City of Mississauga

Minutes



Accessibility Advisory Committee

Date

September 14, 2015

Time 2:10 PM

Location

Mississauga Valley Community Centre, Program Room 1 1275 Mississauga Valley Boulevard, Mississauga, Ontario, L5A 3R8

Members Present

Councillor Matt Mahoney, Ward 8
Councillor Pat Saito, Ward 9
Carol-Ann Chafe, Citizen Member (Chair)
Melanie Taddeo, Citizen Member (Vice-Chair)
Robert Bain, Citizen Member
Naz Husain, Citizen Member
Rabia Khedr, Citizen Member
Clement Lowe, Citizen Member
Mashkoor Sherwani, Citizen Member
Asim Zaidi, Citizen Member
Sally Wall, Stakeholder Member

Contact

Karen Morden, Legislative Coordinator, Legislative Services 905-615-3200 ext. 5471

karen.morden@mississauga.ca

Find it online

http://www.mississauga.ca/portal/cityhall/accessibilityadvisory

Accessibility Advisory Committee Staff Working Group Present

Daryl Bell, Manager, Mobile Licensing Enforcement
Frank Buckley, Manager, Parks South District
Amr Merdan, Urban Designer, Development and Design
Vedad Hasanovic, Project Manager, Facilities & Property Management
Virginia Kalapaca, Project Manager, Park Development
Diana Krawczyk, Manager, Readers' Den, Library
Karen Morden, Legislative Coordinator, Office of the City Clerk
Nigel Roberts, IT Manager, Digital Services & Mobility
Diana Simpson, Accessibility Coordinator
Jo-Ann Sutherland, Human Resources Consultant
Ashley Travassos, Communications Advisor
Graham Walsh, Legal Counsel
Willy Wong, Supervisor, Building Plan Examination

CALL TO ORDER - 2:10 PM

APPROVAL OF AGENDA

Approved (M. Sherwani)

DECLARATION OF CONFLICT OF INTEREST - Nil

MINUTES OF PREVIOUS MEETING

Minutes of the June 1, 2015 meeting of the Accessibility Advisory Committee.

Carol-Ann Chafe, Citizen Member and Chair noted a spelling error on page four (4).

Approved, as amended (M. Taddeo)

DEPUTATIONS

A. Nidhi Khanna, Manager, Mississauga Celebration Square and Michael Tunney, Cultural Planner provided a PowerPoint presentation with respect to the Mississauga Celebration Square Strategic Plan that was approved by Council in June 2015.

Ms. Khanna and Mr. Tunney provided the background, goals, and process in the development of the Celebration Square Strategic Plan, noting that it is a ten year plan with a clear vision and mission, includes strategic goals and directions, and an operational framework and implementation plan. Ms. Khanna provided an overview of the process in developing the plan that included many public and stakeholder engagement opportunities.

Ms. Khanna and Mr. Tunney spoke to the vision, the mission, and the values of the Celebration Square Strategic Plan. With respect to access, it was noted that the Square is designed to be barrier-free and provides accessible programming for residents. Further, it was noted that future actions with respect to the plan include a review of accessible parking, the establishment of a designated Transhelp stop, a design strategy to improve site navigation and wayfinding, and a volunteer ambassador program to assist visitors.

Discussion amongst AAC Members included possible appropriate locations for a Transhelp stop noting the importance of appropriate lighting and safety, additional wayfinding suggestions, and encouragement to promote accessible features, such as closed captioning on movie evenings, to increase awareness and participation.

MATTERS CONSIDERED

1. <u>Snow Removal and Accessibility</u>

Carol-Ann Chafe, Citizen Member and Chair spoke regarding snow clearing practices on City of Mississauga sidewalks and at bus stops. Ms. Chafe provided photographs of various locations within the City where unplowed snow was impeding the safe use of sidewalks and bus stops and suggested that training could assist staff in understanding the need for clear walkways.

Bruno DiMichele, Works Operations Coordinator provided information regarding clearing practices, hiring of contractors to perform snow clearing, and advised that residents are encouraged to call 3-1-1 for assistance at any time if there are concerns regarding snow removal.

RECOMMENDATION

That the photographs provided by Carol-Ann Chafe, Citizen Member and Chair, with respect to winter snow clearing on City sidewalks and at bus stops, be forwarded to Bruno DiMichele, Works Operations Coordinator for information.

Referred (M. Taddeo)
Recommendation AAC-0026-2015

2. <u>Accessible Employment</u>

Email dated July 11, 2015 from Mashkoor Sherwani, Citizen Member with respect to hiring practices for persons with disabilities.

Mr. Sherwani briefly summarized his correspondence noting that consideration for employment opportunities for persons with invisible disabilities, such as an intellectual disability, are needed and suggested possible partnerships with stakeholder organizations in Mississauga could provide those opportunities.

Jo-Ann Sutherland, Human Resources Consultant noted that the City of Mississauga employs persons of all abilities and makes accommodations as necessary.

Rabia Khedr, Citizen Member commented that the creation of employment equity programs creates inequities and suggested that an appropriate starting point would be to open a dialogue with Human Resources staff, AAC Members, and community stakeholders to determine best practices in meeting the employment needs of persons with intellectual disabilities.

Councillor Pat Saito, Ward 9 commented that the focus on employment should not be limited to persons with intellectual disabilities, but a broader scope to include all persons with disabilities.

RECOMMENDATION

- That the email dated July 11, 2015 from Mashkoor Sherwani, Citizen Member with respect to hiring practices for persons with developmental and intellectual disabilities, be received;
- 2. That the Accessibility Advisory Committee (AAC) and appropriate Subcommittees of the AAC engage staff from Human Resources and Community Stakeholder groups to open a dialogue in identifying barriers and opportunities for persons with disabilities to participate in the City's hiring process;
- 3. That the Accessibility Advisory Committee requests that Council support the establishment of a job creation process for persons with disabilities through a report from Human Resources and in consultation with Accessibility Advisory Committee Members.

Referred (R. Khedr)
Recommendation AAC-0027-2015

3. <u>Accessibility Video Update</u>

Ashley Travassos, Communications Advisor, Meghan Johnston, Marketing Coordinator, and Diana Simpson, Accessibility Coordinator provided a verbal update regarding the development of an Accessibility Video.

Ms. Travassos and Ms. Johnston provided a brief overview of the video that will focus on a "day in the life" of a person with a disability living in Mississauga.

Discussion amongst Members ensued with respect to the use of descriptive video, the desire for narration vs. detailed description, the need for a video that is universally accessible, and the use of closed-captioning.

Rabia Khedr, Citizen Member noted that the video should model accessibility, not accommodation.

RECOMMENDATION

That the presentation by Meghan Johnston, Marketing Coordinator and Ashley Travassos, Communications Advisor providing an update on the City of Mississauga Accessibility Video, be received.

Received (A. Zaidi)
Recommendation AAC-0028-2015

4. Pan Am and Parapan Am Games Follow-up

Email dated August 27, 2015 from Carol-Ann Chafe, Citizen Member and Chair regarding providing feedback to the Pan Am and Parapan Am Games organizers related to accessibility.

Ms. Chafe spoke briefly about her experience in attending the Pan Am/Parapan Am Games events hosted in Mississauga and suggested that feedback from the Accessibility Advisory Committee to the Mississauga staff responsible for the Games would be beneficial in planning future events.

Diana Simpson, Accessibility Coordinator noted that a feedback session could occur through the Corporate Policies and Procedures Subcommittee with the appropriate staff.

RECOMMENDATION

- 1. That the email dated August 27, 2015 from Carol-Ann Chafe, Citizen Member and Chair with respect to providing feedback on the Pan Am and Parapan Am Games, be received;
- 2. That the Corporate Policies and Procedures Subcommittee of the Accessibility Advisory Committee hold a meeting in October to provide feedback to pertinent City of Mississauga staff associated with the Pan Am and Parapan Am Games hosted in Mississauga.

Referred (M. Sherwani)
Recommendation AAC-0029-2015

5. <u>Accessibility Advisory Committee Recommendation AAC-0024-2015 - Committee of Adjustment</u>

Memorandum from Diana Simpson, Accessibility Coordinator with respect to Recommendation AAC-0024-2015 pertaining to the Committee of Adjustment.

Ms. Simpson advised that, after discussion and review of Recommendation AAC-0024-2015 with respect to the Committee of Adjustment and planning practices with related staff, a revised recommendation would go forward to Council to clarify processes.

RECOMMENDATION

- That the memorandum dated September 3, 2015 from Diana Simpson, Accessibility Coordinator with respect to Recommendation AAC-0024-2015 regarding the Committee of Adjustment, be received;
- 2. That the Planning and Building Department, Committee of Adjustment Planner or Policy Planning Section be requested to seek input from the Accessibility Coordinator and provide application specific information on the requested relief, as required, where Committee of Adjustment applications are seeking a reduction in parking spaces for person with disabilities on a specific site, and that Recommendation AAC-0024-2015 regarding this same matter, be rescinded.

<u>Approved</u> (Councillor Saito) Recommendation AAC-0030-2015

6. <u>ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT, 2005 (AODA)</u>

Diana Simpson, Accessibility Coordinator provided a brief verbal update with respect to the *Accessibility For Ontarians With Disabilities Act, 2005 (AODA)*, and <u>The Path to 2025:</u> Ontario's Accessibility Action Plan, which was included for information on the agenda.

Ms. Simpson noted that the five accessibility standards in place under the AODA to support the goal of an accessible province by 2025 are customer service, employment, information and communications, transportation, and design of public spaces and that work was being done to engage employers, strengthen the foundation, and promote a culture shift.

Councillor Saito commented on a highlighted article in the document that referred to accessible beach pathways at Wasaga Beach and described the portable roll-out mats that would provide a pathway across the sand to the water.

7. Region of Peel Accessibility Advisory Committee Update

Naz Husain, Citizen Member, Accessibility Advisory Committee and Chair, Region of Peel Accessibility Advisory Committee provided a brief verbal update with respect to the Regional Accessibility Advisory Committee and the Supportive Housing Review that is taking place.

Ms. Husain requested that the Region of Peel update be placed earlier in the agenda to ensure that there was sufficient time to consider this item.

<u>INFORMATION ITEMS</u>

8. Region of Peel Resolution Regarding Telephone or Video Conference Participation by Appointed Members of Municipal Accessibility Advisory Committees

Letter dated May 22, 2015 from Regional Chair, Frank Dale to The Honorable Ted McMeekin, Minister of Municipal Affairs and Housing with respect to the Region of Peel Resolution regarding telephone or video conference participation by appointment Members of Municipal Advisory Committees.

RECOMMENDATION

That the letter dated May 22, 2015 from Regional Chair, Frank Dale to The Honorable Ted McMeekin, Minister of Municipal Affairs and Housing with respect to the Region of Peel Resolution regarding telephone and video conference participation by appointed members of municipal advisory committees, be received.

Received (N. Husain)
Recommendation AAC-0031-2015

9. <u>City of Brampton Resolution Regarding Municipal Act, 2001 and the Accessibility for Ontarians With Disabilities Act, 2005</u>

Letter dated July 10, 2015 from Sonya Pacheco, Legislative Coordinator, City of Brampton with respect to the City of Brampton Resolution regarding telephone or video conference participation by appointed Members of Municipal Accessibility Advisory Committees.

RECOMMENDATION

That the letter dated July 10, 2015 from Sonya Pacheco, Legislative Coordinator, City of Brampton with respect to the City of Brampton's Resolution regarding telephone and video conference participation by appointed members of municipal Accessibility Advisory Committees, be received.

Received (M. Sherwani)
Recommendation AAC-0032-2015

10. <u>Pending Work Plan Items</u>

Pending Work Plan Items chart, updated for the September 14, 2015 Accessibility Advisory Committee meeting.

RECOMMENDATION

That the Pending Work Plan Items chart, updated for the September 14, 2015 Accessibility Advisory Committee meeting, be received.

Received (R. Khedr)
Recommendation AAC-0033-2015

SUBCOMMITTEE REPORTS

11. <u>Facility Accessibility Design Subcommittee (FADS) Report - May 25, 2015</u>

RECOMMENDATION

- That the PowerPoint presentation regarding Fallingbrook Park and Garnetwood Park washrooms to the Facility Accessibility Design Subcommittee on May 25, 2015, be received;
- 2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the design of Fallingbrook Park and Garnetwood Park washrooms, as presented;
- 3. That staff consult with Diana Simpson, Accessibility Coordinator with any further questions with respect to the design and accessibility of the washroom structures;
- 4. That the Members of FADS conduct a site visit upon completion of the project.

Supported (C. Lowe)

Recommendation AAC-0034-2015

12. <u>Facility Accessibility Design Subcommittee (FADS) Report - June 22, 2015</u>

RECOMMENDATION

- 1. That the City of Mississauga 2015 Facility Accessibility Design Standards (Draft) document be received;
- 2. That subject to the comments provided on the document, the Facility Accessibility Design Subcommittee is satisfied with the 2015 Facility Accessibility Design Standards (Draft) document;
- That the document be entitled, "City of Mississauga 2015 Facility Accessibility Design Standards";
- 4. That the final document be presented to the Accessibility Advisory Committee for receipt upon its completion.

<u>Supported</u> (C. Lowe) Recommendation AAC-0035-2015

COMMITTEE UPDATE/ OTHER BUSINESS

Carol-Ann Chafe, AAC Chair advised that the Enabling Garden at Riverwood Park has submitted a grant to develop a sensory walk-in garden and that the amount of the grant would be determined by popular vote on the top three applicants. Ms. Chafe requested that Members vote for the Enabling Garden and provided instructions for online voting.

DATE OF NEXT MEETING(S)

Monday, October 19, 2015, 1:30 PM: Corporate Policies & Procedures Subcommittee meeting, Civic Centre, Committee Room A

Monday, October 19, 2105, 3:00 PM: Promotional Awareness Subcommittee meeting, Civic Centre, Committee Room A

Monday, October 26, 2015, 1:30 PM: Facility Accessibility Design Subcommittee meeting, Civic Centre, Committee Room D

Monday, November 23, 2015, 2:00 PM; Accessibility Advisory Committee meeting, Mississauga Valley Community Centre, Program Room 1

ADJOURNMENT - 4:11 PM