

AGENDA



MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA
www.mississauga.ca

MONDAY, May 26, 2014 – 2:00 p.m.

**PROGRAM ROOM 1, MISSISSAUGA VALLEY COMMUNITY CENTRE
1275 Mississauga Valley Boulevard, Mississauga, Ontario, L5A 3R8**

Members

Rabia Khedr, Citizen Member (CHAIR)
Carol MacEachern, Citizen Member (VICE-CHAIR)
Councillor Katie Mahoney, Ward 8
Councillor Pat Saito, Ward 9
Glenn Barnes, Citizen Member
Carol-Ann Chafe, Citizen Member
Naz Husain, Citizen Member
Clement Lowe, Citizen Member
Melanie Taddeo, Citizen Member
Janet Allison, Stakeholder Member
Darrin Ballard, Stakeholder Member
Amy E. Wilkinson, Stakeholder Member

CONTACT PERSON: Angie Melo, Legislative Coordinator
Legislative Services Division, Telephone: 905-615-3200, ext. 5423, Fax: 905-615-4181
angie.melo@mississauga.ca

Mississauga Accessibility Advisory Committee
Staff Working Group Members

- Daryl Bell, Manager, Mobile Licensing
- Lisa Boyce-Gonsalves, Community Child/Youth Consultant
- Frank Buckley, Manager, Parks South District
- Jo-Ann Sutherland, HR Consultant
- Lawrence Franklin, Urban Designer
- Vedad Hasanovic, Project Manager, Facility & Property Management
- Nigel Roberts, IT Manager, Digital Services & Mobility
- Virginia Kalapaca, Project Manager, Park Development
- Lydia Kowalyk, Senior Buyer
- Ann Lehman-Allison, Public Affairs Specialist
- Denise Mahoney, Manager, Administration and Cemeteries
- Betty Mansfield, Area Manager, Library Services
- Jacquelyn Hayward Gulati, Manager, Active Transportation
- Pamela Shanks, Corporate Policies Analyst
- Diana Simpson, Accessibility Coordinator
- Lorena Smith, Older Adult Coordinator
- Frank Spagnolo, Manager, Plan Examination Services
- Stefan Szczepanski, Manager, Park Development
- Alana Tyers, Team Leader, Transit Planning
- Graham Walsh, Legal Counsel

CALL TO ORDER

APPROVAL OF AGENDA

Members may request the addition of agenda items under "Other Business".

RECOMMEND APPROVAL

DECLARATIONS OF CONFLICT OF INTEREST

DEPUTATIONS

- A. Diana Krawczyk, Manager, Sciences and Business, with respect to the new Centre for Equitable Library Access (CELA)
- B. Maurice Swaby, Business Advisor, with respect to Stakeholder Reviews of the Future Directions Reports.
- C. Item 2: Andy Wickens, Manager, Parks, with respect to Orchard Heights Park.
- D. John Walmark, Resident, with respect to Orchard Heights Park.

MATTERS TO BE CONSIDERED

- 1. Minutes of the Previous Meeting – April 7, 2014

RECOMMEND APPROVAL

- 2. Orchard Heights Park

Memorandum from Andy Wickens, Manager, Parks, dated May 1, 2014 entitled Accessibility – Orchard Heights Park.

RECOMMEND SUPPORT

3. ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT, 2005 (AODA)

- 3.1 Integrated Accessibility Standards Regulation (IASR)
Daryl Bell, Manager, Mobile Licensing will provide a verbal update regarding accessible taxis.

RECOMMEND RECEIPT

4. Installation of Accessibility Devices/Features in Residential Dwellings

Frank Spagnolo, Manager, Plan Examination Services will provide a verbal update in response to Recommendation AAC-0006-2011: That the Mississauga Accessibility Advisory Committee supports that the City of Mississauga's Building Division provides building permit applicants with more information about what is required to install accessibility devices/features (e.g. elevators, ramps) in residential dwellings..

RECOMMEND RECEIPT

5. Facility Accessibility Design Subcommittee (FADS) Report - May 12, 2014

Rivergrove Community Centre Accessible Play Space

RECOMMENDATION

That the presentation by Lori-anne Bonham, Project Manager, Park Development, regarding Rivergrove Community Centre Accessible Play Space to the Facility Accessibility Design Subcommittee be received.

RECOMMEND RECEIPT

Lake Wabukayne Adult Fitness Area

RECOMMENDATION:

1. That the PowerPoint presentation by Sharon Chapman, Project Manager, Landscape Architect, regarding Lake Wabukayne Adult Fitness Area. Presented to the Facility Accessibility Design Subcommittee be received.

2. That subject to the suggestions contained in the Facility Accessibility Design Subcommittee Report dated May 12, 2014 the Facility Accessibility Design Subcommittee is satisfied with the Lake Wabukayne Adult Fitness Area, as presented.

RECOMMEND SUPPORT

6. Televisions in City of Mississauga Facilities

Darrin Ballard, AAC Stakeholder Member to discuss televisions in City of Mississauga facilities to have Closed Captioning settings turned "ON".

7. ITEMS FOR INFORMATION

- 7.1 Peel Regional Police – 9-1-1 calls from the DHHSI Community

That the article entitled Peel Police Now Able to Receive 9-1-1 Calls from the DHHSI Community dated April 9, 2014 be received for information.

RECOMMEND RECEIPT

- 7.2 Region of Peel National Access Awareness Week Event

Nas Husain, Citizen Member will provide a brief verbal update about the Region's National Access Awareness Week event.

RECOMMEND RECEIPT

8. Pending Work Plan

Pending Work Plan items dated May 12, 2014

RECOMMEND RECEIPT

9. Children At Play Signage in Neighbourhoods

Rabia Khedr, Citizen Member, Chair, requests that this matter be discussed due to a recent resident inquiry.

OTHER BUSINESS

DATE OF NEXT MEETING(S)

Monday, June 16, 2014, 1:30 p.m.:

Facility Accessibility Design Subcommittee meeting, Committee Room A, Mississauga Civic Centre, 300 City Centre Drive, 2nd Floor.

Monday, September 22, 2014, 2:00 p.m.:

Accessibility Advisory Committee meeting, Program Room 1, Mississauga Valley Community Centre, 1275 Mississauga Valley Boulevard.

ADJOURNMENT



Accessibility Advisory
Committee

MAY 26 2014

MINUTES

MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA
www.mississauga.ca

MONDAY, April 7, 2014 – 2:00 p.m.

**PROGRAM ROOM 1, MISSISSAUGA VALLEY COMMUNITY CENTRE
1275 Mississauga Valley Boulevard, Mississauga, Ontario, L5A 3R8**

MEMBERS PRESENT:

Rabia Khedr, Citizen Member (CHAIR)
Carol MacEachern, Citizen Member (VICE-CHAIR)
Councillor, Pat Saito, Ward 9
Carol-Ann Chafe, Citizen Member
Naz Husain, Citizen Member
Clement Lowe, Citizen Member
Melanie Taddeo, Citizen Member
Amy E. Wilkinson, Stakeholder Member

MEMBERS ABSENT:

Councillor Katie Mahoney, Ward 8
Darrin Ballard, Stakeholder Member
Glenn Barnes, Citizen Member
Janet Allison, Stakeholder Member

STAFF PRESENT:

Lisa Boyce-Gonsalves, Community Child/Youth Consultant
Frank Buckley, Manager, Parks South District
Jo-Ann Sutherland, Human Resources Consultant
Lawrence Franklin, Urban Designer
Virginia Kalapaca, Project Manager, Park Development
Ann Lehman-Allison, Senior Communications Advisor
Angie Melo, Legislative Coordinator
Pamela Shanks, Corporate Policy Analyst
Diana Simpson, Accessibility Coordinator
Frank Spagnolo, Manager, Plan Examination Services
Alana Tyers, Transit Planner
Graham Walsh, Legal Counsel

CALL TO ORDER – 2:02 p.m.

APPROVAL OF AGENDA

Approved (N. Hussain)

DECLARATIONS OF CONFLICT OF INTEREST - Nil

DEPUTATIONS

A. Kendall Wayow, Senior Project Manager, presented a PowerPoint presentation entitled "Civic Centre Renovations", which illustrated the area designated for the new information desk and the changes to the existing cashiers desk. Mr. Wayow Identified the changes that will be made to the existing area, they are as follows:

- Modified counter height
- Speaker hole at each station
- Installation of panels and remove bars
- Slot for exchange of documents

Committee members raised various issues including:

- A speaker hole is not adequate for people with hearing loss p; however, an amplified system may also be just as concerning with respect to people's privacy, be aware of sound projection; persons with blindness may not be able to locate the speaker hole.
- That the customer counter area be large enough for signing documents.
- That privacy panels be installed between stations or a private separate area for customers to speak to staff confidentially, similar to banks.
- That cashier and information desk staff receive sensitivity training.

In response to the Committee's above-noted comments, Mr. Wayow thanked committee members for their feedback. Mr. Wayow advised that he has made a note of the Committee's comments and suggestions and will make the necessary inquiries.

Graham Walsh, Legal Counsel advised that a glass partition is a requirement as set out in the *Occupational Health & Safety Act*, with respect to workplace violence. Mr. Wayow also advised that cashier staff handle money and that

1b

having a glass panel at the counter may be a requirement. Mr. Wayow will inquire about the cash handling policy.

Councillor Pat Saito applauds staff from Facilities & Property Management for the work they put into preparing the Corporate Report to recommend the information desk being re-established and the accessible enhancements to the cashiers counter. Councillor Saito further stated that staff really listened to the concerns expressed by the Accessibility Advisory committee.

RECOMMENDATION

1. That the PowerPoint presentation from Kendall Wayow, Senior Project Manager, regarding the site plans for the Civic Centre New Information and Cashiers Desk, be received;
2. That the Accessibility Advisory Committee is satisfied with the plans as presented; and,
3. That a site visit to further review this project is held with the Facility Accessibility Design Subcommittee on May 12, 2014.

RECEIVED – (C. Lowe)

- B. Chris Spinney, Linda Spinney, President, and Chelsea Mohler, Vice-President of TRAILBLAZERS provided a verbal overview of the TRAILBLAZERS Tandem Cycling Club. TRAILBLAZERS is a recreational cycling club for people who are partially sighted, blind and deaf-blind to have an opportunity to cycle with sighted volunteers on tandem bicycles. TRAILBLAZERS has been in operation since 1987 and is a registered charity for approximately 12 years. The TRAILBLAZERS currently have 56 members and 75 captains. Each new member, captain or volunteer must participate in an orientation and training ride. Members and volunteers are matched by weight and height. Members and volunteers can arrange impromptu recreational rides in addition to the scheduled group rides. Bikes are kept in sheds located in parks and recreational centres in Toronto.

Committee Members inquired about the likelihood of opening a branch in Mississauga. Mr. Spinney replied that they would be open to having a Mississauga branch. Committee Members would like to have further discussion on this matter. Naz Husain, Melanie Taddeo, Amy Wilkinson and Rabia Khedr

will work together to and meet with the Cycling Committee of Mississauga to discuss this matter further.

To access the TRAILBLAZERS website, kindly click on the link below:

<http://www.torontotrailblazers.org/index.shtml>

RECOMMENDATION

1. That the verbal presentation by Chris Spinney, Operations Manager, Lynda Spinney, President, and Chelsea Mohler, Vice-President of TRAILBLAZERS with respect to the TRAILBLAZERS' Program be received; and,
2. That Naz Husain, Melanie Taddeo, Amy Wilkinson, and Rabia Khedr form a working group to meet with member(s) of the Cycling Committee to have further discussion on the concept of accessible cycling.

RECEIVED/DIRECTION – (N. Husain)

MATTERS TO BE CONSIDERED

1. Minutes of the Previous Meeting – February 3, 2014

Approved (N. Hussain)

2. ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT, 2005 (AODA)

2.1 Accessibility for Ontarians with Disabilities Act Review

Diana Simpson, Accessibility Coordinator, wanted to remind the Committee Members that there are two separate reviews of the Ontario's accessibility laws, which are currently underway and that written submissions will be accepted until June 1, 2014, and the public in-person consultation session is scheduled in Toronto on April 29, 2014.

RECOMMENDATION

That the verbal update from Diana Simpson, Accessibility Coordinator, with respect to the *Accessibility for Ontarians with Disabilities Act* review be received.

RECEIVED – (A. Wilkinson)

2.2 Accessible Customer Service Regulation

Diana Simpson, Accessibility Coordinator, provided a verbal reminder that there is a review of the Customer Service Standard. . Written submissions are accepted until April 16, 2014.

RECOMMENDATION

That the verbal update from Diana Simpson, Accessibility Coordinator, with respect to the Accessible Customer Service Regulation be received.

RECEIVED – (A. Wilkinson)

2.3 Integrated Accessibility Standards Regulation (IASR)

Daryl Bell, Manager, Mobile Licensing, was unable to attend the meeting. Mr. Bell will provide an update regarding accessible taxis at the next Accessibility Advisory Committee meeting.

It was suggested that the Legislative Coordinator send an email to the staff person who will be speaking to a matter on the agenda, to highlight that their presence is required.

RECOMMENDATION

That the update from Daryl Bell, Manager, Mobile Licensing regarding accessible taxicabs be deferred to the next Mississauga Accessibility Advisory Committee meeting.

APPROVED – (Councillor P. Saito)

3. TTC Support Person ID Card Process

Discussion regarding the Toronto Transit Commission's (TTC), decision to allow support persons to ride for free provided they show their TTC Support Person Assistance Card, while accompanying a fare paying customer with disabilities. To obtain a TTC Support Person Assistance Card, one must attend at selected TTC subway stations with proper identification and submit their application. Dates, times and locations will be posted on the TTC's website.

Carol MacEachern commented on the TTC's decision and feels that TTC's decision is very inconvenient and is very happy that the City of Mississauga Transit is on the honour system.

Rabia Khedr commented that in some cases transit operators will accept the CNIB identification card; however, the City of Toronto will now only be accepting their own identification cards. In the case of GO transit, they too require that you show an identification card, which you can obtain by attending at union station. To obtain these identification cards is a nuisance

Alana Tyers confirmed that persons with disabilities accompanied by a support person while riding on City of Mississauga Transit will only be required to pay one fare. Transit operators are all aware of this policy

RECOMMENDATION

That the News Release dated January 6, 2014 from the Toronto Transit Commission with respect to support persons travelling with people with disabilities, be received for information

APPROVED - (N. Husain)

4. Abilities Awards Event

Diana Simpson, Accessibility Coordinator, advised the Committee that the cost for venue rental and audio visual services for the 2nd Annual Abilities Awards event in December 2014 will cost approximately \$21,000.00. It is anticipated that the revenue generated from this event will be approximately \$8,900.00. Ms. Simpson asked AAC Members whether they support a request to seek funding from Council. If Committee Members agree, Diana Simpson would prepare a Corporate Report to Council seeking funding of \$15,000.00,

Naz Husain suggested that perhaps the City of Mississauga could partner with the Region's Accessibility Advisory Committee with respect to funding. Ms. Husain advised that if the Members agreed, she would raise this issue at the Regional's AAC meeting on Friday.

Clement Lowe inquired about sponsorship. Rabia Khedr remarked that sponsorships are welcomed; however, that at this time, we will need to seek funding based on the costs and projected revenue from exhibitors, and, that if sponsors come forward with funds, it will mean less of a bill for the City of Mississauga at the end.

RECOMMENDATION

1. That the Memorandum dated March 25, 2014 from Diana Simpson, Accessibility Coordinator, with respect to the 2nd Annual Abilities Awards Event be received;
2. That the Accessibility Advisory Committee is in support of requesting funding from the Corporation of the City of Mississauga for a portion of the costs associated with the 2nd Annual Abilities Awards Event.

APPROVED – (C. Lowe)

SUBCOMMITTEE REPORT

5. Facility Accessibility Design Subcommittee (FADS) Report from the meeting on February 24, 2014

RECOMMENDATION

1. That the PowerPoint presentation regarding Fire Station 119, and Peel Regional Paramedic Services Satellite Station S11, located at 6375 Airport Road, as provided and presented by Priscilla Ladouceur, Hossack & Associates Architects, to the Facility Accessibility Design Subcommittee on February 24, 2014, be received;
2. That the Facility Accessibility Design Subcommittee is satisfied with the site plans for the Fire Station 119, and Peel Regional Paramedic Services Satellite Station S11, located at 6375 Airport Road, as presented.

APPROVED – (C. Lowe)

6. Pending Work Plan items dated March 26, 2014

Councillor Pat Saito provided an update on the fees for support persons for the Meadowvale Theatre with respect to Diana Simpson's comment regarding the process implemented to ensure staff at Meadowvale Theatre are aware of not charging for support persons. Councillor Saito wanted to clarify that the Meadowvale Theatre does not primarily run programs that are sponsored by the City of Mississauga. The Meadowvale Theatre can only make decisions based on the programs that the City provides. The majority of the shows and performances at the Meadowvale Theatre are rentals. Councillor Saito raised the issue at a special Advisory Board meeting of the Meadowvale Theatre Board of Directors. The Board of Directors are very supportive of making allowances

for waiving fees for support workers to all of the shows. The City of Mississauga would have to make a requirement on the rental agreement to anyone renting the Meadowvale Theatre. A Board member has sent a list of suggestions for inclusion on the rental contract. Organizing groups pay fees based on the number of available seats to be sold. Many groups are community non-profit groups, who are on a tight budget; they have asked the city to reduce the number of available seats at the theatre in all the advertising and on the rental to accommodate the allowance for not collecting fees for support workers. For organizing groups to break even they need to sell 80% of the seats. There has been great suggestions submitted to the City's Culture Division, and Councillor Saito is in agreement with these suggestions. I am hopeful that there will be a process in place within the next couple of weeks, however, until such time, the Meadowvale Theatre cannot commit to allow support persons to attend for free, unless the show is put on by the City of Mississauga.

Councillor Saito further commented on the accessibility at the Meadowvale Theatre and noted that the theatre was built at a time when accessibility was not a matter of priority. The Board members discussed some issues that some may have experienced and/or have been identified with respect to interior and exterior accessibility issues at the Meadowvale Theatre and the Board will continue to have dialogue about this matter.

RECEIVED – (C. MacEachern)

That the Pending Work Plan Items chart for the Mississauga Accessibility Advisory Committee, dated March 26, 2014, from Angie Melo, Legislative Coordinator, be received.

OTHER BUSINESS

DATE OF NEXT MEETING(S)

Monday, May 12, 2014, 1:30 p.m.:

Facility Accessibility Design Subcommittee meeting, Committee Room A, Mississauga Civic Centre, 300 City Centre Drive, 2nd Floor.

Monday, May 26, 2014, 2:00 p.m.:

Accessibility Advisory Committee meeting, Program Room 1, Mississauga Valley Community Centre, 1275 Mississauga Valley Boulevard.

ADJOURNMENT – 3:50 p.m.

Memorandum



<p>Accessibility Advisory Committee</p> <p>MAY 26 2014</p>
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TO: Chair and Members of the Accessibility Advisory Committee

FROM: Andy Wickens, Manager, Parks Operations

DATE: May 1, 2014

SUBJECT: Accessibility – Orchard Heights Park

At the Accessibility Advisory Committee Meeting of November 18, 2013, the Committee heard a deputation from a resident who wished to discuss accessibility at Orchard Heights Park (P-019). The major point of concern was the gradient of the entrance road, along with limited access for wheelchairs or scooters beyond the parking lot. The Committee referred the matter back to Parks and Forestry staff for review and a report back. This memorandum provides discussion and analysis of the issue and the points raised by the deputant.

Policy and Legislative Context

Accessibility requirements for parks in Ontario are governed by the *Accessibility for Ontarians with Disabilities Act* (AODA) and the Integrated Accessibility Standards Regulation (IASR) made under the Act. The Standards under this legislation take effect in 2016 and will govern new park development and any park redevelopment.

Mississauga’s overall approach to accessibility is guided by Corporate Policy 03-08-05 - Accessibility. The City of Mississauga is committed to implementing, maintaining and enhancing accessibility with respect to its facilities and works to remove barriers to persons with disabilities in keeping with the principles of the AODA. This work is outlined in the City’s Accessibility Plan.

Portions of valley lands within the City are governed by conservation authority regulations made under the *Conservation Authorities Act*. Virtually all of Orchard Heights Park falls under Toronto and Region Conservation, Ontario Regulation 166/06 which prohibits development within the regulated area or alteration of the watercourse.

Park Layout and Topography

Because of their nature as outdoor spaces with varying surfaces and slopes, full accessibility of all parks is not possible. The IASR specifies certain park amenities and facilities for accessibility and recognizes the limitations which may be imposed by slopes or other inherent conditions. In instances where natural topography or ground conditions limit accessibility (for example slopes for a trail) the IASR requires the City to consult with its Accessibility Advisory Committee with regard to an acceptable “as built” condition.

Current Conditions at Orchard Heights Park

Orchard Heights Park is 4.04 hectares in size and is located off Lincolnshire Boulevard in Ward 1. The lands were acquired in 1957 and developed as a park in 1962. The park is largely within the floodplain of Etobicoke Creek and is generally used for passive recreation. There are no amenities in the park except for a parking lot, and several benches and picnic tables. Both City and Toronto Region Conservation staff require service access to the park, which is a primary reason why vehicle access to the site has been maintained.

The entrance road to the park parking lot follows the contours of the Etobicoke Creek Valley and has a relatively steep grade (9 – 12%). The roadway has been situated however, to take advantage of the least steep portion of the valley within the park.

Parking curbs have been placed around the parking lot at the park to prevent vehicles from entering into the grass area. Curbs have been placed so as to provide access for a wheel chair or scooter beyond the parking lot, however ground conditions at any particular time will dictate whether such access is possible. Some people who use mobility devices feel comfortable travelling on grass, others do not.

Development Limitations

The entrance road to Orchard Heights Park was already in place when City assumed the land and was modified and retained to provide service access. Additional development of the site has been limited (installation of benches and picnic tables), primarily because of restrictions under conservation authority regulations. A suggestion has been made that the grade of the entrance road be changed to make it more accessible. Because of the topography of the site, this would require a lengthening of the road and the placement of a significant amount of fill, or significant regrading of the valley slope. This type of work would require approval from TRCA under their regulations as noted above. This type of grade modification would change the character of the park, and would likely not be approved by TRCA. For the same reason, additional construction of amenities, structures and pathways within the flood plain would be problematic.

Recommendation

Given the constraints and issues noted above, staff believe that Orchard Heights is serving the needs of current park users (dog walkers, picnickers, those wishing to enjoy the valley) well. The roadway and parking lot is providing vehicle access to the park as required by staff and park users (other than during the winter months) While increased accessibility for those who have reduced mobility would be desirable, and in accordance with City policy and objectives, regulatory restrictions, and practical considerations render this unfeasible at this time. Therefore, staff recommend that the current configuration and operational practices at Orchard Heights remain unchanged.

MAY 26 2014



REPORT

FACILITY ACCESSIBILITY DESIGN SUBCOMMITTEE OF THE MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA
www.mississauga.ca

MONDAY, May 12, 2014 – 1:30 P.M.

Site Visit on the Ground Floor, Great Hall, Civic Centre (at 1:30 p.m.)
Committee Room A, 2nd Floor, Civic Centre (immediately following site visit)
300 City Centre Drive, Mississauga, Ontario, L5B 3C1

FADS MEMBERS PRESENT: Carol-Ann Chafe, Citizen Member (Acting Chair)
Clement R. Lowe, Citizen Member
Naz Husain, Citizen Member

FADS MEMBERS ABSENT: Glenn Barnes, Citizen Member
Carol MacEachern, Citizen Member (CHAIR)

STAFF PRESENT: Diana Simpson, Accessibility Coordinator, Facilities &
Property Management
Angie Melo, Legislative Coordinator
Virginia Kalapaca, Project Manager, Park Development
Gail Curran, Manager, Space Planning
Jason Keddy, Manager, Security
Vedad Hasanovic, Project Manager
Kendall Wayow, Senior Project Manager
Connie Mesih, Manager, Revenue & Taxation
Kate Allan, Landscape Architect

OTHERS PRESENT: Peter Pastor, CS&P Architect
Christine Vozoris, CS&P Architect

CONTACT PERSON: Angie Melo, Legislative Coordinator
Office of the City Clerk, Telephone: 905-615-3200, ext. 5423, Fax: 905-615-4181
angie.melo@mississauga.ca

CALL TO ORDER – 1:40 p.m.

ITEM FOR DISCUSSION

In the absence of the Chair, Carol MacEachern, Carol-Ann Chafe, Citizen Member was appointed to chair the meeting.

1. Information and Cashier Desk

Kendall Wayow, Senior Project Manager, Facilities and Property Management, guided Facility Accessibility Design Subcommittee (FADS) members through the construction of the new information and cashiers desk on the ground floor of the Civic Centre. Mr. Wayow described the current phase of construction, which is currently underway. A section of the cashier's desk has been partitioned off with floor to ceiling drywall. Mr. Wayow provided an overview of the changes to this area that were presented to FADS and Accessibility Advisory Committee members in previous meetings. Mr. Wayow reiterated that the completion of the construction is scheduled for the end of June 2014.

Mr. Wayow advised that the City of Mississauga has undertaken a program to create a Master Plan for public spaces with a focus on providing more accessible public spaces.

Mr. Wayow requested feedback from FADS members on what improvements should be considered to the ground floor, from north entrance doors to west entrance doors that would make the area more accessible. FADS members provided the following comments and suggestions:

- Signage at the north entrance is not noticeable as the board is posted on the marble wall that blends into the wall. Suggestions made to have the directory boards in contrasting colours (mindful of colour blindness) and that the board should contain icons, where possible. Carol-Ann Chafe will send Peter Pastor, CS&P Architects, the link to the website for testing colour blindness. Another suggestion was to have floor decals as guides. Current sign above north entrance door suggests that you are at the Living Arts Centre. This should be corrected. There is no noticeable signage for the Ccafe.
- Better solution to having stanchions in the Great hall
- Lighting on the ground floor very dark. More noticeable when there is no sunlight.
- There is no contrast from the floor to the baseboards. It was suggested that lights be added to differentiate the floor from the baseboards.
- The interactive touch screen is positioned too high for someone in a wheelchair.
- Elevators are not easily identifiable; should be colour coded.

Mr. Wayow thanked everyone for attending and advised that he has made a note of the Members comments and suggestions and will be passing them along to the Team working on the design and construction.

2. Rivergrove Community Centre Accessible Play Space

Lori-anne Bonham, Project Manager, Park Development, presented a PowerPoint presentation regarding Rivergrove Community Centre Accessible Play Space, which is the 4th fully accessible playground in the City of Mississauga. Ms. Bonham advised that the project is in the design stage this year and that construction will commence in 2015.

Clement Lowe, Citizen Member inquired about washrooms. Ms. Bonham explained that there are washrooms in the community centre right next door, which are open from 6:00 a.m. to 10:00 p.m. that are accessible. There are no provisions for new washrooms.

RECOMMENDATION:

That the presentation by Lori-anne Bonham, Project Manager, Park Development, regarding Rivergrove Community Centre Accessible Play Space to the Facility Accessibility Design Subcommittee be received.

3. Lake Wabukayne Adult Fitness Area

Sharon Chapman, Project Manager, Landscape Architect, presented a Powerpoint presentation regarding Lake Wabukayne Adult Fitness Area. Ms. Chapman noted that the Lake Wabukayne adult fitness area is different than the adult fitness area at Lake Aquitaine in that the equipment is all in one area. This design allows parents to supervise their children while they use the equipment.

Ms. Chapman provided further details of the equipment and area as follows:

- The equipment is stationary and was designed by Kinesiology professionals. The equipment has passed all testing in accordance with CSA standards. There are no moving parts on the equipment.
- Playground area and fitness area have a wood fibre surface.
- Signage is the strength of the design. Every piece of equipment will have signage with proper instructions, including pictorials. Instructions are double sided. One side having instructions for beginners and the other side will be instructions for more athletic persons. There will also be a smartphone application which links to short videos.
- Ornamental grass will be used to create a visual separation between playground and fitness area.
- Will replace park bench with an accessible bench, if there is allowances in the budget for this.

Ms. Chapman advised that construction will commence in late summer with a completion date of September 2015.

Comments from Committee Members included:

- Video should contain audio.
- What is the height of the chin up bars?
- How high are the instruction signs?
- What colours, font and size will the instruction signs have?
- Will there be light in the area?

Ms. Chapman mentioned that City of Mississauga playgrounds are not lit at night. Diana Simpson mentioned that there is a signage section in the Mississauga Accessibility Design Handbook that would refer to accessible signage.

Ms. Chapman will make the necessary inquiries regarding these items.

RECOMMENDATION:

1. That the PowerPoint presentation by Sharon Chapman, Project Manager, Landscape Architect, regarding Lake Wabukayne Adult Fitness Area. Presented to the Facility Accessibility Design Subcommittee be received.
2. That subject to the suggestions contained in the Facility Accessibility Design Subcommittee Report dated May 12, 2014 the Facility Accessibility Design Subcommittee is satisfied with the Lake Wabukayne Adult Fitness Area, as presented.

DATE OF NEXT MEETING

Accessibility Advisory Committee – Monday, May 26, 2014 at 2:00 PM, at the Mississauga Valley Community Centre, Program Room 1.

Facility Accessibility Design Subcommittee - Monday, June 16, 2014 at 1:30 PM, Committee Room A, 2nd Floor, Civic Centre.

ADJOURNMENT – 3:05 p.m.

Accessibility Advisory Committee
MAY 26 2014



Peel Regional Police

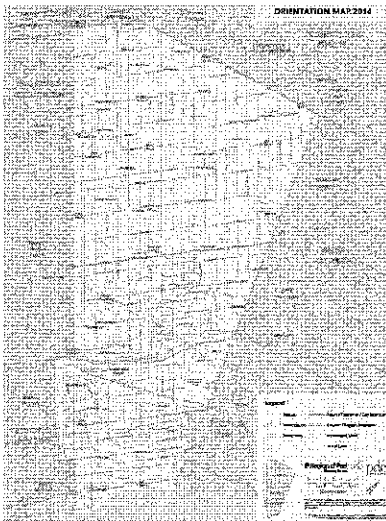
File a Report Online

A Safer Community Together

Peel Police - Peel Police Now Able to Receive 9-1-1 Calls from the DHHSI Community

Posted on Wednesday April 09, 2014

Like 20 Tweet 3 0



Peel – Text with 9-1-1 (T9-1-1) service for the deaf, hard of hearing or speech impaired (DHHSI) community in Canada is now available in the Region of Peel.

T9-1-1 service allows members of the DHHSI community to call 9-1-1 during an emergency, and converse with a 9-1-1 call-taker using text messaging. Specialized software will allow the 9-1-1 call-taker to recognize the call as coming from a registered phone, associated with the DHHSI community, and text with the caller to address the emergency. There will be no need for a caller to be able to speak or hear.

It's important to note:

- Members of the DHHSI community in the Region of Peel must **register** with their wireless service provider in order to access this service.
- When a DHHSI person requires 9-1-1 services, they can only access them via their **registered** cell phone.
- DHHSI callers should only call 9-1-1 for emergencies.
- In Ontario, this service is currently **only available in the Region of Peel**. If a DHHSI person dials 9-1-1 outside the Region of Peel, this service may not be available.

To view a map of the Region of Peel, please see the attached document below.

For additional information on T9-1-1 service, please visit <http://textwith911.ca/>.

For media inquiries, please contact the on-duty Media Relations Officer at (905) 453-2121, ext. 4027.

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Pending Work Plan Items – Mississauga Accessibility Advisory Committee

Prepared by Angie Melo, Legislative Coordinator, for the May 12, 2014, Accessibility Advisory Committee Agenda

AAC Recommendation	Work Plan Item	Status
AAC-0006-2011	Installation of Accessibility Devices/Features in Residential Dwellings	<p>That the Mississauga Accessibility Advisory Committee supports that the City of Mississauga's Building Division provides building permit applicants with more information about what is required to install accessibility devices/features (e.g., elevators, ramps) in residential dwellings.</p> <p>Update: Verbal presentation by Frank Spagnolo at the AAC meeting on May 26, 2014.</p>
AAC-0029-2012	Review of On-Demand Accessible Taxicab service	That the Accessible Transportation Subcommittee work together with Mr. Bell to reach a best practice recommendation for accessible taxis (regarding availability and type)
AAC-0018-2013	River Grove Community Centre Renovation Project	That the Facility Accessibility Design Subcommittee members conduct a site visit at River Grove Community Centre after the renovations are completed at the Centre.
AAC-0024-2013	Orchard Heights Park	That the matter of the accessibility of Orchard Heights Park be referred to Parks Development staff for review, and to report back to the Accessibility Advisory Committee.
AAC-0009-2014		That Naz Husain, Melanie Taddeo, Amy Wilkinson, and Rabia Khedr form a working group to meet with member(s) of the Cycling Committee to have further discussion on the concept of accessible cycling.

Accessibility Advisory
 Committee
 MAY 26 2014

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