

# MINUTES



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## MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA  
[www.mississauga.ca](http://www.mississauga.ca)

**MONDAY, APRIL 13, 2015 – 2:05 p.m.**

**PROGRAM ROOM 1, MISSISSAUGA VALLEY COMMUNITY CENTRE**  
1275 Mississauga Valley Boulevard, Mississauga, Ontario, L5A 3R8

Members Present: Carol-Ann Chafe, Citizen Member (CHAIR)  
Melanie Taddeo, Citizen Member (VICE-CHAIR)  
Councillor Matt Mahoney, Ward 8  
Robert Bain, Citizen Member  
Naz Husain, Citizen Member  
Rabia Khedr, Citizen Member  
Clement Lowe, Citizen Member  
Mashkoor Sherwani, Citizen Member  
Asim Zaidi, Citizen Member  
Sally Wall, Stakeholder Member

Members Absent: Councillor Pat Saito, Ward 9

CONTACT PERSON: Karen Morden, Legislative Coordinator  
Legislative Services Division, Telephone: 905-615-3200, ext. 5471, Fax: 905-615-4181  
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**MONDAY, APRIL 13, 2014 – 2:05 p.m.**

**PROGRAM ROOM 1, MISSISSAUGA VALLEY COMMUNITY CENTRE**  
1275 Mississauga Valley Boulevard, Mississauga, Ontario, L5A 3R8

**STAFF PRESENT:** Lisa Boyce-Gonsalves, Community Development Coordinator –  
Inclusion and Accessibility  
Frank Buckley, Manager, Parks South District  
Lawrence Franklin, Urban Designer  
Vedad Hasanovic, Project Manager, Facility & Property Management  
Virginia Kalapaca, Project Manager, Park Development  
Diana Simpson, Accessibility Coordinator  
Frank Spagnolo, Manager, Plan Examination Services  
Michael Cleland, Area Manager, Sports, Tourism, Community  
Development and Hershey  
Ashley Travassos, Communications Advisor

CALL TO ORDER: 2:05 p.m.

Karen Morden, Legislative Coordinator called the meeting to order in the absence of a Chair.

APPOINTMENT OF THE CHAIR

Ms. Morden called for nominations for appointment of the Chair of the Accessibility Advisory Committee for a term ending November 30, 2018 or until a successor is appointed.

Melanie Taddeo, Citizen Member nominated Carol-Ann Chafe, Citizen Member and Ms. Chafe accepted the nomination.

No further nominations were received.

RECOMMENDATION

That Carol-Ann Chafe be appointed Chair of the Accessibility Advisory Committee for a term ending November 2018 or until a successor is appointed.

Approved (N. Husain)

Recommendation AAC-0006-2015

APPOINTMENT OF THE VICE-CHAIR

Ms. Morden called for nominations for appointment of the Vice-Chair of the Accessibility Advisory Committee for a term ending November 30, 2018 or until a successor is appointed.

Naz Husain, Citizen Member nominated Melanie Taddeo, Citizen Member and Ms. Taddeo accepted the nomination.

No further nominations were received.

RECOMMENDATION

That Melanie Taddeo be appointed Vice-Chair of the Accessibility Advisory Committee for a term ending November 2018 or until a successor is appointed.

Approved (C. Chafe)

Recommendation AAC-0007-2015

APPOINTMENT OF MEMBERS TO THE SUBCOMMITTEES OF THE ACCESSIBILITY ADVISORY COMMITTEE

Accessible Transportation Subcommittee

RECOMMENDATION

That Naz Husain, Rabia Khedr, Melanie Taddeo, Mashkoo Sherwani and Clement Lowe be appointed to the Accessible Transportation Subcommittee of the Accessibility Advisory Committee for the term ending November 2018 or until a successor is appointed.

Recommendation AAC-0008-2015

Corporate Policies and Procedures Subcommittee

RECOMMENDATION

That Rabia Khedr, Naz Husain, Clement Lowe and Carol-Ann Chafe be appointed to the Corporate Policies and Procedures Subcommittee of the Accessibility Advisory Committee for the term ending November 2018 or until a successor is appointed.

Recommendation AAC-0009-2015

Facility Accessibility Design Subcommittee

RECOMMENDATION

That Carol-Ann Chafe, Clement Lowe, Asim Zaidi and Mashkoo Sherwani be appointed to the Facility Accessibility Design Subcommittee of the Accessibility Advisory Committee for the term ending November 2018 or until a successor is appointed.

Recommendation AAC-0010-2015

Promotional Awareness Subcommittee

RECOMMENDATION

That Melanie Taddeo, Asim Zaidi, Carol-Ann Chafe, Naz Husain and Robert Bain be appointed to the Promotional Awareness Subcommittee of the Accessibility Advisory Committee for the term ending November 2018 or until a successor is appointed.

Recommendation AAC-0011-2015

Carol-Ann Chafe took over as Chair of the Accessibility Advisory Committee.

## APPROVAL OF AGENDA

Approved, as amended (Councillor Mahoney)

DECLARATIONS OF CONFLICT OF INTEREST – Nil.

## DEPUTATIONS

- A. Maria Glidden, Development Coordinator and Natasha Mistry, Public Policy and Stakeholder Relations from Crohn's and Colitis Canada with respect to Crohn's and Colitis Canada and the GoHere Program.

Ms. Glidden and Ms. Mistry provided an overview of the GoHere Initiative developed by Crohn's and Colitis Canada.

Ms. Glidden noted that nearly five thousand (5,000) Mississauga residents live with Inflammatory Bowel Disease (IBD), impacting one out of every one hundred fifty Canadians. She further described the various challenges facing those with IBD including not enough washroom facilities in public spaces and that existing facilities may have washrooms for employees only.

Ms. Mistry described the GoHere Initiative and noted the use of decal stickers on storefront windows to promote washroom access, access cards for program users including a virtual access card available on Smartphones, and a free mobile application used to locate washrooms in the user's immediate location and map out routes to access them.

Ms. Glidden and Ms. Mistry commented that the GoHere Initiative is requesting that decal stickers be placed on all City of Mississauga buildings and that the City of Mississauga declare itself as "Crohn's and Colitis friendly".

Councillor Mahoney expressed support of this request and noted that it was an opportunity to show leadership on this issue. Discussion ensued amongst Committee Members and Staff Working Group Members and it was noted that not all parks have washrooms, all facilities do have washrooms with varying levels of accessibility due to older building codes, and the need for way finding to locate washrooms in facilities.

## RECOMMENDATION

1. That the deputation by Maria Glidden, Development Coordinator and Natasha Mistry, Public Policy and Stakeholder Relations, Crohn's and Colitis Canada entitled, "The GoHere Initiative" be received;

2. That the Accessibility Advisory Committee supports the GoHere Initiative's request to place decal stickers in public City facilities to provide way finding to public washrooms;
3. That the matter be referred to Facilities and Property Management staff to determine the feasibility of implementing the program, and to include Communications support regarding education and awareness.

Referred (R. Khedr)

Recommendation AAC-0012-2015

B. Interdepartmental City of Mississauga staff with respect to the Pan Am/Para Pan Games.

Michael Cleland, Area Manager, Sports, Tourism, Community Development and Hershey; Ashley Travassos, Communications Advisor; and Lisa Boyce-Gonsalves, Community Development Coordinator – Inclusion and Accessibility spoke regarding the 2015 Pan Am/Para Pan Am Games and specifically to Mississauga's host location, Hershey SportZone.

Mr. Cleland provided an overview of the Pan Am/Para Pan Am Games noting that there would be ten thousand (10,000) athletes participating in the Games including 1600 para-sport athletes representing 51 sports, 16 para-sports with over 250,000 expected visitors. Hershey SportZone, to be renamed Mississauga Sport Complex for the Games, will host seven sporting events over the course of the Games including Goal Ball, power lifting, and wheelchair rugby.

Ms. Travassos made note of the web site for Mississauga's involvement in the Pan Am/Para Pan Am Games as [discovermississauga.ca](http://discovermississauga.ca) and [mississaugapanam.ca](http://mississaugapanam.ca) and encouraged everyone to visit the web sites for more detailed and up to date information. Ms. Travassos spoke regarding the Games mascot, Pachi, a porcupine with a visual disability.

Ms. Boyce-Gonsalves spoke with respect to a "Lasting Legacy" and noted the alignment with the City's Future Directions. Ms. Boyce-Gonsalves noted that there would be a training session for Recreation Division staff entitled, "Changing Minds, Changing Lives" at Hershey Sportzone on May 21, 2015 and further commented that all Members of the AAC were also invited to attend.

Mr. Cleland invited Members of the AAC to send suggestions of community organizations who could benefit from free tickets to the Games.

RECOMMENDATION

That the PowerPoint presentation by Michael Cleland, Area Manager, Sports, Tourism, Community Development and Hershey, Ashley Travassos, Communications Advisor, and Lisa Boyce-Gonsalves, Community Development Coordinator – Inclusion and Accessibility, entitled, "Pan Am/ Para Pan Am Games" be received for information.

Received (N. Husain)

Recommendation AAC-0013-2015

MATTERS CONSIDERED

1. Minutes of the Previous Meeting – February 9, 2015

Approved, as amended (N. Husain)

2. Review and approval of the Accessibility Advisory Committee Terms of Reference

RECOMMENDATION

That the Terms of Reference for the Accessibility Advisory Committee be approved.

Approved (A. Zaidi)

Recommendation AAC-0014-2015

3. Accessibility Advisory Committee Resource Manual

RECOMMENDATION

That the Accessibility Advisory Committee Resource Manual be received for information.

Received (N. Husain)

Recommendation AAC-0015-2015

4. ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT, 2005 (AODA)

Diana Simpson, Accessibility Coordinator, provided a brief verbal update with respect to the *Accessibility For Ontarians With Disabilities Act, 2005* (AODA) and noted that it is the 10<sup>th</sup> Anniversary of the AODA. Ms. Simpson also commented that there may be some changes to the Accessible Customer Service Regulation, and thus the need to make amendments. She will provide more information when the details are available.

5. Connections 2015 – Community Resource Fair for Persons with Disabilities

Diana Simpson, Accessibility Coordinator, provided information with respect to the 16<sup>th</sup> Annual Community Resource Fair for Persons with Disabilities and encouraged Committee Members to attend the event and assist with providing information at the City of Mississauga booth.

6. Municipal Elections

Rabia Khedr, Citizen Member, spoke with respect to future municipal elections and accessibility. Specifically Ms. Khedr expressed concern that the reduction in polling locations

for the upcoming Ward 4 By-Election could present barriers to accessibility and ease of voting for residents. Ms. Khedr was advised that her concerns were noted and would be shared with the City Clerk.

7. Pending Work Plan

Pending Work Plan items dated February 9, 2015.

RECOMMENDATION

That the Pending Work Plan Items chart for the Mississauga Accessibility Advisory Committee dated February 9, 2015, from Karen Morden, Legislative Coordinator, be received.

Received (M. Taddeo)

8. Accessibility Advisory Committee – 2015 Meeting Dates

Memorandum dated April 6, 2015 from Karen Morden, Legislative Coordinator with respect to the 2015 meeting dates of the Accessibility Advisory Committee.

RECOMMENDATION

That the memorandum dated April 6, 2015 from Karen Morden, Legislative Coordinator with respect to the 2015 meeting dates of the Accessibility Advisory Committee, be received for information.

Received (R. Khedr)

Recommendation AAC-0016-2015

OTHER BUSINESS

Committee photograph deferred until June 1, 2015 meeting of the Accessibility Advisory Committee due to time limitations.

DATE OF NEXT MEETING(S)

Monday May 25, 2015, 1:30 p.m.: Facility Accessibility Design Subcommittee (FADS) meeting, Committee Room D, 2<sup>nd</sup> Fl., Mississauga Civic Centre, 300 City Centre Drive.

Monday, June 1, 2015, 2:00 p.m.: Accessibility Advisory Committee meeting, Mississauga Valley Community Centre, Program Room 1, 1275 Mississauga Valley Blvd., Mississauga.

ADJOURNMENT – 4:06 p.m.