



Language Interpretation

This brochure offers information on applying for financial assistance to register in City Recreation activities. Please have it translated at the following service centres:

Cultural Services 905-273-4140

- Arabic - Chinese (Cantonese, Mandarin)
- Polish (Interpretation also available)
- Portuguese - Spanish - Tagalog
- (Interpretation also available in Korean)

India Rainbow Community Service of Peel

905-275-2369
Urdu, Hindi, Tamil, Punjabi, Gujarati

Malton Neighbourhood Services

905-677-6270
Italian, Punjabi

Dixie Bloor Neighbourhood Centre

905-629-1873
Vietnamese

For additional help translating, call 3-1-1

This brochure offers information on applying for financial assistance to register in City recreation activities.

ActiveAssist Fee Assistance Program

Personal information on this form is collected under the authority of Section 11 of the Municipal Act, 2001 and the City of Mississauga policy 08-03-06 and will be used for the purpose of ActiveAssist fee assistance program administration, periodic mailings pertaining to ActiveAssist and registered programs. Questions about this collection should be directed to:

Manager, Recreation,
CUSTOMER SERVICE CENTRE
301 Burnhamthorpe Road, West,
Ground Floor, Mississauga, ON L5B 3Y3
Tel: 905-615-4100 Fax: 905-615-4101 or
Visit mississauga.ca/recreation

Have this brochure translated

Arabic: يقدم لك هذا الكتيب معلومات عن طريقة التقديم لطلب المساعدة المالية من أجل التسجيل في النشاطات الترفيهية التي تقدمها المدينة. الرجاء أن تسعى لترجمتها.

Chinese (Cantonese): 這本小冊子告訴您在登記參加本市休閒活動時怎樣申請財政援助的資訊。請把它翻譯。

Chinese (Mandarin): 这本小册子告诉您在登记参加本市休闲活动时怎样申请财政援助的信息。请把它翻译。

French: La présente brochure comporte des informations concernant l'aide financière à demander pour s'inscrire aux activités récréatives de la ville. Veuillez les faire traduire.

Italian: Questo è un opuscolo informativo su come far domanda per ottenere assistenza finanziaria al fine di iscriversi alle attività ricreative offerte dalla città. Vi consigliamo di farvelo tradurre.

Polish: Niniejsza broszura zawiera informacje dotyczące występowania o pomoc finansową w celu uczestniczenia w działalności rekreacyjnej w naszym mieście. Prosimy dać ją do przetłumaczenia.

Portuguese: Esta brochura oferece informação sobre como requerer assistência financeira para se registrar nas atividades recreativas da cidade. Por favor, mande-a traduzir.

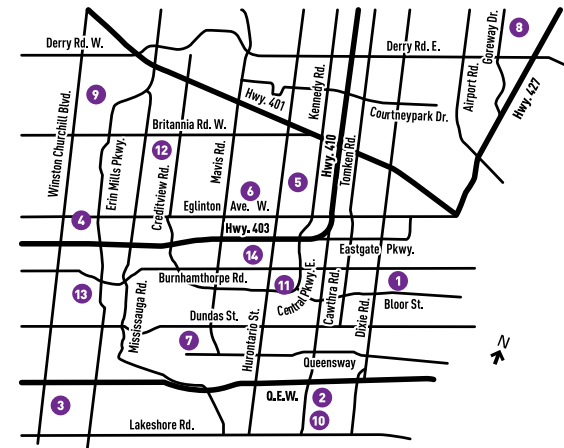
Punjabi: ਇਸ ਪੁਸਤਿਕਾ ਵਿੱਚ ਸਹਿਰ ਦੀਆਂ ਮਨੋਰੰਜਨ ਗਤੀਵਿਧੀਆਂ ਵਿੱਚ ਰਜਿਸਟਰ ਕਰਨ ਹਿਤ ਵਿੱਤੀ ਸਹਾਇਤਾ ਹਾਸਲ ਕਰਨ ਲਈ ਬਿਨੈ-ਪੱਤਰ ਦੇਣ ਬਾਰੇ ਜਾਣਕਾਰੀ ਮੌਜੂਦ ਹੈ।

Spanish: En este folleto se ofrece información sobre la manera de solicitar ayuda económica para inscribirse en los programas municipales de actividades de esparcimiento. Sírvase ordenar que se traduzca.

Tagalog: Ang polyetong ito ay naghahandog ng impormasyon para sa paghiling ng pananalaping tulong upang magparehistro sa mga gawaing panlibangan. Kung maaari lamang ay ipasalin ito.

Urdu: یہ بروشر شہر کی تفریحی سرگرمیوں میں نام درج کرانے کے لئے مالی امداد کی درخواست دینے کے لئے معلومات کی پیشکش کرتا ہے۔ براہ کرم اس کا ترجمہ کیجیے

Vietnamese: Tập sách nhỏ này cung cấp thông tin hỗ trợ nộp đơn xin giúp đỡ tài chính để đăng ký tham gia vào các hoạt động vui chơi, giải trí của thành phố. Xin quý vị vui lòng nhờ người dịch giúp.



Where to apply:

1. Burnhamthorpe Community Centre – 905-615-4630
1500 Gulleden Dr. (Dixie and Burnhamthorpe)
2. Carmen Corbasson Community Centre – 905-615-4800
1399 Cawthra Rd. (Cawthra and QE)
3. Clarkson Community Centre – 905-615-4840
2475 Truscott Dr. (Truscott and Erin Mills)
4. Erin Meadows Community Centre – 905-615-4750
2800 Erin Centre Blvd. (Erin Mills and Eglinton)
5. Frank McKechnie Community Centre & Library – 905-615-4660
310 Bristol Rd. E. (Hurontario and Bristol)
6. Hershey SportZone – 905-615-3200 ext. 2895
5600 Rose Cherry Place (Matheson East and Kennedy)
7. Huron Park Recreation Centre – 905-615-4820
830 Paisley Blvd. W. (Mavis and Queensway)
8. Malton Community Centre – 905-615-4640
3540 Morning Star Dr. (Goreway and Morning Star)
9. Meadowvale Community Centre & Library – 905-615-4710
6655 Glen Erin Dr. (Glen Erin and Battleford)
10. Mississauga Senior Centre – 905-615-4810
1389 Cawthra Rd. (Cawthra and QE)
11. Mississauga Valley Community Centre – 905-615-4670
1275 Miss. Valley Blvd. (Hurontario and Burnhamthorpe)
12. River Grove Community Centre – 905-615-4780
5800 River Grove Ave. (Britannia and River Grove)
13. South Common Community Centre – 905-615-4770
2233 South Millway (Erin Mills and Burnhamthorpe)
14. Customer Service Centre – 905-615-4100
301 Burnhamthorpe Rd. W., at Confederation Pkwy.
(Mississauga Central Library, Ground Floor)



activeassist

fee assistance program

With recreation you can have fun, reduce stress, increase energy, be creative, learn new skills and meet new people. We believe everyone should have the chance to participate!

What is ActiveAssist?

ActiveAssist is a subsidy program that helps low-income residents in Mississauga participate in Recreation and Culture programs. Eligible families and individuals receive a non-refundable credit on their Recreation account that can be used for registrations and memberships. Customer confidentiality is always maintained.

How much do I receive?

Each eligible family member on your application will receive a non-refundable credit of \$275. Unused credits will automatically expire one year after activation and cannot be carried over to a new year. Clients will not be credited for withdrawals or transfers completed after expiry.

Looking for Camps?

You may qualify for Region of Peel Child Care Fee Subsidy. Stretch your Active Assist dollars and apply for childcare subsidy at mississauga.ca/ccfs or call the Region of Peel at 905-763-9200.



How do I qualify?

You must live in Mississauga and;

1. Have a total net individual or combined family income below the Low Income Cut Off amounts (Statistics Canada).
2. Be able to provide current documentation, using one or more of the documents listed on the ActiveAssist application, that shows:
 - total family net income,
 - proof that all dependants are the legal responsibility of the adult and;
 - proof that all dependants live in the adult's household.

Or live in Mississauga and;

1. Have arrived in Canada as a refugee
2. Be able to provide documentation indicating they have had refugee status for less than a year, either:
 - Confirmation of Permanent Residency (dated within one year), or
 - Government of Canada – Permanent Resident Card (issued within one year)
3. Be able to provide documentation identifying a Mississauga address:
 - i.e. Bank Information

Or live in Mississauga and;

1. Be a child in Children's Aid Society's care

Exceptions:

- Dependants under the age of 18 cannot apply as individuals; a parent or legal guardian must complete an application on their behalf.
- Post-secondary students who are enrolled full time in a college or university are not eligible to apply, unless they have dependants.
- Applicants who receive another City-administered fee assistance program (e.g., Jerry Love Fund) cannot apply for ActiveAssist during the same calendar year.

Apply for the ActiveAssist fee assistance program at any City of Mississauga Recreation Community Centre or the Recreation Customer Service Centre. A specific appointment time is not necessary, however may be arranged in advance by phoning the applicable location.

How do I apply?

Apply for ActiveAssist at any City of Mississauga Recreation Community Centre or the Recreation Customer Service Centre. For a list of locations visit us online at mississauga.ca/recreation. Appointments are not necessary, but may be arranged in advance by phoning the location.

Staff will forward all eligible applications to the Recreation Customer Service Centre for processing.

PLEASE NOTE this can take up to 15 business days. You will receive an approval letter with account activation and registration information.

When can I register for an eligible program and/or membership?

Once you receive your ActiveAssist credit, please check program registration dates online at mississauga.ca/registration

Some programs are excluded from ActiveAssist. For a complete, updated listing of ineligible programs and services visit mississauga.ca/activeassist

Other Low Cost Opportunities

Freedom Pass

Youth 12-14 years old can travel on MiWay for free in the summer. For more information visit mississauga.ca/freedompass

Sauga @ Play

This free drop in program is a great opportunity to learn a new sport, practice your skills, and spend time with friends in a supervised environment. mississauga.ca/saugaatplay

Let's Play in the Park! Program

A free half-day summer drop-in program for kids ages 6-12. Activities include games, crafts and sports led by our HIGH FIVE® trained park leaders. mississauga.ca/playinthepark

Public swims & skates

For schedules and locations: activemississauga.ca

Celebration Square

For event and activity details: mississauga.ca/celebrationsquare

For online information and to see a complete listing of all Recreation programs visit activemississauga.ca

Frequently Asked Questions

Can I use my credit towards my child's activities?

No. Your individual credits cannot be shared with other family members or individuals.

Can I use some of my own funds along with my credit to pay for a program?

Yes. You can use the credit to cover the full program or membership cost or to pay a portion yourself using an accepted payment method. This can only be done when registering in person.

Once my credit is used up can I receive more?

If you continue to remain eligible you can reapply for the program once per year. Applications for the next year may be made thirty days prior to the end of your current enrolment period.


Can additional family members be added to an existing ActiveAssist account?

No amendments can be made during a family's effective period. They can be added the following year when you reapply.

I don't want this subsidy. Can I apply so that only my children receive it?

Family members that do not wish to receive subsidy should check the **OPT OUT** box next to their name on the application form. By informing us that not all family members wish to receive a subsidy we can ensure that ActiveAssist will be available to another deserving family.

For more information on the Recreation ActiveAssist fee assistance program call 905-615-4100 or visit mississauga.ca/activeassist

 TTY: 905-896-5151

