

# AGENDA

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## MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA  
[www.mississauga.ca](http://www.mississauga.ca)

**MONDAY, NOVEMBER 18, 2013 – 2 p.m.**

**PROGRAM ROOM 1, MISSISSAUGA VALLEY COMMUNITY CENTRE**  
1275 Mississauga Valley Boulevard, Mississauga, Ontario, L5A 3R8

### Members

Rabia Khedr, Citizen Member (CHAIR)  
Carol MacEachern, Citizen Member (VICE-CHAIR)  
Councillor Katie Mahoney, Ward 8  
Councillor Pat Saito, Ward 9  
Glenn Barnes, Citizen Member  
Carol-Ann Chafe, Citizen Member  
Naz Husain, Citizen Member  
Clement Lowe, Citizen Member  
Melanie Taddeo, Citizen Member  
Janet Allison, Stakeholder Member  
Darrin Ballard, Stakeholder Member  
Amy E. Wilkinson, Stakeholder Member

CONTACT PERSON: Sacha Smith, Legislative Coordinator  
Legislative Services Division, Telephone: 905-615-3200, ext. 4516, Fax: 905-615-4181  
[sacha.smith@mississauga.ca](mailto:sacha.smith@mississauga.ca)

Mississauga Accessibility Advisory Committee  
Staff Working Group Members

- Daryl Bell, Manager, Mobile Licensing
- Lisa Boyce-Gonsalves, Community Child/Youth Consultant
- Frank Buckley, Manager, Parks South District
- Martina Chaloupka, Human Resources Consultant
- Lawrence Franklin, Urban Designer
- Laila Gabiazon, Project Manager, Facilities and Property Management
- Darren Headrick, Acting Manager, Departmental Systems, IT
- Virginia Kalapaca, Project Coordinator Landscape Architect
- Lydia Kowalyk, Senior Buyer
- Ann Lehman-Allison, Public Affairs Specialist
- Denise Mahoney, Manager, Administration and Cemeteries
- Betty Mansfield, Area Manager, Library Services
- Suzanne Noga, Manager, People Planning
- Farhad Shahla, Transportation Project Engineer
- Pamela Shanks, Corporate Policies Analyst
- Diana Simpson, Accessibility Coordinator
- Lorena Smith, Older Adult Coordinator
- Frank Spagnolo, Manager, Plan Examination Services
- Stefan Szczepanski, Acting Manager, Park Development
- Alana Tyers, Transit Planner
- Graham Walsh, Legal Counsel

CALL TO ORDER

DECLARATIONS OF DIRECT (OR INDIRECT) PECUNIARY INTEREST

APPROVAL OF AGENDA

Members may request the addition of agenda items under "Other Business."

RECOMMEND APPROVAL

DEPUTATIONS

- A. John Walmark, resident with respect to leash free zones, safety and accessibility at Orchard Heights Park.
- B. Hillary Calavitta, Advisor, Healthy By Design, and Project Manager, Accessible Transportation Master Plan, Region of Peel, and Mark Castro, Manager, Accessible Transportation, Region of Peel, with respect to the Region of Peel's Accessible Transportation Master Plan.
- C. Bill Montague, Project Manager, Park Development with respect to the Playground Replacement Program.

MATTERS TO BE CONSIDERED

- 1. Minutes of the Previous Meeting – September 23, 2013

RECOMMEND APPROVAL

- 2. Mississauga Driveway Windrow Snow Clearing Program

Bob Levesque, Manager, Works Maintenance and Operations and Jim Kettle, Technical Specialist with respect to the Driveway Windrow Snow Clearing Program.

- 3. Accessible Municipal Voting for 2014 Municipal Elections

Rabia Khedr, Chair requested that there be discussion regarding accessible municipal voting for the 2014 Municipal Elections.

4. City of Mississauga Accessibility Policy: Fees for Support Persons to Meadowvale Theatre and Mississauga Golf Courses

Memorandum dated October 28, 2013 from Pamela Shanks, Corporate Policy Analyst with respect to the City's Accessibility Policy for fees for support persons to Meadowvale Theatre and Mississauga golf courses.

5. National Access Awareness Event

Memorandum dated November 7, 2013 from Diana Simpson, Accessibility Coordinator with respect to the National Access Awareness Event.

6. ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT, 2005 (AODA)

(A) Integrated Accessibility Standards Regulation

Alana Tyers, Transit Planner, will provide a verbal update with respect to the approach to the MiWay Support Person Policy.

(B) Accessible Built Environment Standard

Darryl Bell, Manager, Mobile Licensing will provide a verbal update regarding accessible taxis.

SUBCOMMITTEE REPORTS

7. Facility Accessibility Design Subcommittee (FADS) Report from the meeting on September 16, 2013

FADS report from the September 16, 2013 meeting providing recommendations for the Multi-use Trail Project and the Meadowvale Community Centre & Library Project.

RECOMMENDATION (Multi-use Trail Project)

1. That the Multi-use trail Project, as presented by Stephanie Snow, Consultant (Project Manager), Harrington McAvan Ltd. and Richard Roberts, Project Manager, Parks and Forestry, Community Services Department, to the Facility Accessibility Design Subcommittee on September 16, 2013 be received; and

2. That subject to the suggestions contained in the Facility Accessibility Design Subcommittee Report dated September 16, 2013, the Facility Accessibility Design Subcommittee is satisfied with the Multi-use trail Project, as presented;

RECOMMENDATION (Meadowvale Community Centre & Library Project)

1. That the Meadowvale Community Centre & Library Project as presented by Aimee Drmic, Architect Perkins + Will Architects and Lalita Goray, Project Manager, Community Services Department, to the Facility Accessibility Design Subcommittee on September 16, 2013 be received; and
2. That subject to the suggestions contained in the Facility Accessibility Design Subcommittee Report dated September 16, 2013, the Facility Accessibility Design Subcommittee is satisfied with the Meadowvale Community Centre & Library Project, as presented.

RECOMMEND SUPPORT

8. Facility Accessibility Design Subcommittee (FADS) Report from the meeting on October 10, 2013

FADS report from the October 10, 2013 meeting providing recommendations with respect to the Park Washroom – Pre-Design Report.

RECOMMENDATION

1. That the Pre-Design Report, as presented by Constantine Radeff, Consultant, Radeff Architect Ltd., Janet Lack, Project Manager, Parks and Forestry, Community Services Department, and Wojciech Gurak, Project Manager, Facilities & Property Management, Corporate Services Division, to the Facility Accessibility Design Subcommittee on October 10, 2013 be received; and
2. That consideration be given to parks with fully accessible/inclusive children's playgrounds to be provided with accessible washrooms.

RECOMMEND SUPPORT

9. REGION OF PEEL ACCESSIBILITY ADVISORY COMMITTEE

Naz Husain, Mississauga Accessibility Advisory Committee Citizen Member, will provide a brief verbal update, if required.

PENDING WORK PLAN ITEMS

10. Pending Work Plan Items dated November 18, 2013

RECOMMEND RECEIPT

ITEMS FOR INFORMATION

11. Accessible Transportation Master Plan - Open House #2

Flyer from the Region of Peel advising of open house dates for the Accessible Transportation Master Plan. Please note that there will be an open house in Mississauga on Tuesday, November 19, 2013, 9 am to 4 pm at the Mississauga Valley Community Centre.

RECOMMEND RECEIPT

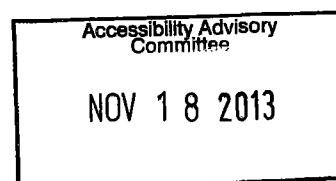
OTHER BUSINESS

DATE OF NEXT MEETING(S)

Monday, February 3, 2014, 2 p.m.:  
Accessibility Advisory Committee meeting, Program Room 1, Mississauga Valley Community Centre, 1275 Mississauga Valley Boulevard.

Monday, February 24, 2013, 1:30 p.m.:  
Facility Accessibility Design Subcommittee meeting, Committee Room A, Mississauga Civic Centre, 300 City Centre Drive, 2<sup>nd</sup> Floor.

ADJOURNMENT



# MINUTES

## MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA  
[www.mississauga.ca](http://www.mississauga.ca)

**MONDAY, SEPTEMBER 23, 2013 – 2 p.m.**

**PROGRAM ROOM 1, MISSISSAUGA VALLEY COMMUNITY CENTRE**  
1275 Mississauga Valley Boulevard, Mississauga, Ontario, L5A 3R8

MEMBERS PRESENT: Rabia Khedr, Citizen Member (CHAIR)  
Carol MacEachern, Citizen Member (VICE-CHAIR) (departed at 3:45 p.m.)  
Councillor Pat Saito, Ward 9  
Carol-Ann Chafe, Citizen Member  
Clement Lowe, Citizen Member  
Darrin Ballard, Stakeholder Member  
Amy E. Wilkinson, Stakeholder Member

MEMBERS ABSENT: Councillor Katie Mahoney, Ward 8  
Glenn Barnes, Citizen Member  
Naz Husain, Citizen Member  
Melanie Taddeo, Citizen Member  
Janet Allison, Stakeholder Member

STAFF PRESENT: Lisa Boyce-Gonsalves, Community Child/Youth Consultant  
Frank Buckley, Manager, Parks South District  
Martina Chaloupka, Human Resources Consultant  
Lawrence Franklin, Urban Designer  
Laila Gabiazon, Project Manager, Facilities and Property Management  
Darren Headrick, Acting Manager, Departmental Systems, IT  
Virginia Kalapaca, Project Coordinator Landscape Architect  
Ann Lehman-Allison, Public Affairs Specialist  
Suzanne Noga, Manager, People Planning  
Diana Simpson, Accessibility Coordinator  
Frank Spagnolo, Manager, Plan Examination Services  
Graham Walsh, Legal Counsel

**CONTACT PERSON:** Julie Lavertu, Legislative Coordinator  
Legislative Services Division, Telephone: 905-615-3200, ext. 5471, Fax: 905-615-4181  
[Julie.Lavertu@mississauga.ca](mailto:Julie.Lavertu@mississauga.ca)

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CALL TO ORDER – 2:12 p.m.

DECLARATIONS OF DIRECT (OR INDIRECT) PECUNIARY INTEREST – Nil

APPROVAL OF AGENDA

Ms. Simpson requested to discuss the National Access Awareness Event and the Family Caregivers Unite! radio show in Other Business. The Chair requested to discuss an initiative by the Toronto TRAILBLAZERS Tandem Cycling Club to make recreation more accessible to individuals with limited or no vision and the Reimagining Accessibility Student Design Challenge that was recently launched by David Onley, Lieutenant-Governor of Ontario, to modernize the traditional symbol of accessibility (the blue wheelchair symbol) in Other Business.

Approved (C. Lowe)

DEPUTATIONS

- A. Mark Castro, Manager, Accessible Transportation, Region of Peel, and Hillary Calavitta, Advisor, Healthy By Design, and Project Manager, Accessible Transportation Master Plan, Region of Peel, with respect to the Region of Peel's Accessible Transportation Master Plan.

Mr. Castro presented a PowerPoint presentation, dated September 23, 2013 and entitled "Peel Region's Accessible Transportation Master Plan (ATMP)," and discussed the ATMP and its context, timing, purpose, objectives, process, timelines, approach, stakeholder engagement (including drop-in open house sessions), operational review, financial review, policy review, and next steps.

Committee members raised various issues including:

- The importance of obtaining feedback regarding the ATMP from many users and stakeholders, including individuals involved and associated with seniors' day and long-term care programs;
- The need to change the location of the upcoming drop-in open house session from Brampton to Mississauga to accommodate the large number of seniors, individuals with disabilities, and other stakeholders in the City;
- The purpose and overall importance of the ATMP;
- The reasons that people cannot or do not use TransHelp's services; and
- The taxi scrip program and the importance of promptly notifying program participants regarding administrative office location changes in Mississauga and choosing administrative office locations that are central



to program participants, and the possibility of modernizing the taxi scrip program by implementing a fare card like the PRESTO fare card system.

In response to the Committee's above-noted comments and questions, Mr. Castro and Ms. Calavitta provided the following information:

- More than 250 stakeholders have been consulted, everyone is welcome to attend the drop-in open house sessions to share their feedback, and the project team welcomes suggestions about additional stakeholders that should be involved in the process so that they can connect with them;
- The TransHelp office outgrew the Region of Peel's facility on Mavis Road so the program has been temporarily relocated to Brampton; and
- All stakeholders are encouraged to attend the drop-in open house session on November 21, 2013 in Brampton. Suggestions regarding possible locations for a session in Mississauga can be forwarded to Mr. Castro or Ms. Calavitta. Attendees are given free transportation to attend the sessions to ensure that as many users and stakeholders participate.

Councillor Saito suggested that Mr. Castro and Ms. Calavitta consult with Ms. Simpson regarding possible locations (e.g., the Hershey Centre or Living Arts Centre) for a drop-in open house session in Mississauga. She added that the date for the planned session on November 21, 2013 could also be changed.

Recommendation  
AAC-0009-2013

That the PowerPoint presentation, dated September 23, 2013 and entitled "Peel Region's Accessible Transportation Master Plan (ATMP)," by Mark Castro, Manager, Accessible Transportation, Region of Peel, and Hillary Calavitta, Advisor, Healthy By Design, and Project Manager, Accessible Transportation Master Plan, Region of Peel, to the Mississauga Accessibility Advisory Committee during their meeting on September 23, 2013, be received.

Received (C. Lowe)

- B. Michel Revelin, Vice-President, CUPE Local 966 and Peel CUPE District Council, with respect to TransHelp and the future of accessible transportation in the Region of Peel.

Mr. Revelin presented a video entitled "Keep TransHelp Public" regarding TransHelp and its users, services, and drivers. He said that TransHelp clients are very satisfied with the services, that transportation is safe, reliable, and provided with care by highly-trained drivers, and that many clients consider their drivers to be family. Mr. Revelin said that TransHelp services need to be maintained and expanded to meet the demands of the Region of Peel's growing aging population and that there is a possibility that TransHelp could be eliminated and replaced

with accessible taxicabs and/or other services. He said that TransHelp clients have many scheduling-related ideas to improve the services, including having more buses available at night beyond 8 p.m. and enabling users to book their rides later than currently available as well as same-day rides. Mr. Revelin said that services must be provided consistently and productively with dignity.

Committee members raised various issues including:

- The video, its content, and the fear, panic, and powerlessness expressed by the featured users that they could lose TransHelp services in the future;
- The possibility of CUPE and TransHelp drivers reassuring users that the ATMP is not proposing to eliminate TransHelp services;
- The need to improve TransHelp services by providing late night rides and seamless and effective electronic means for fares and bookings;
- The importance of the Committee providing feedback on the ATMP to Mr. Castro and Ms. Calavitta and discussing this matter with individuals with disabilities in order to increase awareness and dispel myths;
- The purpose and overall importance of the ATMP;
- The close bonds between TransHelp drivers and users;
- The importance of deputation providing accessible presentations, visuals, and texts (e.g., videos with closed captioning) to the Committee; and
- The importance of providing TransHelp drivers with sensitivity training to prevent injuries to users (e.g., falls off ramps) or users being exposed to unsafe conditions (e.g., being dropped off in the dark or during storms).

Mr. Castro said that the ATMP is not a privatization exercise and emphasized the need to receive feedback from individuals with disabilities and other stakeholders to improve TransHelp services in the future. He acknowledged the issues and worries of TransHelp drivers and said that the services will not be eliminated, citing that a new facility was recently built in Brampton for TransHelp vehicles.

#### Recommendation

AAC-0010-2013

That the video presentation, entitled "Keep TransHelp Public," by Michel Revelin, Vice-President, CUPE Local 966 and Peel CUPE District Council, to the Mississauga Accessibility Advisory Committee during their meeting on September 23, 2013, be received.

Received (C.-A. Chafe)

#### MATTERS CONSIDERED

1. Introduction of New Accessibility Advisory Committee Stakeholder Member

Ms. Allison was unable to attend the Committee's September 23, 2013 meeting. For this reason, her brief introduction will take place at the Committee's next meeting on November 18, 2013.

2. Minutes of the Previous Meeting – January 21, 2013

Councillor Saito said that the Committee did not have quorum for its last meeting on May 6, 2013. However, she noted that the Committee members and staff present on May 6<sup>th</sup> discussed various items on that agenda including the Stop Gap Port Credit Ramp Project and the Hurontario-Main Light Rail Transit Project, but – due to the lack of quorum – the Legislative Coordinator did not record minutes and the Committee did not make any recommendations.

Approved (Councillor P. Saito)

3. Way-Finding at the Civic Centre

Memorandum dated April 26, 2013 from Diana Simpson, Accessibility Coordinator, with respect to way-finding at the Civic Centre.

Ms. Simpson discussed her Memorandum, noting that Mr. Lowe raised this issue during a previous Committee meeting. She said that the customer service kiosk on the ground floor of the Mississauga Civic Centre is unmanned and discussed various way-finding features, including a way-finding screen that directs visitors to call 3-1-1 for further assistance, the ability of Security staff to assist and escort visitors with disabilities to specific service areas, if necessary, and the lowering of a telephone and shelf in the way-finding screen area. Ms. Simpson added that an automatic door operator leading into the Security staff area will be installed soon.

Committee members discussed the need to further lower the telephone in the way-finding screen area, the need to reinstate a manned customer service kiosk, the inadequacy and overall accessibility of the current way-finding features for various users like individuals with disabilities, individuals who are deaf or mute, and seniors, the need to provide residents and visitors (especially individuals with disabilities) with face-to-face customer service to provide seamless access and information and to promote the City, the problems with Security staff assisting and escorting individuals with disabilities to specific service areas, the possibility of providing signage in multiple languages, and the need to promote the various way-finding features so that visitors and residents are aware they are available.

Councillor Saito said that the Committee's recommendation on this matter would be considered by General Committee in early October 2013 and that, at this time, Councillor Mahoney or herself could request that it be referred to staff for a Corporate Report to be considered at an upcoming Budget Committee meeting.

Recommendation

AAC-0011-2013

1. That the Memorandum dated April 26, 2013 from Diana Simpson, Accessibility Coordinator, entitled "Way-finding at the Civic Centre," be received; and
2. That the Mississauga Accessibility Advisory Committee supports the reinstatement of a manned customer service kiosk on the ground floor of the Mississauga Civic Centre to enable seamless access and information for residents, to ensure consistency with the *Accessibility for Ontarians with Disabilities Act*, and to support dignity, equality, and inclusion for persons with disabilities.

Received/Direction (C. MacEachern)

4. Site Visit to Riverwood MacEwan Terrace Garden and Riverwood Conservancy Enabling Garden

Memorandum dated September 6, 2013 from Diana Simpson, Accessibility Coordinator, with respect to the site visit to the Riverwood MacEwan Terrace Garden and the Riverwood Conservancy Enabling Garden.

Ms. Simpson said that Mr. Lowe, Ms. Chafe, and Councillor Mahoney attended the site visit. She noted that the site visit was arranged because the Facility Accessibility Design Subcommittee (FADS) had recommended that its members visit the completed Gardens in 2009 and 2010 and that no major changes were recommended to the project team as a result of the site visit.

Recommendation

AAC-0012-2013

That the Memorandum dated September 6, 2013 from Diana Simpson, Accessibility Coordinator, entitled "Site Visit to Riverwood MacEwan Terrace Garden and Riverwood Conservancy Enabling Garden," be received.

Received (C. MacEachern)

5. Changes to Absence Provisions for Mississauga Accessibility Advisory Committee Citizen and Stakeholder Members

Memorandum dated April 29, 2013 from Julie Lavertu, Legislative Coordinator, with respect to changes to the absence provisions for Mississauga Accessibility Advisory Committee Citizen and Stakeholder Members.

Ms. Lavertu provided a brief overview of the Memorandum and said that Council passed a Resolution during its meeting on April 24, 2013 stating that the absence provisions for Citizen Members in Section 69 (1) of the Council Procedure By-

Law 421-03, as amended, and in the Corporate Policy and Procedure regarding Citizen Appointments to Committees would not apply to this Committee.

Recommendation

AAC-0013-2013

That the Memorandum dated April 29, 2013 from Julie Lavertu, Legislative Coordinator, entitled "Changes to Absence Provisions for Mississauga Accessibility Advisory Committee Citizen and Stakeholder Members," be received.

Received (A. E. Wilkinson)

6. ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT, 2005 (AODA)

(A) Integrated Accessibility Standards Regulation

Ms. Simpson provided a brief verbal update with respect to the Integrated Accessibility Standards Regulation (IASR). She said that the City's IASR Project Team is working on the IASR's implementation and overall work plan and that they plan to prepare a progress report in the near future. Ms. Simpson discussed and distributed the 2012 Report on the Accessibility Plan to Committee members and staff and noted that it is also available electronically on the City's website.

Ms. Noga thanked the Citizen Members who attended the Corporate Policies and Procedures Subcommittee meeting on May 28, 2013 and gave feedback on the City's e-learning IASR module. She said that the Subcommittee's ideas were incorporated into the module and that the module was launched. Ms. Noga said that the module has been well-received and that staff will be conducting audits on the module to ensure that all staff complete it prior to the compliance deadline.

The Chair thanked Committee members and staff for their work and feedback regarding the IASR and discussed the value of advisory committees to the City.

(B) Accessible Built Environment Standard

Ms. Simpson provided a brief verbal update with respect to the Accessible Built Environment Standard. She said that the Design of Public Spaces Standard is now part of the IASR and that staff are awaiting more information from the Ontario government regarding timelines for the *Ontario Building Code*.

SUBCOMMITTEE REPORTS

7. Facility Accessibility Design Subcommittee (FADS) Report from the meeting on February 25, 2013

Recommendation (Don McLean Westacres Outdoor Pool)

AAC-0014-2013

1. That the presentation regarding the Don McLean Westacres Outdoor Pool, located at 2166 Westfield Drive, as provided and presented by Ken MacSporran, Principal, Moffet & Duncan Architects Inc., to the Facility Accessibility Design Subcommittee on February 25, 2013, be received; and
2. That subject to the suggestions contained in the Facility Accessibility Design Subcommittee Report dated February 25, 2013 titled Don McLean Westacres Outdoor Pool, located at 2166 Westfield Drive, the Facility Accessibility Design Subcommittee is satisfied with the Don McLean Westacres Outdoor Pool design, as presented.

Recommendation (12<sup>th</sup> Floor Multipurpose Space, Mississauga Civic Centre)

AAC-0015-2013

1. That the presentation regarding the 12<sup>th</sup> floor Multipurpose Space, Mississauga Civic Centre, located at 300 City Centre Drive, as provided and presented by Christine Vozoris, CS&P Architects, and Kendall Wayow, Acting Senior Project Manager, to the Facility Accessibility Design Subcommittee on February 25, 2013, be received;
2. That subject to the suggestions contained in the Facility Accessibility Design Subcommittee Report dated February 25, 2013 titled 12<sup>th</sup> Floor Multipurpose Space, Mississauga Civic Centre, located at 300 City Centre Drive, the Facility Accessibility Design Subcommittee is satisfied with the 12<sup>th</sup> Floor Multipurpose Space designed, as presented; and
3. That Ms. Vozoris and Mr. Wayow provide a carpet tile sample and other carpeting options for the 12<sup>th</sup> Floor Multipurpose Space, Mississauga Civic Centre, at a future Facility Accessibility Design Subcommittee meeting for review and consideration.

Approved (Councillor P. Saito)

8. Accessible Transportation Subcommittee Report from the meeting on March 18, 2013

Recommendation (Accessible Taxicabs)

AAC-0016-2013

That the presentation from Daryl Bell, Manager, Mobile Licensing Enforcement, regarding accessible taxis be received and that the Accessible Transportation Subcommittee supports the taxi industry becoming 100 percent accessible.

Approved (C. MacEachern)

9. Facility Accessibility Design Subcommittee (FADS) Report from the meeting on March 18, 2013

Ms. Wilkinson requested that page 2 of the Report be amended, as she did not move the recommendation to receive the Streetsville Main Street Square redevelopment presentation at the meeting because she was not present.

Recommendation (Streetsville Main Street Square Redevelopment)

AAC-0017-2013

That the Facility Accessibility Design Subcommittee (FADS) receive the Streetsville Main Street Square Redevelopment presentation and defer to a later FADS meeting with colour palettes.

Approved (A. E. Wilkinson)

10. Facility Accessibility Design Subcommittee (FADS) Report from the meeting on April 15, 2013

Recommendation (River Grove Community Centre Renovation Project)

AAC-0018-2013

1. That the presentation by Marc Dowling, MacLennan Jaunkalns Miller Architects, to the Facility Accessibility Design Subcommittee (FADS) at its meeting on April 15, 2013 with respect to the River Grove Community Centre Renovation Project be received;
2. That subject to the suggestions contained in the Facility Accessibility Design Subcommittee Report dated April 15, 2013, the Facility Accessibility Design Subcommittee is satisfied with the River Grove Community Centre Renovation Project, as presented; and
3. That Facility Accessibility Design Subcommittee members conduct a site visit at River Grove Community Centre after the proposed renovations at the Centre.

Recommendation (Streetsville Main Street Square Redevelopment)

AAC-0019-2013

That the presentation by Christine Vozoris, CS&P Architects Inc., to the Facility Accessibility Design Subcommittee (FADS) at its meeting on April 15, 2013 with respect to the Streetsville Main Street Square Redevelopment be received and that the Accessibility Advisory Committee be advised that FADS is satisfied with the plans as presented.

Recommendation (12<sup>th</sup> Floor Multipurpose Space, Mississauga Civic Centre)

AAC-0020-2013

That the comments from members of the Facility Accessibility Design Subcommittee regarding the chairs for the 12<sup>th</sup> Floor be received.

Approved (C. Lowe)

11. Corporate Policies and Procedures Subcommittee Report from the meeting on May 28, 2013

Recommendation

AAC-0021-2013

That the "Breaking Down Barriers – Understanding the Integrated Accessibility Standards Regulation" e-learning training program presented by Suzanne Noga, People Planning, and Lisa Askim, Organizational Development Consultant, to the Corporate Policies and Procedures Subcommittee at its meeting on May 28, 2013, be received for information and that the Accessibility Advisory Committee be advised that subject to the suggestions contained in the report dated May 28, 2013, the Corporate Policies and Procedures Subcommittee is satisfied with the proposed training program as presented.

Approved (C.-A. Chafe)

REGION OF PEEL ACCESSIBILITY ADVISORY COMMITTEE

Mr. Barnes and Ms. Husain were absent from the Committee's September 23, 2013 meeting. As a result, a verbal update was not provided to the Committee.

PENDING WORK PLAN ITEMS

12. Pending Work Plan Items dated September 23, 2013

Ms. Simpson discussed the Pending Work Plan Items, stating that some updates in the forms of Memorandums, were included on this agenda and that some items were still outstanding and require updates from staff in various areas.

Ms. Kalapaca said that Park Planning staff would be attending FADS on October 10, 2013 to present prototypes and discuss how washrooms are allocated in parks which relates to Recommendation AAC-0017-2012 regarding the process, guidelines, and criteria for the placement of washrooms in the City's parks.

Councillor Saito suggested that fees for support persons for Meadowvale Theatre and the City's golf courses be considered at the Budget Committee meeting on October 16, 2013, as the City's various fees and charges are being reviewed at this meeting. Ms. Simpson provided a brief verbal update on fees for support persons and said that staff is preparing a detailed Memorandum for the Committee's November 18, 2013 meeting. She said that the City allows support persons to be admitted for free to recreation programs and golfing and on public transit, but that they must pay for theatre performances because they are viewing performances and are considered similar to other customers in this context.



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Ms. Chafe expressed concern regarding the City's policy for support workers at theatre performances, noting that support workers providing assistance to individuals with disabilities have no option but to view the performances because they are working. The Chair discussed the issue and the Access 2 Entertainment program which is administered by Easter Seals and provides individuals with disabilities with free admission or significant discounts for their support workers at member movie theatres and attractions across Canada. She added that the City needs to have a unified policy on support workers for consistency.

Councillor Saito discussed the Meadowvale Theatre's operations and revenues and suggested that this matter be discussed and reviewed by the Theatre's Advisory Board who could, in turn, make a recommendation to Council. She said that allowing support workers to attend theatre performances for free would minimally impact the City's budget. Councillor Saito noted that it would be difficult to impose this policy on outside groups who rent the Theatre for performances.

Ms. Simpson noted that the issue of fees for support workers warrants a longer discussion and that this matter would be discussed during the Committee's next meeting. She added that staff would review the current Corporate Policies and Procedures vis-à-vis outside groups and individuals who rent the City's facilities.

Recommendation

AAC-0022-2013

That the Pending Work Plan Items chart for the Mississauga Accessibility Advisory Committee, dated September 23, 2013, from Julie Lavertu, Legislative Coordinator, be received.

Received (C.-A. Chafe)

ITEMS FOR INFORMATION

13. New Council to Help Make Ontario Even More Accessible: McGuinty Government Improving Independence for People of all Abilities

News release dated January 21, 2013 from the Ministry of Community and Social Services with respect to a new Council to help make Ontario even more accessible: McGuinty government improving independence for people of all abilities.

14. Ontario to Increase Accessibility, Boost Economy: Province Appoints New Accessibility Council and Ontario's Accessibility Standards Advisory Council/ Standards Development Committee

News releases dated July 5, 2013 from the Ministry of Economic Development,

Trade and Employment with respect to Ontario to increase accessibility, boost economy: Province appoints new Accessibility Council and Ontario's Accessibility Standards Advisory Council/Standards Development Committee.

15. Dean Mayo Moran to Review Ontario's Accessibility Laws: Legal Expert's Review Will Help Make Ontario Accessible by 2025

News release dated September 10, 2013 from the Ministry of Economic Development, Trade and Employment with respect to Dean Mayo Moran to review Ontario's accessibility laws: legal expert's review will help make Ontario accessible by 2025.

Recommendation

AAC-0023-2013

That the following three news releases, provided to the Mississauga Accessibility Advisory Committee for information during their meeting on September 23, 2013, be received:

- a) News release dated January 21, 2013 from the Ministry of Community and Social Services entitled "New Council to Help Make Ontario Even More Accessible: McGuinty Government Improving Independence for People of all Abilities";
- b) News releases dated July 5, 2013 from the Ministry of Economic Development, Trade and Employment entitled "Ontario to Increase Accessibility, Boost Economy: Province Appoints New Accessibility Council" and "Ontario's Accessibility Standards Advisory Council/Standards Development Committee"; and
- c) News release dated September 10, 2013 from the Ministry of Economic Development, Trade and Employment entitled "Dean Mayo Moran to Review Ontario's Accessibility Laws: Legal Expert's Review Will Help Make Ontario Accessible by 2025."

Received (Councillor P. Saito)

OTHER BUSINESS

ServiceOntario Counter in Streetsville

Councillor Saito said that a resident recently contacted her regarding the lack of accessibility at the ServiceOntario counter in Streetsville. She said that referred the matter to the Member of Provincial Parliament in the area who commented that many provincial buildings and buildings offering provincial services are not accessible. Councillor Saito discussed the importance of accessible buildings, especially for the Ontario government who has passed legislation, notably the *Accessibility for Ontarians with Disabilities Act*, to ensure that Ontario is more

accessible. She suggested that the Committee write a letter to the Ontario government urging them to ensure that their buildings are fully accessible. Ms. MacEachern said that she visited this ServiceOntario counter in the past and was brought in via the back door because the front door was not accessible. The Chair suggested that Ms. MacEachern and herself write a letter to the provincial government and mention Ms. MacEachern's first-hand experience in the letter.

#### Tandem Bike Program in the City of Mississauga

The Chair discussed the Toronto TRAILBLAZERS Tandem Cycling Club, a registered charity in Toronto, which provides recreational cycling opportunities to individuals with limited or no vision by partnering them with sighted volunteers on tandem bicycles. She suggested that this type of program would improve the fitness of individuals with limited or no vision and could be implemented in the City via a partnership with TRAILBLAZERS or by buying tandem bicycles and stationing them at key community centres located adjacent to bicycle trails.

Ms. MacEachern departed at 3:45 p.m. and, at this time, the Committee lost quorum.

#### DATE OF NEXT MEETING(S)

*Monday, November 18, 2013, 2 p.m.:*

Accessibility Advisory Committee meeting, Program Room 1, Mississauga Valley Community Centre, 1275 Mississauga Valley Boulevard.

*Monday, December 2, 2013, 1:30 p.m.:*

Facility Accessibility Design Subcommittee meeting, Committee Room A, Mississauga Civic Centre, 300 City Centre Drive, 2<sup>nd</sup> Floor.

ADJOURNMENT – N/A (As noted above, the Committee lost quorum at 3:45 p.m.)

# Memorandum



4.

**TO:** Chair and Members of the Accessibility Advisory Committee

**FROM:** Pam Shanks, Corporate Policy Analyst

**DATE:** October 28, 2013

**SUBJECT:** City of Mississauga Accessibility Policy: Fees for Support Persons to Meadowvale Theatre and Mississauga Golf Courses

Accessibility Advisory  
Committee

NOV 18 2013

This memo is in response to the November 19, 2012 meeting of the Accessibility Advisory Committee Recommendation AAC-0031-2012:

That the Draft Corporate Policy and Procedure: Accessibility, dated November 13, 2012, be referred back to staff to review the guidelines that exclude the ability for support persons to be admitted free of charge to Meadowvale Theatre and Mississauga Golf Courses.

Braeburn Golf Course and Meadowvale Theatre have been contacted and research has been conducted regarding policies in other venues with respect to waiving or discounting admission fees for support persons.

## Meadowvale Theatre

Meadowvale Theatre does charge support persons the full admission price. Based on benchmarking with various entertainment venues, the norm is that where payment is for a seat (e.g. theatres) support persons are required to pay full admission. This policy is also in effect for entry to ticketed events at the Living Arts Centre. Attractions where admission is general entry (e.g. parks, museums, etc.), fees for support persons tend to be waived.

Robin Solomon, Supervisor of Client Services at Meadowvale Theatre, has confirmed that Meadowvale theatre does charge admission for support persons; anyone entering the theatre must have a ticket. This is consistent with other benchmarked theatres:

- Toronto Centre for Performing Arts – per their accessibility policy, a support person is charged the full admission fee
- Ticketmaster - sells tickets for concerts and entertainment events where admission is per seat (sports events, concerts, theatre, etc.). According to Ticketmaster's policy, support persons must "hold a valid ticket" which are "subject to standard event pricing."
- Cineplex theatres – support person must pay full admission price. Companion seating is available, allowing the Support Person to sit next to or in very close proximity to a guest requiring accessible seating.

## Golf

With respect to golf facilities, the fee for a support person is waived provided the support person is not playing golf, but accompanies a person with a disability solely to provide support.

4a

According to the City of Mississauga's Golf Course Operations titled Player Support/Buddy System, attached as Appendix 1:

"In the event an individual requests to bring a support person, or "buddy" they must follow all general policies and procedures that would be associated with playing the golf course. In the event a player's support person is not participating in play, they must identify themselves as a support person to the Associate Manager/Head Golf Professional at either facility and would be granted complimentary access onto the grounds."

This is in keeping with ClubLink enterprises, an organization that manages golf courses in Ontario, Quebec and Florida. ClubLink waives the fee for a support person, provided the support person does not use the golf facility services (i.e. is there solely to assist the person with a disability).

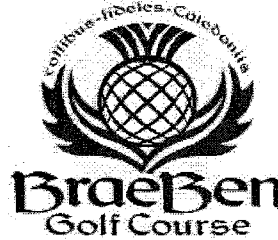
#### Summary

The Meadowvale Theatre and the City's golf course policies align with the Recreation Division's operational standard with respect to persons with disabilities outlined below:

Support Person: Is defined as the person who accompanies the individual with a disability or individuals with disabilities to help with one or more of the following areas: communication, mobility, personal care, safety or medical needs. A support person must be at least 14 years of age and can be:

- a personal support worker (PSW)
  - a family member
  - a friend
  - a volunteer
  - an Applied Behaviour Analysis Therapist (ABA)
- if a support person is required to enable participation in an activity, then the support person is allowed free entry into the program/facility;
  - a support person who is only required before and after an activity is allowed free entry, but will not participate in the activity with the individual;
  - if the support person is participating in the program for their own benefit/enjoyment while they are with the customer, they are required to pay the appropriate fee; and
  - if an individual is:
    - using the City of Mississauga facility/location as their designated place of work.
    - licensed as a health care provider or acting under a license of a health care provider/ professional service (e.g. being paid by a physiotherapy clinic or providing physiotherapy services)
    - providing a service that duplicates programs/services offered by the City (personal training, swimming lesson etc.)they are not considered a support person and are required to pay for entry into the facility/program.

Sincerely,  
Pam Shanks  
Corporate Policy Analyst  
City Manager's Office, City of Mississauga  
905-615-3200 ext. 5029



4b

## The City of Mississauga Golf Course Operations

### Accessible Golf Cart Operating Procedures

#### General Summary

The City of Mississauga is now pleased to offer accessible golf at both of our great golf facilities. An accessible golf cart is available at both locations for individuals who use a wheelchair, or are physically unable to participate in the sport from a standing position. The carts are equipped to handle most terrain, including greens, tees and some bunkers.

#### Golf Cart Orientation and Assessment

Any individual wishing to utilize the accessible cart must complete an on site orientation before a rental will be issued. Once the individual has completed this section, they will be encouraged to complete a short skills assessment to confirm their ability to perform all the actions required by the cart on the courses. These sessions will be conducted by a certified PGA of Canada Professional / or Golf Course Superintendent.

An additional option may be provided to any individual wishing to participate in on-course instruction. These sessions will be held at The Academy at BraeBen Golf Course (9 Hole Course) To book an orientation, or to schedule an assessment please contact the Pro Shop at BraeBen Golf Course (905) 615-GOLF (4653) extension 2971.

#### Tee Time Bookings & Pace of Play

Standard booking procedures apply. The City of Mississauga Golf Course Operations tee time bookings can be made up to seven (7) days in advance of desired date of play. Any individual who requires the use of an accessible golf cart must reserve the cart at time of booking. Tee times and use of cart are subject to availability and at the discretion of the Associate Manager / Head Golf Professional at each facility.

Standard pace of play is expected and encouraged at both golf facilities. The City of Mississauga's Pace of Play (**TIME PAR**) is set at **4 hours and 15 minutes**. If keeping pace is difficult, these options will be implemented: you will be encouraged to speed up play, asked to pick up and be re-positioned to an intended location, or you may be given an opportunity to play at another time interval.

#### Rentals & Fees

All standard green fees, lessons, and rental pricing would apply for all bookings. These rates are set each season and are subject to change. **Players wishing to rent the accessible cart must be at least 18 years of age and possess a valid driver's licence.**

4c

### **Player Support / Buddy System**

In the event an individual requests to bring a support person, or "buddy" they must follow all general policies and procedures that would be associated with playing the golf course. In the event a player support person is not participating in play, they must identify themselves as a support person to the Associate Manager / Head Golf Professional at either facility and would be granted complimentary access onto the grounds.

### **Golf Cart Rental Agreement**

The standard golf cart rental agreement must be signed prior to rental of any cart.

#### **Sample**

#### **Golf Cart Rental Agreement/Waiver**

*LESSEE shall fully indemnify and save LESSOR, its agents, servants, and employees, harmless from any and all claims, actions, proceedings, damages, liabilities, judgements, orders, decrees, awards, costs, expenses, legal fees and claims on account of damage to property or injuries to person (including death) which may be sustained by LESSEE, its agents, servants, employees, licensees, invitees, operators, users, individual lessees, or any other person or entity, arising out of or in connection with the lease, operation, possession or use of the vehicle. I represent that I am familiar with the operation of golf carts, and have read the instructions of operation, and can control the same in accordance with said instructions.*

*I AGREE TO OPERATE THE SAID GOLF CART ACCORDING TO INSTRUCTIONS FROM THE GOLF STAFF, AND FAILURE TO DO SO WILL RESULT IN THE LOSS OF PLAYING PRIVILEGES WITHOUT REFUND.*

**DATE:** \_\_\_\_\_

**TEE TIME:** \_\_\_\_\_

**CART #:** \_\_\_\_\_

#### **SOLO RIDER INFORMATION**

**NAME: (PRINT)** \_\_\_\_\_

**PHONE#:** \_\_\_\_\_

**SIGNATURE:** \_\_\_\_\_

# Memorandum



5.

**TO:** Chair and Members of the Accessibility Advisory Committee  
**FROM:** Diana Simpson, Accessibility Coordinator  
**DATE:** November 7, 2013  
**SUBJECT:** National Access Awareness Event

Accessibility Advisory  
Committee

NOV 18 2013

For the past five years, the Accessibility Advisory Committee has hosted an annual National Access Awareness Event, during the last week of May/early June. .

The first event was held in 2009. In 2010, Exceptional Accessible Customer Service Awards for staff that have gone above and beyond in serving customers with disabilities was introduced into the event.

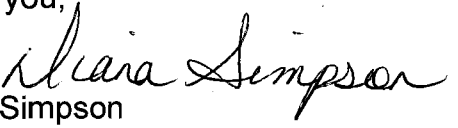
The focus of the event has been on educating staff about their role in accessibility planning, understanding accessibility, and highlighting City accessibility successes.

In 2009 staff have taken the "May I Help You: Understanding Accessible Customer Service" training program; and in 2013, staff are taking the "Breaking Down Barriers": Understanding the Integrated Accessibility Standards Regulation (IASR)" training program. Therefore, there has been a concerted effort to implement corporate-wide education and awareness training for all staff and volunteers. With the work associated with implementing the requirements in the IASR (which now includes built environment requirements), I would like to propose that the National Access Awareness Event be held every two years instead of annually.

I am also proposing that we continue the annual Exceptional Accessible Customer Service Awards, and have the awards presented at a Council meeting, as opposed to being part of the National Access Awareness Event.

Your feedback regarding hosting an event every two years, and moving the Accessible Customer Service Awards to a Council meeting are welcomed.

Thank you,

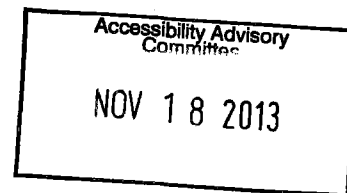
  
Diana Simpson

Accessibility Coordinator

Corporate Services, Facilities and Property Management

Ph.: 905-615-3608, TTY: 905-615-3411 diana.simpson@mississauga.ca





# REPORT

TO: Mississauga Accessible Advisory Committee

FROM: Facility Accessibility Design Subcommittee

## FACILITY ACCESSIBILITY DESIGN SUBCOMMITTEE OF THE MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA  
[www.mississauga.ca](http://www.mississauga.ca)

**MONDAY, SEPTEMBER 16, 2013 – 1:30 P.M.**

Committee Room A, 2<sup>nd</sup> Floor, Civic Centre  
300 City Centre Drive, Mississauga, Ontario, L5B 3C1

FADS MEMBERS PRESENT:

Carol MacEachern, Citizen Member (CHAIR)  
Carol-Ann Chafe, Citizen Member  
Clement R. Lowe, Citizen Member  
Naz Husain, Citizen Member (departed at 3:30 p.m.)

FADS MEMBERS ABSENT:

Glenn Barnes, Citizen Member

STAFF PRESENT:

Lawrence Franklin, Urban Designer  
Diana Simpson, Accessibility Coordinator  
Richard Roberts, Project Manager, Parks and Forestry  
Lalita Goray, Project Manager, Community Services  
Jacquelyn Hayward Gulati, Manager, Cycling Office  
Carmela Radice, Legislative Coordinator

OTHERS PRESENT:

Stephanie Snow, Consultant, Harrington McAvan Ltd.  
Aimee Drmic, Architect, Perkins + Will Architects

7a

CALL TO ORDER – 1:38 p.m.

Carol MacEachern, Citizen Member and Chair, led introductions of Citizen Members and Staff.

ITEM FOR DISCUSSION

1. Multi-use trail Project

Stephanie Snow, Consultant (Project Manager), Harrington McAvan Ltd. And Richard Roberts, Project Manager, Parks and Forestry, Community Services Department, City of Mississauga provided an overview of the Multi-Use Trail Project at Winston Churchill Blvd. to South Sheridan Way (Lakeshore-Royal Windsor Hydro Corridor).

Members of the Committee enquired about rest areas, the structure of the benches, the tactile uses for the trails, the colors used in the signage, the railing structure on the boardwalk and the possible extension of the boardwalk. Ms. Snow and Mr. Roberts indicated that the rest areas, tactile uses for the trails and the colors used in the signage will be accessible to all persons. Jacquelyn Hayward Gulati, Manager, Cycling Office indicated that Transportation and Works Department are discussing the use of trunk gated domes. Mr. Roberts indicated that he will speak with transportation and works staff on the issue. Ms. Snow and Mr. Roberts indicated that placing a rail in the middle of the boardwalk would cause more harm than good. Mr. Roberts indicated that the boardwalk could not be built from the top as it would be in the swing zone of the hydro wires above.

RECOMMENDATION

1. That the Multi-use trail Project, as presented by Stephanie Snow, Consultant (Project Manager), Harrington McAvan Ltd. and Richard Roberts, Project Manager, Parks and Forestry, Community Services Department, to the Facility Accessibility Design Subcommittee on September 16, 2013 be received; and
2. That subject to the suggestions contained in the Facility Accessibility Design Subcommittee Report dated September 16, 2013, the Facility Accessibility Design Subcommittee is satisfied with the Multi-use trail Project, as presented;

2. Meadowvale Community Centre & Library Project

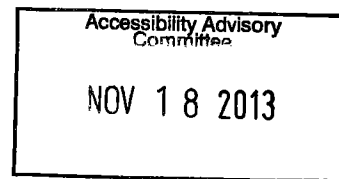
Aimee Drmic, Architect, Perkins + Will Architects and Lalita Goray, Project Manager, Community Services Department provided an overview of the Meadowvale Community Centre & Library Project.

Members of the Committee enquired about the ramp necessity, the width of the bench in the pool, the number of accessible washrooms on the lower level and the sitting in the upper level viewing area. Ms. Drmic and Ms. Goray indicated that the ramp was necessary so that you can access the upper level where there will be seating will be accessible for all persons. Ms. Goray indicated that there are a number of accessible washrooms located on the lower level in the change room areas, as well as one in the main lobby and one in the Youth and Senior Room.

#### RECOMMENDATION

1. That the Meadowvale Community Centre & Library Project as presented by Aimee Drmic, Architect Perkins + Will Architects and Lalita Goray, Project Manager, Community Services Department, to the Facility Accessibility Design Subcommittee on September 16, 2013 be received; and
2. That subject to the suggestions contained in the Facility Accessibility Design Subcommittee Report dated September 16, 2013, the Facility Accessibility Design Subcommittee is satisfied with the Meadowvale Community Centre & Library Project, as presented.

ADJOURNMENT – 3:21p.m.



# REPORT

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**TO: Mississauga Accessible Advisory Committee**

**FROM: Facility Accessibility Design Subcommittee**

## **FACILITY ACCESSIBILITY DESIGN SUBCOMMITTEE OF THE MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE**

THE CORPORATION OF THE CITY OF MISSISSAUGA  
[www.mississauga.ca](http://www.mississauga.ca)

**MONDAY, OCTOBER 10, 2013 – 1:30 P.M.**

Committee Room A, 2<sup>nd</sup> Floor, Civic Centre  
300 City Centre Drive, Mississauga, Ontario, L5B 3C1

**FADS MEMBERS PRESENT:**

Carol-Ann Chafe, Citizen Member  
Clement R. Lowe, Citizen Member

**FADS MEMBERS ABSENT:**

Glenn Barnes, Citizen Member  
Carol MacEachern, Citizen Member (CHAIR)  
Naz Husain, Citizen Member

**STAFF PRESENT:**

Diana Simpson, Accessibility Coordinator, Facilities & Property Management  
Janet Lack, Project Manager, Parks & Forestry  
Lalita Goray, Project Manager, Facilities & Property Management  
Wojciech Gurak, Project Manager, Facilities & Property Management  
Lawrence Franklin, Urban Designer  
Mumtaz Alikhan, Legislative Coordinator

**OTHERS PRESENT:**

Constantine Radeff, Consultant, Radeff Architect Ltd.

8a

CALL TO ORDER – 1:30 p.m.

Carol-Ann Chafe, Citizen Member and Acting Chair, led introductions of Citizen Members and Staff.

ITEMS FOR DISCUSSION

1. Park Washroom – Pre-Design Report

Janet Lack, Project Manager, Park and Forestry, Community Services Department, noted that there are six (6) potential sites being considered for building new park washrooms. The objective is to find ways to reduce costs while at the same time maintaining accessibility standards. She introduced Mr. Constantine Radeff, Consultant, Radeff Architect Ltd., who has been hired to prepare cost-effective design templates for the park washrooms.

Mr. Radeff provided a PowerPoint overview of two design options. He reviewed the exterior and interior areas, including the floor plans, signage, plumbing fixtures, and lighting and contrast. He noted that both designs adhered to the required accessible standards.

Members of the Committee enquired about the incorporation of a family washroom in the design for future use, lighting for signage, and stainless steel amenities. Mr. Radeff responded that the footprint for a family washroom would increase the amount of space required and would be costly. He also noted that the lighting for the signage would minimize reflective glare. Ms. Lack advised that the washrooms will be closed during the winter months and that the accessible toilets will have plastic seats.

The Committee also inquired about the criteria used to determine a park's eligibility for washrooms. Ms. Lack responded that a 2004 study looked at whether a park is a city-wide destination with sports events, permanent picnic sites, etc., or a community park with informal activities, to determine eligibility for washrooms. She also noted that projected capital funding is a key consideration. Five of the park washrooms being proposed are not in city-wide parks.

Ms. Diana Simpson, Accessibility Coordinator, Facilities and Property Management Division, advised that the design for each of the park washrooms will be brought to the Committee for review separately.

The Committee felt that parks with fully accessible/inclusive children's playgrounds should be provided accessible washrooms.

8b

RECOMMENDATION

1. That the Pre-Design Report, as presented by Constantine Radeff, Consultant, Radeff Architect Ltd., Janet Lack, Project Manager, Parks and Forestry, Community Services Department, and Wojciech Gurak, Project Manager, Facilities & Property Management, Corporate Services Division, to the Facility Accessibility Design Subcommittee on October 10, 2013 be received; and
2. That consideration be given to parks with fully accessible/inclusive children's playgrounds to be provided with accessible washrooms.

ADJOURNMENT – 2:06 p.m.

# Pending Work Plan Items – Mississauga Accessibility Advisory Committee

Prepared by Sacha Smith, Legislative Coordinator, for the November 18, 2013, Accessibility Advisory Committee Agenda

AAC Recommendation	Work Plan Item	Status
AAC-0006-2011	Installation of Accessibility Devices/Features in Residential Dwellings	That the Mississauga Accessibility Advisory Committee supports that the City of Mississauga's Building Division provides building permit applicants with more information about what is required to install accessibility devices/features (e.g., elevators, ramps) in residential dwellings. <b>UPDATE: Frank Spagnolo, Manager, Plan Examination Services, advised that the City of Mississauga's website is currently under redevelopment to include more information for permit applicants (the expected completion for this matter is December 2012).</b>
AAC-0017-2012	Future deputation by Park Planning staff	That Park Planning staff be invited to a future Mississauga Accessibility Advisory Committee meeting to make a deputation about the process, guidelines, and criteria for the placement of washrooms in the City of Mississauga's parks. <b>UPDATE: This was discussed at the Oct. 10, 2013 FADS meeting</b>
AAC-0029-2012	Review of On-Demand Accessible Taxicab service	<ol style="list-style-type: none"> <li>1. That the deputation by Daryl Bell, Manager, Mobile Licensing Enforcement, with respect to the number of on-demand accessible taxicabs in Mississauga, be received; and</li> <li>2. That the matter be referred to the Accessibility Advisory Committee's Accessible Transportation Subcommittee to conduct further research; and</li> <li>3. That the Accessible Transportation Subcommittee work together with Mr. Bell to reach a best practice recommendation; and</li> <li>4. That the Accessible Transportation Subcommittee work together with Ann Lehman-Allison, Public Affairs Specialist, to create a strategy to raise public awareness with respect to the process for reporting taxicab concerns; and</li> </ol>

Accessibility Advisory Committee

NOV 18 2013

# Pending Work Plan Items – Mississauga Accessibility Advisory Committee

Prepared by Sacha Smith, Legislative Coordinator, for the November 18, 2013, Accessibility Advisory Committee Agenda

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AAC Recommendation	Work Plan Item	Status
AAC-0029-2012		5. That the Accessible Transportation Subcommittee report back to the Accessibility Advisory Committee. <b>UPDATE: Daryl Bell, Manager Mobile Licensing Enforcement will be providing a verbal update at the November 18, 2013 AAC Meeting.</b>
AAC-0031-2012	Fee for Support Persons for Meadowvale Theatre and Golf Courses	That staff review the ability for support persons to be admitted free of charge at Meadowvale Theatre and Mississauga Golf Courses and report back to the AAC with their findings. <b>UPDATE: Please refer to Item 4 on the AAC's November 18, 2013 agenda for more information.</b>
AAC-0018-2013	River Grove Community Centre Renovation Project	3. That Facility Accessibility Design Subcommittee members conduct a site visit at River Grove Community Centre after the proposed renovations at the Centre.



# Accessible Transportation Open House #2

11.

## Come have a coffee with us!

The Region of Peel is undergoing an update of its Accessible Transportation Master Plan. You are invited to our second open house. Hear new updates and share your input. Your support will help shape the future of Peel's accessible transportation services.

Visit us at one of our three locations and dates:

Mississauga Valley Community Centre,  
1275 Mississauga Valley Blvd., Mississauga  
Transit Stop 1241/1229  
**November 19, 9 a.m. to 4 p.m.**

Caledon Community Complex  
6215 Old Church Rd., Caledon East  
**November 20, 9 a.m. to 4 p.m.**

Century Gardens Recreation Centre  
340 Vodden St. East, Brampton  
Transit Stop 3087/3030  
**November 21, 9 a.m. to 4 p.m.**

TransHelp clients can  
arrange for rides at no charge.



Sign language interpreters are available.  
Please request by Nov. 12, 4 p.m. at  
905-791-7800 ext. 4077

Accessibility Advisory  
Committee

NOV 18 2013

11a

## Accessible Transportation Open House #2

### Highlights at all open houses

How can we make accessible transportation better? This is your chance to help us plan for the future.

We are seeking your input on:

- New AODA eligibility requirements
- Recent pick up window improvements
- Passenger Charter

Meet the TransHelp customer service reps and management team and share what's on your mind.

Demonstration of accessible features on conventional transit buses. Our transit partners will be available to talk about their services.

- Brampton Transit
- MiWay
- Metrolinx – GO Bus Service

For questions or to provide feedback:

Website: [peelregion.ca/ATMP](http://peelregion.ca/ATMP)

E-mail: [atmp@peelregion.ca](mailto:atmp@peelregion.ca)

Phone: 905-791-7800 ext. 4077

### Coffee is on us.

We look forward to seeing you at one of our open house locations.