

## Biography, Janice Baker

Janice Baker became City Manager and Chief Administrative Officer (CAO) of the City of Mississauga in January, 2005 after serving as the Acting City Manager since February, 2004.

As City Manager/CAO, Janice works with a Leadership Team of four Commissioners to direct the efficient and effective operation of the City's administration; to give the best professional advice to the Mayor and Council and to build strong relationships with the Council, the staff and the public. She joined the City of Mississauga in May, 1999 as Commissioner of Corporate Services and Treasurer.

Janice brings a broad background in both the private and public sector. She has 29 years of municipal government and fiscal administration experience, serving as Director of Finance and City Treasurer for the City of St. John's, Newfoundland and Commissioner of Corporate Services and then Commissioner of Public Works for the City of Oshawa, Ontario.

Janice has received a number of awards including:

- three time WXN Top 100 Award winner in the Public Sector Leaders category in 2005, 2007, and 2009;
- inducted into the WXN Canada's Top 100 Most Powerful Women's Hall of Fame in 2010;
- the FCPA designation from the Institute of Chartered Accountants of Ontario (ICAO) in 2011;
- the Excellence in Municipal Finance Award from the Municipal Finance Officers Association of Ontario (MFOA) in 2011.

She currently serves on several Boards and Committees including:

- the Canadian Association of Municipal Administrators (CAMA);
- the Municipal Property Assessment Corporation (MPAC);
- the Association of Municipalities Ontario (AMO);
- the Living Arts Centre (LAC);
- the Healthy Cities Stewardship Centre.

Previous Board service includes:

- the Council of the Institute of Chartered Accountants of Ontario (ICAO);
- the Ontario Municipal Administrators' Association Board (OMAA);
- the Trillium Health Centre;
- the Canadian Urban Institute (CUI);
- the Board of Local Authority Services (LAS), a subsidiary of the Association of Municipalities of Ontario (AMO);
- the GFOA Executive Board; the GFOA Committee on Canadian Issues;
- the Board of the MFOA (Municipal Finance Officers Association), serving as chair in 2002;

Janice earned a Bachelor of Commerce (Honours) degree from Memorial University of Newfoundland in 1979 and went on to become a Chartered Professional Accountant in 1982. She resides in Mississauga.