



What is ActiveAssist?

ActiveAssist is the City of Mississauga's fee assistance program (FAP) to give residents in low-income households the chance to participate in Recreation and Culture programs. Eligible families and individuals receive a non-refundable credit on their recreation account that can be used for registrations and memberships.

How much do I receive?

Each eligible family member on your application will receive a non-refundable credit of \$275 valid for 1 year. You will not be credited for withdrawals or transfers completed after expiry or before your subsidy starts. **Credits not used six months after your activation date will be removed from your account.**

Looking for kids camps?

You may qualify for Region of Peel Child Care Fee Subsidy. Stretch your Active Assist dollars and apply for childcare subsidy at mississauga.ca/ccfs or call the Region of Peel at 905-793-9200.

Let's Play in the Park! Program

A **FREE** half-day summer drop in program for kid's ages 6 to 12 yrs. Activities include games, crafts and sports led by our HIGH FIVE® trained park leaders. mississauga.ca/play



How do I qualify?

You must live in Mississauga and have a total net individual or combined family income below the Low Income Cut Off amounts (LICO Statistics Canada) or a newcomer with a refugee status.

You must provide one or more original current documents listed on the application showing:

- Total family net income
- Proof all dependants are the legal responsibility of the adult

Newcomer with refugee status

- Settled in Canada as a refugee
- Show proof of refugee status with either:
 - Confirmation of Permanent Residency (issued within one year), or
 - Government of Canada – Permanent Resident Card (issued within one year)
 - Refugee Protection Claimant Document

Exceptions

- Children under the age of 18 cannot apply as individuals; a parent or legal guardian must complete an application for them
- Post-secondary students enrolled full time in a college or university are not eligible to apply, unless they have a child or children
- Applicants who receive another City-administered fee assistance program (i.e. Jerry Love Fund) cannot apply for ActiveAssist during the same calendar year



How do I apply?

You may apply at any City of Mississauga Community Centre or the Recreation Customer Service Centre. For locations, visit mississauga.ca/recreation. Appointments are not necessary but may be arranged in advance by phoning the location.

Applicants must bring the following documentation:

1. A completed application form (forms available at Community Centres or on mississauga.ca/activeassist).
2. The required supporting documentation.

All eligible applications will be forwarded to the Recreation Customer Service Centre for processing. This may take up to 15 business days and eligible residents will receive an approval letter with family PIN and client barcode.

When can I register for an eligible program and/or membership?

When you receive your ActiveAssist credit, check program registration dates at mississauga.ca/registration

Some programs and services are excluded. See ineligible programs and services by visiting mississauga.ca/activeassist

Other Affordable Activities

Freedom Pass

Youth 12-14 years can travel on MiWay for free in the summer. For more information visit mississauga.ca/freedompass

Sauga @ Play

This free drop in program is a great opportunity to learn a new sport, practice your skills, and spend time with friends in a supervised environment. mississauga.ca/saugaatplay

Public Swims & Skates

For schedules and locations: activemississauga.ca

Celebration Square

For event and activities: mississauga.ca/celebrationsquare

For online information and to see a complete listing of all Recreation and Culture programs visit activemississauga.ca

Frequently Asked Questions

Can I use my credit towards my child's activities?

No. Your individual credits cannot be shared with other family members or individuals.

Can I use some of my own funds along with my credit to pay for a program?

Yes. You can use the credit to cover the full program or membership cost or to pay a portion yourself using an accepted payment method. This can only be done when registering in person.

Once my credit is used up can I receive more?

If you continue to remain eligible you can reapply for the program once per year. Applications for the next year may be made 30 days prior to the end of your current enrolment period.

Can additional family members be added to an existing ActiveAssist account?

No amendments can be made during a family's effective period. They can be added the following year when you reapply.

I don't want this subsidy. Can I apply so that only my children receive it?

Yes! You will need to complete an ActiveAssist application form listing all eligible **Family** members, and provide current eligibility documents. Any Family members that do not want the credit should check the **OPT OUT** box next to their name on the form. When you let us know that not all family members will use the subsidy, we can make ActiveAssist available to more people!

For more information on the Recreation ActiveAssist fee assistance program call 905-615-4100 or visit mississauga.ca/activeassist

 TTY: 905-615-3411





Language Interpretation

This brochure has information on applying for financial help to register in City recreation and culture activities. Translated at the following service centres:

Cultural Services

- 905-273-4140
- Arabic - Chinese (Cantonese, Mandarin)
- Polish (Interpretation also available)
- Portuguese - Spanish - Tagalog
- (Interpretation also available in Korean)

India Rainbow Community Service of Peel

- 905-275-2369
- Urdu, Hindi, Tamil, Punjabi, Gujarati

Malton Neighbourhood Services

- 905-677-6270
- Italian, Punjabi

Dixie Bloor Neighbourhood Centre

- 905-629-1873
- Vietnamese

For additional help translating, call 3-1-1

This brochure offers information on applying for financial assistance to register in City recreation activities.

ActiveAssist Fee Assistance Program

Personal information on this form is collected under the authority of Section 11 of the Municipal Act, 2001 and the City of Mississauga policy 08-03-06 and will be used for the purpose of ActiveAssist fee assistance program administration, periodic mailings pertaining to ActiveAssist and registered programs. Questions about this collection should be directed to:

**Manager, Recreation
Customer Service Centre**
301 Burnhamthorpe Road, West,
Ground Floor, Mississauga, ON L5B 3Y3
Tel: 905-615-4100 Fax: 905-615-4101 or
Visit mississauga.ca/recreation

Have this brochure translated

Arabic: يقدم لك هذا الكتيب معلومات عن طريقة التقديم لطلب المساعدة المالية من أجل التسجيل في النشاطات الترفيهية التي تقدمها المدينة. الرجاء أن تسعى لترجمتها.

Chinese (Cantonese): 這本小冊子告訴您在登記參加本市休閒活動時怎樣申請財政援助的資訊。請把它翻譯。

Chinese (Mandarin): 这本小册子告诉您在登记参加本市休闲活动时怎样申请财政援助的信息。请把它翻译。

French: La présente brochure comporte des informations concernant l'aide financière à demander pour s'inscrire aux activités récréatives de la ville. Veuillez les faire traduire.

Italian: Questo è un opuscolo informativo su come far domanda per ottenere assistenza finanziaria al fine di iscrivervi alle attività ricreative offerte dalla città. Vi consigliamo di farvelo tradurre.

Polish: Niniejsza broszura zawiera informacje dotyczące występowania o pomoc finansową w celu uczestniczenia w działalności rekreacyjnej w naszym mieście. Prosimy dać ją do przetłumaczenia.

Portuguese: Esta brochura oferece informação sobre como requerer assistência financeira para se registrar nas atividades recreativas da cidade. Por favor, mande-a traduzir.

Punjabi: ਇਸ ਪੁਸਤਿਕਾ ਵਿੱਚ ਸ਼ਹਿਰ ਦੀਆਂ ਮਨੋਰੰਜਨ ਗਤੀਵਿਧੀਆਂ ਵਿੱਚ ਰਜਿਸਟਰ ਕਰਨ ਹਿਤ ਵਿੱਤੀ ਸਹਾਇਤਾ ਹਾਸਲ ਕਰਨ ਲਈ ਬਿਨੈ-ਪੱਤਰ ਦੇਣ ਬਾਰੇ ਜਾਣਕਾਰੀ ਮੌਜੂਦ ਹੈ।

Spanish: En este folleto se ofrece información sobre la manera de solicitar ayuda económica para inscribirse en los programas municipales de actividades de esparcimiento. Sirvase ordenar que se traduzca.

Tagalog: Ang polyetong ito ay naghahandog ng impormasyon para sa paghiling ng pananalaping tulong upang magparehistro sa mga gawaing panlibangan. Kung maaari lamang ay ipasalin ito.

Urdu: یہ بروشر شہر کی تفریحی سرگرمیوں میں نام درج کرانے کے لئے مالی امداد کی درخواست دینے کے لئے معلومات کی پیشکش کرتا ہے۔ براہ کرم اس کا ترجمہ کیجیے

Vietnamese: Tập sách nhỏ này cung cấp thông tin hỗ trợ nộp đơn xin giúp đỡ tài chính để đăng ký tham gia vào các hoạt động vui chơi, giải trí của thành phố. Xin quý vị vui lòng nhờ người dịch giúp.



Where to apply:

1. Burnhamthorpe Community Centre – 905-615-4630
1500 Gulleden Dr. (Dixie and Burnhamthorpe)
2. Carmen Corbasson Community Centre – 905-615-4800 1399
Cawthra Rd. (Cawthra and QEW)
3. Clarkson Community Centre – 905-615-4840
2475 Truscott Dr. (Truscott and Erin Mills)
4. Erin Meadows Community Centre – 905-615-4750
2800 Erin Centre Blvd. (Erin Mills and Eglinton)
5. Frank McKechnie Community Centre & Library – 905-615-4660
310 Bristol Rd. E. (Huronario and Bristol)
6. Mississauga SportZone – 905-615-3200 ext. 2895
5600 Rose Cherry Place (Matheson East and Kennedy)
7. Huron Park Recreation Centre – 905-615-4820
830 Paisley Blvd. W. (Mavis and Queensway)
8. Malton Community Centre – 905-615-4640
3540 Morning Star Dr. (Goreway and Morning Star)
9. Meadowvale Community Centre & Library – 905-615-4710 6655
Glen Erin Dr. (Glen Erin and Battleford)
10. Mississauga Senior's Centre – 905-615-4810
1389 Cawthra Rd. (Cawthra and QEW)
11. Mississauga Valley Community Centre – 905-615-4670
1275 Miss. Valley Blvd. (Huronario and Burnhamthorpe)
12. River Grove Community Centre – 905-615-4780
5800 River Grove Ave. (Britannia and River Grove)
13. South Common Community Centre – 905-615-4770
2233 South Millway (Erin Mills and Burnhamthorpe)
14. Customer Service Centre – 905-615-4100
5600 Rose Cherry Place (Sportsplex)

