

Accessible Customer Service Feedback



City of Mississauga
Customer Service
300 City Centre Drive
Mississauga, Ontario L5B 3C1
FAX: 905-615-4081
Telephone: **3-1-1**
(if calling outside of city limits,
dial 905-615-4311)

www.mississauga.ca

Personal Information contained on this form is collected under the authority of Section 11(1) of the Municipal Act, 2001 and will be used for the purpose of processing your request. Questions about the collection of this personal information should be directed to the Call Centre Manager at 905-615-3200, ext. 5569.

Mail or FAX your feedback to the address above or drop off at:
Mississauga Civic Centre, Information Desk
300 City Centre Drive
Mississauga Ontario, L5B 3C1

**Thank you for your feedback. We value all of our residents,
business customers and visitors and strive to meet everyone's needs.**

Date and time of your interaction

Staff member, department or service location

For what City service(s)?

Did we respond to your customer service needs effectively?

Yes No

Was our customer service provided to you in an accessible manner?

Yes No Somewhat

Please explain

Other

If you wish to be contacted by a staff person, please provide your contact information

Full Name

Address

Telephone

 Day Evening

eMail Address