

AGENDA



MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA
www.mississauga.ca

MONDAY, April 7, 2014 – 2:00 p.m.

**PROGRAM ROOM 1, MISSISSAUGA VALLEY COMMUNITY CENTRE
1275 Mississauga Valley Boulevard, Mississauga, Ontario, L5A 3R8**

Members

Rabia Khedr, Citizen Member (CHAIR)
Carol MacEachern, Citizen Member (VICE-CHAIR)
Councillor Katie Mahoney, Ward 8
Councillor Pat Saito, Ward 9
Glenn Barnes, Citizen Member
Carol-Ann Chafe, Citizen Member
Naz Husain, Citizen Member
Clement Lowe, Citizen Member
Melanie Taddeo, Citizen Member
Janet Allison, Stakeholder Member
Darrin Ballard, Stakeholder Member
Amy E. Wilkinson, Stakeholder Member

CONTACT PERSON: Angie Melo, Legislative Coordinator
Legislative Services Division, Telephone: 905-615-3200, ext. 5423, Fax: 905-615-4181
angie.melo@mississauga.ca

Mississauga Accessibility Advisory Committee
Staff Working Group Members

- Daryl Bell, Manager, Mobile Licensing
- Lisa Boyce-Gonsalves, Community Child/Youth Consultant
- Frank Buckley, Manager, Parks South District
- Jo-Ann Sutherland, HR Consultant
- Lawrence Franklin, Urban Designer
- Vedad Hasanovic, Project Manager, Facility & Property Management
- Nigel Roberts, IT Manager, Digital Services & Mobility
- Virginia Kalapaca, Project Coordinator Landscape Architect
- Lydia Kowalyk, Senior Buyer
- Ann Lehman-Allison, Public Affairs Specialist
- Denise Mahoney, Manager, Administration and Cemeteries
- Betty Mansfield, Area Manager, Library Services
- Jacquelyn Hayward Gulati, Manager, Cycling Office
- Pamela Shanks, Corporate Policies Analyst
- Diana Simpson, Accessibility Coordinator
- Lorena Smith, Older Adult Coordinator
- Frank Spagnolo, Manager, Plan Examination Services
- Stefan Szczepanski, Manager, Park Development
- Alana Tyers, Transit Planner
- Graham Walsh, Legal Counsel

Photos will be taken of the Accessibility Advisory Committee Members and Staff Working Group

CALL TO ORDER

APPROVAL OF AGENDA

Members may request the addition of agenda items under "Other Business".

RECOMMEND APPROVAL

DECLARATIONS OF CONFLICT OF INTEREST

DEPUTATIONS

- A. Kendall Waywow, Senior Project Manager with respect to the plans for the Civic Centre New Information and Cashiers Desk.
- B. Lynda Spinney, President, and Chelsea Mohler, Vice-President of TRAILBLAZERS with respect to the TRAILBLAZERS' Program.

MATTERS TO BE CONSIDERED

- 1. Minutes of the Previous Meeting – February 3, 2014

RECOMMEND APPROVAL

- 2. ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT, 2005 (AODA)

- 2.1 Accessibility for Ontarians with Disabilities Act Review

Diana Simpson, Accessibility Coordinator, will provide a brief verbal update with respect to the *Accessibility for Ontarians with Disabilities Act* review.

RECOMMEND RECEIPT

- 2.2 Accessible Customer Service Regulation

Diana Simpson, Accessibility Coordinator, will provide a brief verbal update with respect to the Accessible Customer Service Regulations.

RECOMMEND RECEIPT

- 2.3 Integrated Accessibility Standards Regulation (IASR)
Daryl Bell, Manager, Mobile Licensing will provide a verbal update regarding accessible taxis.

RECOMMEND RECEIPT

3. TTC Support Person ID Card Process
News release dated January 6, 2014 from the Toronto Transit Commission with respect to support persons travelling with people with disabilities.

http://www.ttc.ca/News/2014/January/0106_no_fare.jsp

RECOMMEND RECEIPT

4. Abilities Awards Event

Memorandum dated March 25, 2014 from Diana Simpson, Accessibility Coordinator, with respect to the 2nd Annual Abilities Awards Event

RECOMMEND RECEIPT

SUBCOMMITTEE REPORT

5. Facility Accessibility Design Subcommittee (FADS) Report from the meeting on February 24, 2014

RECOMMENDATION

1. That the PowerPoint presentation regarding Fire Station 119, and Peel Regional Paramedic Services Satellite Station S11, located at 6375 Airport Road, as provided and presented by Priscilla Ladouceur, Hossack & Associates Architects, to the Facility Accessibility Design Subcommittee on February 24, 2014, be received;
2. That the Facility Accessibility Design Subcommittee is satisfied with the site plans for the Fire Station 119, and Peel Regional Paramedic Services Satellite Station S11, located at 6375 Airport Road, as presented.

RECOMMEND SUPPORT

6. Pending Work Plan

Pending Work Plan items dated March 26, 2014

RECOMMEND RECEIPT

OTHER BUSINESS

DATE OF NEXT MEETING(S)

Monday, April 15, 2014, 1:30 p.m.:

Facility Accessibility Design Subcommittee meeting, Committee Room A, Mississauga Civic Centre, 300 City Centre Drive, 2nd Floor.

Monday, May 26, 2014, 2:00 p.m.:

Accessibility Advisory Committee meeting, Program Room 1, Mississauga Valley Community Centre, 1275 Mississauga Valley Boulevard.

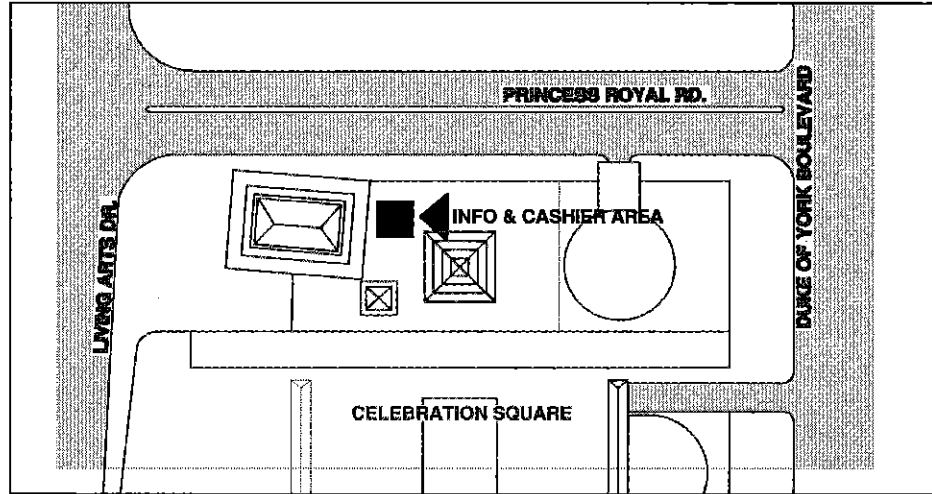
ADJOURNMENT

ISSUED FOR PERMIT

PROGRESS PRINT FOR COORDINATION, 13 FEBRUARY 2014

RENOVATION OF MISSISSAUGA CIVIC CENTRE INFO COUNTER & CASHIER AREA 300 CITY CENTRE DRIVE, GROUND FLOOR, MISSISSAUGA, ONTARIO

OBC Data - Interior Alteration / Renovations	OBC Reference
Building Description	
High Building <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	3.2.B
Atrium Building <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	3.2.B
Design activities will impact on building systems, submittal services required to which sections 3.2.2 of any provision in Article 3.2.2.2 to 3.2.2.11 apply (see items 3 and 4 of table 3.2.2.1 of the Ontario Building Code)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Project Description	
Floor Area	EXISTING
Tenant Occupied Area:	EXISTING
Area Affected by Alteration:	800 sqft (only existing cashier area at ground floor lobby)
Occupant Load	(no change to existing occupancy load)
Occupant load based on:	<input type="checkbox"/> sq.ft. / person <input checked="" type="checkbox"/> design of space
Occupant Load:	
Change in Occupant Load Due to Alteration:	<input checked="" type="checkbox"/> None <input type="checkbox"/> Increased by xxx persons <input type="checkbox"/> Decreased by xxx persons
General	
Tenant Improvement in Existing Building:	<input type="checkbox"/> new tenant improvement in vacant space <input checked="" type="checkbox"/> alteration (to existing cashier area in ground floor)
Cross Over Floor (emergency access to floor areas)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Type of Tenancy:	<input type="checkbox"/> Multiple - more than one tenant on floor <input checked="" type="checkbox"/> Single - one tenant on floor
Major Occupancy Classification	Group A - DIVISION 2, 3.2.2.24
Subsidiary Occupancy Classification	None
Barrier-Free Design	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No (reason)
Interconnected Floors	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Mezzanine	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Sprinkler System on Affected Floors	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Length of Fire Hose	<input type="checkbox"/> 30 m (98.4 feet) <input type="checkbox"/> 22.8 m (76 feet) <input type="checkbox"/> N/A
Fire Alarm System	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
New Electromagnetic Locks	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Fire Separation Affected	<input checked="" type="checkbox"/> None <input type="checkbox"/> (No fire separation affected) <input type="checkbox"/> Other - (describe)



2 SITE PLAN

A-1

- IN CASE OF DISCREPANCY IN DRAWINGS, DIMENSIONS IN CONSTRUCTION DETAILS GOVERN OVER PLAN DIMENSIONS.
- FOR MATERIAL THICKNESS, GAUGE OF METAL, SPECIFICATION REFERENCE GOVERN OVER ARCHITECTURAL DRAWINGS.
- SITE VERIFY ALL DIMENSIONS PRIOR TO CONSTRUCTION/FABRICATION.
- CONTRACTOR TO COORDINATE ARCHITECTURAL, MECHANICAL, ELECTRICAL DRAWINGS BEFORE CONSTRUCTION AND NOTIFY ARCHITECT OF ANY DISCREPANCIES.
- BUILDING IS OCCUPIED, AS NOISE GENERATING WORK MUST BE SCHEDULED FOR AFTER HOURS, VERIFY WITH CONSTRUCTION MANAGER OF CONSTRUCTION ACTIVITIES REQUIRED.
- PIPING OF REMOVED FIXTURES TO REMAIN IN WALL, CAPPED AND CONCEALED. CONTRACTOR TO PATCH DAMAGED AREAS AND MAKE GOOD TO MATCH ADJACENT SURFACES.
- SITE REVIEW PRIOR TO ALL DEMOLITION WORK.
- PRIOR APPROVAL REQUIRED FOR ALL SHUTDOWN, MINIMUM 48 HR. NOTICE REQUIRED.
- PROVIDE HOARDING FOR CONSTRUCTION AREA, PROVIDE ACCESS DOOR TO CONSTRUCTION AREA AS REQUIRED.
- CONTRACTOR TO NOTE/OBEY PROCEDURE FOR USE OF SHIPPING/RECEIVING BAY.

3 GENERAL NOTES

A-1

ARCHITECTURAL

- A-1 FRONT PAGE
- A-2 FLOOR PLAN
- A-3 CASHIER COUNTER ELEVATIONS
- A-4 INFORMATION COUNTER ELEVATIONS
- A-5 INFORMATION COUNTER ELEVATION

MECHANICAL DRAWINGS

M-1

ELECTRICAL DRAWINGS

E-1

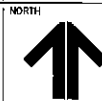
STRUCTURAL DRAWINGS

S-1

4 LIST OF DRAWINGS

A-1

13 FEBRUARY 14 | PROGRESS PRINT FOR COORDINATION
DATE | NO REVISIONS



P. PAPAIOANNOU & PRADHAN ARCHITECTS INC.

251 CONSUMERS ROAD, SUITE 1404
TORONTO, ONTARIO, M2J 4E3
TEL 416 490 0885 FAX 416 450 1408
E-MAIL: papaiad@on.abn.com

TANCO ENGINEERING LTD.
Consulting Mechanical & Electrical Engineers
60 WASHBURN ROAD, SUITE 213
SCARBOROUGH, ONTARIO, ON, M1V 5E4
TEL 416 321 3022 FAX 416 321 2035

LMS ENGINEERING INC.
Consulting Structural Engineers
25 VALLEYWOOD DRIVE, UNIT 26
MARKHAM, ONTARIO, L3R 5L9
TEL 905 479 9525 FAX 905 479 7837

PROJECT
RENOVATION OF
INFO COUNTER & CASHIER AREA
MISSISSAUGA CIVIC CENTRE, GROUND FLOOR

DRAWING

FRONT PAGE

SCALE AS NOTED | DRAWING NO.

DATE 11 FEB 2014

DRAWN BY S.S.

P&P FILE 13-019

A-1

Deputation A.



MINUTES

MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA

www.mississauga.ca

MONDAY, February 3, 2014 – 2:00 p.m.

PROGRAM ROOM 1, MISSISSAUGA VALLEY COMMUNITY CENTRE
1275 Mississauga Valley Boulevard, Mississauga, Ontario, L5A 3R8

MEMBERS PRESENT:

Rabia Khedr, Citizen Member (CHAIR)
Carol MacEachern, Citizen Member (VICE-CHAIR)
Councillor, Pat Saito, Ward 9
Carol-Ann Chafe, Citizen Member
Clement Lowe, Citizen Member
Melanie Taddeo, Citizen Member
Amy E. Wilkinson, Stakeholder Member
Janet Allison, Stakeholder Member

MEMBERS ABSENT:

Councillor Katie Mahoney, Ward 8
Darrin Ballard, Stakeholder Member
Glenn Barnes, Citizen Member
Naz Husain, Citizen Member

NON-MEMBER PRESENT:

Councillor Ron Starr, Ward 6

STAFF PRESENT:

Gary Kent, Commissioner, Corporate Services and Chief Financial Officer
Lisa Boyce-Gonsalves, Community Child/Youth Consultant
Frank Buckley, Manager, Parks South District
Martina Chaloupka, Human Resources Consultant
Lawrence Franklin, Urban Designer
Vedad Hasanovic, Project Manager, Facilities and Property Management
Virginia Kalapaca, Project Manager, Park Development
Oksana Krupa, Co-Op Student, Facilities and Property Management
Julie Lavertu, Legislative Coordinator
Ann Lehman-Allison, Senior Communications Advisor
Angie Melo, Legislative Coordinator
Nigel Roberts, IT Manager, Digital Services and Mobility
Pamela Shanks, Corporate Policy Analyst
Diana Simpson, Accessibility Coordinator
Frank Spagnolo, Manager, Plan Examination Services
Alana Tyers, Transit Planner
Graham Walsh, Legal Counsel

1a

CALL TO ORDER – 2:09 p.m.

APPROVAL OF AGENDA

Melanie Taddeo requested to discuss the Connect 4 Life launch in Other Business. Councillor Saito noted that she would provide an update regarding fees for support persons at the Meadowvale Theatre during Item 7.

Approved As Amended (C. MacEachern)

DECLARATIONS OF CONFLICT OF INTEREST – Nil

DEPUTATIONS

- A. Leigh-Anne Marquis and Paula Della Bianca, Technical Analysts, Waste Program Planning, Region of Peel, with respect to the Bi-Weekly Garbage, Recycling and Organic Cart Collection Program.

Ms. Marquis presented a PowerPoint presentation dated February 3, 2014 entitled "Bi-Weekly Garbage, Recycling and Organic Cart Collection." Ms. Marquis advised that there have been four bi-weekly garbage collection pilot programs throughout the Region of Peel since November 2011 and that Peel Regional Council unanimously approved the move to a bi-weekly cart-based collection in April 2013, noting that this program would begin in January 2016. Ms. Marquis noted that Region of Peel staff met with the Town of Caledon, City of Brampton, and the Region of Peel's Accessibility Advisory Committees and have received various suggestions (e.g. embossing the waste and recycling carts, including bigger or swivel wheels and accessible handles on the carts, and placing accessible locks and latches on the cart lids) which have been taken into consideration and are included in the tender document. Ms. Marquis explained that another suggestion was to establish an assessment process for residents who require a walk-up service with the carts, noting that Peel Regional Council approved this service in the 2016 waste collection contract in September 2013.

Tracy Lafrense, a Ward 7 resident, noted that different handles on the carts would assist individuals with vision disabilities.

The Chair suggested that the Region consider making the embossed lettering identifiable for persons with vision disabilities, making the lettering and carts easily identifiable for persons with colour blindness, and differentiating the handles on the carts and the carts themselves in terms of shape, size, and colour so as to easily identify the different carts.

Frank Buckley, Manager, Parks South District discussed waste receptacles in parks and advised that he would share his contact information with Ms. Marquis.

The guiding principles on this initiative would be useful for the City's purposes in the future.

Diana Simpson, Accessibility Coordinator suggested that the Region consider incorporating cart latches and features that are accessible with closed fists.

Recommendation

AAC-0001-2014

That the PowerPoint presentation, dated February 3, 2014 and entitled Bi-Weekly Garbage, Recycling and Organic Cart Collection from Leigh-Anne Marquis and Paula Della Bianca, Technical Analysts, Waste Program Planning, Region of Peel, be received.

Received (C.-A. Chafe)

MATTERS CONSIDERED

1. Minutes of the Previous Meeting – November 18, 2013

Approved (M. Taddeo)

2. ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT, 2005 (AODA)

(A) Integrated Accessibility Standards Regulation (IASR)

Daryl Bell, Manager, Mobile Licensing, was not in attendance so this matter was deferred to a future Mississauga Accessibility Advisory Committee meeting. Ms. Simpson noted that a Public Vehicle Advisory Committee meeting was scheduled for tomorrow to discuss taxi licences including accessible taxi licences and that some Committee members planned to attend for their information.

Recommendation

AAC-0002-2014

That the verbal update from Daryl Bell, Manager, Mobile Licensing regarding accessible taxicabs be deferred to the next Mississauga Accessibility Advisory Committee meeting.

Deferred (C. Lowe)

3. City of Mississauga 2013 Annual Report of the Multi-Year Accessibility Plan

- a. Diana Simpson, Accessibility Coordinator, provided a verbal update on the achievements thus far and the next steps for 2014. Ms. Simpson acknowledged the IASR Staff Project Team, who have been nominated for a Corporate Awards For Excellence Award for all their hard work. Ms. Simpson discussed various highlights in the 2013 Annual Report, including:

- Driveway Windrow Snow Clearing Program is now a permanent program;
- Older Adult Advisory Panel is being created.
- Therapeutic recreation is now its own line of business – (website and therapeutic active life brochures available).
- The Snoezelen Recreation Swim Program is now open at Malton Pool;
- Next Step to Active Living Program received a three year Accreditation from the Commission on the Accreditation of Rehab Facilities (CARF). The Program has bypassed its 10th Anniversary.
- Accessible Document Training delivered by TekSource. The internal accessibility website is host to many useful documents to assist staff in creating accessible documents. We need to continue to promote this.
- IASR Training; Cross-functional Training Resource Team was formed to provide input into the development of the training and to assist in the delivery of the training.
- HR and Employee Health Services worked on implementation of the Employment Standard (policy amendment and recruitment process).
- Exceptional Accessible Customer Service Awards were given out at the National Access Awareness Event held in June 2013.
- Building projects include Holcim Waterfront Estate, Civic Centre (17 automatic door operators installed, Committee Room washroom upgrades) etc...; more to come in 2014.
- Design of Public Spaces Standard added to the IASR Implementation Plan. Accessible picnic tables added to 11 sites, before the compliance timelines; 29 playgrounds will be getting accessible features in the next couple of years. In 2013, 11 playgrounds were redeveloped with improved accessibility features or added accessibility features.
- Two more audible pedestrian signals have been installed at Eglinton Avenue at Albina Way/Forum Drive as well as at Hurontario Street at Matthews Gate.
- 49 additional achievements, this is an increase from last year's 34. Achievements that are above and beyond the projects listed in the Accessibility Plan, for example, Enabling Garden and MacEwan Terrace Garden official opening
- Museums Mississauga put together a document on how to create accessible exhibits.
- Summer pilot program regarding volunteer support persons for children's camp programs.
- 40 Years, 40 Sagas highlights the formation of the AAC in 2003. Exhibit is on display in the Great Hall at Civic Centre.
- MiWay Achievements.

Lisa Boyce-Gonsalves, Community Child/Youth Consultant discussed the origins and overall success of the summer pilot program that linked volunteer support persons with children with disabilities in the City's day camp programs.

Ms. Simpson encouraged Committee members and staff to visit the "40 Years, 40 Sagas" exhibit, noting that the Committee's formation in 2003 is highlighted and that pictures of several Committee members are part of the display. This can also be viewed on the City's website.

- b. Alana Tyers, Transit Planner, provided a verbal update outlining the improvements and changes in the MiWay 2013 Annual Accessibility Report. Ms. Tyers discussed several highlights: specifically, the annual sidewalk program will continue to see improvements in 2014 with an additional six kilometres of new sidewalk construction; MiWay's new Accessible Services web page has been improved with more accessible formats, and external stop announcements will be made on all routes in 2014. Ms. Tyers further advised that a significant portion of the requirements set out within the IASR's Transportation Standard are currently in effect and that compliance has already been achieved.

Tracy Lafrense, a Ward 7 resident, advised that announcements inside buses often do not work properly and expressed concern about bus drivers who insist that her husband pay a fare even though he is accompanying her as a person with a vision disability. Ms. Lafrense inquired as to why the City does not have an identification card for support workers to persons with disabilities like Brampton and Toronto so that there are fewer questions from bus drivers regarding fares.

The Chair discussed Ms. Lafrense's concerns and requested clarification from staff regarding the fare policy for support persons who accompany persons with disabilities. For a CNIB card holder with a support person, one fee must be paid.

Ms. Tyers advised that staff did extensive research on identification cards for support workers to persons with disabilities, consulted with the Committee on this matter, and concluded that this would add hurdles to persons with disabilities (e.g. medical forms to complete, etc.). Ms. Tyers explained the current policy regarding bus fares for support workers who accompany a person with disabilities and noted the importance of training bus drivers on this issue. Ms. Tyers suggested that Ms. Lafrense contact the City's Call Centre (3-1-1) or MiWay Customer Service at 905-615-INFO (4686) to report any issues regarding MiWay bus operators so that staff can follow up by providing more training or proceeding with disciplinary actions.

Allen Mcguire, a Ward 7 resident, advised that some bus drivers refused to share their names. Ms. Tyers advised that staff would follow up if transit users obtain the bus number, route, and approximate time.

Ms. Lafrense also advised she was having similar issues with respect to riding in taxicabs with her guide dog. As there was no staff present that deal with the taxi industry, the Chair advised that she would raise the issue with the taxi industry and thanked Ms. Lafrense and Mr. Mcguire for attending the meeting and sharing their concerns with the Committee.

Recommendation

AAC-0003-2014

1. That the City of Mississauga 2013 Annual Report of the Multi-Year Accessibility Plan (2012-2017 Initiatives), dated January 22, 2014 from Diana Simpson, Accessibility Coordinator, be received;
2. That the MiWay 2013 Annual Accessibility Report, dated December 2013 be received; and
3. That the Mississauga Accessibility Advisory Committee supports the "City of Mississauga 2013 Annual Report of the Multi-Year Accessibility Plan 2012-2017 Initiatives" and "MiWay 2013 Annual Accessibility Report," as presented.

Approved (C.-A. Chafe)

4. Our Future Mississauga Progress Report

Diana Simpson, Accessibility Coordinator, provided an overview of the above-noted Report and requested that Committee members look back on accessibility-related initiatives and improvements throughout the City for inclusion (e.g. transit, the Accessibility Design Handbook, the creation of the Facility Accessibility Design Subcommittee) Councillor Saito stated that one of the biggest accomplishments was with improvements to transit Councillor Saito added that she has seen staff involved with the Committee embrace accessibility and take accessibility-related matters back to their departments for greater awareness.

Committee members discussed the City's accessibility initiatives and planning, the importance of the Accessibility Staff Working Group, the need to continue to promote and embrace accessibility language in the City, and the incorporation of accessibility into various projects like Inspiration Port Credit, Inspiration Lakeview, and the Downtown 21 Master Plan, among others. The Chair suggested that the City's Progress Report be shared with other municipalities throughout the province for their reference and information.

Recommendation

AAC-0004-2014

That the Memorandum, dated January 23, 2014 and entitled "Our Future Mississauga Progress Report from Diana Simpson, Accessibility Coordinator, be received.

Received (A. Wilkinson)

5. Accessibility Report Submitted to the Province

Diana Simpson, Accessibility Coordinator, discussed the above-noted Report, noting that legislation requires that the information be provided to the public for their information.

Recommendation

AAC-0005-2014

That the Memorandum, dated January 17, 2014 and entitled "Accessibility Report Submitted to the Province" from Diana Simpson, Accessibility Coordinator, be received.

Received (A. Wilkinson)

6. Abilities Awards Event

Diana Simpson, Accessibility Coordinator, advised that Melanie Taddeo, Carol-Ann Chafe, and she attended the Abilities Awards Event in Toronto in December 2013 and that Glenn Barnes won the Exceptional Volunteer with a Disability Award.

Ms. Simpson advised that she was approached by Jamie Castro, Founder/President of Abilities Ministries International and organizer of the Abilities Awards Event, regarding the City of Mississauga hosting the 2014 Abilities Awards Event for December 3, 2014. The organizers have reserved the Mississauga Convention Centre as the Living Arts Centre was not available

Ms. Chafe supports the idea of the City of Mississauga being host of this event. Apparently, the Lieutenant Governor David Onley advised he would attend the event in 2014. Councillor Saito suggested that we look at requesting tourism funding for this event, and Ms. Taddeo noted that this would be a great opportunity for organizations to collaborate.

Recommendation

AAC-0006-2014

That the Memorandum, dated January 23, 2014 and entitled "Abilities Awards Event," from Diana Simpson, Accessibility Coordinator, be received.

Received (M. Taddeo)

7. Pending Work Plan Items dated February 3, 2014

Councillor Saito advised that she would raise the issue of fees for support persons at tonight's Meadowvale Theatre Board meeting. Councillor Saito requested that Pamela Shanks, Corporate Policies Analyst, prepare a Corporate Report to Council for an amendment to the Fees and Charges By-law if the

Board approves this matter. Councillor Saito suggested that a clause be included in rental agreements that support persons not be charged fees when attending events with persons with disabilities, noting that it is not reasonable to expect volunteers at the Theatre to assist persons with disabilities and/or to locate their caregivers. Councillor Saito further noted that she would provide the Committee with an update at the next meeting. Amy Wilkinson discussed the matter, noting that persons with disabilities could face issues in the event of emergencies, such as a fire, if they did not have their caregivers on hand to assist them with the emergency situation.

Recommendation

AAC-0008-2014

That the Pending Work Plan Items chart for the Mississauga Accessibility Advisory Committee, dated February 3, 2014, be received.

Received (A. Wilkinson)

OTHER BUSINESS

Connect 4 Life Event

Melanie Taddeo invited Committee members and staff to attend the official launch of Connect 4 Life on February 27, 2014 from 6-9 p.m. at Mississauga's Civic Centre, 12th floor C Banquets. Ms. Taddeo advised that this event is by invitation only and that attendees must RSVP by February 20, 2014. Ms. Taddeo explained Connect 4 Life's purpose to empower individuals with disabilities to become more independent and contributing members of society. She further noted added that Connect 4 Life would be launching Voices 4 Ability, the first Internet-based Canadian radio station for and by persons with disabilities.

Meadowvale Community Centre

Councillor Saito advised that the Meadowvale Community Centre is scheduled to close for renovations on June 21, 2014 and that staff and herself are hosting an information and drop-in event at the Community Centre on February 26, 2014 where residents can view the final designs.

1h

DATE OF NEXT MEETING(S)

Monday, February 24, 2013, 1:30 p.m.:
Facility Accessibility Design Subcommittee meeting, Committee Room A, Mississauga
Civic Centre, 300 City Centre Drive, 2nd Floor.

Monday, April 7, 2014, 2 p.m.:
Accessibility Advisory Committee meeting, Program Room 1, Mississauga Valley
Community Centre, 1275 Mississauga Valley Boulevard.

ADJOURNMENT – 3:25 p.m. (C. Lowe)

DRAFT

Angie Melo

From: Angie Melo
Sent: 2014/03/31 9:06 AM
To: Angie Melo
Subject: FW: :: FW: Opportunity for Public Input: AODA Review and Customer Service Standard Review.

From: Accessibility Directorate of Ontario [<mailto:accessibility@ontario.ca>]
Sent: 2014/03/03 11:39 AM
To: Diana Simpson
Subject: Opportunity for Public Input: AODA Review and Customer Service Standard Review.

**A French version of this message is included below.
La version française de ce message se trouve ci-dessous.**

**Ministry of Economic
Development, Trade
and Employment**

**Ministère du Développement
économique, du Commerce et
de l'Emploi**



Accessibility Directorate
of Ontario

Direction générale de l'accessibilité
pour l'Ontario

6th floor, Suite 601a
777 Bay Street
Toronto ON M7A 2J4
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March 3, 2014

Two separate reviews of Ontario's accessibility laws are currently underway:

- The Independent Review of the Accessibility for Ontarians with Disabilities Act, examining Ontario's progress towards achieving the goals for accessibility set out in the AODA and its standards.
 - **The Reviewer will be holding public consultations between March 18, 2014 and April 22, 2014, and accepting written submissions until June 1, 2014.**
- The Review of the Accessible Customer Service Standard, including its long-term objectives and requirements that organizations must follow.
 - **Public feedback on the proposed revised Customer Service Standard will be accepted from March 3, 2014 to April 16, 2014.**

Input to both reviews is welcome. Information is provided below about how to participate. Please note that comments received through one review process will not be considered by the other.

2.2^a Below you will find updates on both reviews. Participation in both processes is encouraged and appreciated. Please share this information with your colleagues and networks.

Update from the Second Independent AODA Reviewer, Dean Mayo Moran of the University of Toronto Faculty of Law

The second Independent Review of the Accessibility for Ontarians with Disabilities Act is well underway, and I welcome your comments and thoughts regarding Ontario's progress in achieving the accessibility goals set out in the legislation.

I encourage you to visit my website at aodareview.utoronto.ca, where you may submit your confidential comments regarding the legislation, or register to attend one of the following public consultation sessions:

In-Person Consultations:

- Ottawa – March 18, 2014
- Toronto – March 21, 2014 and April 29, 2014
- London – April 9, 2014
- Thunder Bay – April 15, 2014.

On-line and Call in Consultations:

- April 3, 2014
- April 22, 2014.

Exact locations and times of consultations are available on my website, and registration for all consultation sessions via the website is required. Those attending the public consultations are not required to make written submissions, although those wishing to speak to a written submission at a public consultation must upload the submission to my website seven days prior to the date of the consultation.

Below you will find updates on both reviews. Participation in both processes is encouraged and appreciated. Please share this information with your colleagues and networks.

Dean Mayo Moran

Update from the Accessibility Standards Advisory Council/Standards Development Committee

The Accessibility for Ontarians with Disabilities Act (AODA) requires the review of each accessibility standard five years after it becomes law to determine whether the standard is working as intended and to allow for adjustments to be made as required.

In 2013, the Accessibility Standards Advisory Council/Standard Development Committee (ASAC/SDC) began the review of the Accessible Customer Service Standard, the first accessibility standard to be made into regulation under the AODA.

Based on its review, the Standards Development Committee has developed its initial proposed changes to the Customer Service Standard and is now seeking public comments prior to finalizing its recommendations to government.

Public feedback will be accepted from **March 3, 2014 to April 16, 2014**. Please visit ontario.ca/AccessON starting March 3 for information on the committee's initial proposed changes, and how to provide your feedback.

The ASAC/SDC would greatly appreciate your participation in the public feedback process and thanks you in advance for contributing towards improving accessibility in the province of Ontario.

**Ministry of Economic
Development, Trade
and Employment**

**Ministère du Développement
économique, du Commerce et
de l'Emploi**



Accessibility Directorate
of Ontario

Direction générale de l'accessibilité
pour l'Ontario

6th floor, Suite 601a
777 Bay Street
Toronto ON M7A 2J4
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Le 3 mars 2014

On procède actuellement à deux examens distincts des textes législatifs de l'Ontario sur l'accessibilité :

- L'examen indépendant de la *Loi sur l'accessibilité pour les personnes handicapées de l'Ontario* (LAPHO), qui vise à évaluer les progrès accomplis par la province relativement aux objectifs d'accessibilité définis dans cette loi et les normes qui en découlent.
 - **L'examinatrice tiendra des consultations publiques entre le 18 mars et le 22 avril 2014 et acceptera les commentaires écrits jusqu'au 1er juin 2014.**
- L'examen de la Norme d'accessibilité pour les services à la clientèle, qui comprend l'évaluation de ses objectifs à long terme et des exigences auxquelles les organisations doivent se plier.
 - **Vous pourrez présenter vos commentaires sur la version révisée de la Norme d'accessibilité pour les services à la clientèle du 3 mars au 16 avril 2014.**

22c
Nous vous invitons à donner votre opinion sur chacun de ces examens, en suivant la marche à suivre indiquée plus bas. À noter que les commentaires envoyés dans le cadre de l'un des processus ne seront pas pris en compte dans le second.

Vous trouverez ci-dessous une mise au point sur chacun des examens. Sachez que votre participation est grandement appréciée et n'hésitez pas à communiquer ces renseignements à vos collègues et aux membres de votre réseau.

**Mise au point de l'examinatrice du deuxième examen indépendant de la LAPHO,
Mayo Moran, doyenne de la faculté de droit de l'Université de Toronto**

Le deuxième examen indépendant de la *Loi sur l'accessibilité pour les personnes handicapées de l'Ontario* est déjà bien avancé, et je vous invite à me faire part de votre avis sur les progrès accomplis par la province relativement aux objectifs d'accessibilité définis dans la Loi.

N'hésitez pas à visiter mon site Web, aodareview.utoronto.ca, à partir duquel vous pourrez soumettre vos commentaires de façon confidentielle ou encore vous inscrire à l'une des séances de consultation publique.

Consultations en personne

- Ottawa – 18 mars 2014
- Toronto – 21 mars et 29 avril 2014
- London – 9 avril 2014
- Thunder Bay – 15 avril 2014

Consultations en ligne ou téléphoniques

- 3 avril 2014
- 22 avril 2014

Il est obligatoire de s'inscrire aux consultations par mon site Web, sur lequel vous pouvez également consulter l'horaire exact des séances. Vous n'êtes pas tenu de soumettre des commentaires écrits lorsque vous assistez à une consultation publique; toutefois, les participants qui souhaitent faire référence à des observations écrites lors de la consultation doivent les téléverser sur mon site Web sept jours auparavant.

J'espère que vous serez nombreux à vous exprimer sur ce sujet d'une grande importance.

Mayo Moran, doyenne

Mise au point du Comité d'élaboration des normes du Conseil consultatif des normes d'accessibilité

2.2d

Conformément à la *Loi sur l'accessibilité pour les personnes handicapées de l'Ontario* (LAPHO), chaque norme d'accessibilité doit être révisée cinq ans après son entrée en vigueur afin que l'on détermine si elle produit les effets escomptés, et que l'on apporte les corrections nécessaires au besoin.

En 2013, le Comité d'élaboration des normes du Conseil consultatif des normes d'accessibilité (CEN-CCNA) a commencé l'examen de la Norme d'accessibilité pour les services à la clientèle, soit le premier règlement sur les normes d'accessibilité pris en application de la LAPHO.

À la suite de cet examen, le CEN a proposé des changements à apporter à la Norme; il souhaite maintenant connaître l'avis du public avant de transmettre ses recommandations définitives au gouvernement.

Vous pourrez lui faire connaître votre opinion à ce sujet du **3 mars au 16 avril 2014**. Visitez le ontario.ca/ONdonneaccés dès le 3 mars pour en savoir plus sur les changements proposés par le comité et sur la façon de transmettre vos commentaires.

Le CEN-CCNA vous serait très reconnaissant de participer à ce processus et vous remercie à l'avance de contribuer à l'amélioration des mesures d'accessibilité en Ontario.



Toronto Transit Commission

Support persons travelling with people with disabilities will no longer pay a fare on the TTC

January 6, 2014

As of Jan. 1, a support person accompanying a TTC customer with a disability will no longer be required to pay a fare. The Accessibility for Ontarians with Disabilities Act defines a support person as someone who assists a person with a disability with communication, mobility, personal care/medical needs or with access to goods, services or facilities.

A new TTC Support Person Assistance Card is now available that permits one support person to travel with a fare-paying customer with a disability on a single fare. Additional travel companions must pay a fare.

Until March 29, the TTC will permit a support person to travel on a single fare with a paying customer on the honour system. Starting March 30, customers will be required to show a Support Person Assistance Card when they are accompanying a fare-paying customer with a disability. Application forms are now available on the TTC website and must be certified by a health care professional.

The TTC will hold several photo ID sessions at select subway stations in early 2014 where eligible customers can submit their application and have their photo taken for a Support Person Assistance Card. Locations, dates and times will be posted at ttc.ca and communicated widely when they become available. Customers may also submit an application in person at the Sherbourne Photo ID Centre or Davisville Customer Service Centre. Alternatively, customers may submit their application by mail with two passport photos accompanying their application.

[View all articles from January](#)

Memorandum



4

TO: Chair and Members of the Accessibility Advisory Committee (AAC)
FROM: Diana Simpson, Accessibility Coordinator
DATE: March 25, 2014
SUBJECT: **2nd Annual Abilities Awards Event**

Background:

A memo dated January 23, 2014 was provided at the February 3, 2014 AAC meeting, providing information about the inaugural Abilities Awards Event which was held in Toronto on December 3, 2013 (the International Day of Persons with Disabilities). Also mentioned on the memo was the January 31, 2014 kick off meeting to explore options to have Mississauga host the event in 2014.

At the AAC meeting, it was mentioned that the Promotional Awareness Subcommittee of the AAC would assist with this event. Members of the Promotional Awareness Subcommittee are: Carol-Ann Chafe, Melanie Taddeo, Naz Husain, Rabia Khedr and Clement Lowe.

At the January 31st kick-off meeting, representatives from disability organizations such as the Abilities Centre in Whitby, ErinOak Treatment Centre, and Able Living (supportive housing) attended the meeting in addition to representatives from Peel Regional Police, Volunteer Toronto, Christian Horizons and the Region of Peel. AAC members and Members of the Accessibility Staff Working Group also attended the meeting. Attendees were enthusiastic about having Mississauga host the 2nd Annual Abilities Awards Event and are willing to contribute to the event.

At the February 12, 2014 Council meeting, Rabia Khedr, Chairperson of the Mississauga AAC and Jaime Castro, Founder and Public Relations Director of the Abilities Awards Event spoke about Mississauga hosting the 2nd Annual Abilities Awards Event on December 3, 2014. At the Council meeting, Councillor Pat Saito passed a resolution: "That Council supports the Abilities Awards (Event) to be held in Mississauga on December 3, 2014."

Comments:

The event brings awareness towards the contributions of people with disabilities and the accessibility sector; along with cultivating greater awareness towards inclusion, equality, and accessibility.

4.a
For Mississauga to host this event, an accessible space for 1200 participants is needed. The most suitable location for this event is the Mississauga Convention Centre on 75 Derry Road, Mississauga. There is a facility rental cost associated with using this venue.

The Abilities Awards Event is a one-time event for Mississauga. The vision is to take this event to a different region around the GTA each year to help bring greater exposure and awareness towards the organizations and advocates supporting people with disabilities within each region.

Finances:

The operating cost of the Abilities Awards Event is estimated to be \$21,100. This mainly captures facility rental, audiovisual services, advertising, awards, and honorariums for entertainers. To assist with offsetting this cost, approximately \$8,900 is received from exhibitors' fees and sponsors (2013 figure).

This cost for this event has not been included in the 2014 City Operating Budget. Should Council decide to fund this one-time event for Mississauga, it is proposed that funding through the General Contingency Reserve be used (up to \$12,200). \$12,200 would represent 58% of the cost of the event.

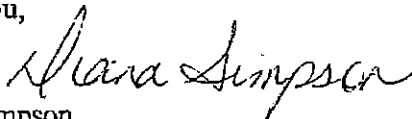
Discussion:

Does the AAC recommend that we seek funding from Council to support this event? If so, what amount would you say is a reasonable amount to approach Council with?

Conclusion:

The Abilities Awards Event will assist with furthering the work of the AAC by cultivating greater awareness towards inclusion, equality and accessibility. It will be an opportunity to showcase Mississauga as an accessible community that is inclusive to all.

Thank you,



Diana Simpson
Accessibility Coordinator
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diana.simpson@mississauga.ca



REPORT

FACILITY ACCESSIBILITY DESIGN SUBCOMMITTEE OF THE MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA
www.mississauga.ca

MONDAY, February 24, 2014 – 1:30 P.M.

Committee Room A, 2nd Floor, Civic Centre
300 City Centre Drive, Mississauga, Ontario, L5B 3C1

- FADS MEMBERS PRESENT: Carol MacEachern, Citizen Member (CHAIR)
Naz Husain, Citizen Member
Clement Lowe, Citizen Member
- FADS MEMBERS ABSENT: Glenn Barnes, Citizen Member
Carol-Ann Chafe, Citizen Member
- STAFF PRESENT: Diana Simpson, Accessibility Coordinator, Facilities and Property Management
Oksana Krupa, Co-Op Student, Facilities and Property Management
Rajiv Chugh, Project Manager, Facilities and Property Management
John Sakala, Landscape Architect, Planning and Building
Angie Melo, Legislative Coordinator
Julie Lavertu, Legislative Coordinator
- OTHERS PRESENT: Priscilla Ladouceur, Hossack & Associates Architects

CONTACT: Angie Melo, Legislative Coordinator
Office of the City Clerk, Telephone: 905-615-3200, ext. 5423; Fax: 905-615-4181
angie.melo@mississauga.ca

CALL TO ORDER – 1:38 p.m.

ITEMS FOR DISCUSSION

1. Fire Station 119 and Peel Regional Paramedic Services Satellite Station S11

Priscilla Ladouceur, Hossack & Associates Architects, provided a PowerPoint overview of the design of the Fire Station 119 and Peel Regional Paramedic Services Satellite Station S11, which will be located at 6375 Airport Road in Mississauga. Ms. Ladouceur provided an overview of the exterior and interior areas, including the floor plans, signage, accessible washroom details, and accessible parking spaces as follows:

- The building is a single-storey structure located close to the airport. The land is flat and larger than its intended use; and the southwest land will be severed and sold to recover the costs of Fire Station and Paramedic Station;
- There will be a total of four accessible entrances, accessible doors and curb ramps;
- There will be a total of two accessible parking spaces with pavement markings and signage; and
- The Accessible washrooms will be located at entrances and the finishes where selected in compliance with the universal design requirements.

Diana Simpson, Accessibility Coordinator, inquired about the telephone number referenced on the accessible parking signage and noted that it may not be current. Angie Melo, Legislative Coordinator, agreed that the telephone number was not correct and advised that she would contact the appropriate staff to verify this information and send the details to Ms. Ladouceur.

Ms. Husain asked if there would be more projects of this nature in the future. Rajiv Chugh, Project Manager, advised that there would be a few more similar projects including some joint projects with the Region of Peel, and some existing locations were slated for renovations. He emphasized that all projects would adhere to accessibility standards and guidelines whether it was a City of Mississauga facility or a shared facility with the Region.

Committee Members inquired and commented about the use of building in case of an emergency, dispatch service, the types of flooring, tours of the building, the use of universal design principles, and design differences between the Fire Station and the Paramedic Station.

Mr. Chugh and Ms. Ladouceur responded to inquiries made by Members of the Committee as follows:

- The Paramedic Station, unlike the Fire Station, is not equipped for overnight accommodations, but could be used for those purposes during emergencies. There is a backup generator which allows the building operations to continue functioning. The building is locked and there is a bell at the entrance to contact

staff.

- Dispatch staff will not be working out of this location.
- The Region of Peel developed a checklist of accessibility universal design guidelines and consultants and staff followed the universal design principles for the Fire and Paramedic Stations. Although the stations are similar in design, there are some differences in features (e.g. Paramedic Station has electronic sanitary features in the washrooms). Features may be slightly different between the two stations, but the building is owned by the City of Mississauga and both designs adhere to the universal design principles.

The Chair, inquired about why the design for the Paramedic Station was not included in the Fire Station PowerPoint presentation. Ms. Ladouceur advised that the designs are the same, with a few selected features being different, such as the mirrors in the washrooms. Committee Members discussed the mirror selection and options. Ms. Husain said that she would raise the Subcommittee's concerns regarding the mirrors during an upcoming Accessibility Advisory Committee meeting at the Region. Mr. Chugh said he would speak to the Project Manager at the Region about the mirror selection.

RECOMMENDATION

1. That the PowerPoint presentation regarding Fire Station 119, and Peel Regional Paramedic Services Satellite Station S11, located at 6375 Airport Road, as provided and presented by Priscilla Ladouceur, Hossack & Associates Architects, to the Facility Accessibility Design Subcommittee on February 24, 2014, be received;
2. That the Facility Accessibility Design Subcommittee is satisfied with the site plans for the Fire Station 119, and Peel Regional Paramedic Services Satellite Station S11, located at 6375 Airport Road, as presented.

3. Multi-Use Trail Project

Ms. Simpson, advised committee members about an invitation to the Community Services Department's public open house regarding the development of a multi-use trail within the Lakeshore-Royal Windsor Hydro One Corridor, noting that the Subcommittee had considered this matter during one of its past meetings.

She noted that the dates and times of the open houses are as follows:

Tuesday, February 25, 2014 from 6:00 p.m. to 8:00 p.m. at Clarkson High School (2425 Bromsgrove Road). The focus of this meeting will be on the western half of the trail between Winston Churchill Boulevard and Clarkson Road

Thursday, February 27, 2014 6:00 p.m. to 8:00 p.m. at Lorne Park Library (1474 Truscott Drive). The focus of this meeting will be on the eastern half of the trail between Clarkson Road to South Sheridan Way.

ADJOURNMENT – 2:16 p.m.

Pending Work Plan Items – Mississauga Accessibility Advisory Committee

Prepared by Angie Melo, Legislative Coordinator, for the March 26, 2014, Accessibility Advisory Committee Agenda

AAC Recommendation	Work Plan Item	Status
AAC-0006-2011	Installation of Accessibility Devices/Features in Residential Dwellings	<p>That the Mississauga Accessibility Advisory Committee supports that the City of Mississauga's Building Division provides building permit applicants with more information about what is required to install accessibility devices/features (e.g., elevators, ramps) in residential dwellings.</p> <p>UPDATE: Frank Spagnolo, Manager, Plan Examination Services, advised that a memo summarizing the required information will be provided to the AAC at the next meeting.</p>
AAC-0029-2012	Review of On-Demand Accessible Taxicab service	<p>That the Accessible Transportation Subcommittee work together with Mr. Bell to reach a best practice recommendation for accessible taxis (regarding availability and type</p>
AAC-0031-2012 AAC-0029-2013	Fee for Support Persons for Meadowvale Theatre and Golf Courses	<p>That staff review the ability for support persons to be admitted free of charge at Meadowvale Theatre and Mississauga Golf Courses and report back to the AAC with their findings.</p> <p>UPDATE: Please refer to Item 4 on the AAC's November 18, 2013 agenda for more information.</p> <p>UPDATE: AAC November 18, 2013 meeting recommendations</p> <ol style="list-style-type: none"> 1. That the matter of support persons to be admitted free of charge at theatres be referred to the Living Arts Centre and Meadowvale Theatre Boards to provide feedback to the Accessibility Advisory Committee on their views on the matter.

lea

Pending Work Plan Items – Mississauga Accessibility Advisory Committee

Prepared by Angie Melo, Legislative Coordinator, for the March 26, 2014, Accessibility Advisory Committee Agenda

AAC Recommendation	Work Plan Item	Status
AAC-0029-2013	Fee for Support Persons for Meadowvale Theatre and Golf Courses	<p>UPDATE: Angie Melo, Legislative Coordinator, spoke to Ron Lenyk, CEO, Living Arts Centre, regarding Fees for Support Workers at Living Arts Centre and was advised by Ron Lenyk that the LAC Board met and discussed the matter and it is the Board's opinion that the matter go to the Executive Committee for a recommendation and that the discussions with the Managers of the LAC indicate that there are no plans at this time to waive the fee for support workers. Mr. Lenyk was unable to provide a timeline for when the Board would reach a final decision.</p> <p>Diana Simpson, Accessibility Coordinator spoke with Roselyn Brown, Manager Performing Arts (Meadowvale Theatre) who has implemented a process to ensure staff are aware of not charging for support persons.</p>
AAC-0018-2013	River Grove Community Centre Renovation Project	3. That Facility Accessibility Design Subcommittee members conduct a site visit at River Grove Community Centre after the proposed renovations at the Centre.
AAC-0024-2013	Orchard Heights Park	1. That the matter of the accessibility of Orchard Heights Park be referred to Parks Development staff for review, and to report back to the Accessibility Advisory Committee.