
Accessibility Advisory Committee

Date

September 14, 2015

Time

2:00 PM

Location

Mississauga Valley Community Centre, Program Room 1
1275 Mississauga Valley Boulevard, Mississauga, Ontario, L5A 3R8

Members

Councillor Matt Mahoney, Ward 8
Councillor Pat Saito, Ward 9
Carol-Ann Chafe, Citizen Member (Chair)
Melanie Taddeo, Citizen Member (Vice-Chair)
Robert Bain, Citizen Member
Naz Husain, Citizen Member
Rabia Khedr, Citizen Member
Clement Lowe, Citizen Member
Mashkoor Sherwani, Citizen Member
Asim Zaidi, Citizen Member
Sally Wall, Stakeholder Member

Contact

Karen Morden, Legislative Coordinator, Legislative Services
905-615-3200 ext. 5471
karen.morden@mississauga.ca

Find it online

<http://www.mississauga.ca/portal/cityhall/accessibilityadvisory>

Accessibility Advisory Committee Staff Working Group

Daryl Bell, Manager, Mobile Licensing Enforcement
Lisa Boyce-Gonsalves, Community Development Coordinator – Inclusion and Accessibility
Frank Buckley, Manager, Parks South District
Lawrence Franklin, Urban Designer
Ben Gomberg, Manager, Active Transportation
Vedad Hasanovic, Project Manager, Facility & Property Management
Virginia Kalapaca, Project Manager, Park Development
Lydia Kowalyk, Senior Buyer
Diana Krawczyk, Manager, Sciences and Business
Denise Mahoney, Manager, Administration and Cemeteries
Nigel Roberts, IT Manager, Digital Services & Mobility
Pamela Shanks, Corporate Policies Analyst
Diana Simpson, Accessibility Coordinator
Lorena Smith, Older Adult Coordinator
Jo-Ann Sutherland, Human Resources Consultant
Stefan Szczepanski, Manager, Park Development
Ashley Travassos, Communications Advisor
Alana Tyers, Team Leader, Transit Planning
Graham Walsh, Legal Counsel
Willy Wong, Supervisor, Building Plan Examination

CALL TO ORDERAPPROVAL OF AGENDADECLARATION OF CONFLICT OF INTERESTMINUTES OF PREVIOUS MEETINGDEPUTATIONS

- A. Nidhi Khanna, Manager, Mississauga Celebration Square and Michael Tunney, Cultural Planner regarding the Mississauga Celebration Square Strategic Plan.

MATTERS TO BE CONSIDERED

1. Snow Removal and Accessibility

Carol-Ann Chafe, Citizen Member and Chair will speak regarding snow clearing practices on City of Mississauga sidewalks and at bus stops.

2. Accessible Employment

Email dated July 11, 2015 from Mashkoor Sherwani, Citizen Member with respect to hiring practices for persons with disabilities.

DIRECTION REQUIRED

3. Accessibility Video Update

Ashley Travassos, Communications Advisor, Meghan Johnston, Marketing Coordinator, and Diana Simpson, Accessibility Coordinator will provide a verbal update regarding the development of an Accessibility Video.

4. Pan Am and Parapan Am Games Follow-up

Email dated August 27, 2015 from Carol-Ann Chafe, Chair regarding providing feedback to the Pan Am and Parapan Am Games organizers related to accessibility.

DIRECTION REQUIRED

5. Accessibility Advisory Committee Recommendation AAC-0024-2015 – Committee of Adjustment

Memorandum from Diana Simpson, Accessibility Coordinator with respect to Recommendation AAC-0024-2015 pertaining to the Committee of Adjustment.

**Please note, this document was not available at the time the agenda was printed and will be distributed to Members prior to the meeting.

6. ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT, 2005 (AODA)

Diana Simpson, Accessibility Coordinator will provide a brief verbal update with respect to the *Accessibility For Ontarians With Disabilities Act, 2005 (AODA)*, and The Path to 2025: Ontario's Accessibility Action Plan.

7. Region of Peel Accessibility Advisory Committee Update

Naz Husain, Citizen Member, Accessibility Advisory Committee and Chair, Region of Peel Accessibility Advisory Committee will provide a brief verbal update.

INFORMATION ITEMS

8. Region of Peel Resolution Regarding Telephone or Video Conference Participation by Appointed Members of Municipal Accessibility Advisory Committees

Letter dated May 22, 2015 from Regional Chair, Frank Dale to The Honorable Ted McMeekin, Minister of Municipal Affairs and Housing with respect to the Region of Peel Resolution regarding telephone or video conference participation by appointment Members of Municipal Advisory Committees.

RECOMMEND RECEIPT

9. City of Brampton Resolution Regarding *Municipal Act, 2001 and the Accessibility for Ontarians With Disabilities Act, 2005*

Letter dated July 10, 2015 from Sonya Pacheco, Legislative Coordinator, City of Brampton with respect to the City of Brampton Resolution regarding telephone or video conference participation by appointed Members of Municipal Accessibility Advisory Committees.

RECOMMEND RECEIPT

10. Pending Work Plan Items

Pending Work Plan Items chart, updated for the September 14, 2015 Accessibility Advisory Committee meeting.

RECOMMEND RECEIPTSUBCOMMITTEE REPORTS11. Facility Accessibility Design Subcommittee (FADS) Report – May 25, 2015RECOMMENDATION

1. That the PowerPoint presentation regarding Fallingbrook Park and Garnetwood Park washrooms to the Facility Accessibility Design Subcommittee on May 25, 2015, be received;
2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the design of Fallingbrook Park and Garnetwood Park washrooms, as presented;
3. That staff consult with Diana Simpson, Accessibility Coordinator with any further questions with respect to the design and accessibility of the washroom structures;
4. That the Members of FADS conduct a site visit upon completion of the project.

12. Facility Accessibility Design Subcommittee (FADS) Report – June 22, 2015RECOMMENDATION

1. That the City of Mississauga 2015 Facility Accessibility Design Standards (Draft) document be received;
2. That subject to the comments provided on the document, the Facility Accessibility Design Subcommittee is satisfied with the 2015 Facility Accessibility Design Standards (Draft) document;
3. That the document be entitled, "City of Mississauga 2015 Facility Accessibility Design Standards";
4. That the final document be presented to the Accessibility Advisory Committee for receipt upon its completion.

COMMITTEE UPDATE/ OTHER BUSINESS

DATE OF NEXT MEETING(S)

Monday, September 28, 2015, 1:30 PM: Facility Accessibility Design Subcommittee meeting, Civic Centre, Committee Room D

Monday, October 26, 2015, 1:30 PM: Facility Accessibility Design Subcommittee meeting, Civic Centre, Committee Room D

Monday, November 23, 2015, 2:00 PM; Accessibility Advisory Committee meeting, Mississauga Valley Community Centre, Program Room 1

ADJOURNMENT

SEP 14 2015



MINUTES (DRAFT)

MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA
www.mississauga.ca

MONDAY, JUNE 1, 2015 – 2:00 p.m.

**PROGRAM ROOM 1, MISSISSAUGA VALLEY COMMUNITY CENTRE
1275 Mississauga Valley Boulevard, Mississauga, Ontario, L5A 3R8**

Members Present:

Carol-Ann Chafe, Citizen Member (CHAIR)
Melanie Taddeo, Citizen Member (VICE-CHAIR)
Councillor Matt Mahoney, Ward 8
Councillor Pat Saito, Ward 9
Robert Bain, Citizen Member
Naz Husain, Citizen Member
Clement Lowe, Citizen Member
Mashkoor Sherwani, Citizen Member
Asim Zaidi, Citizen Member
Sally Wall, Stakeholder Member

Members Absent:

Rabia Khedr, Citizen Member

CONTACT PERSON: Karen Morden, Legislative Coordinator
Legislative Services Division, Telephone: 905-615-3200, ext. 5471, Fax: 905-615-4181
karen.morden@mississauga.ca

MONDAY JUNE 1, 2015 – 2:00 p.m.

PROGRAM ROOM 1, MISSISSAUGA VALLEY COMMUNITY CENTRE
1275 Mississauga Valley Boulevard, Mississauga, Ontario, L5A 3R8

STAFF PRESENT: Daryl Bell, Mobile Licensing Enforcement
Frank Buckley, Manager, Parks South District
Lawrence Franklin, Urban Designer
Vedad Hasanovic, Project Manager, Facility & Property Management
Virginia Kalapaca, Project Manager, Park Development
Lydia Kowalyk, Senior Buyer
Diana Krawczyk, Manager, Readers' Den, Library Services
Nigel Roberts, IT Manager, Digital Services & Mobility
Pamela Shanks, Corporate Policies Analyst
Diana Simpson, Accessibility Coordinator
Stefan Szczepanski, Manager, Park Development
Willy Wong, Manager, Plan Examination Services
Stuart Young, Manager, Parks Operations - North

CALL TO ORDER: 2:00 p.m.

Carol-Ann Chafe, Citizen Member and Chair called the meeting to order at 2:00 p.m. Councillor Saito addressed the Committee with respect to the passing of Carol MacEachern, former long-time member of the Accessibility Advisory Committee. Councillor Saito made note of Carol's many contributions to the disability community and expressed condolences to Carol's family and close friends.

APPROVAL OF AGENDA

Approved (M. Taddeo)

DECLARATIONS OF CONFLICT OF INTEREST – Nil.

DEPUTATIONS

A. Nikhil Sthalekar, Resident, spoke regarding parking at Parkway Belt Leash Free Zone.

Mr. Sthalekar explained his need for closer accessible parking at the Parkway Belt Leash Free Zone noting that he has two dogs in need of exercise at the park and that walking them to the leash-free area from the parking lot is arduous due to the distance. Mr. Sthalekar provided a timeline with respect to the contacts he had made and the general dates he had spoken with various staff members. Mr. Sthalekar mentioned that he was thankful for their assistance, but that a viable solution had not been achieved.

Stuart Young, Manager, Parks Operations – North explained the safety concerns with allowing the public to access the pedestrian walkway with their vehicles and made note of the offset gates used to prevent vehicular traffic and the at times heavy pedestrian traffic at the park in general. Mr. Young reiterated the offer made to Mr. Sthalekar previously by Andy Wickens, Manager, Parks to install park benches along the route to the dog park from the parking lot to allow for rest spots. Mr. Young further noted the training requirements of City staff to ensure the safe operation of City vehicles along the pathway for park maintenance.

Virginia Kalapaca, Project Manager, Park Development made note of the large stormwater management area on the property and the limitations of changes to the property due to leasing agreements.

Mr. Sthalekar asserted that he had noticed that parking at other parks was more accessible and that he would like to see the relocation of the offset gates or the parking lot itself.

Councillor Saito noted that more accessible parking would be ideal but due to safety and liability issues it may not be possible. Councillor Saito advised that staff should meet with Ward 5 Councillor Carolyn Parrish on-site to review the situation.

RECOMMENDATION

1. That Parks staff consult with Councillor Parrish, Ward 5 on-site at the Parkway Belt Leash Free Zone to assess the accessibility of the parking location;
2. That staff provide their comments and possible solutions following the consultation with Councillor Parrish, to Nikhil Sthalekar, Resident.

Referred (Councillor Saito)

Recommendation AAC-0017-2015

- B. Bob Topping, Architect, DesignABLE Environemnts Inc., spoke regarding City of Mississauga 2015 Facility Accessibility Design Standards (DRAFT).

Mr. Topping explained that he had been contracted by the City of Mississauga for consulting purposes with respect to updating the 2007 Facility Accessibility Design Handbook, incorporating the new AODA requirements and the Ontario Building Code requirements into the new standards document. Mr. Topping noted that the standards were based on the City of London's accessibility standards and further noted that over 100 municipalities had adapted/adopted London's standards as their own. Mr. Topping commented that the standards are based on Universal Design with the philosophy, "Everything should be accessible".

Mr. Topping made note of the varying sizes of mobility devices, such as scooters and electric wheelchairs, and that the larger pieces do not fit in the traditional accessible spaces and that the new document recognizes that. Mr. Topping suggested that the new document be entitled, "Standards", not "Guidelines".

Mr. Topping provided an overview of the changes to the document, commenting that internal and external expectations should be the same, noted the organization of the document, provided an overview of the table of contents, the technical content with respect to rationale, statement, design requirements and related sections and described the checklists and forms that would determine how Mississauga implements these standards.

The AAC Members made the following comments and suggestions with respect to the draft document:

- The document should be fully linked and tagged, providing hyperlinks in bookmarks to make it more accessible.
- Future consideration of phones for the deaf need to be included as TTY will become obsolete and be replaced with video-relay, an interpreted service. Sally Wall, Stakeholder Member offered to provide more information on this technology and Diana Simpson, Accessibility Coordinator asked her to forward information to her.

- That projects continue to come to the Facility Accessibility Design Subcommittee (FADS) for feedback.
- Future consideration of voice amplification should be considered. Mr. Topping noted that the design standards were solely related to things attached to a building, not necessarily assistive devices.
- That the document be entitled, "Mississauga Universal Design Standards".

Ms. Simpson requested that AAC Members review the document and provide changes or suggestions to her by June 17, 2015 and that a review of the changes and suggestions would take place at the next FADS meeting on June 22, 2015.

RECOMMENDATION

1. That the presentation by Bob Topping, Architect, DesignABLE Environments Inc., entitled, "City of Mississauga Facility Accessibility Design Standards Project Update" presented to the Accessibility Advisory Committee on June 1, 2015, be received;
2. That the 2015 City of Mississauga Facility Accessibility Design Standards – Draft be received;
3. That Members of the Accessibility Advisory Committee provide comments to Diana Simpson, Accessibility Coordinator, by June 17, 2015;
4. That Members of the Accessibility Advisory Committee provide comments at the Facility Accessibility Design Subcommittee meeting on June 22, 2015.

Received (N. Husain)
Recommendation AAC-0018-2015

MATTERS CONSIDERED

1. Minutes of the Previous Meeting – April 21, 2015

Approved (M. Sherwani)

2. City of Mississauga – 2015 Facility Accessibility Design Standards (DRAFT)

Received (N. Husain)

3. Review and approval of the Updated Accessibility Advisory Committee Terms of Reference

RECOMMENDATION

That the Terms of Reference for the Accessibility Advisory Committee be approved.

Approved (A. Zaidi)
Recommendation AAC-0019-2015

4. Additional Appointments to the Subcommittees of the Accessibility Advisory Committee

RECOMMENDATION

That Melanie Taddeo be appointed to the Facility Accessibility Design Subcommittee of the Accessibility Advisory Committee for a term ending November 2018 or until a successor is appointed.

Approved (N. Husain)

Recommendation AAC-0020-2015

5. Committee Photograph

A photo was taken of the AAC Members for use on the City's Accessibility web page.

6. ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT, 2005 (AODA)

Diana Simpson, Accessibility Coordinator, provided a brief verbal update with respect to the *Accessibility For Ontarians With Disabilities Act, 2005* (AODA) and noted that it is the 10th Anniversary of the AODA and there are several celebrations happening around the province. Ms. Simpson also commented that the Accessibility Directorate of Ontario will be offering an Accessibility Certification Program and that it is something they are investigating.

Ms. Chafe spoke to the 10th Anniversary conference in Concorde, Ontario and noted that she and Ms. Simpson made a presentation at the conference regarding the accessibility successes of the Mississauga AAC Members and the importance of recognizing these successes.

Mr. Lowe congratulated Ms. Chafe and Ms. Simpson on their presentation and commented on his enjoyment of all of the presentations at the conference, not just for their focus on accessibility, but also on courage and determination. Mr. Lowe further commented that he felt the AAC Members should be proud of themselves for their achievements over the years and the Members' strong ability in providing and disseminating information with respect to accessibility to Council and the public.

7. Region of Peel Accessibility Advisory Committee Update

Naz Husain, Citizen Member of the Mississauga Accessibility Advisory Committee and Chair of the Region of Peel Accessibility Advisory Committee provided a brief verbal update with respect to the Region of Peel Accessibility Advisory Committee and noted an upcoming event and that the Regional Committee is participating in a strategic visionary exercise, "The Next 20 Years".

8. Accessibility at City of Mississauga Events

Email dated May 20, 2015 from Carol-Ann Chafe, Citizen Member and Chair, Accessibility Advisory Committee, with respect to accessibility at City of Mississauga events.

Ms. Chafe commented on two recent events that she had attended, the Earth Market and Tree Planting at the Hershey Centre on April 25, 2015 and the Honourable Lieutenant Governor's visit to City Hall on May 19, 2015. Most notably, Ms. Chafe commented on the lack of wayfinding and general signage at the Earth Market event and the use of only tall tables for refreshments preventing individuals who use wheelchairs from using the tables, the lack of seating for those who may require it, and suggested a seating/viewing area for those who use mobility devices to ensure they are able to view the event at the Lieutenant Governor's visit.

Ms. Simpson commented that facility staff have been advised to include low tables and chairs at events in the Great Hall and that the Guide to Accessible Festivals and Events is posted on the City's web site.

Councillor Saito noted that everyone who hosts an event at Celebration Square should be given the Guide to Accessible Festivals and Events document.

RECOMMENDATION

That the email dated May 20, 2015 from Carol-Ann Chafe, Citizen Member and Chair, with respect to accessibility at City of Mississauga Events, be received.

Received (C. Lowe)

Recommendation AAC-0021-2015

9. Centre for Equitable Library Access (CELA)

Diana Krawczyk, Manager, Readers' Den, Library provided a verbal update with respect to CELA and the Marrakesh Treaty which facilitates access to published works for people who are blind, visually impaired, or otherwise print disabled. Ms. Krawczyk explained the use of electronic files and documents to provide accessible published works and that Canada had signed onto the Marrakesh Treaty earlier in 2015, allowing documents to be shared internationally and in various different languages.

ITEMS FOR INFORMATION

- a) City of Mississauga Older Adult Advisory Panel Consultation to MiWay

RECOMMENDATION

That the summary of the City of Mississauga Older Adult Panel Consultation to MiWay regarding older adult use of Transit, including recommendations, be received.

Received (Councillor Mahoney)

Recommendation AAC-0022-2015

- b) Peel Regional Police Cyber Academy

RECOMMENDATION

That the notice from Peel Regional Police regarding the Cyber Academy Certificate Course being offered June 8-9, 2015, be received.

Received (M. Taddeo)

Recommendation AAC-0023-2015

OTHER BUSINESS

- i) Naz Husain, Citizen Member advised the Committee that the Lifelong Learning Lecture Series would be featuring "Cities of the World" and "Influential Canadians of the 21st Century" in the fall of 2015. Ms. Husain requested that the electronic flyer be sent to AAC Members for information.
- ii) Diana Simpson, Accessibility Coordinator briefly discussed upcoming accessibility events and provided those present with a list of future events.
- iii) Councillor Saito discussed a recent application to the Committee of Adjustment where the number of accessible parking spots was in question and suggested that any application to the Committee of Adjustment be brought to the attention of the Accessibility Coordinator. After a brief discussion, it was suggested that applications to the Committee of Adjustment could be brought to the attention of the Accessibility Coordinator *where accessibility had not been considered or had decreased*.

RECOMMENDATION

That the Committee of Adjustment provide information to the Accessibility Coordinator about applications brought forth where accessibility has not been considered or has decreased.

AAC-0024-2015

Councillor Saito congratulated Melanie Taddeo, Citizen Member for her Connect4Life Broadcast Training Centre and Ms. Taddeo noted that it is a new program providing an accessible voice in broadcasting and the first of its kind in Canada.

iv) The Accessibility Community and Ridesharing Programs

Email dated May 28, 2015 from Mark Sexsmith, All Star Taxi with respect to the disability community and use of ridesharing programs.

Ms. Chafe read the email aloud to provide accessibility to all present and invited Daryl Bell, Manager, Mobile Licensing Enforcement to provide his comments. Mr. Bell advised that Enforcement staff have addressed the issue of ridesharing services such as Uber and Uber X within the City of Mississauga and continue to enforce the Public Vehicle Licensing By-law wherever possible. Mr. Bell further commented that the City of Toronto was in court that day hoping for an injunction against Uber to stop operations in Toronto. Mr. Bell advised the Committee that a review of the Taxicab Plate Issuance Model was being conducted by a consultant and noted that Members of the AAC had the opportunity to provide input to the consultant previously.

Councillor Mahoney advised that Council has been well-versed on this matter and recommended receipt of the subject email.

RECOMMENDATION

That the email dated May 28, 2015 from Mark Sexsmith, All Star Taxi regarding Ridesharing Programs, be received.

Received (Councillor Mahoney)
Recommendation AAC-0025-2015

DATE OF NEXT MEETING(S)

Monday, June 22, 2015, 1:30 p.m.: Facility Accessibility Design Subcommittee (FADS) meeting, Committee Room D, 2nd Fl., Mississauga Civic Centre, 300 City Centre Drive.

Monday, September 14, 2015, 2:00 p.m.: Accessibility Advisory Committee meeting, Mississauga Valley Community Centre, Program Room 1, 1275 Mississauga Valley Blvd., Mississauga.

ADJOURNMENT – 4:07 p.m.

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Karen Morden

From: mashkoor sherwani [REDACTED]
Sent: 2015/07/11 5:46 PM
To: Carol-Ann Chafe; Naz Husain; Diana Simpson; Karen Morden
Cc: Robert Bain; Rabia kheder 2; Clement Lowe; Melanie Taddeo; Asim Zaidi; Ben Gomberg; Matt Mahoney; Pat Saito
Subject: Request

Follow Up Flag: Flag for follow up
Flag Status: Completed

Dears,

It is an honour to work as a citizen member of the AAC of Mississauga with a great team. I feel Mississauga is a leader in many areas related to accessibility.

I want to direct your attention to the subject which is mostly ignored everywhere, doesn't matter if it is the city, provincial, federal or big private institutions. When anybody applies for any job there is always mentioned in the posting that "Accommodation is available". This means they are talking about accommodation related to disability but actually they are referring to physical disability. There is no accommodation for people with global delay, intellectual/developmental disability, hidden disability etc... People with these disabilities have to compete with other candidates, which makes it very hard for them to get the job. There should be some mechanism/quota or some way where they can compete with each other and have a chance to get the job.

I want to put this issue in the agenda and discuss in the ACC meeting and advise the city council what Mississauga City can do about this in the city and related departments' jobs. Also, I requested Naz Husain to please discuss this in Peel AAC. Therefore, as we are proud of Mississauga City and peel region for being a leader in Accessibility, we will continue our title and not only set the example for other cities but also for federal, provincial and big private institutions.

Even though my job's nature is very busy, on this issue I am always available for any meeting, questions or any other private discussions.

Thank you so much.

Mashkoor Sherwani
[REDACTED]

City of Mississauga Memorandum

To: Chairperson and Members of the Accessibility Advisory Committee
From: Diana Simpson, Accessibility Coordinator, Facilities and Property Management
Date: September 3, 2015
Subject: AAC Recommendation AAC-0024-2015 Regarding Committee of Adjustment

Background

With regards to AAC Recommendation 0024-2015: "That the Committee of Adjustment provides information to the Accessibility Coordinator regarding applications brought forth where accessibility has not been considered or has decreased", meetings were held with Planning & Building and Legal Services to determine how best to implement this recommendation. This Recommendation states "accessibility" which is very broadly defined.

The Recommendation was made in reference to an accessible parking issue, not with respect to broader accessibility issues. Staff provides comment on accessible parking as they do for other parking spaces. Staff will continue to consult with the Accessibility Coordinator as needed.

Proposed Solutions

A. Understanding the AODA

- With the volume of applications going through the Committee of Adjustment, one of the ways to ensure accessibility is captured, is to ensure that Committee of Adjustment Planners are aware of the new Accessibility for Ontarians with Disabilities Act (AODA) requirements especially in reference to accessible parking requirements. Staff was provided with information pertaining to the AODA, Integrated Accessibility Standards Regulation, Design of Public Spaces Standard. This Regulation is effective January 1, 2016 and is to be implemented on a go forward basis.
- Dave Martin, Committee of Adjustment Secretary/Treasurer organizes education sessions for the Committee of Adjustment Members. It was suggested that accessibility and accessible parking requirements be a topic for a future education session.
- For existing properties, there may be some situations where exceptions are made to accessible parking. For example, the Regulation states: "The requirements in respect of off-street parking facilities do not apply to off-street parking facilities if,
 - a) The off-street parking facilities are not located on a barrier-free path of travel, regulated under Ontario Regulation 350/06 (Building Code) made under the Building Code Act, 1992; (O. Reg. 191/11, 80.33, (2) a).

B. Re-word Recommendation

RECOMMENDATION

That the Planning and Building Department, Committee of Adjustment Planner or Policy Planning Section is requested to seek input from the Accessibility Coordinator and provide application specific information on the requested relief, as required, where Committee of Adjustment applications are seeking a reduction in parking spaces for persons with disabilities on a specific site.

I am asking that the AAC support this re-worded Recommendation.

Thank you,

Diana Simpson, Accessibility Coordinator
Corporate Services, Facilities and Property Management
Ph. 905-615-3608, TTY: 905-615-3411, diana.simpson@mississauga.ca

SEP 14 2015

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From: Carol-Ann Chafe
Sent: 2015/08/27 4:06 PM
To: Karen Morden; Diana Simpson
Subject: AAC Meeting

The PanAm & more importantly the ParapanAm games (Toronto 2015) took place this past summer and I would like to make a recommendation that AAC members provide feedback on the accessibility of all aspects of Toronto 2015 (website, tickets, venues, events etc.) . I would like a list of the pros and cons of accessibility and we provide this feedback to the City (for our breakdown of feedback to be Mississauga specific and then overall including any of the cities/towns in TO2015).

I think this feedback will be great for future events that our City puts on and especially helpful for us, the AAC as a whole to see our successes and where we are still needed to help guide our city in accessibility. I will be requesting that any negatives that someone has, be provided as **constructive criticism** and even provide suggestions to overcome those negatives if possible.

There were many wonderful accessibility features and then some fails (unfortunately I saw some of the twitter feeds that brought up some accessibility fails at Mississauga). Personally I don't agree with public shaming. I believe in public acknowledge the positives and then provide constructive criticism and advice to help overcome the negatives.

thanks
CA

The Path to 2025: Ontario's Accessibility Action Plan

A Message From The Minister

People across Ontario are coming together to celebrate the 10th anniversary of the Accessibility for Ontarians with Disabilities Act (AODA).

Thanks to this groundbreaking legislation, which was introduced in 2005, organizations and businesses have been removing barriers to make it easier for people with disabilities to participate in their workplaces and communities.

I'm excited by the progress we're making. Standards related to information and communications, transportation, public spaces, customer service and employment have been taking effect for the last several years and will be fully rolled out by 2021.

I'm proud of how far Ontario has come on its accessibility journey. But there's still a long way to go to reach our goal of becoming an accessible province. This will require a sustained and collaborative effort.

As we reach the halfway point of this 20-year journey, it's time to review our progress, renew our commitment and mobilize for another 10 years of action.

The release of The Path to 2025: Ontario's Accessibility Action Plan marks the first of many steps we are taking to ensure we remain on track to creating an accessible province in the decade ahead.

Over the coming months and years, we will continue to seek advice and new ideas from the many partners who play an essential role in helping realize this shared vision.

The plan builds on our strengths, sharpens our focus, and outlines our path forward. It describes the actions we are taking to engage businesses, strengthen our foundation, and promote a culture shift.

It will help the one in seven Ontarians who have a disability to better access their communities and employment opportunities.

And it will help employers — and all Ontarians — embrace accessibility as an exciting business and community-building opportunity. Combine that with legislative improvements, accessibility champions, and new compliance strategies and we have a formula for success.

In order to truly be successful in achieving our goal, we need to reach higher, to go beyond the requirements of the AODA and its standards. We need to integrate accessibility into everything we do, until it becomes second nature.

Working together, we'll arrive at the destination we set out for 10 years ago: an accessible Ontario by 2025.

Brad Duguid
Minister of Economic Development, Employment and Infrastructure

A Bold Vision

In 2005, the AODA passed into law with unanimous support from all three political parties. This landmark legislation started Ontario on a journey to create an accessible province within 20 years. We knew that changing the focus from disability to ability was necessary for our future prosperity, but would present a formidable challenge — one that would require a culture change.

Embracing the business case for accessibility is a win-win proposition for organizations of all sizes and for people with disabilities. The bottom line is that an accessible province means more opportunities for all Ontarians.

For Ontario's 1.8 million people with disabilities, it means being able to actively participate in our communities, workforce and economy.

For business, it means tapping into an underused talent pool, creating new products and services based on universal design, and harnessing the buying power of more people, both in-store and online.

For our economy, it means up to a \$600 a year per capita increase in the gross domestic product.

That makes becoming accessible and promoting accessibility not just the right thing to do, but also the smart thing to do for businesses and organizations of all sizes.

FACT: Ontario is the first jurisdiction in the world to require staff to be trained on accessibility.

There are five accessibility standards in place under the AODA to support the creation of an accessible province by 2025:

- Customer Service
- Employment
- Information and Communications
- Transportation

- Design of Public Spaces

FACT: Ninety per cent of Canadians believe that people with disabilities are not fully included in society.

The standards aim to ensure that all Ontarians can take part in everyday activities — working, shopping, taking public transit, using the Internet, attending sporting and cultural events, and enjoying parks and other public spaces.

They were developed by committees comprised of people with disabilities and sector representatives.

The standards set out the requirements that businesses and organizations with one or more employees must meet between now and 2021.

FACT: Penalties for non-compliance range from \$200 to \$2,000 for individuals and unincorporated organizations; and from \$500 to \$15,000 for corporations.

Businesses, not-for-profits and public sector organizations must all file accessibility compliance reports on a regular basis.

Municipalities and their accessibility advisory committees continue to do the on-the-ground work implementing the standards that will make accessibility a reality in communities across Ontario.

The standards we have regulated — and our systematic approach to implementing them — are ensuring accessibility is both a guiding principle and a daily practice throughout Ontario.

Timeline chart:

Chart detailing the Timelines for full implementation of the Accessibility Standards from 2006 to 2025.

1. The Design of Public Spaces Standard began in 2007.
 - a. The Standard was enacted in 2013.
 - b. Full Implementation in Government is 2015.
 - c. Full Implementation in the Public Sector will be in 2016.
 - d. Full Implementation in the Private Sector will be in 2018.
2. The Employment Standard began in 2007
 - a. The Standard was enacted in 2011.
 - b. Full Implementation in Government was 2013.
 - c. Full Implementation in the Public Sector is 2015.

- d. Full Implementation in the Private Sector will be in 2017.
- 3. The Information and Communications Standard began in 2007
 - a. The Standard was enacted in 2011
 - b. Full Implementation in Government will be in 2020.
 - c. Full Implementation in the Public Sector will be in 2021.
 - d. Full Implementation in the Private Sector will be in 2021.
- 4. The Transportation Standard began in 2006
 - a. The Standard was enacted in 2011.
 - b. Full Implementation in Government will be in 2017.
 - c. The Full Implementation in the Public Sector will be in 2017.
 - d. Full Implementation in the Private Sector will be in 2017.
- 5. The Customer Service Standard began in 2006
 - a. The Standard was enacted in 2008.
 - b. Full Implementation in Government was 2010.
 - c. Full Implementation in the Public Sector was 2010.
 - d. Full Implementation in the Private Sector was 2012.

Spotlight article - Compliance Awareness Campaign

In November 2014, the Ministry of Economic Development, Employment and Infrastructure launched a five-week marketing campaign to increase awareness of the importance of complying with the accessibility requirements and filing a compliance report. It worked. The number of reports filed increased by 150 per cent compared to the 2012 reporting deadline. We will build on this momentum with continued outreach and education to further increase compliance reporting rates.

Chart

This chart is entitled: Getting to Compliance – A Progressive Approach.

It details 3 ways compliance can be achieved:

- 1. Awareness – Communicating to business on requirements and benefits
- 2. Improvement – Supporting business with compliance
- 3. Enforcement – Taking action on intentional non-compliance

Ontario Public Service Leadership

The Ontario Public Service (OPS) is committed to leading by example and serving as a role model to other employers on how to build an accessible organization.

The OPS has consistently demonstrated its leadership in the area of accessibility as an employer, policy-maker and service provider.

The OPS as Employer

In 2012, the OPS became the first organization to release a multi-year accessibility plan as required under the AODA. Developed by the Ministry of Government and Consumer Services' Diversity Office, the plan — Leading the Way Forward — outlines the key milestones planned and underway to achieve an accessible public service by 2025.

This includes providing training to Ontario's 63,000 public servants to ensure they understand their obligations under the act. Annual status reports track progress and compliance with legislative requirements.

The Diversity Office provides vision and leadership to achieve an accessible, diverse and inclusive public service.

FACT: The OPS has been named one of Canada's Best Diversity Employers for eight consecutive years (2008-2015).

Spotlight article - The OPS Inclusion Lens

Launched in January 2011 by the OPS Diversity Office, the Inclusion Lens has become a game changer in how the Ontario Public Service does business. It's a user-friendly, online tool that helps OPS employees become more knowledgeable about diversity, inclusion and accessibility, identify barriers in policy, program or service development processes, and develop strategies to remove barriers. "The lens helps us ask the right questions so we can get the right results," says Virginia Hatchette, Chief Inclusion and Accessibility Officer, OPS Diversity Office. "It is helping embed inclusion and diversity considerations into all of our business activities and decision-making processes." And it's also attracting attention from businesses and organizations outside the OPS that are looking for ways they can become more inclusive and responsive as employers, as well as to the needs of their increasingly diverse customer base.

The Ontario Government as Policy-Maker

The Ontario government has programs in place to prepare people with disabilities who are looking for work, and support them once they secure jobs.

The Ministry of Community and Social Services has made employment a priority for the Ontario Disability Support Program, with initiatives to encourage and support clients who can and want to work.

The Ministry of Community and Social Services is helping to create a new Centre of Excellence for Employment Services in partnership with the Ontario Disability

Employment Network. This service will provide agencies with better resources and training to prepare individuals for employment, provide effective employment supports, and reach out to employers to develop new job opportunities.

The Ministry of Training, Colleges and Universities' Employment and Training Services Integration initiative is ensuring people with disabilities can access programs and services particular to their needs that prepare them for jobs in all sectors of the economy.

The Poverty Reduction Strategy includes a strong focus on supporting employment and income security for Ontario's most vulnerable, including people with disabilities.

In addition to accessibility standards under the AODA, Ontario's Education Act provides an overall framework for special education programs and services. School boards province-wide are required to provide special education programs and services to students with special education needs. School boards must also establish a Special Education Advisory Committee to inform their annual special education planning and budgeting.

Through the Accessibility Directorate and partners, the government has supported the development of model lesson plans, training plans for educators, and other tools and resources to help schools be accessible and inclusive for all students.

Spotlight article - High Impact Legislation Review

The Ministry of Government and Consumer Services' Diversity Office recently collaborated with the Ministry of the Attorney General to review legislation that has a high impact on members of the public — and specifically people with disabilities — with a view to identifying barriers to accessibility. The review looked at 51 statutes related to health, education, seniors and social services. The review identified opportunities to address barriers, and we have included these in our action plan.

Spotlight article - Community Transportation Pilot Grant Program

Launched in November 2014, the Ministry of Transportation's Community Transportation Pilot Grant Program is helping Ontario municipalities to partner with community organizations to better leverage and coordinate existing local transportation services. The overarching goal of the \$2-million pilot program is to ensure more rides are available to help people get to more destinations. Twelve of the 22 funded projects target transportation services for seniors and people with disabilities. Funding is being used for a broad range of initiatives, including acquiring fully accessible vehicles, supplementing existing specialized transit service, providing a better level of service to those in need of assistance to complete their trips, and providing cross-boundary trips to people with mobility restrictions or those who find it difficult to make transfers.

The Ontario Government as Service Provider

As a service provider to millions of Ontarians, the government is committed to providing barrier-free customer service and seeks to continuously improve access for everyone.

For example, the Ministry of the Attorney General's Courthouse Accessibility Coordinator Service offers a single point of contact for court users with disabilities to ask questions and request accommodations. Coordinators are in place at all 166 provincial courthouses across Ontario.

At ServiceOntario, brochures, signs and postings follow accessibility and inclusion guidelines, while websites and online services have been upgraded to make them more accessible and user-friendly — including all driver and vehicle services and accessible parking permit applications. Other accessibility offerings by ServiceOntario include a signature guide designed for clients with vision loss and new procedures to support people who use sign language interpreters.

Spotlight article - Ontario Arts Council

The Ontario Arts Council (OAC) is committed to ensuring that all Ontarians have access to the arts and that its programs are open to Deaf artists and artists with disabilities. When the council realized that artists with disabilities were facing barriers applying for grants and/or participating on juries, it kicked into action. In October 2014, the OAC launched Vital Arts and Public Value, a new strategic plan for 2014-2020 that identifies Deaf artists and artists with disabilities as a new priority group. Initiatives introduced in the plan include: support for those who need it to help complete their applications and funding for successful applicants who need help covering accommodation expenses in the course of their work. A new funding program is being launched in spring 2015 dedicated to Deaf artists and artists with disabilities.

The Path to 2025

This year marks a significant milestone on our path to an accessible Ontario. At the halfway mark to 2025, accessibility is increasingly becoming a part of day-to-day life across the province.

Across the broader public sector, organizations that provide vital services to Ontarians — including hospitals, school boards, colleges, universities and public transportation organizations — have been leading the way.

Businesses and organizations are developing and implementing multi-year accessibility plans to ensure they meet the needs of Ontarians of all abilities. Accessibility leaders are emerging and serving as role models for others who want to learn about best

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practices. And more people with disabilities are getting jobs and taking on active roles within their communities.

But there is still important work to do in the decade ahead, which is why we have developed this accessibility action plan. The plan is designed to ensure we develop and implement the critical next steps towards building an accessible Ontario.

The plan incorporates many of the recommendations made by Mayo Moran in her comprehensive review of the AODA released by government in February, 2015. These include providing more guidance on the accessibility requirements, publicly promoting our enforcement and compliance efforts, and identifying gaps and barriers in current standards as well as health care.

FACT: Improving accessibility can create up to \$9.6 billion in new retail spending and \$1.6 billion in new tourism spending in Ontario over five years.

Spotlight article - Accessible Beach Pathways at Wasaga Beach

Wasaga Beach, Ontario is home to some of the province's most beautiful beaches. Thanks to a partnership between the Town of Wasaga Beach and Wasaga Beach Provincial Park, residents and tourists with disabilities are now able to enjoy them too. Accessible beach pathways featuring portable, durable and safe roll-out mats provide a walkway across the sand to access the water. Signs and designated accessible parking have been installed to provide direct access to the pathways. Local resident Frank Nunnaro, who has lived in the town for 35 years and used a wheelchair for the past 19, is thrilled. "To see and hear and feel the breeze and the water again is a great experience," Nunnaro says. He also appreciates seeing how the pathways work for a range of people of all abilities, including people using walkers, parents with strollers, and people using service animals. As a member of the Town accessibility advisory committee for the past seven years, Nunnaro is continuing to work on new projects to make Wasaga Beach even more accessible for everyone.

Spotlight article - Jason Tung – Focused on Ability

While attending university, Jason Tung developed a physical disability from a pre-existing medical condition. He graduated with an honours degree in engineering and was hired at Toronto-based Crossey Engineering Ltd., where he went through the company's graduate engineering training program and became a valued employee. Several years later, Tung resigned for personal reasons and travelled outside Canada. Upon his return, Tung's physical challenges prevented him from getting a full-time job elsewhere. He reapplied to Crossey as a mechanical designer and decided to participate in the company's flex time program. The program enables him to meet both his personal and professional commitments. Today Tung is a highly skilled and productive member of an interdisciplinary team delivering innovative and sustainable solutions in building design. "I learned that having a disability is no reason to accept

inferiority," Tung says. "I regained my value and confidence and can again contribute to society. I think that this type of uplifting environment can turn challenges into strengths and rather than giving up on myself I will always strive for the best."

Ontario's Accessibility Action Plan

Ontario's accessibility action plan has three pillars, which include initiatives and commitments from across government.

Engage employers

Ontario is facing a growing skills shortage in a number of important sectors, including the trades, mining, financial services, information and communications technology, and hospitality and tourism. According to the Conference Board of Canada, the province could face a shortfall of 364,000 workers by 2025.

FACT: More than 40 per cent of Ontarians with disabilities have some type of postsecondary credential.

People with disabilities are ready and able to work. The challenge is getting business — particularly small- and medium-size firms that are largely responsible for new job creation — to step up and give qualified candidates with disabilities a chance to compete on a level playing field.

The biggest hurdle we need to overcome is the misconceptions businesses hold about employees with disabilities. Contrary to widely held beliefs, workers with disabilities generally have better retention and productivity rates.

FACT: Seventy per cent of small businesses say they have never hired a person with a disability.

A recent study shows that 20 per cent of employees with a disability require no accommodation at all, with the average cost for those who do being just \$500.

Workers with disabilities also provide a different perspective, which can lead to innovative product and service design.

The disability community — including people with disabilities and their families — represents a \$25 billion a year market in Canada alone.

To promote the hiring of people with disabilities, we are seeking advice from experts, including:

- Former Lieutenant Governor David C. Onley, our government's Special Advisor on accessibility and a strong champion for opportunities for people with

disabilities in both the private and public sectors.

- The Partnership Council on Employment Opportunities for People with Disabilities. It presented its first set of recommendations to Minister Duguid in May 2015. Among the recommendations:
 - Heighten business awareness of the value of employing people with disabilities.
 - Involve business in addressing the challenges they face in hiring people with disabilities.
 - Engage youth with disabilities to ensure they gain labour market attachment at an early stage.

We have also:

- Partnered with the Ontario Chamber of Commerce (OCC) to establish and deliver a one-year, \$1.8-million Abilities Connect Fund pilot project with three program streams:
 - Valuing Ability Employment — provides training and employment opportunities for college/university students and graduates with a disability.
 - Valuing Ability Workplace Solutions — helps employers build inclusive workplaces.
 - Valuing Ability Champions Network — promotes best practices and success stories through OCC's communications network.

FACT: Seventy-five per cent of small business employers who have employees with a disability report that they meet or exceed their expectations.

Going forward, our government will launch a \$9-million capacity-building pilot program – Valuing Ability – to:

- Address barriers and challenges businesses face in hiring people with disabilities.
- Engage employers, promote the business case for hiring people with disabilities and encourage a business culture of inclusion.
- Complement and coordinate efforts with key partner ministries, including the Ministries of Training, Colleges and Universities and Community and Social Services, to continue to help people with disabilities secure employment.

There are three parts to the pilot:

- Partnerships for Accessible Employment — a new initiative which aims to build employer awareness of the supports and resources available to business when

recruiting, retaining and supporting employees with disabilities by encouraging partnerships between business, not-for-profits, social enterprises, postsecondary institutions, associations and/or service providers.

- **Community Loans** — will build on the existing Social Capital Partners Community Loan Program by expanding low interest commercial loans for small businesses that demonstrate a commitment to hiring people with disabilities.
- **Mentoring opportunities** — to expand on the successful Dolphin Digital Technologies Disabilities Mentoring Day initiative. The existing program connects potential employers to qualified candidates through an annual one-day event and builds a strong business network to champion the hiring of people with disabilities.

Spotlight article - The Employment Standard

Many Ontario businesses have experienced first-hand that greater accessibility leads to a better bottom line. With the rollout of the Employment Standard for large businesses in 2016 and for small businesses in 2017, more Ontarians will start to see how the AODA standards work together to create an environment that leads to a positive and tangible culture change. The Employment Standard requires that any business with one or more employees provide for accessibility across the employment cycle, from recruitment to hiring to on-going support. Employers will benefit from a diversified workplace by making their hiring processes, workplace information and career development more accessible. In turn, this will empower more people to participate in our economy and enjoy all the opportunities this province provides. An awareness campaign is planned for later this year so companies of all sizes will understand what's required of them — and when.

Spotlight article - Ontario Community Loans Program

The Ontario Community Loans Program will give small- and medium-sized business owners discounted rates on financial products, such as loans, when they commit to hiring people facing barriers to employment — including people with disabilities. Under the program, the interest rate will decrease for each person hired and retained for the required period of time. The Ministry of Economic Development, Employment and Infrastructure will partner with leading Canadian financial institutions to deliver this first of its kind pilot program, modelled on the pioneering work of Social Capital Partners. “I know this pilot program will result in a win-win scenario, with disadvantaged job seekers finding opportunities for meaningful employment and small businesses gaining access to attractive financing terms and motivated employees,” says Bill Young, founder of Social Capital Partners. The pilot program aims to support up to 500 small businesses in creating up to 1,100 new employment opportunities.

Spotlight article - Dolphin Disabilities Mentoring Day

In 2011, Kitchener-based ICT consulting firm Dolphin Digital Technologies, under the leadership of Scott and Jamie Burton, founded an annual Disabilities Mentoring Day. The first of its kind in Canada, the one-day event matches mentors from the business community with qualified people with a disability. "The goal is to get employers to tap into this largely underused talent pool and to realize that it's a candidate's ability that counts," says Dolphin vice president Jamie Burton. "The success of Dolphin is the success of our employees, many of whom have disabilities." Burton knows what she's talking about, as Dolphin has been acknowledged internationally for its innovative use of technology and creation of barrier-free employment strategies. And businesses are starting to take notice. From four firms and seven mentees in 2011, Disabilities Mentoring Day 2015 will attract some 30 businesses and 65 mentees in Kitchener-Waterloo alone, with the program also being held in London and Brantford.

Strengthen the foundation

To realize the AODA's bold vision and make Ontario accessible by 2025 we must take steps to create lasting change that ensures people with disabilities are able to participate actively in society. Stakeholder input and engagement is critical to our success.

Mayo Moran's recent review of the AODA recommended a number of amendments to streamline and strengthen the implementation of the act and its standards. In response, we will:

- Work with stakeholders on the steps the government could take regarding the timing of ongoing reviews of the act and accessibility standards. This would allow for collaboration with key stakeholders and the collection of critical implementation and compliance data to inform future reviews.
- Start to repeal sections of the Ontarians with Disabilities Act duplicated by the AODA, reducing burden on municipalities and public sector organizations.
- Work with the Ministry of Health and Long-Term Care to review gaps and barriers in the delivery of health care as a first step toward illuminating barriers that will be overcome through education, outreach and new standards.
- Introduce legislation addressing barriers to accessibility identified through a government-wide review of high-impact legislation, ensuring that government documents and appeals processes are accessible for people with disabilities.
- Amend the Customer Service standard to clarify and streamline requirements based on advice from the Minister's Standards Development Committee.

- Review the Transportation Standard beginning in the fall of 2015 to ensure requirements are working as intended and enabling Ontarians to travel easily to where they need to go — including to their workplaces.

Accessibility Innovation Showcase

On August 7, 2015, 1,600 athletes from 28 countries will assemble in Toronto to compete in the largest ever Parapan Am Games. With all eyes on the city, Toronto will also welcome the first Accessibility Innovation Showcase. Hosted by the Ontario government, the five-day event will showcase the latest advances in accessibility technologies and assistive devices. The public will be able to experience and learn about accessibility technologies first-hand. Innovators will have a chance to pitch their ideas to angel investors, with a view to accelerating the development of leading-edge accessibility technologies and stimulating growth in the industry.

Promote the cultural shift

To be successful in creating a society where everyone can reach their full potential, accessibility must become a way of life for all Ontarians, including business.

There is a solid business case to be made for employing people with disabilities, especially in today's competitive global business environment where it's been shown that leveraging diversity and inclusion leads to a better bottom line.

Between now and 2025, we will continue to promote the value of accessibility and support business in realizing the economic advantages that accessibility confers.

We will also continue to engage with people with disabilities and other partners and bring affected sectors together to keep moving forward and going beyond the requirements of the AODA.

To do this, we will:

- Consult and partner with businesses and people with disabilities to develop a voluntary third party certification program — inspired by the success of "LEED" designation in promoting excellence in green building — to recognize businesses and organizations that have championed accessibility within their sector or community.
- Collaborate with service delivery partners both within and outside of government on pilot projects to enhance our compliance and outreach activities.

We will also:

- Build on the success of the 2014 marketing campaign to create public awareness campaigns focusing on raising awareness of the AODA and the Employment

Standard.

- Release an annual compliance and enforcement plan — which will include audit blitzes — and report back to inform the public on our efforts, and monitor compliance trends among obligated organizations.
- Explore opportunities through social media or online platforms to expand and strengthen the conversation on accessibility between businesses and people with disabilities.
- Work with the Association of Municipal Managers, Clerks and Treasurers of Ontario to launch a repository of municipal best practices, with input from local accessibility advisory committees.
- Make it easier for businesses and other organizations to find the tools and resources they need on our website.

Spotlight article - Access Orangeville

The Town of Orangeville and its accessibility advisory committee are embracing accessibility and ensuring it is a key municipal priority. Under Access Orangeville's innovative portable ramp subsidy program, the town is offering residents, caregivers, organizations and businesses that reside or operate in Orangeville a subsidy to assist with the purchase of portable 'suitcase' ramps. These ramps will enable access to places that may otherwise remain inaccessible to people with disabilities. "Orangeville is working hard to remove barriers to accessibility so that everyone can enjoy and participate in everything our community has to offer," says Gail Campbell, Town Councillor and chair of the accessibility advisory committee.

Spotlight article - 2015 Pan/Parapan American Games

This summer, more than 7,000 athletes from across the Americas and Caribbean will put their years of intense training, perseverance and sacrifice to the test at the Toronto 2015 Pan/Parapan American Games. Ontario is committed to hosting games that are inclusive. All 31 competition venues will meet accessibility requirements; ensuring people with disabilities can access and enjoy these facilities, either as participants or spectators. And for the first time in the history of the Games, all medals will be embossed with Braille. Our accessibility investments will leave a legacy of benefits for all Ontarians and support the development of future para-athletes. The more than 23,000 volunteers will be accessibility trained based on their role and assigned venue. The live broadcast of selected events will provide the largest Parapan Am Games' coverage ever – exposing millions of viewers to parasport and the abilities of people with disabilities.

A Call To Action

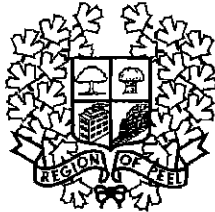
Creating an inclusive Ontario — a place where everyone can participate, contribute and succeed — requires leadership from government, the broader public sector, business and not-for-profit organizations.

The AODA and its standards could not have been created without the input and support of so many Ontarians. As we continue our journey over the coming decade, your ongoing efforts and continued participation will ensure we are successful in achieving our goal of an accessible Ontario by 2025.

We all have a stake in this journey, from the people with disabilities who want to be valued for their abilities, to the business community that needs their diverse talents in order to succeed.

We invite all Ontarians to embrace this challenge and join us in championing accessibility and inclusion in every aspect of daily life.

For more information on accessibility in Ontario, please visit www.ontario.ca/accessibility.



Office of the Chair

May 22, 2015

The Honourable Ted McMeekin
Minister of Municipal Affairs and Housing
777 Bay St. 17th Floor
Toronto, ON, M5G 2E5

Dear Mr. McMeekin:

Subject: Region of Peel Resolution Regarding Telephone or Video Conference Participation by Appointed Members of Municipal Accessibility Advisory Committees

I am writing to advise that Peel Regional Council approved the following resolution at its meeting held on May 14, 2015:

Whereas the Municipal Act, 2001, as amended, does not include provision for appointed members of municipal advisory committees to use telephone or video conferencing to participate in meetings;

And whereas, some citizen members of the Region of Peel Accessibility Advisory Committee may, as a result of their disability, find it difficult to attend meetings from time to time;

And whereas, the Region of Peel supports accessibility and removing such barriers that limit a members ability to actively participate in meetings;

And whereas, the participation of these members is critical to the work of these committees to remove barriers;

And whereas, the Region of Peel Procedure By-law requires members to be present to participate in meetings;

And whereas, the Councils of the City of Mississauga and the Town of Richmond Hill adopted resolutions encouraging the Ontario Government to make the appropriate legislative amendments to the Municipal Act 2001 to make it easier for citizen members of municipal Accessibility Advisory Committees to participate in meetings;

Therefore be it resolved, that the Ontario Government be requested to implement appropriate legislative amendments to the Municipal Act, 2001 and the Accessibility for Ontarians with Disabilities Act, 2005 to permit telephone and video conference participation by appointed members of municipal advisory committees;

Accessibility Advisory Committee

SEP 14 2015

Copy: Diane Simpson
Community Services

RECEIVED

REGISTRY No.

DATE JUN 02 2015

FILE No.

CLERK'S DEPARTMENT

Resolution No. 2015-365

- Council Info Mgt

And further, that a copy of this resolution be sent to all Peel-area MPPs, the Cities of Brampton and Mississauga, the Town of Caledon and the Town of Richmond Hill, for information.

Yours truly,



Frank Dale
Regional Chair

FD:jw

c: Dipika Damerla, MPP, Mississauga East-Cooksville
Bob Delaney, MPP, Mississauga-Streetsville
Vic Dhillon, MPP, Brampton West
Sylvia Jones, MPP, Dufferin-Caledon
Amrit Mangat, MPP, Mississauga-Brampton South
Jagmeet Singh, MPP, Bramalea-Gore-Malton
The Honourable Charles Sousa, MPP, Mississauga South
The Honourable Harinder Takhar, MPP, Mississauga-Erindale
Harinder Mahli, MPP, Brampton-Springdale
Peter Fay, Clerk, City of Brampton
Crystal Greer, Clerk, City of Mississauga
Carey de Gorter, Clerk, Town of Caledon
Donna McLarty, Clerk, Town of Richmond Hill



BRAMPTON
Flower City

July 10, 2015

Please see Page #3 for Correspondence Distribution List:

Re: *Municipal Act, 2001 and the Accessibility for Ontarians with Disabilities Act, 2005*

Accessibility Advisory Committee

SEP. 14, 2015

Corporate Services

Council and Administrative Services

RECEIVED

REGISTRY No.

DATE JUL 16 2015

FILE No.

CLERK'S DEPARTMENT

The following recommendation of the Corporate Services Committee Meeting of June 24, 2015, was approved by Council on July 8, 2015:

- CS101-2015
1. That the report from P. Fay, City Clerk, Corporate Services, dated June 8, 2015, to the Corporate Services Committee Meeting of June 24, 2015, re: **Council and Committee Meetings – Outstanding Requests for Information – RML #2014-058** (File BC.x) be received; and,
 2. Whereas the *Municipal Act, 2001* does not provide provisions for appointed members of municipal advisory committees to use telephone or video conferencing to participate in meetings; and

Whereas some citizen members of the City of Brampton Accessibility Advisory Committee may, as a result of their disability, find it difficult to attend meetings from time to time; and

Whereas the City of Brampton supports accessibility and removing such barriers that limit a members ability to actively participate in meetings; and

Whereas the participation of these members is critical to the workings of these committees which work to remove barriers; and

Whereas the City of Brampton Council's Procedure By-law requires members to be present to participate in meetings; and

Whereas the Brampton City Council supports and joins the Councils of the Region of Peel, City of Mississauga and the Town of Richmond Hill to request the Ontario Government to consider appropriate legislative amendments to the *Municipal Act, 2001* to make it easier for citizen members of the Accessibility Advisory Committees to participate in meetings;

cont...../

Now Therefore Be It Resolved that the Ontario Government be requested to implement the appropriate legislative amendments to the *Municipal Act, 2001* and the *Accessibility for Ontarians with Disabilities Act, 2005* to permit telephone and video conference participation by appointed members of municipal accessibility advisory committees; and

Further that this resolution be sent to:

1. The Town of Richmond Hill, Region of Peel, City of Mississauga, and Town of Caledon for their information, and
2. The Honourable Premier Kathleen Wynne and the Honourable Ted McMeekin, Minister of Municipal Affairs and Housing and all Brampton MPPs for their support.

Yours truly,



Sonya Pacheco
Legislative Coordinator
City Clerk's Office
Tel: 905-874-2178 / Fax: 905-874-2119
sonya.pacheco@brampton.ca

(CS-H11)

Attachment: Correspondence Distribution List

Correspondence Distribution List:

Re: *Municipal Act, 2001 and the Accessibility for Ontarians with Disabilities Act, 2005*

Honourable Premier Kathleen Wynne
Legislative Building
Queens Park
Toronto, ON M7A 1A1

Honourable Ted McMeekin
Minister of Municipal Affairs and
Housing
777 Bay Street, 17th Floor
Toronto, ON M5G 2E5

Harinder Malhi, M.P.P.
Brampton-Springdale
2250 Bovaird Drive, East, Unit 515
Brampton, ON L6R 0W3

Vic Dhillon, M.P.P.
Brampton-West
37 George Street North, Suite 304
Brampton, ON L6X 1R5

Jagmeet Singh, M.P.P.
Bramalea-Gore-Malton
470 Chrysler Drive, Unit 18
Brampton, ON L6N 0C1

Amrit Mangat, M.P.P.
Brampton South
7045 Edwards Boulevard, Suite 203
Mississauga, ON L5S 1X2

Regional Municipality of Peel
Ms. Kathryn Lockyer, Clerk
10 Peel Centre Drive, Suite "A", 5th Floor
Brampton, ON L6T 4B9

City of Mississauga
Ms. C. Greer, Clerk
Civic Centre, 300 City Centre Drive
Mississauga, ON L5B 3C1

Town of Caledon
Carey deGorter, Town Clerk/ Director of
Administration
P.O. Box 1000, 6300 Old Church Road
Caledon, ON L7C 1J6

Town of Richmond Hill
225 East Beaver Creek Road
Richmond Hill, ON L4B 3P4

cc: P. Simmons, Chief Corporate Services Officer
P. Fay, City Clerk, Corporate Services

Pending Work Plan Items – Mississauga Accessibility Advisory Committee

Updated for the September 14, 2015 Accessibility Advisory Committee meeting.

AAC Recommendation	Work Plan Item	Status
AAC-0009-2014	Accessible Cycling	<p>In progress – update required.</p> <p>That Naz Husain, Melanie Taddeo, Amy Wilkinson, Clement Lowe and Rabia Khedr form a working group to meet with member(s) of the Cycling Committee to have further discussion on the concept of accessible cycling.</p>
AAC-0018-2015	Updated FADS Document	<p>In progress – awaiting final report.</p> <ol style="list-style-type: none"> 1. That the presentation by Bob Topping, Architect, DesignABLE Environments Inc., entitled, "City of Mississauga Facility Accessibility Design Standards Project Update" presented to the Accessibility Advisory Committee on June 1, 2015, be received; 2. That the 2015 City of Mississauga Facility Accessibility Design Standards – Draft be received; 3. That Members of the Accessibility Advisory Committee provide comments to Diana Simpson, Accessibility Coordinator, by June 17, 2015; 4. That Members of the Accessibility Advisory Committee provide comments at the Facility Accessibility Design Subcommittee meeting on June 22, 2015.

SEP 14 2015

Accessibility Advisory Committee

SEP 14 2015



REPORT

FACILITY ACCESSIBILITY DESIGN SUBCOMMITTEE OF THE MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA
www.mississauga.ca

MONDAY, May 25, 2015 – 1:30 P.M.

Committee Room D, 2nd Floor, Civic Centre
300 City Centre Drive, Mississauga, Ontario, L5B 3C1

FADS MEMBERS PRESENT: Clement R. Lowe, Citizen Member (CHAIR)
Mashkoor Sherwani, Citizen Member
Asim Zaidi, Citizen Member

MEMBERS ABSENT: Carol-Ann Chafe, *Ex-officio* as Chair of the Accessibility Advisory
Committee (via telephone)

STAFF PRESENT: Diana Simpson, Accessibility Coordinator, Facilities &
Property Management
Wojciech Gurak, Project Manager, Facilities and Property Management
Virginia Kalapaca, Project Manager, Park Development
Janet Lack, Project Manager, Park Development
Amr Merdan, Urban Designer
Karen Morden, Legislative Coordinator

OTHERS PRESENT: Melanie Taddeo, Citizen Member
David Colussi, Architect, Workshop Architecture

CONTACT PERSON: Karen Morden, Legislative Coordinator
Office of the City Clerk, Telephone: 905-615-3200, ext. 5471, Fax: 905-615-4181
karen.morden@mississauga.ca

CALL TO ORDER 1:40 PM

In the absence of a Chair, Karen Morden, Legislative Coordinator called the meeting to order.

APPOINTMENT OF THE CHAIR

Ms. Morden called for nominations for the Chair of the Facility Accessibility Design Subcommittee. Asim Zaidi, Citizen Member nominated Clement Lowe, Citizen Member and Mr. Lowe accepted the nomination.

No further nominations were received.

RECOMMENDATION

That Clement Lowe, Citizen Member be appointed Chair of the Facility Accessibility Design Subcommittee for a term ending November 30, 2018 or until a successor is appointed.

ITEM FOR DISCUSSION1. Fallingbrook Park and Garnetwood Park Washrooms

David Colussi, Workshop Architecture, made a presentation regarding Fallingbrook Park and Garnetwood Park washrooms as follows:

- Washroom facilities at both parks will have year-round access and each will consist of one Universal Design washroom and two barrier-free washrooms that have been designed within the new draft Facility Accessibility Design Standards document.
- Existing park layouts allow for the installation of a new path, measuring 3 metres in width with a negligible slope (shallower than 1:20 slope) and a half-way point accessible bench.
- Existing parking lots have no accessible parking spots and are being repainted to include accessible spaces.
- Facilities will have three power-operated doors with the Universal washroom in the middle and barrier-free washrooms on either side.
- The Universal washroom will contain an adult change table.
- All clearances and heights will meet the new standards including 8-foot turning radiuses inside the washroom.
- Water operation and hand dryers will be hands-free and toilets will have a backrest and automatic flush.
- Doors will have power-activated openers, push-to-lock buttons on the interior of the washroom that displays a red light when it is occupied, a push panic bar that can open the door from inside at any time if necessary, and the touch switch will produce both an audible and visual alarm.

- The interior of the washrooms will be painted in a light colour with contrasting colour on the doors and trim.

Discussion ensued amongst FADS Members and staff with regard to naming the specific washrooms (Universal and barrier-free) and appropriate signage to indicate the features of the washrooms and the following was suggested:

- As all washrooms are unisex, display the "Family Washroom" symbol on all.
- Use the wording on the signs, "Universal washroom" in conjunction with the symbol.
- Use the "scooter" symbol on the Universal washrooms to indicate the extra space.

FADS Members made the following additional recommendations:

- Toilets need to be at a fixed height of 18 inches at the top of the plastic seat.
- Tactile surfaces should be used on the approach to/at the doorway of the washrooms to assist with wayfinding.
- Contrasting colours should be implemented between walls and floors.
- A band of colour could be incorporated into the interior paint scheme to indicate the location of the sink and hand dryer within the mounting height zone.
- Benches need to be located on paved areas and unobstructed by garbage cans or other materials.

RECOMMENDATION

1. That the PowerPoint presentation regarding Fallingbrook Park and Garnetwood Park washrooms to the Facility Accessibility Design Subcommittee on May 25, 2015, be received;
2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the design of Fallingbrook Park and Garnetwood Park washrooms, as presented;
3. That staff consult with Diana Simpson, Accessibility Coordinator with any further questions with respect to the design and accessibility of the washroom structures;
4. That the Members of FADS conduct a site visit upon completion of the project.

ADJOURNED: 3:00 PM

DATE OF NEXT MEETING

Facility Accessibility Design Subcommittee - Monday, June 22, 2015, at 1:30 PM,
Committee Room D, 2nd Floor, Civic Centre

SEP 14 2015



REPORT

FACILITY ACCESSIBILITY DESIGN SUBCOMMITTEE OF THE MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA
www.mississauga.ca

MONDAY, June 22, 2015 – 1:30 P.M.
Committee Room D, 2nd Floor, Civic Centre
300 City Centre Drive, Mississauga, Ontario, L5B 3C1

FADS MEMBERS PRESENT: Clement R. Lowe, Citizen Member (CHAIR)
Mashkoor Sherwani, Citizen Member
Melanie Taddeo, Citizen Member
Asim Zaidi, Citizen Member
Carol-Ann Chafe, *Ex-officio* as Chair of the Accessibility Advisory

STAFF PRESENT: Diana Simpson, Accessibility Coordinator, Facilities &
Property Management
Virginia Kalapaca, Project Manager, Park Development
Lawrence Franklin, Urban Designer, Development and Design
Jeanine Benitez, Asset Inventory Coordinator, Planning & Development
Andrea Gogas, Co-op Student, Facilities & Property Management
Karen Morden, Legislative Coordinator

OTHERS PRESENT: Naz Husain, Citizen Member, Accessibility Advisory Committee

CONTACT PERSON: Karen Morden, Legislative Coordinator

Office of the City Clerk, Telephone: 905-615-3200, ext. 5471, Fax: 905-615-4181

karen.morden@mississauga.ca

CALL TO ORDER 1:32 PM

Clement Lowe, FADS Chair invited those present to introduce themselves.

ITEM FOR DISCUSSION1. 2015 Accessibility Design Standards (Draft)

Diana Simpson, Accessibility Coordinator led a review and discussion of the 2015 Accessibility Design Standards (Draft) document, as presented to the Accessibility Advisory Committee on June 1, 2015 by Bob Topping, Architect, DesignABLE Environments.

Ms. Simpson noted the following:

- The 2015 document is an update to the original 2005 document, subsequently updated in 2007.
- The Ontario Building Code was amended and updated as of January 2015 in addition to the IASR – Design and Public Spaces, making amendments to the City document necessary.
- The current document is based on Universal Design Principles.
- A statement regarding required updates to the 2015 document was changed from “3 to 5 years” to “as necessary”.
- The Accessible Built Design Committee (staff) reviewed the document.
- Several additions to the “definitions” portion of the document.
- Additional, more detailed diagrams provide a better understanding of various requirements.
- The standards introduced in the document reflect the minimum criteria required for adult persons that will result in the most accommodating environment, never less than the minimum requirements.

Discussion amongst Members ensued with the following comments:

- The vision statement should be added to the document.
- The final document should be tagged and bookmarked to promote accessibility.
- Possible addition of multiple definitions of Detectable Warning Surfaces (also known as TDI – Tactile Directional Indicators)
- 4.1.6 – DOORS – Figure 4.1.6.9 is incorrect, handle is facing wrong way in diagram.
- 4.1.9 – RAMPS – Figure 4.1.9.1 – written description is incorrect, as is Figure 4.1.9.2 and should reflect a 1:12 slope

- 4.3.12 – PARKING – several questions with respect to accuracy arose, staff will review the parking section and amend where necessary.
- 4.3.14 – LANDSCAPING – “guide” wires is an incorrect term, should read “guy” wires.
- 4.3.19 – SERVICE ANIMAL RELIEF AREA – new addition to the document.
- Public Telephones section should be amended to include other technology such as video relay.
- Colour contrast on connecting/meeting walls prevents injuries for persons with low vision.
- Exterior wall windows should require blinds/glaze/shades to reduce high glare
- Curb Ramps should have Detectable Warning Surface Indicators .
- Voice amplification devices should be included throughout the document.
- 4.36 – accessible seating for those waiting for pick-up should be provided at public facilities such as community centres and libraries.

Staff present at the meeting provided the following comments:

- Virginia Kalapaca, Park Development advised that she will consult with CNIB for their wording/standard with respect to detectable warning surface indicators.
- Lawrence Franklin, Development & Design suggested that there needs to be a coordination of definitions between all documents i.e. by-laws, City documents.

Naz Husain, Citizen Member of the Accessibility Advisory Committee suggested that it would be helpful for AAC Members to have a presentation regarding fire safety regulations and procedures at the facilities where they hold their meetings and Karen Morden, Legislative Coordinator offered to arrange this for a future AAC meeting.

Mr. Lowe requested feedback and suggestions with respect to the name of the document and the Committee was in agreement of recommending, “City of Mississauga 2015 Facility Accessibility Standards”.

RECOMMENDATION

1. That the City of Mississauga 2015 Facility Accessibility Design Standards (Draft) document be received;
2. That subject to the comments provided on the document, the Facility Accessibility Design Subcommittee is satisfied with the 2015 Facility Accessibility Design Standards (Draft) document;
3. That the document be entitled, "City of Mississauga 2015 Facility Accessibility Design Standards";
4. That the final document be presented to the Accessibility Advisory Committee for receipt upon its completion.

ADJOURNED: 3:33 PM

DATE OF NEXT MEETING

Accessibility Advisory Committee – Monday, September 14, 2015 at 2:00 PM,
Mississauga Valley Community Centre – Program Room 1, 1275 Mississauga Valley
Boulevard, Mississauga

Facility Accessibility Design Subcommittee - Monday, September 28, 2015, at 1:30 PM,
Committee Room D, 2nd Floor, Civic Centre