AGENDA

MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE
THE CORPORATION OF THE CITY OF MISSISSAUGA
www.mississauga.ca

MONDAY, SEPTEMBER 23, 2013 – 2 p.m.

PROGRAM ROOM 1, MISSISSAUGA VALLEY COMMUNITY CENTRE
1275 Mississauga Valley Boulevard, Mississauga, Ontario, L5A 3R8

Members

Rabia Khedr, Citizen Member (CHAIR)
Carol MacEachern, Citizen Member (VICE-CHAIR)
Councillor Katie Mahoney, Ward 8
Councillor Pat Saito, Ward 9
Glenn Barnes, Citizen Member
Carol-Ann Chafe, Citizen Member
Naz Husain, Citizen Member
Clement Lowe, Citizen Member
Melanie Taddeo, Citizen Member
Janet Allison, Stakeholder Member
Darrin Ballard, Stakeholder Member
Amy E. Wilkinson, Stakeholder Member

CONTACT PERSON: Julie Lavertu, Legislative Coordinator
Legislative Services Division, Telephone: 905-615-3200, ext. 5471, Fax: 905-615-4181
Julie.Lavertu@mississauga.ca
Mississauga Accessibility Advisory Committee
Staff Working Group Members

- Daryl Bell, Manager, Mobile Licensing
- Lisa Boyce-Gonsalves, Community Child/Youth Consultant
- Frank Buckley, Manager, Parks South District
- Martina Chaloupka, Human Resources Consultant
- Lawrence Franklin, Urban Designer
- Laila Gabiazon, Project Manager, Facilities and Property Management
- Darren Headrick, Acting Manager, Departmental Systems, IT
- Virginia Kalapaca, Project Coordinator Landscape Architect
- Lydia Kowalyk, Senior Buyer
- Ann Lehman-Allison, Public Affairs Specialist
- Denise Mahoney, Manager, Administration and Cemeteries
- Betty Mansfield, Area Manager, Library Services
- Suzanne Noga, Manager, People Planning
- Farhad Shahla, Transportation Project Engineer
- Pamela Shanks, Corporate Policies Analyst
- Diana Simpson, Accessibility Coordinator
- Lorena Smith, Older Adult Coordinator
- Frank Spagnolo, Manager, Plan Examination Services
- Stefan Szczepanski, Acting Manager, Park Development
- Alana Tyers, Transit Planner
- Graham Walsh, Legal Counsel
CALL TO ORDER

DECLARATIONS OF DIRECT (OR INDIRECT) PECUNIARY INTEREST

APPROVAL OF AGENDA

Members may request the addition of agenda items under “Other Business.”

RECOMMEND APPROVAL

DEPUTATIONS

A. Hillary Calavitta, Advisor, Healthy By Design, and Project Manager, Accessible Transportation Master Plan, Region of Peel, and Mark Castro, Manager, Accessible Transportation, Region of Peel, with respect to the Region of Peel’s Accessible Transportation Master Plan.

B. Michel Revelin, Vice-President, CUPE Local 966 and Peel CUPE District Council, with respect to TransHelp and the future of accessible transportation in the Region of Peel.

MATTERS TO BE CONSIDERED

1. Introduction of New Accessibility Advisory Committee Stakeholder Member

The Accessibility Advisory Committee’s new Stakeholder Member, Janet Allison, will briefly introduce herself to the Committee.

2. Minutes of the Previous Meeting – January 21, 2013

RECOMMEND APPROVAL

3. Way-Finding at the Civic Centre

Memorandum dated April 26, 2013 from Diana Simpson, Accessibility Coordinator, with respect to way-finding at the Civic Centre.

RECOMMEND RECEIPT
4. **Site Visit to Riverwood MacEwan Terrace Garden and Riverwood Conservancy Enabling Garden**

Memorandum dated September 6, 2013 from Diana Simpson, Accessibility Coordinator, with respect to the site visit to the Riverwood MacEwan Terrace Garden and the Riverwood Conservancy Enabling Garden.

RECOMMEND RECEIPT

5. **Changes to Absence Provisions for Mississauga Accessibility Advisory Committee Citizen and Stakeholder Members**

Memorandum dated April 29, 2013 from Julie Lavertu, Legislative Coordinator, with respect to changes to the absence provisions for Mississauga Accessibility Advisory Committee Citizen and Stakeholder Members.

RECOMMEND RECEIPT

6. **ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT, 2005 (AODA)**

   (A) Integrated Accessibility Standards Regulation

   Diana Simpson, Accessibility Coordinator, will provide a brief verbal update with respect to the Integrated Accessibility Standards Regulation.

   (B) Accessible Built Environment Standard

   Diana Simpson, Accessibility Coordinator, will provide a brief verbal update with respect to the Accessible Built Environment Standard.

SUBCOMMITTEE REPORTS

7. **Facility Accessibility Design Subcommittee (FADS) Report from the meeting on February 25, 2013**

   RECOMMENDATIONS (Don McLean Westacres Outdoor Pool)

   1. That the presentation regarding the Don McLean Westacres Outdoor Pool, located at 2166 Westfield Drive, as provided and presented by Ken MacSporran, Principal, Moffet & Duncan Architects Inc., to the Facility Accessibility Design Subcommittee on February 25, 2013, be received;

   2. That subject to the suggestions contained in the Facility Accessibility Design Subcommittee Report dated February 25, 2013 titled Don McLean Westacres Outdoor Pool, located at 2166 Westfield Drive, the Facility Accessibility Pool design, as presented.
(7.) RECOMMENDATIONS (12th Floor Multipurpose Space, Mississauga Civic Centre)

1. That the presentation regarding the 12th floor Multipurpose Space, Mississauga Civic Centre, located at 300 City Centre Drive, as provided and presented by Christine Vozoris, CS&P Architects, and Kendall Wayow, Acting Senior Project Manager, to the Facility Accessibility Design Subcommittee on February 25, 2013, be received;

2. That subject to the suggestions contained in the Facility Accessibility Design Subcommittee Report dated February 25, 2013 titled 12th Floor Multipurpose Space, Mississauga Civic Centre, located at 300 City Centre Drive, the Facility Accessibility Design Subcommittee is satisfied with the 12th Floor Multipurpose Space designed, as presented; and

3. That Ms. Vozoris and Mr. Wayow provide a carpet tile sample and other carpeting options for the 12th Floor Multipurpose Space, Mississauga Civic Centre, at a future Facility Accessibility Design Subcommittee meeting for review and consideration.

RECOMMEND SUPPORT

8. Accessible Transportation Subcommittee Report from the meeting on March 18, 2013

RECOMMENDATION (Accessible Taxicabs)
That the presentation from Daryl Bell, Manager, Mobile Licensing Enforcement regarding accessible taxis be received and that the Accessible Transportation Subcommittee supports the taxi industry becoming 100% accessible.

RECOMMEND SUPPORT

9. Facility Accessibility Design Subcommittee (FADS) Report from the meeting on March 18, 2013

RECOMMENDATION (Streetsville Main Street Square Redevelopment)
That the Facility Accessibility Design Subcommittee receive the Streetsville Main Street Square Redevelopment presentation and defer to a later FADS meeting with colour palettes.

RECOMMEND SUPPORT
10. **Facility Accessibility Design Subcommittee (FADS) Report from the meeting on April 15, 2013**

**RECOMMENDATIONS (River Grove Community Centre Renovation Project)**

1. That the presentation by Marc Dowling, MacLennan Jaunkalns Miller Architects to the Facility Accessibility Design Subcommittee ("FADS") at its meeting on April 15, 2013 with respect to the River Grove Community Centre Renovation Project be received.
2. That subject to the suggestions contained in the Facility Accessibility Design Subcommittee Report dated April 15, 2013, the Facility Accessibility Design Subcommittee is satisfied with the River Grove Community Centre Renovation Project, as presented;
3. That Facility Accessibility Design Subcommittee members conduct a site visit at River Grove Community Centre after the proposed renovations at the Centre.

**RECOMMENDATION (Streetsville Main Street Square Redevelopment)**
That the presentation by Christine Vozoris, CS&P Architects Inc. to the Facility Accessibility Design Subcommittee ("FADS") at its meeting on April 15, 2013 with respect to the Streetsville Main Street Square Redevelopment be received and that the Accessibility Advisory Committee be advised that FADS is satisfied with the plans as presented.

**RECOMMENDATION (12th Floor Multipurpose Space, Mississauga Civic Centre)**
That the comments from members of the Facility Accessibility Design Subcommittee regarding the chairs for the 12th Floor be received.

11. **Corporate Policies and Procedures Subcommittee Report from the meeting on May 28, 2013**

**RECOMMENDATION**
That the "Breaking Down Barriers – Understanding the Integrated Accessibility Standards Regulation" e-learning training program presented by Suzanne Noga, People Planning and Lisa Askim, Organizational Development Consultant to the Corporate Policies and Procedures Subcommittee at its meeting on May 28, 2013, be received for information and that the Accessibility Advisory Committee be advised that subject to the suggestions contained in the report dated May 28, 2013, the Corporate Policies and Procedures Subcommittee is satisfied with the proposed training program as presented.

**RECOMMEND SUPPORT**
REGION OF PEEL ACCESSIBILITY ADVISORY COMMITTEE

Glenn Barnes and Naz Husain, Mississauga Accessibility Advisory Committee Citizen Members, will provide a brief verbal update, if required.

PENDING WORK PLAN ITEMS


RECOMMEND RECEIPT

ITEMS FOR INFORMATION


News release dated January 21, 2013 from the Ministry of Community and Social Services with respect to a new Council to help make Ontario even more accessible: McGuinty government improving independence for people of all abilities.

RECOMMEND RECEIPT

14. Ontario to Increase Accessibility, Boost Economy: Province Appoints New Accessibility Council and Ontario’s Accessibility Standards Advisory Council/Standards Development Committee


RECOMMEND RECEIPT


News release dated September 10, 2013 from the Ministry of Economic Development, Trade and Employment with respect to Dean Mayo Moran to review Ontario’s accessibility laws: legal expert's review will help make Ontario accessible by 2025.

RECOMMEND RECEIPT
OTHER BUSINESS

DATE OF NEXT MEETING(S)

Monday, November 18, 2013, 2 p.m.:
Accessibility Advisory Committee meeting, Program Room 1, Mississauga Valley Community Centre, 1275 Mississauga Valley Boulevard.

Monday, December 2, 2013, 1:30 p.m.:
Facility Accessibility Design Subcommittee meeting, Committee Room A, Mississauga Civic Centre, 300 City Centre Drive, 2nd Floor.

ADJOURNMENT
MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE
THE CORPORATION OF THE CITY OF MISSISSAUGA
www.mississauga.ca

MONDAY, JANUARY 21, 2013 – 2 P.M.

PROGRAM ROOM 1, MISSISSAUGA VALLEY COMMUNITY CENTRE
1275 Mississauga Valley Boulevard, Mississauga, Ontario, L5A 3R8

MEMBERS PRESENT: Rabia Khedr, Citizen Member (CHAIR)
Councillor Katie Mahoney, Ward 8
Naz Husain, Citizen Member
Clement Lowe, Citizen Member
Melanie Taddeo, Citizen Member
Darrin Ballard, Stakeholder Member
Amy E. Wilkinson, Stakeholder Member

MEMBERS ABSENT: Carol MacEachern, Citizen Member (VICE-CHAIR)
Caro-Ann Chafe, Citizen Member
Councillor Pat Saito, Ward 9 (Other Municipal Business)
Glenn Barnes, Citizen Member
Mike Parris, Stakeholder Member

STAFF PRESENT: Lisa Boyce-Consalves, Community Child/Youth Consultant
Frank Buckley, Manager, Parks South District
Lawrence Franklin, Urban Designer
Lydia Kowalyk, Senior Buyer
Ann Lehman-Allison, Public Affairs Specialist
Suzanne Noga, Manager, People Planning, Human Resources
Pamela Shanks, Corporate Policies Analyst
Diana Simpson, Accessibility Coordinator
Alana Tyers, Transit Planner
Karen Morden, Legislative Coordinator

(Minutes prepared by Mumtaz Alikhan, Legislative Coordinator ext. 5425)
Karen Morden, Legislative Coordinator
Legislative Services Division, Telephone: 905-615-3200, ext. 5423, Fax: 905-615-4181
karen.morden@mississauga.ca
CALL TO ORDER – 2:15 p.m.

DECLARATIONS OF DIRECT (OR INDIRECT) PECUNIARY INTEREST – Nil

APPROVAL OF AGENDA

Approved (N. Husain)

DEPUTATIONS

Nil

MATTERS CONSIDERED

1. Minutes of the Previous Meeting – November 19, 2012

Recommendation
AAC-0003-2013
That the minutes of the previous Accessibility Advisory Committee on November 19, 2012, be approved as presented.

Approved (M. Taddeo)


Diana Simpson, Accessibility Coordinator, reviewed the projects under each standard. She also reviewed the built environment successes including the Garry Morden Centre, and the facilities that are undergoing renovations such as the Streetsville Library, the Meadowvale Community Centre, the River Grove Community Centre and the West Acres Outdoor Pool.

Alana Tyers, Transit Planner, reviewed the MiWay 2012 Accessibility Plan successes. She noted that all routes are accessible.

Recommendation
AAC-0001-2013
1. That the 2012 Annual Report of the Multi-Year Accessibility Plan (2012-2017 Initiatives) be supported by the Accessibility Advisory Committee; and

Approved (A. Wilkinson)
Mississauga Accessibility Advisory Committee
DRAFT MINUTES

January 21, 2013

3. **File Review – Accessibility for Ontarians with Disabilities Act, 2005**

**Recommendation**
AAC-0002-2013

That the letter dated January 7, 2013, from Alfred Spencer, Director, Outreach and Compliance Branch, Accessibility Directorate of Ontario, with respect to the AODA Notice of File Review for the City of Mississauga, be received.

**Approved (N. Husain)**

4. **ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT, 2005 (AODA)**

**(A) Integrated Accessibility Standards Regulation (IASR)**

Diana Simpson, Accessibility Coordinator, provided a verbal update. She noted that public input will be sought until March 1st, 2013 regarding amendments to the OBC. She said that the new regulation (Design of Public Spaces) must be implemented and will be incorporated in the new IASR Workplan. Virginia Kalapaca, Project Co-ordinator Landscape Architect, noted that the new Regulation will be integrated into the Mississauga Accessibility Design Handbook.

N. Husain noted that the Region of Peel will be holding a workshop on the Integrated Accessibility Standards Regulation (IASR).

**(B) Accessible Built Environment Standard**

Item 6 - Building Code Regulation (O.Reg 332/12), Building Code Act, 1992
See Item 6 below.

Item 7 - Ontario Regulation 413/12
See Item 7 below.

**(C) Accessibility Standards Advisory Council of Ontario**

Nil.

SUBCOMMITTEE REPORTS
Nil

REGION OF PEEL ACCESSIBILITY ADVISORY COMMITTEE
Nil
Mississauga Accessibility Advisory Committee
DRAFT MINUTES

January 21, 2013

PENDING WORK PLAN ITEMS


Committee Members reviewed the Pending Work Plan Items chart dated January 21, 2013.

Recommendation
AAC-0004-2013
That the pending work plan items dated January 21, 2013 be received for information.

Received (C. Lowe)

ITEMS FOR INFORMATION


Diana Simpson, Accessibility Coordinator, provided a verbal update with respect to the proposed amendment to the barrier-free design requirements set out in the Building Code Regulation (O. 332/13) under the Building Code Act, 1992.

Recommendation
AAC-0005-2013
That the proposed amendment to the barrier-free design requirements set out in the Building Code Regulation (O.Reg.332/13), under the Building Code Act, 1992 be received for information.

Received (N. Husain)

7. Ontario Regulation 413/12

Diana Simpson, Accessibility Coordinator, provided a verbal update with respect to the Ontario Regulation 413/12 made under the Accessibility for Ontarians with Disabilities Act, 2005.

Recommendation
AAC-0006-2013
That the Ontario Regulation 413/12 made under the Accessibility for Ontarians with Disabilities Act, 2005, amending O.Reg. 191/11 (Integrated Accessibility Standards), with Part IV.1: Design of Public Spaces Standards (Accessibility Standards for the Built Environment) be received for information.

Received (M. Taddeo)
8. **Memorandum – Seating Options at the Civic Café**

**Recommendation**
AAC-0007-2013
1. That four chairs with armrests be purchased and placed in the C Café at the Civic Centre; and
2. That future City renovation projects that entail the purchase of chairs include chairs with armrests.

**Received** (C. Lowe)

9. **Invitation: A Joint Training Event of the Municipal Accessibility Advisory Committee(s)**

An invitation flyer from Municipal Accessibility Coordinators with respect to a joint training event of the Municipal Accessibility Advisory Committee(s) was received.

10. **Memorandum: Subcommittees of the Accessibility Advisory Committee**

Memorandum dated January 14, 2013 from Karen Morden, Legislative Coordinator, with respect to subcommittees of the Accessibility Advisory Committee was reviewed.

**Recommendation**
AAC-0008-2013
1. That the Legislative Coordinator communicate via email to members of the Accessibility Advisory Committee their interest on participating on the subcommittees of the Accessibility Advisory Committee; and
2. That the Legislative Coordinator report back to Diana Simpson, Accessibility Coordinator, regarding future subcommittee of the Accessibility Advisory Committee membership.

**Approved** (A. Wilkinson)

11. **Email Correspondence: AAC & FADS**

Email dated December 7, 2012 from Mike Parris with respect to Committee membership and his resignation.

**OTHER BUSINESS**

Nil
DATE OF NEXT MEETING(S)

Monday, February 11, 2013, 1:30 p.m. – Facility Accessibility Design Subcommittee meeting, Committee Room A, 2nd floor, Civic Centre

Monday, March 18, 2013, 12:30 p.m. – Accessible Transportation Subcommittee meeting, Mississauga Valley Community Centre, Program Room 1

Monday, March 18, 2013, 2:00 p.m. – Accessibility Advisory Committee meeting, Mississauga Valley Community Centre, Program Room 1

ADJOURNMENT – 3:50 p.m. (M. Taddeo)
Memorandum

TO: Chair and Members of the Accessibility Advisory Committee (AAC)
FROM: Diana Simpson, Accessibility Coordinator
DATE: April 26, 2013
SUBJECT: Way-finding at the Civic Centre

In response to Recommendation: AAC-0032-2012:

1. “That the accessibility of the independent way-finding devices at the Civic Centre, in absence of the manned Information Desk, be reviewed with respect to accessibility, and
2. That this matter be reported back to the Accessibility Advisory Committee with findings so that the AAC may make a formal recommendation if necessary”;

The following information is being provided to the AAC.

1. There is a sign located near the way-finding screen that states: “Call Mississauga 3-1-1 Call Centre for City and Region of Peel services and programs”.
2. The wayfinding screen also states that one can call 3-1-1 for further assistance.
3. Security staff will assist and escort a customer with a disability to a specific service area, if necessary.
4. The phone and shelf have been lowered at the way-finding screen area to provide better access.

Thank you,

Diana Simpson
Accessibility Coordinator, 905-615-3608, TTY: 905-615-3411, diana.simpson@mississauga.ca

CC: Brenda Breault, Commissioner, Corporate Service and Treasurer
Raj Sheth, Director, Facilities and Property Management
Ivana Di’Millo, Director, Communications
Kendall Wayow, Acting Senior Project Manager, Facilities and Property Management
Jamie Hillis, Manager, Security and Operations, Facilities and Property Management
Randy Seto, Project Coordinator, Facilities and Property Management
Ann Lehman-Allison, Public Affairs Specialist, Communications
Memorandum

TO: Chair and Members of the Accessibility Advisory Committee (AAC)
FROM: Diana Simpson, Accessibility Coordinator
DATE: September 6, 2013
SUBJECT: Site Visit to Riverwood MacEwan Terrace Garden and Riverwood Conservancy Enabling Garden

In response to AAC Recommendations 0024-2009 and 0036-2010, members of the Mississauga Accessibility Advisory Committee participated in a tour and activity at the Riverwood MacEwan Terrace Garden and Riverwood Conservancy Enabling Garden on May 30, 2013.

AAC Members attending the visit included Councillor Katie Mahoney, Clement Lowe, and Carol-Ann Chafe. Diana Simpson, Accessibility Coordinator accompanied the visit. Jane New, Enabling Garden Coordinator and Jill Goldie, Project Manager, Park Development led the group.

The Enabling Garden is accessible to people of different ages and abilities. Adaptive equipment, such as long handled tools purchased from Lee Valley were demonstrated and used to plant flowers in the accessible planters.

AAC Members appreciated how accessibility had been built into the design of the Gardens. It was mentioned that accessible picnic tables would be beneficial in the MacEwan Barn for programming purposes at the Enabling Garden. Over the summer, accessible picnic tables were made available.

Overall, AAC Members were impressed with the gardens and appreciated the opportunity to be able to garden in an accessible environment.

Thank you,

Diana Simpson, Accessibility Coordinator, 905-615-3608
diana.simpson@mississauga.ca

cc: Jill Goldie, Project Manager, Park Development
    Jane New, Enabling Garden Coordinator
    Douglas Markoff, Executive Director, The Riverwood Conservancy
    Laura Piette, Director, Parks and Forestry
TO: Chair and Members of the Mississauga Accessibility Advisory Committee

FROM: Julie Lavertu, Legislative Coordinator

DATE: Monday, April 29, 2013

SUBJECT: Changes to Absence Provisions for Mississauga Accessibility Advisory Committee Citizen and Stakeholder Members

Glenn Barnes, Mississauga Accessibility Advisory Committee (AAC) Citizen Member, has been unable to attend AAC Committee and Subcommittee meetings since early 2012 due to various issues. This matter was considered by Council in Closed Session during its meeting on April 24, 2013, as Section 69 (1) of the Council Procedure By-Law 421-03, as amended, states that Committee Member absences of more than three consecutive months must be authorized by a Resolution of Council. Council subsequently adopted the Resolution below:

RESOLUTION 0074-2013

0074-2013 Moved by: Pat Saito Seconded by: Katie Mahoney

Therefore be it resolved that section 69 (1) of the Council Procedural By-law 421-03 not apply to the Accessibility Advisory Committee, and further, that the absence provisions of the Corporate Policy regarding Citizen Appointments to Committees not apply.

This matter is being brought to the AAC for information and future reference. Please contact me if you have any questions or concerns.

Sincerely,

Julie Lavertu
Legislative Coordinator
Office of the City Clerk, Legislative Services Division
905-615-3200, ext. 5471
Julie.Lavertu@mississauga.ca
REPORT

FACILITY ACCESSIBILITY DESIGN SUBCOMMITTEE
OF THE MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA
www.mississauga.ca

MONDAY, FEBRUARY 25, 2013 – 1 P.M.
Committee Room A, 2nd Floor, Civic Centre
300 City Centre Drive, Mississauga, Ontario, L5B 3C1

FADS MEMBERS PRESENT: Clement Lowe, Citizen Member, FADS and AAC (Acting FADS Chair)
Carol-Ann Chafe, Citizen Member, FADS and AAC (arrival at 1:44 p.m.)
Naz Husain, Citizen Member, FADS and AAC

FADS MEMBERS ABSENT: Glenn Barnes, Citizen Member, FADS and AAC
Carol MacEachern, Chair, FADS and Citizen Member, AAC

STAFF PRESENT: Petros Desir, Co-op Student, Facilities and Property Management
Lawrence Franklin, Urban Designer
Wojciech Gurak, Project Manager
Virginia Kalapaca, Project Coordinator Landscape Architect
Diana Simpson, Accessibility Coordinator
Bob Thornton, Manager, Carmen Corbasson Community Centre and Mississauga Seniors' Centre
Kendall Wayow, Acting Senior Project Manager

OTHERS PRESENT: Ken MacSporran, Principal, Moffet & Duncan Architects Inc.
Christine Vozoris, CS&P Architects

CONTACT PERSON: Julie Lavertu, Legislative Coordinator
Office of the City Clerk, Telephone: 905-615-3200, ext. 5471, Fax: 905-615-4181
Julie.Lavertu@mississauga.ca
CALL TO ORDER – 1:07 p.m.

ITEM FOR DISCUSSION

1. **Don McLean Westacres Outdoor Pool, 2166 Westfield Drive, Ward 1**

Mr. MacSporran made a presentation regarding the renovations to the above-noted property. He noted that the Pool’s template design is based on the design for the City’s other outdoor pools which were recently renovated. Mr. MacSporran discussed the Pool’s proposed layout, main entrance, reception area, and change rooms. Of note, he said that the male and female change rooms will be fully accessible and include barrier-free washroom facilities and shower areas. He added that the barrier-free washroom in the family change room will include a barrier-free shower, sink, toilet, as well as change table areas.

Mr. MacSporran said that they are proposing the addition of two accessible parking spaces close to the street in a location that is visible and demarcated with regulatory signage. He noted that the Pool’s entrance will be roughly 70 metres from the accessible parking spaces, a similar distance that exists at the Applewood and Erindale Outdoor Pools, and that this distance does not meet the City’s Accessibility Handbook guideline of 30 metres. However, Mr. MacSporran said that other options regarding the latter were explored, but determined to be unsuitable and that a bench adjacent to the walkway will be provided at the pathway leading to the Pool’s entrance. He said that the Project Team sought to maintain the character of the Park while fulfilling accessibility requirements.

Ms. Simpson requested clarification on the distance from the bench to the Pool’s entrance. Mr. MacSporran responded that the distance will be 30-35 metres.

Committee members discussed and requested clarification on the following:

- The deck and whether the Pool will be raised;
- Planned markings around the pool to address glare from the sun;
- Colours and contrasting strips in the City’s other outdoor pools;
- The Pool’s washroom facilities and chairs;
- Feedback from users regarding the City’s other outdoor pools which were recently renovated; and
- The demarcation of the Pool’s shallow and deep ends;

In response to the above-noted matters, Mr. MacSporran and Mr. Gurak provided the following information:

- The Pool’s entrance will be flush, with no steps. A ramp will lead into the shallow part of the water like some of the City’s other outdoor pools;
- The edge of the Pool will not be clearly demarcated by a strong contrast...
edge (the typical detail is a concrete edge cap which will be slightly smoother concrete) and the depth markings will be done in black paint. The Project Team will try to incorporate a darker edge on the Pool;
- Signage will be done in contrasting colours, tiled areas will have contrasting edges at the base of walls, and change rooms and showers will be in different colours so that the walls can be seen easily by users;
- Individuals requiring a high level of support will be able to use the family change room and lock the door while they are using this change room;
- Barrier-free lounge chairs with arms will be used at the Pool;
- Many residents (e.g., parents of children with disabilities), have shared positive feedback about the City's renovated indoor/outdoor pools; and
- A red line will demarcate the shallow and deep ends of the Pool and a rope anchor will be available for use by staff depending on programming and activity needs (e.g., lane swims, lessons, free swims, etc.).

Ms. Kalapaca asked about including shade, deck seating, and the maintenance access. Mr. MacSporran responded that the landscape plan has not been fully developed, but that an omega fence system (which is more attractive and secure than traditional fences) will be incorporated and that the Pool will have a mixture of hard and soft surface landscape areas (including a shade structure) and that trees will be planted along the Pool's perimeter to incorporate natural heritage into the project. In terms of deck seating, Mr. MacSporran said that the City has a furniture and equipment package that includes moveable furniture of different shapes and sizes. In terms of the maintenance access, Mr. MacSporran said that gates will prevent unauthorized vehicles from accessing this area.

In response to Ms. Husain, Ms. Simpson noted that attendance at the City's outdoor pools has increased since the facilities were recently renovated.

Mr. Franklin requested clarification regarding parking at the nearby park, the possibility of incorporating a soft landscape edge, and the status of the Site Plan approval application. In response, Mr. Gurak and Mr. MacSporran said that the City is planning to enter into a formal agreement with the school board to obtain the required number of parking spaces for the Pool at the nearby Westacres Public School and described the current park and pathway system. They added that landscape plans are still being finalized and that the Project Team is working with staff on the Site Plan approval application.

In response to Ms. Kalapaca's question regarding the space clearance between the edge of the concrete and the Pool's building, Mr. MacSporran said that the roof overhangs all around the building and discussed the overall area.

Recommendation
1. That the presentation regarding the Don McLean Westacres Outdoor Pool, located at 2166 Westfield Drive, as provided and presented by Ken MacSporran, Principal, Moffet & Duncan Architects Inc., to the Facility Accessibility Design Subcommittee on February 25, 2013, be received; and
2. That subject to the suggestions contained in the Facility Accessibility Design Subcommittee Report dated February 25, 2013 titled Don McLean Westacres Outdoor Pool, located at 2166 Westfield Drive, the Facility Accessibility Design Subcommittee is satisfied with the Don McLean Westacres Outdoor Pool design, as presented.

Received/Direction (N. Husain)

2. 12\textsuperscript{th} floor Multipurpose Space, Mississauga Civic Centre, 300 City Centre Drive, Ward 7

Mr. Wayow provided a brief overview, noting that the space would be used by staff during the week and as banquet facilities for the public during weekends.

Ms. Chafe arrived at 1:44 p.m.

Ms. Vozoris made a PowerPoint presentation, entitled "C Banquets: Food and Beverage Services, Civic Centre, Mississauga" and dated February 25, 2013, regarding the above-noted matter. She discussed the space's daytime and evening layouts, daytime and evening uses, the arrival/reception area, and the washrooms. Ms. Vozoris said that the elevator lobby will be refinished cosmetically, that the existing washrooms will be repainted and equipped with automatic door operators, and that the servery will be cleared from the main area and feature comfortable lounge seating and tables for informal meetings and use by staff during lunch time. She said that the space will accommodate different set-ups in the north and south areas and that these areas will have pull-down video and television screens for the use of staff, groups, and others.

Ms. Vozoris said that the space will remain flexible and open and include areas for operators and their staff, a storage facility, a suite for bridal parties, and a bar area with a television screen. She noted that evening functions would have an open, temporary, and moveable rack for coats, that the table set-up would hold 120 people (in round tables of ten people each), and that a small area of the dance floor will transition from carpet to VCT (Vinyl Composite Tile) flooring. Ms. Vozoris discussed the sheers, lounge, office, banquet, and conference furniture, and various finishes. Mr. Wayow said that the Clock Tower's doors would remain locked due to rusting steel and outstanding work that needs to be performed. Ms. Vozoris said that the majority of the chairs for the space would not have arms, but that at least one chair per table would have arms. She noted that a carpet tile with a staggered pattern mixture of black and neutral colours would be used and discussed the new lighting and neutral tiles for the sidewalks. Mr. Wayow said that there would be a contrast between the white sheers and the dark carpets.

Committee members discussed and requested clarification on the following:

- The budget and cost pressures for building materials and the project;
- The washroom improvements;
- The possibility of widening the entrance to the men’s washroom to make it easier to access and manoeuvre for individuals in wheelchairs;
- The possibility of providing access to other floors for washroom facilities and *Building Code Act* requirements for washrooms;
- The importance of having fully-accessible washroom facilities with grab bars and other accessibility features;
- The space’s lighting and colour contrasting features;
- The space’s capacity for holding more than one event at a time;
- The acoustics for individuals with hearing disabilities;
- The timelines for construction;
- The possibility of having the Committee’s National Access Awareness Event in the space in the future;
- The impact of the City’s paid parking initiative on the venue; and
- The space’s stage and podium and their respective accessibility.

In response to the above-noted matters, Ms. Vozoris, Mr. Wayow, and Ms. Simpson provided the following information:

- The budget for the project’s building materials is very modest. The bar will feature a white quartz top and a marble front;
- The existing washrooms will be repainted and equipped with automatic door operators;
- The Project Team is not planning to widen the entrance to the men’s washroom due to wall, space, and budget limitations. However, an evacuation chair that is presently stored in the washroom will be relocated to the storage room (staff will install a sign indicating its new location) and a constricting piece of millwork near the entrance will be removed;
- Building operators will determine whether access to washrooms on other floors is required (e.g., if there are large gatherings of people) and, when appropriate, will work with security staff to coordinate this matter. The space will have four washrooms for almost 300 persons which is compliant with *Building Code Act* requirements;
- The space receives a lot of natural light during the day. During evenings, lighting will be on dimmers so that building operators can dim or lighten as needed. A new LED lighting system will also be installed. There will be blackout blinds on two sides to facilitate PowerPoint presentations. The lighting switches and controls have not yet been finalized, but will be separate so that two groups can use the space at the same time;
- The colour contrasting will be similar to the C Café. For example, the chairs will be neutral grey and the tables will have white tablecloths;
- The space cannot be divided from the ceiling due to mechanical limits. However, two groups can use the space at the same time if they are located in opposite sides of the southwest and northwest corners;
- The carpet and acoustics upgrades will help people with hearing disabilities. Currently, the space has an echo due to the flooring, large, mostly uncovered windows, and curved walls;
The Project Team is currently obtaining a Building Permit, but the Subcommittee’s comments will be incorporated where possible by adjusting details. The space is projected to open in the fall of 2013;

- Parking at the Civic Centre is currently free during evenings and weekends so users will not be affected during those times; and

- If users want a stage, it could be provided by the City and located anywhere in the space, as required by users. However, a portable stage will likely not be accessible so individuals with disabilities would need to sit beside the stage if they needed to speak. An accessible temporary stage would be useful for the City’s events. Currently, there is a temporary stage on the 12th floor for use during events. A podium will be available in the space and will be moveable so that it is flexible for different layouts.

In response to Ms. Kalapaca, Ms. Vozoris discussed the overall lighting, including the small potlights that would be installed into the ceiling tiles, and possible drywall partitions that will be light colours due to the dark floor.

Mr. Franklin discussed the carpet tile pattern and questioned its appropriateness for the space and asked if the Subcommittee could see a carpet tile and other possible carpet options for the space. Mr. Wayow described the carpet tile to Subcommittee members as rectangular blocks or a barcode-like pattern.

In response to Mr. Franklin, Ms. Vozoris said that she would bring the carpet tile to the Subcommittee’s next meeting for their review. Mr. Wayow acknowledged Mr. Franklin’s concern, but stated that this pattern is being produced by carpet companies because it appeals to most people.

Ms. Kalapaca asked if the blackout shades would be on all sides or only in certain areas, as they could provide colour contrast with the furniture. Ms. Vozoris responded that adjustable blackout shades would be installed on two sides on the west side where the sun is most intense and that white sheers would be installed around the space.

Mr. Desir requested clarification about the transition from the elevators to the banquet area. Ms. Vozoris discussed the carpet, tile, and transition strips.

Recommendation

1. That the presentation regarding the 12th floor Multipurpose Space, Mississauga Civic Centre, located at 300 City Centre Drive, as provided and presented by Christine Vozoris, CS&P Architects, and Kendall Wayow, Acting Senior Project Manager, to the Facility Accessibility Design Subcommittee on February 25, 2013, be received;

2. That subject to the suggestions contained in the Facility Accessibility Design Subcommittee Report dated February 25, 2013 titled 12th Floor Multipurpose Space, Mississauga Civic Centre, located at 300 City Centre Drive, the Facility Accessibility Design Subcommittee is satisfied with the 12th Floor Multipurpose Space designed, as presented; and
3. That Ms. Vozoris and Mr. Wayow provide a carpet tile sample and other carpeting options for the 12th Floor Multipurpose Space, Mississauga Civic Centre, at a future Facility Accessibility Design Subcommittee meeting for review and consideration.

Received/Direction (N. Husain)

DATE OF NEXT MEETING

Monday, March 18, 2013 at 1:30 p.m., Committee Room A, 2nd Floor, Civic Centre

ADJOURNMENT – 2:32 p.m. (N. Husain)
ACCESSIBLE TRANSPORTATION SUBCOMMITTEE MEETING

OF THE MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE (AAC)

MONDAY, MARCH 18, 2012 – 3:06P.M.
Committee Room A, 2nd Floor, Civic Centre
300 City Centre Drive, Mississauga, Ontario, L5B 3C1

MEMBERS PRESENT:
Naz Husain, Citizen Member, Chair person
Amy E. Wilkinson, Citizen Member

MEMBER ABSENT
Glenn Barnes, Citizen Member (participated via telephone)

Other Members:
Rabia Khedr, AAC Chairperson (participated) via telephone

STAFF PRESENT:
Diana Simpson, Accessibility Coordinator
Daryl Bell, Manager, Mobile Licensing Enforcement
Stephanie Smith, Legislative Coordinator

ITEMS FOR DISCUSSION

1. Accessible Taxicabs

Daryl Bell, Manager, Mobile Licensing Enforcement provided an overview to the Accessible Transportation Subcommittee (ATS) regarding the accessible taxi review. He mentioned that the issue was brought forward from the Public Vehicle Advisory Committee and noted that consultation is required with the Accessibility Advisory Committee to move towards the taxi industry becoming 100% accessible. He noted that currently the City of Mississauga has 35 accessible taxis and 535 standard taxis. Mr. Bell compared the number of accessible taxis in 2004 that had a total of 14 accessible taxis that completed 56,200 trips, to 2012 which had 36 accessible taxis and completed 147,096 trips.
He commented that the problem the City of Mississauga is currently facing is the lack of availability for on demand accessible taxis. Mr. Bell spoke to a review of other municipalities and noted that the City of Ottawa currently has a total of 185 accessible taxi plates and that the City of Hamilton has hired a consultant to complete an industry review. He noted that in 2012 the City of Toronto passed a report that required the standardization of 1313 ambassador plates to include a requirement that the vehicles be converted to 100% accessible plates. Mr. Bell noted to convert the taxi industry to 100% accessible would be phased in over a 12 year period in accordance with the Public Vehicle Licensing By-law and to ensure drivers are not impacted hugely by the financial cost.

Amy E. Wilkinson, Citizen Member inquired what the demographic is who use accessible taxis. Mr. Bell noted that specific information is not available.

Glenn Barnes, Citizen Member, AAC (via telephone) inquired if the number of trips logged could be separated out from TransHelp requests from on demand pickup requests and what measures are in place to ensure that a wheelchair would fit in all accessible taxis. Mr. Bell noted there is no record of the two requests being separate and that standards are set to ensure wheelchairs fit. Ms. Wilkinson noted that TransHelp users are not on demand service calls. Mr. Barnes spoke to the cost that independent drivers would face with the requirement of having an accessible taxi cab.

Naz Husain, Chair inquired what the ATS' purpose is in this accessible taxi review. Mr. Bell noted he is requesting their support to make the taxi industry 100% accessible.

Discussion ensued with respect to tracking the needs for on demand accessible taxis as the community may not be aware to contact 311 when accessible taxis are not available. It was noted a communication strategy would need to be in place to promote 311.

Raba Khedr, Citizen Member, AAC (via telephone) commented new barriers could be created when accommodating various members of the general public. Mr. Bell noted that the size of an accessible vehicle on the road today can fit 4 passengers.

Amy E. Wilkinson, Citizen Member inquired what the phase in period would be to move towards 100% accessible. Mr. Bell noted that the phase in period would start in 5 years and would be coordinated with the vehicle replacement dates.

Committee members inquired if fees would increase if vehicle had to become accessible and what benefits would the taxi driver receive. Mr. Bell noted fees would not increase if vehicles had to become accessible.

Clement Lowe, Citizen Member, AAC commented that it is difficult to get an accessible taxi in the evening and this would be helpful for evening trips.

Mr. Barnes noted that it would be difficult for the industry to comply with 100% accessible as pushback may be received.
RECOMMENDATION
That the presentation from Daryl Bell, Manager, Mobile Licensing Enforcement regarding accessible taxis be received and that the Accessible Transportation Subcommittee supports the taxi industry becoming 100% accessible.

RECEIVED (A. Wilkinson)

ADJOURNMENT: 2:58pm
REPORT

FACILITY ACCESSIBILITY DESIGN SUBCOMMITTEE
OF THE MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA
www.mississauga.ca

MONDAY, MARCH 18, 2012 – 3:16P.M.
Committee Room A, 2nd Floor, Civic Centre
300 City Centre Drive, Mississauga, Ontario, L5B 3C1

MEMBERS PRESENT: Carol MacEachern, Citizen Member (CHAIR)
Carol-Ann Chafe, Citizen Member
Naz Husain, Citizen Member
Clement Lowe, Citizen Member

STAFF PRESENT: Randy Jamieson, Project Manager
Laila Gabiazon, Project Manager
Virginia Kalapaca, Project Coordinator
Farhad Shahla, Transportation Engineer
Diana Simpson, Accessibility Coordinator
Stephanie Smith, Legislative Coordinator

CONTACT PERSON: Stephanie Smith, Legislative Coordinator
Office of the City Clerk, Telephone: 905-615-3200, ext. 3795, Fax: 905-615-4181
stephanie.smith@mississauga.ca
CALL TO ORDER – 3:16 PM

ITEMS FOR DISCUSSION

1. Streetsville Main Street Square Redevelopment

Randy Jamieson, Project Manager, provided background information regarding the Streetsville Main Street Square. He noted that the Cenotaph would remain in the square but its location would change. Mr. Jamieson noted that the redevelopment of the square would bring increased function throughout the year. He spoke to the tight time frames that the designers are working with as the project needs to be completed by March 31, 2014 as per the Government funding guidelines.

Paul Cravit, CS&P Architects Inc. provided conceptual options of the redevelopment that are being considered for Main Street that include either a shared street with parking, a shared street with reduced parking or shared street with no parking. He outlined the placement of a platform stage, surface trellis, placement of tables and chairs and additional trees in the Square. Mr. Cravit outlined defined coloured painted surfaces and the slight grade from the stage to the surface ground.

Christine Vozoris, CS&P Architects Inc. spoke to the history of the Streetsville Cenotaph. She noted the square would be used for various street markets, farmers markets, movie nights and for events such as Remembrance Day Ceremonies. Ms. Vozoris noted that colours and textures on the square need to be clearly defined.

Naz Husain, Citizen Member inquired about benches on the square and the amount of lighting fixtures. Mr. Cravit noted the development would have some benches and flexible seating and that they would use existing street lighting with additional decorative lighting.

Carol-Ann Chafe, Citizen Member inquired if there would be a smoking ban on the square. Mr. Jamieson noted that the site is not on City property, so may be difficult to enforce no smoking.

Clement Lowe, Citizen Member and Ms. Husain inquired about signage on the square and contrasting colours to define elements on the square. They noted that all signage and colour schemes need to meet accessibility standards and the requirements as outlined in the Mississauga Accessibility Design Handbook.

Virginia Kalapaca, Project Coordinator spoke to tree grades being flush and roadway transitions.
Laila Gabiazon, Project Manager inquired what tactile surfaces are being considered. Mr. Cravit noted the project is not at the stage for colour palettes and tactile surfaces are to be shown to the Committee.

RECOMMENDATION

That the Facility Accessibility Design Subcommittee receive the Streetsville Main Street Square Redevelopment presentation and defer to a later FADS meeting with colour palettes.

RECEIVED (A. Wilkinson)

DATE OF NEXT MEETING

Monday, April 15, 2013 at 1:30 p.m., Committee Room A, 2nd Floor, Civic Centre

ADJOURNMENT – 4:00 PM
REPORT

FACILITY ACCESSIBILITY DESIGN SUBCOMMITTEE
OF THE MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA
www.mississauga.ca

MONDAY, APRIL 15, 2013 – 1:30 P.M.
Committee Room A, 2nd Floor, Civic Centre
300 City Centre Drive, Mississauga, Ontario, L5B 3C1

FADS MEMBERS PRESENT: Carol MacEachern, Citizen Member (CHAIR)
Carol-Ann Chafe, Citizen Member
Clement R. Lowe, Citizen Member

FADS MEMBERS ABSENT: Glenn Barnes, Citizen Member
Naz Husain, Citizen Member

STAFF PRESENT: Lawrence Franklin, Urban Designer
Diana Simpson, Accessibility Coordinator
Fernando Moraes, Project Manager
Randy Jamieson, Senior Project Manager, Park Development

OTHERS PRESENT: Marc Downing, MacLennan Jaunkalns Miller Architects
Christine Vozoris, CS&P Architects Inc.

CONTACT PERSON: Sacha Smith, Legislative Coordinator
Legislative Services Division, Telephone: 905-615-3200, ext. 4516
sacha.smith@mississauga.ca
CALL TO ORDER – 1:36 P.M.

ITEMS FOR DISCUSSION

1. River Grove Community Centre Renovation Project

Marc Downing, MacLennan Jaunkalns Miller Architects presented the renovation designs for River Grove Community Centre. He noted that the existing pool, squash courts and the north area of the building would not be included in the renovations. The focus of the project would be on the changerooms, administrative and staff areas and fitness area. Mr. Downing reviewed the renovations for the ground floor and second floor which include the changerooms, washrooms and fitness area.

Carol Ann Chafe enquired about the use of the ground floor washrooms. Mr. Downing explained that the existing washroom close to the reception desk would be reconfigured and noted that there are other washrooms throughout the building.

Ms. Chafe enquired about the solid line markings on the plan for the fitness studio. Mr. Downing advised that the line markings indicate the 2 partial walls for mirrors in the free weights area of the fitness studio.

Mr. Downing explained the family changeroom concept and referred to a design that was used for other projects that incorporated glass and poles in the changeroom. Ms. Chafe noted that someone with low vision may have an issue with the poles and the glass. Mr. Downing noted that there would be a contrast in colours. Diana Simpson, Accessibility Coordinator suggested that there be a contrast in colours with the tiling near the buttons and shower heads in the changerooms.

Ms. Simpson enquired about the reception counter. Mr. Downing explained that the counter is about 30 feet long and that the design of the counter would be brought to the committee for their review when it is designed. Fernando Moraes, Project Manager advised that the community centre would be shut down for renovations on July 1, 2013 for one year. He further noted that along with the renovations there are other mechanical and electrical matters that would be upgraded.

Clement Lowe requested that the committee have a site visit when construction is completed. Mr. Moraes confirmed that a site visit would be possible. Mr. Downing noted that any designs on cabinetry or furniture would also be brought back to the committee to review the accessible features.

RECOMMENDATION:

3. That the presentation by Marc Downing, MacLennan Jaunkalns Miller Architects to the Facility Accessibility Design Subcommittee (“FADS”) at its meeting on April 15, 2013 with respect to the River Grove Community Centre Renovation Project be received.
4. That subject to the suggestions contained in the Facility Accessibility Design Subcommittee Report dated April 15, 2013, the Facility Accessibility Design Subcommittee is satisfied with the River Grove Community Centre Renovation Project, as presented;

5. That Facility Accessibility Design Subcommittee members conduct a site visit at River Grove Community Centre after the proposed renovations at the Centre.

2. Streetsville Main Street Square Redevelopment

Christine Vozoris, CS&P Architects Inc. presented the design concept for the Streetsville Main Street Square Redevelopment. She explained the design concept for the nearby driveways, walkways and roadways, and the inclusion of new trees. She noted the difference in textures and colours to help differentiate between each area.

Carol MacEachern enquired about the bricks on the walkway. Ms. Vozoris explained that the bricks would be a lighter colour and do not interlock. She further explained that the bricks have very fine joints, a smooth surface and are continuous in how they are laid.

Ms. Vozoris presented the contrasting colours around the base of the sidewalk and around the cenotaph. She further noted that it would be heavily textured around the road edging. She spoke to the streetscape design and noted that there would be artificial material around the tree that would provide a continuous surface that canes would not get stuck in.

Ms. Vozoris presented samples of textures for the road, plaza and road edge. Carol Ann Chafe spoke to the red colour contrast around the cenotaph. Ms. Vozoris noted that the floor of the cenotaph would be black and that the first step is for laying wreaths and not for stepping up. She further noted there would be seating around the cenotaph. Ms. Chafe enquired about custom seating around the cenotaph. Ms. Vozoris advised that it hasn’t been worked out yet and the presentation illustrates benches as a placeholder.

RECOMMENDATION:
That the presentation by Christine Vozoris, CS&P Architects Inc. to the Facility Accessibility Design Subcommittee (“FADS”) at its meeting on April 15, 2013 with respect to the Streetsville Main Street Square Redevelopment be received and that the Accessibility Advisory Committee be advised that FADS is satisfied with the plans as presented.
3. **12th Floor Chairs**

Diana Simpson, Accessibility Coordinator presented the chairs for the 12th Floor and carpet samples. Carol Ann Chafe suggested that the chair be wider. Christine Vozoris, CS&P Architects Inc. noted that the actual chairs for the 12th floor may include more padding.

Clem Lowe enquired about a little stage for the 12th floor. Ms. Vozoris advised that the matter was being looked at internally, but she hasn't received an update on it.

Ms. Vozoris advised that a black leatherette chair would be recommended for the 12th floor. She further advised that the black chair would be against white table cloth. Carol Ann Chafe expressed concern that there may be issues for people with low vision to see the black chair. Ms. Vozoris noted that the white tablecloth would help the black chair to stand out and the carpeting would have light and dark elements in the patterned texture.

**RECOMMENDATION:**
That the comments from members of the Facility Accessibility Design Subcommittee regarding the chairs for the 12th Floor be received.

**DATE OF NEXT MEETING**
Monday, May 13, 2013 at 3:00 p.m., Committee Room A, 2nd Floor, Civic Centre.

**ADJOURNMENT** – 3:25 P.M.
REPORT

To: Mississauga Accessibility Advisory Committee (AAC)

From: Corporate Policies and Procedures Subcommittee (CPPS)

Date: May 28, 2013

Re: Integrated Accessibility Standards Regulation (IASR) Training

Meeting of

CORPORATE POLICIES AND PROCEDURES SUBCOMMITTEE

TUESDAY, MAY 28, 2013 – 10:00 AM

Committee Room E (second floor)
Civic Centre (City Hall)
300 City Centre Drive, Mississauga

PRESENT: Rabia Khedr, Citizen Member (AAC Chair)
Naz Husain, Citizen Member
Carol-Ann Chafe, Citizen Member
Clement Lowe, Citizen Member
Amy Wilkinson, Citizen Member
Diana Simpson, Accessibility Coordinator
Suzanne Noga, People Planning
Lisa Askim, Organizational Development Consultant
Sacha Smith, Legislative Coordinator
Ms. Noga and Ms. Askim explained the City's e-learning module for the AODA Integrated Accessibility Standards Regulation (IASR). Ms. Askim spoke to the objectives and purpose of the training and explained that the training would be divided into five modules.

Ms. Noga advised that staff would have the ability to go in and out of the training and to pause it to take notes. An exam would follow at the end of the module and there would be a minimum amount of time required for the participant to have access to the mandatory exam. It is estimated that it would take about one hour to complete the training and there would be face to face training available.

The committee suggested that the following be taken into consideration for the City's IASR training program:

- Naz Husain, Citizen Member and Diana Simpson, Accessibility Coordinator expressed concern about the amount of time it would take to review all of the segments in the video regarding the Human Rights Code.
- Carol Ann Chafe, Citizen Member suggested that wording be included in the training that advises that the City has an Accessibility Plan in place for the past ten years. Ms. Husain suggested that the wording also include that the Accessibility Advisory Committee (AAC) reviews the Plan.
- Rabia Khedr suggested that the AODA be reviewed in how disabilities are being listed. Discussion ensued with respect to how disabilities should be categorized.
- Ms. Khedr expressed concern with the statement regarding information or communication that might be unconvertible. She suggested that the Accessibility Coordinator or the AAC should be consulted to explore options to convert a document and if it is still not possible, an explanation should be provided as to why it couldn't be converted and what steps were taken to try.
- It was suggested that the Clear Print Guidelines should clarify that black print on white background and left-aligned text is accessible.
- It was noted that it is important to define what a public space is and that the design of public spaces should be linked to job functions.

Recommendation:
That the "Breaking Down Barriers – Understanding the Integrated Accessibility Standards Regulation" e-learning training program presented by Suzanne Noga, People Planning and Lisa Askim, Organizational Development Consultant to the Corporate Policies and Procedures Subcommittee at its meeting on May 28, 2013, be received for information and that the Accessibility Advisory Committee be advised that subject to the suggestions contained in the report dated May 28, 2013, the Corporate Policies and Procedures Subcommittee is satisfied with the proposed training program as presented.
### Pending Work Plan Items – Mississauga Accessibility Advisory Committee

<table>
<thead>
<tr>
<th>AAC Recommendation</th>
<th>Work Plan Item</th>
<th>Status</th>
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<tbody>
<tr>
<td>AAC-0024-2009</td>
<td>Post-completion site visit</td>
<td>That the Facility Accessibility Design Subcommittee conduct an</td>
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<td>accessibility site visit following completion of the Riverwood –</td>
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<td>MacEwan Terrace Garden Park #331 project and report to the</td>
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<td>Accessibility Advisory Committee.</td>
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<td><strong>UPDATE:</strong> The site visit was conducted by AAC Members on May</td>
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<td>30, 2013. Please refer to Item 4 on the AAC’s September 23, 2013</td>
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<td>agenda for more information.</td>
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<tr>
<td>AAC-0036-2010</td>
<td>Post-completion site visit</td>
<td>That the Mississauga Accessibility Advisory Committee visit the</td>
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<td>Riverwood Conservancy Enabling Garden in 2011 once this project is</td>
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<td>complete.</td>
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<td>agenda for more information.</td>
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<td>AAC-0006-2011</td>
<td>Installation of Accessibility Devices/Features in</td>
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<td>Residential Dwellings</td>
<td>That the Mississauga Accessibility Advisory Committee supports that</td>
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<td>the City of Mississauga’s Building Division provides building permit</td>
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<td>applicants with more information about what is required to install</td>
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<td>accessibility devices/features (e.g., elevators, ramps) in residential</td>
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<td><strong>UPDATE:</strong> Frank Spagnolo, Manager, Plan Examination Services,</td>
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<td>advised that the City of Mississauga’s website is currently under</td>
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<td>redevelopment to include more information for permit applicants</td>
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<td>(the expected completion for this matter is December 2012).</td>
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<td>AAC-0017-2012</td>
<td>Future deputation by Park Planning staff</td>
<td>That Park Planning staff be invited to a future Mississauga</td>
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<td>Accessibility Advisory Committee meeting to make a deputation about</td>
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<td>the process, guidelines, and criteria for the placement of washrooms</td>
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<td>in the City of Mississauga’s parks.</td>
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<tr>
<td>AAC-0029-2012</td>
<td>Review of On-Demand</td>
<td>1. That the deputation by Daryl Bell, Manager, Mobile Licensing</td>
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## Pending Work Plan Items – Mississauga Accessibility Advisory Committee

Prepared by Julie Lavertu, Legislative Coordinator, for the September 23, 2013 Accessibility Advisory Committee Agenda

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<th>AAC Recommendation</th>
<th>Work Plan Item</th>
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<tr>
<td></td>
<td>Accessible Taxicab service</td>
<td>Enforcement, with respect to the number of on-demand accessible taxicabs in Mississauga, be received; and</td>
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<td>2. That the matter be referred to the Accessibility Advisory Committee’s Accessible Transportation Subcommittee to conduct further research; and</td>
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<td>3. That the Accessible Transportation Subcommittee work together with Mr. Bell to reach a best practice recommendation; and</td>
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<td>4. That the Accessible Transportation Subcommittee work together with Ann Lehman-Allison, Public Affairs Specialist, to create a strategy to raise public awareness with respect to the process for reporting taxicab concerns; and</td>
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<td>5. That the Accessible Transportation Subcommittee report back to the Accessibility Advisory Committee.</td>
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<td>UPDATE: Please refer to Item 8 on the AAC’s September 23, 2013 agenda for more information.</td>
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<td></td>
<td>Fee for Support Persons for Meadowvale Theatre and Golf Courses</td>
<td>That staff review the ability for support persons to be admitted free of charge at Meadowvale Theatre and Mississauga Golf Courses and report back to the AAC with their findings.</td>
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<tr>
<td>AAC-0031-2012</td>
<td>Way-Finding at the Civic Centre</td>
<td>1. That the accessibility of the independent way-finding devices at the Civic Centre, in absence of the manned Information Desk, be reviewed for accessibility; and</td>
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<td>2. That this matter be reported back to the Accessibility Advisory Committee with findings so that the AAC may make a formal recommendation if necessary.</td>
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<td>UPDATE: Please refer to Item 3 on the AAC’s September 23, 2013 agenda for more information.</td>
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New Council to Help Make Ontario Even More Accessible

McGuinty Government Improving Independence for People of all Abilities
January 21, 2013 1:00 pm
Ministry of Community and Social Services

Ontario has appointed a new council to help remove barriers for people with disabilities. In response to recommendations by Charles Beer's review of Ontario's accessibility law, the government is establishing the Accessibility Standards Advisory Council. This new council will be chaired by Jim Sanders, former president and CEO of CNIB. The immediate mandate of the new council will be to:

- Review Ontario's five existing accessibility standards.
- Develop new accessibility standards based on the advice and feedback we have received to date from stakeholders.

Since the introduction of the Accessibility for Ontarians with Disabilities Act in 2005, Ontario has implemented standards that cover customer service, information and communications, employment, transportation and the design of public spaces. The most recent set of standards, the design of public spaces, became law on Jan. 1, 2013. As part of a phased-in approach, this newest standard will take effect in 2015 for the government, with full implementation by 2018.

Making Ontario more accessible is an important part of the McGuinty government's plan to create opportunities for Ontarians and improve independence for people of all abilities.

Quick Facts
- One in seven Ontarians has a disability — that’s 1.85 million people. Over the next 20 years, that number will rise as the population ages.
- Ontario's accessibility law affects 360,000 businesses and organizations throughout the province.
- People with disabilities have an estimated spending power of $25 billion annually across Canada.

Quotes

"Ensuring that Ontario is a place where every person who lives or visits can participate fully makes good sense — for our people, our businesses and our communities. This council will play a key role in making sure Ontario meets its goal of becoming accessible to people of all abilities by 2025 by maintaining the standards we have established and overseeing the development of new ones."

John Milloy, Minister of Community and Social Services
"The changes the government has made to the mandate and structure of the Accessibility Standards Advisory Council respond positively to a key recommendation in the first Independent Review of Ontario's accessibility standards legislation, which I had the privilege of leading. I believe the new Council will play a key role in reviewing and developing accessibility standards on behalf of all Ontarians with disabilities."

Charles Beer, Independent Reviewer, Accessibility for Ontarians with Disabilities Act

"Ontario has shown a real commitment to making the province accessible to people with disabilities. I'm honoured to lead this new advisory council. I look forward to working with council members to continue helping people of all abilities participate in their communities."

Jim Sanders, Chair, Accessibility Standards Advisory Council
Ontario to Increase Accessibility, Boost Economy
Province Appoints New Accessibility Council
July 5, 2013 9:00 a.m.

Ontario is taking steps to ensure that people living with disabilities can fully participate in all aspects of our economy and society with the appointment of members to the Accessibility Standards Advisory Council/Standards Development Committee.

The Council represents a cross-section of leaders from Ontario's disability community and organizations that have to comply with Ontario's accessibility laws. Alongside Chair Jim Sanders, the Council will work to increase accessibility in Ontario. Their first order of business will be to review and enhance the service standard that applies to customer service.

Increasing accessibility across the province will help boost Ontario's economic growth and competitiveness by improving employment rates for Ontarians with disabilities and by helping organizations that sell goods and services focused on accessibility.

Making sure all Ontarians have an opportunity to participate in the workforce and contribute to building a stronger economy is part of the government's plan to create a fair society for all.

QUOTES
"Our plan to make Ontario a fully accessible province is the right thing to do, and it makes economic sense. If our economy is to be vibrant and if our society is to be truly fair and inclusive, all Ontarians must have the opportunity to contribute."
- Dr. Eric Hoskins
Minister of Economic Development, Trade and Employment

"I am extremely pleased to chair this important committee and contribute my skills and knowledge to making Ontario a better place to live. A fully accessible society is important for everyone. It will allow many of us to enjoy a quality of life that most others take for granted."
- Jim Sanders
Chair, Accessibility Standards Advisory Council/Standards Development Committee
QUICK FACTS

- Over the next 20 years, people with disabilities will represent 20 per cent of Ontario’s population.
- The Accessibility for Ontarians with Disabilities Act was passed in 2005 with the goal of making the province accessible by 2025.
- A fully accessible Ontario could generate up to $9.6 billion in new retail spending, according to a report by the Martin Prosperity Institute, and up to $1.6 billion in new tourism spending.

LEARN MORE

- Discover why accessibility is important for our economy.
- Find out how businesses can comply with the Accessibility for Ontarians with Disabilities Act.
Ontario's Accessibility Standards Advisory Council/Standards Development Committee
July 5, 2013 9:00 a.m.

Ontario’s Accessibility for Ontarians with Disabilities Act, 2005 (AODA) requires the establishment of an Accessibility Standards Advisory Council/Standards Development Committee.

Jim Sanders, former President and Chief Executive Officer of the Canadian Institute for the Blind, was appointed as Chair of the council in January 2013.

By appointment, the 13-member council also includes:

Scott Allinson - Vice President of Public Affairs for the Human Resources Professionals Association and former member of the Standards Development Committee for the Employment Accessibility Standard. Mr. Allinson is an expert on human resources and employment equality.

Jane Arkell - Executive Director of the Active Living Alliance for Canadians with a Disability. She was awarded the Queen's Jubilee Medal in 2003 for her contribution to disability issues in Canada. Her expertise spans over 25 years in policy development and project management within disability organizations.

David Best - A systems development officer with 32 years of experience in information technology and workplace strategies for employees with disabilities. Mr. Best has played an instrumental role in IBM's global Ambassador Workplace Connection project and is actively involved in the company's accessibility strategy.

Nuria Bronfman - Executive Director of the Motion Pictures Theatre Associations of Canada, Ms. Bronfman has worked in the Canadian film industry for 20 years. As the Vice President of Corporate Affairs at Famous Players, she worked with Easter Seals Canada to develop an Access to Entertainment Card, which allows attendants of persons with disabilities to gain free access into movies at theatres across the country.
Don Halpert - Former Vice President, Human Resources at the Thunder Bay Regional Health Sciences Centre. He has served on the board of the Canadian Hearing Society and is currently board member and treasurer of the Canadian Hard of Hearing Association.

John Hendry - Author, professional speaker, public school trustee and advocate for persons with special needs. Mr. Hendry is father to a son with cerebral palsy and has written a book for parents of children with disabilities.

Debbie Kirwin - A retired professor of business, math, statistics and finance. She sits on a number of boards and committees, including the Town of Huntsville Accessibility Advisory Committee, District of Muskoka Accessibility Advisory Committee, Community Living Board of Directors and Huntsville Hospital Accessibility Plan Working Group.

Dean Mellway - The Acting Director of Carleton University's Research, Education, Accessibility and Design initiative. He has had a lengthy career in the education sector and has held senior positions with the Ontario March of Dimes and Canadian Wheelchair Sports Association.

Stephen Murphy - Accessibility Advisory Coordinator for Niagara. He is a member of the Ontario Network of Accessibility Professionals and the Association of Municipal Managers, Clerks and Treasurers of Ontario Accessibility Project Review Team and has over 20 years of experience in the social services sector.

Manon Poirier - The Deputy City Clerk at the City of Cornwall. She works closely with the city's accessibility advisory committee and administration team to promote accessibility in Cornwall. She has also been actively involved in the Association of Municipal Managers, Clerks and Treasurers of Ontario accessibility working groups and project teams.

Gary Rygus - Director of Government Relations at the Retail Council of Canada. He was a member of the Standards Development Committee for the Employment Accessibility Standard and has been a part of the business advisory group on the AODA since 2010.

Michelle Saunders - Vice-President of Provincial and Territorial Affairs with Food and Consumer Products of Canada. She was a member of the Standards Development Committee on accessible Information and Communications and has also worked on an enabling change partnership with the Accessibility Directorate of Ontario. She currently sits on the board of directors of the Canadian Hearing Society and is interim Chair of Ontario Hands and Voices.

Dean Walker - Executive Director of the Ontario Association of the Deaf. He has served on numerous boards and committees, including the Ontario Deaf Sports Association, Ontario Cultural Society of the Deaf and the Canadian Hearing Society.
The advisory council's first order of business will be to review the customer service standard as required under the AODA.
Dean Mayo Moran to Review Ontario's Accessibility Laws
Legal Expert's Review Will Help Make Ontario Accessible by 2025
September 10, 2013 9:30 a.m.

Ontario has appointed Mayo Moran, Dean and James Marshall Tory Professor of Law at the Faculty of Law, University of Toronto, to lead a review of the province's Accessibility for Ontarians with Disabilities Act (AODA).

Since the AODA became law in 2005, Ontario has established accessibility standards for customer service, information and communications, employment, transportation and the design of public spaces.

The first review of the act was conducted by Charles Beer, former provincial Minister of Community and Social Services and was completed in 2010. Beer's review examined the process for developing accessibility standards, municipal accessibility advisory committees and the government's administration of the AODA.

Making Ontario accessible for people with disabilities by 2025 is the goal of the AODA and will help build a fair society so that everyone can contribute their skills to our economy.

QUOTES
"Ontario is one of the first jurisdictions in the world to mandate accessibility. I'm proud that our efforts will improve the day to day lives of people living with disabilities by making workplaces, stores, buses and communities more accessible. We're focused on ensuring that Ontarians of all abilities have the chance to contribute to our province's growing economy. I am excited that Dean Moran's work will help our efforts to make Ontario an accessible province by 2025."
- Dr. Eric Hoskins
Minister of Economic Development, Trade and Employment

"Equality is one of our most fundamental values and I am pleased to contribute to making our province a place where everyone has a chance to succeed. That's why I am delighted to lead a review of this very important legislation and I look forward to this significant undertaking."
- Mayo Moran
Dean and James Marshall Tory Professor of Law, Faculty of Law, University of Toronto
QUICK FACTS

- One in seven people in Ontario has a disability and this number is expected to grow in an aging society.
- The Act requires that within four years of coming into force, a reviewer be appointed to undertake a review of its effectiveness, and that subsequent reviewers be appointed within three years of the previous report being tabled.
- Dean Moran was appointed to her current position at the University of Toronto in 2006. Her appointment was renewed for a second term in 2011.

LEARN MORE

- Discover why accessibility is important for our economy.
- Find out how businesses can comply with the Accessibility for Ontarians with Disabilities Act.