### City of Mississauga

# **Agenda**



## **Accessibility Advisory Committee**

Date

November 23, 2015

Time

2:00 PM

Location

Mississauga Valley Community Centre, Program Room 1 1275 Mississauga Valley Boulevard, Mississauga, Ontario, L5A 3R8

#### **Members**

Councillor Matt Mahoney, Ward 8
Councillor Pat Saito, Ward 9
Carol-Ann Chafe, Citizen Member (Chair)
Melanie Taddeo, Citizen Member (Vice-Chair)
Robert Bain, Citizen Member
Naz Husain, Citizen Member
Rabia Khedr, Citizen Member
Clement Lowe, Citizen Member
Mashkoor Sherwani, Citizen Member
Asim Zaidi, Citizen Member
Sally Wall, Stakeholder Member

#### Contact

Karen Morden, Legislative Coordinator, Legislative Services 905-615-3200 ext. 5471 karen.morden@mississauga.ca

### Find it online

http://www.mississauga.ca/portal/cityhall/accessibilityadvisory

Willy Wong, Supervisor, Building Plan Examination

#### **Accessibility Advisory Committee Staff Working Group**

Daryl Bell, Manager, Mobile Licensing Enforcement Lisa Boyce-Gonsalves, Community Development Coordinator - Inclusion and Accessibility Frank Buckley, Manager, Parks South District Lawrence Franklin, Urban Designer, Development & Design Division Ben Gomberg, Manager, Active Transportation Vedad Hasanovic, Project Manager, Facilities & Property Management Mojan Jianfar, Assistant Planner, Culture and Heritage Development Virginia Kalapaca, Project Manager, Park Development Lydia Kowalyk, Manager, Internal Services, Revenue & Materiel Management Diana Krawczyk, Manager, Readers' Den, Library Karen Morden, Legislative Coordinator, Office of the City Clerk Nigel Roberts, IT Manager, Digital Services & Mobility Pamela Shanks, Corporate Policies Analyst Diana Simpson, Accessibility Coordinator Lorena Smith, Older Adult Coordinator Jo-Ann Sutherland, Human Resources Consultant Stefan Szczepanski, Manager, Park Development Ashley Travassos, Communications Advisor Alana Tyers, Team Leader, Transit Planning Graham Walsh, Legal Counsel

- 1. <u>CALL TO ORDER</u>
- 2. <u>APPROVAL OF AGENDA</u>
- 3. <u>DECLARATION OF CONFLICT OF INTEREST</u>
- 4. <u>MINUTES OF PREVIOUS MEETING</u>

Minutes of the September 14, 2015 Accessibility Advisory Committee meeting.

RECOMMEND APPROVAL

- 5. DEPUTATIONS
  - 5.1 Item 7.1 <u>City of Mississauga Inclusion Resource Team</u>

Lisa Boyce-Gonsalves, Community Development – Inclusion and Accessibility and Lisa Kitchener, Manager of Respite and Leisure Services, Community Living Mississauga with respect to the City of Mississauga Inclusion Resource Team.

- 6. <u>MATTERS TO BE CONSIDERED</u>
  - 6.1 <u>Crohns and Colitis Canada 'GoHere' Initiative Update</u>

Memorandum dated October 8, 2015 from Darlene Utarid, Business Analyst, Facilities and Property Management with respect to a Crohns and Colitis Canada 'GoHere' Initiative update.

6.2 <u>ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT, 2005 (AODA)</u>

Diana Simpson, Accessibility Coordinator will provide a brief verbal update with respect to the *Accessibility For Ontarians With Disabilities Act, 2005 (AODA)*, specifically regarding the proposed changes to the Accessible Customer Service and Integrated Accessibility Standards Regulations.

A link to the related information can be found here:

Link to Proposed Changes to Accessibility Regulations

#### 6.3 Region of Peel Accessibility Advisory Committee Update

Naz Husain, Citizen Member, Accessibility Advisory Committee and Chair, Region of Peel Accessibility Advisory Committee will provide a brief verbal update.

#### 7. <u>INFORMATION ITEMS</u>

#### 7.1 <u>Inclusion Resource Team</u>

Memorandum dated November 23, 2015 from the Community and Neighbourhood Development Unit, Recreation Division with respect to the Inclusion Resource Team.

#### RECOMMEND RECEIPT

#### 7.2 Recommendation AAC-0027-2015

Memorandum dated October 23, 2015 from Karen Morden, Legislative Coordinator with respect to Recommendation AAC-0027-2015, pertaining to employment opportunities for persons with developmental and intellectual disabilities.

#### RECOMMEND RECEIPT

7.3 Regarding Telephone or Video Conference Participation by Appointed Members of Municipal Accessibility Advisory Committees

Letter dated October 23, 2015 from Frank Dale, Regional Chair and Chief Executive Officer, Region of Peel with respect to telephone or video conference participation by appointed Members of Municipal Accessibility Advisory Committees.

#### RECOMMEND RECEIPT

#### 7.4 Barrier-Free Canada – Canadians With Disabilities Act

Document regarding the Principles for the Canadians With Disabilities Act.

#### RECOMMEND RECEIPT

#### 7.5 <u>2016 Accessibility Advisory Committee Meeting Dates</u>

Memorandum dated October 16, 2015 from Karen Morden, Legislative Coordinator with respect to the 2016 Accessibility Advisory Committee meeting dates.

#### RECOMMEND RECEIPT

#### 7.6 Pending Work Plan Items

Pending Work Plan Items chart, updated for the November 23, 2015 Accessibility Advisory Committee meeting.

#### RECOMMEND RECEIPT

#### 7.7 Dec 3<sup>rd</sup> Tribute

Invitation to the third annual Dec  $3^{rd}$  Tribute (formerly the Abilities Awards) to be held on December 3, 2015.

#### RECOMMEND RECEIPT

#### 8. <u>SUBCOMMITTEE REPORTS</u>

8.1 <u>Corporate Policies and Procedures Subcommittee - October 19, 2015</u>

RECOMMEND RECEIPT

8.2 <u>Promotional Awareness Subcommittee - October 19, 2015</u>

RECOMMEND\_RECEIPT

8.3 Facility Accessibility Design Subcommittee – October 26, 2015

#### **RECOMMENDATION**

- That the PowerPoint presentation regarding Trail Development Within Sawmill Valley Trail, P-161 to the Facility Accessibility Design Subcommittee on October 26, 2015, be received;
- 2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the design of Trail Development Within Sawmill Valley Trail, P-161, as presented.

#### RECOMMENDATION

- That the PowerPoint presentation regarding Off Road Trail (ORT) #11 to the Facility Accessibility Design Subcommittee on October 26, 2015, be received:
- 2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the design of Off Road Trail (ORT) #11, as presented.

#### **RECOMMENDATION**

That the memorandum dated October 26, 2015 from Lawrence Franklin, Urban Designer, Development and Design Division, Planning and Building with respect to referral of Region of Peel projects to the Facility Accessibility Design Subcommittee, be received.

#### 9. <u>COMMITTEE UPDATE / OTHER BUSINESS</u>

#### 10. <u>DATE OF NEXT MEETING(S)</u>

Monday, November 30, 2015, 1:30 PM: Facility Accessibility Design Subcommittee, Civic Centre, Committee Room D

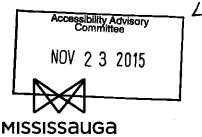
Monday, January 25, 2016, 1:30 PM: Facility Accessibility Design Subcommittee, Civic Centre, Committee Room D

Monday, February 8, 2016, 2:00 PM: Accessibility Advisory Committee, Mississauga Valley Community Centre, Program Room 1

#### 11. <u>ADJOURNMENT</u>

# City of Mississauga

# Minutes (Draft)



## **Accessibility Advisory Committee**

**Date** 

September 14, 2015

Time

2:00 PM

#### Location

Mississauga Valley Community Centre, Program Room 1 1275 Mississauga Valley Boulevard, Mississauga, Ontario, L5A 3R8

#### **Members Present**

Councillor Matt Mahoney, Ward 8 Councillor Pat Saito, Ward 9 Carol-Ann Chafe, Citizen Member (Chair) Melanie Taddeo, Citizen Member (Vice-Chair) Robert Bain, Citizen Member Naz Husain, Citizen Member Rabia Khedr, Citizen Member Clement Lowe, Citizen Member Mashkoor Sherwani, Citizen Member Asim Zaidi, Citizen Member Sally Wall, Stakeholder Member

#### Contact

Karen Morden, Legislative Coordinator, Legislative Services 905-615-3200 ext. 5471

karen.morden@mississauga.ca

#### Find it online

http://www.mississauga.ca/portal/cityhall/accessibilityadvisory

#### **Accessibility Advisory Committee Staff Working Group Present**

Daryl Bell, Manager, Mobile Licensing Enforcement
Frank Buckley, Manager, Parks South District
Amr Merdan, Urban Designer, Development and Design
Vedad Hasanovic, Project Manager, Facilities & Property Management
Virginia Kalapaca, Project Manager, Park Development
Diana Krawczyk, Manager, Readers' Den, Library
Karen Morden, Legislative Coordinator, Office of the City Clerk
Nigel Roberts, IT Manager, Digital Services & Mobility
Diana Simpson, Accessibility Coordinator
Jo-Ann Sutherland, Human Resources Consultant
Ashley Travassos, Communications Advisor
Graham Walsh, Legal Counsel
Willy Wong, Supervisor, Building Plan Examination

9/14/2015

3

CALL TO ORDER - 2:10 PM

APPROVAL OF AGENDA

Approved (M. Sherwani)

**DECLARATION OF CONFLICT OF INTEREST - NII** 

MINUTES OF PREVIOUS MEETING

Minutes of the June 1, 2015 meeting of the Accessibility Advisory Committee.

Carol-Ann Chafe, Citizen Member and Chair noted a spelling error on page four (4).

Approved, as amended (M. Taddeo)

#### **DEPUTATIONS**

A. Nidhi Khanna, Manager, Mississauga Celebration Square and Michael Tunney, Cultural Planner provided a PowerPoint presentation with respect to the Mississauga Celebration Square Strategic Plan that was approved by Council in June 2015.

Ms. Khanna and Mr. Tunney provided the background, goals, and process in the development of the Celebration Square Strategic Plan, noting that it is a ten year plan with a clear vision and mission, includes strategic goals and directions, and an operational framework and implementation plan. Ms. Khanna provided an overview of the process in developing the plan that included many public and stakeholder engagement opportunities.

Ms. Khanna and Mr. Tunney spoke to the vision, the mission, and the values of the Celebration Square Strategic Plan. With respect to access, it was noted that the Square is designed to be barrier-free and provides accessible programming for residents. Further, it was noted that future actions with respect to the plan include a review of accessible parking, the establishment of a designated Transhelp stop, a design strategy to improve site navigation and wayfinding, and a volunteer ambassador program to assist visitors.

Discussion amongst AAC Members included possible appropriate locations for a Transhelp stop noting the importance of appropriate lighting and safety, additional wayfinding suggestions, and encouragement to promote accessible features, such as closed captioning on movie evenings, to increase awareness and participation.

#### MATTERS CONSIDERED

#### 1. Snow Removal and Accessibility

Carol-Ann Chafe, Citizen Member and Chair spoke regarding snow clearing practices on City of Mississauga sidewalks and at bus stops. Ms. Chafe provided photographs of various locations within the City where unplowed snow was impeding the safe use of sidewalks and bus stops and suggested that training could assist staff in understanding the need for clear walkways.

Bruno DiMichele, Works Operations Coordinator provided information regarding clearing practices, hiring of contractors to perform snow clearing, and advised that residents are encouraged to call 3-1-1 for assistance at any time if there are concerns regarding snow removal.

#### RECOMMENDATION

That the photographs provided by Carol-Ann Chafe, Citizen Member and Chair, with respect to winter snow clearing on City sidewalks and at bus stops, be forwarded to Bruno DiMichele, Works Operations Coordinator for information.

Referred (M. Taddeo)
Recommendation AAC-0026-2015

#### 2. Accessible Employment

Email dated July 11, 2015 from Mashkoor Sherwani, Citizen Member with respect to hiring practices for persons with disabilities.

Mr. Sherwani briefly summarized his correspondence noting that consideration for employment opportunities for persons with invisible disabilities, such as an intellectual disability, are needed and suggested possible partnerships with stakeholder organizations in Mississauga could provide those opportunities.

Jo-Ann Sutherland, Human Resources Consultant noted that the City of Mississauga employs persons of all abilities and makes accommodations as necessary.

Rabia Khedr, Citizen Member commented that the creation of employment equity programs creates inequities and suggested that an appropriate starting point would be to open a dialogue with Human Resources staff, AAC Members, and community stakeholders to determine best practices in meeting the employment needs of persons with intellectual disabilities.

Councillor Pat Saito, Ward 9 commented that the focus on employment should not be limited to persons with intellectual disabilities, but a broader scope to include all persons with disabilities.

#### RECOMMENDATION

- That the email dated July 11, 2015 from Mashkoor Sherwani, Citizen Member with respect to hiring practices for persons with developmental and intellectual disabilities, be received;
- 2. That the Accessibility Advisory Committee (AAC) and appropriate Subcommittees of the AAC engage staff from Human Resources and Community Stakeholder groups to open a dialogue in identifying barriers and opportunities for persons with disabilities to participate in the City's hiring process;
- 3. That the Accessibility Advisory Committee requests that Council support the establishment of a job creation process for persons with disabilities through a report from Human Resources and in consultation with Accessibility Advisory Committee Members.

Referred (R. Khedr)
Recommendation AAC-0027-2015

#### 3. <u>Accessibility Video Update</u>

Ashley Travassos, Communications Advisor, Meghan Johnston, Marketing Coordinator, and Diana Simpson, Accessibility Coordinator provided a verbal update regarding the development of an Accessibility Video.

Ms. Travassos and Ms. Johnston provided a brief overview of the video that will focus on a "day in the life" of a person with a disability living in Mississauga.

Discussion amongst Members ensued with respect to the use of descriptive video, the desire for narration vs. detailed description, the need for a video that is universally accessible, and the use of closed-captioning.

Rabia Khedr, Citizen Member noted that the video should model accessibility, not accommodation.

#### **RECOMMENDATION**

That the presentation by Meghan Johnston, Marketing Coordinator and Ashley Travassos, Communications Advisor providing an update on the City of Mississauga Accessibility Video, be received.

Received (A. Zaidi)
Recommendation AAC-0028-2015

#### 4. Pan Am and Parapan Am Games Follow-up

Email dated August 27, 2015 from Carol-Ann Chafe, Citizen Member and Chair regarding providing feedback to the Pan Am and Parapan Am Games organizers related to accessibility.

Ms. Chafe spoke briefly about her experience in attending the Pan Am/Parapan Am Games events hosted in Mississauga and suggested that feedback from the Accessibility Advisory Committee to the Mississauga staff responsible for the Games would be beneficial in planning future events.

Diana Simpson, Accessibility Coordinator noted that a feedback session could occur through the Corporate Policies and Procedures Subcommittee with the appropriate staff.

#### RECOMMENDATION

- That the email dated August 27, 2015 from Carol-Ann Chafe, Citizen Member and Chair with respect to providing feedback on the Pan Am and Parapan Am Games, be received;
- 2. That the Corporate Policies and Procedures Subcommittee of the Accessibility Advisory Committee hold a meeting in October to provide feedback to pertinent City of Mississauga staff associated with the Pan Am and Parapan Am Games hosted in Mississauga.

Referred (M. Sherwani)
Recommendation AAC-0029-2015

5. <u>Accessibility Advisory Committee Recommendation AAC-0024-2015 - Committee of Adjustment</u>

Memorandum from Diana Simpson, Accessibility Coordinator with respect to Recommendation AAC-0024-2015 pertaining to the Committee of Adjustment.

Ms. Simpson advised that, after discussion and review of Recommendation AAC-0024-2015 with respect to the Committee of Adjustment and planning practices with related staff, a revised recommendation would go forward to Council to clarify processes.

#### <u>RECOMMENDATION</u>

- That the memorandum dated September 3, 2015 from Diana Simpson, Accessibility Coordinator with respect to Recommendation AAC-0024-2015 regarding the Committee of Adjustment, be received;
- That the Planning and Building Department, Committee of Adjustment Planner or Policy Planning Section be requested to seek input from the Accessibility Coordinator and provide application specific information on the requested relief, as required, where Committee of Adjustment applications are seeking a reduction in parking spaces for person with disabilities on a specific site, and that Recommendation AAC-0024-2015 regarding this same matter, be rescinded.

<u>Approved</u> (Councillor Saito) Recommendation AAC-0030-2015

#### 6. ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT, 2005 (AODA)

Diana Simpson, Accessibility Coordinator provided a brief verbal update with respect to the *Accessibility For Ontarians With Disabilities Act, 2005 (AODA)*, and <u>The Path to 2025:</u> Ontario's Accessibility Action Plan, which was included for information on the agenda.

Ms. Simpson noted that the five accessibility standards in place under the AODA to support the goal of an accessible province by 2025 are customer service, employment, information and communications, transportation, and design of public spaces and that work was being done to engage employers, strengthen the foundation, and promote a culture shift.

Councillor Saito commented on a highlighted article in the document that referred to accessible beach pathways at Wasaga Beach and described the portable roll-out mats that would provide a pathway across the sand to the water.

#### 7. Region of Peel Accessibility Advisory Committee Update

Naz Husain, Citizen Member, Accessibility Advisory Committee and Chair, Region of Peel Accessibility Advisory Committee provided a brief verbal update with respect to the Regional Accessibility Advisory Committee and the Supportive Housing Review that is taking place.

Ms. Husain requested that the Region of Peel update be placed earlier in the agenda to ensure that there was sufficient time to consider this item.

#### INFORMATION ITEMS

8. Region of Peel Resolution Regarding Telephone or Video Conference Participation by Appointed Members of Municipal Accessibility Advisory Committees

Letter dated May 22, 2015 from Regional Chair, Frank Dale to The Honorable Ted McMeekin, Minister of Municipal Affairs and Housing with respect to the Region of Peel Resolution regarding telephone or video conference participation by appointment Members of Municipal Advisory Committees.

9

#### RECOMMENDATION

That the letter dated May 22, 2015 from Regional Chair, Frank Dale to The Honorable Ted McMeekin, Minister of Municipal Affairs and Housing with respect to the Region of Peel Resolution regarding telephone and video conference participation by appointed members of municipal advisory committees, be received.

Received (N. Husain)
Recommendation AAC-0031-2015

# 9. <u>City of Brampton Resolution Regarding Municipal Act, 2001 and the Accessibility for Ontarians With Disabilities Act, 2005</u>

Letter dated July 10, 2015 from Sonya Pacheco, Legislative Coordinator, City of Brampton with respect to the City of Brampton Resolution regarding telephone or video conference participation by appointed Members of Municipal Accessibility Advisory Committees.

#### RECOMMENDATION

That the letter dated July 10, 2015 from Sonya Pacheco, Legislative Coordinator, City of Brampton with respect to the City of Brampton's Resolution regarding telephone and video conference participation by appointed members of municipal Accessibility Advisory Committees, be received.

Received (M. Sherwani)
Recommendation AAC-0032-2015

#### 10. Pending Work Plan Items

Pending Work Plan Items chart, updated for the September 14, 2015 Accessibility Advisory Committee meeting.

#### RECOMMENDATION

That the Pending Work Plan Items chart, updated for the September 14, 2015 Accessibility Advisory Committee meeting, be received.

Received (R. Khedr)
Recommendation AAC-0033-2015

#### SUBCOMMITTEE REPORTS

#### 11. Facility Accessibility Design Subcommittee (FADS) Report – May 25, 2015

#### **RECOMMENDATION**

- 1. That the PowerPoint presentation regarding Fallingbrook Park and Garnetwood Park washrooms to the Facility Accessibility Design Subcommittee on May 25, 2015, be received;
- 2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the design of Fallingbrook Park and Garnetwood Park washrooms, as presented;
- 3. That staff consult with Diana Simpson, Accessibility Coordinator with any further questions with respect to the design and accessibility of the washroom structures;
- 4. That the Members of FADS conduct a site visit upon completion of the project.

Supported (C. Lowe)
Recommendation AAC-0034-2015

#### 12. <u>Facility Accessibility Design Subcommittee (FADS) Report – June 22, 2015</u>

#### RECOMMENDATION

- 1. That the City of Mississauga 2015 Facility Accessibility Design Standards (Draft) document be received;
- That subject to the comments provided on the document, the Facility Accessibility Design Subcommittee is satisfied with the 2015 Facility Accessibility Design Standards (Draft) document;
- 3. That the document be entitled, "City of Mississauga 2015 Facility Accessibility Design Standards";
- 4. That the final document be presented to the Accessibility Advisory Committee for receipt upon its completion.

<u>Supported</u> (C. Lowe) Recommendation AAC-0035-2015

#### COMMITTEE UPDATE/ OTHER BUSINESS

Carol-Ann Chafe, AAC Chair advised that the Enabling Garden at Riverwood Park has submitted a grant to develop a sensory walk-in garden and that the amount of the grant would be determined by popular vote on the top three applicants. Ms. Chafe requested that Members vote for the Enabling Garden and provided instructions for online voting.

#### DATE OF NEXT MEETING(S)

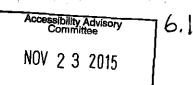
Monday, October 19, 2015, 1:30 PM: Corporate Policies & Procedures Subcommittee meeting, Civic Centre, Committee Room A

Monday, October 19, 2105, 3:00 PM: Promotional Awareness Subcommittee meeting, Civic Centre, Committee Room A

Monday, October 26, 2015, 1:30 PM: Facility Accessibility Design Subcommittee meeting, Civic Centre, Committee Room D

Monday, November 23, 2015, 2:00 PM; Accessibility Advisory Committee meeting, Mississauga Valley Community Centre, Program Room 1

ADJOURNMENT - 4:11 PM



# City of Mississauga

# Memorandum

Mississauga

To:

Chairperson and Members of the Accessibility Advisory Committee (AAC)

Darlene Utarid, Business Analyst - Facilities and Property Management, Capital

From:

Planning and Asset Management

Date:

October 8, 2015

Subject:

Crohns and Colitis Canada 'GoHere' Initiative - Update

### **Background**

On April 13, 2015 Maria Glidden, Development Coordinator and Natasha Mistry, Public Policy and Stakeholder Relations from Crohn's and Colitis Canada provided an overview of the GoHere Initiative to the Mississauga Accessibility Advisory Committee.

Recommendations from the deputation showed support for the initiative and referred the matter to Facilities and Property Management staff to determine the feasibility of implementing the program.

#### **Present Status**

The GoHere Initiative initial request was to install decal stickers throughout all City of Mississauga facilities and for the City of Mississauga to declare itself as "Crohn's and Colitis friendly". Facilities and Property Management has reviewed this request and have had discussions with Ms. Glidden and Ms. Mistry regarding this initiative. The City of Mississauga supports the initiative however the decision was made not to have sticker decals installed at the facilities and rather provide alternative tactics to promote washroom locations and support towards the initiative. These tactics are as listed below:

- Signage: Specifically in the Mississauga Civic Center 300 City Centre Drive, the installation of signage indicating clearly where the washrooms are located has been completed. The signage was strategically hung so that you can see it clearly from the elevator lobby which direction to go. This was also our opportunity to indicate where the accessible washrooms are located.
- List of Facilities and Addresses: A list of facilities and the addresses that have publically available washrooms have been provided to Ms. Glidden and Ms. Mistry to be added to their list of "Crohn's and Colitis friendly" locations.
- Pamphlets and Resource Material: Resource material/pamphlets etc. will be made available at the various City of Mississauga community centers and libraries to inform the public of this initiative and show our support.
- Digital Promotional Material: Crohn's and Colitis Canada are in the midst of preparing digital promotional material. The City of Mississauga has a Digital Signage Committee that will review the material and provide feedback and guidance before it can be

- displayed. Facilities and Property Management will coordinate this review and will continue to consider alternate solutions for promoting the GoHere Initiative.
- Communications Support: Facilities and Property Management and Crohn's and Colitis Canada representation will work with Communications to develop a strategy to educate and inform staff of this initiative.

### Conclusion

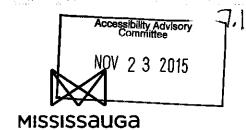
The City of Mississauga will continue to work with Crohn's and Colitis Canada staff to promote the GoHere Initiative and show support in our facilities.

Darlene Utarid **Business Analyst** 

Capital Planning & Asset Management Facilities & Property Management T 905-615-3200 ext.5641 | M 647-545-0230

darlene.utarid@mississauga.ca

# Memorandum



To:

Chair and Members of the Accessibility Advisory Committee

From:

Community and Neighbourhood Development Unit, Recreation Division

Date:

2015/11/23

Subject:

Inclusion Resource Team

#### Background

Mississauga's recreation system strives to respond to a broad range of ages, abilities and interests. In order to maximize participation among all residents, the City actively seeks opportunities to partner with the community to engage more people more often in recreation programs and services that meet their needs .The City of Mississauga has worked collaboratively with Community Living Mississauga for many years to support children with intellectual disabilities to participate in summer camps offered by the City. This fall, we are excited to launch a new pilot project in collaboration with Community Living Mississauga that will enhance outreach and support participation of adults with disabilities in municipal recreation with funding from the Ministry of Community and Social Services.

#### **Inclusion Resource Team**

Community Living Mississauga and the City of Mississauga Recreation Division will create an Inclusion Resource Team to support and facilitate the successful inclusion of adults who have an intellectual disability who are supported by Community Living Mississauga into recreational activities, classes or programs throughout the year which are operated by the City.

The Inclusion Resource Team will be comprised of staff that will provide training, resources and on-going support to municipal staff regarding inclusive recreation. The team will also provide outreach to families and individuals to facilitate a recreation participation plan and coordinate the appropriate resources needed to support participation. Key goals are:

- To increase the participation in recreational activities of adults who have an intellectual disability
- To enhance municipal staff and volunteers knowledge and skill to deliver quality inclusive recreation experiences
- To increase the individual's confidence in their ability to select, access and participate in a community program or class

- To increase collaboration between Community Living Mississauga and the City of Mississauga to design and implement a service delivery model that will support individuals who have an intellectual disabilities to engage in recreation
- To enhance customer service for individuals who have an intellectual disability

Leadership and oversight for the Inclusion Resource Team will be provided by Lisa Boyce-Gonsalves (City of Mississauga) and Lisa Kitchener (Community Living Mississauga). Although funding for the Inclusion Resource Team will be available from the Ministry until March 2017, a key aim of this work will be to enhance capacity of the city to sustain our work to support individuals with intellectual disabilities beyond the scope of this project.

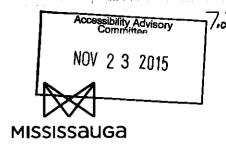
#### Structure

The Inclusion Resource Team will consist of one coordinator, three supervisors and up to 10 facilitators. A supervisor from the team will meet with each family and develop a recreation plan that meets their needs. The team will work with staff in facilities across the city to support and facilitate the implementation of that plan. This may include various resources including one to one support and system navigation.

A Staff Advisory Team comprised of leaders from across the recreation division will monitor progress and provide guidance and support to achieve the project goals. In addition, the Staff Advisory Team will focus on continuous improvement of various systems, policies and practices to ensure that the City's recreation programs, services and facilities are welcoming and inclusive for all.

#### Summary

The Inclusion Resource Team is a key example of how the Recreation Division is working to expand partnerships with groups that provide services to persons with disabilities to enable a seamless system and barrier free access to recreation and sport pursuits. Other key success in this regard include the launch of new 1:1 Inclusion Support Program in summer 2015 to enhance opportunities for participation for children in camp programs offered by the city, the recent purchase of para sport equipment including sport chairs and sledges, and the delivery of para sport demonstration and "try it" opportunities during recreation camps and programs to maintain awareness and momentum generated through hosting of the Para Pan Am Games to build a culture of inclusion.



# City of Mississauga

# Memorandum

To:

Chair and Members of the Accessibility Advisory Committee

From:

Karen Morden, Legislative Coordinator, Office of the City Clerk

Date:

October 23, 2015

Subject:

Recommendation AAC-0027-2015

At its meeting on September 14, 2015, the Accessibility Advisory Committee made the following recommendation:

#### AAC-0027-2015

- 1. That the email dated July 11, 2015 from Mashkoor Sherwani, Citizen Member with respect to hiring practices for persons with developmental and intellectual disabilities, be received;
- That the Accessibility Advisory Committee (AAC) and appropriate Subcommittees of the AAC engage staff from Human Resources and Community Stakeholder groups to open a dialogue in identifying barriers and opportunities for persons with disabilities to participate in the City's hiring process;
- 3. That the Accessibility Advisory Committee requests that Council support the establishment of job creation process for persons with disabilities through a report from Human Resources and in consultation with Accessibility Advisory Committee Members.

This recommendation was subsequently amended at General Committee on September 23, 2015 to the following:

#### GC-0550-2015

- 1. That the email dated July 11, 2015 from Mashkoor Sherwani, Citizen Member with respect to hiring practices for persons with developmental and intellectual disabilities, be received;
- 2. That the Accessibility Advisory Committee (AAC) and appropriate Subcommittees of the AAC engage staff from Human Resources and Community Stakeholder groups to open a dialogue in identifying barriers and opportunities for persons with disabilities to participate in the City's hiring process;
- 3. That in 2016 Human Resources staff consult with the Accessibility Advisory Committee in the development of the planned Workplace Diversity Strategy, which is to include discussing the feasibility of employment related programs for persons with disabilities.

GC-0550-2015 was subsequently adopted by Council on September 30, 2015.

Karen Morden

Legislative Coordinator

Legislative Services, Office of the City Clerk

(905) 615-3200 ext. 5471

karen.morden@mississauga.ca

NOV 2 3 2015

RECEIVED
REGISTRY No.
DATE COT 29 2015
FILE No.
PLERK'S DEPARTMENT

October 23, 2015

Resolution Number 2015-762

The Honourable Ted McMeekin, Minister Municipal Affairs and Housing 777 Bay Street, 17th Floor Toronto, ON M5G 2E5

Dear Mr. McMeekin:

Subject: Regarding Telephone or Video Conference Participation by Appointed Members of Municipal Accessibility Advisory Committees

I am writing to advise that Regional Council approved the following resolution at its meeting held on Thursday, October 8, 2015:

#### Resolution 2015-762

Whereas the Municipal Act, 2001, as amended, does not include provision for appointed members of municipal advisory committees to use telephone or video conferencing to participate in meetings;

And whereas, some citizen members of the Region of Peel Accessibility Advisory Committee may, as a result of their disability, find it difficult to attend meetings from time to time;

And whereas, the Region of Peel supports accessibility and removing such barriers that limit a member's ability to actively participate in meetings;

And whereas, the participation of these members is critical to the work of these committees to remove barriers;

And whereas, the Region of Peel Procedure By-law requires members to be present to participate in meetings;

And whereas, the Councils of the City of Mississauga and the Town of Richmond Hill adopted resolutions encouraging the Ontario Government to make the appropriate legislative amendments to the Municipal Act 2001 to make it easier for citizen members of municipal Accessibility Advisory Committees to participate in meetings;

Therefore be it resolved, that the Ontario Government be requested to implement appropriate legislative amendments to the Municipal Act, 2001 and the Accessibility for Ontarians with Disabilities Act, 2005 to permit telephone and video conference participation by appointed members of municipal accessibility advisory committees;



# Office of the Chair

And further, that a copy of this resolution be sent to all Peel-area MPPs, the Cities of Brampton and Mississauga, the Town of Caledon and the Town of Richmond Hill, for information.

Frank Dale

Regional Chair and Chief Executive Officer

#### FD;sv

C: Lorraine Graham-Watson, Commissioner, Corporate Services Eve Adams, MP, Mississauga-Brampton South Stella Ambler, MP, Mississauga South Brad Butt, MP, Mississauga-Streetsville Bob Dechert, MP, Mississauga-Erindale Parm Gill, MP, Brampton-Springdale The Honourable Bal Gosal, MP, Bramalea-Gore-Malton Władysław Lizon, MP, Mississauga East-Cooksville Kyle Seeback, MP, Brampton West David Tilson, MP, Dufferin-Caledon Dipika Damerla, MPP, Mississauga East-Cooksville Bob Delaney, MPP, Mississauga-Streetsville Vic Dhillon, MPP, Brampton West Sylvia Jones, MPP, Dufferin-Caledon Amrit Mangat, MPP, Mississauga-Brampton South Jagmeet Singh, MPP, Bramalea-Gore-Malton The Honourable Charles Sousa, MPP, Mississauga South The Honourable Harinder Takhar, MPP, Mississauga-Erindale Harinder Mahli, MPP, Brampton-Springdale Peter Fay, Clerk, City of Brampton Crystal Greer, Clerk, City of Mississauga Carey de Gorter, Clerk, Town of Caledon

# BARRIER-FREE CANADA (HTTP://BARRIERFREECANADA.ORG/HOME/)

Towards a Barrier-Free Canada for all persons with disabilities...

English (http://barrierfreecanada.org/principles/)

(http://barrierfreecanada.org/nos-principes/)

#### Menu

Home (http://barrierfreecanada.org/home/) > Our Principles

# **Our Principles**

### PRINCIPLES FOR THE CANADIANS WITH DISABILITIES ACT

- 1. The Canadians with Disabilities Act's purpose is to achieve a barrier-free Canada for persons with disabilities by a deadline that the Act will set, and that will be within as short a time as is reasonably possible, with implementation to begin immediately upon proclamation, to effectively ensure to all persons with disabilities in Canada the equal opportunity to fully and meaningfully participate in all aspects of life in Canada based on their individual merit.
- 2. The Canadians with Disabilities Act should apply to all persons with disabilities whether they have a physical, mental sensory, learning and/or intellectual disability or mental health condition, or are regarded as having one, whether their condition is episodic or permanent, and whether their disability is visible or invisible to others. It should apply to all accessibility barriers, for example physical, legal, bureaucratic, information, communication, attitudinal, technological, policy or other barriers. It should apply to the Parliament of Canada as well as to all

- federal government entities, federally-owned public premises and facilities, federally-regulated companies and organizations, recipients of federal grants, subsidies, loans or other funds, and any other persons or organizations to whom the Government of Canada can apply it.
- 3. The Canadians with Disabilities Act's requirements should supersede all other legislation, regulations or policies which provide lesser protections and entitlements to persons with disabilities. The Act and regulations made under it should not take away any rights that Canadians with disabilities now enjoy;
- 4. The Canadians with Disabilities Act should require Canada, including organizations to whom it applies, to be made fully accessible to all persons with disabilities through the removal of existing barriers and the prevention of the creation of new barriers, within strict time frames to be prescribed in the legislation or regulations;
- 5. The Canadians with Disabilities Act should require providers of goods, services and facilities to whom the Act applies to ensure that their goods, services and facilities are fully usable by persons with disabilities, and that they are designed based on principles of universal design, to accommodate the needs of persons with disabilities. Providers of these goods, services and facilities should be required to devise and implement detailed plans to remove existing barriers and to prevent new barriers within legislated timetables;
- 6. The Canadians with Disabilities Act should require organizations to whom it applies to take proactive steps to achieve barrier-free workplaces and employment within prescribed time limits. Among other things, those employers should be required to identify existing employment and workplace barriers which impede persons with disabilities, and then to devise and implement plans for the removal of these barriers, and for the prevention of new workplace and employment barriers;
- 7. The Canadians with Disabilities Act should require the Government of Canada to lead Canada to achieving the Act's goals. It should specify actions the Government of Canada must take to fulfil this mandate. Among other things, it should require the Government of Canada to

provide education and other information resources to organizations, individuals and groups who need to comply with the Act. It should also require the Government of Canada to appoint an independent person to periodically review and publicly report on progress towards full accessibility, and to make recommendations on any actions needed to achieve the Act's goals;

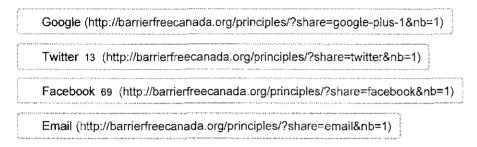
- 8. The Canadians with Disabilities Act should provide for a prompt, independent and effective process for enforcement, and should require that the Act be effectively enforced. This should include, among other things, an effective avenue for persons with disabilities to raise with enforcement officials violations of the Act that they have encountered. It should not simply incorporate the existing procedures for filing discrimination complaints with the Canadian Human Rights Commission or under the Canadian Charter of Rights and Freedoms, as these are too slow and cumbersome, and can yield inadequate remedies;
- 9. As part of its requirement that the Government of Canada lead Canada to the goal of full accessibility for Canadians with disabilities, the Act should require the Government of Canada to make regulations needed to define with clarity the steps required for compliance with the Canadians with Disabilities Act. It should be open for such regulations to be made on an industry-by-industry or sector-by-sector basis. This should include a requirement that input be obtained from affected groups such as persons with disabilities and obligated organizations, before such regulations are enacted. It should also provide persons with disabilities with the opportunity to apply to have regulations made in specific sectors of the economy to which the Act can apply. The Act should require the Government of Canada to make all the accessibility standards regulations needed to ensure that its goals are achieved, and that these regulations be independently reviewed for sufficiency every four years after they were enacted;
- 10. The Canadians with Disabilities Act should require that the Government of Canada ensure that no public money is used to create or perpetuate barriers against persons with disabilities. For example, all federal departments, agencies, and crown corporations should be required to

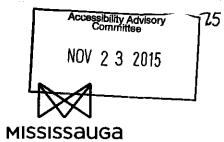
make it a strict condition of funding any program, or any capital or other infrastructure project, or of any transfer pament, subsidy, loan, grant (such as research grants) or other payment of public funds, that no such funds may be used to create or perpetuate barriers against persons with disabilities. They should also be required to make it a condition of any procurement of any services, goods or facilities, that these be designed to be fully accessible to and usable by persons with disabilities. Any grant (including for example, research grant), loan, subsidy, contract or other such payment which does not so provide is void and unenforceable by the grant-recipient or contractor with the department, agency, or crown corporation in question. The Government of Canada should be required to monitor and enforce these requirements and to periodically report to the public on compliance.

- 11. The Canadians with Disabilities Act should require the Government of Canada to review all federal legislation and regulations to identify possible accessibility barriers that they may impose or permit, and to propose omnibus legislation within a specified time to address these barriers. It should require the Government of Canada to review all future proposed legislation and regulations, before they are enacted, to certify and ensure that they do not create, perpetuate or allow for accessibility barriers in them or in activity or programs operated under them. As an immediate priority under these activities, the Government of Canada should get input from voters with disabilities on accessibility barriers in election campaigns and the voting process, and should develop reforms to remove and prevent such barriers.
- 12. The Canadians with Disabilities Act should set as a national policy the fostering of international trade aimed at better meeting the market of up to one billion persons with disabilities around the world.
- 13. The Canadians with Disabilities Act should require the Government of Canada to encourage all provincial governments to pass disability accessibility legislation to help ensure that barriers impeding persons with disabilities are removed and prevented throughout Canada and to convene a federal/provincial conference to that end, which will include representatives of persons with disabilities across Canada.

14. The Canadians with Disabilities Act must be more than mere window dressing. It should contribute meaningfully to the improvement of the position of persons with disabilities in Canada. It must have real force, effect and teeth.

#### Share this:





### City of Mississauga

# Memorandum

To:

Chair and Members of the Accessibility Advisory Committee

From:

Karen Morden, Legislative Coordinator

Date:

October 16, 2015

Subject:

2016 Accessibility Advisory Committee Meeting Dates

The 2016 meeting dates for the Accessibility Advisory Committee have been scheduled as follows:

Monday, February 8, 2016 Monday, April 4, 2016 Monday, June 6, 2016 Monday, September 12, 2016 Monday, November 21, 2016

Unless otherwise advised, all meetings will be held at 2:00 PM at the Mississauga Valley Community Centre, 1275 Mississauga Valley Boulevard, in Program Room 1.

The 2016 meeting dates for the Facility Accessibility Design Subcommittee have been scheduled as follows:

Monday, January 25, 2016 Monday, February 29, 2016 Monday, March 28, 2016 Monday, April 25, 2016

Monday, May 30, 2016

Monday, June 27, 2016

Monday, September 26, 2015 Monday, October 31, 2016

Monday, November 28, 2016 Monday, December 19, 2016

Meetings may be cancelled at the call of the Chair due to insufficient agenda items or lack of quorum.

Please kindly contact me in advance of the meeting if you will be absent or late so that quorum issues can be anticipated and dealt with accordingly.

Karen Morden

Legislative Coordinator

Legislative Services, Office of the City Clerk 300 City Centre Drive, Mississauga, ON L5B 3C1

(905) 615-3200 ext. 5471

karen.morden@mississauga.ca

Pending Work Plan Items – Mississauga Accessibility Advisory Committee
Updated for the November 23, 2015 Accessibility Advisory Committee meeting.

AAC Recommendation	Work Plan Item	Status
AAC-0009-2014	Accessible Cycling	In progress – update required.
		That Naz Husain, Melanie Taddeo, Amy Wilkinson, and Rabia Khedr form a working group to meet with member(s) of the Cycling Committee to have further discussion on the concept of accessible cycling.
AAC-0018-2015	Updated FADS Document	In progress – awaiting final report (General Committee – December 2, 2015).
		<ol> <li>That the presentation by Bob Topping, Architect, DesignABLE Environments Inc., entitled, "City of Mississauga Facility Accessibility Design Standards Project Update" presented to the Accessibility Advisory Committee on June 1, 2015, be received;</li> <li>That the 2015 City of Mississauga Facility Accessibility Design Standards – Draft be received;</li> <li>That Members of the Accessibility Advisory Committee provide comments to Diana Simpson, Accessibility Coordinator, by June 17, 2015;</li> <li>That Members of the Accessibility Advisory Committee provide comments at the Facility Accessibility Design Subcommittee meeting on June 22, 2015.</li> </ol>
AAC-0027-2015 / GC-0550-2015	Employment	In progress.  GC-0550-2015  1. That the email dated July 11, 2015 from Mashkoor Sherwani, Citizen Member with respect to hiring practices for persons with developmental and intellectual disabilities, be received;

# Pending Work Plan Items – Mississauga Accessibility Advisory Committee Updated for the November 23, 2015 Accessibility Advisory Committee meeting.

AAC Recommendation	Work Plan Item	Status
(AAC-0027-2015 / GC-550-2015 – continued)		<ol> <li>That the Accessibility Advisory Committee (AAC) and appropriate Subcommittees of the AAC engage staff from Human Resources and Community Stakeholder groups to open a dialogue in identifying barriers and opportunities for persons with disabilities to participate in the City's hiring process;</li> <li>That in 2016 Human Resources staff consult with the Accessibility Advisory Committee in the development of the planned Workplace Diversity Strategy, which is to include discussing the feasibility of employment related programs for persons with disabilities.</li> </ol>



(Sheppard Ave. & Morningside Ave.)

Morningstar Christian Fellowship

7:00pm Reception, 8:00pm Entertainment & Ceremony

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### dec3rdtribute@hotmail.com

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### REPORT

# CORPORATE POLICIES AND PROCEDURES SUBCOMMITTEE OF THE MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA www.mississauga.ca

MONDAY, OCTOBER 19, 2015 - 1:30 PM

Committee Room A – 2<sup>nd</sup> Floor, Civic Centre 300 City Centre Drive, Mississauga L5B 3C1

#### MEMBERS PRESENT

Naz Husain, Citizen Member (Chair) Clement Lowe, Citizen Member

#### MEMBERS ABSENT

Rabia Khedr, Citizen Member (Participated via telephone) Carol-Ann Chafe, *ex-officio* as AAC Chair

#### STAFF PRESENT

Diana Simpson, Accessibility Coordinator
Michael Cleland, Area Manager, Sports, Tourism, Community Development
Natalie McBoyle, AGM & Director, Ticket Operations – Hershey Centre
Clara Grassia, Manager, 2016 Ontario Summer Games
Nigel Roberts, IT Manager, Digital Services and Mobility
Marta Awad, Accessibility Specialist Intern
Karen Morden, Legislative Coordinator

Karen Morden, Legislative Coordinator Legislative Services, 905-615-3200 ext. 5471 Fax: 905-615-4181 karen.morden@mississauga.ca

#### CALL TO ORDER - 1:30 PM

In the absence of a Chair, Karen Morden, Legislative Coordinator called the meeting to order at 1:30 PM.

#### APPOINTMENT OF THE CHAIR

Ms. Morden called for nominations for the Chair of the Corporate Policies and Procedures Subcommittee. Clement Lowe, Citizen Member nominated Naz Husain, Citizen Member, and Ms. Husain accepted the nomination.

No further nominations were received.

#### RECOMMENDATION

That Naz Husain, Citizen Member be appointed Chair of the Corporate Policies and Procedures Subcommittee for a term ending November 30, 2018 or until a successor is appointed.

Ms. Husain took charge of the meeting as Chair.

#### ITEMS CONSIDERED

#### 1. 2015 Pan Am/Parapan Am Games – Accessibility

Members of the Corporate Policies and Procedures Subcommittee and related City of Mississauga Pan Am/Parapan Am Games staff discussed accessibility at the Pan Am/Parapan Am Games events held at the Hershey Centre in Mississauga.

Committee Members provided feedback on the website, tickets, venue, and events as follows:

#### Website

- Was difficult to find information, especially for Parapan events.
- More direct links were needed to make finding information simpler.
- A text-only version of the website would have made it much more accessible as the graphics interfere with readability and voice-over does not recognize the graphics.

#### <u>Tickets</u>

- The tickets did not show a finish time of events, making it difficult to book transportation.
- Although it is difficult to determine a finish time at a sporting event due to overtime and general game-play, a general idea providing an approximate time may be helpful for those who must book accessible transportation.

Clara Grassia, Manager, 2016 Ontario Summer Games noted that it is difficult to predict a finish time due to overtime.

Michael Cleland, Area Manager, Sports, Tourism, Community Development commented that there were afternoon and evening sessions and perhaps that would provide an approximate finish time for the event. Mr. Cleland also noted that the feedback shared on the Pan/Parapan Am Games was very helpful in planning ahead to other events, such as the 2016 Ontario Summer Games.

Naz Husain, Chair noted that people are much more encouraged to attend events when there is more information provided to them.

#### <u>Venue</u>

- Wayfinding is extremely important for anyone attending an event.
- The extensive use of volunteers at the events was extremely helpful.
- Improved signage is needed inside the venue to find event locations, seats, and washrooms, and outside of the venue at drop-off and pick-up locations.
- Consideration must be given regarding obstacles and/or potential trip/fall hazards (i.e. tear in carpeting, placement of items on walkways).

Clement Lowe, Citizen Member noted that wayfinding at the venue was difficult and needed improvement to make it easier to find where to go.

Mr. Cleland noted that much of the signage at the Hershey Centre was original to the facility when it was built and does need to be updated.

Rabia Khedr, Citizen Member (via telephone) commented that the use of Braille markings on washrooms and elevators isn't practical or preferred, to which Ms. Husain agreed and suggested that the use of high contrast markings and high tactile surfaces would be very helpful.

#### **Events**

- The assistive hearing devices available at some events were very useful.
- Assistive hearing devices should be available for all events.
- The requirement of purchasing a dedicated event ticket to provide spectator seating for persons who use a wheelchair was not clearly communicated.
- The individual listening system did not work— must ensure that the technology is in working order.
- It is important to ensure sporting events are accessible through description by providing devices to broadcast commentary.

Mr. Cleland noted that the use of assistive listening devices had not been arranged prior to the Pan/Parapan Am Games and that the technology was supplied by the Games organizers.

Natalie McBoyle, AGM & Director, Ticket Operations – Hershey Centre noted that the Hershey Centre would be getting a new sound system.

Nigel Roberts, IT Manager, Digital Services and Technology noted that an upgrade had occurred and that the upgraded headphone pieces were available at the Hershey Centre.

Ms. Grassia suggested that perhaps the venue could tap into radio broadcasts of events.

With respect to general comments and observations about the events, the following was noted:

- Experience with using the central line for accessible transportation was positive.
- The viewing ramps and shuttle carts were very useful.

Mr. Cleland noted that through involvement with the Parapan Am Games, Mississauga had taken strides to increase awareness and participation in parasport activities by procuring new equipment such as wheelchairs and sledge devices, offering new community programs and recreation opportunities, and a renewed partnership with the Cruisers organization.

Ms. Husain inquired as to when a final report regarding the Games would go to Council and Mr. Cleland advised that the report would go to General Committee on November 18, 2015.

Corporate Policies and Procedures Subcommittee

- 4 -

October 19, 2015

### DATE OF NEXT MEETING

To be determined.

ADJOURNMENT - 2:27 PM

Accessibility Advisory Committee

NOV 2 3 2015



### REPORT

# PROMOTIONAL AWARENESS SUBCOMMITTEE OF THE MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA www.mississauga.ca

MONDAY, OCTOBER 19, 2015 - 3:00 PM

Committee Room A - 2<sup>nd</sup> Floor, Civic Centre 300 City Centre Drive, Mississauga L5B 3C1

#### MEMBERS PRESENT

Naz Husain, Citizen Member Melanie Taddeo, Citizen Member Asim Zaidi, Citizen Member

#### MEMBERS ABSENT

Robert Bain, Citizen Member Carol-Ann Chafe, ex-officio

#### OTHERS PRESENT

Clement Lowe, AAC Citizen Member
Rabia Khedr, AAC Citizen Member (via telephone)
Diana Simpson, Accessibility Coordinator
Laurel Schut, Manager, Corporate Communications
Rob Cummins, Manager, Corporate Marketing
Meghan Johnston, Marketing Coordinator
Karen Morden, Legislative Coordinator

Karen Morden, Legislative Coordinator Legislative Services, 905-615-3200 ext. 5471 Fax: 905-615-4181 karen.morden@mississauga.ca Subcommittee

#### CALL TO ORDER - 3:00 PM

In the absence of a Chair, Karen Morden, Legislative Coordinator called the meeting to order.

#### APPOINTMENT OF THE CHAIR

Ms. Morden called for nominations for the Chair of the Promotional Awareness Subcommittee.

Naz Husain, Citizen Member nominated Melanie Taddeo, Citizen Member and Ms. Taddeo accepted the nomination.

Clement Lowe, Citizen Member nominated Asim Zaidi, Citizen Member and Mr. Zaidi accepted the nomination.

After a brief discussion, Ms. Taddeo indicated her support for Mr. Zaidi to commence as Chair.

#### RECOMMENDATION

That Asim Zaidi, Citizen Member be appointed as Chair of the Promotional Awareness Subcommittee for a term ending on November 30, 2018 or until a successor is appointed.

Mr. Zaidi took charge of the meeting as Chair.

#### ITEMS DISCUSSED

#### 1. <u>City of Mississauga Accessibility Video</u>

Members of the Promotional Awareness Subcommittee and related City of Mississauga staff to review and discuss the City's accessibility video.

Diana Simpson, Accessibility Coordinator provided a brief background on the creation of the accessibility video and noted that the video would have multiple purposes and uses, such as orientation, training and for use and promotion on the City's website. Ms. Simpson further noted that the goal is to have a fully inclusive video and advised of the two options that were being proposed by Communications.

Meghan Johnston, Marketing Coordinator explained the proposed options for having two accessibility videos (one video with a descriptive video option).

Rabia Khedr, AAC Citizen Member participating via telephone, provided feedback noting the necessity of ensuring the narrative on such a short video should be light as full narration would be too much information. Ms. Khedr further commented that the City should have only one accessibility video, keeping the narration brief, and offered to assist with the narrative.

Laurel Schut, Manager, Corporate Communications noted staff's desire to understand the needs of the disability community as it pertained to the development of the video, to which Ms. Khedr noted that a well-designed script would eliminate the need for two separate videos.

Melanie Taddeo, Citizen Member suggested that the narrative should be for content.

Naz Husain, Citizen Member supported the recommendation that there be one video and suggested that it would be an excellent way to showcase the City as an accessible city.

Rob Cummins, Manager, Corporate Marketing advised that the City must create a descriptive video if requested and noted that it would really be only one video with different accessibility options. Mr. Cummins further noted the challenge in blending narration (story-telling) and description.

Ms. Husain commented on the importance of understanding what the video was about from the narration and advised that the narration should capture the main points.

Mr. Cummins advised that the suggested approach to the video could be done and that staff would work on the script with a focus on the narrative telling as much of the story as possible.

#### DATE OF NEXT MEETING

To be determined.

ADJOURNMENT - 3:35 PM

NOV 2 3 2015



# REPORT

# FACILITY ACCESSIBILITY DESIGN SUBCOMMITTEE OF THE MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA www.mississauga.ca

MONDAY, OCTOBER 26, 2015 - 1:33 PM

Committee Room D - 2<sup>nd</sup> Floor, Civic Centre 300 City Centre Drive, Mississauga L5B 3C1

#### MEMBERS PRESENT

Clement Lowe, Citizen Member (CHAIR) Mashkoor Sherwani, Citizen Member Melanie Taddeo, Citizen Member Asim Zaidi, Citizen Member Carol-Ann Chafe, ex-officio

#### OTHERS PRESENT

Diana Simpson, Accessibility Coordinator
Jay Cranstone, Senior Landscape Architect, MMM Group Ltd.
Alana Evers, Project Manager, Landscape Architect, Parks & Forestry Lawrence Franklin, Urban Designer, Development & Design Division Ben Gomberg, Manager, Active Transportation
Janet Lack, Project Manager, Park Development
Marta Awad, Accessibility Specialist Intern
Karen Morden, Legislative Coordinator

Contact:

Karen Morden, Legislative Coordinator

Legislative Services, 905-615-3200 ext. 5471 Fax: 905-615-4181

karen.morden@mississauga.ca

#### CALL TO ORDER - 1:33 PM

#### ITEMS CONSIDERED

#### 1. <u>Trail Development Within Sawmill Valley Trail, P-161</u>

Janet Lack, Project Manager, Park Development and Jay Cranstone, Senior Landscape Architect, MMM Group Ltd. provided a PowerPoint presentation with respect to trail development within Sawmill Valley Trail, P-161 (former Winding Lane Bird Sanctuary property).

Mr. Cranstone provided background information on the property advising that the City had acquired the land in 2010 and that it was established as the Winding Lane Bird Sanctuary in 2019 by Roy Ivor. Mr. Cranstone showed photographs and described the existing property, and spoke to the proposed routing of the trail, noting that there are two options being considered that would balance the natural heritage of the site and the addition of interpretive signage and restorative planting.

Mr. Cranstone presented the two options for trail routing through the property, noted the accessibility features of each and described the route features as they pertain to the AODA requirements and the City of Mississauga Facility Accessibility Design Standards.

Discussion amongst Members included questions pertaining to signage, seating/rest areas, lighting, the possibility of building boardwalks to maintain the landscape but allow for greater accessibility, and flooding concerns.

Mr. Cranstone advised that all signage would be within the regulations of the City of Mississauga Park Signage Standards, that work on the trail was not at such a detailed stage that they would have considered seating/rest areas yet, that there was no planned lighting for the trail, and that it would be possible to consider building boardwalks in areas to allow for easier mobility.

Carol-Ann Chafe, *ex-officio* suggested that Q.R Codes on trees should be considered to provide trail users with information simply by scanning the barcode with a smartphone and noted that Q.R. Codes were placed on some trees at Riverwood Park.

Ms. Lack commented that "Option 3", as discussed (of 4 in total), presents a cleaner line and more accessible route overall and that the addition of interpretive

panels and seating, would still preserve the heritage of the property, to which there was general agreement amongst Members.

#### RECOMMENDATION

- That the PowerPoint presentation regarding Trail Development Within Sawmill Valley Trail, P-161 to the Facility Accessibility Design Subcommittee on October 26, 2015, be received;
- 2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the design of Trail Development within Sawmill Valley Trail, P-161, as presented.

#### 2. Off Road Trail (ORT) #11

Alana Evers, Project Manager, Landscape Architect, Parks and Forestry Division provided a PowerPoint presentation with respect to Off Road Trail (ORT) #11.

Ms. Evers provided an overview of the site, noting that ORT #11 is in Ward 3 and runs from the southern point of Dundas Street to the northern point of Audubon Boulevard. Further, Ms. Evers advised that it is a hydro corridor that is 3.3 kilometres in length with no overhead obstructions. Ms. Evers described the development of ORT #11 as being constructed of asphalt that is 4.5 metres wide, having rest areas along the trail consisting of accessible benches with concrete pads alongside for wheelchairs, with no more than 100 metres between each rest area. Further, Ms. Evers noted that there would be reflective markers on hydro towers along the trail and flat grades that are easily made to be universally accessible.

Mashkoor Sherwani, Citizen Member inquired as to whether staff had checked whether the high electricity along the trail would interact with people's devices, such as pacemakers. Marta Awad, Accessibility Specialist Intern noted that the high electricity would affect such devices as cochlear implants, to which Ms. Evers advised that she would follow up on the inquiry.

Ms. Evers demonstrated the grading of slopes along the trail, noting that ORT #11 is a recreational, off road trail designed to get people from "point A to point B" and wasn't intended to be necessarily scenic or to have interpretive features. Ms. Evers further commented that the trail would have offset gates to indicate the end of the trail.

#### RECOMMENDATION

- 1. That the PowerPoint presentation regarding Off Road Trail (ORT) #11 to the Facility Accessibility Design Subcommittee on October 26, 2015, be received:
- 2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the design of Off Road Trail (ORT) #11, as presented.

# 3. Referral of Region of Peel Projects to the Facility Accessibility Design Subcommittee

Memorandum dated October 26, 2015 from Lawrence Franklin, Urban Designer, Development and Design Division with respect to referral of Region of Peel projects to the Facility Accessibility Design Subcommittee.

Mr. Franklin provided a brief overview of his memorandum that recommends that the Region of Peel Accessibility Advisory Committee shall direct copies of their minutes on any item that pertains to Regional facilities projects that are to be built in the City of Mississauga, to the Facility Accessibility Design Subcommittee (FADS) for their review, and at their discretion request an additional review of the projects.

#### **RECOMMENDATION**

- 1. That the memorandum dated October 26, 2015 from Lawrence Franklin, Urban Designer, Development and Design Division with respect to referral of Region of Peel projects to the Facility Accessibility Design Subcommittee, be received;
- 2. That the matter be referred to staff to investigate the appropriate process and report back at a future meeting.

#### DATE OF NEXT MEETING(S)

Accessibility Advisory Committee - Monday, November 23, 2015, 2:00 PM - Mississauga
Valley Community Centre, Program Room 1,
1275 Mississauga Valley Boulevard, Mississauga

Facility Accessibility Design Subcommittee – Monday, November 30, 2015, 1:30 PM –
Committee Room D, Civic Centre –
300 City Centre Drive, Mississauga

ADJOURNMENT - 3:50 PM