

Let Us Help You With:

NEIGHBOUR DISPUTES

- Noise, Parking, Pets
- Fences, Property Issues

LANDLORD AND TENANT ISSUES

- Maintenance
- Privacy, Noise

INTERPERSONAL PROBLEMS

- Housemates, Roommates
- Friends, Neighbours

COMMERCIAL ISSUES

- Small Claims
- Contracts

CONTACT INFORMATION

Phone: (905) 629-1873 ext. 311
Fax: (905) 629-0791
E-mail: crs@dixiebloor.ca
Address: Dixie Bloor Neighbourhood Centre
3650 Dixie Road, Suite 103
Mississauga, ON
L4Y 3V9
Website: www.dixiebloor.ca

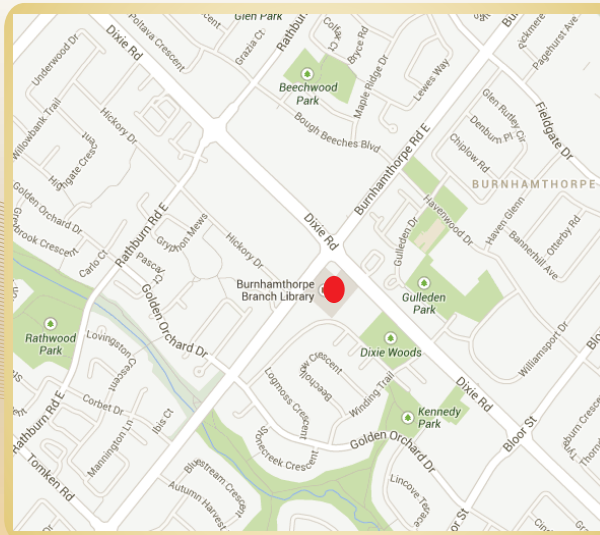
In Partnership With:



Working closely with:

Peel Regional Police
Ontario Community Mediation Coalition
Local Schools

**THIS SERVICE IS FREE FOR ALL
MISSISSAUGA RESIDENTS**



Conflict Resolution Service



**HAVING A CONFLICT?
FREE MEDIATION SERVICES**

For More Information Contact:
(905) 629-1873 ext. 311
crs@dixiebloor.ca

What Is Conflict Resolution?

Conflict Resolution is a free and confidential service that helps residents resolve conflicts, disagreements, and concerns/problems through mediation.

Community Mediation is a collaborative and structured process of problem solving, in which neutral mediators help two or more parties discuss their differences and reach a mutually acceptable solution.

MEDIATION HELPS YOU:

- Explain your perspective
- Understand each other's point of view
- Come to a resolution quickly

MEDIATION WILL NOT:

- Give you legal advice
- Determine who is right or wrong
- Provide therapy or counselling

Mediation Is Simple

HERE IS HOW OUR SERVICE WORKS:

Call us at (905) 629-1873 ext.311.
We will listen to your concerns and explain the process.

You make the decision. If you decide to proceed, we will contact the other party to see if they will participate.

Meet the mediators. You will have an individual intake meeting with the mediators to discuss your concerns.

The mediation: The mediators will meet with all parties to help them discuss concerns and find a mutually acceptable solution.

Why Use Mediation?

IT WORKS

Three out of four mediations reach an agreement.

IT IS PRIVATE AND CONFIDENTIAL

The mediators will hold all proceedings in strict confidence.

IT IS QUICK AND FLEXIBLE

Mediation happens at a time and place that is convenient for everyone involved.

IT IS INFORMAL

The process is comfortable and suited to your needs.

YOU ARE IN CONTROL

There is no agreement until you are satisfied.