

eplans CUSTOMER support

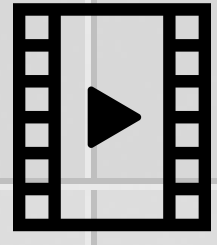


CLICK HERE FOR PROCESS MAP

How to: CREATE AN ACCOUNT

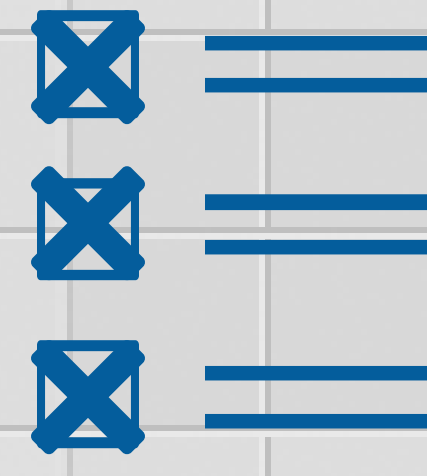


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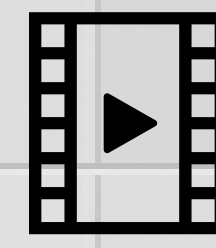


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How to: APPLICANT RESUBMIT



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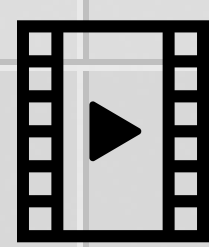


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How to: MAKE A NEW REQUEST



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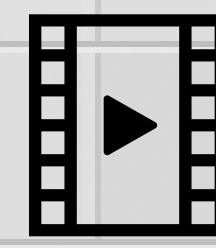


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How to: APPLICATION STATUS



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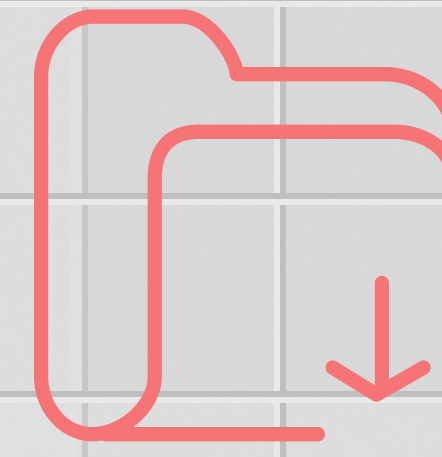
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How to: RESUME SAVED REQUEST

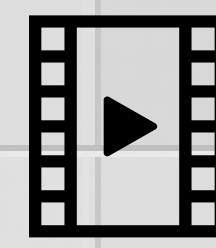


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How to: DOWNLOAD APPROVED DWGS

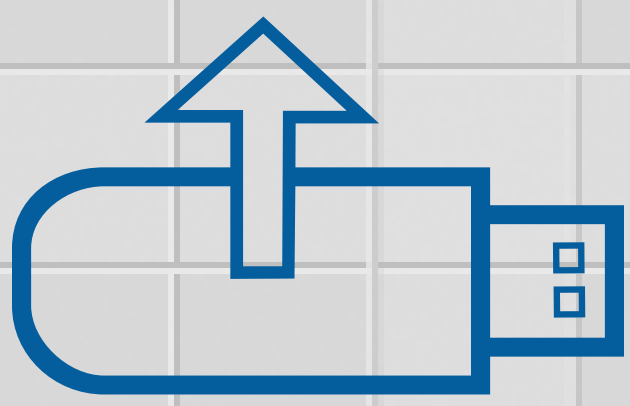


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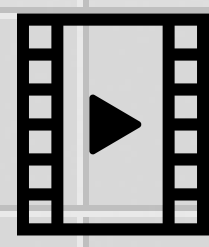


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How to: APPLICANT UPLOAD

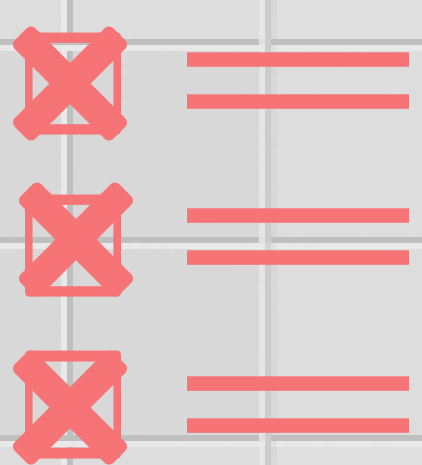


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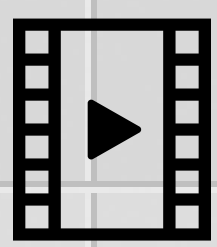


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How to: PRE-SCREEN CORRECTIONS



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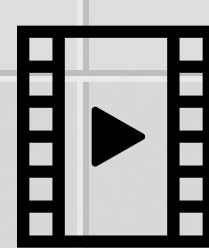


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How to: PAY APPLICATION FEE



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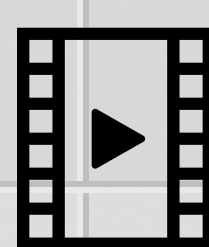


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How to: VIEW OUTSTANDING COMMENTS



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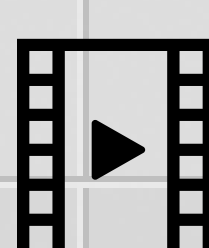


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How to: VIEW MARK UPS

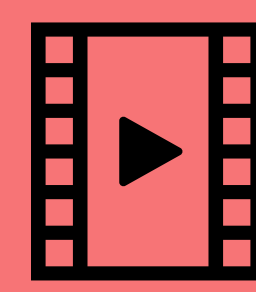


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HELP:



INTRODUCTION:
NAVIGATING EPLANS



I CAN'T DELETE MY
DRAWINGS



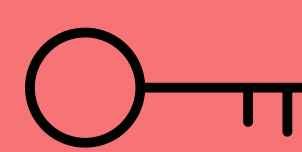
I CAN'T UPLOAD MY
DRAWINGS



I NEED TO CHANGE MY EMAIL
ADDRESS



I CAN'T INPUT AN
APPLICANT RESPONSE



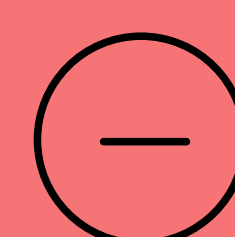
MY PASSWORD ISN'T WORKING
MY EMAIL ADDRESS IS NOT
RECOGNIZED



HOW DO I VERSION MY
DRAWINGS?



HOW DO I COMPLETE MY
TASK?



I WANT TO CANCEL MY
REQUEST/APPLICATION



HOW DO I CONTACT MY
PLANS EXAMINERS



905 615 4311



MISSISSAUGA

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