

MINUTES

MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA www.mississauga.ca

MONDAY, JUNE 1, 2015 – 2:00 p.m.

PROGRAM ROOM 1, MISSISSAUGA VALLEY COMMUNITY CENTRE
1275 Mississauga Valley Boulevard, Mississauga, Ontario, L5A 3R8

Members Present: Carol-Ann Chafe, Citizen Member (CHAIR)

Melanie Taddeo, Citizen Member (VICE-CHAIR)

Councillor Matt Mahoney, Ward 8 Councillor Pat Saito, Ward 9

Robert Bain, Citizen Member Naz Husain, Citizen Member Clement Lowe, Citizen Member

Mashkoor Sherwani, Citizen Member

Asim Zaidi, Citizen Member

Sally Wall, Stakeholder Member

Members Absent: Rabia Khedr, Citizen Member

MONDAYJUNE 1, 2015 – 2:00 p.m.

PROGRAM ROOM 1, MISSISSAUGA VALLEY COMMUNITY CENTRE 1275 Mississauga Valley Boulevard, Mississauga, Ontario, L5A 3R8

STAFF PRESENT: Daryl Bell, Mobile Licensing Enforcement

Frank Buckley, Manager, Parks South District

Lawrence Franklin, Urban Designer

Vedad Hasanovic, Project Manager, Facility & Property Management

Virginia Kalapaca, Project Manager, Park Development

Lydia Kowalyk, Senior Buyer

Diana Krawczyk, Manager, Readers' Den, Library Services

Nigel Roberts, IT Manager, Digital Services & Mobility

Pamela Shanks, Corporate Policies Analyst

Diana Simpson, Accessibility Coordinator

Stefan Szczepanski, Manager, Park Development Willy Wong, Manager, Plan Examination Services

Stuart Young, Manager, Parks Operations - North

CALL TO ORDER: 2:00 p.m.

Carol-Ann Chafe, Citizen Member and Chair called the meeting to order at 2:00 p.m. Councillor Saito addressed the Committee with respect to the passing of Carol MacEachern, former long-time member of the Accessibility Advisory Committee. Councillor Saito made note of Carol's many contributions to the disability community and expressed condolences to Carol's family and close friends.

APPROVAL OF AGENDA

Approved (M. Taddeo)

<u>DECLARATIONS OF CONFLICT OF INTEREST</u> – Nil.

DEPUTATIONS

A. Nikhil Sthalekar, Resident, spoke regarding parking at Parkway Belt Leash Free Zone.

Mr. Sthalekar explained his need for closer accessible parking at the Parkway Belt Leash Free Zone noting that he has two dogs in need of exercise at the park and that walking them to the leash-free area from the parking lot is arduous due to the distance. Mr. Sthalekar provided a timeline with respect to the contacts he had made and the general dates he had spoken with various staff members. Mr. Sthalekar mentioned that he was thankful for their assistance, but that a viable solution had not been achieved.

Stuart Young, Manager, Parks Operations – North explained the safety concerns with allowing the public to access the pedestrian walkway with their vehicles and made note of the offset gates used to prevent vehicular traffic and the at times heavy pedestrian traffic at the park in general. Mr. Young reiterated the offer made to Mr. Sthalekar previously by Andy Wickens, Manager, Parks to install park benches along the route to the dog park from the parking lot to allow for rest spots. Mr. Young further noted the training requirements of City staff to ensure the safe operation of City vehicles along the pathway for park maintenance.

Virginia Kalapaca, Project Manager, Park Development made note of the large stormwater management area on the property and the limitations of changes to the property due to leasing agreements.

Mr. Sthalekar asserted that he had noticed that parking at other parks was more accessible and that he would like to see the relocation of the offset gates or the parking lot itself.

Councillor Saito noted that more accessible parking would be ideal but due to safety and liability issues it may not be possible. Councillor Saito advised that staff should meet with Ward 5 Councillor Carolyn Parrish on-site to review the situation.

RECOMMENDATION

- 1. That Parks staff consult with Councillor Parrish, Ward 5 on-site at the Parkway Belt Leash Free Zone to assess the accessibility of the parking location;
- 2. That staff provide their comments and possible solutions following the consultation with Councillor Parrish, to Nikhil Sthalekar, Resident.

Referred (Councillor Saito)
Recommendation AAC-0017-2015

B. Bob Topping, Architect, DesignABLE Environemnts Inc., spoke regarding City of Mississauga 2015 Facility Accessibility Design Standards (DRAFT).

Mr. Topping explained that he had been contracted by the City of Mississauga for consulting purposes with respect to updating the 2007 Facility Accessibility Design Handbook, incorporating the new AODA requirements and the Ontario Building Code requirements into the new standards document. Mr. Topping noted that the standards were based on the City of London's accessibility standards and further noted that over 100 municipalities had adapted/adopted London's standards as their own. Mr. Topping commented that the standards are based on Universal Design with the philosophy, "Everything should be accessible".

Mr. Topping made note of the varying sizes of mobility devices, such as scooters and electric wheelchairs, and that the larger pieces do not fit in the traditional accessible spaces and that the new document recognizes that. Mr. Topping suggested that the new document be entitled, "Standards", not "Guidelines".

Mr. Topping provided an overview of the changes to the document, commenting that internal and external expectations should be the same, noted the organization of the document, provided an overview of the table of contents, the technical content with respect to rationale, statement, design requirements and related sections and described the checklists and forms that would determine how Mississauga implements these standards.

The AAC Members made the following comments and suggestions with respect to the draft document:

- The document should be fully linked and tagged, providing hyperlinks in bookmarks to make it more accessible.
- Future consideration of phones for the deaf need to be included as TTY will become obsolete and be replaced with video-relay, an interpreted service. Sally Wall, Stakeholder Member offered to provide more information on this technology and Diana Simpson, Accessibility Coordinator asked her to forward information to her.

- That projects continue to come to the Facility Accessibility Design Subcommittee (FADS) for feedback.
- Future consideration of voice amplification should be considered. Mr. Topping noted that the design standards were solely related to things attached to a building, not necessarily assistive devices.
- That the document be entitled, "Mississauga Universal Design Standards".

Ms. Simpson requested that AAC Members review the document and provide changes or suggestions to her by June 17, 2015 and that a review of the changes and suggestions would take place at the next FADS meeting on June 22, 2015.

RECOMMENDATION

- That the presentation by Bob Topping, Architect, DesignABLE Environments Inc., entitled, "City of Mississauga Facility Accessibility Design Standards Project Update" presented to the Accessibility Advisory Committee on June 1, 2015, be received;
- 2. That the 2015 City of Mississauga Facility Accessibility Design Standards Draft be received;
- 3. That Members of the Accessibility Advisory Committee provide comments to Diana Simpson, Accessibility Coordinator, by June 17, 2015;
- 4. That Members of the Accessibility Advisory Committee provide comments at the Facility Accessibility Design Subcommittee meeting on June 22, 2015.

Received (N. Husain)
Recommendation AAC-0018-2015

MATTERS CONSIDERED

1. Minutes of the Previous Meeting – April 21, 2015

Approved (M. Sherwani)

2. City of Mississauga – 2015 Facility Accessibility Design Standards (DRAFT)

Received (N. Husain)

3. Review and approval of the Updated Accessibility Advisory Committee Terms of Reference

RECOMMENDATION

That the Terms of Reference for the Accessibility Advisory Committee be approved.

Approved (A. Zaidi)

Recommendation AAC-0019-2015

4. Additional Appointments to the Subcommittees of the Accessibility Advisory Committee

4

RECOMMENDATION

That Melanie Taddeo be appointed to the Facility Accessibility Design Subcommittee of the Accessibility Advisory Committee for a term ending November 2018 or until a successor is appointed.

<u>Approved</u> (N. Husain) Recommendation AAC-0020-2015

5. <u>Committee Photograph</u>

A photo was taken of the AAC Members for use on the City's Accessibility web page.

6. ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT, 2005 (AODA)

Diana Simpson, Accessibility Coordinator, provided a brief verbal update with respect to the *Accessibility For Ontarians With Disabilities Act, 2005* (AODA) and noted that it is the 10th Anniversary of the AODA and there are several celebrations happening around the province. Ms. Simpson also commented that the Accessibility Directorate of Ontario will be offering an Accessibility Certification Program and that it is something they are investigating.

Ms. Chafe spoke to the 10th Anniversary conference in Concord, Ontario and noted that she and Ms. Simpson made a presentation at the conference regarding the accessibility successes of the Mississauga AAC Members and the importance of recognizing these successes.

Mr. Lowe congratulated Ms. Chafe and Ms. Simpson on their presentation and commented on his enjoyment of all of the presentations at the conference, not just for their focus on accessibility, but also on courage and determination. Mr. Lowe further commented that he felt the AAC Members should be proud of themselves for their achievements over the years and the Members' strong ability in providing and disseminating information with respect to accessibility to Council and the public.

7. Region of Peel Accessibility Advisory Committee Update

Naz Husain, Citizen Member of the Mississauga Accessibility Advisory Committee and Chair of the Region of Peel Accessibility Advisory Committee provided a brief verbal update with respect to the Region of Peel Accessibility Advisory Committee and noted an upcoming event and that the Regional Committee is participating in a strategic visionary exercise, "The Next 20 Years".

8. <u>Accessibility at City of Mississauga Events</u>

Email dated May 20, 2015 from Carol-Ann Chafe, Citizen Member and Chair, Accessibility Advisory Committee, with respect to accessibility at City of Mississauga events.

Ms. Chafe commented on two recent events that she had attended, the Earth Market and Tree Planting at the Hershey Centre on April 25, 2015 and the Honourable Lieutenant Governor's visit to City Hall on May 19, 0215. Most notably, Ms. Chafe commented on the lack of wayfinding and general signage at the Earth Market event and the use of only tall tables for refreshments preventing individuals who use wheelchairs from using the tables, the lack of seating for those who may require it, and suggested a seating/viewing area for those who use mobility devices to ensure they are able to view the event at the Lieutenant Governor's visit.

Ms. Simpson commented that facility staff have been advised to include low tables and chairs at events in the Great Hall and that the Guide to Accessible Festivals and Events is posted on the City's web site.

Councillor Saito noted that everyone who hosts an event at Celebration Square should be given the Guide to Accessible Festivals and Events document.

RECOMMENDATION

That the email dated May 20, 2015 from Carol-Ann Chafe, Citizen Member and Chair, with respect to accessibility at City of Mississauga Events, be received.

Received (C. Lowe)
Recommendation AAC-0021-2015

9. <u>Centre for Equitable Library Access (CELA)</u>

Diana Krawczyk, Manager, Readers' Den, Library provided a verbal update with respect to CELA and the Marrahkesh Treaty which facilitates access to published works for people who are blind, visually impaired, or otherwise print disabled. Ms. Krawczyk explained the use of electronic files and documents to provide accessible published works and that Canada had signed onto the Marrahkesh Treaty earlier in 2015, allowing documents to be shared internationally and in various different languages.

a) <u>City of Mississauga Older Adult Advisory Panel Consultation to MiWay</u>

RECOMMENDATION

That the summary of the City of Mississauga Older Adult Panel Consultation to MiWay regarding older adult use of Transit, including recommendations, be received.

Received (Councillor Mahoney)
Recommendation AAC-0022-2015

b) Peel Regional Police Cyber Academy

RECOMMENDATION

That the notice from Peel Regional Police regarding the Cyber Academy Certificate Course being offered June 8-9, 2015, be received.

Received (M. Taddeo)
Recommendation AAC-0023-2015

OTHER BUSINESS

- i) Naz Husain, Citizen Member advised the Committee that the Lifelong Learning Lecture Series would be featuring "Cities of the World" and "Influential Canadians of the 21st Century" in the fall of 2015. Ms. Husain requested that the electronic flyer be sent to AAC Members for information.
- ii) Diana Simpson, Accessibility Coordinator briefly discussed upcoming accessibility events and provided those present with a list of future events.
- iii) Councillor Saito discussed a recent application to the Committee of Adjustment where the number of accessible parking spots was in question and suggested that any application to the Committee of Adjustment be brought to the attention of the Accessibility Coordinator. After a brief discussion, it was suggested that applications to the Committee of Adjustment could be brought to the attention of the Accessibility Coordinator where accessibility had not been considered or had decreased.

That the Committee of Adjustment provide information to the Accessibility Coordinator about applications brought forth where accessibility has not been considered or has decreased.

AAC-0024-2015

Councillor Saito congratulated Melanie Taddeo, Citizen Member for her Connect4Life Broadcast Training Centre and Ms. Taddeo noted that it is a new program providing an accessible voice in broadcasting and the first of its kind in Canada.

iv) The Accessibility Community and Ridesharing Programs

Email dated May 28, 2015 from Mark Sexsmith, All Star Taxi with respect to the disability community and use of ridesharing programs.

Ms. Chafe read the email aloud to provide accessibility to all present and invited Daryl Bell, Manager, Mobile Licensing Enforcement to provide his comments. Mr. Bell advised that Enforcement staff have addressed the issue of ridesharing services such as Uber and Uber X within the City of Mississauga and continue to enforce the Public Vehicle Licensing By-law wherever possible. Mr. Bell further commented that the City of Toronto was in court that day hoping for an injunction against Uber to stop operations in Toronto. Mr. Bell advised the Committee that a review of the Taxicab Plate Issuance Model was being conducted by a consultant and noted that Members of the AAC had the opportunity to provide input to the consultant previously.

Councillor Mahoney advised that Council has been well-versed on this matter and recommended receipt of the subject email.

RECOMMENDATION

That the email dated May 28, 2015 from Mark Sexsmith, All Star Taxi regarding Ridesharing Programs, be received.

Received (Councillor Mahoney)
Recommendation AAC-0025-2015

Monday, June 22, 2015, 1:30 p.m.: Facility Accessibility Design Subcommittee (FADS) meeting, Committee Room D, 2nd FI., Mississauga Civic Centre, 300 City Centre Drive.

Monday, September 14, 2015, 2:00 p.m.: Accessibility Advisory Committee meeting, Mississauga Valley Community Centre, Program Room 1, 1275 Mississauga Valley Blvd., Mississauga.

ADJOURNMENT – 4:07 p.m.