

April 25, 2019

## City Urges Residents to be Cautious of Door-to-Door Sump Pump Sales

Residents are reminded that the City of Mississauga does not employ or authorize companies to install sump pumps on the City's behalf.

Door-to-door sales people may use high-pressure tactics. The City recommends all residents exercise caution before providing any personal information to sales people or committing to a service.

Residents are encouraged to call 3-1-1 or 905-615-4311 for correct information about City or Regional services and programs. Customer Service Advisors are available to answer resident inquiries, Monday to Friday between 7:00 a.m. and 7:00 p.m.

The City of Mississauga offers a [sump pump subsidy program](#) to assist homeowners [that live on streets](#) serviced by the municipal foundation drain collector (FDC) system to provide an additional safeguard against basement water infiltration. To confirm if your property is located on a street serviced by the FDC system, please call 3-1-1 or 905-615-4311, between 7:00 am to 7:00 pm from Monday to Friday.

Further, the Region of Peel offers a Backwater Valve Rebate program with specific eligibility requirements. To ensure that you are informed about these programs and less likely to become a target of a company trying to sell you services or equipment, please contact the Region at 905-791-7800, ext. 4409 or visit [peelregion.ca/flooding](http://peelregion.ca/flooding).