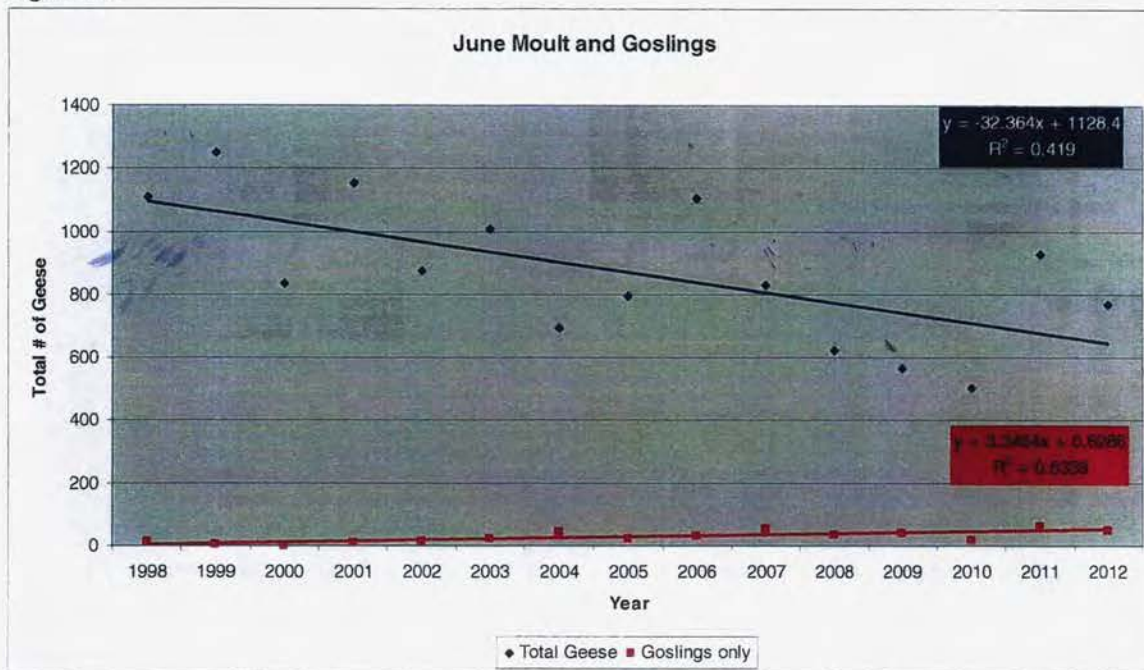
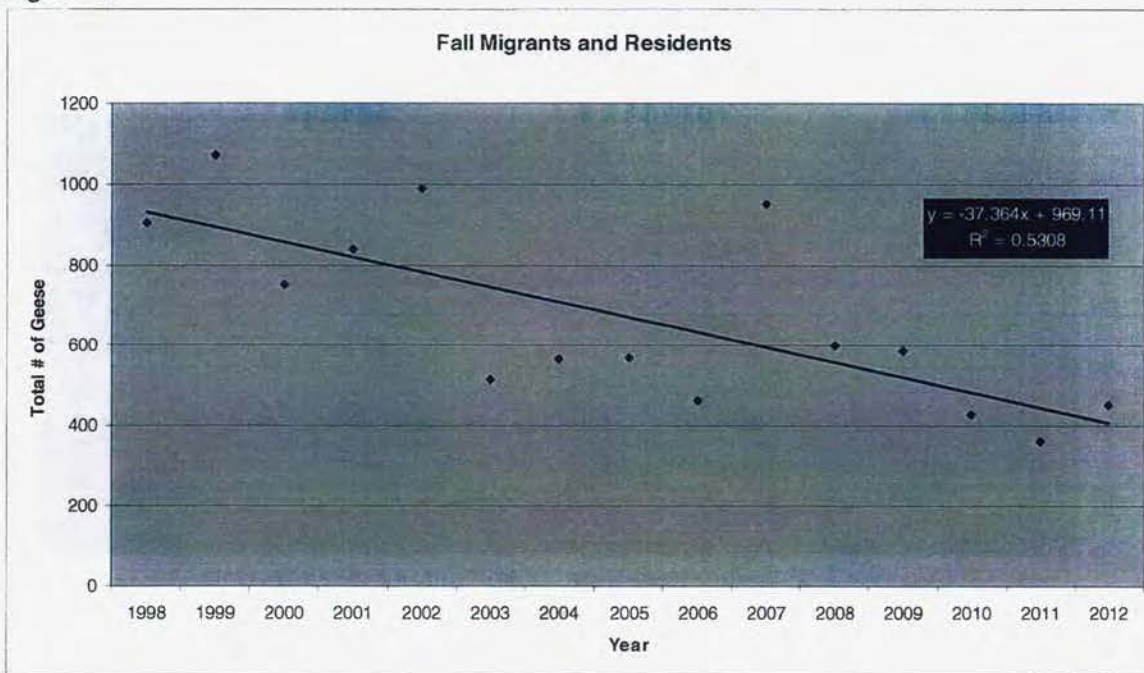


Figure 4.



The regression slopes indicate that the late March breeding flock, June moults (flightless adults while feathers are regenerated) with goslings and fall migrants with residents have declined as much as one half the original counts since 1999. Counts however are quite variable year to year and are statistically weak to moderate ($R^2=25-50\%$). In contrast there appears to be almost a doubling during the late May counts of geese taking up residence with their goslings since 1990 but is statistically weak ($R^2=20\%$). The subset count of goslings also increased in numbers and are statistically significant ($R^2=58\%$). Furthermore gosling counts with June moults were also significantly increasing ($R^2=63\%$) despite being with fewer adults. This may suggest the egg oiling program should be more specifically reviewed. It should be noted, however, that the number of goslings represents a very small proportion of the overall number of geese causing issues.

The overall increase in geese in May likely contributes more contamination to spring runoff events. More concentrated efforts at this time should be a priority while maintaining other existing efforts that appear to be reducing local populations at other times of the year. Trends specific to individual parks and control techniques can be investigated with the knowledge and experience of City Parks staff to further assess program refinements and park management techniques.

Regardless of trends, Canada Geese remain a potential contributor to poor water quality along waterfront parks that requires a closer examination in order to prioritize control options, timing, areas and mitigation techniques.

The following is based on The Impact of Waterfowl on Water Quality – Literature Review by Fleming R. and Fraser H., University of Guelph 2001.

- 1) Bird feces can contain viable bacteria and pathogens.
- 2) The impact of fecally-derived bacteria and nutrient loadings in water appears to vary with:
 - Bird species
 - Bird population density
 - Feeding habits
 - Dilution capacity of the water body
 - Time of year
- 3) Nutrients from migratory bird populations have the potential to contribute to the process of eutrophication (i.e. algal problems) but generally do not greatly affect nutrient levels in water.
- 4) Areas at high risk of contamination include:
 - Where birds are densely populated
 - On smaller bodies of water where dilution capacity is minimal
 - Where prolonged residency occurs
- 5) The relative significance that birds have on nutrient and pathogen loading must be compared to other sources of contamination when creating a watershed plan.
- 6) The number of studies relating directly to the effects of water fowl feces on water quality is limited. Further study is warranted.

Given the density and long term residency of geese, their interactions with people and the varying dilution capacities of local creeks, wetlands and Lake Ontario nearshore

areas, the issue of geese as related to water quality is worth further evaluation and action.

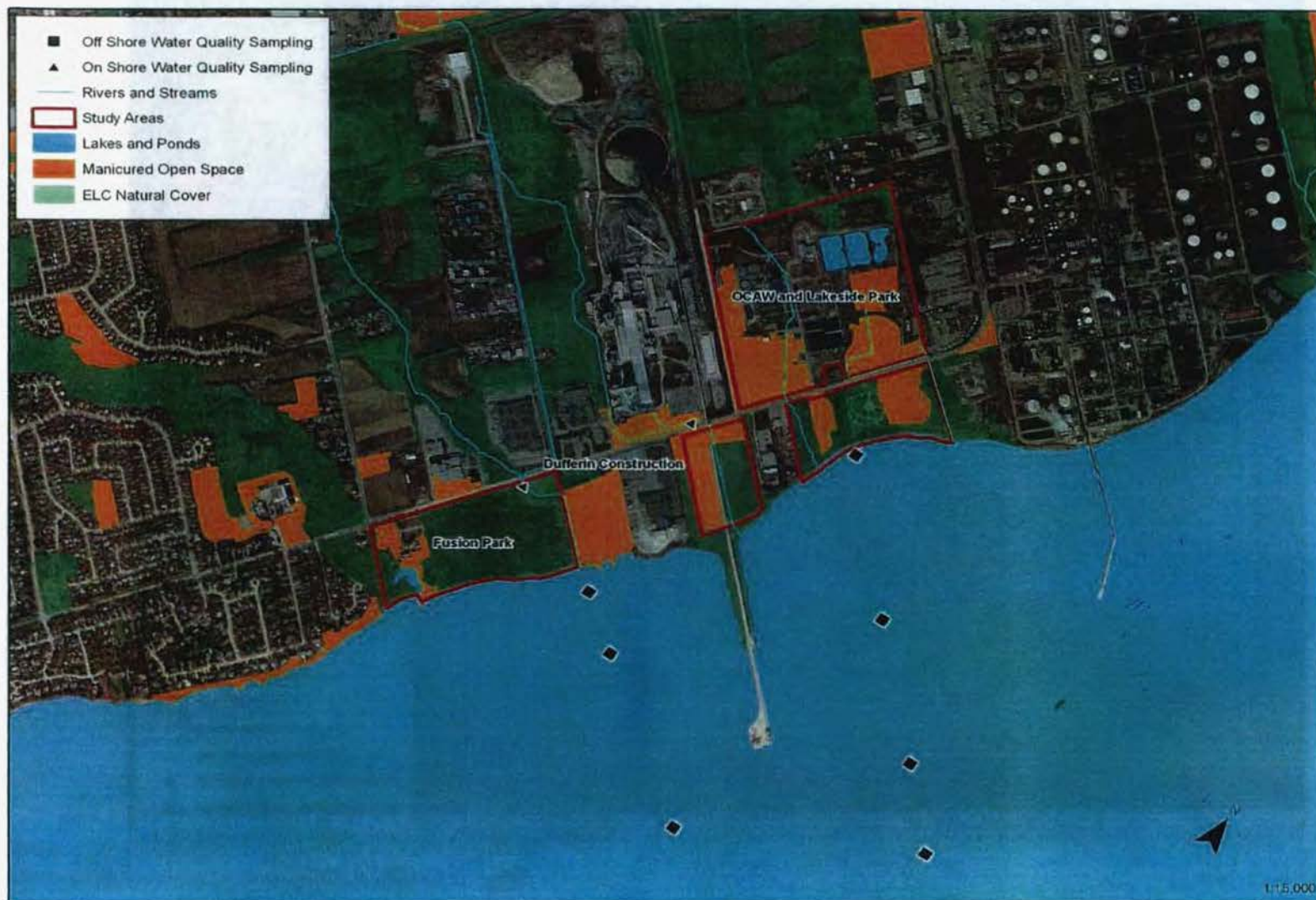
There have been no known local studies identified isolating the effects of Canada Geese on water quality, except for Edge et.al (2006) in Toronto that identified bird feces from gulls and geese was a significant source of bacteria for 2 Blue Flag beaches. The Toronto Region Conservation Authority (TRCA) more recently suggested that Canada Geese are not generally related to high e.coli levels.

Data from the Region of Peel Health Unit for three Mississauga beaches over 4 years showed that Richard Memorial and Jack Darling Park beaches are closed 2 times each summer on average whereas Lakefront Promenade Park beach closes 2.5 times on average. Lakefront Promenade can be expected to have poorer water quality as it is a protected embayment with less circulation than the more open coasts of the other two parks. It is noted that the number of waterfowl and dogs at the beaches are also recorded at the same time water quality samples are taken. The counts show that Canada Geese were often outnumbered by ducks and gulls that could also contribute fecal bacteria. It is suspected the City has targeted and been generally successful in controlling geese problems within these specific beaches.

Beach closures are most related to storm events draining broader catchments containing many other sources of contaminants. Recent water quality data collected for LOISS in local creeks and the nearshore waters of Lake Ontario indicate degraded water quality in terms of both bacteria and excess nutrients that is typical of urban creeks and Lake Ontario. Nutrient enrichment would appear to be a larger and more widespread issue as related to well documented algae problems along the waterfront than that of beach closures. Further investigations are needed to estimate how much phosphorous pollution may be related to Canada Geese.

Geese counts and available water quality data from LOISS (Figures 5 to 8) were analyzed. Note that this water sampling was not specifically designed to assess the cause and effect relationships with Canada Geese. Nevertheless an analysis may suggest a correlation or certain areas worthy of further study and action. Additional data was also generated through a GIS analysis to help prioritize those parks with the best potential for water quality improvements related to Canada Geese.

Figure 5. Oakville (Fusion) to OCAW and Lakeside Park.



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Figure 6. Watersedge to Richard's Memorial Park



Figure 7. Richard's Memorial to Hiawatha Park.



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Figure 8. St. Lawrence to Lakeview Park.



Table 1 identifies yearly average number of geese compared to yearly average total phosphorous data with corresponding runoff contributions from manicured park areas utilized by geese. Only four park areas had available onshore phosphorous data which limits any statistical analysis. Generally there is no apparent association between phosphorous and goose counts across the gradient of conditions. For example Rattray Marsh has very few geese yet high phosphorous levels. Seasonal water quality data and goose counts were similarly reviewed and yielded no further insight. Jack Darling Park however, appeared to have excess phosphorous and geese numbers which may identify this park as a priority for further controls.

Offshore water quality data was available for more park areas or groups of parks in Table 1 than inshore data but only one sampling period was conducted. It is clear that offshore phosphorous levels are significantly less in magnitude and less variable suggesting that there is no obvious relationship with local park conditions or geese concentrations. Dilution and mixing with offshore conditions would explain this result. Only Oakville to Lakeside and J.C. Saddington seem to show corresponding high geese numbers and phosphorous levels offshore.

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Table 1. Canada Geese Numbers, Water Quality and Manicured Open Space by Park

Park Name	Yearly Average Number of Geese	Yearly Ave Total Phosphorous *Inshore vs. offshore	Average E. Coli	Park Manicured Open Space Area (m2)	Park: % Park Manicured Open Space	Geese Density (yearly ave / ha open space)
Oakville to Lakeside (Fusion Park)	60.3	0.0100	3754	14116.77	5.61%	42.8
OCAW and Lakeside	44	0.0071		147060.74	31.32%	3
Watersedge	40.1			6158.17	80.65%	64.7
Rattray	3.4	*0.1358	3272	3936.42	1.00%	8.7
Jack Darling	28	*0.1113	3789	103105.87	28.40%	2.7
Richards Memorial	11.7	*0.059	4089	49174.99	65.59%	2.4
Rhododendron	21.4	0.0086		40353.22	60.64%	5.3
Ben Machree	8	0.0086		6141.70	94.06%	13.1
Esso Lands	2.2	0.0086		0.00	0.00%	
JC Saddington	31.8	0.0100	499	63571.02	82.58%	5
Marina Park	4.2	0.0100	499	0.00	0.00%	
Port Credit Memorial (E & W banks)	11.8	0.0100	499	42101.84	52.95%	2.8
Port Credit Marina	14	0.0079		0.00	0	
JJ Plaus	0.3	0.01	499	13689.09	53.54%	0.2
St. Lawrence (StarchLands)	13.8	0.0100		14567.79	66.55%	9.5
Tall Oaks	25.7	0.0079		3997.08	98.79%	64.3
Hiawatha	11.1	0.0079		9020.53	93.80%	12.3
Lakeview Park and CWA	104.2	0.0071		86468.33	12.57%	12
Lakeview Golf	0.6	*0.031	4355	385075.90	86.11%	0.01

Red= High, Yellow= Moderate and Green= Low Ranked Values

E. coli data from LOISS was also made available for some areas in Table 1. High values may be associated with geese numbers at Jack Darling and Oakville to Lakeside (including Fusion Park) but available data again limits any valid conclusions.

Phosphorous and e.coli sources from geese may better relate to the percentage of a tributary subwatershed in manicured open space (MOS) representing preferred habitat in other parks and private lands inland draining to the waterfront. More stream water quality data would need to be analysed to explore such relationships but it is likely other urban sources would overshadow any contributions from geese. Nevertheless priority subwatersheds were identified as having the highest amount of manicured area in Table 2 and could be targeted for an expanded goose control program if further efficiencies cannot be found along the waterfront. The top priority area is actually Lakeshore 3, a small area draining directly to the lake rather than by a stream and includes Lakeview Park and CWA. The next priority stream drainages include Avonhead, Turtle, Serson and Applewood Creeks.

It is not surprising that a direct causal effect between geese numbers, control programs and available water quality data could not be found, nor is it recommended that further studies carried out at this scale. It is concluded that it is more likely that water quality in these urban streams and nearshore areas along the waterfront are subject to more dominant pollution sources and other complex processes. Nevertheless, this analysis does provide information that can prioritize high risk parks for water quality issues and then direct more site specific investigations, control and mitigation. Table 3 tallies up selected criteria indicative of water quality issues including goose numbers and density per hectare of manicured area, stream/shoreline park drainage density and percent with riparian buffer.

Priority parks identified for enhanced management include Watersedge, Ben Machree, Tall Oaks, Hiawatha and J.C. Saddington. All except the latter park are the smallest parks along the waterfront. All priority parks are also in close proximity to each other and to the mouth of the Credit River except for Watersedge. Jack Darling was moderately scored for potential issues but actual water quality and goose counts suggested it as a priority. Parks scoring a low potential for geese issues that may offer good examples for management include Rattray Marsh and the Esso lands both of which are mostly in natural cover. Lakeview Golf may also offer effective options where naturalization is not preferred.

CVC recommends naturalization as the most sustainable option which is consistent with other LOISS objectives. Naturalization even if limited to linear barriers and stream/shore buffers should be reviewed in high priority parks. It must also be noted that only 3 of the 24 parks have a significant amount of stream/shoreline with the standard 30 m buffers recommended for water quality improvement. These include Rattray Marsh and the Esso Lands which both have 30m buffers, followed by Fusion Park having 65% of the required 30m buffer. All other parks were below 26% while 10 of 24 parks have no such recommended buffers. The analysis in Table 3 then ranked parks based on any measurable width of stream/shoreline buffer detectable at the scale of mapping in the GIS analysis. Only Rhododendron Gardens was further identified as having sufficient water quality buffers.

Table 2. Percent Manicured Open Space by Lakefront Subwatershed.

Subwatershed	Area (m2)	Manicured Open Space Area (m2)	% Subwatershed as Manicured Open Space	Associated Parks
Applewood Creek Watershed	4437478.59	391865.17	8.83%	Lakeview Golf (94%)
Avonhead Creek Watershed	1975397.56	236439.24	11.97%	Fusion to Lakeside (27%)
Birchwood Creek Watershed	3259985.97	148647.87	4.56%	Jack Darling (42%),
Clearview Creek Watershed	3816484.55	125646.34	3.29%	Fusion to Lakeside (45%),
Credit River	1686294.79	171823.99	10.19%	Esso (99%), JJ Plaus (100%), JP Saddington (100%), Marina Park (100%), Port Credit Memorial (100%), St. Lawrence (100%), Tall Oaks (42%)
Cumberland Creek Watershed	1546392.34	71858.36	4.65%	Hiawatha (100%), Tall Oaks (58%)
Lakeshore 1	101786.77	2938.50	2.89%	Rhododendron (9%), Richard's Memorial (11%)
Lakeshore 2	425290.00	27091.68	6.37%	Ben Machree (100%), Esso (1%), Rhododendron (25%)
Lakeshore 3	2156641.44	331787.90	15.38%	Lakeview and CWA (95%)
Lakeshore 4	346674.03	7841.80	2.26%	Abutts Lakeview and CWA but no significant area within
Lakeside Creek Watershed	4193990.09	320813.82	7.65%	OCAW and Lakeside Park (100%), Watersedge (100%)
Lornewood Creek Watershed	3916569.43	79440.79	2.03%	Richard's Memorial (68%)
Moore Creek Watershed	382311.14	7028.89	1.84%	Richard's Memorial (21%)
Serson Creek Watershed	1962576.86	204549.05	10.42%	Lakeview Golf (6%), Lakeview and CWA (5%)
Sheridan Creek Watershed	10640457.92	214697.18	2.02%	Rattray (99%)
Tecumseh Creek Watershed	1609486.88	118034.07	7.33%	Rhododendron (66%)
Turtle Creek Watershed	2454510.99	293369.16	11.95%	Jack Darling (58%), Rattray (1%)

Red= High, Yellow= Moderate and Green= Low Ranked Values

Table 3. High Risk Parks For Water Quality Issues Related To Canada Geese.

Park Name	Geese # yearly average	Geese MOS Density (yearly ave / ha)	Stream Bank/ Shore length(m/ha)	% Stream Bank/ Shore with any natural riparian	Total Potential Score
Oakville to Lakeside (Fusion Park)	60.3	42.8	83.89660	80.80%	8
OCAW and Lakeside	44	3	74.71777	29.20%	8
Watersedge	40.1	64.7	343.56289	11.26%	11
Rattray	3.4	8.7	140.67910	100.00%	6
Jack Darling	28	2.7	70.28263	32.55%	7
Richards Memorial	11.7	2.4	124.21199	0.00%	8
Rhododendron	21.4	5.3	167.19911	77.36%	7
Ben Machree	8	13.1	217.68458	0.00%	11
Esso Lands	2.2		62.96245	100.00%	4
JP Saddington	31.8	5	156.82155	0.00%	10
Marina Park	4.2		188.07196	0.00%	8
Port Credit Memorial (East & West)	11.8	2.8	95.80668	0.00%	8
Port Credit Marina	14				9
JJ Plaus	0.3	0.2	349.65945	0.00%	8
St. Lawrence (Starch Lands)	13.8	9.5	213.46725	0.63%	9
Tall Oaks	25.7	64.3	139.76219	0.00%	11
Hiawatha	11.1	12.3	96.53554	0.00%	10
Lakeview Park and CWA	104.2	12	67.79331	42.18%	8
Lakeview Golf	0.6	0.01	67.09817	14.66%	4

Red= High, Yellow= Moderate and Green= Low Ranked Values

New naturalized areas that help achieve a balance with percentage manicured park area can further discourage geese and improve overall biodiversity. Parks having more than 80% manicured area include Tall Oaks, Ben Machree, Hiawatha, Watersedge and J.C. Saddington.

Future site investigations of priority parks should first characterize runoff links to receiving water bodies. It is suspected parking lots and compacted turf areas lacking vegetated buffers are directly affecting water quality. This can also suggest other restoration techniques including Low Impact Development and other Stormwater Management Techniques.

It may also become apparent that given geese concentrations and the lack of control programs on private or corporate properties that they remain a gap to be addressed. CVC has already engaged such landowners as part of LOISS and could play a coordinating role with the City.

CVC may also consider targeted improvements for lands owned by CVC and managed by the City under management agreements, particularly for J.C. Saddington that is now progressing through redevelopment plans.

CVC has communicated with TRCA on their updated Canada Goose Management Program which is generally consistent with that of the City of Mississauga. TRCA has indicated a broader interest for an updated and better coordinated plan including the Region of Peel. There are some concerns with the increasing use of storm water ponds by geese beyond the Lake Ontario shoreline and that there is no consistency amongst all municipalities. This may be contributing to the overall increase in geese numbers within the GTA. CVC may be able to assist at this level but its first priority will be to discuss this report with the City and refine more specific action plans beginning with priority parks identified along the CVC shoreline.

CVC continues to support education and population control methods including egg oiling and geese transfers implemented by the City. CVC may also further support other practices such as alternate turf species and the expansion of relocation efforts with additional information.

The CWS may permit, as a last resort, the lethal removal of geese outside the legal hunting season if "damage and danger" can be demonstrated and all other options are shown not to be effective. This review has demonstrated that control efforts are reducing geese numbers in the parks monitored, except for May migrants. CWS stated that "culling may not be an effective strategy since these geese are coming from outside your area. There is no guarantee that culling migrant geese will have any impact on the number of geese beyond the year of the cull. A much more effective long term strategy would be to reduce the attractiveness of the habitats that they are using."

CVC staff are willing to help promote sustainable habitat alterations and naturalization through LOISS to further reduce Canada Goose related issues. CVC can also help with water quality mitigation techniques including stream and shoreline buffers and other Storm Water Management and Low Impact Development techniques.

COMMUNICATIONS PLAN:

At this time there is no specific communications plan implications or requirement. Any communications plan would be integrated with or implemented by the City of Mississauga. In the longer term the roles and responsibilities of the City and CVC can be integrated into LOISS and its communications plan that has been approved.

FINANCIAL IMPLICATIONS

At this time there are no specific financial implications or requirement other than staff time for those normally responsible for such assessments and advice. Any significant or other financial implications can be integrated with or implemented by CVC under budgets for LOISS, Water Quality or Restoration Services or by the City of Mississauga.

CONCLUSION:

Given Canada Geese can have impacts on water quality, available data on e. coli and total phosphorous was reviewed in the context of geese numbers and park characteristics along the Mississauga Lake Ontario waterfront. Further water quality data collection and analysis specific to Canada Geese as a pollution source is not recommended given the complexity and scale of other pollution sources to the area. Although the results were generally inconclusive it did identify priority parks where more site level assessments and control program refinements should be discussed with the City.

The analysis did confirm that populations of geese are being reduced overall by the City's Goose Management Program over the last decade despite growing numbers in Southern Ontario and reflected locally when May migrants arrive. Broader efforts across all municipalities may be required to address this issue. CVC staff support control techniques including education, no feeding bylaws, egg oiling, transfers, naturalization options and legal hunting where permitted. CVC staff do not support culls based on water quality issues or where management plans are still showing progress as in Mississauga. CVC staff would also support all other options for those municipalities in the watershed who have not yet developed Canada Goose Management Plans.

Habitat modification remains the best long term control method that can be further assessed at the site scale with City parks staff. CVC can also help with water quality mitigation techniques including stream and shoreline buffers and other storm water management and low impact development techniques. Broader scale recommendations related to naturalization options will be incorporated into LOISS as related to the management and restoration of the Lake Ontario shoreline. CVC would also participate in a GTA wide effort to expand and coordinate Canada Goose Management Plans with TRCA, MNR, CWS, municipalities and other stakeholders.

RECOMMENDED RESOLUTION:

WHEREAS Canada Geese can be associated with degraded water quality, particularly along the Lake Ontario shoreline within the City of Mississauga; and

WHEREAS assessment of annual reports from the City of Mississauga confirms the existing Canada Goose Management Plan is bringing local park populations under control except for May migrants, which are reflective of populations from outside the area; and

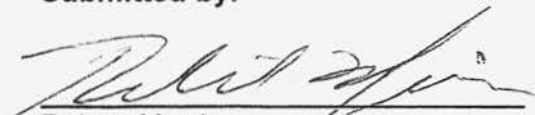
WHEREAS the Toronto Region Conservation Authority and Canadian Wildlife Service has updated their Canada Goose Management Plan and encourage a broader coordination of program review and implementation, and

THEREFORE BE IT RESOLVED THAT the report entitled Canada Geese – Water Quality Issues be received and appended to the minutes of this meeting as Schedule 'C'; and

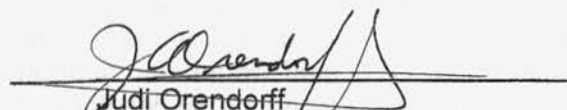
THAT the Board of Directors endorse its conclusions and recommendations to continue and refine the Canada Geese Management Plan in cooperation with the City of Mississauga in context of the Lake Ontario Integrated Shoreline Strategy and priority parks; and further

THAT CVC staff offer technical advice and restoration services related to habitat alterations and naturalization to make areas less attractive to geese and to mitigate water quality impacts through improved buffers and low impact development options.

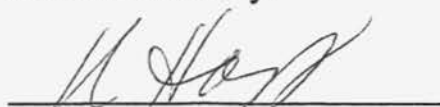
Submitted by:


Robert Morris
Senior Manager of Natural Heritage


Mike Puddister
Director, Restoration & Stewardship


Judi Orendorff
Director, Lands & Natural Heritage

Recommended by:


Rae Horst
Chief Administrative Officer



Credit Valley
Conservation

CANADA GEESE – WATER QUALITY ISSUES

Purpose: to inform CVC Board on issues, control programs, water quality mitigation and seek further direction along Waterfront or beyond.



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BACKGROUND

- Broader issues and control techniques reviewed in previous Board Report.
- New analysis and recommendations to be integrated into LOISS and as advice to City of Mississauga Parks staff who manage majority of parks including 5 CVC owned parks, Rattray being exception.
- Most preferred options to date in City of Mississauga Goose Management Plan 1995 is relocation of geese since 1997 and egg oiling program to prevent hatching.



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ANALYSIS

- CVC analyzed seasonal counts of geese at 24 parks since 1998 to detect population trends and success of control program.
- Explored potential relationships between geese and available water quality data.
- Assessed GIS landscape characteristics that potentially contribute to geese numbers and degraded water quality.



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SEASONAL GEESE COUNTS

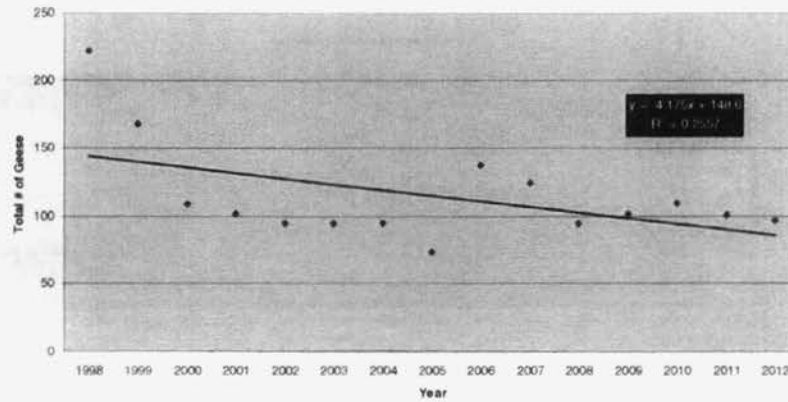
- Identifies specific life cycle stages and control options.
 - Overwintering March Resident Breeders
 - May Migrants or Local Breeding Flock
 - June Molt (flightless) with Goslings
 - Fall Migrants and Resident Geese
- Water quality can also vary seasonally.



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Overwintering March Resident Breeders

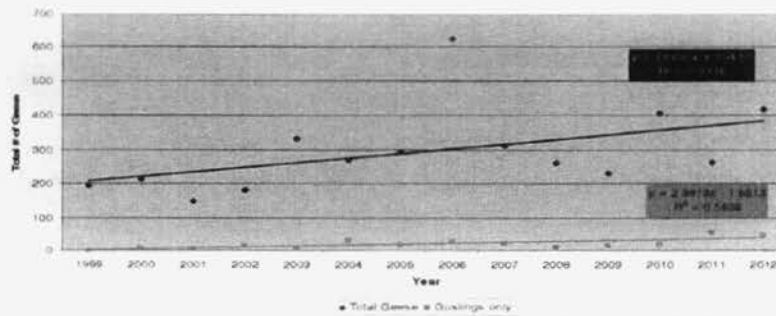
Late March Breeding Flock



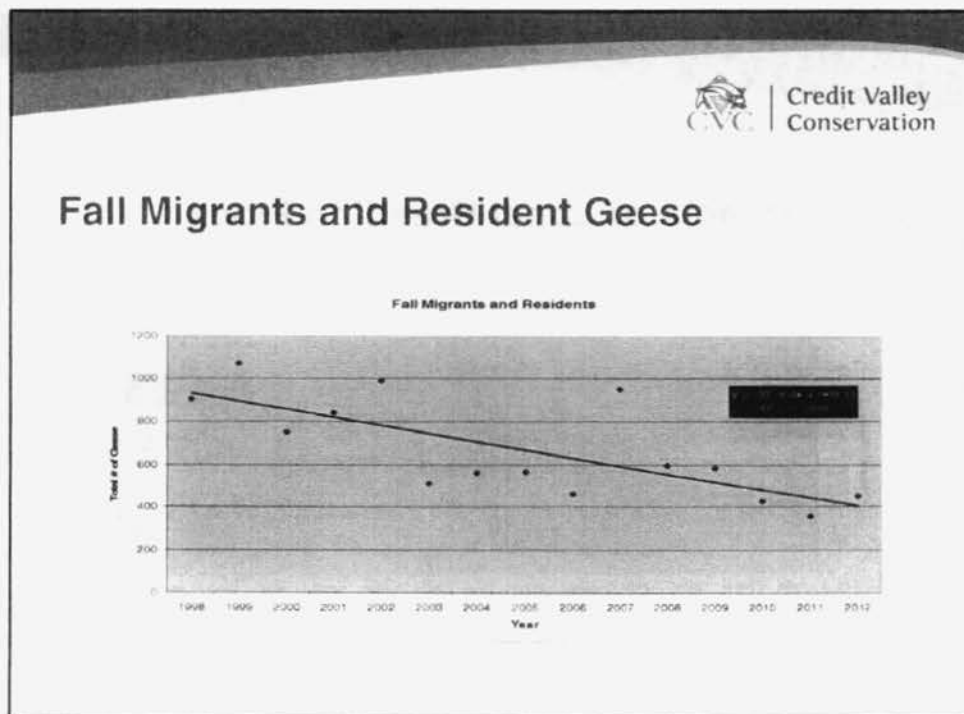
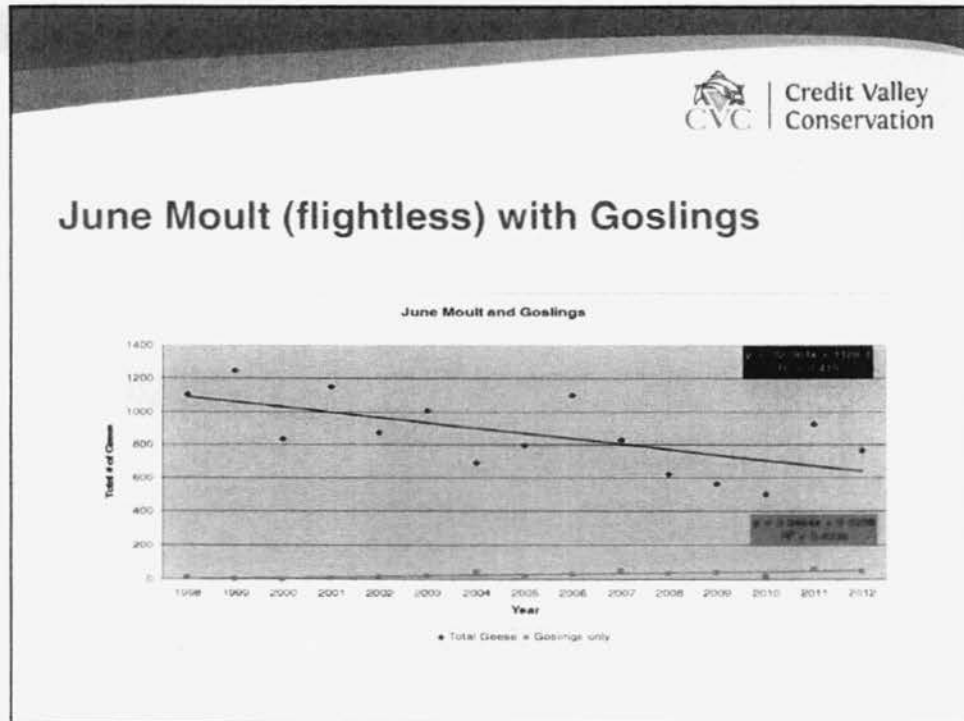
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May Migrants or Local Breeding Flock

Local Breeding Flock



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POPULATION TREND RESULTS

- 3 of 4 seasons indicate significant declines as much as $\frac{1}{2}$ original counts indicating overall success of control program.
- Exception is May migrants that have almost doubled. Reflective of increase in geese across Southern Ontario. Also represents time of year when runoff contamination events are high.
- Most significant is the increase in goslings indicating adaptation and need to review egg oiling program.
- Note goslings are much fewer in numbers and would contribute least to water quality issues.



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WATER QUALITY ANALYSIS

- Used available LOISS data but not designed to isolate specific contributions from geese.
- No evidence found that geese contribute to poor water quality, inshore or offshore.
- Offshore water quality is significantly less polluted and variable due to mixing and dilution.

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BEACH CLOSURES

- Richard Memorial and Jack Darling beaches close 2 times per year on average due to e.coli violations.
- Lakefront Promenade closes 2.5 times per year and can be expected to close more often as enclosed embayment with less circulation and dilution.
- Geese counts here often outnumbered by other waterfowl, gulls and dogs but other contamination sources associated with storm events and urban runoff likely dominate.



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POTENTIAL WATER QUALITY ISSUES RELATED TO CANADA GEESE

- GIS analysis of manicured open space (MOS), shoreline lengths, buffers and geese/density numbers.
- Highest risk parks for water quality issues related to Canada Geese include Watersedge, Ben Machre, Tall Oaks, JC Saddington and Hiawatha Parks.
 - Includes all of the smallest parks except JC Saddington
 - All close to mouth of Credit except Watersedge
- Lowest risk parks were Rattray and Esso Lands due to natural cover/buffers and low numbers of geese.
- Lakeview Golf ranked low despite being 86% manicured thus offering other control techniques to be investigated?



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WATER QUALITY MITIGATION

- 1/4 of the parks are greater than 80% manicured.
- Majority of all parks have insufficient stream and shoreline buffers.
- Canada goose management can be integrated with LOISS objectives of promoting naturalization, linear hedgerow barriers and improving water quality with stream/shoreline buffers and SWM/LID techniques.



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IMPLEMENTATION

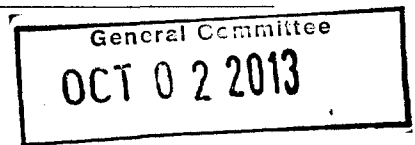
- Provide advice to City Park Managers and offer site assessments of priority parks identified or those owned by CVC (e.g. JC Saddington plans now underway).
- TRCA has updated their Goose Management Plan and recommends a broader and coordinated plan throughout Region of Peel.
- Further inland CVC could assess availability of open water such as SWM Ponds and Manicured Open Space (MOS) on private and public lands.
- Broader geographical approach would address our increase in May Migrant populations.

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LAST RESORT - CULLING OPTION?

- Culling of May migrants not supported by CWS as these geese originate elsewhere.
- “Damage and Danger” must be demonstrated where other controls shown not be working. Control is working in Mississauga.
- “More effective long term strategy is to reduce attractiveness of the habitats they are using” (i.e. naturalization / barriers).

REPORT 2-2013



TO: CHAIR AND MEMBERS OF GENERAL COMMITTEE

The Mississauga Accessibility Advisory Committee presents its second report for 2013 and recommends:

AAC-0009-2013

That the PowerPoint presentation, dated September 23, 2013 and entitled "Peel Region's Accessible Transportation Master Plan (ATMP)," by Mark Castro, Manager, Accessible Transportation, Region of Peel, and Hillary Calavitta, Advisor, Healthy By Design, and Project Manager, Accessible Transportation Master Plan, Region of Peel, to the Mississauga Accessibility Advisory Committee during their meeting on September 23, 2013, be received.

(AAC-0009-2013)

AAC-0010-2013

That the video presentation, entitled "Keep TransHelp Public," by Michel Revelin, Vice-President, CUPE Local 966 and Peel CUPE District Council, to the Mississauga Accessibility Advisory Committee during their meeting on September 23, 2013, be received.

(AAC-0010-2013)

AAC-0011-2013

1. That the Memorandum dated April 26, 2013 from Diana Simpson, Accessibility Coordinator, entitled "Way-finding at the Civic Centre," be received; and
2. That the Mississauga Accessibility Advisory Committee supports the reinstatement of a manned customer service kiosk on the ground floor of the Mississauga Civic Centre to enable seamless access and information for residents, to ensure consistency with the *Accessibility for Ontarians with Disabilities Act*, and to support dignity, equality, and inclusion for persons with disabilities.

Ward 4

(AAC-0011-2013)

AAC-0012-2013

That the Memorandum dated September 6, 2013 from Diana Simpson, Accessibility Coordinator, entitled "Site Visit to Riverwood MacEwan Terrace Garden and Riverwood Conservancy Enabling Garden," be received.

Ward 6

(AAC-0012-2013)

AAC-0013-2013

That the Memorandum dated April 29, 2013 from Julie Lavertu, Legislative Coordinator, entitled "Changes to Absence Provisions for Mississauga Accessibility Advisory Committee Citizen and Stakeholder Members," be received.

(AAC-0013-2013)

AAC-0014-2013

1. That the presentation regarding the Don McLean Westacres Outdoor Pool, located at 2166 Westfield Drive, as provided and presented by Ken MacSporran, Principal, Moffet & Duncan Architects Inc., to the Facility Accessibility Design Subcommittee on February 25, 2013, be received; and
2. That subject to the suggestions contained in the Facility Accessibility Design Subcommittee Report dated February 25, 2013 titled Don McLean Westacres Outdoor Pool, located at 2166 Westfield Drive, the Facility Accessibility Design Subcommittee is satisfied with the Don McLean Westacres Outdoor Pool design, as presented.

Ward 1

(AAC-0014-2013)

AAC-0015-2013

1. That the presentation regarding the 12th floor Multipurpose Space, Mississauga Civic Centre, located at 300 City Centre Drive, as provided and presented by Christine Vozoris, CS&P Architects, and Kendall Wayow, Acting Senior Project Manager, to the Facility Accessibility Design Subcommittee on February 25, 2013, be received;
2. That subject to the suggestions contained in the Facility Accessibility Design Subcommittee Report dated February 25, 2013 titled 12th Floor Multipurpose Space, Mississauga Civic Centre, located at 300 City Centre Drive, the Facility Accessibility Design Subcommittee is satisfied with the 12th Floor Multipurpose Space designed, as presented; and
3. That Ms. Vozoris and Mr. Wayow provide a carpet tile sample and other carpeting options for the 12th Floor Multipurpose Space, Mississauga Civic Centre, at a future Facility Accessibility Design Subcommittee meeting for review and consideration.

Ward 4

(AAC-0015-2013)

AAC-0016-2013

That the presentation from Daryl Bell, Manager, Mobile Licensing Enforcement, regarding accessible taxis be received and that the Accessible Transportation Subcommittee supports the taxi industry becoming 100 percent accessible.

(AAC-0016-2013)

AAC-0017-2013

That the Facility Accessibility Design Subcommittee (FADS) receive the Streetsville Main Street Square Redevelopment presentation and defer to a later FADS meeting with colour palettes.

Ward 11

(AAC-0017-2013)

AAC-0018-2013

1. That the presentation by Marc Dowling, MacLennan Jaunkalns Miller Architects, to the Facility Accessibility Design Subcommittee (FADS) at its meeting on April 15, 2013 with respect to the River Grove Community Centre Renovation Project be received.
2. That subject to the suggestions contained in the Facility Accessibility Design Subcommittee Report dated April 15, 2013, the Facility Accessibility Design Subcommittee is satisfied with the River Grove Community Centre Renovation Project, as presented; and
3. That Facility Accessibility Design Subcommittee members conduct a site visit at River Grove

Community Centre after the proposed renovations at the Centre.
Ward 6
(AAC-0018-2013)

AAC-0019-2013

That the presentation by Christine Vozoris, CS&P Architects Inc., to the Facility Accessibility Design Subcommittee (FADS) at its meeting on April 15, 2013 with respect to the Streetsville Main Street Square Redevelopment be received and that the Accessibility Advisory Committee be advised that FADS is satisfied with the plans as presented.

Ward 11
(AAC-0019-2013)

AAC-0020-2013

That the comments from members of the Facility Accessibility Design Subcommittee regarding the chairs for the 12th Floor be received.

Ward 4
(AAC-0020-2013)

AAC-0021-2013

That the “Breaking Down Barriers – Understanding the Integrated Accessibility Standards Regulation” e-learning training program presented by Suzanne Noga, People Planning, and Lisa Askim, Organizational Development Consultant, to the Corporate Policies and Procedures Subcommittee at its meeting on May 28, 2013, be received for information and that the Accessibility Advisory Committee be advised that subject to the suggestions contained in the report dated May 28, 2013, the Corporate Policies and Procedures Subcommittee is satisfied with the proposed training program as presented.
(AAC-0021-2013)

AAC-0022-2013

That the Pending Work Plan Items chart for the Mississauga Accessibility Advisory Committee, dated September 23, 2013, from Julie Lavertu, Legislative Coordinator, be received.
(AAC-0022-2013)

AAC-0023-2013

That the following three news releases, provided to the Mississauga Accessibility Advisory Committee for information during their meeting on September 23, 2013, be received:

- a) News release dated January 21, 2013 from the Ministry of Community and Social Services entitled “New Council to Help Make Ontario Even More Accessible: McGuinty Government Improving Independence for People of all Abilities”;
- b) News releases dated July 5, 2013 from the Ministry of Economic Development, Trade and Employment entitled “Ontario to Increase Accessibility, Boost Economy: Province Appoints New Accessibility Council” and “Ontario’s Accessibility Standards Advisory Council/Standards Development Committee”; and
- c) News release dated September 10, 2013 from the Ministry of Economic Development, Trade and Employment entitled “Dean Mayo Moran to Review Ontario’s Accessibility Laws: Legal Expert’s Review Will Help Make Ontario Accessible by 2025.”

(AAC-0023-2013)

REPORT 6-2013

TO: CHAIR AND MEMBERS OF GENERAL COMMITTEE

The Mississauga Celebration Square Events Committee presents its sixth report for 2013 and recommends:

MCSEC-0020-2013

That the PowerPoint presentation by Randy Jamieson, Senior Project Manager with respect to the gate entrances, market trellis and memorial structure on the Mississauga Celebration Square be received for information.

(MCSEC-0020-2013)

MCSEC-0021-2013

That the Corporate Report dated September 12, 2013 from the Commissioner of Community Services entitled, "Enabling Growth Working Team 3 Year Plan – Staff Response" be received for information.

(MCSEC-0021-2013)

MCSEC-0022-2013

That Frank Giannone and Claire Santamaria be appointed to represent the Mississauga Celebration Square Events Committee on the Mississauga Celebration Square application approval group to review applications for 2014 events on the Square.

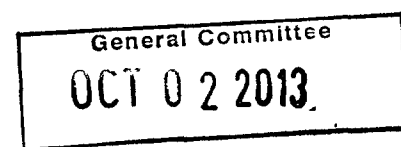
(MCSEC-0022-2013)

MCSEC-0023-2013

That a letter be forwarded under the Chair's signature to Ron Duquette as part of the organizing group for the Mississauga Legends Row event and a citizen member of the Mississauga Celebration Square Events Committee to congratulate him on the Mississauga Legends Row event.

(MCSEC-0023-2013)

REPORT 4-2013



TO: CHAIR AND MEMBERS OF GENERAL COMMITTEE

The Museums of Mississauga Advisory Committee presents its fourth report for 2013 and recommends:

MOMAC-0019-2013

That the PowerPoint presentation from Paul Damaso, Manager, Culture Division, Community Services Department, entitled Draft Communications Plan Overview for Discussion, be received.
(MOMAC-0019-2013)

MOMAC-0020-2013

That the Memorandum dated September 11, 2013, from Susan Burt, Director, Culture Division, Community Services Department, entitled *Update on Discussions with Peel District School Board*, be received, and that staff be directed to continue to explore alternative options for a museum and storage facility, including partnership opportunities in future developments.
(MOMAC-0020-2013)

MOMAC-0021-2013

That the new MOMAC Mandate and Operational Consideration Discussion Paper from the Chair, and the MOMAC Terms of Reference, as adopted by Council on September 26, 2007, be received and referred for further review at the November 25, 2013 meeting of the Committee.
(MOMAC-0021-2013)

MOMAC-0022-2013

That the Acting Museums and Traditions Manager's Report, dated June 1 to 2013 to August 31, 2013, be received.
(MOMAC-0022-2013)

MOMAC-0023-2013

That the Memorandum dated September 13, 2013, from Mumtaz Alikhan entitled *2014 Museums of Mississauga Advisory Committee Meeting Dates*, be received.
(MOMAC-0023-2013)

MOMAC-0024-2013

That the following Items for Information be received:

- (a) 2013 Report on Culture;
- (b) News Release entitled *Summer is the Season for Culture in Mississauga*;
- (c) News Release entitled *Mississauga's New Policy Confirms Standards for Collecting and Preserving the City's Cultural Heritage*
- (d) 2013 Teddy Bear's Picnic Online Survey Report
- (e) Letter dated June 28, 2013 from the Chair to Tamara Pope accepting her resignation

(MOMAC-0024-2013)

MOMAC-0025-2013

That staff be directed to ensure that the signage at the Benares Visitor Centre is updated to reflect current City standards.

(MOMAC-0025-2013)